



Our Mission

Growing brighter futures by providing quality service, education, and access to resources and opportunities.



Our Vision

Empowering youth and families to realize their full potential and be the driving force of a thriving community.



Our Values

Diversity and Equity
Compassion and Empathy
Open-mindedness
Commitment
Respect

“Every child dreams of success - it’s our job to provide the tools and resources to make these dreams come true.”

-Tammy K. Fields

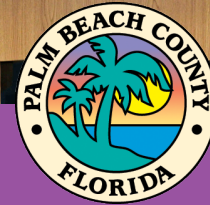
Department Milestones

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- Designed and released quarterly newsletter
 - Started annual employee retreat
 - Published Youth Master Plan - Strengthening Steps to Success
 - The Family Violence Intervention Program (FVIP) added to the Department under Youth & Family Counseling
 - Recognized by National Association of Counties (NACo) for My Brother's Keeper Network of Palm-Beach County, Highridge Family Center, Future Leaders United for Change, and Birth to 22: United for Brighter Futures programs
 - Recognized by NACo for Summer Camp Scholarship Program, and the Family Violence Intervention Program (FVIP)
 - Developed a 2020 Census Media Campaign
 - Launched the Alyssa Sangeeta Jacobson Scholarship
 - Department became certified by the Sanctuary Institute of Trauma Informed Care
 - Court Psychology added to the Department
- Department Opened on January 5, 2015
 - Developed the Green Futures Internship/ Mentoring Program with Environmental Resource Management Department
 - Highridge Family Center becomes certified by the Sanctuary Institute of Trauma-Informed Care
 - Recognized by NACo for Youth and Family Counseling program, Education and Training Center, Visitation Center for children in foster care, and technology advancements in the creation of the new database applications for Summer Camp Scholarships and Community Based Agencies
 - Palm Beach County was named one of ten winners of the 2020-2021 Robert Wood Johnson Foundation (RWJF) Culture of Health Prize.

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Palm Beach County Board of County Commissioners



Palm Beach County Board of County Commissioners

Gregg K. Weiss, Mayor

Maria Sachs, Vice Mayor

Maria G. Marino

Michael A. Barnett

Marci Woodward

Sara Baxter

Mack Bernard

County Administrator

Verdenia C. Baker

Assistant County Administrator

Dorritt M. Miller

Youth Services Department Director

Tammy K. Fields

Director's Letter



"WE MADE A DIFFERENCE FOR THAT ONE" - THE STARFISH STORY BY LOREN EISLEY

Most people have heard a version of the Starfish Story, originally written by Loren Eisley. A man observes a child walking on the beach and there are hundreds of starfish washed up on the sand. The child is throwing the starfish back into the ocean so they will not die. The man thinks this is folly as there are so many starfish on the beach and he questions why the child would take the trouble to throw the starfish back in the ocean when it clearly will not have an impact on all the starfish on the beach. The child profoundly responds, "I made a difference for that one."

There are thousands of children in Palm Beach County who have a variety of needs. Palm Beach County Youth Services cannot fulfill all those needs, but for every child who receives a summer camp scholarship or whose family experiences healing through free therapy – we make a difference. We make a difference when we fund an agency that provides mentoring or tutoring. We make a difference when we provide education on trauma informed care. We make a difference when we train the next generation of psychologists and mental health professionals.

This edition of our Annual Impact Report will highlight the

many differences we have made over the last year. A significant achievement was the department-wide certification in the Sanctuary Model of trauma informed care. This was an organizational shift for all of our staff and the clients we serve. We've committed to nonviolence, emotional intelligence, social learning, democracy, open communication, social responsibility, and growth and change. These commitments are the basis of our work and we teach all of our clients how these commitments can make a difference in their family.

The Youth Services Department could not achieve what it does without the support of the Board of County Commissioners, County Administrator Verdenia C. Baker, Assistant County Administrator Dorritt Miller and every staff member. Thank you for MAKING A DIFFERENCE!

With gratitude,

A handwritten signature in blue ink, reading "Tammy K. Fields".

Tammy K. Fields

Director, Palm Beach County
Youth Services Department

Department Highlights

Sanctuary Certification

Awards

Alyssa Sangeeta Jacobson Scholarship

Team Building

Public Relations

Community Events Team

Cross-Divisional Action Teams

Guardian ad Litem



Youth Services Department Certified In Trauma-Informed Care



The Palm Beach County Youth Services Department is excited to announce they have been certified in the Sanctuary Model of Trauma-Informed Care by the Andrus Sanctuary Institute.

The Sanctuary Model, originally developed by Dr. Sandra Bloom, is a blueprint for clinical and organizational change. The

trauma-informed model promotes an environment emphasizing the seven commitments of nonviolence, emotional intelligence, social learning, open communication, social responsibility, democracy, and growth and change.

The department has worked towards this certification, building from the certification of the Highridge Family Center in 2019, for the last three years. Staff at all levels embraced this organizational model. The certification symbolizes the Youth Services Department's commitment to providing a higher level of care, a trauma-sensitive

environment for the clients and community served, and a better work environment for employees.

"Some of the children and families we serve have experienced multiple traumatic events that impact behaviors and the ability to cope. Providing services with a trauma-informed lens is essential. Our goal is to build resiliency for our youth," said Tammy K. Fields, Director of the Youth Services Department.

Implementing the Sanctuary Model of Trauma-Informed Care at Youth Services aligns with the Palm Beach County Board of County Commissioners' strategic priorities and the objectives in the Birth to 22 United for Brighter Futures Youth Master Plan. The implementation of the model also increases measurable levels of hope, safety, trust, emotional intelligence, and problem-solving skills in both staff and clients.

Palm Beach County Youth Services is the fourth government agency in the nation and first in the State of Florida to receive this certification.



Department Highlights: Awards

Safety Council Awards

On May 11, 2022, Palm Beach County Youth Services Department attended the 25th Annual Safety Awards Luncheon hosted by the Safety Council of Palm Beach County, Inc.

The Youth Services Department was awarded a Special Recognition for their Community Well-Being Programs and YSD's unique approach to safety using Sanctuary principles of trauma-informed care.



NACo Achievement Awards

The National Association of Counties (NACo) has announced its annual awards for 2022. Palm Beach County Youth Services and the Public Safety Department were recognized for the Girls Coordinating Council program. Since 2017, Girls Coordinating Councils have been formed in various counties throughout Florida and Georgia. The Girls Coordinating Council is a community collaborative focusing on reforming and strengthening the system of care for girls and increasing the availability of gender-responsive, trauma-informed, and strength-based services for girls.



Employee of the Year

Tristan Seupersad was announced as the "Shining Light of the Year," the YSD equivalent to 'Employee of the Year.' Tristan's contributions as a Residential Youth Counselor at the Highridge Family Center have positively impacted the department and community. Tristan's nominator described him: "As a team player, Tristan is always open to helping wherever he can. He is always hands-on with the youth residents. A youth resident went on to describe Mr. Tristan as a 'father figure.'"



Department Highlights



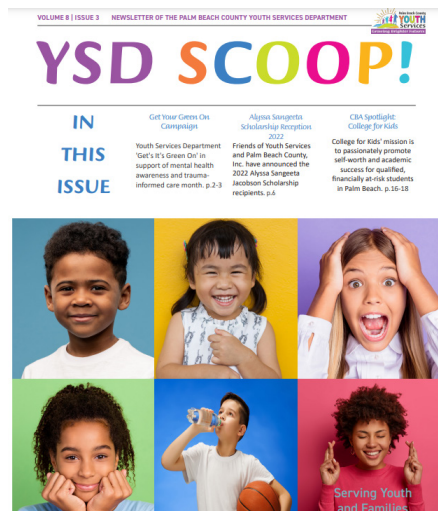
Team Building Retreat

On Thursday, August 4, Palm Beach County Youth Services Department held its fifth annual employee retreat at Clayton Hutcheson Exhibit Hall/Mounts Botanical Garden.

This year, the Seeds of Success Cross-Divisional Action Team coordinated the event, including the theme, Harry Potter and the World of Magic, to celebrate and honor the magical work YSD staff has done all year.



Public Relations: YSD Scoop!



Youth Services unveiled a new look for its quarterly newsletter, YSD Scoop! in FY 2022. The new design created by Tevin Ali, Public Relations Specialist, expands on its fun, colorful and bright roots – just like our youth in Palm Beach County while implementing a modern newsletter look. Issues are distributed every year during the first weeks of February, May, August, and November.

To view the latest edition of YSD Scoop!, please visit www.pbcgov.com/youthservices.



Community Events Team



With the rise of in-person events happening in the community after the decline of the pandemic, a YSD Community Events Team was formed to meet the needs of YSD representation at select events in the community.

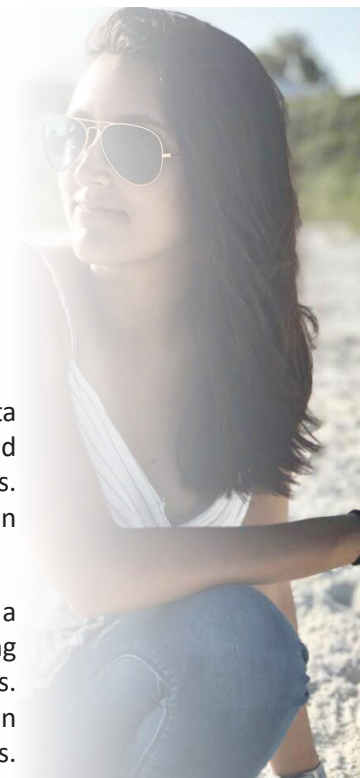
This year YSD represented at over 15 events held in the community including Palm Beach Pride, Mental Health Wellness events, and Back to School bashes.



Alyssa Sangeeta Jacobson Scholarship

Friends of Youth Services and Palm Beach County, Inc. announced this year's Alyssa Sangeeta Jacobson Scholarship recipients. This year for the 2022 recipients, the scholarship was increased from \$1,000/year to \$2,000/year for up to four years. The increase was applied to all recipients. This year five recipients were named out of 52 applicants. Recipients were selected based on application submission criteria, recommendation letters and written essays.

The scholarship is in memory of Alyssa Sangeeta Jacobson. Alyssa was committed to living a self-sufficient life and discovering her passions. Her determination to pursue education, earning undergraduate and graduate degrees, enabled her to live consistently with those commitments. She hoped others could have support to achieve their goals. The Alyssa Sangeeta Jacobson Scholarship is dedicated to those who need a little extra assistance in achieving educational goals.



Scholarship Recipients



McKenzie Cooper

McKenzie Cooper will be attending the University of Florida to study sports management and minor in sports journalism. McKenzie recognizes the village that has stepped up and allows her to accomplish her goals. She recognized the love and dedication of her grandmother and the support of the dedicated staff at Student Aces. McKenzie was also involved in Glades Central High School sports medicine/ team management and the marching band.



Ben-Gina Fantaisie

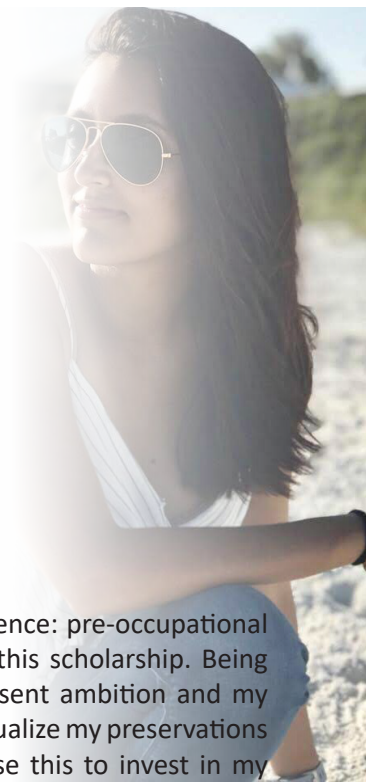
Ben-Gina Fantaisie, a member of Scholar Career Coaching, expressed her gratitude to all the people who have been supportive in achieving her goals. Ben-Gina loves fashion. "I sometimes make custom pieces from my old clothes and wear them to school. I've made my first day of school outfit, my senior pants, my FSU pants, and more..... I also have an interest in graphic design. I design graphic tee shirts, and I design websites."



Paxton Brutus

Paxton Brutus who will be entering his second year at Florida Atlantic University shared how his parents have inspired him. He said: "I've seen them work day in and day out to give me a better opportunity no matter what circumstances we find ourselves in. My mom does this above and beyond what you would call normal. With the unconditional love I've received, I will make her proud. I think it is important to know it is not about where I've been or where I've come from but where I'll go and what I'll become."

Alyssa Sangeeta Jacobson Scholarship



Scholarship Recipients Continued



Caleiyah Laws

Caleiyah Laws will attend FAMU and major in allied health science: pre-occupational therapy. Caleiyah shared, "I am grateful to be a recipient of this scholarship. Being chosen for this has shown me that besides struggles, I represent ambition and my passion to exceed expectations. Because you all were able to visualize my preservations of my many unseen and unheard personal struggles, I will use this to invest in my greatest potential."



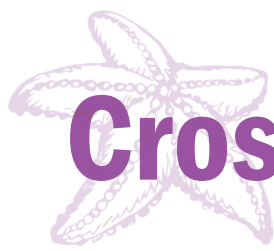
Humberto Sigler Finales

Humberto Sigler Finales will be entering his second year at Florida Atlantic University, studying psychology. Humberto shared, "I get inspired by those around me all the time. My first inspiration came from my parents. They were people who started from zero, and worked really hard for years to get to where they are today. I'm inspired by my relatives, who, despite their living conditions in Cuba, continue to push through life one day at a time. Lastly, I'm inspired by my friends who continue to shape and mold me through our shared experiences as young adults."

Alyssa Sangeeta Scholarship Reception 2022

At a scholarship recipient ceremony held on May 25th, 2022, recipients received formal scholarship recognition in the presence of family and the scholarship committee. Those who attended the ceremony also had the opportunity to hear from prior scholarship winners and how the scholarship supported them in achieving their educational goals.





Cross-Divisional Action Teams

Palm Beach County Youth Services Department's Cross-Divisional Action Teams align with the department's vision and its own strategic priorities, focusing on solutions to improve overall organizational performance.

During fiscal year 2022, each team held bi-weekly forums, which allowed team members to work with their co-chairs to develop ideas.

The teams delivered presentations to the Leadership Team on a quarterly basis. The presentations provided an opportunity to gain feedback and guide the strategic plans forward.

Each of the three teams successfully accomplished their strategies, metrics, and goals.

Seeds of Success



"We Plant The Seeds Of Success That Grow Futures"

Seeds of Success celebrated the department's diversity as well as their dedication to the youth that the department serves.

- Coordinated the Department's 7th Anniversary & Annual Departmental Retreat celebrations.
- Implemented interdepartmental monthly "Anniversary" and "Birthday" announcements.
- Planned department's seasonal holiday events for fiscal year 2022.

Sanctuary Model



"Promoting Safety and Recovery as a Trauma-Informed Community"

The Sanctuary Model is a trauma-informed, evidence-supported template for organizational change to help others heal.

- Department committee created a monthly training plan for FY 2022.
- YSD's "Sanctuary Journey" video production of the two-year journey to certification.
- Department-wide certification on September 15, 2022.

Equity, Diversity, and Inclusion



"Celebrate Diversity, Foster Inclusion, Promote Equity and Empower Courageous Engagement"

Equity, Diversity, and Inclusion (EDI) ensures that the Youth Services' EDI value statement is fulfilled.

- Promoted equity throughout YSD by implementing 'equity' language to interview process and PPMs.
- Incorporated monthly newsletters and 'EDI Talk' discussions.
- Provided voluntary EDI training to increase knowledge for employees.

Florida Statewide Guardian ad Litem Office



The Florida Statewide Guardian ad Litem Office represents abused, abandoned and neglected children in court and the community. Through the collaboration of a multi-disciplinary team that includes a Guardian ad Litem Attorney, child welfare professional, and hopefully a trained volunteer or pro bono attorney from the child's community, our team provides high-quality, independent legal representation for the legal interests of abused, neglected, and abandoned children while assisting the child in expressing their needs and wishes. Our unique approach allows us to support the whole child, addressing their physical, educational, mental, emotional, social, and legal needs.

Guardians ad Litem become people our children can trust, helping us be their voice. As a team together, we provide powerful, effective, high-quality advocacy with one goal: that every child finds a safe, loving, permanent home where they can thrive.

Florida Statewide Guardian ad Litem Office's Mission



To provide the most vulnerable children in Florida with an adult from their community who will be a consistent, positive presence in the child's life as part of a multi-disciplinary team that includes an attorney, child welfare professional and hopefully a community volunteer providing the highest quality community advocacy and legal representation to protect each child's legal interests.

To provide dependency judges with thorough and accurate information regarding the children under the court's jurisdiction.

Volunteer Time & Travel



1,998

Children Represented



8,748

Hearings Participated

Residential Treatment and Family Counseling

Education and Training Center

Highridge Family Center

Youth and Family Counseling

Family Violence and Intervention Program

Division Letter

“This certification means that the youth and families receiving our school based services and outpatient therapy can be confident that our staff view them through a trauma-informed lens”



We did it! The Youth Services Department is now certified in the Sanctuary Model of Trauma Informed Care. This means all Residential Treatment and Family Counseling (RTFC) programs are now certified. Highridge Family Center was recertified, and now we have added Youth and Family Counseling (YFC), Education and Training Center, and Family Violence Intervention Program (FVIP) to this accomplishment. This certification means that the youth and families receiving our school-based services and outpatient therapy can be confident that our staff views them through a trauma-informed lens; that they understand the impact of trauma, and are working with them to develop resiliency to manage adversity through using healthy coping skills.

Last year, it was important for our team to focus on Self Care and we did. We took care of ourselves and each other in order to be our best selves for the youth and families we serve. I saw more laughter among our team and despite Covid still lurking around, we returned to doing some meetings in person which helped with our sense of connectedness. We saw some staff move on to retirement and welcomed new staff members at all levels to include Chief of YFC, Kitchen Manager (Highridge), Administrative Assistant (RTFC), Administrative Technicians (YFC, FVIP and Highridge), Residential Counselors and Juvenile Residential Technicians (Highridge), and a Licensed Therapist (YFC-Belle Glade). As a result, the teams began to gel with renewed energy and focus.

At RTFC, we are committed to opportunities for Growth and Change. Through our commitment to training, the Ed Center has grown the Parent Child Interaction Therapy (PCIT) program. We continue to train more clinicians in this powerfully effective and evidence-based intervention for families with children ages 2-10. The internship program for future psychologists continues to thrive. Furthermore, YFC has expanded our social work internship training program.

As the need for mental health services has grown post-pandemic and with increased economic stress, workforce development has become a priority.

We continue to provide much needed clinical services in our schools, as well as family therapy and group therapy in both outpatient and residential settings. Our Highridge Family Center continued to provide top quality residential services at no cost to families. We collaborated with the Parks and Recreation Department who organized summer activities and field trips for the youth at Highridge Family Center. Highridge also continued the collaboration with the Norton Museum of Art to provide art classes, education, and field trips to the museum to immerse the youth in experiencing art.

Our Family Violence Intervention Program was offered as an option to over 150 youth and over 80 youth were successfully diverted from the juvenile justice system.

Lastly, I am again very thankful for the amazing, creative, and resilient team I am honored to work alongside. They are the heart and soul of RTFC! Each and every team member has a vital role in RTFC's goal to provide the best quality mental health services to youth and families in Palm Beach County.

All the Best,

A handwritten signature in blue ink, appearing to read 'Twila Taylor'.

Twila Taylor, Psy.D.

Director, Residential Treatment and Family Counseling Division

Education & Training Center

The Education & Training Center is a community resource for primary prevention through education, training, and professional development, providing free services to parents, children, families, school personnel, and mental health professionals in Palm Beach County. Family, individual, and group therapy services are offered, in addition to psychological evaluations. Services are offered in-person or virtually and available in English, Spanish and Creole. The Education & Training Center is responsible for developing and implementing trainings, workshops, and community outreach activities. It also serves as a clinical placement site for doctoral interns, postdoctoral fellows, and doctoral-level practicum trainees.

The Education & Training Center has expanded its social media outreach by providing brief and digestible educational supports via ongoing engagement in developing social media posts related to clinical topics and skill development. Schools, parents, and professionals across human services benefit from community outreach efforts aimed at providing general education on topics related to children and families. Representatives from the Education & Training Center were invited to present at various local and nationally recognized conferences, including The Turn on the Light Conference, Student Mental Health & Wellness Conference, and Advancing School Mental Health Conference. These opportunities have supported the Youth Services Department's reputation of excellence within the community and beyond.



The Education & Training Center has maintained an extremely successful and widely attended Virtual Training Program in order to disseminate empirical literature and evidenced-based practice to various human services providers in the county, which in turn directly impacts and improves the quality of their service delivery to children, caregivers, and residents of the county. Ed Center is responsible for developing and implementing trainings, workshops, and community outreach activities, exclusively via a virtual platform. The accessibility of training makes this program highly sought after and extremely well-received throughout the community.

The Education & Training Center continues implementing in-person and virtual Parent Child Interaction Therapy (PCIT), a very specialized and highly efficacious intervention for young children.

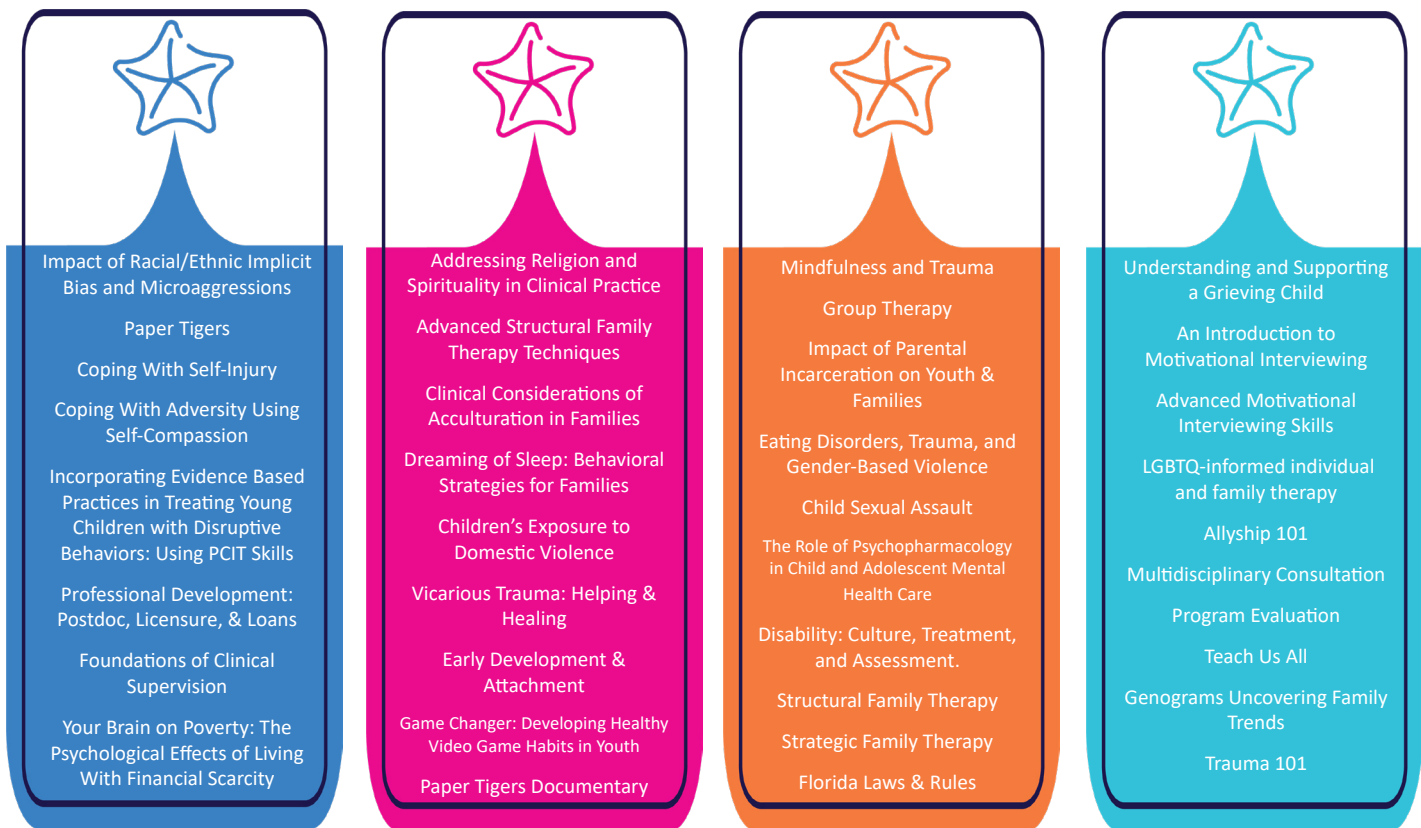
All current psychologists at Ed Center are recognized by PCIT International as Certified PCIT Therapists and one is in the process of becoming a Within-Agency Certified PCIT Trainer. Through this process, YSD has been recognized on the PCIT International website as one of the very few certified providers in all of Palm Beach County.

The Education & Training Center facilitated doctoral trainee placements to provide high quality psychological services to the community at a nominal cost to the County. Two postdoctoral fellows, four doctoral interns, and one psychology practicum trainee successfully completed clinical placements at RTFC.

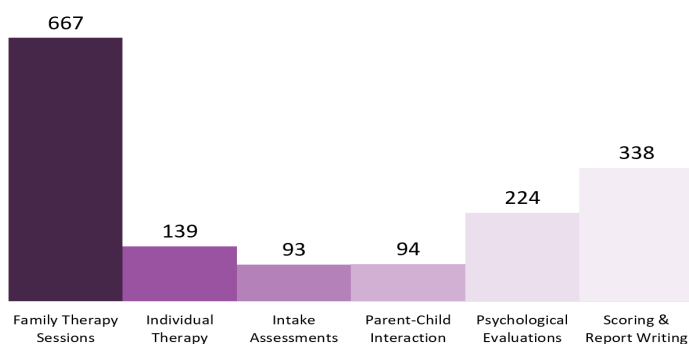
Currently, one postdoctoral fellow, four doctoral interns, and one psychology practicum trainee are engaged in clinical placements at RTFC. All current psychologists on staff at Ed Center have come from the doctoral student training program.



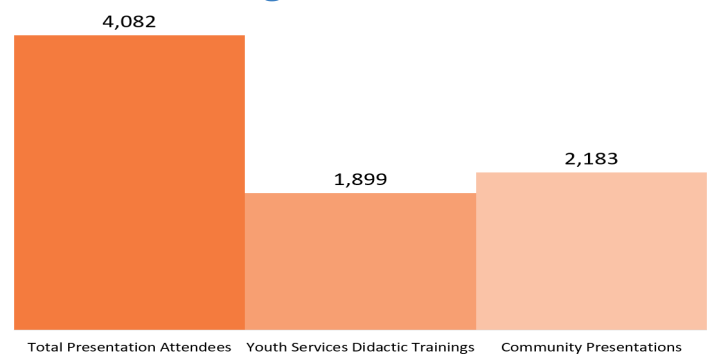
Didactic Trainings



Direct Service Hours



Numbers Served at Trainings & Presentations





Client Satisfaction Survey Report

About

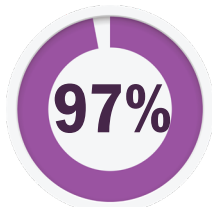
Palm Beach County Youth Services Department consistently conducts data collection, analysis, and reporting of the department's satisfaction surveys and comment cards to evaluate and improve services, maintain client satisfaction, and meet the needs of Palm Beach County youth and families.

The following data and responses were received between **October 1, 2021, and September 30, 2022**. Input was collected from youth and parents/guardians at the department's Education and Training Center, Family Violence Intervention Program, Highridge Family Center, and Youth & Family Counseling locations.

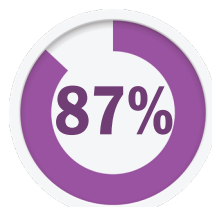
Survey data driven from the combined answers **(295)** for all RTFC programs indicates that clients and parents/guardians agreed or strongly agreed that they were satisfied with the clinical services provided by the division. An overwhelming majority of clients and parents/guardians report that services helped them express feelings in a better way or improved family communications.

Education and Training Center Client Satisfaction Survey Report

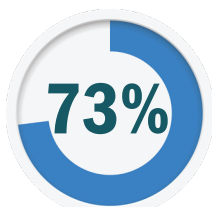
Youth and Parents/Guardians



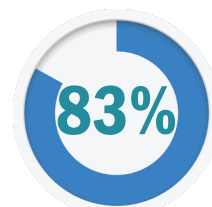
of **youth and parents** strongly agreed or agreed that they felt respected by Youth Services' staff



of **youth and parents** strongly agreed or agreed that their family got along better because of what they learned during their care at Youth Services



of **youth and parents/guardians** strongly agreed or agreed that counseling helped



of **youth and parents/guardians** strongly agreed or agreed that counseling helped them reach their treatment goals



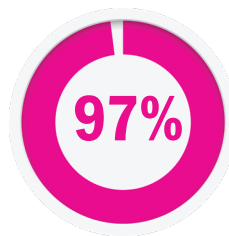
Highridge Family Center

Highridge Family Center offers a three-to-four month, weekday residential treatment program for Palm Beach County youth, ages 11-16, who are experiencing problems at home, at school, with friends, and in the community. The Youth Services Department partners with the School District of Palm Beach County to provide school instruction on campus. Highridge Family Center offers residential programming with full mental health and educational services while employing safety precautions such as social distancing, meal services, and disinfecting. Highridge administrative staff continues to research and consult to provide the safest care for residents and remain abreast of local trends with regard to the COVID-19 pandemic. Highridge continues to support social skills and positive interactions with residents through events such as the end of year graduation and luau, Black History Month, and bi-monthly cooking classes. Highridge possesses their trauma-informed care certification and has been recertified in 2022. The Sanctuary model emphasizes safety and healing relationships with residents, staff, and families.

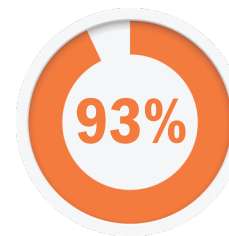
100% of youth who received RTFC services had ten or fewer days of in-school suspension during FY22, based on the School District of Palm Beach County student data report.



of pervasively
impaired youth
improved with
residential
treatment

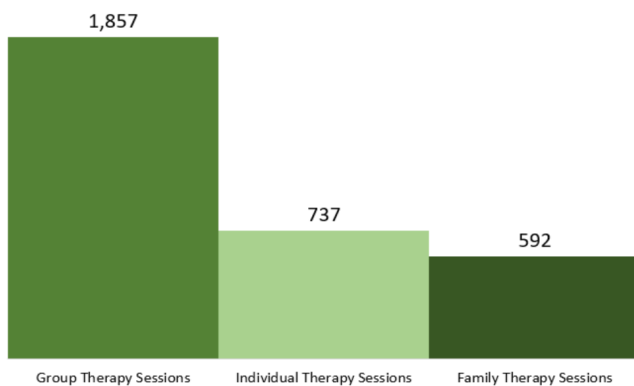


of severely
impaired youth
improved with
residential
treatment

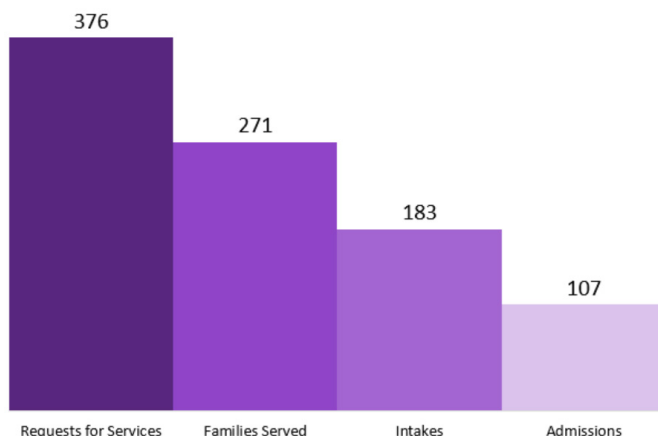


of clients
satisfied
with services
received

Direct Service Hours



Services Provided





Client Satisfaction Survey Report

Residents completed surveys prior to graduation. Therapists provided the survey to parents/guardians at least one week prior to their final family therapy session.

For the youth who are released, withdrawn, or whose

discharge takes place before graduation and/or at a time when a therapist is unavailable, the staff member handling the discharge administered both the resident and the parent/guardian survey or was sent a survey via email.

Youth



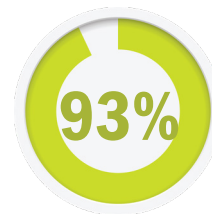
of **youth** strongly agreed or agreed that they felt physically safe at Highridge Family Center



of **youth** strongly agreed or agreed that they were able to improve their behavior in school because of what they learned at Highridge Family Center

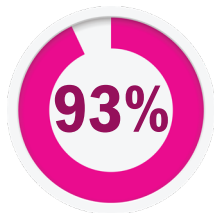


of **youth** strongly agreed or agreed that counseling helped them express their feelings in a better way

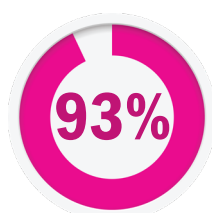


of **youth** strongly agreed or agreed that Highridge helped them achieve their treatment goals

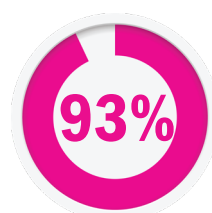
Parents/Guardians



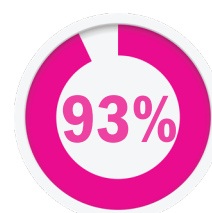
of **parents/guardians** strongly agreed or agreed that their family got along better because of what they learned during their care at Highridge



of **parents/guardians** strongly agreed or agreed that Highridge Family Center helped their child express their feelings in a better way



of **parents/guardians** strongly agreed or agreed that they are happy with the treatment their child received



of **parents/guardians** strongly agreed or agreed that they would refer another family to Highridge Family Center



I liked that I had the right help that I needed to improve certain skills about me.

- Youth Comment



The program allowed us to express our feelings better. I believe living on campus allowed for a higher level of success.

- Parent/Guardian Comment

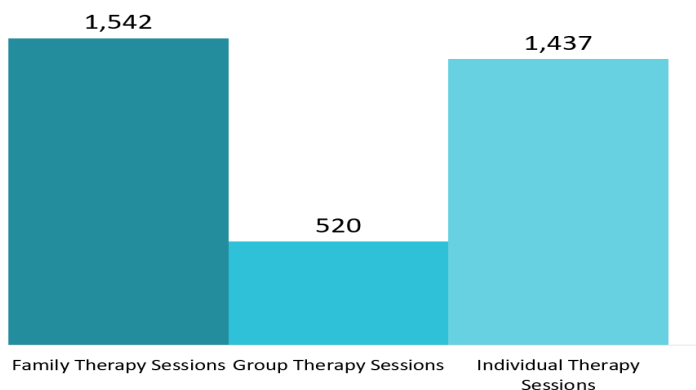
Youth and Family Counseling

Youth and Family Counseling (YFC) is a three to four month community-based program that provides free family therapy, individual therapy, group therapy, psychoeducational school-based programs, and on-site school-based services for families with children and youth up to 22 years of age. Our services are offered in-person or virtually and are available in English, Spanish, and Creole in 4 offices that are conveniently located throughout the county. Families seek services to address many trauma-related concerns, including behavioral disorders, school/academic problems, parent-child relational problems, adjustment to parental separation or divorce, grief/loss issues, abuse or neglect and to fulfill requirements for diversionary programs. YFC also provides parent education classes based on the Systematic Training for Effective Parenting (STEP) in addition to community presentations.

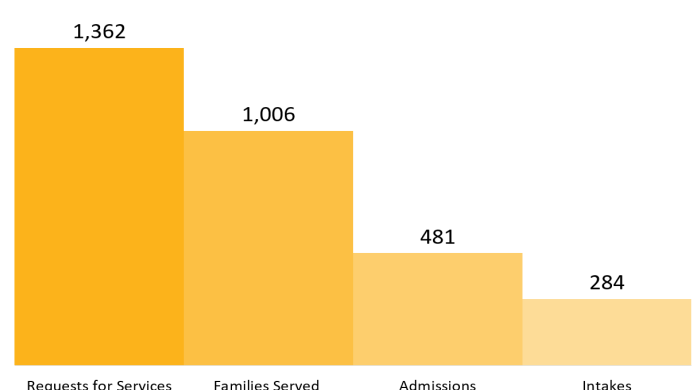
Highlights: YFC collaborates with several local universities to provide internship placements. During the fiscal year 2022, YFC hosted 2 Master of Social Work (MSW) interns. We are truly inspired by our interns' enthusiasm, skills, and knowledge and the many sacrifices they make to pursue their dream and serve our community.



Direct Service Hours



Services Provided



486

Clients Received
Community Based Services



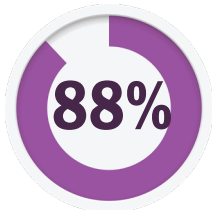
482

Students Received School
Based Services

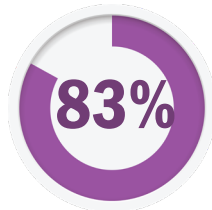


Client Satisfaction Survey Report

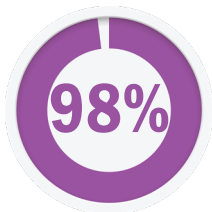
Youth



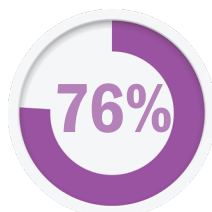
of **youth** strongly agreed or agreed that they could talk about any problems with their therapist



of **youth** strongly agreed or agreed that their family gets along better because of what they learned during their care at Youth Services



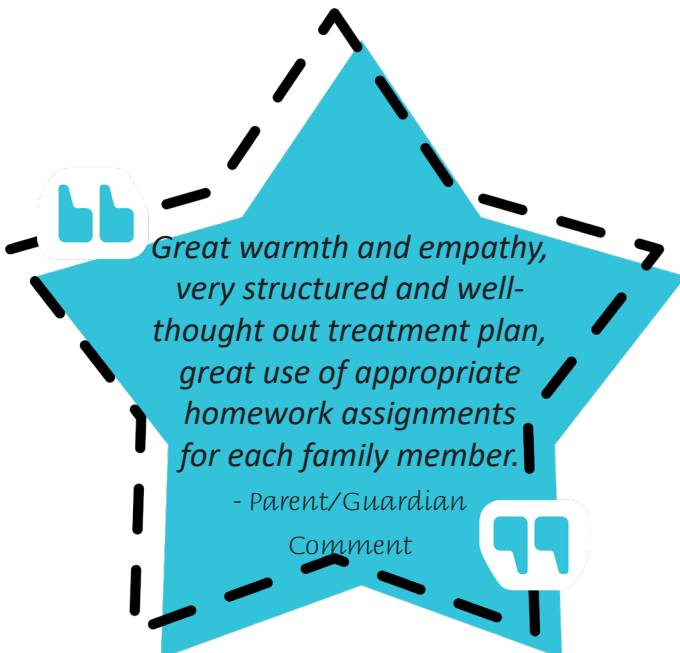
of **youth** strongly agreed or agreed that counseling helped them to express their feelings in a better way



of **youth** strongly agreed or agreed that they would send a friend to Youth Services if they needed help



Parents/Guardians



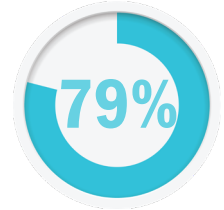
of **parents/guardians** strongly agreed or agreed that they could talk about any problems with their therapist



of **parents/guardians** strongly agreed or agreed that counseling helped their family express feelings in a better way



of **parents/guardians** strongly agreed or agreed that they are happy with the services their family received



of **parents/guardians** strongly agreed or agreed that their family gets along better because of what they learned during their care at Youth Services



Family Violence Intervention Program

The Family Violence Intervention Program (FVIP) is a court diversion program for first-time juvenile offenders who have been charged with domestic battery/assault. The program focuses on the unique problems of each family whose child has committed domestic violence with the goal of keeping the youth out of the Juvenile Justice System and helping encourage healthier ways for families to communicate without violence. Cases are only accepted upon referral from the State Attorney's Office.

Highlights: Out of the 143 successful graduates in FY 2020-2021, only 6 of those clients have been re-arrested, which translates into a 96% success rate of no recidivism during the following year.

FVIP established a partnership with a community agency, Choice to Change, to help clients who cannot afford to pay the Cost of Prosecution (COP.)

Choice to Change links youth with an organization to complete community service hours and be sponsored to have their COPs paid for them. This relationship allows some FVIP clients to graduate successfully regardless of being able to afford to pay their COP, which is a condition to complete the diversion program.



Client Satisfaction Survey Report

Youth



of **youth** strongly agreed or agreed that the mediation conference was helpful in offering solutions for their family problems



of **youth** strongly agreed or agreed that the program helped them make their behavior better



of **youth** strongly agreed or agreed that initial contact with case manager helped ease worry about the court process

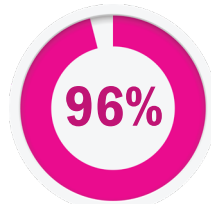


of **youth** strongly agreed or agreed that their case manager helped make their family communication better

Parents/Guardians



of **parents/guardians** strongly agreed or agreed that the program helped them decrease their child's violent behaviors



of **parents/guardians** strongly agreed or agreed that the program was a positive experience for their family



of **parents/guardians** strongly agreed or agreed that their case manager helped improve their family communication



of **parents/guardians** strongly agreed or agreed that the individual and/or family counseling sessions their child attended were helpful



151
Clients



82
Clients Diverted from the
Juvenile Justice System



77%
Completion Rate

Outreach and Community Programming

Community Based Agencies (CBA's)

Summer Camp Scholarship Program

Super Summer Spelling Bee

Youth Empowerment Centers

My Brother's Keepers Network

Future Leaders United for Change

Birth to 22: United for Brighter Futures

Girls Coordinating Council (GCC)



Division Letter

I am extremely proud of the OCP team work tirelessly using data to advance and transform strategic practices and connect the residents of Palm Beach County with opportunity and resource for success in life.



The Outreach and Community Programming (OCP) division serves as the arm of the Youth Services Department that coordinates and plans programs and initiatives throughout Palm Beach County. We allocate funding and support to agencies that provide direct services to youth and families in the county.

The word that guided OCPs work in 2022 was PURPOSE. Being intentional and purposeful in everything that we do. With purpose comes the recognition that not all people start from the same place. The imbalance of resources, access and degrees of success lies with the inequities throughout the course of history.

As Director of Outreach and Community Programming, I have had the privilege of working alongside like-minded individuals and organizations who believe that no one should be denied the possibility to live a healthy life. That everyone should have access to services and resources that would help them advance economically. That peer mentoring, building education to employment pathways and out of school time opportunities provide protective factors, build resilience and make success more attainable.

It is through the work of our Community Based Agencies (CBA), we are able to address community stressors, provide access to health related services and resources, ensure economic access and educational supports are at the forefront of our

partnering agencies agenda, and that we use a social emotional approach and provide support to parents.

I am committed to providing inclusive, collaborative and innovative services for our youth and families. I am extremely proud of the OCP team work tirelessly using data to advance and transform strategic practices and connect the residents of palm beach county with opportunities and resources for success in life.

Thank you to the Palm Beach County Board of County Commissioners, County Administrator, Verdenia Baker, and to our assistant County Administrator, Dorritt M. Miller, for your support of our mission. Thank you to our community partners who serve our youth and family directly. Lastly, and most importantly, thank you to the OCP team for your passion, dedication and hard work every day!

Following are some highlights of some of our accomplishments this year. Please browse our website to learn more about our programs. Whatever your interest, we invite you to become a part of our community.

A handwritten signature in blue ink, reading "Geeta Loach-Jacobson".

Geeta Loach-Jacobson

Director, Outreach and Community Programming Division

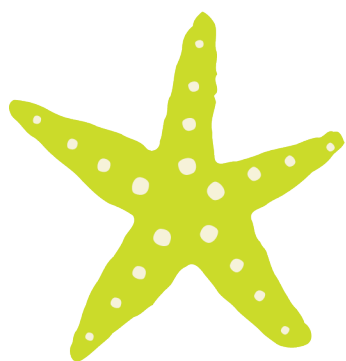
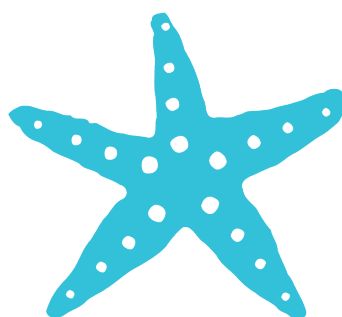
Community Based Agencies

Community Based Agencies (CBAs) are organizations that receive funding from the Palm Beach County Board of County Commissioners through its Youth Services Department. The Outreach and Community Programming Division monitors funded organizations for strict compliance and service integrity.

The areas of funding were identified in the Youth Master Plan “Strengthening the Steps to Success” based on information gathered from the community by the Palm Beach County Youth Services Department, along with other youth-serving partner agency members of the Birth to 22: United for Brighter Futures.

The department’s goals for the CBAs are to:

- Provide direction and support to CBAs to ensure successful implementation of contract requirements.
- Ensure that the department’s funding supports programs that fill service gaps as indicated by the Youth Master Plan.
- Evaluate CBA programs to ensure services are having a positive impact on the youth served.



41

Contracts



\$4,377,305

Expended



11,866

Youth, Adults, Parents, Mentors
and Organizations Served



CBA Funded Programs

Economic Access



\$322,456 expended

**Florence Fuller Child
Development Centers
Inc.**

**2516
Youth
Served**

Teen Leadership Initiative

- ✓ 100% of youth became job ready through career training to include: interview skills and budgeting as evidenced by pre and post tests.
- ✓ 100% of youth acquired contextual learning related to post-secondary education and/or trade school as evidenced by pre and post tests.

Pace Center for Girls Inc.

**40
Youth
Served**

Healthy Youth Transitions

- ✓ 78% of youth became job ready through career training to include: interview skills and budgeting as evidenced by pre and post tests.
- ✓ 100% of youth gained employment as evidenced by job placements

Vita Nova, Inc.

**182
Youth
Served**

Pathways to Employment

- ✓ 100% of youth gained employability skills and are workforce ready as evidenced by pre and post tests.
- ✓ 93% of youth met post-secondary academic standards as evidenced by Letter of Acceptance from colleges, universities, vocational-technical schools programs.



Educational Supports



\$426,998 expended

College for Kids Inc.

**892 Youth
Served**
500 Parents/
Caregivers
Served

Take Stock In Children PBC

- ✓ 100% of youth received extracurricular support, and advance to the next grade level or achieve on-time graduation as evidenced by academic records.
- ✓ 100% of parents achieved proficiency in navigation of the school system and are more engaged in supporting their children's academic success as evidenced by pre-post assessment.

Digital Vibez Inc.

**103
Youth
Served**

Digital Expressions: Lifetime of Consequences:

- ✓ 99% of youth received extracurricular support, and advance to the next grade level or achieve on-time graduation as evidenced by academic records.
- ✓ 100% of youth demonstrated resiliency to overcome obstacles while achieving educational goals as evidenced by resiliency assessment.

Girl Scouts of SE FL Inc.

**765 Youth
Served**
106 Parents/
Caregivers
Served

Girl Scout Leadership Experience

- ✓ 100% of youth demonstrated resiliency to overcome obstacles while achieving educational goals as evidenced by resiliency assessment.
- ✓ 84% of parents achieved proficiency in navigation of the school system and are more engaged in supporting their children's academic success as evidenced by pre-post assessment.

Scholar Career
Coaching Inc.

58
Youth
Served

Mentoring—College & Career Readiness

- ✓ 97% of youth attained college readiness as evidenced by pre-post assessment results.
- ✓ 97% of youth achieved career readiness through experiential learning as evidenced by completion certificate or certification.

The Arc of Palm Beach
County, Inc.

87 Youth
Served
• 29 Parents/
Caregivers
Served

Stand Up & Youth Employment Programming

- ✓ 100% of youth received extracurricular support, and advanced to the next grade level or achieved on-time graduation as evidenced by academic records.
- ✓ 100% of parents of special needs students obtained educational supports as evidenced by pre-and post-surveys.

Social & Emotional Learning



\$1,067,365 expended

American Association of
Caregiving Youth, Inc.

48
Youth
Served

Caregiving Youth Program (CYP)

- ✓ 100% of CYP members maintained or improved grades & stayed in school.
- ✓ 100% of new students in skills building reported: less stress & anxiety; reduced effects of caregiving.

Center for Child
Counseling, Inc.

716
Youth Served
• 664
Caregivers
Served

Childcare and Community Social-Emotional Wellness Program

- ✓ 100% of youth improved in healthy communication, problem-solving, coping and behavioral patterns.
- ✓ 100% of workshop participants demonstrated increased knowledge of trauma, ACEs impact on health, and strategies that promote healthy relationships, resilience and wellness.

City of Greenacres

39
Youth
Served

Youth Programs Division - Cool Zone/Hot Spot

- ✓ 82% of program participants served maintained a minimum report card conduct score of 3.
- ✓ 82% of program participants served obtained at least 25 community service hours for graduation.

Community Child Care
Center of Delray Beach,
Inc.

547
Youth
Served

Out-of-School Programs

- ✓ 100% of students attending ACCF's out-of-school programming received high-quality services as evidenced by top tier scores on Prime Time's Quality Assurance Tool.
- ✓ 100% of youth reported a positive climate on program climate survey.

Compass, Inc.

62 Youth Served
• 48 Families Served
• 102 Youth
Attended Events
• 587 Training
Attendees

Transgender Youth Services Program

- ✓ 100% of adults and families served increased knowledge about transgender specific health resources, support groups, and information.
- ✓ 100% of youth demonstrated improved connectivity within the community, self-concept, and decreased isolation.

Florida Fishing Academy, Inc.	458 Youth Served	<p>✓ 100% of students acquired new skills.</p> <p>✓ 100% of students demonstrated increase in reflective thinking skills.</p>
Housing Partnership, Inc.	21 Youth Served	<p>Mentoring at Pahokee Elementary Program</p> <p>✓ 100% of mentees demonstrated 90% or higher on the "Match Satisfaction Survey."</p> <p>✓ 100% of mentees improved or maintained their score on the "Attitude & Behaviors Survey."</p>
Housing Partnership, Inc.	22 Youth Served	<p>Mentoring at Lake Worth Middle Program</p> <p>✓ 100% of mentees improved or maintained their score on the "Attitude & Behaviors Survey."</p> <p>✓ 100% of mentees demonstrated 90% or higher on the "Match Satisfaction Survey."</p>
Milagro Foundation, Inc.	36 Youth Served	<p>Middle School Program</p> <p>✓ 100% of youth completed at least one year in the program, achieved that year's grade promotion (or graduation).</p> <p>✓ 100% of youth demonstrated an increase in knowledge and skills in each of the programs/projects.</p>
Prime Time Palm Beach County, Inc.	2336 Youth Served	<p>Middle School Out-of-School Time (OST) Initiative Program</p> <p>✓ 100% of youth developed their social and emotional skills. Social and emotional learning (SEL) was measured with a valid, reliable and standardized assessment tool (possible only if OST programs served youth in person).</p>
Urban League of Palm Beach County Inc.	168 Youth Served	<p>Project Ready NULITES Program</p> <p>✓ 90% of youth maintained or made academic gains.</p> <p>✓ 87% of youth demonstrated growth in leadership and increased knowledge of life skills.</p>



Health & Wellness \$302,144 expended

Center for Child Counseling, Inc.	<p>344 Youth Served</p> <p>817 Caregivers Served</p> <p>468 Service Providers</p>	<p>Childhood Trauma Response Program</p> <p>✓ 100% of adult caregivers showed increased knowledge of trauma, understanding of ACEs, and Trauma-Informed strategies.</p> <p>✓ 100% of youth showed improvement in trauma symptoms, self-regulation, coping, and behavioral patterns.</p>
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Compass, Inc.	59 Youth Served	<ul style="list-style-type: none"> ✓ 100% of youth served (through group therapy) demonstrated decreases in anxiety, depression, and isolation. ✓ 100% of youth served (through individual therapy) demonstrated decreased anxiety, depression, and isolation.
Connections Education Center of the Palm Beaches, Inc.	88 Youth Served	<ul style="list-style-type: none"> ✓ 100% of children/youth with ASD gained an increased knowledge of healthy eating and meal preparation while having access to fresh foods. ✓ 100% of children/youth benefited physically by participating in structured in/outdoor exercise.
For the Children, Inc.	39 Families Served	<ul style="list-style-type: none"> ✓ 100% of parents and children increased knowledge of nutrition. ✓ 100% of parents and children increased knowledge of stress reduction techniques.

Ensure Safety & Justice \$1,674,889 expended

Aid to Victims of Domestic Abuse, Inc.	199 Youth Served 113 Caregivers Served 64 Service Providers	<ul style="list-style-type: none"> ✓ 100% of youth increased their knowledge of domestic violence and available community resources. ✓ 100% of parents increased their knowledge of domestic violence and available community resources.
Boys Town South Florida, Inc.	55 Service Providers Served 37 Parents/ Caregivers Served	<ul style="list-style-type: none"> ✓ 86% of families reported improved relationships as demonstrated by Strengths and Stressors data and parental report. ✓ 73% of parents completed Common Sense Parenting and reported improved family relationships at class completion.
Children's Case Management Organization, Inc. (Families First)	106 Youth Served	<ul style="list-style-type: none"> ✓ 100% of students receiving behavioral health services reported an increase in their over-all level of functioning. ✓ 100% of students increased improvement in their family functioning resulting in no gang participation.
Children of Inmates, Inc.	27 Youth Served 24 Caregivers Served	<ul style="list-style-type: none"> ✓ 72% of youth served demonstrated a decrease in anti-social behavior, as determined by pre and post tests. ✓ 92% of youth served demonstrated an increased sense of attachment and bonding to the incarcerated parent, as determined by pre and post tests.

Communities In Schools, Inc.	50 Youth Served	✓ ✓	<p>Charting for Success Program</p> <p>100% of youth were promoted to the next grade level.</p> <p>100% of youth demonstrated improved behavior and demonstrated improved attendance.</p>
Community Child Care Center of Delray Beach, Inc.	64 Youth Served	✓ ✓	<p>MenTeens of the Future Program</p> <p>100% of participating teens experienced high quality out-of-school time programming, as measured by Prime Time Quality Assurance Tool.</p> <p>100% of participating teens reported higher rates of connectedness within their school and community, as measured by Climate Survey.</p>
Gulfstream Goodwill Industries, Inc.	25 Youth Served	✓ ✓	<p>Going the Distance Program</p> <p>100% of youth were not convicted of a crime during the 12 month contract year.</p> <p>100% of youth remained active in the program for a minimum of 6 months.</p>
Gulfstream Goodwill Industries, Inc.	125 Youth Served	✓ ✓	<p>Intensive Home Detention (IHD) Program</p> <p>100% of youth successfully completed the program by abiding by the signed agreement of program requirements.</p> <p>100% of youth have not obtained any new charges while enrolled in the program.</p>
Milagro Foundation, Inc.	39 Youth Served	✓ ✓	<p>Youth Inspire Greatness (YIG) Program</p> <p>100% of students demonstrated improved or consistently acceptable school conduct score.</p> <p>100% of youth demonstrated satisfactory school attendance by missing 10 or fewer days during the academic year.</p>
The Urban League of Palm Beach County, Inc.	100 Youth Served	✓ ✓	<p>Project Moving Forward Program</p> <p>83% of youth completed court ordered sanctions.</p> <p>86% of youth served did not re-offend within six months.</p>
United Way of PBC inc	273 Youth Served 156 Caregivers Served 80 Service Providers	✓ ✓	<p>Enhanced Mentoring Engagement (Level Up)</p> <p>80% of parents, guardians, and mentors increased their knowledge of the juvenile justice and/or dependency system.</p> <p>100% of youth and families were supported by completing the triage process including referral and direct connection to a contracted agency Mentor Center Hub for services.</p>



Parenting & Role Models \$583,453 expended

Children of Inmates	65 Youth Served 47 Incarcerated Parents Served	<ul style="list-style-type: none"> ✓ 100% of parents gained knowledge of the impact of trauma on child development as evidenced by pre-post assessments. ✓ 83% of children (birth to five) increased developmental milestones as evidenced by Ages and Stages Questionnaire (ASQ).
Exchange Club/Dick Webber Center for the Prevention of Child Abuse for the Gold Coast Inc	32 Parents / Caregivers Served	<p>Babies N' Brains Parenting Supports Program</p> <ul style="list-style-type: none"> ✓ 94% of parents acquired coping skills and enhanced their ability to engage in positive relationships with their children as evidenced by pre-post assessments. ✓ 91% of parents gained awareness of how to seek relevant community resources as evidenced by pre and post tests.
Grandma's Place, Inc.	180 Parents / Caregivers Served	<p>Parent Aide Program</p> <ul style="list-style-type: none"> ✓ 100% of parents acquired coping skills and enhanced their ability to engage in positive relationships with their children as evidenced by pre-post assessments. ✓ 100% of parents gained awareness of how to seek relevant community resources as evidenced by pre and post tests.
Planned Parenthood of South Florida and Treasure Coast, Inc.	26 Youth Served 254 Parents/ Caregivers Served	<p>Parent Support Program</p> <ul style="list-style-type: none"> ✓ 87% of youth demonstrated improvement in social skills due to effective mentor/mentee interactions, as evidenced by pre-post assessments. ✓ 92% of parents/caregivers/coaches increased their ability to initiate conversations with youth as evidenced by pre-post assessments.
The Children's Home Society of Florida	147 Youth Served	<p>Time for Your Teen Program</p> <ul style="list-style-type: none"> ✓ Department of Children and Families' annual fiscal year target of "Finalized Adoptions" was met. ✓ 100% of children served did not experience a recurrence of maltreatment, verified or indicated, within 12 months after termination of services.
The Children's Home Society of Florida	4189 Visits	<p>Adoption Assistance Program</p> <ul style="list-style-type: none"> ✓ 100% of youth who achieved permanency did not experience re-abuse, verified or indicated, within 6 months of termination of services of services. ✓ 89% of children removed from their homes achieved permanency in under 12 months.
The Palm Beach County Literacy Coalition Inc	73 Parents / Caregivers Served	<p>The Visitation Center Program</p> <ul style="list-style-type: none"> ✓ 78% of parents/caregivers/ coaches increased their ability to initiate conversations with youth as evidenced by pre-post assessments. ✓ 82% of parents gained awareness of how to seek relevant community resources as evidenced by pre and post tests.

Summer CBA Funded Programs

Health & Wellness \$155,999 expended

Digital Vibez

583
Youth
Served

Wellness Workshop Program

- ✓ 69% of youth participants demonstrated an increase in knowledge and understanding of nutrition and diabetes.
- ✓ 69% of youth participants demonstrated an increase in knowledge and understanding of stress management.

Ascension 33, Inc.

30
Youth
Served

FIT Hub

- ✓ 100% of peer mentors gained skills in teamwork, communication, and time management.
- ✓ 100% of youth in grades 9-12 increased career awareness and readiness, as evidenced by pre and post-tests.



Social & Emotional Learning \$163,990 expended

Prime Time
Palm Beach County, Inc.

6,198
Youth
Experiences
Provided

Expanded Learning Opportunities (ELO)

- ✓ 100% of ELO staff reported perceptions of high overall value to youth, with an average rating of at least 7 out of 10.
- ✓ 100% of ELOs staff reported high satisfaction with the provider.



Educational Supports \$28,325 expended

Youth Speak Out
International, Inc.

234
Youth
Served

Today's Technology and Communication

- ✓ 99% of students participated in a community forum.
- ✓ 89% of students increased their media literacy skills.



4

Contracts



\$348,314

Expended



7,045

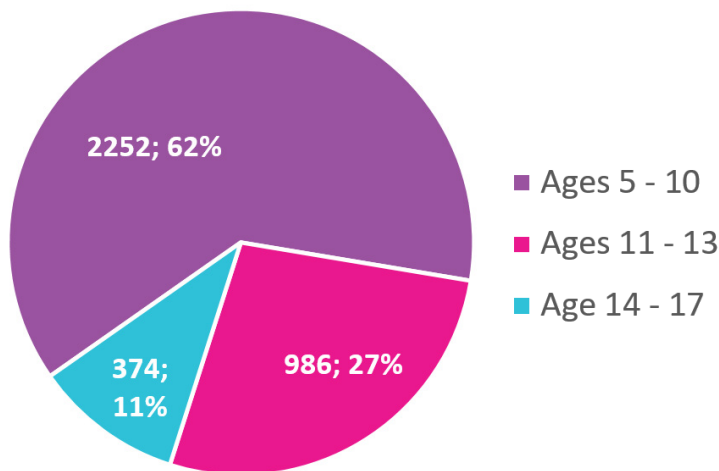
Youth Served



Summer Camp Scholarship Program

The Summer Camp Scholarship Program (SCSP) provides full-tuition and fees for summer camp for children residing in families with income at or below 150% of the Federal Poverty Guidelines. It allows parents to work with the knowledge that their children are safe. It gives children educational and recreational opportunities for growth and prevention of the summer slide. In addition to the funding provided by Palm Beach County Board of County Commissioners, a significant contribution of scholarship funding is made by the Children's Services Council of Palm Beach County.

Campers By Age



Fast Facts

- In 2022, the reimbursement rate for EECs was increased to \$150 per camper per week to address the increased cost of providing instruction.
- The School District of Palm Beach County's L.I.T. (Liberating Inspirational Transformative) Curriculum was expanded from grades 6-8 to include K-5. All camps were offered training and encouraged to participate in this program.



3,612

Summer Camp
Scholarship Attendees



1,136

Children Attended
Educational
Enrichment Camps



92

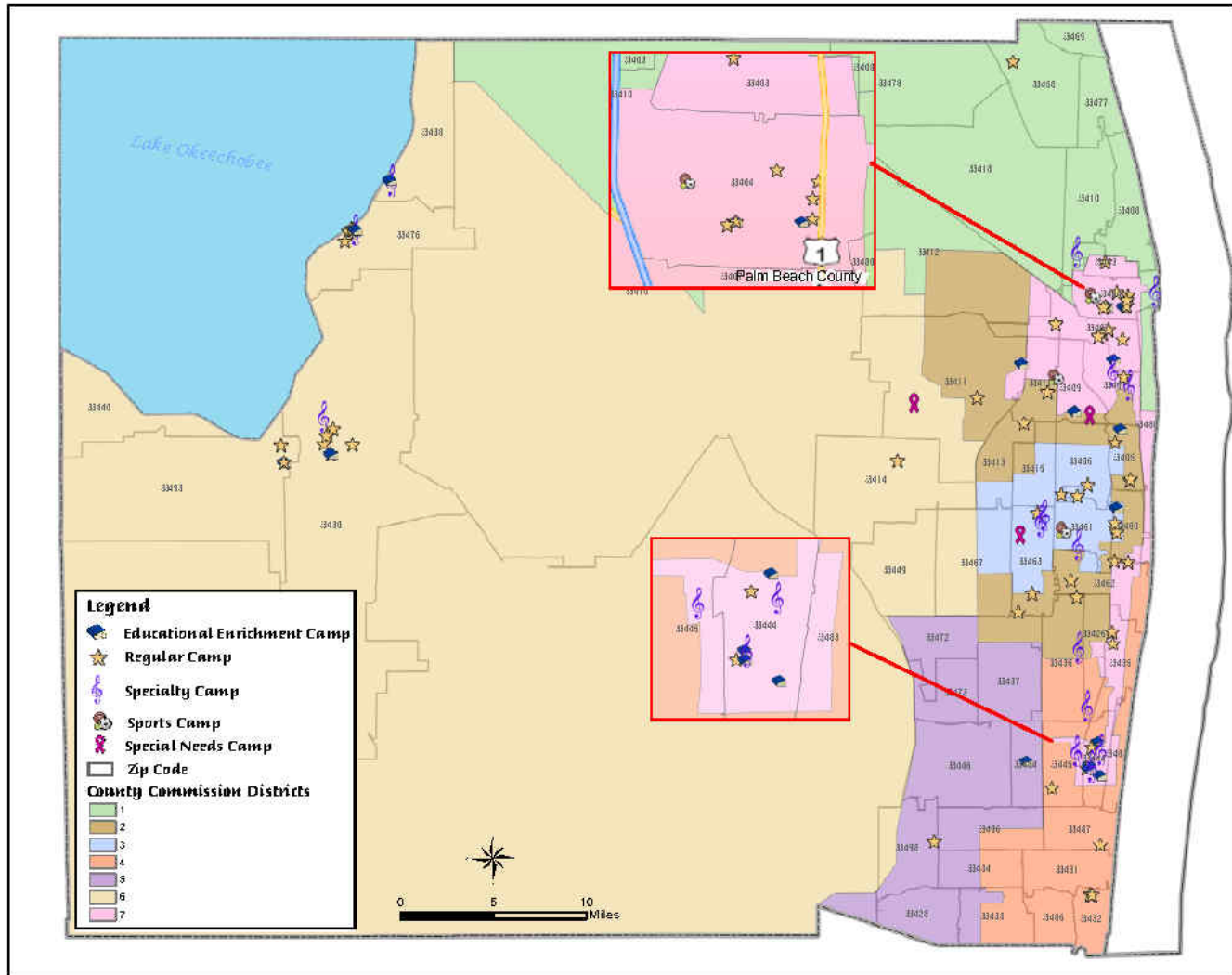
Camp
Sites



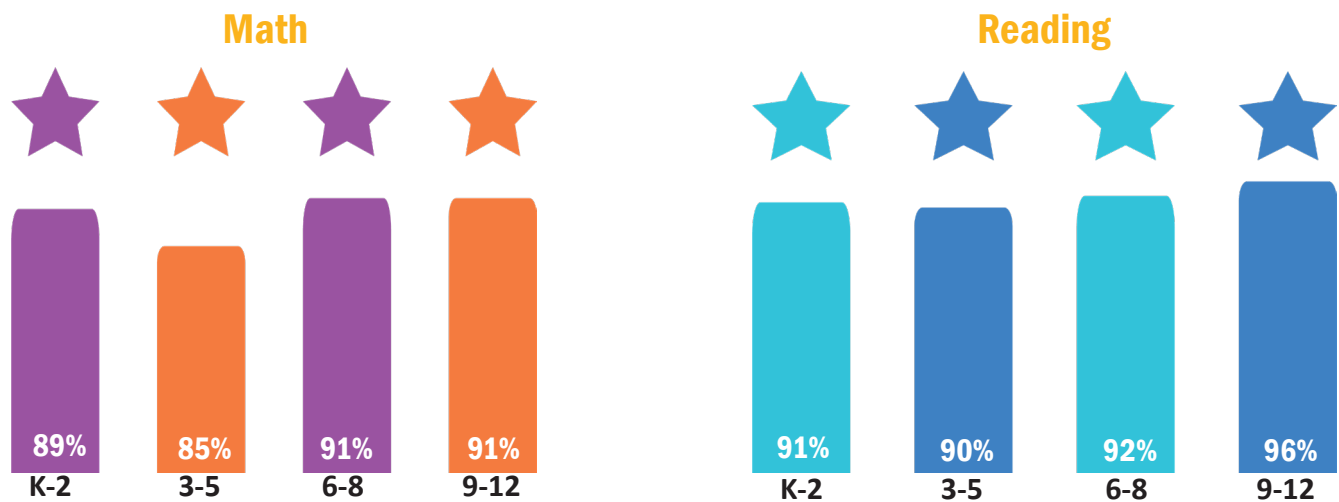
\$3,745,050

Expended

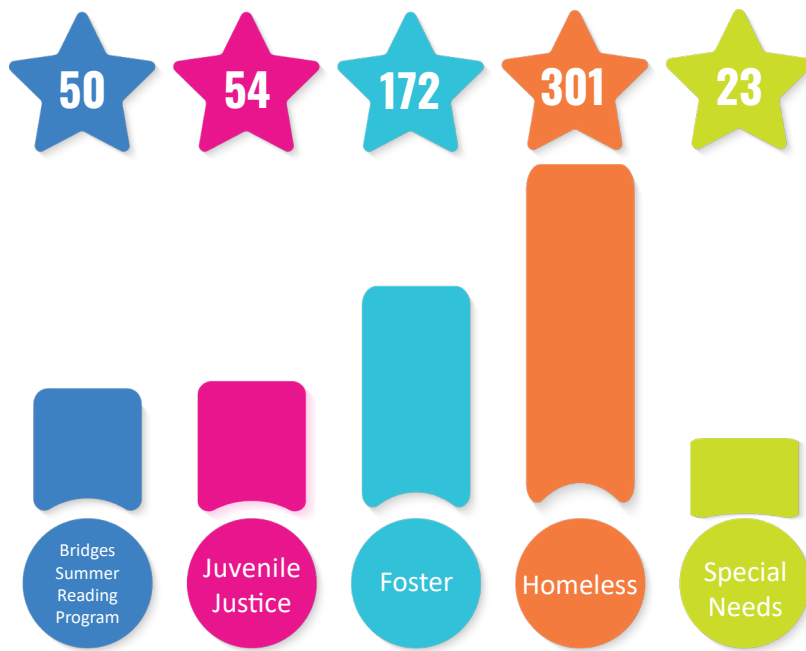
2022 Summer Camp Sites



Percent of Youth in Educational Enrichment Camps with Educational Gains



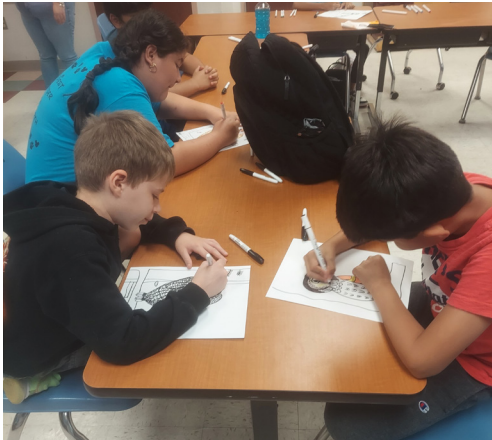
600 Specialized Population Campers Attended Camp



Camp Quote



Increasing Educational Resources



The Scholastic Literacy Project: In 2021, funding provided by Friends of Youth Services and PBC Inc. launched the Scholastic's LitCamp literacy program as a pilot with 17 camps. In 2022 after the completion of the pilot, YSD possessed a set of elementary books, for kindergarten to 1st grade (K-1), and hundreds of books that were separated into categories that followed the Scholastic seven strengths series. The seven strengths series, based on the book Every Child a Super Reader by Pam Allyn, is designed to help all children, regardless of their background, become and remain successful: belonging, curiosity, friendship, kindness, confidence, courage, and hope.

YSD staff built a curriculum around this series as well as the book Bud, Not Buddy for middle school-aged campers. Four camps were selected to utilize these new curriculums.

Summer Interns



In 2022, the Summer Camp Scholarship Program employed four seasonal paraprofessionals.

These staff members were Bengy Elcine (DeVry University graduate who will be starting graduate school at FAU spring of 2023), Jade Cook (current student at Florida A&M University), Diana Zorro (FAU graduate and current elementary school teacher), and Dimitri Cason (PBSC graduate).

Super Summer Spelling Bee

Held on July 14, 2022, the virtual Super Summer Spelling Bee utilized Kahoot!, a virtual learning-based platform that tested campers on spelling skills.

The spelling bee provides academic activities to encourage the spirit of learning while preventing summer and COVID slides. The top three winners from each grade category were awarded trophies and a book; the 1st place winner of each category also received a Kindle.



Super Summer Spelling Bee Winners

K – 2nd		
1st Place	Preparing Tomorrow's Leaders Today	Patrick
2nd Place	City of Greenacres	David
3rd Place	Boys & Girls Clubs	Jaylene
3rd – 5th		
1st Place	Boys & Girls Clubs	Leonardo
2nd Place	Destiny Fulfilled	Jade
3rd Place	Village of Palm Springs	Julia
6th – 8th		
1st Place	Bethel Evangelical Church	Jemuel "JJ"
2nd Place	Boys & Girls Clubs	Lauro
3rd Place	Acts of Kindess	Bryniah
9th – 12th		
1st Place	Bethel Evangelical Church	Rickey
2nd Place	The Quest	Delena
3rd Place	Boys & Girls Clubs	Emmariah



172 PARTICIPANTS

33 SUMMER CAMPS

All winners received a trophy and a book.

Each 1st place speller won a Kindle!



Youth Empowerment Centers

The Youth Services Department provides funding to three Youth Empowerment Centers (YECs) located in Belle Glade, Lake Worth Beach and Riviera Beach. The centers offer services focused on the prevention of youth violence; youth empowerment; and fostering education, health, and leadership within the community.

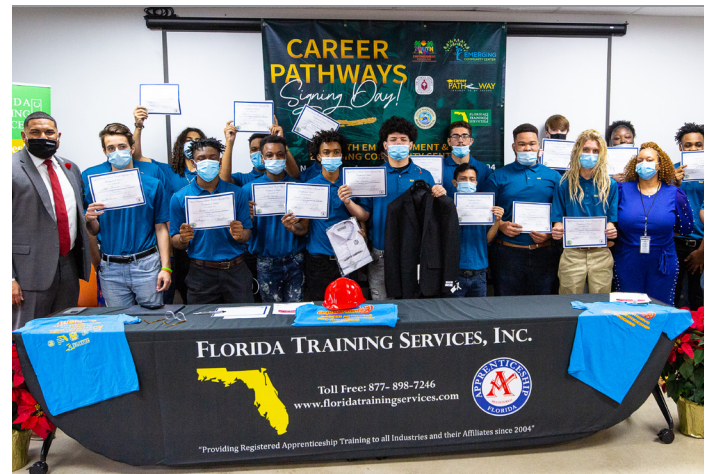
The YECs are working towards reducing the rate of youth violence through positive measures such as:

- **Connectivity to mental health services** for youth who are identified with anger problems and lack of social skills.

- **Social Skills Workshops** to prevent youth tension and violence, such as bullying prevention, conflict management and substance abuse prevention.
- **Social & Emotional Supports** to develop appropriate mindset and behaviors.

The YEC programs provide activities and services to middle and high school youth, including after-school education and recreational programs/activities.

During fiscal year 2022, 21 schools were served by YECs.



Empowering Youth



Nurturing Health



Fostering Education



Encouraging Leadership & Community Involvement



Developing Career Opportunities



252

Youth Participants



3

Contracts



\$542,238

Expended



33

YEC Participants Placed in Summer Internships

Outcomes

Belle Glade (Student ACEs) YEC | 64 Youth Served | 6 Summer Internships



of students demonstrated improvement in student academics*



of students advanced to the next grade level or attained high school graduation*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills



of program participants served obtained employment/ internship experience.

Lake Worth (For The Children) YEC | 97 Youth Served | 10 Summer Internships



of students demonstrated improvement in student academics*



of students advanced to the next grade level or attained high school graduation*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills



of program participants served obtained employment/ internship experience.

Riviera Beach YEC | 91 Youth Served | 17 Summer Internships



of students demonstrated improvement in student academics*



of students advanced to the next grade level or attained high school graduation*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills



of program participants served obtained employment/ internship experience.



**Outcomes do not include students that have been in the program less than a year.*



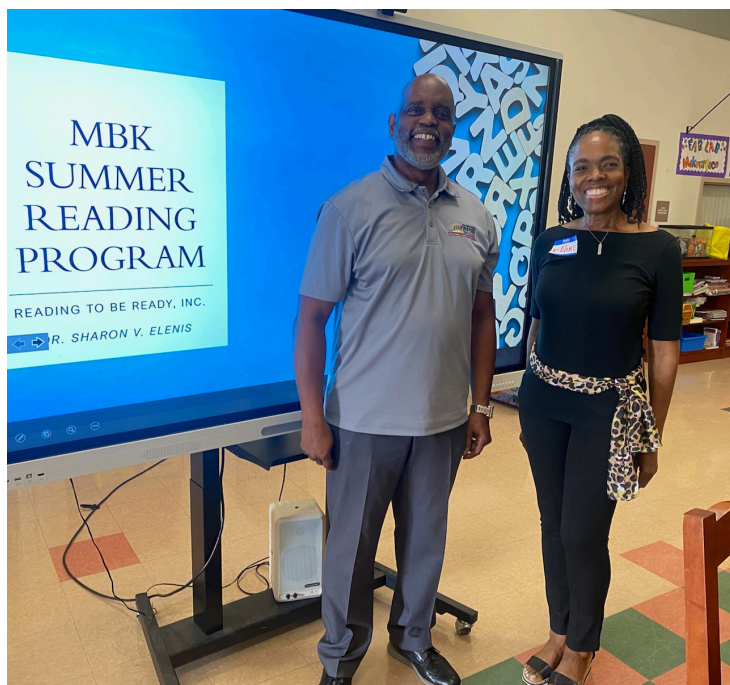
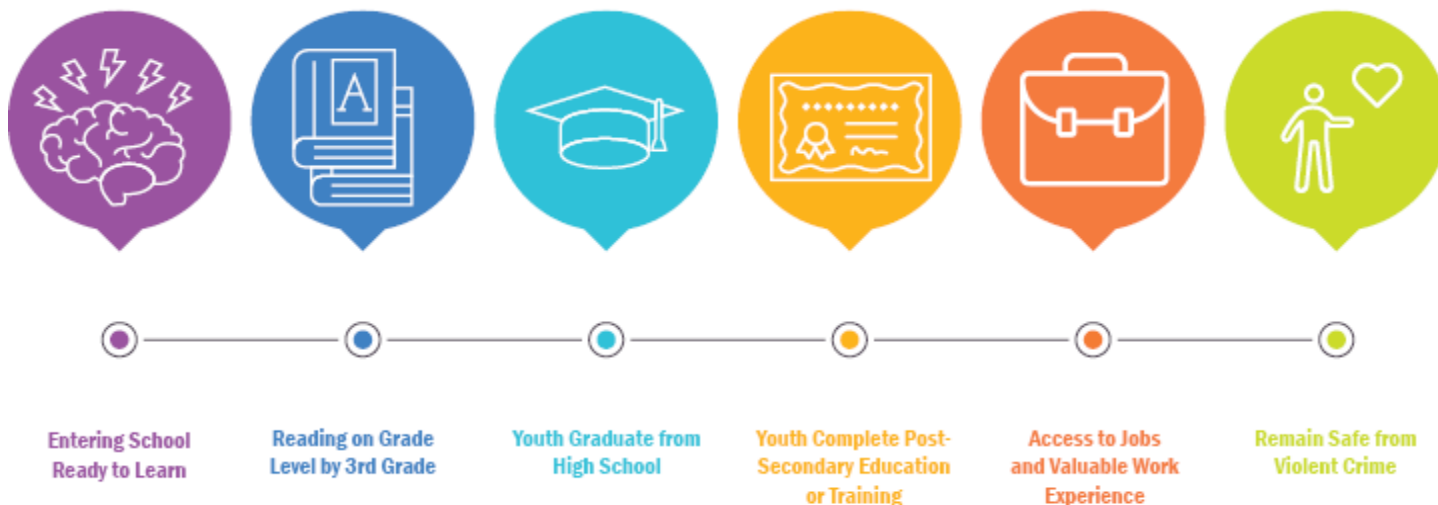
My Brother's Keeper Network

The My Brother's Keeper (MBK) Network is a coalition of public and private entities that work collectively to improve the life outcomes for boys and young men of color (BYMOC) through policy review and recommendations, education, and employment opportunities. The overall goal of MBK is to provide equitable access to opportunities by equipping young men in Palm Beach County with the knowledge,

skills and abilities to succeed and thrive in life.

During fiscal year 2022, MBK made significant progress in further development and implementation of three focused initiatives in partnership with NextEra Energy Resources, Florida Power and Light (FPL) and community agencies.

The Six Goals of MBK





MBK Urban Youth Development Career Pathways to Career Education and Empowerment program established three cohorts in Delray Beach, Riviera Beach and Belle Glade serving 55 middle and high school age young men of color. Partners include The Achievement Centers for Children & Families, Young Men of Distinction, Inlet Grove Community

High School, and Pahokee Recreation Center. The program provided community and site based mentorship, life skills development, and career readiness including five summer paid internships.

Summer Reflections on Summer Paid Internship



MBK Reading to be Ready Program

MBK Reading to be Ready program at Barton Elementary school in Lake Worth Beach established a cohort of six kindergarten boys. The program targeted boys with reading deficiencies and provided reading assessment, reading instruction and intervention. The program aims to improve reading deficiencies and positively impact

boys of color reading at or above grade level by 3rd grade. Students received one-on-one as well as group intervention and instructional reading skills development resulting in reading gains, improvement in handwriting and penmanship, vocabulary acquisition, fluency, and reading comprehension.

MBK Florida Alliance

MBK Florida Alliance was established in partnership with Florida MBK entities, including the City of Orlando (MBK Orlando), Pinellas County (MBK St. Petersburg), and Safe & Sound Hillsborough (MBK Tampa). This partnership aims to support policy review and research, share best practices, and develop policy recommendations that will mitigate barriers and inequities in the education and employment systems.

Additionally, the National MBK Alliance provided the opportunity for MBK communities to identify and support local partners to apply for end of summer funding. We proudly report that two of our local MBK partners from the Glades area, Balanced Living Mentorship and Boldin Community Impact, were awarded mini grants to support their mentoring programs.

Future Leaders United for Change

Future Leaders United for Change is the voice for youth of Palm Beach County creating leaders through self-motivation, determination, and education. The youth provide input on designing, implementing and communicating an ongoing strategic plan for future Community Conversations, focus group discussions, interviews, surveys, and youth summits. The group is one of the recommendations that arose from the Birth to 22: United for Brighter Futures Alliance.

The Youth Services Department in partnership with Prime Time Palm Beach County lead the Future Leaders initiative.

Future Leaders meetings were held virtually monthly throughout the school year in conjunction with Prime Time's Teen Advisory Council (TAC).



Future Leaders:

- Engaged guest speakers and enhanced knowledge on mindful leadership practices, inner explorer mindful awareness tool, leadership skills, entrepreneurship, career readiness, environmental resources, racial equity, social justice, and Palm Beach County Community Remembrance Project.
- Promoted connection and well-being through regular welcoming rituals and mindfulness activities, along with regular small group “acknowledgements” discussions to provide time for council members and attendees to get to know each other better.
- Provided opportunities for youth-led panels and discussions; administered regular polls and feedback surveys to gauge youth interests and engagement.
- Recruited and encouraged youth to fill specific council roles (including co-facilitator, ambassador, activity leader, DJ, note taker, mindfulness leader, and moderator.)





Birth to 22: United for Brighter Futures

Birth to 22: United for Brighter Futures is a collaboration of community leaders coming together to work toward one goal: supporting the healthy growth, development and education of Palm Beach County children and youth from prenatal through young adulthood so that they can graduate from high school and succeed in life.

Birth to 22 Retreat



Birth to 22: United for Brighter Futures hosted its 2022 retreat at Palm Beach State College Public Safety Conference Center. The event brought 40 leaders from local organizations to collaborate on the issues facing youth ages 0 to 22 in Palm Beach County.

Participants discussed plans to update the Youth Master Plan with community input and a recognition of changing environment for young people.

Four main questions were addressed “Where are we now? What is working? What are the challenges? What are future solutions?”

Birth to 22 plans to continue hosting annual conversations with community members about their needs. Based on the most recent community conversation earlier this year, the top 3 resource needs expressed were mental health, the economy/housing, and education, including resources for afterschool programs and post-secondary education.

Learn more about the Birth to 22 Alliance at: <http://pbcbirthto22.com/>.



Community Indicator Report

The Child Youth and Community Data Team of the Birth to 22 United for Brighter Futures Alliance is comprised of representatives from Children's Services Council Palm Beach County, the School District of Palm Beach County, Palm Beach County Community Services, Florida Department of Children and Families, Early Learning Coalition of Palm Beach County, and the Florida Department of Juvenile Justice.

The team completed the 2021 Palm Beach County Indicators of Child, Family, and Community Risk, Well-being and Access to Supports. This presentation style data deck provides information on a comprehensive array of indicators for Palm Beach County children and families beginning prenatally and continuing through the transition to adulthood.

Examined over time, the Birth to 22 team observed differing trends by construct. Some areas evidence positive gains or maintenance of prior rates/levels (e.g., access to early prenatal care, juvenile justice involvement, high school graduation rates), while others saw decreases or losses (e.g., access to child care, enrollment in postsecondary institutions). Some areas were not clear cut in displaying a consistent upward or downward trend (e.g., healthy births, child abuse rates, school absences).

Birth to 22 United for Brighter Futures in Palm Beach County centers racial and ethnic equity in child outcomes as a primary tenet of the initiative. Examined by race, it was

seen that while there has been progress in certain areas, there remains ongoing disparities for Black and Hispanic children in areas of economic status, health, education, juvenile justice, and child welfare.

While there are always contextual and historical factors that are important to understanding what data means, it is important to acknowledge the impact of COVID-19 on children, families, and communities across the various realms of well-being (e.g., health, mental health, economic, etc.).

While individuals and families have been experiencing greater stress and trauma, the health, education, economic, child welfare and justice systems have faced extraordinary challenges to adapt to provide the supports and services needed.

This backdrop necessitates that a focus must be placed on looking at the trends in data from that lens. Can we only speak of gains if an indicator changes, or is it remarkable that some indicators are able to remain stable in the face of the global health crisis? The data team hopes this information sparks curiosity and further exploration.

To access the 2021 slide deck and companion guide containing definition and source information, please go to <http://pbcbirthto22.com/communitydata.htm>.



Birth to 22 Palm Beach County United for Brighter Futures

Palm Beach County Indicators of Child, Family and
Community Risk, Well-being and Access to Supports



January 2022

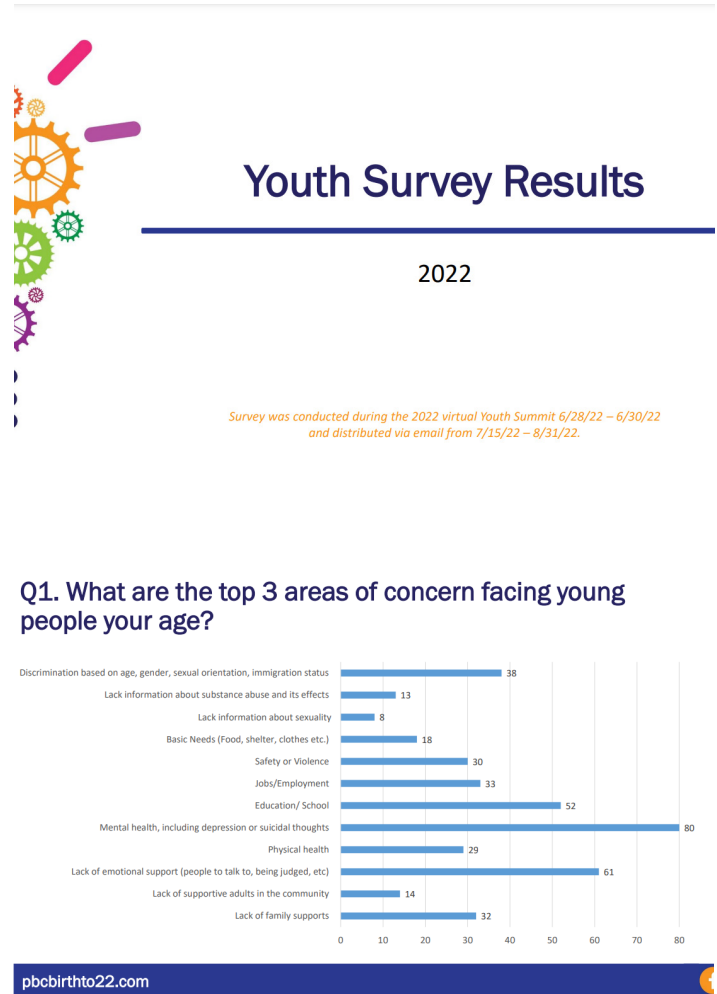
Youth Survey Results

An abbreviated version of the Youth Survey was conducted in the summer, and the results were released in October. The youth participants included those present at the 3-day Youth Summit on 6/28-6/30/22. The survey asked the following questions:

- What are the top 3 areas of concern facing young people your age?
- How do you want to share your voice, to become ready for your future (work, school, life, etc.)?
- What is the best way to share information with you?
- In the past 12 months have you, or someone close to you, experienced any of the following health issues?
- In the past 12 months have you, or someone close to you, experienced any of the following jobs/employment issues?
- In the past 12 months have you, or someone close to you, experienced any of the following safety/violence issues?

The youth shared that mental health, lack of emotional support, and education to be the top three areas of concern facing young people. The youth also shared the best form of communication to provide information and how they feel most comfortable sharing their feedback with agencies.

The information was shared with the Steering Committee and Coordination Team. The complete survey results can be found at <http://pbcbirthto22.com/>.



Girls Coordinating Council



In 2022, the Girls Coordinating Council (GCC) of Palm Beach County celebrated two years as a Birth to 22 action team. The GCC maintains monthly Council and subcommittee meetings, onboards new community partners, and features monthly

“Community Spotlights.” These efforts contribute to the longer-term goal of increasing awareness of and collaboration among community providers that are serving girls and young women to ensure this population is not overlooked. As a data-driven initiative, the GCC continued its Network Analysis by analyzing qualitative and quantitative findings from their 2021 community partner survey. As a result, individuals and organizations can better understand their connection and collaboration with other organizations to support girls. The GCC also developed a manuscript based on the network analysis development and findings for submission to a peer-reviewed journal article. This will

enable other communities worldwide to learn from the experience of the GCC. The Girls Voice Task Force (GVTF) subcommittee of the GCC continued to meet monthly with girls to ensure their voices have a role in the GCC by providing them with leadership development and advocacy skills.

The GCC hosted two community events, a 5k Walk/Run at Okeetee Park and a Community Symposium at Palm Beach State College. Both events increased awareness of the collaboration and engaged our community in responding to the needs of girls. Collectively, these efforts created synergy as they are rooted in the framework, goals, and common agenda of the Girls Coordinating Council, which focuses on improving the system of care and coordinating community initiatives for girls and young women. The GCC has embarked on a follow-up Network Analysis survey to continue monitoring GCC progress and the system of care. The goal is to see growth in the analysis, reflecting stronger connections developed within the Palm Beach County youth-serving system of care.

Palm Beach County 'Gets Its Green On' for Mental Health



Birth to 22: United for Brighter Futures and the Becoming a Trauma Sensitive Community Action Team celebrated the seventh annual "Get Your Green On (GYGO)" campaign and invited Palm Beach County to wear green on May 19, 2022, in solidarity.

The GYGO Team, Palm Beach County Channel 20 TV, and the Birth to 22 Becoming a Trauma-Sensitive Community Action Team recorded a feature on Channel 20's ["County Connection"](#) to highlight the Get Your Green On Campaign.

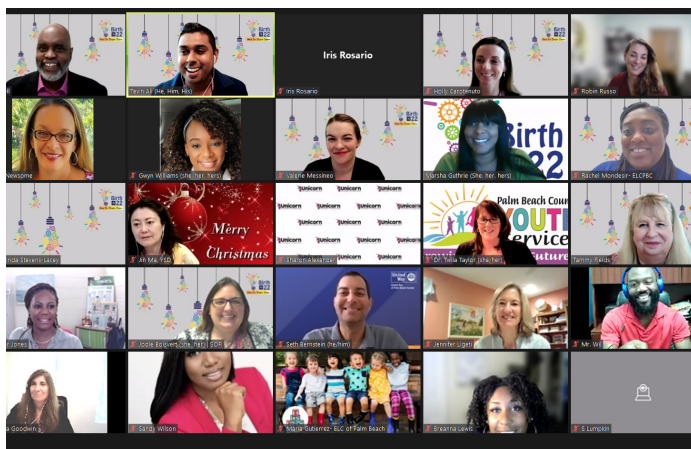
On April 29, 2022, the Palm Beach County Mayor Gregg K. Weiss, proclaimed May as Mental Health and Trauma Informed Care Month in Palm Beach County. Several local municipalities followed throughout the month, including Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Lake Park, Lake Worth Beach, Pahokee, Palm Beach Gardens, South Bay, and Wellington.

Local community partners hosted an array of events, including: "We Will Rise Above" concert by the Young Singers of the Palm Beaches; Family Mental Health and Wellness Festival presented by the West Palm Beach Mental Health Committee; Boynton Beach Mental Health Month Book Club; "Remembering and Healing Together" hosted by the Boynton Beach Mental Health Committee & City of Boynton Beach; Butterfly Release and City of Boca Raton Mental Health Month Proclamation, Youth Services Department Mental Health Lunch & Learns, Faulk Center for Counseling; MHA Mind & Body Connection 5K; Question, Persuade, Refer suicide prevention training, and much more!

On May 19, thousands of residents wearing green posted pictures across social media. This year, the Get Your Green On website was revamped to include events and information, mental health resources, an engagement toolkit, and campaign materials to share across social media. Committee members participated in several outreach events, including radio and television interviews to spread the importance of mental health awareness and trauma-informed care.



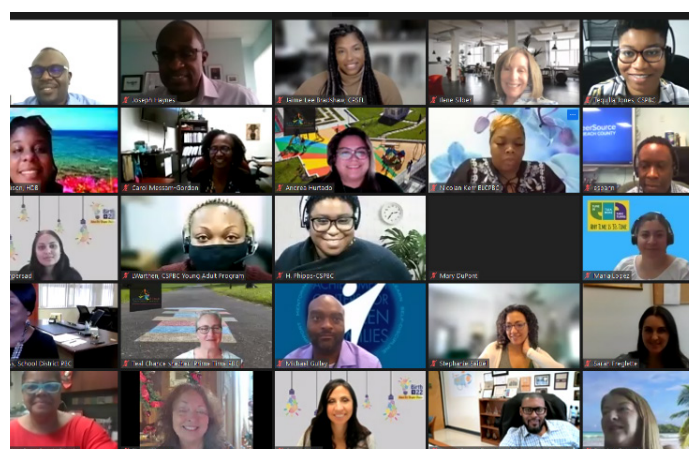
Annual Task Force Meeting



On December, 2021, Birth to 22: United for Brighter Futures hosted its sixth annual stakeholder task force meeting virtually titled Reimagine & Create Pathways to Success. The annual meeting informs, engages, and plans with the key champions, coalitions, and young people about the work of Birth to 22: United for Brighter Futures.

Breakout sessions were held for participants to learn more about different Birth to 22 action teams and to set forth proposed 2022 action team priorities. Breakout sessions were held for participants to learn more about different Birth to 22 action teams and to set forth proposed 2022 action team priorities. Topics presented and priorities set included:

- **Achieve Success In Higher Education:** Finalize transition to Palm Beach State College; Reignite workgroups to accomplish objectives.
- **Access to Health and Wellness:** Compile a resource guide to identify insurance assistance and safe spaces for youth
- **Becoming a Trauma Sensitive Community:** Increase participation in Get Your Green On; Expand reach to law enforcement, first responders and non-English speaking community members.
- **Economic Access:** Increasing agency participation in the Notice of Funding Opportunity (NOFO) process.



- **Engagement Team:** Host Community Conversations; strengthen and expand Communication Subcommittee; develop centralized data platform.
- **Education to Employment Pathways for Disconnected Youth:** Identify and align databases to access resources.
- **Ensuring Safety & Justice:** Implementation of Enhanced Mentoring Initiative in PBC.
- **Future Leaders:** Develop and implement outreach strategies to connect with youth and sustain youth engagement.
- **Girls Coordinating Council (GCC):** Strengthening GCC Network and completing second network analysis survey.
- **Racial Equity:** Continue supporting Advancing the Mission's Learning Cohorts to implement proven practices and replicate success, changing the norm of what is expected and possible to advance racial equity in Palm Beach County.
- **Social Emotional Learning (SEL):** Build SEL capacity among youth serving organizations, youth/teen leaders and families; scale SEL practices and competencies in the school day and out-of-school time setting community-wide and educate national and local stakeholders in the field.
- **Strengthening Quality Out of School Time (OST):** Reactivating the OST team; Integrating the changes and adjustments made over the last year into the current and future group objectives; Redefining the team's objectives and moving toward implementation.



170

Attendees



51

Agencies



6

Action Areas



Finance, Contracting and Administrative Services Division

FY 2022 Actual Expenses

Division Letter

Being a part of the 'behind the scenes' operations in support of our many programs will always be humbling.



The Finance, Contracting and Administrative Services (FCA) Division had some turnover this past fiscal year with two retirements and one promotional opportunity. With all of our vacancies now filled, we have been busy working together to support each other while reaching the Department's goals. Our new team has settled into routine processes to continue to support the services our Department provides. Being a part of the 'behind the scenes' operations in support of our many programs will always be humbling.

Over the course of FY2022, 100% of the Division participated in Cross-Divisional Action Teams – Equity, Diversity & Inclusion, Sanctuary (trauma informed care) and SEEDS of Success (Employee Recognition). Staff also actively participated in the Sanctuary implementation process and were excited to be accredited by the Andrus Institute in September 2022! Each team member has a voice that contributes greatly to the organizational culture that we are creating.

Our social media fan/followers increased by 12.7%, exceeding the FY2022 target. Follow us on Twitter, Instagram and Facebook to get your Monday Motivation and Thursday Thoughts! On these platforms, you will be informed of upcoming educational opportunities, community events and updates to our free services. We love to celebrate our teammates and community partners so check it out and see what we have been up to!

The FCA Division managed 68 active contracts over this reporting period

and processed 614 contract claims for our Community Based Agencies. Payroll was submitted timely and forms were improved for electronic processing for signatures/approval.

A huge undertaking was the coordination and preparation for Phase I of renovations to our Four Points office location! Shared supplies, common areas, public relations items, fixed assets – all reorganized and physically moved to a temporary space. Division staff moved themselves to a temporary workspace and managed to close out the fiscal year meeting all of our deadlines. We look forward to a newer, fresher and more efficient workspace for staff and clients in 2023!

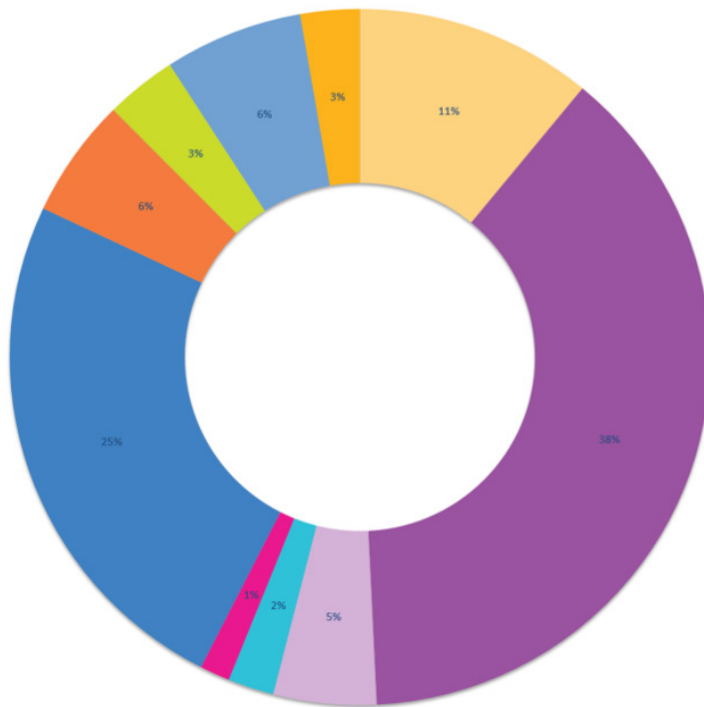
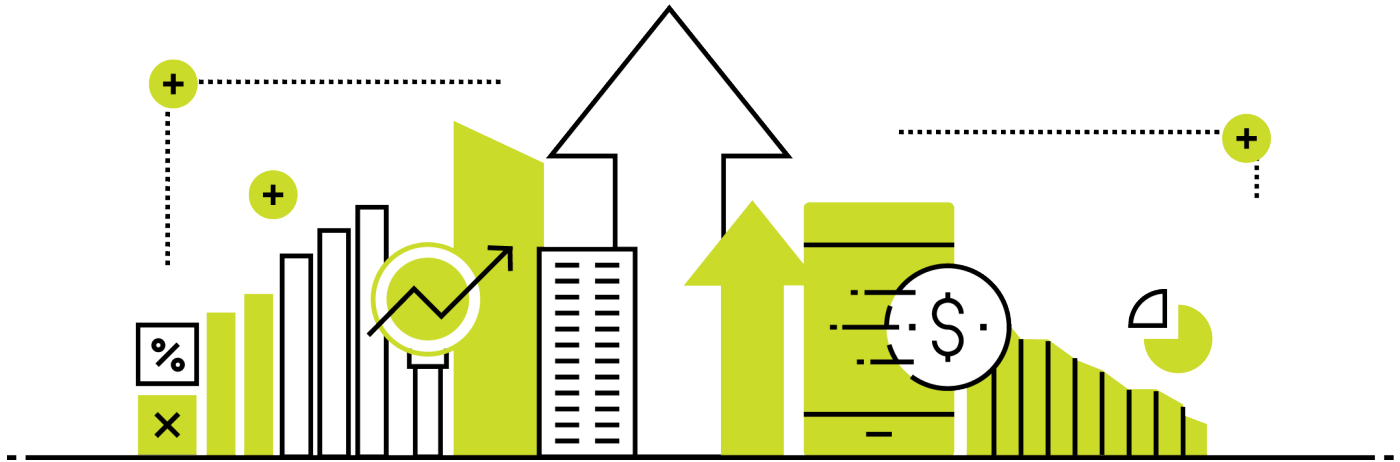
As we begin a new fiscal year, we will continue to work together to create efficiencies and improve processes. Our staff attended more than 421 hours of training in FY2022 and we will continue to grow and embrace new ideas. We will be mindful of the affects the past year's challenges have had on our team, and in our personal lives. We will continue on our journey to learn and share information in a mindful and responsible way.

Michelle Liska

Director, Finance, Contracting, and Administrative Services



FY 2022 Actual Expenses



Actual Expenses: \$13,883,810

- Administration
- Community Based Agency (Evidence Based Programming) Contracts
- Education and Training
- Family Violence Intervention Program (FVIP)
- Guardian Ad-Litem
- Highridge Family Center
- Outreach and Community Programming
- Summer Camp Program
- Youth and Family Counseling
- Youth Empowerment Center Contracts



68

Active Contracts



614

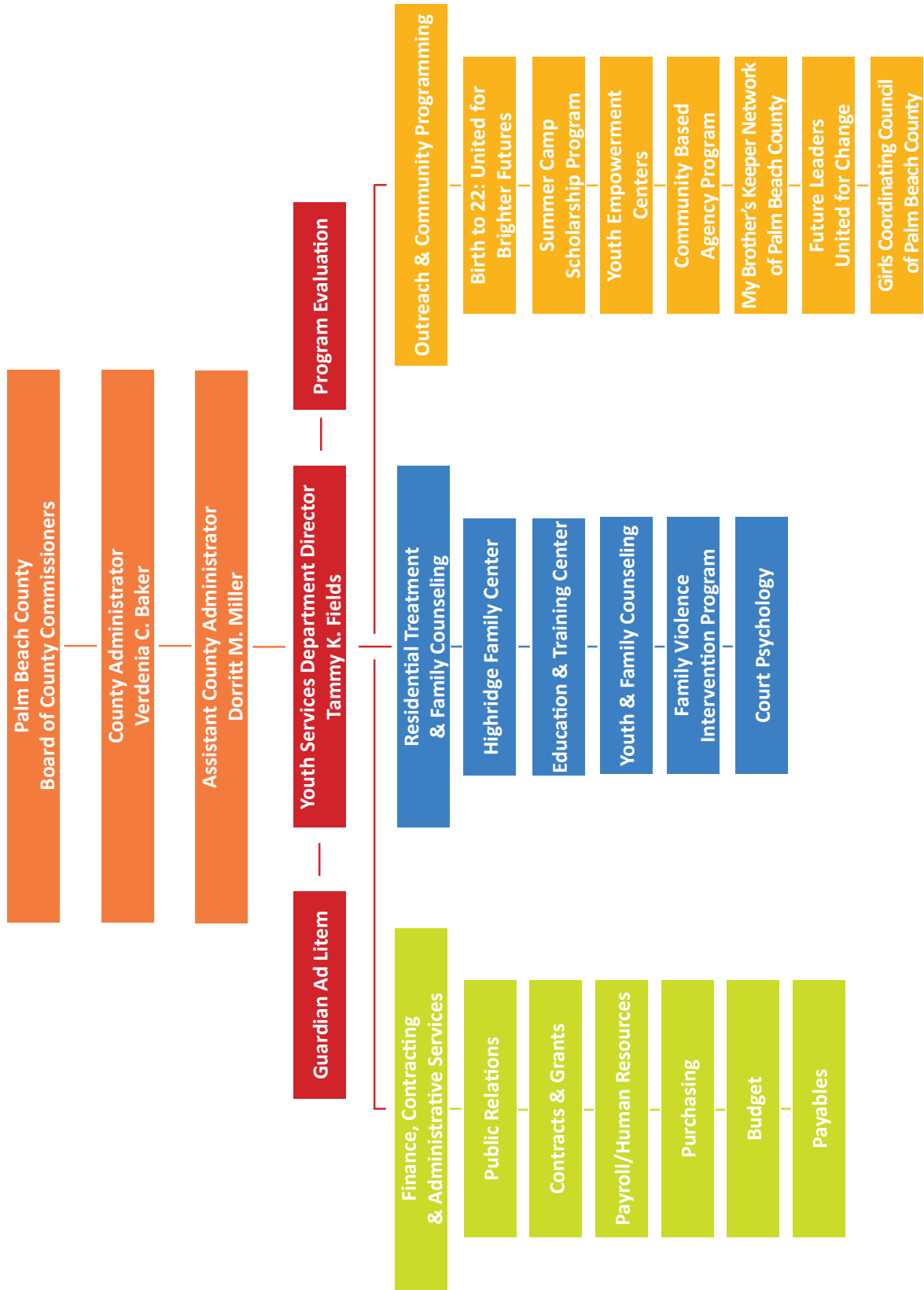
Contract Claims Processed



12.7%

Increased Social
Media Fan Base

Organizational Chart





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www.pbcgov.com/youthservices



Palm Beach County
Board of County Commissioners