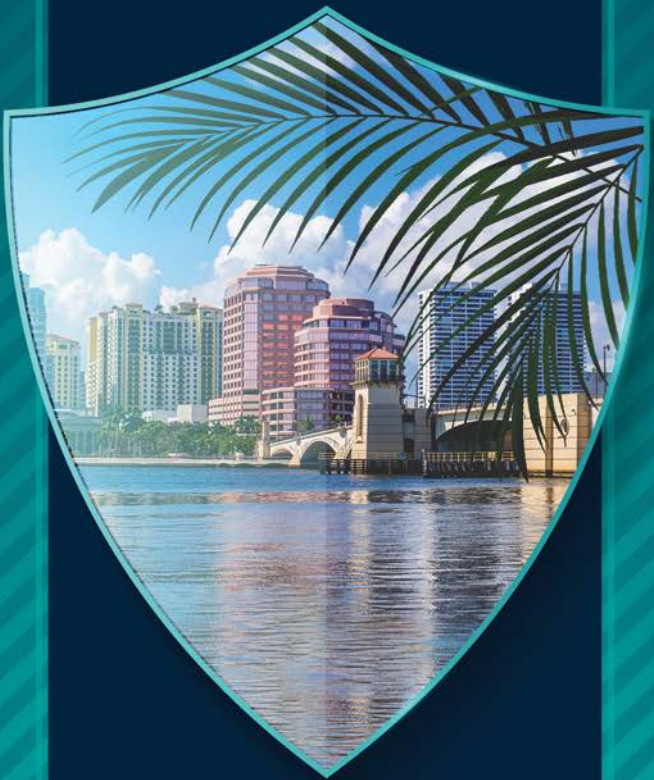




DEPARTMENT OF
PUBLIC SAFETY

SERVICES GUIDE





PUBLIC SAFETY
DEPARTMENT

DIVISIONS

9-1-1 Program Services

20 South Military Trail
West Palm Beach 33415
561-712-6400

Animal Care & Control

7100 Belvedere Road
West Palm Beach 33411
561-233-1200

Consumer Affairs

50 South Military Trail, Suite #201
West Palm Beach 33415
561-712-6600

Emergency Management

20 South Military Trail
West Palm Beach 33415
561-712-6400

Finance and Administrative Services

20 South Military Trail
West Palm Beach 33415
561-712-6400

Justice Services

205 North Dixie Highway, Suite 5.1100
West Palm Beach 33401
561-355-2418

Victim Services

205 North Dixie Highway, Suite 5.1100
West Palm Beach 33401
561-355-2418

OUR MISSION

Enhance the safety and
well-being of our community.



Stephanie Sejnoha

Public Safety Director II

20 S. Military Trail
West Palm Beach 33415

Phone (561) 712-6400

Fax (561) 712-6490

TDD/TTY (561) 712-6342

About Us

The Department of Public Safety consists of seven distinct Divisions providing services from 11 office locations throughout the County: 911 Program Services, Animal Care and Control, Consumer Affairs, Emergency Management, Finance and Administration, Justice Services, and Victim Services.

These divisions are responsible for providing critical services such as the deployment and maintenance of technical infrastructure for 911 call and text routing; administration and enforcement of ordinances and laws for consumer protection, animals and the public; minimizing the impact of disasters by coordinating information and resources through education, planning, and response; managing financial and administrative needs; professional support to the citizens and the justice system through a variety of programs; and providing advocacy and therapy services to victims of violent crime.

All Divisions provide outreach and education services specific to their area of expertise.



TABLE OF CONTENTS

9-1-1 Program Services

1

Animal Care and Control

5

Consumer Affairs

11

Emergency Management

17

Finance and Administrative Services

25

Justice Services

27

Victim Services

31



9-1-1 PROGRAM SERVICES

911 Program Services

20 South Military Trail
West Palm Beach 33415

Phone (561) 712-6400

About Us

9-1-1 Program Services is a division of Palm Beach County's Public Safety Department. This team is responsible for deploying and maintaining the technical infrastructure that enables 9-1-1 call routing, and supports the 13 Public Safety Answering Points (PSAP) serving the residents, businesses, and visitors of Palm Beach County.

Mission Statement

To maintain the integrity of the 911 system and ensure that calls are processed within national standards.

Vision Statement

To ensure seamless public access to 911 using the most innovative technology available.

Programs

NEXT GENERATION 9-1-1 (NG911)

Next Generation 9-1-1 will enhance emergency number services by creating a faster, more resilient system that will allow digital information (e.g., voice, photos, videos, text messages) to flow seamlessly from the public through the 9-1-1 network and, eventually, directly to first responders.

EDUCATION, TRAINING AND OUTREACH

Palm Beach County 9-1-1 Program Services is dedicated to ensuring that our current and future telecommunicators receive the best training and education possible through uniform training, standardized protocols, defined measurable outcomes, and technological advances to the 9-1-1 system.



We work with our partner agencies to help maintain the professional Public Safety Telecommunicator certifications of our PSAPs over 440 telecommunicators.

COMMUNITY OUTREACH

Palm Beach County 9-1-1 Program Services is dedicated to the community and citizens of our county. Knowing how to call for help is very important for everyone, including kids and seniors. Knowing when and how to call 9-1-1, as well as limitations to the system, are important for a quick, efficient response from emergency service personnel. We provide language interpretation for over 280 languages for our non-English speaking callers. Always know your location!

TEXT TO 9-1-1

In June 2018, Palm Beach County added Text-to-911 services countywide. This allows callers that could not previously contact 9-1-1 a way to contact 9-1-1. This service is provided for the deaf and hard of hearing community, as well as for callers that cannot make a voice call to 9-1-1. This may include callers whose voice may give away their location and put them in danger, or those with a medical situation or traumatic injury that prevents the caller from speaking or hearing during a 9-1-1 call. These dangerous situations may include domestic violence, abduction or home invasion. "Call if you can: Text if you can't!"

ANIMAL CARE AND CONTROL



Janet Steele

Division Director III

7100 Belvedere Road
West Palm Beach 33411

Phone (561) 233-1200

About Us

Animal Care and Control is the only open admission animal welfare organization in Palm Beach County, serving residents, pets, and pet owners since 1969. Sheltering over 10,000 animals each year, while providing an additional 5,000 pets and pet owners in the community a variety of services.

Mission Statement

We are dedicated to promoting the safety, well-being, and responsible management of animals within our community by ensuring education, enforcement, and compassionate care.

Through our various programs and service offerings, we are able to assist the community in the following ways:

- **Encourage responsible pet ownership through education and leadership.**
- **Enforce county, state and federal animal laws.**
- **Provide safe shelter and veterinary care for lost, abandoned and unwanted pets.**
- **Reunite pets with their owners, adopt out to new homes or place with partner organizations, as many animals as possible.**
- **Encourage spay and neuter of dogs and cats in the community to reduce pet overpopulation.**
- **Offer effective and proactive programs which protect the health, safety, and welfare of animals and residents of Palm Beach County.**

Programs and Services

VACCINE AND MICROCHIP CLINIC

Low-cost vaccines and microchipping for dogs and cats residing in Palm Beach County. Visit website for clinic hours.

- **Rabies Vaccines and License Tags**
- **Microchipping**

SPAY AND NEUTER SERVICES

Providing low-cost and free spay and neuter services for owned pets, community cats and partner organizations. Appointment required; please call 561-233-1261 for appointments and additional information.

Free spay/neuter packages for:

- **Pets whose owners are on public assistance.**
- **Pets deemed at-risk in the community (as determined by Animal Care and Control).**
- **Community cats (cats free-roaming within neighborhoods).**

PET ADOPTION AND FOSTERING

There are a variety of pets available for adoption, including but not limited to: dogs, cats, kittens, puppies, livestock, and pocket pets such as rabbits, guinea pigs and ferrets. Adoptable pets are those who are not able to be reunited with their owners, rescued from a life of neglect, or surrendered due to life circumstances.

All adopted pets are spayed or neutered, microchipped, fully vaccinated, medically examined, and given flea and tick preventative treatment. Dogs are tested for heartworms and cats are tested for FeLV. All adopters will receive an adoption package, free bag of

Science Diet pet food. To view pets currently available for adoption, visit <https://secure.co.palm-beach.fl.us/snap/home>.

What is fostering? As a foster parent, you are providing temporary housing, care and love for a pet in need until they are ready for adoption or a permanent home is found. There is no cost involved in fostering, offers a way to try before you buy if your'e considering adding to your pet family and it is a rewarding experience for you and the pet you are helping. Call 561-233-1281 to get started. Visit, <https://discover.pbcgov.org/publicsafety/animalcare/Pages/foster.aspx>

VOLUNTEER

When you join the volunteer team at Animal Care and Control, you are giving the homeless animals in our community the personal love, attention, and hands-on care they need. Regardless of your schedule or interests, we have a volunteer position for you! Call 561-233-1281 to join our volunteer team. Visit, <https://discover.pbcgov.org/publicsafety/animalcare/Pages/foster.aspx>

FIELD SERVICES AND ANIMAL LAW ENFORCEMENT

- Confined stray and injured animal pickup
- Animal cruelty and neglect investigations
- Licensing of pet stores, groomers and hobby breeders
- Animal bite investigations and monitoring of rabies in the community
- Issuing of rabies license tags
- Rabies quarantine and monitoring
- Humane euthanasia (end-of-life service) for owned pets

EDUCATION AND TRAINING

- Guided tours of the animal shelter
- Humane education programs for schools and local community groups
- Community outreach events
- Training resources for pets

Pet-Friendly Hurricane Shelter

The pet-friendly shelter is located inside the West Boynton Recreational Center at 6000 Northtree Blvd., Lake Worth, FL 33463, and is only available to Palm Beach County residents who reside in a mandatory evacuation zone, in a mobile home, or in sub-standard housing. Proof of residency will be required.

The shelter can accommodate up to 250 pets (dogs, cats, and pocket pets such as birds, hamsters, ferrets); livestock and reptiles will not be accepted. Pets will be cared for by the staff at the pet-friendly shelter, while pet owners will shelter at the adjacent human shelter, located at Park Vista High School.

Because space is limited, residents must provide their own kennel or cage and should limit the amount of personal belongings to only those essential items that will be needed during a stay at any shelter.

Register online at:
<http://survey.pbcgov.com/s3/PSD-Animal-Care-Pet-Friendly-Shelter-Form>



CONSUMER AFFAIRS



Rob Shelt

Division Director III

50 South Military Trail, Suite #201
West Palm Beach 33415

Phone (561) 712-6600

About Us

The Division of Consumer Affairs is a Palm Beach County government agency organized under the Public Safety Department. The staff consists of customer service specialists and investigators who are charged with administering and enforcing the Palm Beach County Consumer Affairs, Moving, Water Taxi, Towing and Immobilization Services, Vehicle for Hire, and Home Caregiver Ordinances. We also administer the Work ID portion of the county's Adult Entertainer Ordinance. Consumer protections are extended to the public through licensing, investigation, informal mediation, outreach and compliance activities.

Mission Statement

Our mission is to help consumers make informed decisions about businesses. We investigate, negotiate, and mediate consumer complaints against businesses with a goal of avoiding any future conflicts and misunderstandings. We protect consumers from unlawful, deceptive and unfair trade practices by the enforcement of existing ordinance laws and regulations.

Programs

DISPUTES

If you wish to file a consumer dispute the Division of Consumer Affairs, you may do so by visiting our website and meet the following eligibilities:

- Be a full- or part-time resident of Palm Beach County or your dispute concerns a business or transaction in Palm Beach County.
- Be a private individual 18 years of age or older who has made a purchase of goods or services (including landlord-tenant issues) for personal or household use. Disputes involving complaints about government agencies, business vs. business, lost wages, pain and suffering, or matters involving pending or final legal action are not accepted.
- Acknowledge that Consumer Affairs investigators are not attorneys and should not in any way be considered legal counsel. The staff attempts to resolve disputes between the parties through informal mediation and cannot compel the parties to settle their dispute in a way to obtain a specific outcome.
- Consumer Affairs reserves the right to reject, take no action or refer dispute forms if they do not relate to businesses operating in Palm Beach County, Florida; contain profane, vulgar or threatening language; or are under the jurisdiction/regulation of another agency.
- Understand that whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in Section 775.082, 775.083 or 837.06, F.S.

CAREGIVER ID

The county requires persons providing home caregiver activities for compensation to undergo a criminal background screening and obtain an ID badge. The ordinance is enforced primarily by the Palm Beach County Sheriff's Office and Consumer Affairs investigators. ID badges are issued by Consumer Affairs and are available for public searches online.



MOVING

All companies located in the county performing local household moves are required to secure a license or "Business Permit" from Consumer Affairs. Licensed moving companies can be viewed on the Consumer Affairs' webpage under "Find Licensed Moving Company". Companies listed as licensed have been issued the required county permits to legally provide household moving services. Information about each company includes the business address, owner/manager's name, size of fleet, number of years operating and administrative actions taken (i.e., civil citations, cease and desist orders, etc.).

TOWING & IMMOBILIZATION SERVICES

All companies and drivers performing towing and immobilization services in the county are required to secure a license or "Business Permit" and/or ID badge from Consumer Affairs. Licensed companies/ licensed tow truck operators meet operating requirements and do not have disqualifying criminal or driver history violations. May be viewed online and includes the business address, owner/ manager's name, type/size of fleet, number of years operating and administrative actions taken (i.e., civil citations, cease and desist orders, etc.). Licensed businesses meet minimum insurance requirements and safety standards.

VEHICLE FOR HIRE

All taxi, limousine, shuttle and non-emergency medical companies operating within the county must be licensed to

operate by Consumer Affairs. All drivers working for a vehicle-for-hire company must also have special permits and are required to wear a Consumer Affairs ID badge. A valid ID badge indicates a driver has no disqualifying criminal or driving infractions. Licensed vehicle-for-hire companies must meet minimum insurance and safety standards.

WATER TAXI

The county has adopted a countywide Water Taxi Registration Ordinance. Permits are issued to qualifying water taxi businesses engaged in the transport of passengers between designated docking facilities, including county and municipal docks.

ADULT ENTERTAINER ID

In an effort to eliminate persons under the age of 18 working as adult entertainers and to address concerns of human trafficking, Consumer Affairs issues work ID badges to adult entertainers. The applicant provides proof that he/she is at least eighteen (18) years of age and is presented information and resources on human trafficking.

EMERGENCY MANAGEMENT



Mary Blakeney

Division Director III

20 South Military Trail
West Palm Beach 33415

Phone (561) 712-6400

Mission Statement

The mission of the Division of Emergency Management is to minimize the impact of emergencies and disasters to our community through education, planning, and response by coordinating information and resources.

About Us

On a day-to-day basis, DEM is administered by a director and organized into four sections that support this mission: Finance & Administration, Operations, Logistics, and Planning. Programs managed within these sections include, but are not limited to: exercise design and evaluation, training, grant management, emergency planning for all hazards, community outreach, Community Emergency Response Team (CERT), shelter coordination activities, and County Warning Point operations.

The program's goal is to enhance readiness levels, strengthen existing division, and increase the scope and quality of services offered to the public—all things that help to make Palm Beach County a better prepared and resilient community.

Everyone has a vital role to play when preparing for natural disasters, terrorism, public health issues, and other hazards that may impact Palm Beach County.

Our vision is to be a world-class emergency management agency, keeping our community safe and resilient by working together with our partners and the public as a team.

Programs

LOCAL MITIGATION STRATEGY (LMS)

The Local Mitigation Strategy (LMS) is a unified, coordinated effort among county and municipal governments to reduce the county's vulnerability to the impacts of identified natural and man-made hazards. Among its primary missions, the strategy serves as a basis for comprehensive mitigation planning, project identification and prioritization, and provides assistance to project sponsors in securing and allocating available federal, state, local, and other disaster mitigation assistance funds.

HEALTHCARE PLAN REVIEWS

The Residential Health Care Facility (RHCF) Comprehensive Emergency Management Plan (CEMP) Review Program was introduced as a result of Florida State Legislature, requiring certain health care facilities to prepare and annually update a comprehensive emergency management plan. These facilities include:

- **Adult Day Care Centers (ADC)**
- **Assisted Living Facilities (ALF)**
- **Ambulatory Surgical Centers (ASC)**
- **Hospitals**
- **Residential Treatment Centers (RTC)**
- **Skilled Nursing Homes (SNF)**

COMMUNITY INVOLVEMENT

Palm Beach County Department of Public Safety's Division of Emergency Management launched Citizen Corps to help coordinate the efforts of volunteers working in the field of disaster and emergency services shortly

after the 2002 State of the Union speech, in which the President asked all Americans to donate 4,000 hours, or the equivalent of two years, to volunteer service. Since that time, a number of programs to address crime, terrorism, and disaster services have been developed for local citizens. These training courses include Community Emergency Response Team (CERT) training courses which educates residents about disaster preparedness for hazards where they live.

GENERAL AND SPECIAL NEEDS SHELTERING IN EMERGENCIES

Palm Beach County currently operates hurricane evacuation shelters across the county. All hurricane evacuation shelters meet current ARC 4496 design standards to withstand hurricane force winds, including window strength and protection, wind and debris exposure, and storm surge inundation. This includes sheltering for general population, special needs, and pet-friendly sheltering. Palm Beach County has established a Special Needs Program to provide for citizens with certain medical problems during a major emergency. The Special Needs Shelter is a facility with physicians and nurses on staff. It has auxiliary electrical power, is wind-resistant, and not flood-prone. The shelter is not a medical facility and provides limited services. The shelter does not provide medication, dialysis, oxygen or oxygen concentrators.

Emergency Management is responsible for maintaining the client rosters, operational logistics, and coordination of the Special Needs Shelters. Space at these shelters is limited. Prioritization is based on need.



TRAINING PROGRAMS

The Palm Beach County Division of Emergency Management's training programs address the overall training needs for both the division staff as well as all county personnel that assemble during the activation of the Emergency Operation Center (EOC). Mandates by the Department of Homeland Security have greatly expanded the need for training of all county employees, including the Board of County Commissioners and County Administration staff that have a defined role in emergency/ disaster decision-making, response, recovery and/or mitigation.

ALERTPBC

ALERTPBC is Palm Beach County's emergency notification system, allowing you to opt in to receive notifications via phone calls, text messaging, email, and more based on locations you care about. You can choose to receive notifications about events that may affect your home, workplace, family's schools, and more. www.readypbc.com

EMERGENCY MEDICAL SERVICES

As part of emergency management operations, the EMS/ Health & Medical Section of Emergency Management is primarily responsible for the issuance of County Certificates of Public Convenience and Necessity (COPCN) EMS providers; enforcing the Palm Beach County EMS Ordinance and its accompanying rules and regulations; inspecting all EMS providers' ambulances/ rescue vehicles and equipment annually; and providing staff support and guidance to the EMS Council, a 20-member council that serves as an advisory body to the Board of County Commissioners.

FINANCE AND ADMINISTRATIVE SERVICES



Mariana Diaz

Division Director II

20 South Military Trail
West Palm Beach 33415

Phone (561) 712-6400

About Us

Finance and Administrative Services manages and coordinates the department's administrative and financial needs.

Mission Statement

The Finance and Administrative Services Division is committed to supporting Public Safety's divisions by coordinating, developing, and monitoring the budget, providing accurate and timely financial reporting activities, and managing administrative services.

Functions

- Receiving and posting accounts payable
- Receiving and posting accounts receivable
- Managing promissory notes
- Recording revenue collected
- Managing change funds and petty cash
- Managing procurement
- Managing grants (federal/state/other)
- Tracking and monitoring fixed assets
- Reviewing fiscal impact of agenda items
- Preparing operating budgets
- Monitoring divisions' budgets
- Preparing financial forecasts
- Conducting internal operational and financial system reviews
- Assisting with performance measure development and reporting
- Developing, implementing, and monitoring financial controls to ensure integrity of all financial systems

JUSTICE SERVICES



Nicole Bishop

Division Director III

205 North Dixie Highway, Suite 5.1100
West Palm Beach 33401

Phone (561) 355-2418

About Us

Under the Department of Public Safety, the Justice Services Division provides professional assistance to both the citizens of Palm Beach County and the justice system through a variety of highly professional programs.

These programs are age- and issue-specific. Services are centered around legal issues impacting children, teens, and adults. Appropriate services are provided through programs that include mentoring, monitoring, arbitration, guardianship, legal aid, legal representation, guidance, counseling, therapy, education.

Mission Statement

Providing professional assistance to both the justice system and citizens of Palm Beach County. Assistance is provided through a variety of highly professional programs.

Programs

PRE-TRIAL SERVICES

The Pretrial Services Program (PTS) provides verified information to the First Appearance Court Judge so that informed decisions may be made regarding bond and Public Defender representation eligibility. The Intake Unit also acts as an informational source for defendants released on "straight" Own Recognizance (O.R.) Bond, while the Supervision Unit (SOR) provides supervision for an average of 900+ individuals released from jail, pending the disposition of their cases in court.

DRUG COURT

Qualified citizen-defendants with pending felony (or misdemeanor) drug charges may voluntarily enter into Palm Beach County's Drug Court Program. Citizen-defendants who do so will take part in a minimum year-long period of intensive addiction rehabilitation closely supervised the entire time by the Drug Court Judge and Drug Court Staff. The program may last longer than a year if a participant encounters problems in complying along the way.



FAMILY DRUG COURT

The Family Drug Court is a special court program designed to help you and your children get back together or stay together. To reach that goal, this program will help you recover from substance abuse by referring you to a substance abuse treatment program and monitoring your progress there.

REENTRY

Reentry Services help people returning from incarceration into the community by creating opportunities for successful transition. Specially trained reentry case managers help people develop their individual plans for reentry, including housing, employment, substance use treatment, mental health treatment, and other basic needs.

The Palm Beach County Reentry Task Force is comprised of criminal justice stakeholders from across the system, such as representatives from the state attorney's office, public defender's office, sheriff's office, judges, behavioral health experts, people with lived experiences, and victim advocates. Its intended outcomes is to increase public safety, decrease victimization, reduce recidivism rates, and create an improved quality of life for Palm Beach County residents.

VICTIM SERVICES



Nicole Bishop

Division Director III

205 North Dixie Highway, Suite 5,1100
West Palm Beach 33401

Phone (561) 355-2418, Option 3

24-Hour Crisis Helpline (866) 891-7273

About Us

Palm Beach County Victim Services Division was originally founded in 1975 under grants from the Law Enforcement Assistance Administration. The Office of the State Attorney, in conjunction with the Palm Beach County Board of County Commissioners, had the foresight to recognize and respond to the needs of crime victims in Palm Beach County, and following three years of federal funding, the division's services were permanently funded by the Palm Beach County Board of County Commissioners.

Located within the Palm Beach County Department of Public Safety, Victim Services is independent of, but works closely with, the 15th Judicial Circuit Office of the State Attorney and law enforcement agencies. For 42 years, Victim Services Division has been providing comprehensive services to primary and secondary victims of sexual violence, domestic violence, homicide, DUI manslaughter/ serious bodily injury, human trafficking, and other violent crimes. Services are provided in five locations throughout Palm Beach County and are free of charge to crime victims.

Victim advocates all have a minimum of a bachelor's degree in criminal justice or a related degree with two years of experience. All advocates earn their victim advocate practitioner designation from the Florida Office of the Attorney General and their certification as rape crisis counselors through the Florida Council Against Sexual Violence.

Five licensed clinical therapists provide individual, family, and group therapy and support to provide a calming environment to reduce the trauma caused by violence. All services are available in English, Creole, and Spanish.

Vision

Justice for all crime victims.

Mission Statement

With compassion and respect, we assist victims of sexual assault, domestic violence, homicide and other violent crimes through crisis response, advocacy, therapy, and community awareness.

Programs

ADVOCACY SERVICES

Advocates provide emergency services 24 hours a day, seven days a week, every day of the year. Advocates respond to crime scenes, hospitals, and law enforcement offices to assist innocent victims of violent crime including domestic violence, as well as survivors of homicide and DUI/ Driver Impaired deaths who are in crisis. When calling the toll-free hotline at 866-891-7273, you will immediately be connected to a trained crisis counselor who provides crisis intervention.

Victim Services also provides:

- **Information on filing protective orders**
- **Assistance with filing state victim compensation forms**

- **Advocacy in civil and criminal proceedings**
- **Accompaniment during medical and investigative procedures**
- **Accompaniment to court proceedings and depositions**
- **Social service, referrals to domestic violence shelters, medical, and legal referrals**
- **Danger assessments**
- **Safety planning**
- **Criminal justice system information**
- **Referral to individual and group therapy**

HUMAN TRAFFICKING

On July 21, 2015, the Palm Beach County Board of County Commissioners adopted Ordinance No. 2015-029 to go into effect on January 1, 2016, pertaining to human trafficking. A new state law signed by the Governor on June 16, 2015, (FL Statute 787.29) authorizes counties to enforce posting of human trafficking public awareness signs at adult entertainment and massage/bodywork establishments, alerting employees and patrons to remedies and protections related to human trafficking.

Ordinance No. 2015-029 requires employers of strip clubs or other adult entertainment establishments or a business that offers massage or bodywork that is not owned by a healthcare profession regulated pursuant to Ch. 456 Florida Statutes to post a public awareness sign. The sign must be at least 8.5 inches by 11 inches in size, printed in 16 point type, and state the following in English, Spanish and Creole: "If you or someone you know is being forced to engage in an activity and cannot leave – whether it is prostitution, housework, farm work, factory work, retail



work, restaurant work, or any other activity – call the National Human Trafficking Resource Center at **888-373-7888** or text INFO or HELP to **561-233-733** to access help and services. Victims of slavery and human trafficking are protected under United States and Florida Law."

Violation of any provision of the ordinance shall be deemed a noncriminal violation, punishable by a fine only as provided in Section 775.083, Florida Statutes.

THERAPY SERVICES

If you are a crime victim and are considering therapy, we welcome your call. Licensed therapists are available for appointments in each Palm Beach County Courthouse, Monday through Friday, excluding legal holidays. Free services include individual therapy and support groups for adults and children. After-hours appointments are available. Depending on individual needs, therapy helps clients to:

- **Identify distressing reactions.**
- **Explore the impact that trauma symptoms have on daily life.**
- **Gradually explore recollection of the crime, to reduce the intensity of emotional responses and symptoms.**
- **Learn about common trauma reactions and phases in healing.**
- **Feel hopeful and positive regarding the future.**
- **Develop increased comfort when thinking or talking about the crime**
- **Return to work.**
- **Explore the impact on current and future relationships.**



Palm Beach County
Board of County Commissioners

Rev. 3/2023