



**PALM BEACH COUNTY**  
*Discover the Palm Beaches  
...the Best of Everything*

# Public Safety

## Emergency Operations Center (EOC) Activation Levels

**Level 1 - Full activation.** All lead and support agencies are notified. The Emergency Operations Center (EOC) is staffed by Division of Emergency Management (DEM) personnel, the Executive Policy Group (EPG), all Sections and Branches, their staff, as well as State and Federal representatives.

**Level 2 - Partial activation.** Selected Emergency Operations Center (EOC) staff are notified. The EOC is staffed by Division of Emergency Management (DEM) personnel, appropriate Sections, their staff, and outside agencies as required to meet the operational need of the incident.

**Level 3 - Enhanced Monitoring.** The Division of Emergency Management (DEM) transitions to this level for incidents or special events that have the potential for escalation. The County Warning Point (CWP), DEM, and/or other emergency management personnel are actively monitoring the incident/event. Notifications are made to appropriate Division and County personnel and support organizations that may be required to take action as part of their normal responsibilities.

**Level 4 - Normal Operations.** This is the normal day-to-day operational level for the Division of Emergency Management (DEM) and the County Warning Point (CWP), which are continuously monitoring local, regional, national, and international events, evaluating threats, and analyzing their impact on Palm Beach County. Appropriate Division and County personnel and support organizations are notified and informed through a variety of communication methods based on the urgency required of the incident/event.