

ADMINISTRATOR'S MESSAGE

The County Administrator/CEO oversees 6,900 positions and balances a nearly \$6.7 billion budget



Our area is a destination often referred to as paradise. This is a fortunate reality in Palm Beach County, Florida. The standard for this paradise begins with your county government and its daily operations. We are a destination for open spaces, interesting people, premier cultural events, sports activities, beaches, and fine shopping. It is where we call home.

As Palm Beach County's Administrator, I also live in this paradise and know the needs, requests and realities of our families, friends and neighbors living here. This Fiscal Year 2022-2023 Annual Report provides glimpses of the projects and accomplishments from the year.

After all, public servants are responsible for ensuring the very best quality of life possible, with the resources available. Efficiency is crucial in protecting and improving our infrastructure, facilities, environment, economy, business climate and public safety. The Board of County Commissioners through their leadership and support, in addition to the committed and dedicated employees, provide these services to over 1.5 million residents of Palm Beach County.

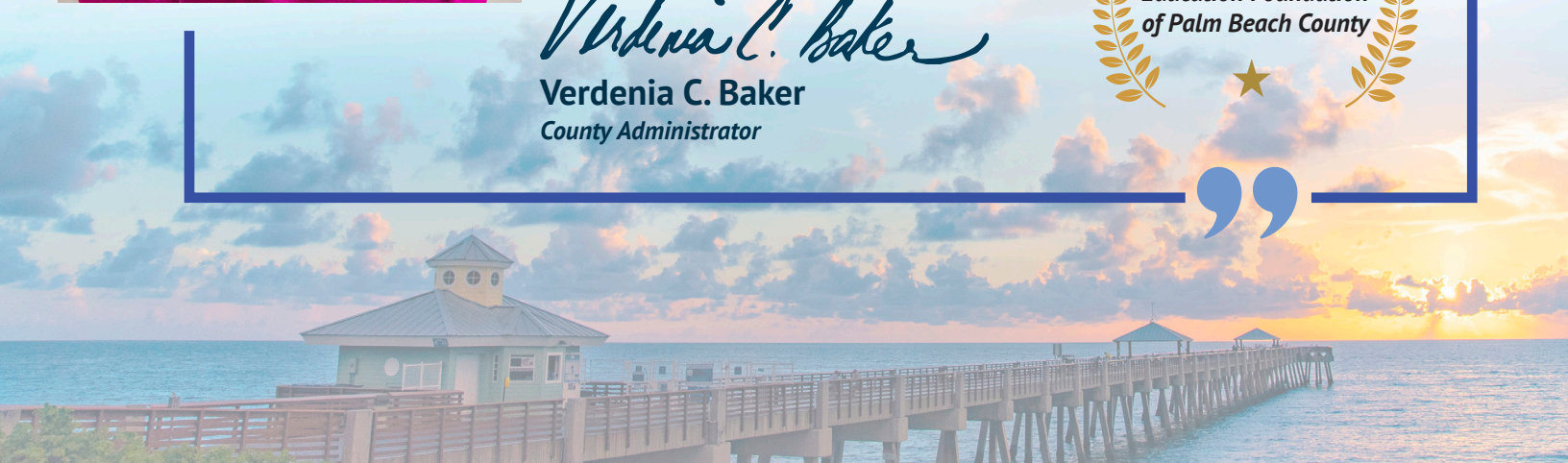
The State of Housing in the county is a priority for the Board of County Commissioners and was a significant segment of the county work throughout Fiscal Year 2023. Through the board's support and under my leadership, county staff focused on ways to provide the people who work in Palm Beach County with Workforce/Affordable housing, as well as continue to diversify and grow our economy. It takes a partnership between the public and private sectors to put our stakeholders at the forefront.

Our work remains steadfast for the great people of the county. Palm Tran moves people, our parks keep people outside, open spaces allow wildlife and nature to thrive, community programs and engagement are just portions of Palm Beach County's overall picture. I'm grateful to our Board of County Commissioners and employees who work tirelessly to do their best for the people who live, work and play here, ensuring a high standard of living.

Warmest Regards,

Verdenia C. Baker
County Administrator

**2023 Outstanding
Business Partner
Award Recipient**
Education Foundation
of Palm Beach County



This publication is a compilation of key highlights of Palm Beach County during Fiscal Year 2023 (Oct. 1, 2022–Sep. 30, 2023).

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Board of County Commissioners & Administrator

BCC line-up ending FY 2023



(left to right, front row) Vice Mayor Maria Sachs, Mayor Gregg K. Weiss and Commissioner Mack Bernard
(left to right, back row) Commissioner Michael A. Barnett, Commissioner Maria G. Marino, Commissioner Sara Baxter,
Commissioner Marci Woodward and County Administrator Verdenia C. Baker



OUR VISION

Think strategically and anticipate the future. Ensure that decisions we make today will have lasting value.



Palm Beach County
Board of County Commissioners

OUR MISSION

To drive a continuous improvement culture of excellence that achieves a measurably high level of public satisfaction.

*Customer Focus
Performance Measures
Empowerment
Continuous Quality
Improvement
Cost-Efficiency*

OUR GOALS

» OUR STRATEGIC PRIORITIES - FY 2023

At the Jan. 30, 2024, workshop, the Board of County Commissioners reorganized the strategic priorities and added a 7th priority known as Unsheltered.



ECONOMIC DEVELOPMENT

Promote economic revitalization, business development and retention by driving the creation of employment opportunities while reducing disparities and improving the quality of life for everyone.



INFRASTRUCTURE

Provide and maintain the needed structures, systems and transportation services that establish the foundation required to enhance the quality of life of every resident.



HOUSING/HOMELESSNESS

Promote the quality of life through targeted programs that address the housing and homelessness needs of the residents of Palm Beach County.



PUBLIC SAFETY

To ensure a safe, secure and peaceful community.



ENVIRONMENTAL PROTECTION

Promote programs and activities that protect, preserve and enhance natural resources while providing sustainable living and developing a climate of resilience.



SUBSTANCE USE & BEHAVIOR DISORDERS

To address the substance misuse crisis and behavior disorders by providing evidence-based prevention, medication-assisted treatment, and recovery support services.

PALM BEACH COUNTY PROFILE

Palm Beach County is larger than eleven U.S. states, including Washington D.C.

Located on the southeast coast, Palm Beach County is one of the largest in land mass of Florida's 67 counties. The county's 2,385 square miles include 1,977 square miles of land and 408 square miles of surface water. Palm Beach County is surrounded by Lake Okeechobee, the Everglades and Atlantic Ocean, all of which offer recreational opportunities in beautiful natural settings. Major industries in Palm Beach County, include but are not limited to tourism, agriculture, health services, construction and financial wealth management. The lifestyles of residents range from urban to rural, with the more densely populated areas along the coast. There are 39 incorporated municipalities within Palm Beach County. Each municipality enacts, enforces policies and laws within its incorporated boundaries. The exceptions are countywide ordinances specified in the Charter of Palm Beach County or ordinances agreed to by municipalities.



**4TH BEST AIRPORT
IN THE U.S.**

CONDE NAST TRAVELER'S 2023 READERS' CHOICE

**REGISTERED
VOTERS
946,189**



**160 GOLF
COURSES**

**622,828
TOTAL
HOUSEHOLDS**

**\$98,300
MEDIAN
HOUSEHOLD
INCOME
FOR A FAMILY
OF FOUR**

**1,532,718
POPULATION**



**47
MILES OF
SHORELINE**

**45.5
MEDIAN
AGE**

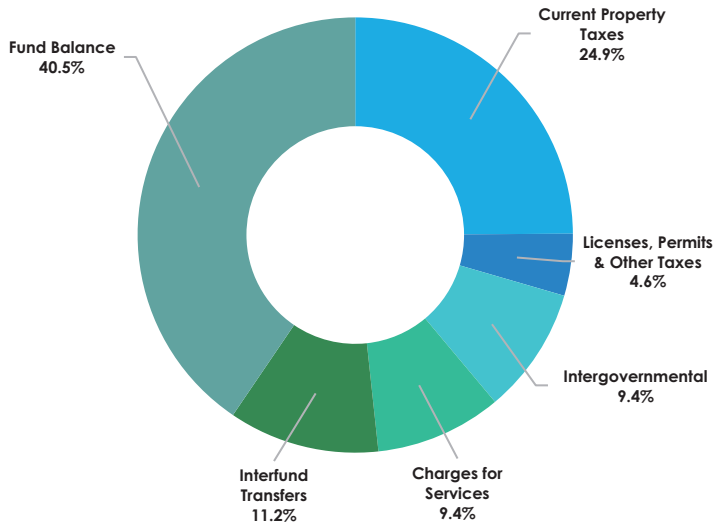


**MORE THAN
110 PARKS &
RECREATIONAL
FACILITIES**

FY 2023 BUDGET

Revenues and Expenditures as of September 30, 2023

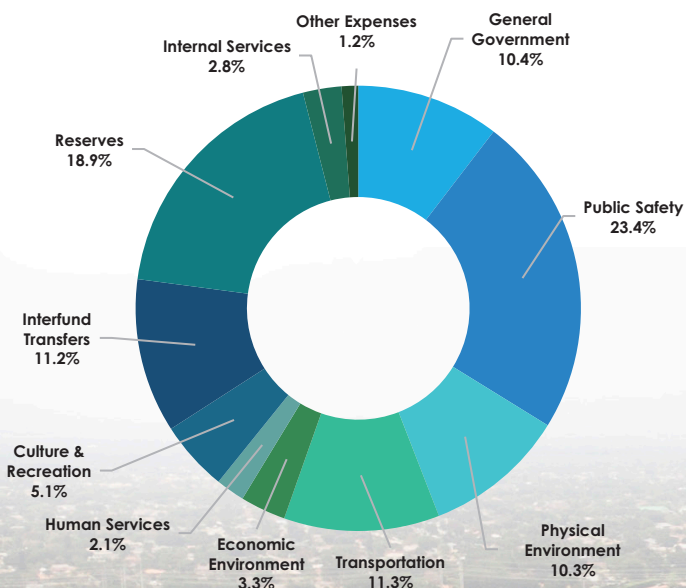
Where the Money Comes From
Total of all Funds \$6,710,355,531



Palm Beach County Revenues (in millions)

	FY 2022	FY 2023	% Change
Current Property Taxes	\$1,473.6	\$1,673.2	13.5%
Licenses, Permits & Other Misc Revenue	282.2	309.4	9.6%
Intergovernmental	582.9	629.5	8.0%
Charges for Services	578.2	627.5	8.5%
Interfund Transfers	636.3	750.2	17.9%
Fund Balance	2,436.0	2,720.7	11.7%
Total	\$5,989.2	\$6,710.4	12.0%

Where the Money Goes
Total of all Funds \$6,710,355,531



Palm Beach County Expenditures (in millions)

	FY 2022	FY 2023	% Change
General Government	\$629.2	\$699.2	11.1%
Public Safety	1,411.5	1,569.9	11.2%
Physical Environment	584.7	689.8	18.0%
Transportation	693.8	757.9	9.2%
Economic Environment	177.3	221.2	24.8%
Human Services	131.5	143.3	9.0%
Culture/Recreation	280.8	341.9	21.8%
Interfund Transfers	636.3	750.2	17.9%
Reserves	1,195.1	1,269.7	6.2%
Internal Services	169.8	189.3	11.5%
Other Expenses	79.2	77.8	-1.8%
Total	\$5,989.2	\$6,710.4	12.0%

Throughout FY 2023, the county was awarded approximately \$1.3 billion in grant funding.

BOND RATINGS

AAA Bond Rating by all of the Top Credit Rating Agencies



Palm Beach County's AAA Bond Rating directly impacts the community's economic vitality and development. As the most visible indicator of credit worthiness, the county's AAA designation allows for unfettered access to the capital markets. The county's AAA Bond Rating translates into a lower cost of capital which directly impacts the quality and affordability of governmental services provided. The county's financial stability as measured by its bond rating serves as an inducement to businesses that are considering locating or relocating their operations and headquarters in Palm Beach County. While economic growth has its inherent social and infrastructure challenges, in order to maintain its AAA Bond Rating, Palm Beach County must continue to demonstrate prudent financial stewardship while promoting economic growth.

~ One of Five in Florida

~ One of 54 in the Nation

General Obligation Bonds (GO)

- *AAA Rated by S&P Global Ratings, Fitch Ratings and Moody's*

Non-Ad Valorem Bonds (NAV)

- *AAA Rated by S&P Global Ratings*
- *AA+ Rated by Fitch Ratings*
- *AAA Rated by Moody's*

Revenue Bonds

- *Water Utility Bonds - AAA Rated by S&P Global Ratings, Fitch Ratings and Moody's*
- *Airport Bonds - A+ Rated by S&P Global Ratings
A+ Rated by Fitch Ratings
A1 Rated by Moody's*

STATE OF HOUSING

Home prices continued to climb throughout the county although at a much slower rate than in FY 2022. Palm Beach County single-family home median prices increased 6.2% in FY 2023, from \$565,000 to \$600,000. Existing condominium and town-home median prices increased 6% from \$291,000 to \$308,500. Rental costs continue to grow as the Fair Market Rent (FMR) price for a two-bedroom apartment went from \$1,578 to \$1,882 per month, a 19.2% increase.

Palm Beach County continues to address issues around affordable/workforce housing. In FY 2023, the Community Services Human Services Division Housing Stability Program stabilized 26,732 households to prevent homelessness. In addition, 225 Individuals experiencing homelessness were placed in permanent housing through the Rapid Rehousing Program. Facilities Development and Operations broke ground on the Central County Housing Resource Center, which will be located at 3660 Lake Worth Road, in unincorporated Lake Worth. The 74-bed, 20,000-square-foot facility will include a welcome center, healthcare and support facilities (e.g., kitchen, laundry, pantry and community room), a PBSO field station and outdoor amenities for both

guest and public use. The facility is scheduled to open in early 2024.

Community Services' S.M.A.R.T Landlord Campaign recruits landlords who can provide affordable units for low income and homeless individuals and families. We need efficiency, studio and multiple bedroom units. Our ultimate goal is to end homelessness by getting homeless individuals and families into housing. The only thing that will end homelessness is housing.

The county sheltered approximately 2,137 people*, of which, 1,358 were unduplicated households in FY 2023.

**These individuals/families primarily came through emergency shelters, domestic violence shelters, transitional housing and hotel/motel programs.*



Prosperity Cottage Homes, Lake Worth
Source: REG Architects Inc.

HISTORY OF HOUSING



WORKFORCE HOUSING PROGRAM: 2013-2023

Over the last 10 years, about 104 housing projects with over 25,147 units have been subject to the Workforce Housing Program requirements. These projects have a workforce housing obligation of more than 3,304 units, averaging about 13%.

From prior approvals, 315 units opted for in-lieu fees, totaling \$28.5 million, of which \$15.77 million has been paid, up through FY 2022. Another 292 units were delivered as for-sale units, with many receiving purchase assistance from the county. By the end of FY 2022, 1,168 rental units were available.

In FY 2023, a total of 288 rental units became available from prior approvals and 202 rentals were added from new approvals. 91 units from prior approvals sold and 20 more for-sale units were added. Three projects paid in-lieu fees in the amount of \$3,031,300 in prior approvals. New projects chose in-lieu options for 11 more units to be paid later.



HIGHLIGHTS



The county's Housing and Economic Development (HED) Department allocated **\$25.6 million** to **15** projects totaling **764** housing units in FY 2023.



The Homeless and Housing Alliance of Palm Beach County took a total of **230,669** calls during FY 2023.

2012

SENATOR PHILIP D. LEWIS RESOURCE CENTER

\$9.2 million
60 beds

provides services to persons who want to end their homelessness.

2017

HOMELESS FAMILY SHELTER

\$652,570
19 units, approximately 76 beds

emergency shelter for families under Program REACH. Overseen by Adopt-A-Family of the Palm Beaches.

2020

LEWIS CENTER ANNEX

\$887,515
120 beds

to alleviate a homeless encampment at John Prince Park and provided **temporary** accommodation while the Homeless Resource Center 2 (HRC2) was built.

2021

MELISSA'S PLACE LAKE VILLAGE AT THE GLADES

\$5.1 million
40 units, approximately 160 beds

an apartment complex operating as a homeless resource center.

2023

BELLE GLADE INTAKE CENTER

\$120,000
4 Units, approximately 16 Beds

CENTRAL COUNTY HOUSING RESOURCE CENTER (HRC2)

\$16.8 million under construction
74 beds

Will include a welcome center, healthcare and support facilities, a PBSO field station and outdoor amenities for guest and public use. Overseen by the West Palm Beach Housing Authority.

BUSINESS & EMPLOYMENT

2,546 NEW JOBS WERE CREATED AND 1,735 JOBS WERE RETAINED THROUGH BUSINESS LOAN PROGRAMS MANAGED DIRECTLY THROUGH THE DEPARTMENT OF HOUSING AND ECONOMIC DEVELOPMENT AND ITS ECONOMIC DEVELOPMENT PARTNERS.

The county's unemployment rate in FY 2023 remained below the national level for the past three years. Palm Beach County businesses have more job openings than unemployed people to fill the openings.

Palm Beach County is business-friendly and looks out for businesses and residents. Pristine beaches, open spaces, natural areas, parks and cultural events allow us to have the best of everything, and businesses thrive here. We highly encourage entrepreneurship because they hire our residents as well.

Increased business relocations and expansions lead to more business travel and event opportunities. The post-pandemic nickname of "Wall Street South" continues, as the financial business sector remains strong. Commercial construction fuels the creation of office space throughout the county.

As the Palm Beach County Convention Center holds more business conferences, the need for more accommodations for the attendees is present. Plans for a second hotel at the convention center are underway, and requests for proposals were announced before the end of the fiscal year. The convention center hosted 40 meetings/

conferences and contracted 50,268 rooms with additional rooms booked outside this block.

In fact, the county saw more than 31,100 jobs in all sectors added during the year. Education/health services leisure/hospitality and government sectors grew faster in the county than statewide, according to CareerSource Palm Beach County.

The county's Department of Housing and Economic Development worked with outside development partners to create 2,409 new jobs, while retaining 2,003 jobs thanks to business incentives and loan programs.

HIGHLIGHTS



Education/health services led in over-the-year growth, increasing by **4.5%**, adding almost **5,000 jobs** in FY 2023.



The unemployment average for FY 2023 in the county was **2.8%**, while the state average was 2.7% and 3.6% nationally.



TRANSPORTATION & MOBILITY

ENGINEERING & PUBLIC WORKS

The county's Engineering and Public Works Department (EPW) is reconstructing Australian Avenue from Banyan Boulevard to 45th Street to improve drainage. The project will also provide wider sidewalks to improve walkability within the community. The county was awarded a \$13.3 million Resiliency Grant from the Florida Department of Environmental Protection in 2023, supplementing the project's costs and completing construction plans.

In FY 2023, EPW conducted an outreach initiative, including public meetings and direct mailers soliciting feedback from residents in the affected areas to address questions and concerns regarding specific elements, such as bike lanes, tree removal and traffic calming features. With the feedback, EPW revised and finalized the project design specs.

Work to improve and widen Lyons Road to a multilane divided roadway from the Lake Worth Drainage District Canal L-14 to Canal L-11, on the south and north sides of Lake Worth Road, respectively, wrapped up in May 2023. This project included additional lanes, new sidewalks, curbs, medians and stormwater management system installation. Work to improve and widen Lyons Road in the Agricultural Reserve from just north of Clint Moore Road to Atlantic Avenue began in 2021, with expected completion in Fall 2024. This project included additional lanes, new sidewalks, curbs, medians, new traffic signals and stormwater management system installation.

In 2022, widening Seminole Pratt Whitney Road from Orange Boulevard to Northlake Boulevard began. The original estimated costs were nearly \$18 million: adding through lanes, extending turn lanes, adding drainage, and improving sidewalks. Expected completion is during FY 2025. Work to replace the 6th Avenue South bridge over Lake Osborne Drive began in February 2022 and should be completed in the Summer of 2024.

ENGINEERING & PUBLIC WORKS

40 SIGNALIZED INTERSECTIONS WERE IMPROVED &

5 SIGNALS WERE UPGRADED IN FY 2023.

TRANSIT MOBILITY

In November 2022, Palm Tran celebrated one year of the Paradise Pass, a reloadable physical or digitally based payment card. The innovative fare payment system was an update to a 15-year-old fare payment system. In the first year, Paradise Pass was used more than 1.2 million times. Nearing the end of FY 2023, Palm Tran saw a 75% increase in Paradise Pass app downloads.

In February 2023, Palm Tran began accepting digital wallets like Apple Pay, Google Pay, and Samsung Pay. The payment method has been widely adopted by riders. More than \$152,000 in fare payments have been made through this technology since the launch. In addition, in February 2023, Paradise Pass users began to have the capability to reload their Paradise Pass smartcards at more than 65 retail locations across the county.

Go Glades Mobility-on-Demand service saw its highest ridership to date in August 2023, with 11,173 passengers transported. From FY 2022 to FY 2023, Palm Tran has experienced an incredible 25.7% growth in ridership with more than 8.4 million travelers.

**PALM TRAN'S
PAY YOUR WAY
FARE SYSTEM
WAS FEDERALLY
FUNDED FOR
\$6.5 MILLION**



TOURISM & ECONOMIC GROWTH

Palm Beach County is a destination for tourists, whether to relax or enjoy many local activities and events. A record number of visitors, 9.6 million throughout the fiscal year, (9.5M in calendar year) spent their time and money in Palm Beach County. In 2023, travelers spent approximately \$7 billion, generating an economic impact of \$10.3 billion. Bed taxes collected in FY 2023 were \$84 million, an 8 percent increase over FY 2022.

ATTRACTING VISITORS

Palm Beach International Airport (PBI) had more than 7.5 million passengers, an annual 15% increase over FY 2022. Thirteen airlines collectively offer 200 nonstop flights daily. Airlines added more destinations for residents, broadening the number of tourists who visit.

In a unique tourism campaign, Mounts Botanical Garden partnered with the Cultural Council of Palm Beach County and Discover the Palm Beaches to bring “The Palm Beaches in Bloom” to New York City and to promote our county as America’s First Resort Destination and Florida’s Cultural Capital. Targeted audiences included the media, influencers, New Yorkers and tourists visiting the city during wintry December. Shoppers in the high-traffic area of Hudson Yards NYC felt the warm and sunny vibes of the Palm Beaches, enticing them to visit with visuals of PBC.



**BEACHES ARE A KEY ECONOMIC ENGINE FOR
PALM BEACH COUNTY.
THEY ARE THE #1 DRAW FOR RESIDENTS
AND TOURISTS, WITH OVER
4.5 MILLION
VISITORS TO LIFEGUARDED BEACHES**

Tourism HIGHLIGHTS

The Palm Beach County Sports Commission represents more than 40 sports competitions, hosts 196 events and estimates more than \$4.5 million in bed taxes. The commission reports 410,948 room nights spent in hotels because of sports throughout The Palm Beaches during FY 2023. Tourists come to enjoy the sporting events offered throughout The Palm Beaches and 20 different sports events were part of nationally televised broadcasts.

There were 1.4 million sports-related attendees attracted to The Palm Beaches, of which 65% were visitors and 35% were residents of Palm Beach County.

Palm Beach County Sports Commission was home to two professional golf events including The Honda Classic (PGA Tour) and the TimberTech Championship (PGA Champions Tour). Both events delivered a televised broadcast on the Golf Channel and NBC that generated 19.1 million viewers.



Partnerships were strengthened with Brightline to establish The Palm Beaches as a premier destination for overnight visitation. The 170 mile rail extension service from West Palm Beach to Orlando began in September 2023.

The Palm Beach County Film Commission's Palm Beaches Student Showcase of Films has been operating for nearly three decades. The juried competition recognizes outstanding high school and college students by presenting more than \$24,000 in scholarships and awards.

In 2023, a recordbreaking 528 students submitted their work, representing 75 schools from across the state of Florida and 42 judges from around the world.



Green Spaces IN THE COUNTY

» PARKS & RECREATION

The Parks & Recreation Department creatively repurposed portions of various parks to accommodate the increasing pickleball court demand. At Burt Aaronson South County Regional Park, asphalt volleyball courts were converted to pickleball as well as, 2 of 8 tennis courts at Lake Lytal Park and 2 of 8 tennis courts at John Prince Park. The opening of a state-of-the-art small-sided soccer complex located in Lake Worth built on a repurposed softball field re-energizing the existing complex opened in March 2023. The Soccer 5 complex offers two soccer fields for five vs. five play and four soccer fields for seven vs. seven play for all ages and abilities.

In FY 2023, our parks have seen record attendance across various park amenities, including campgrounds, golf courses, the Morikami Museum, water parks, and concession operations. Parks have also harnessed partnerships and secured grants to accommodate this surging demand, as demonstrated by the successful Soccer 5 Concession and the Orange Bowl Field Phase II at Glades Pioneer Park with its neighborhood center, restroom and water fountain.

» RESILIENCE

Green Spaces are in demand and popping up all over the nation. Palm Beach County is no exception. The Office of Resilience helped expand community well-being and establish more green spaces throughout the county by organizing and leading a cohort of municipal partners and community organizations in a 5-month long, national and interactive accelerator geared towards the education and exchange of resources regarding Urban Heat and Urban Forestry. The group focused on engaging with communities, incorporating equity and addressing urban heat through expanding tree coverage and green spaces. This was a way of interacting with county partners and a means to expand the network to municipalities and organizations across the United States.



SAND VOLUME PLACED ON
COUNTY BEACHES WOULD FILL

**161 JUPITER
LIGHTHOUSES**

ENVIRONMENTAL

Environmental Resources Management (ERM) leveraged \$1.8 M of county dollars as a match to secure \$4.7M in state appropriations to fully fund all projects included in the Lake Worth Lagoon Initiative Funding Request to further estuarine restoration and ecotourism opportunities in the future.

ERM's newest island restoration project, Sawfish Island, in the Loxahatchee River Aquatic Preserve, enhances critical seagrass, mangrove, and oyster reef habitat and expands the paddling paradise in the Sawfish Bay area. This area provides an experience protected from boat traffic, has free public access, and is one of the premier places where residents and visitors can find a real connection with the wild side of the Palm Beaches.

FY 2023 realized the continuation of a robust schedule of volunteer and outreach events in addition to increased engagement of local youth to our environment through a new program that provides experiences for teachers (professional development), our Virtual Live Field Trips, Trailblazers and Green Futures Internship programs.

COOPERATIVE EXTENSION

After seven years of negotiation with two state agencies (Florida Department of Environmental Protection and the University of Florida), the Extension Department, with PBC leadership, secured a 50-year lease for the 2-acre state-owned DMV property. This dilapidated DMV facility with surrounding concrete/tarmac roadways will ultimately be removed to allow for the expansion of the Mounts Botanical Garden.

HIGHLIGHTS



Nearly **9,000** visitors to the Mounts Botanical Garden.



400+ public programs and events.



10,560+ plant sale attendees.



OVER
4.5 MILLION
VISITS TO LIFE-GUARDED BEACHES

COMMUNITY WELL-BEING

AIRPORTS

Air travel can be challenging for people with Autism Spectrum Disorder (ASD). The changes in routine, navigating unfamiliar environments, and new noises and sights make the experience difficult for people with ASD. PBI hosted a class from the Palm Beach School for Autism's adult transition program, Project Next, for an immersive mock travel experience as a part of their community-based instruction. This event became known as "The PBI Great Airport Adventure with Avelo Airlines."



COOPERATIVE EXTENSION

The Family & Nutrition Program (FNP) taught healthy-living nutrition principles to youth in 18 Palm Beach County public schools, 17 early learning centers, 21 after-school programs, two private schools, and two community events, reaching 3,753 youth. FNP also helped install and refurbish five school vegetable gardens to enhance youth STEM education related to nutrition education principles.



7,974
CLIENTS RECEIVED
NUTRITION EDUCATION



108 YOUTH

DIVERTED TO THE FAMILY VIOLENCE INTERVENTION PROGRAM.

YOUTH SERVICES

The Youth Services Department (YSD) received certification in the Sanctuary Model of Trauma-Informed Care for the entire department. This certification symbolizes the department's commitment to providing a higher level of care, a trauma-sensitive environment for the clients and community, and a better work environment for employees. YSD is the only government agency in Florida to hold this certification.

Youth and Family Counseling provided over 5,400 hours of service to clients. YSD supported year-round after school and summer programs, providing supportive services to approximately 12,245 youth, parents/caregivers and service providers through 44 contracts.

YSD staff participated in over 90 community events, distributing information on the services available to county children and families.

FIRE RESCUE

The Fire Rescue Department has maintained its commitment to community safety and achieved significant milestones, earning the distinction of a Community Hero Organization through the Heroes in Medicine program. This recognition is a testament to our dedication to the well-being of our community, particularly highlighted by the success of the Whole Blood Program, the only one in this county. Fire Rescue also reinstated the Comfort Assistance Resources Empathy and Safety (CARES) team.

The county's Fire Rescue Department is the only EMS agency in Florida with a clinical social work team. The department made contact with 721 patients struggling with addiction and linked them to resources to treat their condition. Over 6,300 patients received services and nearly 600 of them identified themselves as homeless. Part of the department's duties include ensuring residents have safe dwellings. During FY 2023 more than 278 smoke detectors, 51 carbon monoxide alarms and eight hearing-impaired alarms.



FIRE RESCUE
154,024
911 CALLS

PROTECTING PBC



FACILITIES DEVELOPMENT & OPERATIONS

Infrastructure improvements are a high priority in the county's overall strategic plan and much progress was made during FY 2023.

The Facilities Development and Operations Department continued construction progress on detention facility renewal and replacement work, approached construction completion of the PBSO Headquarters renovation project, and actively worked on five new Fire-Rescue stations, a replacement complex for the Mosquito Control Division, and new administrative space to support the Medical Examiner's Office.

The department also delivered a new communication tower in unincorporated Boca Raton to sustain wireless public safety communications into the future and sustained the operation and enhancement of the county's Public Safety Radio system.

PARKS & RECREATION

Parks and Recreation's Aquatics Division successfully taught free swim lessons to 979 participants through our partnerships with the Drowning Prevention Coalition and the American Red Cross Centennial Program. Additionally, 46 students received their free lifeguard certification through an innovative pilot program funded by the Children Services Council of Palm Beach County.



PUBLIC SAFETY

1.1 MILLION

9-1-1 CALLS RECEIVED &

5,167

TEXT-TO-911 CALLS RECEIVED.



ENGINEERING & PUBLIC WORKS

In the Engineering's Road and Bridge Division, the installation of Closed-Circuit Television (CCTV) cameras began on county-operated drawbridges. In FY 2023, the Cato Bridge (CR-707) in Jupiter was the first bridge to feature the new systems. These cameras serve as an additional monitoring tool to oversee site conditions above and below the bridges, including pedestrians, cyclists, motored vehicles, and marine vessels; triggering alerts for immediate action when any presence is detected. Improvements like this should help better improve our bridge safety efforts from all perspectives from the roadways to the waterways within Palm Beach County.

In FY 23, EPW oversaw the complete replacement of three bridges (Wabasso Drive over the E-2 Canal, Florida Mango Road over the L-8 Canal, and Prairie Road over the L-8 Canal). EPW began the replacement process of four additional bridges (6th Avenue over Lake Osborne Drive, Palmetto Park Road over the El Rio Canal, Lyons Road over the L-38 Canal, and Flavor Pict Road over the E-1 Canal). These last four projects are still ongoing.

In addition to these bridge replacement projects, EPW improved and updated 6 additional bridges (Island Way, CR707, Linton Boulevard, Donald Ross Road, George Bush Boulevard, and Ocean Avenue) and began the installation of security cameras on all eight bascule bridges.

SHERIFF'S OFFICE

The Palm Beach County Sheriff's Office proudly supports and staffs the efforts of the Palm Beach County Police Athletic League (PAL). PAL originated with the Palm Beach County Sheriff's Office in 1994. The PAL Program encompasses all of the unincorporated areas of Palm Beach County and partners with many of the municipalities.

PAL's mission is to build partnerships between youth, law enforcement, and the community through recreational and educational programs designed to encourage, enhance, and develop good citizenship and improve the quality of life in Palm Beach County. In a calendar year, PAL serves anywhere from 800 to 1,000 youth through five youth centers and athletic leagues throughout the county.



ENGINEERING & PUBLIC WORKS OVERSEES 8 DRAWBRIDGES



365 DAYS OF SERVICE

TEAMPBC PROVIDES CONTINUOUS QUALITY GOVERNMENT SERVICES TO THE RESIDENTS



Libraries create a safe, accessible and free space for programs such as yoga and tai chi, finances, health, culture, video creation, other social activities, and of course, reading.

54,256
PARTICIPANTS IN
LIBRARY EVENTS



FACILITIES DEVELOPMENT & OPERATIONS
OVERSAW THE DAILY UPKEEP AND
OPERATION OF OVER
800 OCCUPIED PUBLIC BUILDINGS
COMPRISING MORE THAN
12 MILLION GROSS SQUARE FEET OF SPACE.

PARKS & RECREATION
ATTENDED
133
OUTREACH EVENTS.



Office of Community Revitalization and Back to School PBC provided more than 8,000 backpacks filled with age/grade appropriate supplies to underserved children and youth.

MORE THAN
8,865
BACKPACKS



PBC WATER UTILITIES
32 MILLION GALLONS
OF RAW SEWAGE TREATED PER DAY



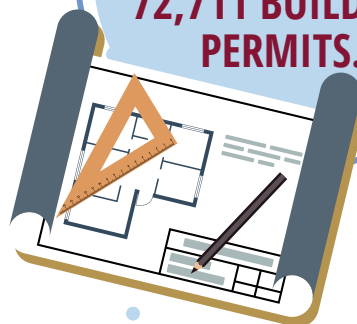
PBC WATER UTILITIES
60 MILLION GALLONS
OF DRINKING WATER PRODUCED PER DAY



YOUTH SERVICES
4,567 YOUTH
RECEIVED
SUMMER CAMP SCHOLARSHIPS.



PLANNING, ZONING
& BUILDING
ISSUED
72,711 BUILDING
PERMITS.



VETERANS ADVISORY BOARD
ESTABLISHED BY THE BOARD OF
COUNTY COMMISSIONERS IN
AUGUST 2023.

50+ years = 1 Employee

40-49 years = 15 Employees

30-39 years = 207 Employees

20-29 years = 944 Employees

10-19 years = 1,535 Employees

TEAMPBC STAFF LONGEVITY

Palm Beach County has nearly 6,900 positions in various departments, divisions and offices. Thousands of employees, 2,702, have worked as members of TeamPBC for a minimum of ten years.

VOLUNTEER HOURS

TOTAL OF VOLUNTEER HOURS IN PALM BEACH COUNTY

\$8.3 MILLION

COST SAVINGS TO THE COUNTY

37,895
LIBRARIES

25,611
COOPERATIVE
EXTENSION

2,191
ERM

128,759
PARKS &
RECREATION

409
EMERGENCY
MANAGEMENT

1,152
VICTIM
SERVICES

8,064
COMMUNITY
SERVICES

2,300
CRIMINAL JUSTICE
COMMISSION

41,500
OCR

11,539
ANIMAL CARE
& CONTROL

553
YOUTH
SERVICES

AWARDS & RECOGNITION

TeamPBC raised \$839,435.06 for the United Way of Palm Beach County. The non-profit's programs serve various needs throughout the community. Palm Beach County is one of the top public agencies to donate to the United Way in Florida.

For the seventh consecutive year, Palm Beach International Airport (PBI) is ranked among the Ten Best Domestic Airports by readers of Travel + Leisure. Conde Nast named PBI as the fourth-best airport in the nation.

Palm Beach County received 18 National Association of Counties Achievement Awards. Youth Services took home the top honor of National Best in Category Achievement Award for the Level Up Mentoring Program. The program was launched in partnership with the United Way of Palm Beach County's Mentor Center and the Children's Services Council, offering mentoring opportunities for youth ages 11 to 19 who are involved with or at risk of entering the juvenile justice or dependency systems.

Palm Beach County Water Utilities was honored with the 2023 Sterling Manufacturing Business Excellence Award - GOLD presented by the Florida Sterling Council. The Florida Sterling Council, established in 1992 and supported by the Governor's Executive Office, oversees the Governor's Sterling Award for Performance Excellence, recognizing organizations with exceptional management approaches.

The distinguished budget presentation award from the Government Finance Officers Association was awarded to the Office of Financial Management and Budget for the 37th consecutive year.

Morikami Museum & Japanese Gardens and Peanut Island received a 2023 Travelers' Choice award from TripAdvisor. TripAdvisor gives a Travelers' Choice award to accommodations, attractions and restaurants that consistently earn great reviews from travelers and are ranked within TripAdvisor's top 10% of properties.

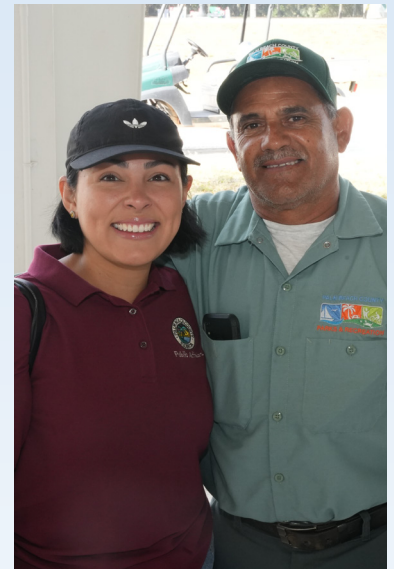
Palm Beach County was also awarded the 2023 Bell Seal Gold Standard Certification for Workplace Mental Health.



United Way of Palm Beach County



EMPLOYEE APPRECIATION EVENT





PROCLAMATIONS



OCTOBER 27, 2022

Palm Beach Partners Business Matchmaker
Conference and Expo Day



JANUARY 2023

Mentoring Month



NOVEMBER 12-20, 2022

National Hunger and Homelessness Awareness Week



FEBRUARY 2023

Black History Month



DECEMBER 2022

Certificate of Recognition to Friends of the Mounts
Botanical Garden



MARCH 2023

Water Utilities Department Earns International
Recognition



APRIL 2023

Second Chance Month



JULY 2023

Park and Recreation Month



MAY 2023

Jewish American Heritage Month



AUGUST 2023

Palm Beach County LIHEAP Awareness Month



JUNE 2023

Palm Beach County Veteran Services Officers
Appreciation Month



SEPTEMBER 2023

Hispanic Heritage Month



Palm Beach County
Board of County Commissioners

pbc.gov

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