



# Palm Beach County Youth Services Department



## 2017-2018 Annual Report

# Palm Beach County Board of County Commissioners



**Palm Beach County Board of County Commissioners**

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**Youth Services Department Director**

Tammy K. Fields

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## Our Mission

Administer programs and initiatives of the Board of County Commissioners to ensure the healthy growth, development, education, and transition of children and youth to young adulthood and the workforce.



## Our Vision

Empowering youth and families to realize their full potential and be the driving force of a thriving community.



## Our Values

- Diversity and Equity
- Compassion and Empathy
- Open-mindedness
- Commitment
- Respect

# Letter from Our Director



Each year when I write the Director's letter for the Youth Services Department's Annual Report, I experience a great sense of pride and gratitude. Pride in all that has been accomplished, and gratitude for everyone who makes it happen for the benefit of the youth in Palm Beach County.

In a few short years, we have gone from the organization and planning stages for this new department, to full-on implementation of the programs and services that meet the needs of our youth and their families. When we started the process of developing the Youth Master Plan, I vowed the plan would not be a dust collector on the shelf, and we have lived up to that promise. Our Community Based Agency program is now funding agencies that embrace the plan and deliver evidenced-based services in one of the six priority areas. In addition, all agencies incorporate trauma informed practices

and a commitment to equity.

Our summer programs are growing at a rapid pace with an eye towards avoiding summer slide. We are very grateful to the Children's Services Council and Friends of Youth Services and Palm Beach County for the funding and administrative services involved in the Summer Camp Scholarship Program.

The tragedy in Parkland in February emphasized the need for enhanced mental health services. The implementation of the Sanctuary Model of Trauma Informed Care at the Highridge Family Center is nearly complete. We value our continued partnerships with the School District of Palm Beach County and community agencies in making sure youth with mental health needs are identified and served.

The Birth to 22: United for Brighter Futures collaboration continues to make a difference. We now have over 200 agencies participating in this cradle to career initiative. The African proverb "It takes a village to raise a child" remains true. Throughout the year, this collaboration received recognition on a national basis as a model for working together for the benefit of our youth. A huge thank you to all that participate.

An expression of gratitude would not be complete, without recognizing the incredible staff at the Youth Services Department. Every day this dedicated team comes to work with one goal in mind – helping our youth reach adulthood with the tools necessary to succeed.

Tammy K. Fields

*Palm Beach County Youth Services Department Director*

## Department Highlights

### Awards



### NACo Achievement Awards

The Palm Beach County Youth Services Department was recognized with four Achievement Awards from the National Association of Counties (NACo) in the category of children and youth.

NACo recognized the My Brother's Keeper Network of Palm Beach County, Highridge Family Center, Future Leaders United for Change, and Birth to 22: United for Brighter Futures programs.

### Prime Time Palm Beach County Advancing Afterschool Awards

Tammy K. Fields, Youth Services Department director, received two awards from Prime Time Palm Beach County at the Advancing Afterschool Awards Ceremony on May 17, 2018. The Community Champion Award was presented to Tammy and Lisa Williams-Taylor, Children's Services Council of Palm Beach County CEO, for leadership of Birth to 22: United for Brighter Futures. The Afterschool Champion Award acknowledges leadership at the Youth Services Department and the difference being made for middle school and older children in afterschool and career opportunities.



### Team Building



### Employee Retreat

Youth Services held its annual Employee Retreat on Aug. 9, 2018, at the Clayton E. Hutcheson Agricultural Center. County Administrator Verdenia C. Baker and Assistant County Administrator Todd J. Bonlarron were also present.

During the retreat, staff also selected a vision statement and core values to represent the Department (see page 3).

### Communications



Marketing collateral was edited and designed by Youth Services Communications Specialist Rebeca Krogman.

### Youth Services Redesigns Marketing Collateral

The Youth Services Department redesigned all of its printed marketing collateral

Youth Services also released two versions of coloring books for teens and young children. These coloring books were created with the intention of providing a means for youth to find inspiration, peace and relaxation.

## Guardian ad Litem



The Florida Guardian ad Litem (GAL) Program in Palm Beach County is a partnership of community advocates and professional staff providing a powerful voice on behalf of Florida's abused and neglected children. Guardian ad Litem Volunteers (GALs) are trained, court-appointed advocates for children who have been abused, abandoned, or neglected. The Youth Services Department funds two County positions under GAL. Speak Up! For Kids also funds two GAL.

The overall goal of Speak Up! For Kids is to ensure that the Guardian ad Litem (GAL) has the resources to provide every abused, abandoned and neglected child - infant to 18 years old - in the Palm Beach County dependency court system with a well-trained, court-appointed, volunteer advocate.

### The Difference a GAL Volunteer Makes ...



**A child with a GAL is ...**

More likely to be **adopted**.

**1/2 as likely** to re-enter foster care.

More likely to find a **safe and permanent home**.

**More apt** to receive the appropriate **physical, educational and emotional care** they need through available child services.

### Three Areas of Interest:



<p><b>1,500+</b> Children involved in dependency court</p>	<p><b>99%</b> Advocacy for youth in the dependency court system countywide</p>	<p><b>100%</b> Advocacy for Belle Glade and Delray Beach youth in the dependency court system</p>
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## Residential Treatment & Family Counseling



This past year has reminded us of the importance of the work we must do for our community. The tragedy of school shootings, violence in our communities, the impact of social media, and the stress our families endure require a resolute and focused response. The Residential Treatment and Family Counseling Division (RTFC) has studied the impact of trauma in a child's life and has responded by offering supportive services in many different forms.

We continue to provide education to the community. Our Education and Training section offers weekly seminars to professionals. We provide education for parents and often are asked to present for community agencies and other County organizations. Our Youth and Family Counseling section provides services to over 20 identified schools. We help identify and support those students who may have been bullied, stressed by problems at home, or pressured by negative peer culture. Our satellite offices create an accessible net of services for the community.

Our Highridge Family Center is in its second year of work toward certification in the Sanctuary Model. In one year, we will be fully certified as a trauma informed and sensitive residential facility. We have already made very concrete changes to both our programming and our facility to support our efforts in addressing trauma.

We are determined to have as positive an impact upon our community as possible. Our professional staff *care*. We are sensitive to the fears and challenges which families face today and we strive to be prepared to address their concerns. We understand that while we cannot control all that occurs in our community, we can control our response to it. We can be better prepared to help others make sense of their experiences and heal through ongoing support.

I am confident we can make a true impact upon the families and communities in Palm Beach County.

Sincerely,

Dr. Tony Spaniol

*Director of Residential Treatment and Family Counseling Division*



# Education & Training Center



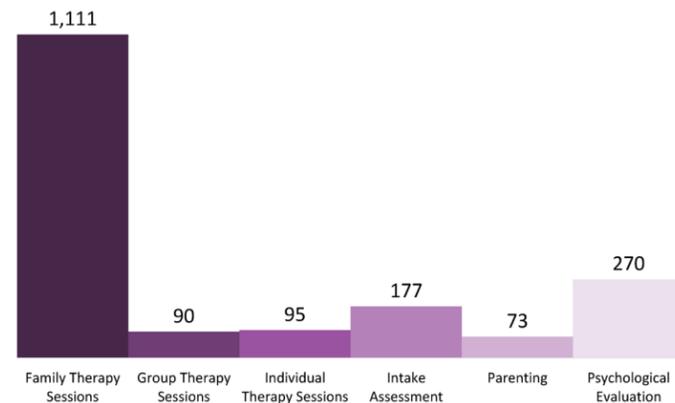
The Education and Training Center is a community resource for primary prevention through education, training and professional development. It provides free services to parents, children, families, school personnel, and mental health professionals in Palm Beach County. Family, individual, and group therapy services are offered, in addition to psychological evaluations. The Education and Training Center is responsible for developing and implementing trainings, workshops, and community outreach activities. It also serves as a student/trainee placement site for doctoral interns, postdoctoral residents, and doctoral/master's level practicum students.

During fiscal year 2018, the Education & Training Center's postdoctoral fellowship program was awarded membership into the Association of Psychology Postdoctoral and Internship Centers (APPIC). APPIC provides a centralized location for graduate students to apply for postdoctoral positions, fellowships and internships.

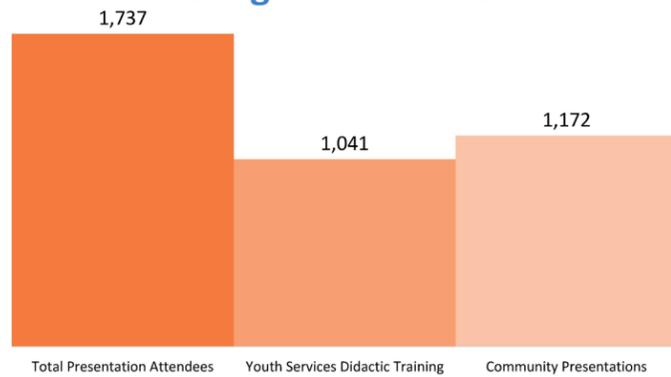
## Didactic Trainings

<ul style="list-style-type: none"> <li>Academic &amp; Behavioral Multi-Tiered System of Supports in the Schools</li> <li>Attachment</li> <li>Autism Spectrum Disorder</li> <li>Best Practices for Therapeutic Work with LGBTQ+ Clients</li> <li>Clinical Supervision</li> <li>Compassion Fatigue</li> <li>Conduct Disorder</li> <li>Co-Occurring Disorders</li> <li>Coping with Self-Injury</li> <li>CPI Training</li> </ul>	<ul style="list-style-type: none"> <li>DBT Family Therapy Techniques</li> <li>Developmental Sexuality</li> <li>Diversion Programs: FVIP &amp; Youth Court</li> <li>Diversity Considerations</li> <li>Domestic Violence</li> <li>Ethics - Florida Laws &amp; Rules</li> <li>Ethics - Maintaining Professional Boundaries</li> <li>Exceptional Student Education</li> <li>Florida Laws &amp; Rules</li> <li>Genograms</li> <li>Mindfulness</li> </ul>	<ul style="list-style-type: none"> <li>Motivational Interviewing</li> <li>Moving the Margins - LGBT Paper Tigers</li> <li>PCIT: Managing Difficult Childhood Behaviors</li> <li>Professional Development: CV's, Postdoc, Licensure, Loans</li> <li>Program Evaluation &amp; Consultation</li> <li>Promoting Socio-Emotional Regulation: An Integrative Approach</li> <li>Psychological Evaluations</li> <li>Strategic Family Therapy</li> <li>Structural Family Therapy</li> </ul>	<ul style="list-style-type: none"> <li>Suicidality</li> <li>The Negative Impact of Social Media on Youth</li> <li>The Storm &amp; Stress of Adolescence</li> <li>The Trouble with Evan</li> <li>Transition Challenges and Interventions for At-Risk Youth</li> <li>Trauma &amp; Dissociation</li> <li>Trauma 101</li> <li>Working with Disabilities</li> <li>Your Brain on Poverty</li> <li>Youth Exposure to Family Violence</li> </ul>
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## Direct Service Hours



## Numbers Served at Trainings & Presentations



# Education & Training Center Client Satisfaction Survey Report

The Youth Services Department consistently conducts data collection, analysis and reporting of the department's satisfaction surveys and comment cards to evaluate and improve services, maintain client satisfaction and meet the needs of Palm Beach County youth and families. The following data and responses were received between October 1, 2017 and September 30, 2018. Input was collected from youth and parents/guardians at the department's Education and Training Center, Family

Violence Intervention Program, Highridge Family Center and Youth & Family Counseling locations.\*

Survey data driven from the combined answers (693) for all RTFC programs indicate that clients and parents/guardians are extremely satisfied to satisfied with the clinical services provided by the division. Youth feel physically and emotionally safe in an environment that they feel is supportive to their needs.

## Youth



of youth strongly agreed or agreed that they felt respected by Youth Services' staff



of youth strongly agreed or agreed that their family got along better because of what they learned during their care at Youth Services



of youth strongly agreed or agreed that counseling helped them express their feelings in a better way



of youth strongly agreed or agreed that counseling helped them reach their treatment goals

## Parents/Guardians



of parents/guardians strongly agreed or agreed that they felt respected by Youth Services' staff



of parents/guardians strongly agreed or agreed that their family got along better because of what they learned during their care at Youth Services



of parents/guardians strongly agreed or agreed that counseling helped their family express feelings in a better way.



of parents/guardians strongly agreed or agreed that they are happy with the services their family received



\*Data included in the Youth Services Department's 2017-2018 Annual Report does not include all survey results.



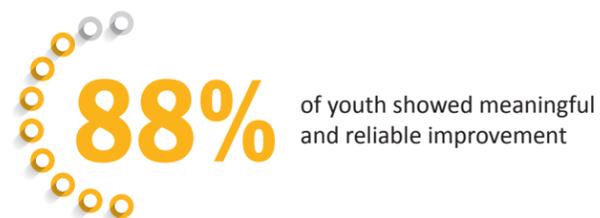
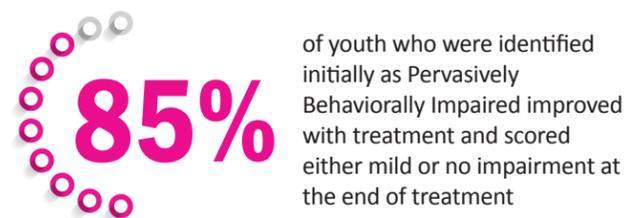
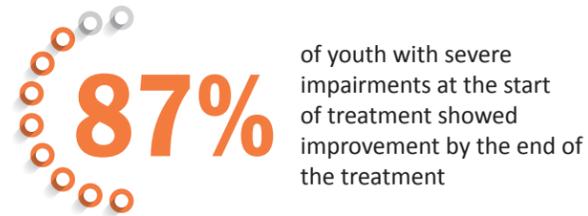
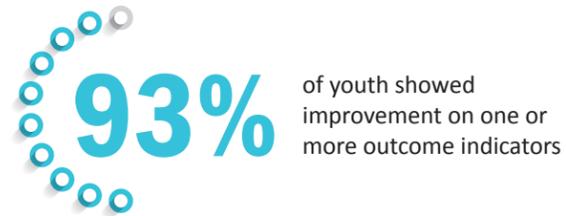
Highridge Family Center offers a three-to-four month, weekday residential treatment program for Palm Beach County youth, ages 11-16, who are experiencing problems at home, at school, with friends, and in the community. The Youth Services Department partners with the School District of Palm Beach County to provide school instruction on campus in a small school setting.

Highridge Family Center staff celebrated two years since the implementation of the Sanctuary Model of Trauma Informed Care and the beginning of their final year of preparation. The Sanctuary Model certification is a three-year commitment that includes education, training and alignment of clinical practices with trauma theory.

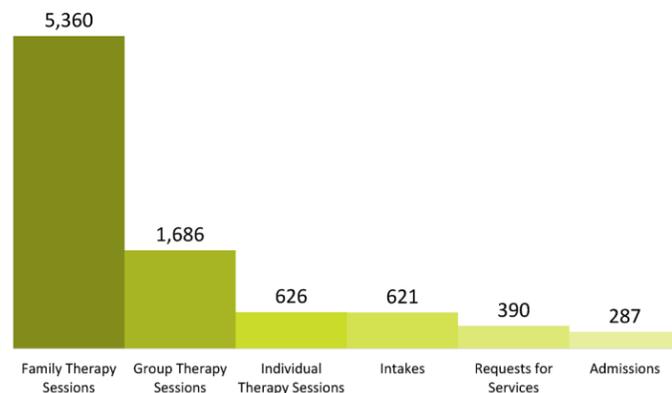
## CAFAS Outcomes

The Child and Adolescent Functional Assessment Scale (CAFAS) is designed to assess the degree of impairment in youth (ages 5-19) who have, or are at risk for emotional, behavioral, substance use, psychiatric, or psychological problems. The instrument assesses a youth's day-to-day

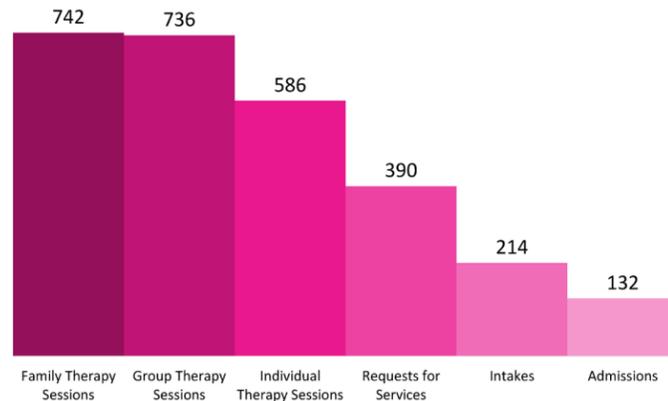
functioning across critical life domains, including school/work, home, community, behavior towards others, moods/emotions, self-harm, substance use, and thinking, and determines whether a youth's functioning improves over time.



## Direct Service Hours



## Services Provided



# Highridge Family Center Client Satisfaction Survey Report

Residents completed surveys during their level meeting deliberation, prior to graduation.

Therapists provided the survey to parents/guardians at least one week prior to their final family therapy session.

For the youth who are released, withdraw or whose discharge takes place before graduation and/or at a time when a therapist is unavailable, the staff member handling the discharge administered both the resident and the parent/guardian survey.

## Youth



## Parents/Guardians



*I liked the fact that they treated us like good and normal kids that just made a few mistakes.*  
- Youth comment

*The staff is patient, caring and respectful. This is a wonderful network of people helping others.*  
- Parent/Guardian comment

# Youth & Family Counseling

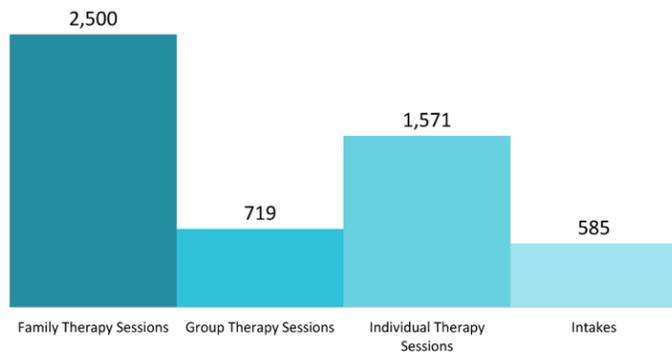


Youth & Family Counseling (YFC) is a three-month community based program that provides family therapy, individual therapy, group therapy, psycho-educational school based programs, and on site school based services for families with children and youth up to 22 years of age. Additionally, YFC provides parent education classes based on S.T.E.P. (Systematic Training for Effective Parenting)

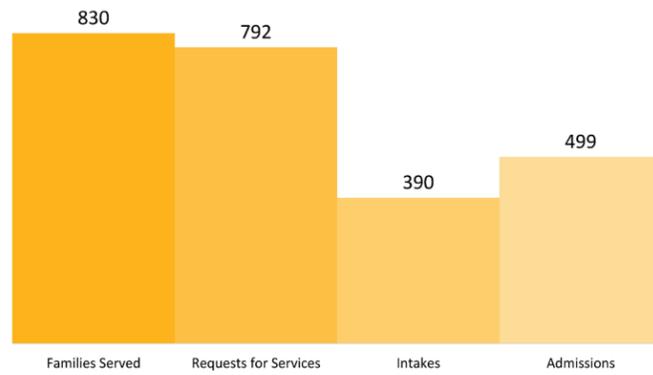
and community presentations. YFC collaborates with community agencies such as the School District of Palm Beach County and the 15th Judicial Circuit Courts.

During fiscal year 2018, YFC participated in **28** total community events in Belle Glade, Boca Raton, Delray Beach, Jupiter, Pahokee and West Palm Beach. YFC also expended school-based services in North County.

## Direct Service Hours



## Services Provided





# 22

Schools (elementary, middle and high) served



# 390

Students received on-site school-based services



# 28

Community events attended

# Youth & Family Counseling Client Satisfaction Survey Report

## Youth

**90%**

of youth strongly agreed or agreed that they could talk about any problems with their therapist

**80%**

of youth strongly agreed or agreed that their family gets along better because of what they learned during their care at Youth Services

**86%**

of youth strongly agreed or agreed that counseling helped them to express their feelings in a better way

**86%**

of youth strongly agreed or agreed that they would send a friend to Youth Services if they needed help

*My therapist was amazing. Every week I was excited to see her and discuss the things on my mind. She helped me learn ways to interact with my brother more, get to sleep, get my homework in, and especially help my mom and I through a tragic accident that occurred during our time there, my only wish is to be there longer.*  
- Youth comment

## Parents/Guardians

*I feel that this is a very good program. I feel that it really helped my son get on the right path so that he can have a bright and successful future.*  
- Parent/Guardian comment

**94%**

of parents/guardians strongly agreed or agreed that they could talk about any problems with their therapist

**92%**

of parents/guardians strongly agreed or agreed that counseling helped their family express feelings in a better way

**94%**

of parents/guardians strongly agreed or agreed that they are happy with the services their family received

**93%**

of parents/guardians strongly agreed or agreed that they would refer another family to Youth Services

# Family Violence Intervention Program

The Family Violence Intervention Program (FVIP) is a court diversion program for first time juvenile offenders who have been charged with a domestic violence offense. Cases are only accepted upon referral from the State Attorney's Office.

FVIP has a volunteer that helps clients with the expunction process. During fiscal year 2018, FVIP trained and transitioned program staff to the Division's electronic client database, Case Manager Pro (CMP).



## Youth & Family Counseling Client Satisfaction Survey Report

### Youth



of **youth** strongly agreed or agreed that the mediation conference was helpful in offering solutions for their family problems



of **youth** strongly agreed or agreed that the program helped them make their behavior better



of **youth** strongly agreed or agreed that counseling helped them express their feelings in a better way



of **youth** strongly agreed or agreed that their case manager helped make their family communication better

### Parents/Guardians



of **parents/guardians** strongly agreed or agreed that the program helped them decrease their child's violent behaviors



of **parents/guardians** strongly agreed or agreed that the program was a positive experience for their family



of **parents/guardians** strongly agreed or agreed that their case manager helped improve their family communication



of **parents/guardians** strongly agreed or agreed that the individual and/or family counseling sessions their child attended were helpful

*This program helped me get through a tough time. The therapist I saw helped me with loving myself and realizing what my priorities should be.*  
- Youth comment

*This program was helpful for us. It did take us out of crying and problems all the time to a significantly better environment for all.*  
- Parent/Guardian comment

# Outreach & Community Programming

It has been a wonderfully active year for the Outreach and Community Programming (OCP) Division. Careful strategic planning and program implementation, a pragmatic approach to analyzing data trends, and continuous assessment of community needs have resulted in significant accomplishments for fiscal year 2018, including increased outreach and community partnerships and streamlined processes.



This summer we increased summer camp scholarships by 53 percent and added 30 new sites increasing access to food. Our summer contracts afforded us the ability to serve more than 500 youth with opportunities to increase college and career readiness, improve physical health, and connectivity through communication with more than 106 youth gaining summer internships. The Youth Empowerment Centers continue to reap successful results with 100 percent of high school seniors graduating high school and becoming gainfully employed or attending college. Community Based Agencies (CBAs) working in the areas of economic access, safety and justice, social and emotional learning, and parenting and role models, as outlined in the Youth Master Plan (YMP), have shown positive outcomes with increased employability skills, crime free behaviors, and improved academic achievement.

This year was especially significant in our expanded use of technology to map community needs and services through an interactive view of service gaps, analysis of program performance outcomes and the creation and implementation of an electronic summer camp scholarship application database. We increased service access to families, decreased time spent completing applications and doubled the number of summer camps applications received.

As we head into fiscal year 2019, our emphasis remains on increased outreach via 40 contracts addressing all six themes of the Youth Master Plan. As the Division grows, we continuously identify ways to advance our purpose and mission, while remaining committed to providing quality services through equity lenses. We invite you to join us in creating opportunities that strengthen families, build communities, and help our children realize success.

Sincerely,

Geeta Loach-Jacobson

Director of Outreach and Community Programming Division



# Community Based Agencies



American Association of Caregiving Youth

Community Based Agencies (CBAs) are organizations that receive funding from the Palm Beach County Board of County Commissioners through its Youth Services Department. The Outreach and Community Programming Division monitors funded organizations for strict compliance and service integrity.

The Youth Services Department, along with other youth-serving partner agency members of the Birth to 22: United for Brighter Futures coalition, participated in a collaborative



Compass

process employing a collective impact framework to develop a Youth Master Plan (YMP) for Palm Beach County.

The Department's goals for the CBAs are to:

- Provide direction and support to CBAs to ensure successful implementation of contract requirements
- Ensure that the Youth Services Department's funding supports programs that fill service gaps as indicated by the Comprehensive Community Youth Assessment

*With a gracious contribution by the Youth Services Department, the United Way of Palm Beach County's Mentor Center has been able to provide specialized training to over 35 mentoring programs throughout Palm Beach County and assist them in building and expanding their mentoring programs.*

- United Way of Palm Beach County

<p><b>28</b> Contracts</p>	<p><b>\$3,107,888</b> Allocated</p>	<p><b>4,608</b> Youth, adults, parents and organizations served</p>
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## CBA Funded Programs\*

### Economic Access \$359,000 allocated

<b>ASPIRA of Florida</b> 75 youth served  <b>College Bound Youth to Success</b> 94% of non-senior students promoted to the next grade level. 83% of youth maintained acceptable academic standards and remained engaged in a post-secondary educational program.	<b>Urban Youth Impact</b> 32 youth served  <b>Reframe Work</b> 100% of youth demonstrated increased understanding of time management, interviews and financial skills. 100% of seniors graduated, enrolled in post-secondary education or obtained employment.	<b>Vita Nova</b> 93 youth served  <b>READY2WORK!</b> 91% of youth increased their supporting network related to school or work. 81% of youth with increased employability skills will gain employment.
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### Safety & Justice \$872,907 allocated

<b>Aid to Victims of Domestic Abuse</b> 162 youth served • 104 parents served  <b>Commit to Change Violence Prevention Initiative</b> 88% of youth view selves as critical agents of change. 98% awareness of domestic violence services (youth, parents, service providers).	<b>ASPIRA of Florida</b> 119 youth served  <b>Violence Prevention and Leadership Program</b> 75% of youth demonstrated improvement in student academics. 75% of students increased school attendance.	<b>Boys Town South Florida</b> 40 families served • 75 families served  <b>Boys Town Glades Project</b> 100% of families received information about after-school and community programs. 90% improved relationships. 90% of children supported and/or linked to pro-social activities.
<b>Families First</b> 26 youth served  <b>Youth Empowerment and Secure Program</b> 96% decrease in trauma and behavioral health symptoms. 96% of increased sense of belonging and trust with family and/or support system.	<b>Gulfstream Goodwill Industries</b> 59 youth served  <b>Alternatives to Secure Detention</b> 70% of youth successfully exited the program. 70% of youth had no new charges while enrolled in the program.	<b>Gulfstream Goodwill Industries</b> 12 mentees • 14 mentors  <b>Going the Distance</b> 100% of youth were not convicted of a crime. No youth were identified as gang-affiliated.

### Parenting & Role Models \$427,000 allocated

<b>Children's Home Society</b> 145 finalized adoptions  <b>Adoption Assistance Program</b> 100% of children served did not experience a recurrence of maltreatment within 12 months of service termination. 81% of youth served had a finalized adoption status within 12 months of referral.	<b>Children of Inmates</b> 116 youth served • 48 incarcerated parents  <b>Babies N' Brains Parenting Supports Program</b> 100% of children between the ages of 0-5 assessed by Ages & Stages Questionnaires® screening. 95% of incarcerated parents demonstrated knowledge gains.	<b>Grandma's Place</b> 142 parents/caregivers served  <b>Family Support Program</b> 100% of parents reported learning gains and emotional support. 100% of parents reported successful use of learned techniques. 100% of parents indicated respite care met their needs.
<b>Planned Parenthood</b> 297 parents served  <b>Time for Your Teen Program</b> 99% commitment from parents to engage in multiple future conversations with teens about healthy sexual behaviors. 99% increased ability to seek additional community resources.	<b>United Way of Palm Beach County</b> 183 mentor matches  <b>The Mentor Center Training &amp; Technical Assistance</b> 96% of trained mentors, staff and parents were better equipped. 91% of mentored youth had no more than nine unexcused absences for three months.	

\* Funded CBA Programs chart is not representative of all measures. A full report on CBA measures will be distributed in the near future.

## Social & Emotional Learning \$1,448,981 allocated

<p><b>American Association of Caregiving Youth</b> 28 students served</p> <p><b>Caregiving Youth Project (CYP) Expansion</b> 100% of new students enrolled remained in school. 89% increase in confidence. 79% of youth demonstrated ability to manage the stress of caregiving.</p>	<p><b>Center for Child Counseling</b> 436 caregivers served • 610 youth served</p> <p><b>Childcare &amp; Community Social-Emotional Wellness Program</b> 89% increased knowledge of trauma and Adverse Childhood Experiences. 87% increased knowledge in workshop participants.</p>	<p><b>Communities In Schools of Palm Beach County</b> 50 youth served</p> <p><b>Charting for Success Program</b> 98% of youth were promoted to the next grade level. 96% improvement in student academics. 82% increased school attendance. 94% improved conduct.</p>
<p><b>Community Child Care Center of Delray Beach</b> 763 youth served</p> <p><b>Out-of-School Programs</b> 100% increase in high quality out-of-school services. 100% of youth demonstrated no summer learning loss.</p>	<p><b>Compass</b> 660 individuals served</p> <p><b>Compass Transgender Youth Services</b> 100% improved connectivity within the community. 100% increased knowledge about transgender health resources. 100% increased knowledge on healthy relationships.</p>	<p><b>Florida Fishing Academy</b> 719 youth served</p> <p><b>Angling for a Healthy Future</b> 100% of youth built new skills. 100% of youth engaged in group activities. 100% of youth served as group facilitators. 100% of youth learned to make plans and choices.</p>
<p><b>City of Greenacres</b> 40 youth served</p> <p><b>Cool Zone/Hot Spot</b> 100% of youth obtained at least 25 hours of community service. 100% of youth maintained a minimum report card conduct score of three.</p>	<p><b>Housing Partnership</b> 23 matches</p> <p><b>Mentoring Lake Worth Middle</b> 100% improved school attendance. 90% decreased behavior referrals. 90% increase in attitude and behavior survey scores. 80% increase in positive relationship with mentors.</p>	<p><b>Housing Partnership</b> 21 matches</p> <p><b>Mentoring Pahokee Elementary</b> 100% improved school attendance. 100% decreased behavior referrals. 95% increase in attitude and behavior survey scores. 100% increased positive relationship with mentors.</p>
<p><b>Milagro Foundation</b> 35 youth served</p> <p><b>Middle School Program</b> 89% increased knowledge and skills. 100% of matched mentees improved or maintained grades. 97% of youth were promoted to the next grade level.</p>	<p><b>City of Pahokee</b> 35 youth served</p> <p><b>Fresh Start Program</b> 86% increase in academic attendance. 86% increased participation in school activities. 71% improvement in test scores. 71% improvement in academics.</p>	<p><b>Prime Time Palm Beach County</b></p> <p>Quality Improvement Support to 16 Out-of-School Time Programs for middle school youth.</p>
<p><b>Urban League of Palm Beach County</b> 168 youth served</p> <p><b>Project Ready Nulites</b> 100% of graduating seniors advanced to post-secondary education. 85% demonstrated growth in leadership and life skills knowledge. 72% maintained or made academic gains.</p>	<p><b>Urban Youth Impact</b> 30 youth served</p> <p><b>The Leadership Academy</b> 100% improvement in reading. 71% of youth reading 50 points below grade level achieved grade level.</p>	

## Summer Programming

<p><b>Economic Access </b></p> <p><b>Big Brothers Big Sisters of Palm Beach &amp; Martin Counties</b> 24 youth served</p> <p><b>School to Work Program</b> 92% increase in employability and work readiness skills. 92% improved sense of future. 75% increase in socio-emotional competence. 75% increase in knowledge of post-secondary school options.</p>	<p><b>Boys and Girls Club of Palm Beach County</b> 140 youth served</p> <p><b>Career Bound 2.0 Program</b> 98% increase in career awareness. 99% of youth on track to graduate high school/prepared for college. 98% increase in self esteem. 98% increase in knowledge of post-secondary institutions/application process.</p>
<p><b>Health &amp; Wellness </b></p> <p><b>Digital Vibez</b> 350+ youth served</p> <p><b>Wellness Workshop Program</b> 90% increase in knowledge and understanding of nutrition. 86% increase in physical activity. 100% attendance to KidsFit Jamathon event.</p>	<p><b>Social &amp; Emotional Learning </b></p> <p><b>Youth Speak Out International</b> 80 youth served</p> <p><b>Today's Technology and Communication Program</b> 95% participation in a community forum. 100% increase in knowledge of media production and PSA. 89% of youth improved cultural media literacy skills. 100% of youth learned about careers in advertising and media production.</p>



KidsFit Jamathon



Today's Technology and Communication Program

<p> <b>4</b> Contracts</p>	<p> <b>\$336,954</b> Allocated</p>	<p> <b>594</b> Youth served</p>
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# Summer Camp Scholarship Program\*

The Summer Camp Scholarship Program (SCSP) provides full-tuition and fees for summer camp for children residing in families with income at or below 150% of Federal Poverty Guidelines. It allows parents to work with the knowledge that their children are safe. It gives children educational and recreational opportunities for growth. Significant contribution of scholarship funding is made by the Children's Services Council of Palm Beach County.

## SCSP Database

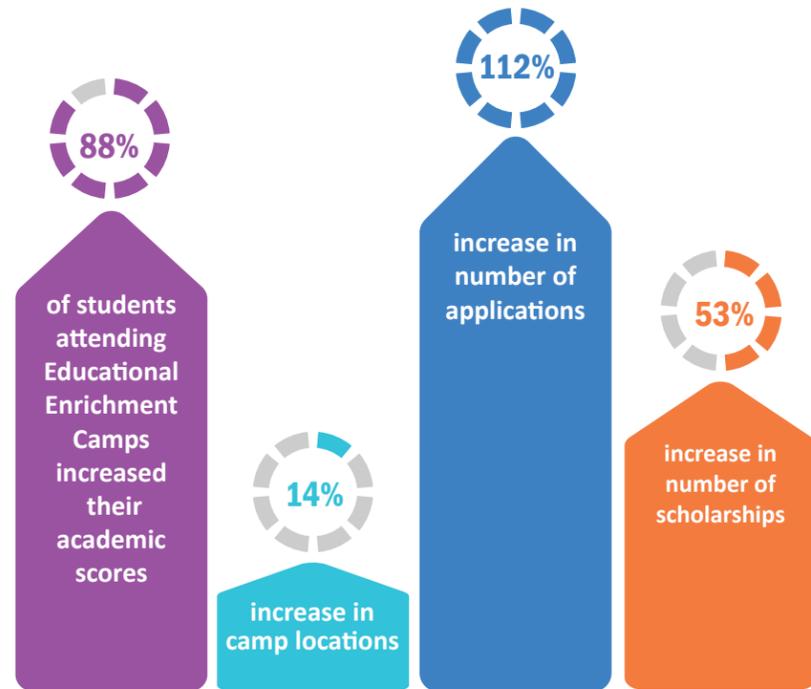
SCSP launched an online mobile-friendly database in December 2017. The new database allows providers and parents to electronically complete applications. As a result, the number of applications submitted during fiscal year 2018 doubled. Features of the new database include:



Preparing Tomorrow's Leaders Today Camp Site

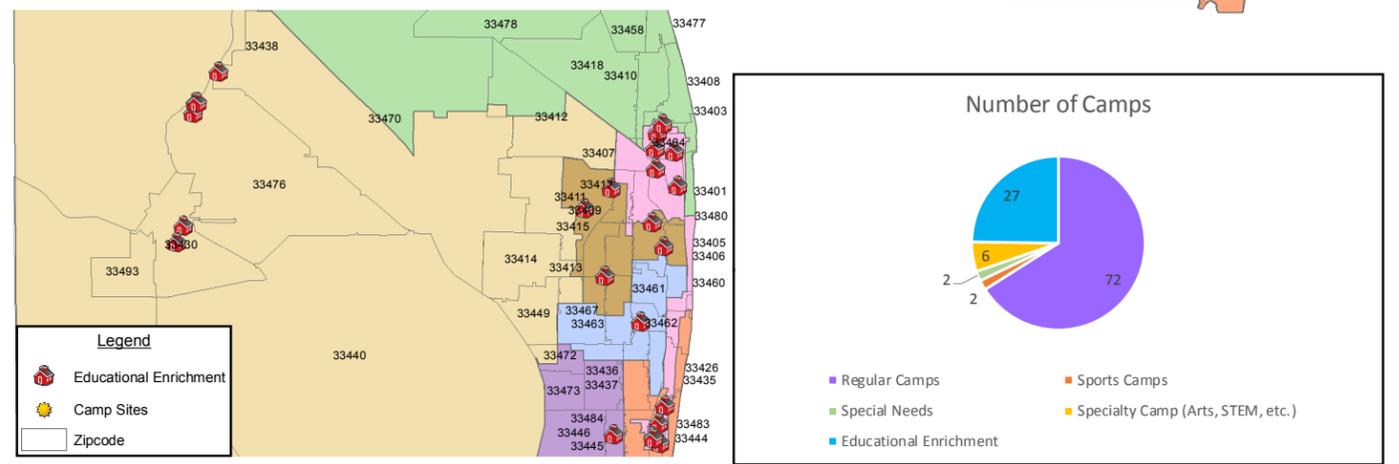
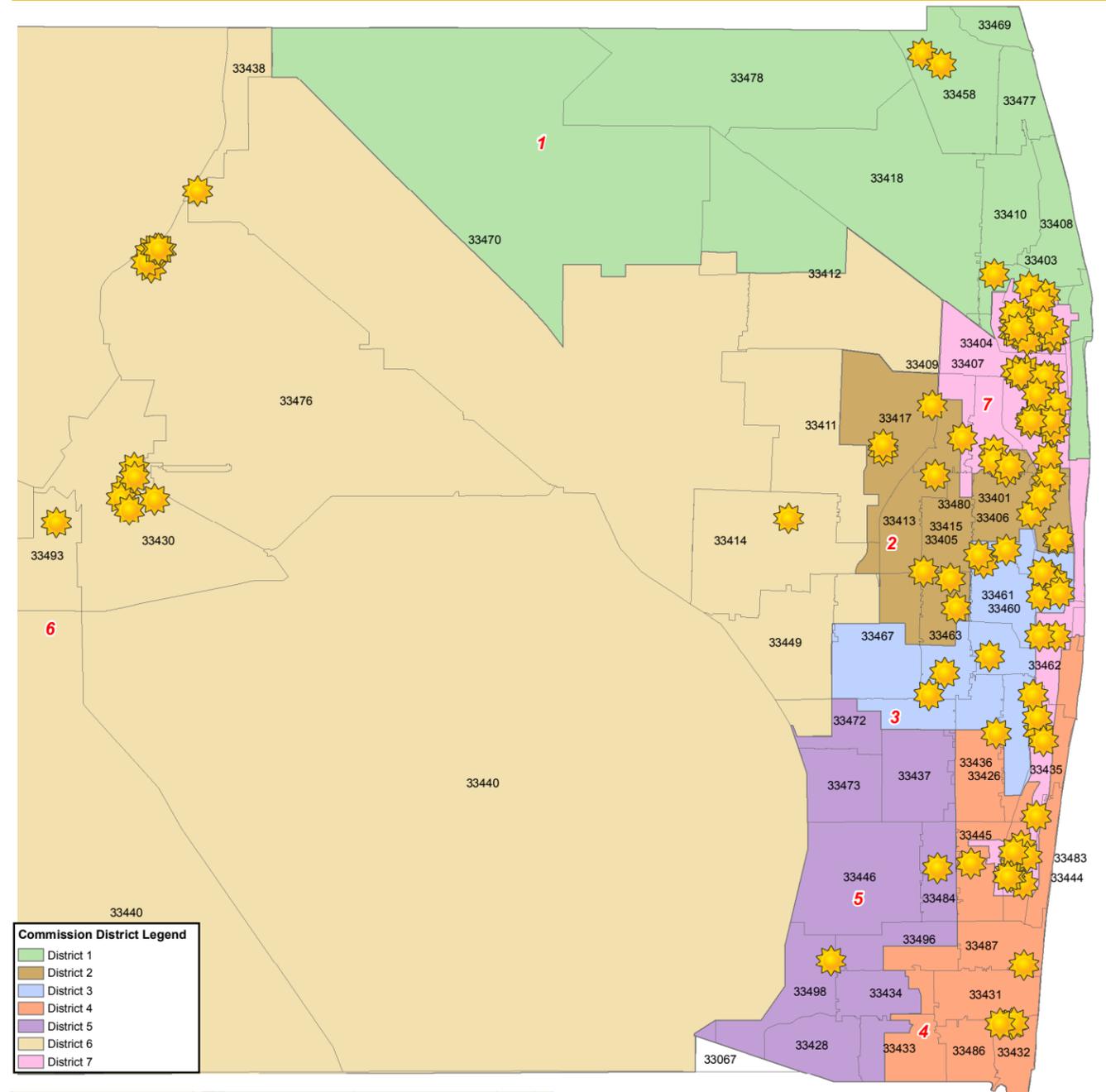


## Outcomes



\*A full report on summer programming will be published in the near future.

# 2018 Summer Camp Sites



# Summer Food Service Program

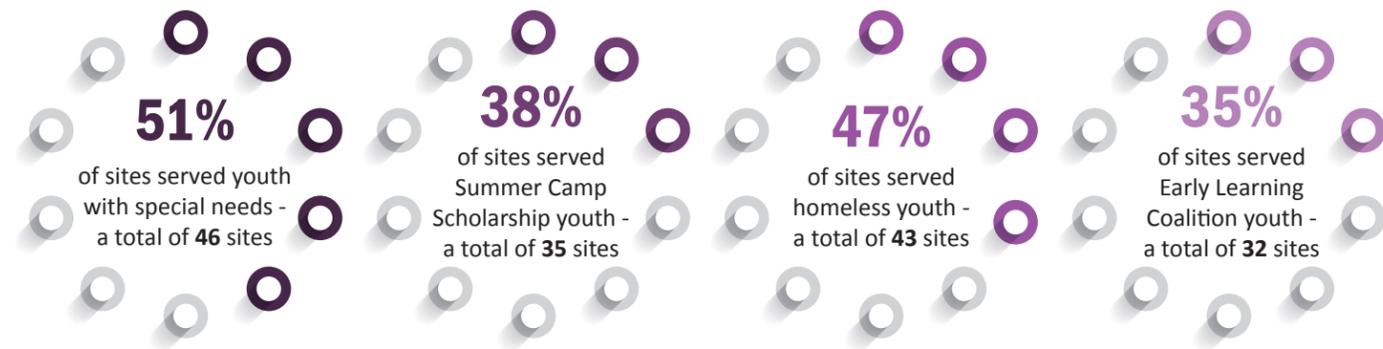


The ten program monitors are college students brought on board to service and monitor all Summer Food Sites.

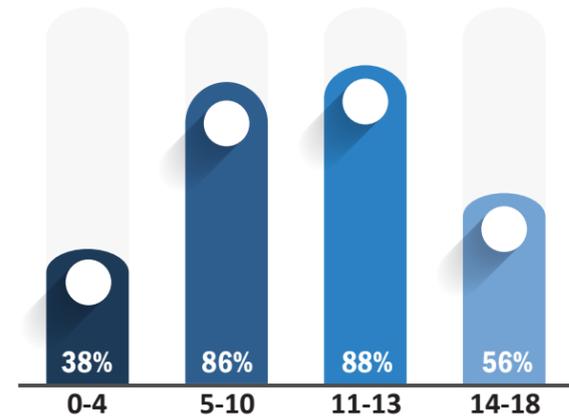
The purpose of the Summer Food Service Program (SFSP) is to ensure that school-aged children, 18 years and under, continue to receive nutritious meals beyond the school year and during the summer months (June-August). Funded by the United States Department of Agriculture (USDA), the Palm Beach County Youth Services Department works with approved sites to provide a safe environment where children can receive a nutritious meal.

During fiscal year 2018, all seven Palm Beach County districts were represented. Three sites were located in the Glades.

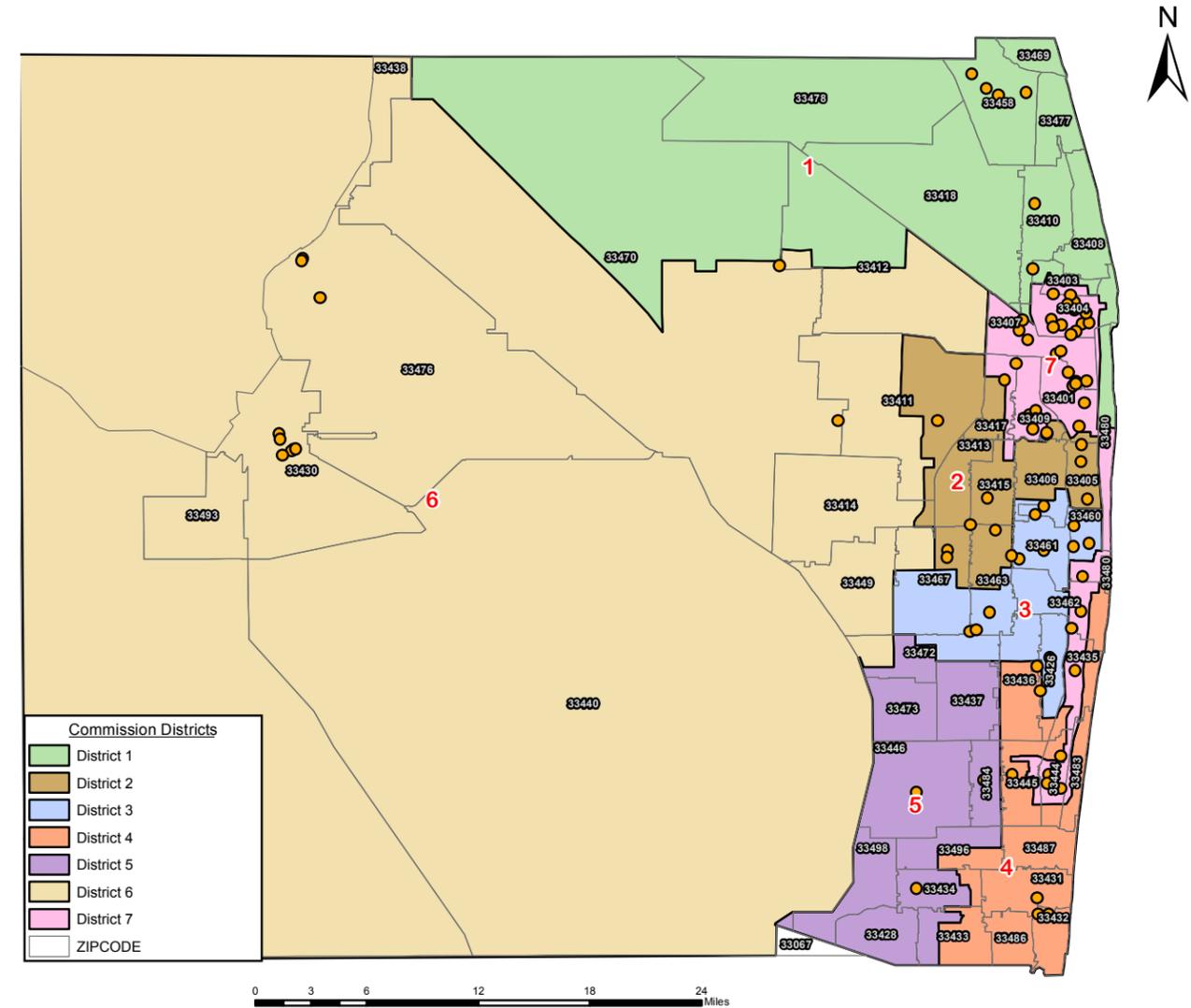
## Youth Served



## Percentage of Total Sites by Age Group Served



# 2018 Summer Food Service Sites



Directory		
District, Name		
1.)Cabana Colony PAL	4.)Boca Raton Housing Authority	7.)Concerned Mothers
1.)Digital Vibez	4.)Clipper Cove Apartment	7.)Dilworthmills Family Child Care
1.)Educational Imageries	4.)Living Word Christian Academy, Inc.	7.)Evangelist Outreach Ministries
1.)El Sol Jupiter Neighborhood Resource Center	4.)M & S Community Stars of Performing Arts and Academics Inc.	7.)FIRST SDA of RIVIERA BEACH KAMP DYZKOVERIE SUMMER CAMP
1.)Generation Church	4.)Propel	7.)Guardian Angels After-Care
1.)West Jupiter Recreation Center Youth Camp and Teen Camp	4.)The Applesseed Preschool	7.)Junior Achievement JA BizCamp
2.)BGJ Dance Studio	4.)Visual Adjectives	7.)Klever Kids Learning Academy
2.)Benoist Farms	5.)Bethel Evangelical Baptist Church	7.)L'F Kings & Queens Academy II
2.)City of Greenacres	5.)Iglesia Bautista Hispana Boca Glades	7.)Little Angels Learning Center II (Peter Pumpkin)
2.)City of West Palm Beach South Olive Community Center	5.)St. Mary Coptic Orthodox Church	7.)Little Dots Learning Center
2.)Connection Education Center of the Palm Beaches	6.)Ascension 33, INC	7.)Philadelphia Church of the Newborns
2.)Creative Minds Academy	6.)Belle Glade Life Center	7.)Pleasant City / Youth Empowerment center
2.)Future Stars Children's Academy	6.)City of Belle Glade Youth Empowerment Center	7.)STAMP
2.)Palm Beach Colony	6.)Community Connections For Life	7.)Seagull Academy
2.)St. Luke's United Methodist Church (All Youth Sports Academy)	6.)K2 Mixed Martial Arts	7.)Shiloh Church
2.)Sunflower Learning Center	6.)Lake Shore Park	7.)Soaring High Outreach, Inc.
2.)Vickers House	6.)Mt. Olive Missionary Baptist Church	7.)St. Paul Missionary Baptist Church VBS
2.)YM Kids	6.)New Hope Charities	7.)T.L.C Leadership Academy
3.)Adopt-A-Family of the Palm Beaches, Inc. / Project Grow	6.)Pahokee Deliverance Christian Center	7.)The Church of The Living God
3.)Boynton Beach High School	6.)Planet Kids IX	7.)The DUO CENTER
3.)CROS Ministries-Lake Worth	6.)Shiloh Missionary Baptist Church	7.)The Family Development Center Destiny Fulfilled Summer Camp
3.)Lake Worth West Resident Planning Group, Inc.	7.)Academy for Little People of West Palm Beach, Inc.	7.)The Gymnastics Revolution
3.)Palm Beach State College - Upward Bound	7.)Acts of Kindness Summer Camp	7.)The Salvation Army
3.)Palm Springs SDA Church	7.)CROS Ministries-Boynton Beach	7.)The Salvation Army NWCC
3.)Suncoast Christian Academy	7.)Champions Summer Camp	7.)Totally Kidz Learning & Enrichment Center Llc
3.)TLAP Sports Academy	7.)City of Lake Worth (Norman J Wimberly Gymnasium)	7.)Treasure Chest
3.)Village of Palm Springs	7.)City of Riviera Beach Tate Recreation	7.)United Overcomer Church Of God
3.)West Boynton Park and Recreation Center - Teen Camp	7.)City of Riviera Beach Wells Recreation	7.)Urban Youth Impact
3.)West Boynton Park and Recreation Center - Youth Camp	7.)City of West Palm Beach (Gaines Park)	7.)Village Academy
3.)YMCA	7.)City of West Palm Beach Coleman Park Community Center	7.)Westgate Recreation Center
	7.)City of West Palm Beach-Howard Park	

# Youth Empowerment Centers



Riviera Beach YEC youth participate in a spring break college tour at Bethune-Cookman University in Daytona Beach, Fla.



Palm Beach County Mayor Mack Bernard visits the Lake Worth (For The Children) YEC.

The Youth Services Department co-funds three Youth Empowerment Centers (YECs) located in Belle Glade, Lake Worth and Riviera Beach. The centers offer services focused on the prevention of youth violence; youth empowerment; promoting education, health, and leadership within the community. The YEC program provides activities and services to middle and high school youth, including after-school education and recreational programs/activities.

The YECs are working towards reducing the rate of youth violence through positive measures such as:

- **Connectivity to mental health services** for youth who are identified with anger problems and lack of social skills
- **Social skills workshops** to prevent youth tension and violence, such as bullying prevention, conflict management and substance abuse prevention
- **Social & Emotional Supports** to develop appropriate mindset and behaviors

## The centers focus on:



Promoting Education



Creating Career Opportunities



Promoting Health



Promoting Leadership & Community Involvement



Empowering Youth



22

Schools served by the YECs



302

Youth participants

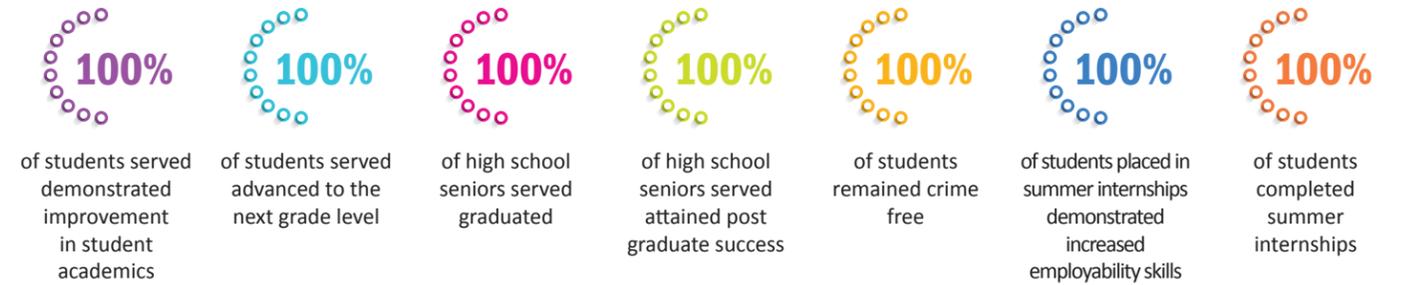


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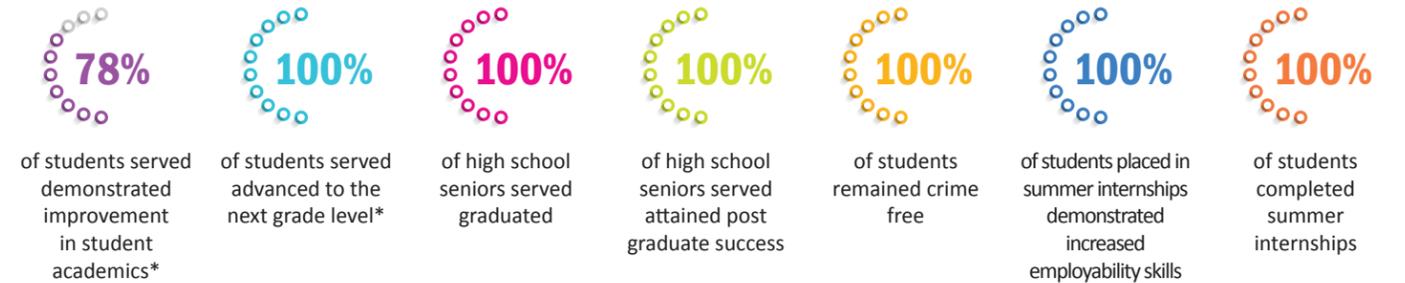
YEC participants placed in summer internships

## Outcomes

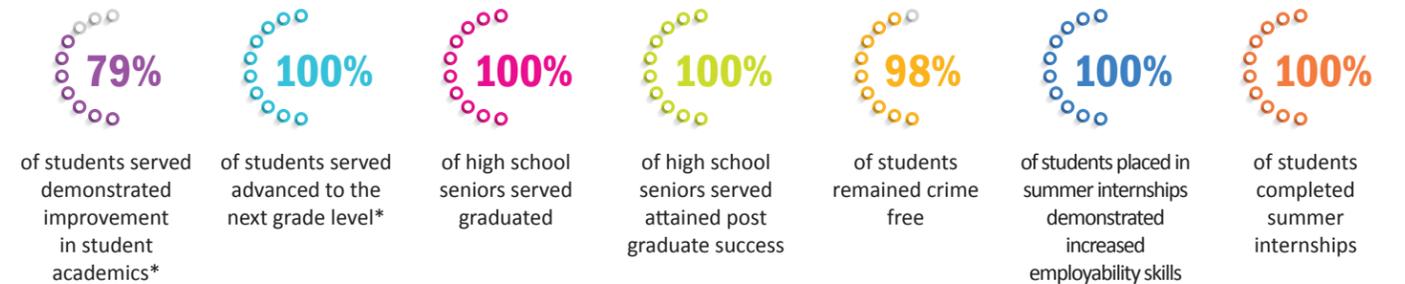
### Belle Glade YEC



### Lake Worth (For The Children) YEC



### Riviera Beach YEC



The Youth Services Department gives us a voice while we are having fun.  
- For The Children youth

\* Additional students were served; however, they have not spent enough time in the program. As a result, data is not available to show improvement and/or advancement.

## Future Leaders United for Change



Jazzman Lezama, Future Leaders representative, receives a certificate of congratulations from Vice Mayor Mack Bernard.

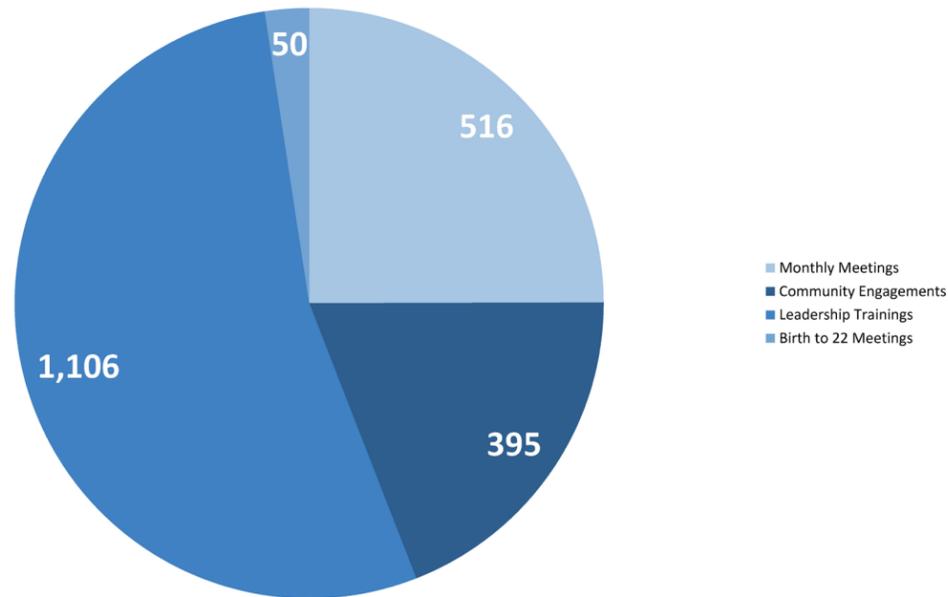


Future Leaders: 2018 Leadership Conference

Future Leaders United for Change is the voice for the youth of Palm Beach County creating leaders through self-motivation, determination and education. The youth provide input on the design, implementation and communication of an ongoing strategic plan for future

community conversations, focus group discussions, interviews, surveys and youth summits. The group is one of the recommendations that arose from the Birth to 22: United for Brighter Futures initiative.

### Community Engagement Hours



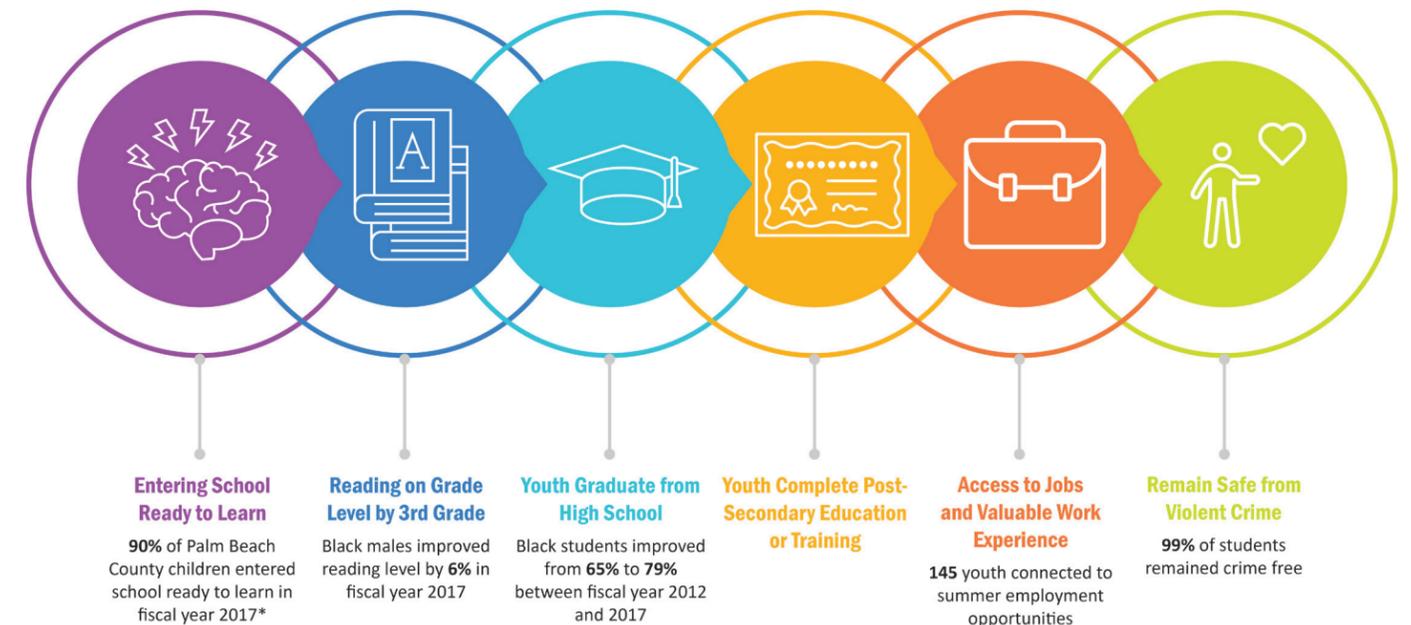
## My Brother's Keeper Network



The My Brother's Keeper Network (MBK) is a coalition of public and private entities that work together to improve life outcomes for boys and young men of color through internal agency policy review, education and employment opportunities. During fiscal

year 2018, MBK was honored by the Palm Beach County Alumni Chapter of Bethune-Cookman University at the 14th annual Historically Black Colleges and Universities Scholarship Luncheon.

### The Six Goals of MBK are Ensuring all:



\*Statistics from fiscal year 2017 are the most recent available from the School District of Palm Beach County.



# 2,067

Community service hours earned



# 158

Youth Participants



# 34

Palm Beach County schools represented



# 177

Partnerships



# 18%

Increase in partnerships

# Birth to 22: United for Brighter Futures

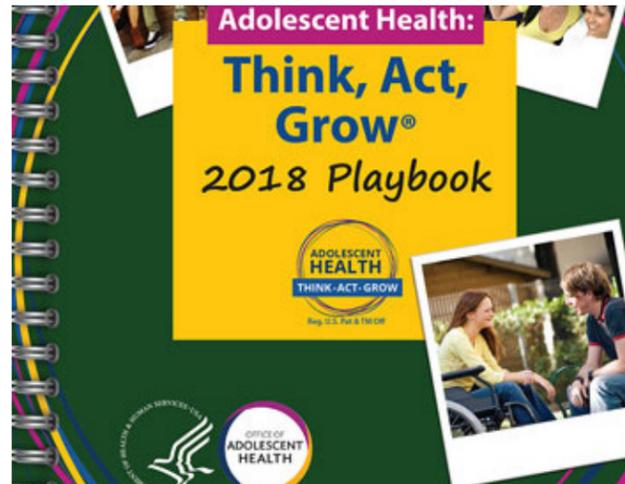
Birth to 22: United for Brighter Futures is a collaborative of community leaders coming together to work toward one goal: supporting the healthy growth, development and education of Palm Beach County children and youth prenatal through young adulthood so that they can graduate from high school and succeed in life.

## Recognition

### Office of Adolescent Health Recognizes County's Birth to 22 Initiative

The HHS Office of Adolescent Health launched its national call to action to promote adolescent health, Adolescent Health: Think, Act, Grow® (TAG), and has worked with stakeholders across the U.S. to raise awareness and spur action, including highlighting the Palm Beach County Birth to 22 Initiative in the 2018 TAG in Action report.

Learn more about how we can all promote adolescent health in the updated TAG Playbook <https://www.hhs.gov/ash/oah/sites/default/files/tag-playbook-2018.pdf> (Birth to 22 is highlighted on page 25).



### Birth to 22 Featured in Forum for Youth Investment Webinar

Palm Beach County's Birth to 22: United for Brighter Futures initiative was featured by the Forum for Youth Investment during an April 2 webinar titled "The Palm Beach County Story: A Big Picture Approach to Brighter Futures." To view the webinar, please visit <https://youtu.be/QroJKyEuMRU>.

The webinar highlighted the vital and dynamic work Birth to 22 is doing to support the healthy growth, development and education of Palm Beach County children and youth prenatal through young adulthood so that they can graduate from high school and succeed in life. It also explained how the coalition has strengthened and aligned community partnerships.



## Events



### Business Leaders Breakfast

The Birth to 22: United for Brighter Futures Coalition formally launched the Palm Beach County Youth Master Plan to the business community during a business leaders breakfast on April 18, 2018. The "Palm Beach County: Our Most Promising Startups" event was held at the Marriott West Palm Beach with welcoming remarks from Palm Beach County Mayor Mack Bernard.

Developed by over 60 member organizations of Birth to 22, the Youth Master Plan is a blueprint for setting priorities and taking action to improve the lives of children and youth in Palm Beach County.

*This was a super event! I believe there will be significant 'return' on these efforts for the initiative!*

*-Deborah Stewart,  
School District of Palm Beach County*

*It was one of the best, if not the best event I have been to. Great job everyone, makes us proud to be involved!*

*- Kim Reckley,  
PNC Bank*



### Ready by 21 National Meeting

The Birth to 22: United for Brighter Futures coalition hosted the Ready by 21 National Meeting at the Palm Beach County Convention Center, April 18-20, 2018. The national meeting brings together hundreds of leaders from around the country who are working to get all young people ready by 21.

The summit's sessions focused on key themes concerning ensuring readiness, promoting equity, increasing shared commitment and improving program quality.

# Finance, Contracting & Administrative Services



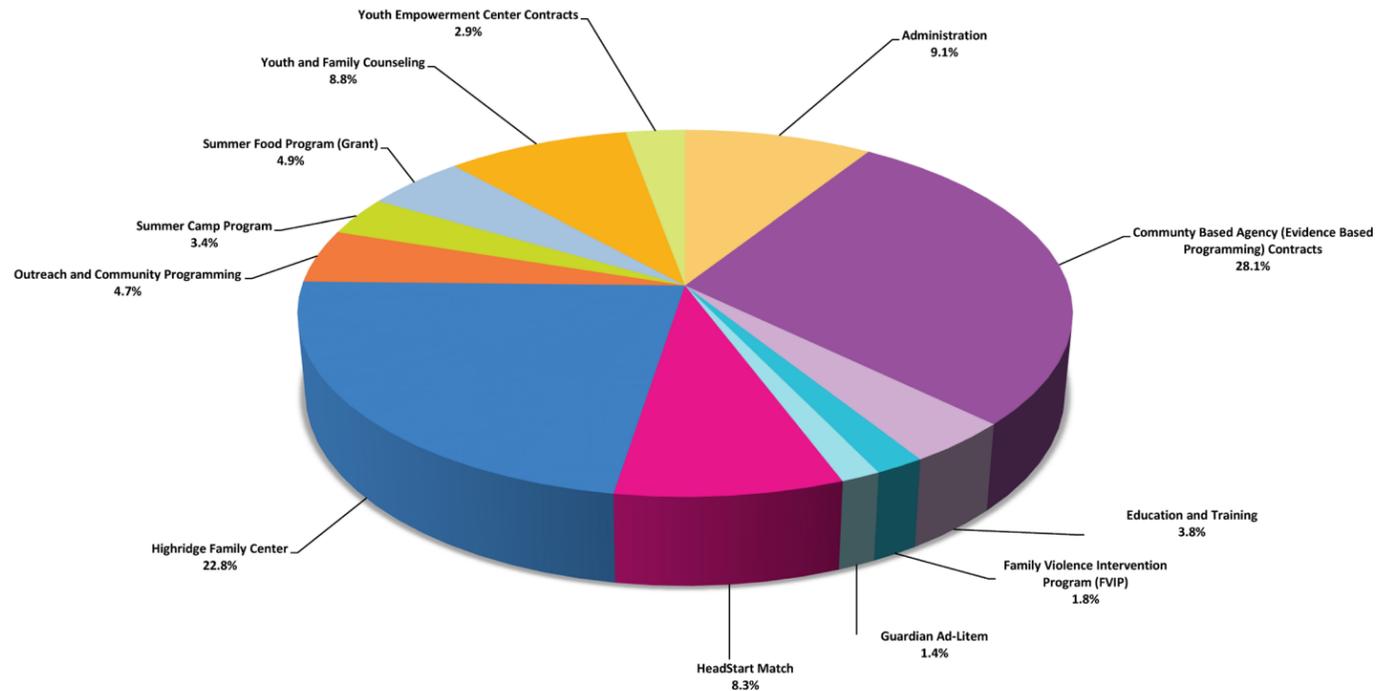
As we close the books on another fiscal year, I am reviewing the content submitted for this year's annual report and once again, I am reminded of the reasons we continue to work hard, work smart and work together!

The Finance, Contracting & Administrative Services (FCA) Division remains committed to providing centralized services to assist the many programs in the Youth Services Department.

Looking back to FY2018, amongst other successes, FCA successfully and timely submitted budget and performance data and coordinated the issuance of the second Request for Proposal (RFP) for Community Based Agencies (CBAs) resulting in 14 new evidenced-based/promising programs to be funded in fiscal year 2019.

With the decrease of contractual obligations to CSC for the Head Start match, YSD has increased its funding for evidence-based/promising programming. This, along with other program expansion, has caused an increase in the financial, contractual and administrative needs of the Department.

## FY 2017 Actual Expenses \$13,296,425.66



### FY 2019 Outlook

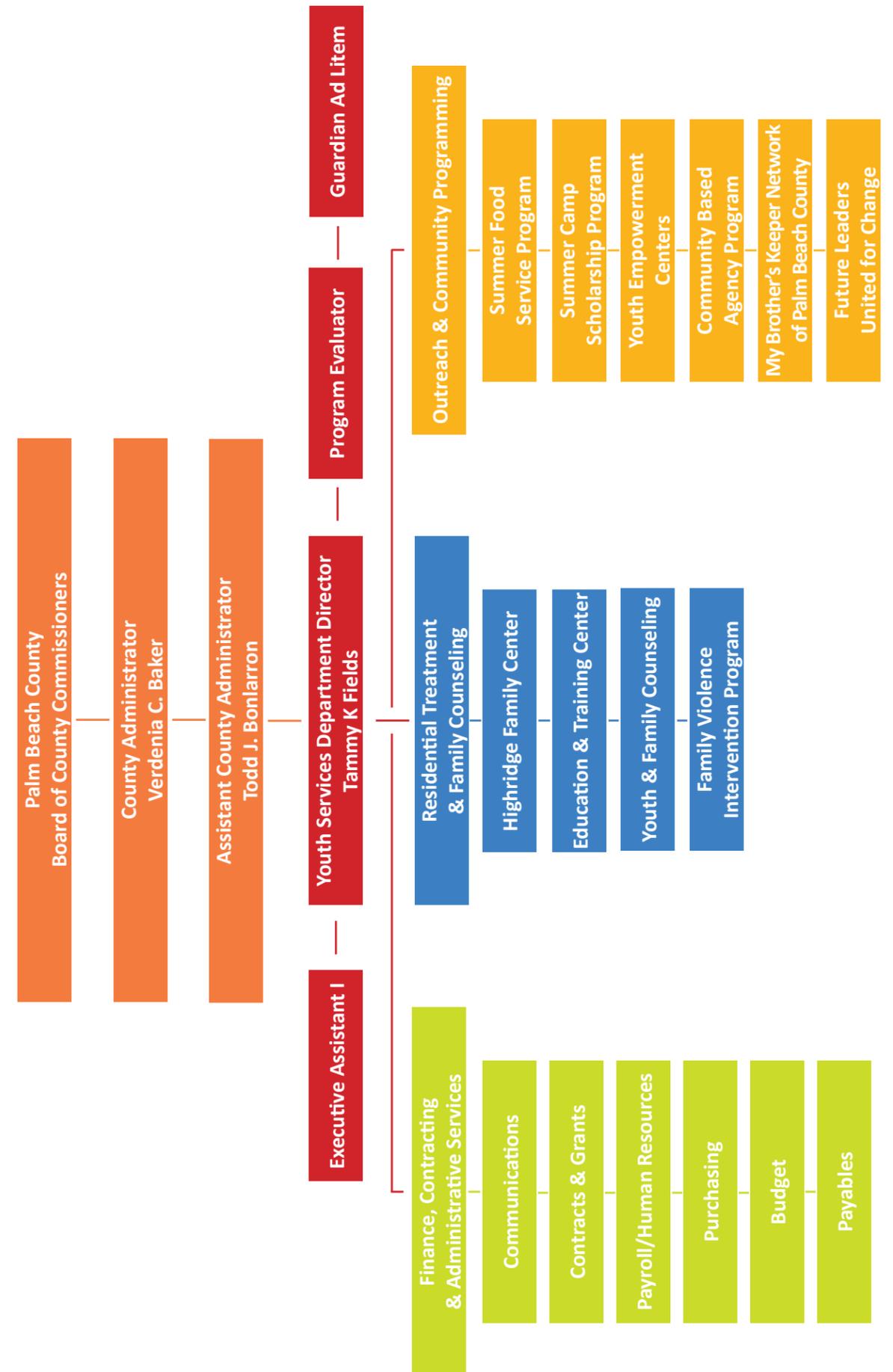
Looking ahead to FY2019, we look forward to strengthening our performance metrics, automating more of our systems, continuing to improve efficiencies to meet the demands of our customers and reevaluating staffing needs since the Department opened in January 2015 to date.

Sincerely,  
Michelle Liska  
Director of Finance, Contracting and Administrative Services Division

**35%** increase in Twitter followers

**31%** increase in Facebook likes

## Organizational Chart





50 S Military Trl, Ste 203  
West Palm Beach, FL 33415  
(561) 242-5700  
[pbcgov.com/youthservices](http://pbcgov.com/youthservices)



Palm Beach County  
Board of County Commissioners