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Joel G. Flores
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Joseph Abruzzo

Procurement Department
www.pbcgov.org/procurement

NOTICE OF SOLE SOURCE PROCUREMENT

DATED: 6/18/2026

**PALM BEACH COUNTY PROCUREMENT DEPARTMENT
50 SOUTH MILITARY TRAIL, SUITE 110
WEST PALM BEACH, FLORIDA 33415-3199**

TITLE: GENFARE

BUYER: Johnny Joseph

This Notice is issued in accordance with the applicable procurement ordinance, Section 2-54 (f)(2) and policies, to inform the public of the decision to proceed with a Sole Source Procurement process for the acquisition of the following goods/services:

General description of Goods/Services

Description	Genfare will provide program management, implementation, configuration, and rebranding services for Palm Tran's fare collection system. Services include rebranding the Paradise Pass program to Sunfare across fareboxes, onboard validators (OLV), ticket vending machines (TVMs), APOS/RPOS systems, mobile applications, eFare platforms, webpages, and related customer-facing media. The scope also includes software updates, screen and banner changes, mobile app redevelopment and app store release, media order assistance (including InComm products), and integration with existing Genfare equipment to ensure continued compatibility and operational efficiency across the transit fleet.
Estimated Quantity	Program Management 1 Implementation & Configuration 1
Estimated Value	\$28,000
Contract Duration	One (1) time service

Any objections to this sole source procurement must be submitted in writing to the procurement office by **July 6, 2026**. If no objections are received by the deadline, the procurement process will proceed as planned.

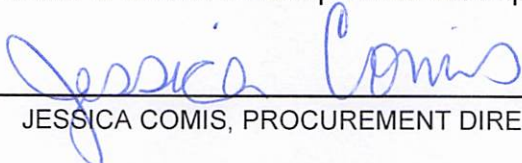
For any inquiries or further clarification, please contact:

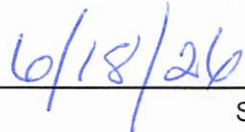
Contact Name: Johnny Joseph

Phone Number: (561) 616-6828

General Email Address: jjoseph@pbc.gov or PUR-Procure-Solicit@pbc.gov

This notice is issued in compliance with applicable procurement laws, regulations, and procedures.


JESSICA COMIS, PROCUREMENT DIRECTOR


SIGNATURE / DATE

TH, JUN 18 2026 PM 2:15

POSTING PERIOD: 06/18/2026 THROUGH 07/06/2026

STAMP HERE:

May 27, 2026

Donald Livernois
Revenue
Palm Tran
3201 Electronics Way
West Palm Beach, FL

Subject: SOLE SOURCE JUSTIFICATION FOR SMART CARD MEDIA

Mr. Donald Livernois

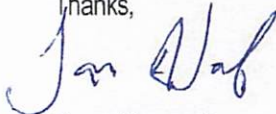
Pursuant to your request, I am pleased to offer the below listed reasons to justify sole source procurement for GENFARE **SMART CARDS**

1. Encoding Format

- a. The fare collection system that is currently in place at Palm Tran is a Genfare Automatic Fare Collection System. By using the same vendor to procure Smart Card Media it ensures that the media will be compatible with the existing fare collection system and fare structure. Using a different vendor to provide media could lead to issues relating to understanding how the system is configured and could lead to increased times and stand stills in different troubleshooting efforts if the procured media is not encoded with the correct formats or made from the proper material to interact with the fare collection equipment. Due to the nature of our product, Genfare is considered to be a sole source supplier of the equipment in place at Palm Tran and its related maintenance parts/media/services. It is to be noted that these prices represent "Most Favored Customer Prices" and warrants that the prices charged to Palm Tran will be equal to or less than prices charged to other customers for similar services.

I trust the proceeding is acceptable and satisfactory. If there are any additional questions, please feel free to contact me for a prompt response.

Thanks,



Taner Hasanof
GENFARE