



Volume 4 | Issue 1

Newsletter of the Palm Beach County
Youth Services Department



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## APHA 2017 Annual Meeting and Expo







Palm Beach County Youth Services Department Director Tammy Fields was invited to speak at the American Public Health Association's (APHA) 2017 Annual Meeting and Expo in Atlanta, Georgia, on Nov. 6, 2017, presented by the Office of Adolescent Health. Tammy's presentation was part of the Think, Grow, Act initiative and concentrated on the importance of youth engagement and the Birth to 22: United for Brighter Futures collaboration.

### Glades Career Readiness Roundtable



Youth Services Department Director Tammy Fields and Children's Services Council CEO Lisa Williams-Taylor

Steps to Success the dispersion of the right of the right

Birth to 22 Steps to Success represent six domains of child and youth development - physical health, behavioral health, academic readiness, social/emotional well-being, career readiness and connection and contribution to community and society.

Palm Beach County Youth Services Department Director Tammy Fields and Children's Services Council of Palm Beach County CEO Lisa Williams-Taylor made a presentation at the Glades Career Readiness Roundtable on Oct. 10, 2017, about the Birth to 22: United for Brighter Futures collaboration.

Birth to 22's mission is to support the healthy growth,

development and education of Palm Beach County children and youth prenatal through young adulthood so that they can graduate from high school and succeed in life.

The Glades Career Readiness Roundtable is focused on preparing youth and young adults from the Glades for skilled jobs.

### Just Us Girls Seminar



Youth and Family Counseling Social Work Intern Pierre Boisrond and Family Therapist Clara Hessing

YWCA of Palm Beach County, in cooperation with Youth Services, hosted the Just Us Girls Seminar on Saturday, Oct. 28, 2017, at the Belle Glade Library Civic Center. Youth and Family Counseling Therapist Clara Hessing and Social Work Intern Pierre Boisrond made a presentation on the benefits and pitfalls of social media.



The summit for middle and high school girls focused on issues such as gangs, drugs, human trafficking, the Juvenile Justice System, interaction with law enforcement, girl's health, relationships and social media.

## Future Leaders United for Change Elect New Officers





Future Leaders United for Change elected new officers on Oct. 24, 2017.

The officers elected were Christian Allen as Steering Committee Male Representative, Manny Sorino as Vice-President, Alex Tapia as President, Tinna Garcia as Female Steering Committee Representative, Sidia Johnson as Treasurer, Marjorie Martinez as Media Chair, Katia Mejia Lagos as Recruitment Chair, Daniela Mejia Lagos as Secretary, and Destiny Anderson, Sergeant-at-Arms.

For fiscal year 2018, the Community Foundation for Palm Beach and Martin Counties will sponsor the council, with Vita Nova, Inc., acting at the fiscal agent. The funds will be used for the Future Leaders Leadership Conference, outreach, education and training, as well as general operating expenses.

Future Leaders is the voice of youth in Birth to 22 and focuses on creating leaders through self-motivation, determination and education. The youth provide input on the design, implementation and communication of an ongoing strategic plan for future community conversations, focus group discussions, interviews, surveys and youth summits.

## Youth Services Partners with Compass

The newspaper South Florida Gay News featured an article on the Youth Services Department's partnership with Compass.



The Youth Services Department has partnered with Compass, an LGBT community center in Lake Worth. Compass will be increasing its transgender support group from once a month to every other week, providing more help and support to the families of trans people, as well as offering trainings to the community.

Compass's mission is to diminish stereotypes by challenging long-standing misconceptions about the character of the lesbian, gay, bisexual and transgender community. Compass accomplishes this by emboldening youth, promoting pride in our community, and acting as an educator, advocate, health service provider, and focal point for community organizing.

## Belle Glade Youth Empowerment Center (YEC)

The Youth Services Department's funding and oversight for the Youth Empowerment Centers (YECs) began with the start of the department in 2015, but the program was a continuation of the Palm Beach Board of County Commissioners' funding efforts towards the Youth Violence Intervention Program (YVIP). YVIP was formed in the early 2000s to address the increase in violent firearms crimes. Belle Glade is one of three YEC locations that operate through the YSDf funding and oversight.

Kevin Anglade joined the Belle Glade Youth Empowerment Center (YEC) when he was in the 6th grade, attending Lake Shore Middle School. He was having minor issues with his temper and was referred to the center's Program Manager LeAndre Camel and Education Specialist Taranza McKelvin for mentoring.

Kevin always shares his story of the impact the YEC has had on him. Some of his fondest memories are of Mr. McKelvin telling him to "Never give up, one day you are going to be more successful than you think," or Mr. Camel proclaiming that you "have a blessing coming your way, just hold steadfast to your beliefs and remain humble." To this day those words have continued to have a positive influence on Kevin. Through the many services offered at the Belle Glade YEC and the diligent efforts of Kevin himself, his minor issues became none existent, and he began to blossom into the brilliant young man that he is destined to be.

Kevin's transition from middle school to high school, where he attended Glades Central Community High School, proved to be the turning point in his life. He began to take on more leadership roles. With the help of Belle Glade YEC Education Specialist Sha'Kera Putmon, he revived the Youth Advisory Council and served as President for three years before stepping down. He then encouraged and trained his peers to take on more leadership roles. After entering high school, Kevin knew that in order to truly better himself, he had to buckle down and focus on his education. His work ethic and tenacity prevailed, and on April 15, 2016 Kevin received the letter that would change his life forever. This letter answered all his prayers, as it related to him furthering his education. He received his letter congratulating him as a recipient of the prestigious Gates Millennium Scholarship. Kevin acknowledges the staff at the YEC for assisting him with earning this scholarship. On Senior Awards Night, Kevin received recognition for being in the Top 10 percent of Glades Central High School's Graduating Class of 2016.

Kevin is currently attending the University of South Florida, where he is majoring in Public Health, Epidemiology, with a concentration in Biostatistics. His short term goal is to graduate with his Bachelor's degree in December



Kevin Anglade and Youth Services Senior Program Specialist Ike Powell

2018. After receiving his Bachelor's degree, Kevin plans to continue his education by obtaining his Master's and Doctoral degrees. His long term career goal is to obtain employment at the Center for Disease Control, and eventually open his own practice specializing in infectious diseases.

Kevin returns to the YEC any chance he has to mentor the youth that currently attend the center. Kevin is a very positive role model for the youth and they look up to him for guidance. He and Ms. Putmon are currently developing a college prep workshop where Kevin will share with the students his process of applying for scholarship, tips on essay writing, as well as completing college applications.

When asked about the impact the program has had on his life, Kevin shared the following:

"Growing up I really didn't care about school. Both of my parents did not complete high school this gave me the outlook on life that school isn't that important. It wasn't until my best friend, Dominique Dorce, and I were challenged by Ms. Putmon to be the best us we can be. She stressed the importance of knowing our self-worth, that there is greatness inside of us, but it is up to us to pull the full potential of greatness out of us. She and the staff at the YEC support all of the students in everything that we do. There is a rule in the YEC that we cannot use the word 'can't,' when it pertains to education and life goals. That one simple rule has helped me excel so much. Having a strong support system is very instrumental and I'm glad to have the YEC staff and my best friends Dominique and Mardocha as a part of my circle of support. Without them and my mother I wouldn't be as well-rounded as I am now. The achievement of an organization are the results of the combined effort of each individual. Thank you to the Youth Empowerment Center staff and supporters for your effort in making this organization successful."

## Palm Beach County Youth 100 Day Challenge



Palm Beach County Youth 100 Day Challenge team members attended the Youth 100 Day Challenge Sustainability Review in Louisville, Ky.



Palm Beach County Youth 100 Day Challenge team members

Palm Beach County Youth Services Department participated in the Youth 100 Day Challenge, an initiative to house 100 youth and young adult in 100 days. Palm Beach County's goal was to house 141 unaccompanied homeless youth, young adult (YYA) and families, ages 18-24 within the 100 days. At the end of the challenge on Nov. 14, 2017, 122 homeless YYA and families were housed.

A Youth 100 Day Community Forum was held at Compass on Oct. 10, 2017, to educate, involve and engage the community in the housing initiative through partnerships. The group additionally made connections with landlords and realtors to secure housing accommodations; provide youth

and family counseling; facilitate meet and greet sessions with homeless youth connecting them to community resources, mentoring and leadership opportunities.

As of Dec. 19, 2017, the project was extended and continues with 158 YYA and families housed.

Youth Services continues to play an integral role in this collaborative effort through promotion of the initiative. Youth Services Program Coordinator Jacqueline Burke is a member of the Promoting subgroup. As part of this role, Jacqueline coordinates the creation and distribution of flyers, as well as efforts to share information at county offices and social media.

## County Administrator's Annual Employee Recognition Event



The Youth Services Department participated in the County Administrator's Annual Employee Recognition Event on Saturday, Oct. 21, at the Jim Brandon Equestrian Center in West Palm Beach.

Youth volunteers from the Belle Glade Youth Empowerment Center assisted Palm Beach County Parks & Recreation with setup for the event.

"Without a sense of caring, there can be no sense of community."

- Josh Shipp

## Dinner and a Day with Karen Pittman





Member organizations of Birth to 22: United for Brighter Futures, including Youth Services, participated in a Dinner and a Day with Co-Founder, President and CEO of the Forum for Youth Investment Karen Pittman.

A Dinner with Karen Pittman was held on Wednesday, Nov. 28, 2017, at Palm Beach Lakes Community High School. The dinner was catered by Palm Beach Lakes Community High School culinary students. Afterwards, those in attendance held conversations about readiness and equity with the students, as well as Future Leaders United for Change.

The following day, member organizations of Birth to 22 attended a conversation about equity with Karen at the

Clayton E. Hutcheson Agricultural Center.

Panelists at the conversation included Children's Services Council Community Planning & Partnerships Officer Marsha Guthrie; For The Children Youth Empowerment Learning Center Director Hazeller Decime; United Way of Palm Beach County Senior Vice President for Community Investments Dr. Seth Bernstein; Palm Beach County School Board Vice Chairwoman, District 1, Debra Robinson, M.D.; Palm Beach County Youth Services Department Senior Program Specialist Ike Powell; School District of Palm Beach County Assistant Superintendent of Student Services, Equity & Access Dr. Eddie Ruiz; and Florida Atlantic University Professor Dr. Deandre Poole.

### **FY 2018 RFP**



In April 2017, the Youth Services Department issued its first Request for Proposals (RFP) seeking proposals in four action areas. The following are the new contracts that have been approved by the Palm Beach County Board of County Commissioners for the period Oct. 1, 2017 through Sept. 30, 2018, with two one-year extensions:

#### **ECONOMIC ACCESS**

ASPIRA of Florida, Inc. - \$122,000 Urban Youth Impact, Inc. - \$84,000 Vita Nova, Inc. - \$153,000

#### **PARENTING & ROLE MODELS**

Children of Inmates, Inc. - \$57,000 Grandma's Place, Inc. - \$146,000

Planned Parenthood of South Florida and The Treasure Coast, Inc. - \$49,000

United Way of Palm Beach County, Inc. - \$100,000

#### **SOCIAL & EMOTIONAL LEARNING**

Achievement Centers for Children & Families - \$240,000 American Association of Caregiving Youth, Inc. - \$35,000 Center for Child Counseling, Inc. - \$203,000

City of Greenacres - \$77,000

Compass Inc. - \$60,000

Florida Fishing Academy, Inc. - \$39,000

Housing Partnership, Inc. (Lake Worth) - \$50,000

Housing Partnership, Inc. (Pahokee) - \$50,000

Milagro Foundation, Inc. - \$32,500

The Urban League of Palm Beach County, Inc. - \$84,000

#### **ENSURE SAFETY & JUSTICE**

Aid to Victims of Domestic Abuse, Inc. - \$100,000 Families First of PBC - \$129,000

Father Flanagan's Boys Town Florida, Inc., \$200,000 Gulfstream Goodwill Industries, Inc. - \$180,000

## National Summer Learning Association 2017 National Conference



Social and Emotional Learning using the Balloon Race activity, facilitated by an associate professor from Washington State University.



A highlight of the STEM and Literacy Program on how children are learning to stay engaged.

Youth Services Program Coordinator Jacqueline Burke attended the National Summer Learning Association (NSLA) 2017 National Conference in Phoenix, Ariz., on Oct. 24-25.

The conference is held annually and is centered on summer learning and after-school programs. More than 400 representatives from 41 states came together to share, discuss and analyze effective practices.

## Birth to 22 Task Force Meeting



Youth Services participated in the Birth to 22: United for Brighter Futures Task Force Meeting on Dec. 13, 2017, at the Children's Services Council.

Representatives from various member organizations came together to self-evaluate and review the past year's achievements. Participants also brainstormed methods to



further efforts and impact in the community.

Among those in attendance were representatives from Children's Services Council, United Way of Palm Beach County, Unicorn Children's Foundation, CareerSource Palm Beach County, the School District of Palm Beach County and the Palm Beach County Sheriff's Office.

## CBA Spotlight: Urban Youth Impact

#### 1. What is your mission?

Urban Youth Impact exists to love, equip and empower inner-city youth to fulfill their God-given purpose.

#### 2. What does your organization do?

Founded in 1997, Urban Youth Impact serves the Tamarind Avenue corridor and surrounding area in West Palm Beach, Riviera Beach and Boynton Beach.

3. What key programs does your organization offer?

The **Leadership Academy** is a K-9 grade after-school program that focuses on literacy. Children are mentored in a safe, structured environment where relationships are built through spiritual enrichment and academic support through tutoring, and one-on-one supplemental help.

**Reframe Work Program** prepares students in grades 10-12 for future success through job and internship training.

**SMART** is offered to youth K-12 with 27 disciplines ranging from violin, computer graphics, coding, dance, and photography.

#### 4. How does your agency benefit the community?

The areas Urban Youth Impact serves have all been identified by Children's Services Council as the areas with the most at-risk children.

UYI serves nearly 230 youth weekly with educational enrichment and job-readiness training while building lasting relationships. An additional 270 youth are impacted weekly through our collaborations with community partners. On an annual basis we impact 2,807 at-risk, inner-city youth and their parents with our comprehensive programming.

#### 5. What is your agency's focus for 2018?

Urban Youth Impact has an ambitious vision for the future: to reach five more urban poor pockets in Palm Beach County by 2020. Back in 2009, Urban Youth Impact outlined an initiative to expand and serve more at-risk children in the County. From its base in the Tamarind Avenue corridor in West Palm Beach, outreach sites were launched in Boynton Beach and Riviera Beach. The five new locations that Urban Youth Impact envisions reaching by 2020 are: Delray Beach, Lake Worth, Lantana, Pahokee, and Westgate. These are areas with the most at-risk children in the county based on indicators such as poverty levels, school readiness, graduation rates, teen birth rates, and the percentage of children receiving free or reduced lunch.

6. How do the funds received from Palm Beach County enhance the services your agency provides?



Through Palm Beach County funding, Urban Youth Impact provides youth with:

- One-on-one tutoring, academic enrichment, computer-based reading instruction, life skills lessons, recreation time, snacks, field trips, arts (including such things as dance, drama, drawing, crafts, violin, and drum lessons) and techniques to work on behavior management.
- Enrichment activities that tie in with school based learning, reading and English improvement through Reading Plus online education software. The Reading Plus system allows Urban Youth Impact, Inc. to track the progress of each child and identify the specific areas which need improvement.
- Behavior improvement support using tools developed to be utilized in the discipline system.
   These tools will allow TLA to track the frequency and type of poor behavior choices, create a plan to improve these areas in each child, and track changes using a progressive zone discipline system whereas green is a disciplinary warning; yellow comes with a consequence and red is a suspension.
- Life skills component designed to help students improve their decision-making ability. Whether that decision is not to join a gang, or engage in risky behaviors, or which college to attend, The Leadership Academy will encourage them to think about the reasons behind the choices they make. The life skills revolve around monthly themes such as games, arts and crafts, etc., that tie in directly with the theme. Recently, due to an increase in the rise of childhood obesity and early onset of chronic disease, Urban Youth Impact, Inc. has begun to implement more physical activity into TLA through SMART (Science Meets Art)
- Facilitating weekly workshops offered twice per week utilizing Franklin Covey's 7 Habits of Highly Effective

Teens focusing on financial literacy, vision boarding, time management, interview skills and appropriate work attire to young adults.

- Cultivating reciprocal relationships between mentors and youth within community organizations and businesses.
- Assessing Myers-Briggs personality testing for
- youth and have follow up workshops exploring their personal emotional intelligence.
- Facilitating college, trade school, and university tours throughout the summer.
- Administering 8 week paid internships for youth

For more information about Urban Youth Impact, please visit www.urbanyouthimpact.com.

### Meet Ryah

Ryah is a third grade student who has been with Urban Youth Impact since kindergarten. She started off last year repeating second grade, and not very pleased about that. Ms. Lauren quickly realized Ryah's biggest struggle, and source of her acting out, was endless hours of attempting reading homework without success. Ryah was reading below grade level and never felt she would catch up.

To address students' reading ability, The Leadership Academy uses the Reading Plus computer-based software reading curriculum. Reading Plus is currently in use within the Palm Beach County School District, and as a result, Urban Youth Impact is able to align program activities with the school day activities in fun and meaningful ways to increase student engagement. Reading Plus is the only Common Core-aligned reading intervention that prepares students to engage with complex text by developing all three dimensions of successful readers – capacity, efficiency, and motivation – which are the foundation of success.

Ryah worked all last year in Reading Plus, tutoring and one-on-one coaching during center time to improve her reading with Ms. Lauren. Ryah even continued tutoring throughout the summer. She started third grade this year with similar struggles, but a lot of growth! Ryah was motivated by external factors, like treasure box picks or treats, and she continued working hard. Since last January, she became more and more excited about getting on Reading Plus and in participating in tutoring.

A new element introduced to The Leadership Academy was individualized literacy tutoring targeted to students who were falling behind academically. A specially

trained literacy intervention specialist, Lauren Kile, spends 15-20 minutes per day with students, providing one-on-one coaching until their reading level reached that of other students in the class.

A change started to occur with Ryah. Instead of Ms. Lauren reminding her again to "chunk out" the word and finger track as she reads; she started reminding her peers as they read! She used to complain about tutoring during snack time, now she's begging to spend extra time on top of tutoring doing Reading Plus!

Lauren's passion is to teach kids to learn to read and to read on grade level, developing a love for learning. She is a former classroom teacher who brings a wealth of literacy knowledge and an enthusiasm that knows no limits. Last year, Lauren began a pilot project to pull our lowest performing students out and work with them on reading. She made it so fun that everyone wanted to learn from Ms. Lauren - and learn they did - 93 percent of students showed significant gains.

We've seen a clear change from Ryah's motivation being external to becoming more internal. Ryah is proud of her hard work; she's learning what she is capable of with the mind and talents God has given her! She is an amazing young girl who is continuing to grow and learn and we will keep doing our best to equip her to fulfill the plans God has for her.

This approach proved to be effective, and the literacy intervention specialist is now a full time position, partially due to the funding provided by Palm Beach County.

"Education is the most powerful weapon which you can use to change the world."

-Nelson Mandela

### Leadership NeXt



Youth Services Planner Gregory Gabriel completed Palm Beach County's Leadership NeXt program on Oct. 27.

Leadership NeXt is designed to provide introductory



knowledge and skill development for employees considering the pursuit of a leadership position with Palm Beach County.

## Team PBC Golden Palm Awards



(L to R) Chief of Residential Clinical Services at Highridge Family Center Dr. Twila Taylor, Residential Counseling Coordinator Heli Pandini, and Director of Residential Treatment and Family Counseling Division Dr. Tony Spaniol



(L to R) Palm Beach County Administrator Verdenia Baker and Residential Counseling Coordinator Heli Pandini

Youth Services Residential Counseling Coordinator Heli Pandini was presented with a 2017 Team PBC Golden Palm Award on Nov. 1, 2017, at the Robert Weisman Governmental Center.

Heli has a long and loyal history with Palm Beach County, specifically with Highridge Family Center. She is the epitome of a dedicated employee and is passionate about making a difference in the lives of troubled youth. In 1999, Heli started as a practicum student at Highridge Family Center. Since that time, she has worked as a Dorm Counselor, Licensed Family Therapist, and for the past eight years has held the position of Residential Counseling Coordinator. In addition to dealing with up to 60 troubled youth on any given night, she also supervises 19 staff. Heli

has consistently demonstrated an exemplary work ethic with an unwavering focus and commitment to the youth and families of Palm Beach County, and she has raised the bar for this position.

Heli also collaborates with the Norton Museum of Art as part of partnership between the Youth Services Department and the Norton Museum of Art. The Norton Afterschool Arts Outreach is a community-based partnership that offers creative arts activities to at-risk children in underserved neighborhoods in our area. From Oct. 1, 2016 through Sept. 30, 2018, the Norton Afterschool Arts Outreach Program will hold classes at the Highridge Family Center during the summer.

### Q&A with Marlene Etienne



At YSD, we view our employees as one of our greatest strengths. This quarter, we're featuring Grant Compliance Specialist II Marlene Etienne. Marlene monitors YSD funded Community Based Agencies (CBA) to ensure compliance with contractual terms, interfaces with CBA leaders and provides on-going technical assistance. She also conducts programmatic review to assess attainment of projected outcomes, and supports the Request for Proposals (RFP) and the contract renewal process.

- Where is your hometown?
   I have roots in Haiti and Cuba
- What was your first job? I started my professional career working for the New York City Youth Bureau as a Youth Services Coordinator for Community Board 17.
- 3. What are the three most important skills you need for your job?

Analytical ability, agility and communication skills.

**4.** What is your favorite thing about your job at YSD? The emphasis on teamwork, a sense of belonging, and the gratification of knowing that your contribution, as an employee, is valued.

## 5. Is there a memorable moment that you would like to share in relation to your work here, at YSD?

I recently performed an unannounced site visit to observe a funded program in action. I was extremely pleased to see the harmonious collaborative efforts between several YSD funded CBAs delivering layered services and addressing the needs of the whole child in a diverse and highly nurturing setting. When children tell you that they are grateful for a safe place to be after school instead of staying at home, alone, waiting for their parents to return home from work, you know that there is a critical need being addressed. "County money put to good use" as I often say ...

6. What hobbies and interests do you have outside of work?

I am an avid reader, I enjoy spending time at the beach, and watercolor painting sustains my inner peace.

7. What is the most important lesson you've learned in the last year?

Through an embarrassing and painful experience, I was reminded that even when I stumble, there is always an opportunity for redemption when I dare to try again.

- 8. Where would you like to go on a dream vacation? To the Vatican and meet the Pope.
- 9. What is your favorite quote?

"Put your heart, mind, and soul into even your smallest acts. This is the secret of success." - Swami Sivananda

- **10. Who or what inspires you?**Gandhi
- 11. Is there something about you that your fellow coworkers would be surprised to know?

I am not afraid to take risks and I am at my best when challenged.

"I recently completed two components of a mentorship program with the Urban League of Palm Beach County and the Palm Beach County Youth Services Department. First, I'd like to thank both of you for your roles in making this opportunity and this program available. The opportunity to work with our youth and make a positive difference in their lives is one that I value very much. As you also know, I worked very closely with Mrs. Marlene Etienne on this project. I want to acknowledge her value in making the program success. Mrs. Etienne is very professional in her approach to her work, but most importantly, she was very supportive, and her commitment to the success of the program was obvious and it was demonstrated. I have personally thanked her for her valuable assistance, but I also wanted to take the time to share with you how much I appreciate her efforts. It was also an honor to once again work with the Urban League, as well as the Department of Juvenile Justice."

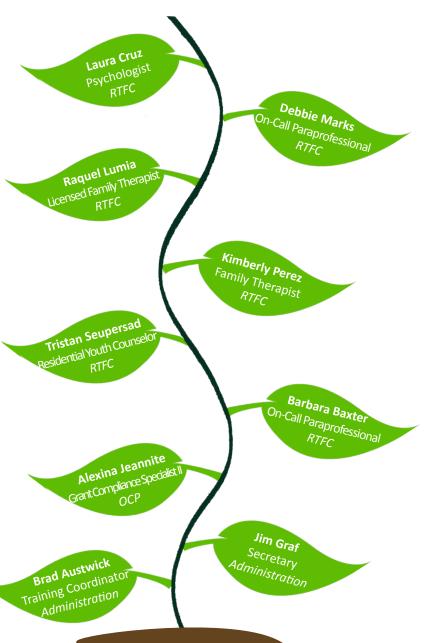
- Steve White

# YSD is Growing!

#### Join us in welcoming our newest team members!

The following Youth Services employees were hired between October 1 and December 31.

As of Oct. 1, 2017, the Guardian ad Litem Program was added to Youth Services.





"Believe you can and you're half way there."

- Theodore Roosevelt



On October 12, 2017, Residential Youth Counselor Sherron King; Psychologist Amanda Terrell, PsyD; Psychologist Loren Berry, PsyD; Licensed Family Therapist Geoffrey Merrifield; and Youth Services Department Director Tammy Fields attended the Turn on the Light National Conference on the Wellbeing of Children and Families.



Youth Services Psychologist Loren Berry, PsyD, presented "When Compassion Causes Concern" at the Guardians for New Futures, Inc., Summit on Oct. 19, 2017, at Indian State College. Among the 150 individuals in attendance were mental health experts, judiciary professionals and educators.



Our Education & Training Center Chief of Clinical Services Shayna Ginsburg and Psychologist Loren Berry participated in the American Heart Association 2017 Palm Beach County 5K Heart Walk on Saturday, Nov. 18.



Youth Services Psychologist Loren Berry, PsyD, provided a Trauma 101 training at Sheridan House Family Ministries on Nov. 30, 2017 during which she defined trauma terminology, identified the prevalence and impact of adversity on children and families, and discussed how to act in trauma informed ways.



Youth Services Director of Outreach and Community Programming (OCP) Division Geeta Loach-Jacobson and Grant Compliance Specialist Marlene Etienne participated in a Results Oriented Management and Accountability (ROMA) Trainthe-Trainer certification program with staff from Palm Beach Community Services Department and other Florida based agencies from Nov. 14-15, 2017.

# Share Feedback and Stories!

Do you have feedback on our newsletter or have an awesome story to share? We'd love to hear from you!

Contact YSD Communications Specialist Rebeca Krogman at <a href="mailto:rkrogman@pbcgov.org">rkrogman@pbcgov.org</a>.

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**PBCYSD** 

Youth Services Department Director Tammy K. Fields

Director of Finance, Contracting and Administrative Services

Michelle Liska

Director of Outreach and Community Programming
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Palm Beach County Board of County Commissioners