



PBCWUD's Seasonal Resident Tips

Checklist

- Sign up for online account access at PBCWATER.com so you can access your account remotely at any time.
- Keep your account number, online user name, and password safe and secure.
- Sign up for Auto Debit and e-bill.
- Update your account online with your current address and phone number.
- If you plan to turn off water inside, do so at the house valve or at individual faucet and toilet valves.
- Remember – don't turn off water service at your meter, as this is against the law.
Unauthorized connection or use is subject to civil proceedings and fines in accordance with Florida Statutes Section 812.14.

Connect-On & Connect-Off Service



Log on to your account at PBCWATER.com, click on *Service Request*, select *Turn Off* or *Turn On* by request.

Or, call PBCWUD Customer Service at least 24 hours in advance and request *Connect-Off*. A representative will turn off service and lock the meter. Contact us 24 hours before returning and request *Connect-On* to resume service to your meter. A \$35 fee will apply.

Under *Connect-Off*, you will still get billed monthly base fees, but not commodity fees.

Keep in mind, if you just turn off the house valve, you will still be billed monthly base plus commodity fees if water passes through the meter. Additionally, if someone uses or turns on water while you're gone, you'll be responsible for those charges.

Ask someone to check on your property periodically for problems, such as leaks or storm damage.

Household Tips

Dishwasher: Empty machine and leave the door open.

Washing machine: Leave the lid open.

Water heater: Turn off the heater's circuit breaker.

Refrigerators: If you prefer to keep your refrigerator on, set it at its warmest setting. If you turn it off, do so at the circuit breaker. Remove all food and leave the door(s) propped open. If you use an automatic ice maker, switch it off.

Call us Mon-Fri:

561-740-4600/
1-877-477-1305
7:30 a.m. – 6:00 p.m.

Visit us Mon-Fri, 8:00 a.m. –5:00 p.m.

Central:
9045 Jog Rd.
Boynton Beach, FL 33437

Western:
2976 State Rd. 15
Belle Glade, FL 33430

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