Application Services



ELIGIBLE ORGANIZATIONS

Government and Nonprofits

SERVICE TYPE

There are a number of options for Application hosting.

PBCnet, the County's advanced broadband for local connectivity and Internet access, provides the necessary transport for Application hosting services.

INTERNET ACCESS

Palm Beach County has multiple partners and providers, including the Florida LambdaRail, that enable costeffective solutions.

Benefits of Application Hosting



No large upfront capital outlay

- System is fully tested and in production at Palm Beach County
- System upgrades included at no additional cost
- No additional hardware required
- Data storage fully secured
- Help Desk support 24/7

Palm Beach County's Information Systems Services (ISS) Department has long been a provider of exceptional application development services for Palm Beach County government. By making these applications available to others, we give public sector organizations the opportunity to provide even greater services to their citizens at a greatly reduced cost. Since we are not in the market to generate a profit, we can leverage our resources to offset our application development costs and provide an excellent quality product at a reasonable cost to other public sector organizations.

Palm Beach County ISS offers flexible options for hosting our in-house developed applications to government and non-profit organizations. A cost breakdown based on your specific requirements will be provided based on further discussion and analysis. Having support 24/7 is a requisite for any critical infrastructure today. PBCnet has a dedicated local team of professionals who monitor the networks and provide responsive, business-class customer service.



Application Solutions



Palm Beach County Information Systems Services

Archie Satchell, Chief Information Officer 301 N Olive Avenue West Palm Beach, FL 33401 (561) 355-3275 www.pbcgov.com



Palm Beach County Board of County Commissioners

Dave Kerner, Mayor Robert S. Weinroth, Vice Mayor Maria G. Marino Gregg K. Weiss Maria Sachs Melissa McKinlay Mack Bernard

Palm Beach County Administrator

Verdenia C. Baker

Application Hosting - Software as a Service



- Support e-government initiatives
- Reliable and secure communications
- A proven track record of service to municipalities and nonprofit organizations within Palm Beach County and sovereign government (US Virgin Islands)
- Scalable infrastructure for future technology planning and projects

SERVICES AVAILABLE

- Consulting Services
- Secured Data Server
- Installation and Setup
- Application Maintenance
- Technical Support

More than ever, organizations are controlling expenses, eliminating duplication and looking for ways to collaborate; all with the intention of providing better service while maximizing taxpayer dollars.

Most of Palm Beach County municipalities are already connected to the County's fiber-optic and WiMax network, principally for internet access.

CONTACT INFORMATION

Archie Satchell, Chief Information Officer Information Systems Services (561) 355-3275

Visit our website for a full listing of available services: http://www.pbcgov.org/iss/partnering