



Palm Beach County  
Board of County Commissioners

Palm Beach County  
Youth Services Department - Education & Training Center  
Public Safety Department – Victim Services



Public Safety Department  
Victim Services Division

# Mandatory Reporter Training

Presented by Isis Williams,  
Department of Children and Families,  
Community Development Administrator (CCDA)

**Wednesday, February 12, 2025**

9:00 am - 12:00 pm OR 1:00 pm – 4:00 pm

\*Two offerings of the same training to accommodate different schedules

**\*Location: Highridge Family Center \***

4200 N Australian Ave, West Palm Beach, FL 33407

## Registration Fee:

There is no cost associated with this presentation

## Continuing Education:

3 CE credits will be offered

## Registration Link:

<https://www.surveymonkey.com/r/Y375YL9>

*If you have trouble accessing the survey, please copy the link and paste it directly into your browser.*

Registration closes at 3:00 pm on February 11, 2025

## Description:

The Department of Children and Families is responsible for protecting vulnerable populations such as children and elders from abuse and neglect, providing economic assistance to qualifying individuals and families, and treating individuals and families affected by mental health or substance abuse problems. Mandated reporting laws require certain professionals to report child abuse and neglect concerns. This training aims to equip attendees with the necessary knowledge and skills to fulfill their role as professionally mandated reporters and actively contribute to preventing child abuse and neglect. By the end of the session, attendees will have a comprehensive understanding of their legal obligations, the reporting process, critical thinking frameworks, and the importance of their role in protecting children's well-being.

## Learning Objectives:

At the conclusion of the training, participants will be able to:

1. Identify signs of abuse and neglect, and know when to make a mandated report.
2. Assess risk and protective factors to determine appropriate support services for families in need.
3. Demonstrate the ability to take actionable steps to uphold legal responsibilities in child protection cases.

## Presenter:



Isis Williams serves as the Circuit 15 Community Development Administrator (CCDA) for the Florida Department of Children and Families' Office of Child Welfare, with degrees in Criminal Justice and Psychology. She began her career as a Child Protective Investigator in 2015, progressing to supervisory roles and later working in Human Resources for the Southeast and Southern Region, providing ongoing statewide trainings. In her role as the CCDA, she has been providing local trainings in Child Abuse Awareness, Mental Health Awareness, and DCF Explain. Since the roll out of the new Mandatory Reporter training, she has been providing ongoing local trainings, leveraging her expertise in child welfare, to not only provide trainings but to also foster community understanding and partnership.

**Disclaimer:** The information presented in this program is based on methodological, theoretical, research, or practice knowledge base. The program is based on information from professional resources. Limitations of the content being taught are acknowledged, recognizing that there are additional resources available not referred to in this program. There is no commercial support for this program.

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### **Continuing Education Information:**

Youth Services Department, Palm Beach County is approved by the American Psychological Association to sponsor continuing education for psychologists. Youth Services Department, Palm Beach County maintains responsibility for this program and its content.

Youth Services Department, Palm Beach County is also approved to provide continuing education to LCSW's, LMFT's, and LMHC's by the Florida Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling (Provider # 50-533, expires March 31, 2025).

In order to receive Continuing Education credits, you must complete an electronic form at the conclusion of the training verifying your name and professional license number. Certificates will be emailed once your information has been confirmed.

**All mental health professionals will receive two (2) continuing education credits for the workshop. Full attendance is required. No partial credit will be awarded. Check your licensing state's rules and regulations for more information regarding your continuing education requirements.**

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**Space is Limited:** Registration is accepted on a first-come, first-served basis. Only the first 200 registrants will be able to access the training link.

**What to Bring:** A pen and paper for taking notes. You may wish to use your personal headsets/earbuds for enhanced audio quality.

**Accommodations for the differently abled:** Individuals needing special accommodations, please contact [Cristal Montepeque](mailto:Cristal.Montepeque@pbcgov.org) at (561) 233-4460.

**Registration contact person:** Cristal Montepeque at (561) 233-4460 or [CMontepeque@pbcgov.org](mailto:CMontepeque@pbcgov.org)

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[www.pbcgov.com/youthservices/EducationCenter](http://www.pbcgov.com/youthservices/EducationCenter)

or call (561) 233-4460