SUBJECT: Queuing Standards for Dual Drive-Thru Lanes with Menu Boards

PURPOSE: To address alternative queuing standards, as it applies to dual drive-thru lanes with menu boards (Attachment A) pursuant to ULDC Article 6, Table 6.A.1.D - Minimum Queuing Standards for Drive-Thru Restaurants, or similar uses that have drive thru configurations.

BACKGROUND: The Minimum Queuing Standards found in ULDC Article 6, Table 6.A.1.D - Minimum Queuing Standards have been interpreted to apply to drive-thru uses with a single drive-thru lane and menu board, with the requirement to provide a minimum number of spaces before the menu board. However, there is no specific code requirement for dual drive-thru lanes with menu boards.

PROCEDURES: The allowance for dual drive-up lanes (Attachment A) converging to a single lane with a total of four (4) spaces preceding each menu board is consistent with the ULDC queuing requirements. This interpretation can be applied to same or similar configurations, provided there is a minimum of four (4) spaces preceding each menu board.

Director