



Palm Beach County  
Board of County Commissioners

Palm Beach County  
Youth Services Department  
Residential Treatment and Family Counseling Division  
Education and Training Center



# Understanding Human Trafficking

Presented by:  
Jacqueline Fernandez and Susan Gurspan

Wednesday, March 22, 2023

9:30 am - 11:30 am

**\*Location: Zoom Remote Video Conference\***

Once registration is confirmed, link to access the training will be provided

**Registration Fee:**

There is no cost associated with this presentation

**Continuing Education:**

No CE credits will be offered

**Registration Link:**

<https://www.surveymonkey.com/r/9FS3XWJ>

*If you have trouble accessing the survey, please copy the link and paste it directly into your browser.*

Registration closes at 3:00 pm on March 21, 2023

## Description:

During the presentation, we will go over the definition of Human Trafficking (sex and labor) and how to identify possible victims. We will discuss who can be a victim and locations where victimizations are known to occur. Information will be given on how and who to report to and when it is mandatory to report.

## Learning Objectives:

- 1) Define Human Trafficking
- 2) Explain what to look for/indicators to identify a Human Trafficking victim
- 3) Describe ways to develop rapport with Human Trafficking survivors

## Presenter:



**Jacqueline Fernandez** has been a Victim Advocate at Palm Beach County Victim Services for the last 9 years and is currently the Human Trafficking Project Coordinator whose duties include tracking grant deliverables, community outreach and most importantly, advocating for victims of Human Trafficking as part of the Human Trafficking Taskforce together with the Palm Beach County Sheriff's Office and Catholic Charities Diocese of Palm Beach. As an advocate, Jacqueline has been assisting adult and minor victims of sex and labor trafficking. This entails crisis response and intervention with the task force, coordinating services and providing appropriate community referrals. She has provided trainings to law enforcement and medical health professionals on human trafficking and services provided by Palm Beach County Victim Services. Her previous work experience includes Child Protective Investigations with the Department of Children and Families, and Victim/Witness Coordination at the State Attorney's office.



**Susan** is as an Educational Trainer for the Human Trafficking Coalition of the Palm Beaches and served as Recording Secretary on the Board. She delivers presentations about the dangers of human trafficking to middle and high school students and faculty, parents, community members, organizations, and agencies to raise awareness about trafficking and to teach people the signs to observe in trafficked victims and effective ways to intervene to help save lives. Susan is also a trainer for the KidSafe Foundation, an organization dedicated to teaching parents and children the essentials to know about personal safety.

Susan worked for over twenty years as an educator of children and adults and as a Teacher-Trainer for the New York City Department of Education. She has travelled nationally to deliver staff development training seminars for teachers.

**Disclaimer:** The information presented in this program is based on methodological, theoretical, research, or practice knowledge base. The program is based on information from professional resources. Limitations of the content being taught are acknowledged, recognizing that there are additional resources available not referred to in this program. There is no commercial support for this program.

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**Space is Limited:** Registration is accepted on a first-come, first-served basis. Only the first 200 registrants will be able to access the training link.

**What to Bring:** A pen and paper for taking notes. You may wish to use your personal headsets/earbuds for enhanced audio quality.

**Accommodations for the differently abled:** Individuals needing special accommodations, please contact [Cristal Montepeque](#) at (561) 233-4460.

**Registration contact person:** Cristal Montepeque at (561) 233-4460 or [CMontepeque@pbcgov.org](mailto:CMontepeque@pbcgov.org)

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[www.pbcgov.com/youthservices/EducationCenter](http://www.pbcgov.com/youthservices/EducationCenter)

or call (561) 233-4460

## Zoom Instructions

If you have never used Zoom before, you will need to click on the attendee link (below). Once you click join you will be prompted to download and install Zoom. You may also download the Zoom app on a computer or mobile device.

Please register for the webinar and make sure that software is working prior to Wednesday's 9:30 webinar.

### How to Ask Questions During Zoom:

1. Click the Chat icon in the top toolbar.
2. Use the "Send to" drop-down menu to select the recipients of the message.
  - **Everyone** – All participants will see the message in their Chat pane.
  - **Organizer(s) only** – All organizers will see the message in their Chat pane.
  - **Individual attendee** – Only the selected organizer or attendee will receive the private message.
3. Type your message in the text field, then click **Send**.

Please click the link below for more help:

<https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Meeting>