



News Release

**Department of Planning,
Zoning & Building**

2300 North Jog Road
West Palm Beach, FL 33411-2741
(561) 233-5000

Planning Division 233-5300
Zoning Division 233-5200
Building Division 233-5100
Code Enforcement 233-5500
Contractors Certification 233-5525
Administration Office 233-5005
Executive Office 233-5228
www.pbcgov.com/pzb



**Palm Beach County
Board of County
Commissioners**

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Melissa McKinlay

Mack Bernard

County Administrator

Verdenia C. Baker

*"An Equal Opportunity
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Official Electronic Letterhead

FOR IMMEDIATE RELEASE ON:

March 23, 2020

CONTRACTORS CERTIFICATION DIVISION

**OPEN - via Telephone (561) 233-5525
& thru the Online Portal**

<https://www.pbcgov.org/ePZB.Admin.WebSPA/>

Please be advised that effective immediately, Palm Beach County Planning, Zoning & Building's **Contractors Certification Division remains operational, but is closing the lobby to the public and will operate via telephone and the online portal only**, until further notice.

Applicants and Customers will have a box available to drop off applications and complaints. All insurances or enrollment updates must be processed via the contractor's online account. Pin numbers are accessible via your online account or contractor must call the office to obtain.

This relates to contractors and all walk-in customers.

Customers and/or respondents that need to meet with a Contractors Certification staff must first contact that staff member by phone or via email.

Thank you.