

OUR VISION

Think strategically and anticipate the future. Ensure that decisions we make today will have lasting value.



Palm Beach County
Board of County Commissioners

OUR MISSION

To drive a continuous improvement culture of excellence that achieves a measurably high level of public satisfaction.

Customer Focus
Performance Measures
Empowerment
Continuous Quality Improvement
Cost-Efficiency

OUR GOALS

County’s Strategic Priorities

The Palm Beach County Board of County Commissioners authorized the development of a strategic plan in November of 2015. Six priorities were identified and the mission was redefined in November of 2018. County staff implemented the priorities by early 2019: Economic Development, Environmental Protection, Housing and Homelessness, Infrastructure, Public Safety and Substance Use and Behavior Disorders. These priorities remain in place during Fiscal Year 2021 as county departments work together to make Palm Beach County the best place to live, work and play.

08



ECONOMIC DEVELOPMENT

Promote economic revitalization, business development and retention by driving the creation of employment opportunities while reducing disparities and improving the quality of life for everyone.

10



HOUSING/ HOMELESSNESS

Promote the quality of life through targeted programs that address the housing and homelessness needs of the residents of Palm Beach County.

12



ENVIRONMENTAL PROTECTION

Promote programs and activities that protect, preserve and enhance natural resources while providing sustainable living and developing a climate of resilience.

14



INFRASTRUCTURE

Provide and maintain the needed structures, systems and transportation services that establish the foundation required to enhance the quality of life of every resident.

16



PUBLIC SAFETY

To ensure a safe, secure and peaceful community.

18



SUBSTANCE USE & BEHAVIOR DISORDERS

To address the substance misuse crisis and behavior disorders by providing evidence-based prevention, medication-assisted treatment, and recovery support services.

Letter from Administrator Baker

Residents of Palm Beach County-

It is essential for us to share with you highlights of the county's Strategic Priorities for fiscal year 2021. This is the visual chance to share some of the projects, programs and pictures of Palm Beach County. All while adjusting, adapting and pivoting to safety measures and protocols put in place during the COVID-19 pandemic.

In spite of a global pandemic, business in Palm Beach County continues to grow, in fact, it is booming. When it is possible to conduct business from anywhere, why not choose paradise; plug in your laptop and login. Palm Beach County, with its million and a half residents, has more people living in it than 10 states, plus Washington D.C.

After all, we have gorgeous, award winning parks, vast natural areas and beautiful beaches. However, it is more than the esthetics. The county develops and implements innovative programs, environmental responsibility and stability, infrastructure and the people who live here take pride in our quality of life. Every one of us, who calls Palm Beach County home, helps to make this a great place to live, work and play.

I want to thank the Board of County Commissioners for their leadership and support, as well as, the hard working public servants of Palm Beach County staff who provide excellent services making the quality of life for our residents topnotch. It is an honor to serve the board and citizens of Palm Beach County.

Thank you,
Verdenia C. Baker



Verdenia C. Baker
County Administrator

Board of County Commissioners

As of September 30, 2021



Maria G. Marino
District 1



Gregg K. Weiss
District 2



Dave Kerner
District 3, Mayor



Robert S. Weinroth
District 4, Vice Mayor



Maria Sachs
District 5



Melissa McKinlay
District 6

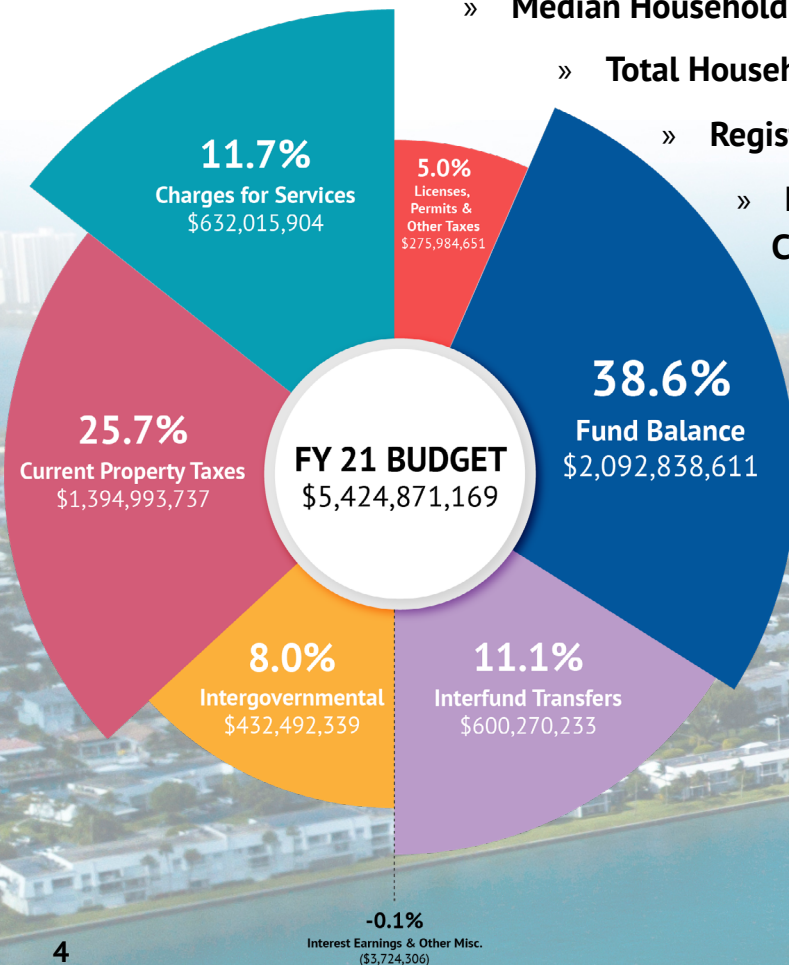


Mack Bernard
District 7

DEMOGRAPHICS

FOR FISCAL YEAR 2021

- » Located on the southeast coast, Palm Beach County is the largest in land mass of Florida's 67 counties
 - » The county's 2,385 square miles include 1,977 square miles of land and 408 square miles of surface water
 - » Municipalities: 39
 - » Population: 1,492,191
 - » Median Age: 45.0
 - » Median Household Income: \$80,200
 - » Total Households: 611,979
 - » Registered Voters - 972,829
 - » Form of Government: Commission - County Administrator



CARES ACT FUNDS

FISCAL STRATEGY

Expenditures up until the end of September 30, 2021

Activity	Description	Budget	Expenditures
General Government Expenses	PPE's, Staffing, BCC COVID-19 Expenses Infrared Technologies, Teleworking equipment Countywide Signs, public education messaging Other Constitutional officers COVID-19 related Expenses	\$55,183,678	\$53,635,102
Emergency Food Distribution	Food Distribution exceeding normal base expenses; community food programs identified in emergency feeding plan	\$38,148,085	\$37,920,708
Individual & Family Housing Assistance	Emergency Mortgage, Rental and Utility Assistance	\$37,055,817	\$37,047,951
Human Services Assistance	Unmet needs	\$1,351,983	\$1,351,983
Restart Small Business Grant	Small businesses with 25 or less employees	\$78,917,457	\$78,917,456
Business Grants	Businesses with more than 25 employees	\$678,760	\$678,760
Countywide Testing	COVID-19 and Antibodies Testing, HCD medical vehicle, staffing	\$18,230,177	\$17,937,997
Non-Congregate Sheltering	For individuals: Test Positives for COVID-19 that require isolation Have been exposed to COVID-19 and warrant quarantine	\$5,818,837	\$5,674,547
Broadband Enhancements	Teleworking and long distance learning capabilities	\$15,750,000	\$14,428,784
Childcare	Childcare expenses	\$992,333	\$992,333
Cultural Programs	Cultural programs affected by COVID-19	\$190,846	\$190,846
Non-Profit Organizations	Eligible NPO's affected by COVID-19	\$4,240,000	\$4,240,000
Health Dept Contact Tracing	COVID-19 contact tracing	\$1,000,000	\$1,000,000
Vaccines	COVID-19 Vaccines	\$5,457,843	\$4,179,615
Total Expenses		\$263,015,816	\$258,196,080
Reserves		\$0	\$0
Total		\$263,015,816	\$258,196,080

Palm Beach County Over the Year



RISK MANAGEMENT

Keeping Palm Beach County staff safe during the pandemic was something the Risk Management Department took seriously and implemented employee safety protocols on June 1, 2020. By September 30, 2021, the screenings along with daily questionnaires identified more than 600 employees, who ended up testing positive for the virus.



TROPICAL STORM ETA

November 8, 2020 – Palm Beach County was spared from a hurricane when Tropical Storm Eta made landfall. Squalls of heavy rain flooded many streets while strong winds damaged trees, power poles and signs. The county opened shelters for those living in compromised housing, special needs and homeless.



COVID-19 VACCINES

Palm Beach County Fire Rescue assisted and coordinated efforts in administering COVID-19 vaccinations beginning December 30, 2020.



FALL 2020

WINTER 2020

SPRING 2020



COMMUNITY POLICING FORUMS

The Criminal Justice Commission held Community Policing Forums in response to the murder of George Floyd by arresting officers. Black elected officials encouraged the open dialogue forums with local law enforcement agencies, community activists and residents. In October of 2020, the first quarter of the fiscal year ten meetings across the county were held to open the dialogue of racial profiling and equity in the arrests being made.



ELECTION EARLY VOTING

November 2020 - Eight branches of the Palm Beach County Library System collaborated with the Supervisor of Elections for early voting. 121,000 voters used one of the libraries to vote, including President Donald Trump.



TeamPBC never stopped providing government services to the residents within the county even during unprecedented times.

CARES ACT PORTAL

OSCARRS (online system for community access to resources and social services) first opened June 1, 2020 (not in FY21) but, it was modified March 15, 2021 for the Emergency Rental Assistance Program, (ERAP) which included utilities: water, gas and electricity.

SEA TURTLE SEASON

Sea Turtle nesting season starts on March 1st every year for our Environmental Resources Management department.

PBC BACK TO SCHOOL

Office of Community Revitalization made another Back to School PBC event a success! Community Partners and hundreds of volunteers including members of TeamPBC made the drive-thru a big success. Almost 10,000 students received a backpack with supplies, parent resources and hygiene kits. In the Glades vaccinations were offered as well.

WORLD OCEAN DAY

June 8, 2021 – World Ocean Day – Volunteers removed more than 500 pounds of trash from the Intracoastal Waterway and Atlantic shoreline along Coral Cove Park in Jupiter.

DEPUTIES DOING GOOD

September 13, 2021 - Palm Beach County Deputies treat kids to ice cream. Just one of the ways to connect with the community.

SPRING 2021

SUMMER 2021

FALL 2021

ALCEE HASTINGS PROCLAMATION

April 20, 2021 – Proclamation by the Board of County Commissioners recognizing the life and career of Congressman Alcee Hastings for his dedication in government to help the residents of Florida.

VIRTUAL PALM BEACH COUNTY DAY 2021


In March of 2021 Palm Beach County Day in Tallahassee was a virtual event, but we were still the first county to kick off the Legislative session at the state capitol. Our entire staff worked hard to achieve a successful Palm Beach County Day more than 400 miles away with participants from county and city government in conjunction with our business community.

SHELTERED ANIMALS

By September 30, 2021, Animal Care & Control had sheltered, cared for and fed – 4,637 cats, 2,907 dogs and 281 various other species of domestic animals... including a pig, ducks and chickens.

DUMP THE PUMP

June 17, 2021 Dump the Pump Day – Palm Beach County employees made the choice to Dump the Pump and take Palm Tran to work.



Visitors and residents fill the area around The Square eating, shopping and spending dollars. All these people equal money coming into Palm Beach County and fueling the Economic Development.

ECONOMIC

DEVELOPMENT

Economic Development encompasses many capacities within Palm Beach County. Business sustainability, construction, business expansion, tourism, jobs and industry diversity are components of this strategic priority.

The work within county departments and divisions did not stop when the pandemic impacted Palm Beach County in March of 2020. As COVID-19 dragged into another year, the results of the continuous work came to fruition, especially with the help of federal C.A.R.E.S. (Coronavirus Aid, Recovery and Economic Stability) Act dollars, funding business grants.

Millions in C.A.R.E.S. funds provided opportunities for a significant number of established businesses to remain open allowing the lights to stay on and doors open to eligible businesses especially, established businesses in Palm Beach County. Additional funds were earmarked and available to new businesses; small, women and minority owned operations obtained more opportunities to build upon the "American Dream".

Employers faced a paradigm shift in a new way of operating. Businesses, big businesses realized work could be completed anywhere and are relocating from Wall Street and Main Street U.S.A. to paradise – Palm Beach County. A new phrase, "Wall Street South" is coined to describe such corporations. In other instances, companies expand their current workforce and construct new hubs.

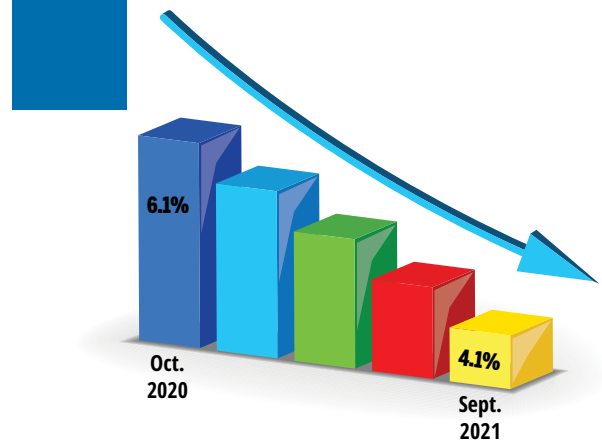
The Business Development Board and the county partnered to bring more than two dozen corporations with about 70% of these coming from large business states like California and New York.

The building division of the Planning, Zoning and Building Department had a record breaking year. The number of permits issued – 82,990, residential and commercial. The value of new construction was \$2.4B and the tax dollars generated based on permit values was nearly \$11.5M. All of this was for unincorporated Palm Beach County.



An average daily rate in a Palm Beach County for all the hotels
FY21 \$204.26 vs FY20 \$182.66,
11.8% higher

Seagate Hotel and Spa located right along the Atlantic Ocean in Delray Beach, FL.



Unemployment rate in Palm Beach County reaches below the national (4.6%) and state (4.3%) rates.



Number of permits issued by fiscal year 2012-2021 excluding decals in Palm Beach County.





HOUSING/HOMELESSNESS

Since the COVID-19 business boom an influx of people making the move to Palm Beach County, new construction is great business for developers and property values, but a challenge for many others.

The popularity of living in paradise is in high demand, making housing within the county more of a challenge to obtain. Housing for the working population is in very limited supply. People who work in Palm Beach County should also have the opportunity to live in the county.

While Workforce Housing is a top priority of the Board of County Commission, getting those workforce affordable dwelling units built is key to helping people live the “American Dream”. Since the Workforce Housing inception in 2006 nearly 3,000 workforce housing units have been created. Nearly 100 different housing developments work with the county to obtain rental and for sale options within the program.



Workforce Housing units at the Wellington Club Apartments in Lake Worth Beach, FL.

Workforce Housing Programs

This is an issue Palm Beach County takes very seriously and knows it is imperative for government and the private sector to collaborate in an effort to solve this housing crisis. Partnerships are beginning to align between the two entities.

A great collaboration between a variety of partners allowed for the production and building of much needed workforce and affordable housing for residents. Merry Place Estates allowed a first time homeowner, Bernita Banks to purchase her townhome using Palm Beach County's Workforce Housing Program.

Lewis Center Annex Facility

While no one wants to talk about homelessness, it became a greater issue as the COVID-19 pandemic wore on. A new population, our senior residents became especially vulnerable to becoming or on the verge of homelessness because of the pandemic.

In July of 2020 a temporary facility, the Lewis Center Annex opened its doors at the South Florida Fairgrounds. Until a new facility is built in a central location of the county, the 125 bed Lewis Center Annex will remain open.



Ribbon cutting of workforce housing units at the Merry Place Estates in Lake Worth, Beach FL.



LAKE VILLAGE AT THE GLADES

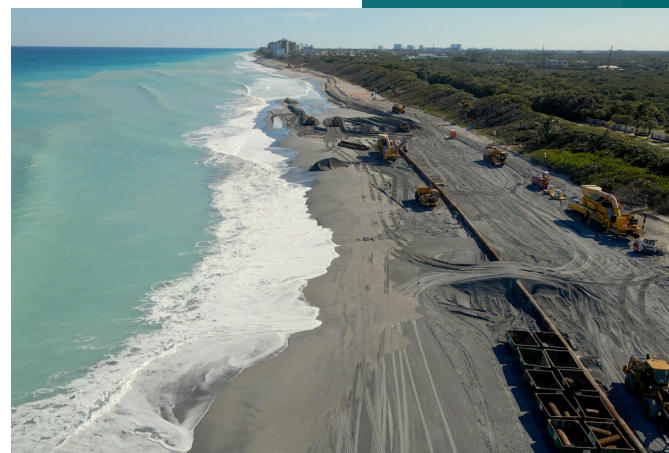
The Glades region received emergency sheltering options to combat the spread of COVID-19. During this time through the development of a non-congregate living facility. The non-congregate shelter opened its doors in Pahokee and an in-take center in Belle Glade remain operational. These monumental projects took a great amount of planning, time and perseverance yet the dedicated staff of The Facilities Development and Operations department was committed to completing the renovations of these facilities and opening up to the residents in the Glades by December of 2021 as originally required by the CARES Act.

ENVIRONMENTAL PROTECTION



The sand, water, ocean and intercoastal, plus lakes, rivers and streams, open spaces, hiking trails are so much of what makes Palm Beach County the top spot to enjoy the outdoors. Environmental protection as a strategic priority is crucial to sustaining the infrastructure, environment, boosting tourism and maintaining the quality of life, we as residents love.

The staff of Environmental Resources Management is steadily working to maintain and improve healthy and vibrant beaches. Beach re-nourishment is important to protect our precious wildlife, restoring the sea turtle habitat. Updating the lighting for sea turtle nest inspections play a role in making Palm Beach County such a special place.



Part of saving the environment is restoring our beaches. Beach re-nourishment is necessary not only for beauty, but for sea turtle nesting and infrastructure.

People flock to the beaches no matter what the summer, fall, winter and spring.



HIDDEN WILD DOCUMENTARY

Having a good work/life balance is important to those of us living in Palm Beach County. Which includes enjoying our 30,000 acres of natural areas. The wilderness and three local students paddling along the Loxahatchee River was the subject of the recent documentary – “Hidden Wild”. Highlighting the tucked away gems within the trees of the county. Since the completion of “Hidden Wild”, The Palm Beach County School District has adopted this as part of its curriculum.

Grab a beach bucket and help to keep our beaches clean and keep sea life safe from plastics and garbage.

BEACH BUCKETS

Palm Beach County has a national award winning park system. Renovating and improving the outdoor experiences allows us to head outside and mentally, physically and spiritually recharge. Parks and Recreation installed 26 beach bucket stations allowing everyone the chance to help keep things pristine by grabbing a beach bucket to pick up trash. Not only does it look nice, it also helps the wildlife.



RESEARCH GRANT AWARDED TO OFFICE OF RESILIENCE

Other gems are popping up in the county, which allows Palm Beach County to turn green and reduce greenhouse gas emissions. The county is committed to reducing greenhouse gas emissions by implementing an electric vehicle charging station pilot program.

Florida's Department of Environmental Protection awarded \$800,000 to Palm Beach County's Office of Resilience. The grant will allow research and studies to determine potential vulnerabilities of infrastructure, land and other county owned areas in unincorporated Palm Beach County all because of climate change.

1,105,953

**TOTAL NUMBER OF VEHICLES
REGISTERED IN PALM BEACH COUNTY**



The county currently operates AC Level 2 charging equipment in county maintained parking spaces to service both employees and the public.



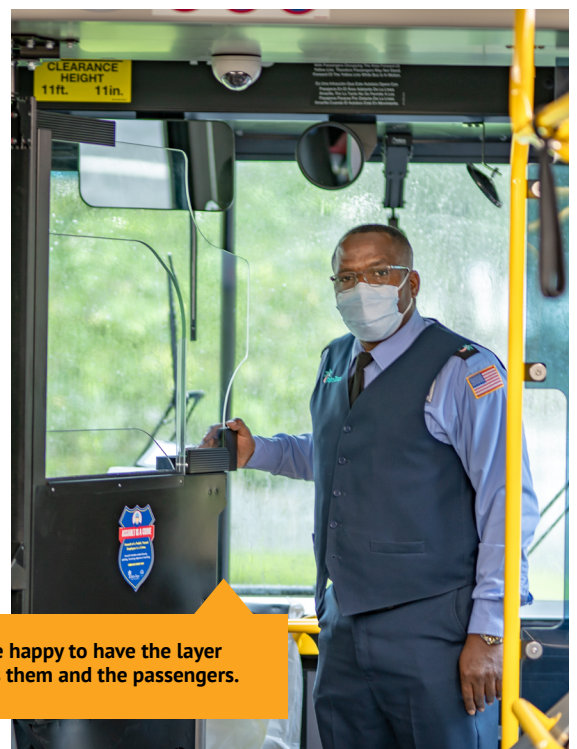
Palm Beach County Maintains 3,500 lane miles of paved roads. If you lined these up, end to end, this is more than the distance from Key West, Florida to Seattle, Washington.

INFRASTRUCTURE

Spanning 2,385 square miles, of land and surface water, Palm Beach County covers a lot of area. Getting from here to there and around the corner could mean some bumps along the way. Especially when we talk about roadways and bridges. Under the Infrastructure umbrella within the county it includes the upkeep of 3,500 lane miles of paved roads, maintaining 1,250 traffic signals and devices, runs eight drawbridges and one swing bridge assist to make

operations run more smoothly. Nearly 9,000 trees are kept looking lush, green and in beautiful condition by Engineering and Public Works staff.

Palm Tran Public Transportation is another option for people to get from point A to point B. Our job is to ensure all of the 31 routes allows riders to reach their destination in a very safe setting. On our buses we have installed operator "office doors", or barriers to reduce contact between the drivers and riders.



Palm Tran Operators are happy to have the layer the "office doors" allows them and the passengers.

Another enhancement to Palm Tran, passengers is the Paradise Pass. The pass provides for multiple options to be utilized in an app on your phone, wearable device or a physical reloadable card. This eliminates the need to carry cash in order to pay your fare. The county run bus service opened a new energy efficient headquarters in Delray Beach, in its South County facility. It is equipped with electrical bus chargers.

Palm Beach International Airport (PBI) is adding a noticeable difference in the number of private jets flying in, parking and staying in Palm Beach County. PBI is always award winning by across the globe passengers. Simply because of the popularity of the area, airport officials plan to add more carriers within the first quarter of FY22.



As the population grew in Palm Beach County, so did the number of private jets. Doing business in paradise affords the opportunity to hire a pilot, or be your own.



Crews worked to install broadband poles and create the infrastructure enabling residents to go digital.

A Digital Equity Gap became apparent during the beginning and throughout the COVID-19 pandemic. When everything we did - school, work, doctor's appointments, all of it, went from in person to online; the county recognized the inequity of broadband in portions of the community and how it could assist by providing necessary resources.

The talented team in Information System Services is in a partnership with the Palm Beach County School District staff to expand broadband access. More than 25,000 students received broadband and a presence in 89 schools as the project continues into fiscal year 2022. Palm Beach County also expanded its Wi-Fi signal to the parking lots of libraries so those without access could log on and even print from outside on property. The county also worked in collaboration with other education based non-profits to enhance the broadband experience.

PUBLIC SAFETY



Palm Beach County opened its COVID-19 vaccination site at the South Florida Fairgrounds.

When the State of Emergency declaration for the Coronavirus pandemic began in March of 2020, the Emergency Operations Center in Palm Beach County went to a Level 2 - Partial Activation status and remained there for 469 days – until June 28, 2021.

The Emergency Management Division- Busy, busy, busy – keeping the community informed and safe with the latest information in regards to COVID-19 dominated fiscal year 2020 along with the rollout of testing. Vaccinations became available in December of 2020, 74% of those in Palm Beach County ages 12 and up received shots in arms - almost 961,000 people. Florida Department of Health – Palm Beach County and the

Healthcare District of Palm Beach County, including municipal fire departments joined together making testing and vaccinations in the community a success.

Palm Beach County Fire Rescue not only assisted with testing for homebound residents, administered vaccinations at different county sites, but also went into the homes of Holocaust survivors and vaccinated this heroic population.

In addition to helping to organize these efforts, the Emergency Management staff coordinated with the Florida Department of Emergency Management and Governor Ron DeSantis's office for not only the pandemic, but also watching the tropics, monitoring storms and staffing Tropical Storm Eta in October of 2020.



Palm Beach County Fire Rescue assisted in administering COVID-19 vaccines to all ages.



First responders show up to their shifts with a commitment to protect and serve Palm Beach County.

9-1-1 Services, a division of Public Safety, helped implement Alyssa's Alert Law on school grounds. All public and charter schools in Florida must install panic buttons, directly alerting law enforcement and first responders of emergencies. The county worked in partnership with the Palm Beach County School District to implement the system.

Palm Beach County Fire Rescue responded to 144,000 calls in fiscal year 2021, up 10,000 calls from the year prior, fiscal year 2020.

The division of Consumer Affairs put its hard work to the test and launched a new web-based portal for home caregivers to remotely apply for, pay and schedule ID badge appointments.



Victim services provided tens of thousands of services, including victim advocacy by trained advocates who are on call 24 hours a day. These advocates immediately assist those finding themselves in a victimized situation. Trauma therapy in an individual or in a group setting to assist in the recovery process after a violent crime. The available services and educational information is presented to the public through outreach events on college campuses and in underserved communities.

Justice services and its Adult Drug Court celebrated 20 years of existence and has approximately 2,000 graduates from the program.

The Summer Camp Scholarship program presented foster children, homeless youth, kids affiliated with Department of Juvenile Justice and a few others departments with 3,675 scholarships.



Mayor Dave Kerner leads a press conference from the Palm Beach County Emergency Operations Center.



SUBSTANCE USE & BEHAVIOR DISORDERS



A team approach to helping those who face substance use or behavior disorders is utilized by implementing a team of first responders and a social worker.



As the pandemic lingered, the impact on individuals battling substance use disorders increased the number of overdoses and deaths from the previous year. However, we made progress with the Opioid Response Plan by moving towards a more personal and individualized, recovery-oriented system of care. We continue to build the infrastructure needed to implement neutral care coordination and we established two recovery community centers to provide care coordination services, as well as recovery support.

In the spring of 2021, a 3,500 square foot Recovery Community Center, The HUB opened in Delray Beach. The HUB is an environment providing a safe space for those with substance use and related disorders. People are encouraged along their path to recovery. Many resources are

available, including food stamp assistance, interview skills and resume building. This is not a treatment facility or sober house. Recovery support is offered through peer backing and guidance.

We became the first county in the state of Florida to expand the Needle Exchange Program beyond the pilot initiative. Operated by Rebel Recovery, this program provides a connection to substance use disorder treatment, recovery support, as well as other primary health and social services for intravenous drug users. The exchange of used needles and syringes for unused hypodermic syringes not only provides a bridge to substance use disorder, but it also helps prevent the transmission of HIV, viral hepatitis, and other blood-borne diseases in our community.



The HUB is the newest model of assistance offered through Palm Beach County for those working through substance use. It is a place to gather resources, not treatment.

The Community Services Department works to keep the community safe and educated. The number of new HIV cases decreased by 14% through the work of the Ryan White team and its partners. Leaders believe this is a big step to ending the virus all together.

Under the umbrella of Youth Services, Youth and Family Counseling provided more than 10,000 hours of client care. The pandemic added stress to so many people who lost jobs, housing and stable sources of food. Behavioral disorders touch all of our lives,

whether it is a friend, family member or something we deal with personally. Palm Beach County is aware services like this are necessary and wants to offer as much support as possible to the community.

The Summer Food Program stepped in to fill the gaps for those kids dealing with food insecurity. Youth Services was able to provide 153,383 meals to kids within the Palm Beach County School District at 73 different sites. Breakfast and lunches went to more than 3,500 children.



ADMINISTRATOR'S NOTES

I love the Golden Palm awards... the opportunity to highlight Palm Beach County staff for going above and beyond their everyday duties. Maybe it is coming up with a more efficient way of operating, or saving the county money, improving safety. The employee or employees are nominated, the supervisors and then county administration completes the approval process. To complete the process, we have a Golden Palm Ceremony where I have the distinct pleasure of thanking the employees for outstanding work in person.

The Palm Beach County Black Business Investment Corporation (BBIC) presented me with the Joseph C. Bova Award in February. Mr. Bova was an executive at Fidelity Federal Bank & Trust and a Board Member. He remained on the board while battling cancer and continued to honor his professional commitment to ensure local Black businesses had access to capital. It was stated I was given the award because, "stands firm in the face of adversity as she champions the rights of small/minority/women business enterprises."

During COVID-19 a Remote Video Center opened just south of the Governmental Center for the public, who opted not to wear facial coverings inside the building, but to have the ability to address County Commissioners during meetings. This opened in March 2021 and members of the public could address the Commission live, in real time via remote video and audio equipment.

In April, I joined students at Palm Beach Lakes High School for its newly created experience Fire Academy.

I rode in the fire bucket, what a thrill. Used the hose. While I had a crash course in discovering what it was like to be a firefighter, the students received hands on training to allow them the opportunity to become public servants, in the Fire Industry.

In May 2021, in a collaboration with our response efforts to the pandemic, I humbly received the 2021 Leadership Heroes in Medicine Award the county's Florida Department of Health director and Health Care District CEO. Such a tremendous honor from the Palm Beach County Medical Society. This honor was received by me but on behalf of the women and men of TeamPBC.

By July, I became the President of the Florida Association of County Managers/Administrators, FACM. While each county has different challenges, demographics, industries, we are a collective body of all 67 counties in Florida.

Sept. 8, 2021 The Business Development Board held a forum in Boynton Beach to discuss the infrastructure and housing challenges within the county due to the influx of companies setting up business in PBC. I was able to join the panel and provide an overall county perspective.

Sept. 21st FACM held Innovation Day in Palm Beach County with county employees/leadership from across the state. PBC showed off how we do things. Making an impression on how things could be done where they are too.

These are the things making us TeamPBC.

TeamPBC Highlights & Awards



United Way of Palm Beach County

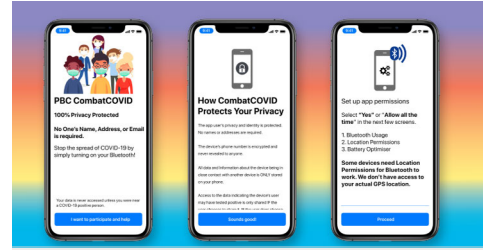
United Way Department Fundraiser

Each year TeamPBC has a bit of a "friendly competition" among departments all to raise money for United Way. Also, each campaign hopes to shatter department donations. The top three departments each topped the year prior. Fire Rescue led the group with \$374,361; Information Services \$78,787 and Engineering and Public Works with \$24,574.



PBI 8th Best Domestic Airport 2021

PBI won 8th Best Domestic Airport 2021 in Travel & Leisure; 7th Best Airport in the World and 3rd Best Airport in the United States in Conde Nast Traveler's Readers' Choice Awards; Ranks 2nd among medium sized airports in J.D. Power North America Airport Satisfaction Study.



Mobile Combat COVID-19 App Award

The National Association of Counties awarded Information Systems Services with many awards for information technology including the Mobile Combat COVID-19 App, Online System for Rental, Utility, and Other Assistance Portal.



Palm Tran Safety Award

The Safety Council of Palm Beach County awarded Palm Tran a Safety Award for COVID-19 Outstanding Service Recognition. Also received a Public Agency of the Year from Conference of Minority Transportation Officials (COMTO).



Wheelchair Rugby Televised Feature

Wheelchair Rugby was featured in a segment on a national morning news program. Filmed at the C.M.A.A. Therapeutic Recreation Complex and highlighted local athletes while promoting the Paralympic games.



Highridge Family Center Honored

Highridge Family Center Honored with an Outstanding Service Recognition Award (June 10, 2021) by the Safety Council of Palm Beach County. The center implemented drastic program changes in order to reopen for in person services.



PBC Water Utilities Achievement

Palm Beach County Water Utilities Department is North America's first water utility to achieve the International Organization for Standardization 55001 certification. This asset management standard assures regulators, customers and stakeholders that costs, opportunities and risks are managed effectively. It confirms the Water Utilities Department is committed to ensure water quality, safety and reliability to residents.



Loxahatchee River Battlefield Park

The "Living History" program inside Loxahatchee River Battlefield Park, the site of two Second Seminole War Battles, received recognition by the National Association of Counties in the category of Arts, Culture and Historic Preservation. The re-enactments through characters allows residents and tourists to visualize early pioneer life in Palm Beach County.



PBC Water Utilities Recognized

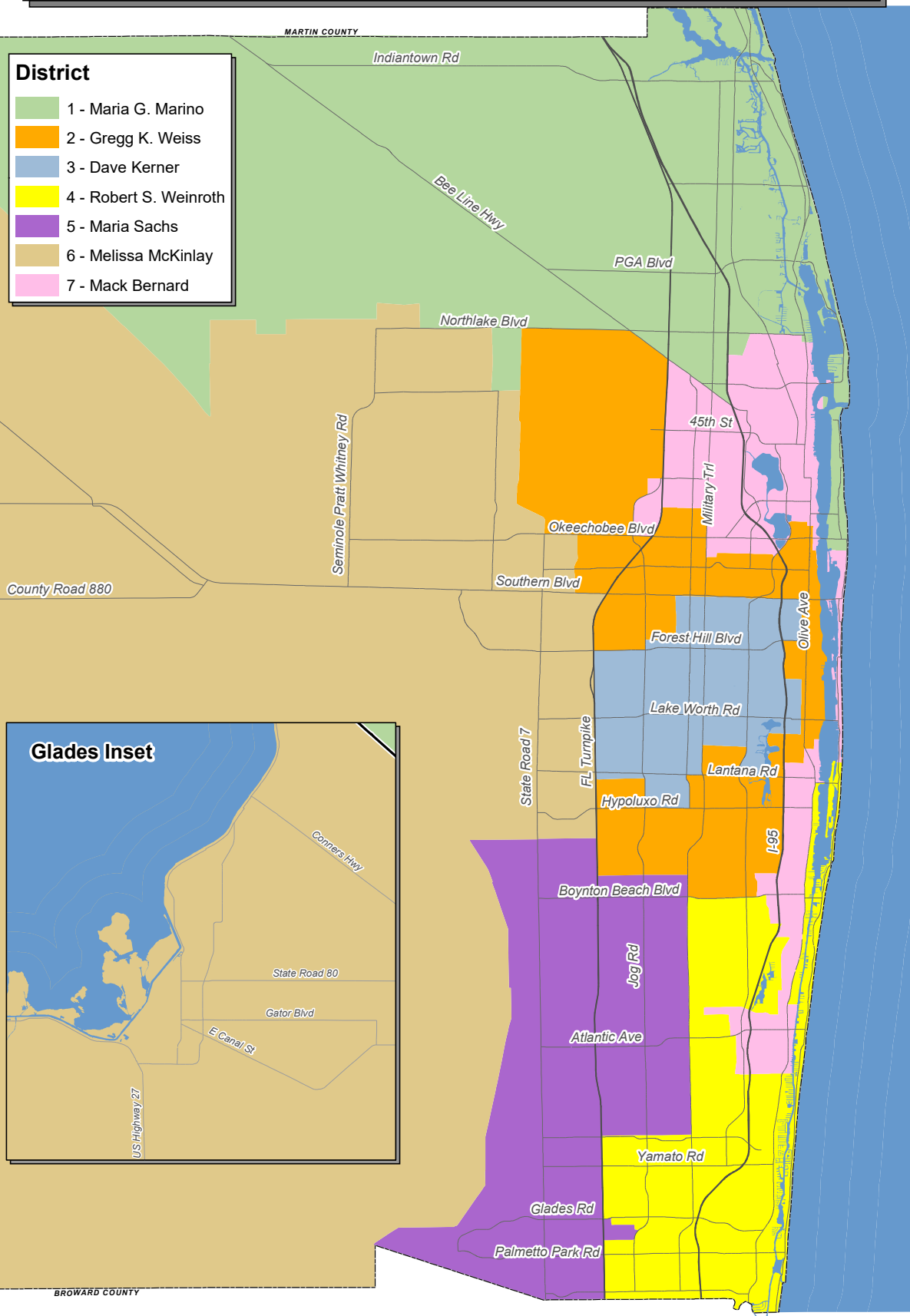
Florida's Water Environment Association recognized the Palm Beach County Water Utilities Department for its commitment to innovation and forward business strategies. The prestigious award – Utility Management recognizes utilities for implementing outstanding business practices, highlighted the Water Utilities's sound public policy in the water and wastewater services industry and its efforts to create a sustainable water environment for future generations.

Palm Beach County

2021 Adopted Redistricting Map

District

- 1 - Maria G. Marino
- 2 - Gregg K. Weiss
- 3 - Dave Kerner
- 4 - Robert S. Weinroth
- 5 - Maria Sachs
- 6 - Melissa McKinlay
- 7 - Mack Bernard



Planning, Zoning
& Building
2300 N Jog Rd
West Palm Beach, FL 33411
Date: December 2021

0 3 6 Miles



While not adopted by the Board of County Commissioners until the first quarter of FY22,
the work to finalize the redistricting of the commission map was done in FY21.



Palm Beach County
Board of County Commissioners

pbcgov.com

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