1/13/2025	
9:37:56 AM	

Total Hours: 172.00 Labor: 11,4	47.35	Parts: 5,359.06	Comm: 449.68	Charged: 17256.09				
Work Order: 1306639 Problem: 1061 - Pre Delivery I	Meter: nspection	348		In Date:	07/03/2013	Closed:	07/03/2013	
Work Completed								
- Pre Delivery Inspection								
Hours: 2.00		Comm: 0.00	Labor: 120.00	Parts: 0.0	0	Total:	120.00	
Nork Order: 1312484 Problem: needs spare key	Meter:	4794		In Date:	12/16/2013	Closed:	12/20/2013	
Work Completed			Parts Issued			Qı	antity	
- Makle and program 1 extra key	/		Ford Ignition Key Bla	nk			1.00	
- Shop Supplies			Shop Supplies				1.00	
Hours: 1.00		Comm: 0.00	Labor: 60.00	Parts: 28.	61	Total:	88.61	
Nork Order: 1312739 Problem: Pm service	Meter:	5340		In Date:	12/20/2013	Closed:	01/07/2014	
Work Completed			Parts Issued			Qu	antity	
- Perform pm service.			5w20 Engine Oil				6.00	
- Repair right rear tire flat.nitrog	en fill and	balance all four.	Napagold Oil Filter				1.00	
- Inspect and service power wind	ch.		Shop Supplies				1.00	
- Shop Supplies								
Hours: 5.75		Comm: 0.00	Labor: 345.00	Parts: 21.	28	Total:	366.28	
Nork Order: 1404818 Problem: Power outlets inop	Meter:	9542		In Date:	05/16/2014	Closed:	05/20/2014	
Work Completed			Parts Issued			Qı	antity	
- Test and replace two open 20 a	amps fuses	s with new.	Bp Fmx-lp F Mx Fuse	•			2.00	
Hours: 0.50	•	Comm: 0.00	Labor: 30.00	Parts: 9.3	0	Total:	39.30	

Nork Order:			10713		In Date:	06/20/2014	Closed:	06/30/2014
Problem:	Pm service and noise when st	eering.						
Work Com	pleted			Parts Issued			Qı	uantity
- Perform	pm service.			Napagold Oil Filter				1.00
- Rotate ar	nd balance all four tires.			5w20 Engine Oil		6.00		
- Inspect a	nd service power winch.			Wiper Blade				
- Transpor	t vehicle to and from dealer for	replacing failed	d electric steering	Used Fire X Refurbis		1.00		
rack with n	ew under factory warranty.			Shop Supplies				
- Shop Sup	oplies							
	Hours: 6.75		Comm: 0.00	Labor: 405.00	Parts: 44.	99	Total:	449.99
Nork Order: Problem:	1412220 Pm service.	Meter:	16203		In Date:	12/05/2014	Closed:	12/12/201
Work Com	pleted			Parts Issued			Qı	uantity
- Pm servio	ce.			5w20 Engine Oil				6.00
- Rotate ar	nd balance all four tires.			Napa Oil Filter				1.00
- Inspect a	nd service winch.			Washer Fluid Concentr				1.00
- Shop Sup	oplies			Stg Wheel Cov - Ford			1.00	
				Napagold Air Filter				1.00
				Shop Supplies				1.00
	Hours: 4.75		Comm: 0.00	Labor: 285.00	Parts: 60.	17	Total:	345.17
Vork Order: Problem:	1506054 Pm service.	Meter:	21722		In Date:	06/17/2015	Closed:	06/25/201
Work Com	pleted			Parts Issued			Qı	uantity
- Pm servio	ce.			5w20 Engine Oil				6.00
- Inspect a	nd service power winch.			Napagold Oil Filter				1.00
•	nd balance four tires.			Wiper Blade				2.00
- Shop Supplies				Used Fire X Refurbished				1.00
				Shop Supplies				1.00
	Hours: 4.75		Comm: 0.00	Labor: 285.00	Parts: 50.	35	Total:	335.35

#### Work Order: 1602163 Meter: 29079 03/01/2016 Closed: 03/24/2016 In Date: Problem: Pm service.Wiper motor keep running with switch off. Parts Issued Quantity **Work Completed** 5w20 Engine Oil 6.00 - Pm service. Napagold Oil Filter 1.00 - Replace broken left front seat trim.also replace defective left front door stop/check. Used Fire X Refurbished 1.00 - Rotate and balance all four tires. 22" Wiper Blade 2.00 - Inspect and service winch. Left Front Seat Trin 1.00 - Transport vehicle to and from dealer for replacing defective multifunction Check Asy 1.00 switch. Shop Supplies 1.00 - Shop Supplies Hours: 8.00 Comm: 0.00 Labor: 480.00 Parts: 154.37 Total: 634.37 Work Order: 1606169 Meter: 32245 In Date: 06/15/2016 Closed: 06/28/2016 **Problem:** P.M. service and right front tire going flat. **Work Completed** Parts Issued Quantity 5w20 Engine Oil 6.00 - P.m. Service. Napagold Oil Filter 1.00 - Inspect and service winch. Air Filter 1.00 - Flush and refill transmission. Washer Fluid Concentr 1.00 - Replace four broken dash vent outlet. Macs Chain Cable Lube 1.00 - Repair right front tire, rotate and balance all four. Syn-atf Trans Fluid S 12.00 - Shop Supplies 4.00 Louvre Shop Supplies 1.00 Total: 730.88 Hours: 8.25 Comm: 0.00 Labor: 495.00 Parts: 235.88

Work Order: 1700194 Problem: P.M. service.	Meter:	38238		In Date:	01/06/2017	Closed:	01/23/2017
Work Completed			Parts Issued Quant				
- P.m. Service.			5w20 Engine Oil		6.00		
- Test battery and charging system.recharge a	nd retest b	attery,fail load	Napagold Oil Filter				1.00
test.replace defective battery.			22" Wiper Blade	2.00			
- Pressure test and inspect cooling system.flue	sh and refill	system.	Washer Fluid Conce		1.00		
- Inspect and service transfer case			Battery	1.00			
- Rotate and balance tires.			Anti Freeze Motorc	raft			2.00
- Inspect and service winch.			Ford Transfer Case	Fluid			2.00
- Shop Supplies			Shop Supplies				1.00
Hours: 8.75		Comm: 0.00	Labor: 525.00	Parts: 227	7.32	Total:	752.32
Work Order: 1703783 Problem: Replace tires.	Meter:	41852		In Date:	04/13/2017	Closed:	04/20/2017
Work Completed			Parts Issued			Qı	uantity
- Replace and balance four new tires.			265 / 70 / 17 SI / Ti	re Gdy			4.00
- Complete wheel alignment.test drive.			Shop Supplies				1.00
- Shop Supplies			Tire Disposal Fee				4.00
Hours: 4.50		Comm: 0.00	Labor: 270.00	Parts: 1,0	09.24	Total:	1,279.24
Work Order: 1703811 Problem: Tires	Meter:	41529		In Date:	04/12/2017	Closed:	04/14/2017
Work Completed							
- Tire Service Jpp - Tires							
Hours: 0.00		Comm: 177.82	Labor: 0.00	Parts: 0.0	0	Total:	177.82
Work Order: 1703812 Problem: Service	Meter:	41529		In Date:	04/12/2017	Closed:	04/14/2017
Work Completed							
- Tire Service Jpp - Service							

#### Work Order: 1705044 Meter: 43251 05/22/2017 Closed: 05/25/2017 In Date: Problem: P.M. Service **Work Completed** Parts Issued Quantity 5w20 Engine Oil 6.00 - P.m. service. Napagold Oil Filter 1.00 - Remove and resurface both front rotors.replace worn front brake pads with new.flush brake system with new brake fluid and road test. 22" Wiper Blade 2.00 - Inspect and service power winch. Washer Fluid Concentr 1.00 - Rotate and balance four tires. Used Fire X Refurbished 1.00 - Shop Supplies B Fluid Dot 3-32oz 1.00 Front Brake Pad 1.00 Shop Supplies 1.00 Hours: 8.75 Comm: 0.00 Parts: 124.81 Total: 649.81 Labor: 525.00 Work Order: 1710686 In Date: 10/30/2017 Closed: 11/09/2017 Meter: 48587 Problem: P.M. service. Parts Issued Quantity **Work Completed** 5w20 Engine Oil 6.00 - P.m. service. Napagold Oil Filter 1.00 - Inspect and service power winch. Washer Fluid Concentr 1.00 - Rotate and balance four tires. 22" Wiper Blade 2.00 - Shop Supplies Shop Supplies 1.00 Hours: 4.75 Comm: 0.00 Labor: 285.00 Parts: 27.01 Total: 312.01

Meter: 54237

### Work Order: 1805289 Problem: P.M. service

### In Date: 05/23/2018 Closed: 05/30/2018

Work Completed		Parts Issued		Quantity
- P.m. service.		Napagold Oil Filter		1.00
- Check starting and charging systems .batter	y failed load test .r&r defective	5w20 Engine Oil	6.00	
battery.	-	22" Wiper Blade		2.00
- Inspect and service winch.		Used Fire X Refurb	ished	1.00
- Rotate and high speed balance all four tires.		Battery 65		1.00
- Shop Supplies		Ford Triton Pvc Sw	с	1.00
		Shop Supplies		1.00
Hours: 5.75	Comm: 0.00	Labor: 345.00	Parts: 223.85	Total: 568.85
Work Order: 1811473	Meter: 60374		In Date: 11/07/2018	8 Closed: 11/15/2018

Problem: P.M. service.

Work Completed		Parts Issued		Quantity
- P.m. service.		Napagold Oil Filter		1.00
- Check and replace left rear turn signal bulb and map	light bulb .	Napa Quart 5w20		6.00
- Resurface forn t rotors for brake pulsation and service	ce front calipers .	22" Wiper Blade		2.00
Resurface rear rotors and replace calipers and brake pa	ads . Flush and bleed	Boxed Miniatures		1.00
brake system . Road test.		Caliper Washer		4.00
- Test winch operation . repair broken wire in relay box winch .	x . Inspect and service	B Fluid Dot 3-32oz		1.00
- Balance and rotate all four tires. Nitrofill all.		Housing		1.00
		Housing		1.00
- Shop Supplies		Brake Pad		1.00
		Map Lamp		1.00
		Shop Supplies		1.00
Hours: 12.05	Comm: 0.00	Labor: 807.35	Parts: 309.02	Total: 1,116.37

Work Order:1906975Meter:67552Problem:P.M. service and fuel gauge inop and cooling fan on high .

### **In Date:** 07/05/2019 **Closed:** 07/16/2019

Work Completed		Parts Issued		Quantity
- P.m. service.		5w20 Engine Oil		7.00
- Computer diagnose customers concern .nom	n codes . Diagnose fan on high	Napagold Oil Filte	er	1.00
. Pressure test and inspect cooling system . Rep	<b>e</b>	Used Fire X Refurk	pished	1.00
thermostat housing and seal . Flush and refill . correctly at this time .	Retest . Fuel gauge reading	Washer Fluid Con	centr	1.00
	ad rofill	22" Wiper Blade		2.00
- service and inspect rear differential . Flush ar		V Belt	1.00	
- Inspect and service front differential . Flush a	ind retill.	V Belt	1.00	
- Inspect and service winch .		Gasket	1.00	
- Rotate and balance all four tires . Nitrofill all		Anti Freeze Motor	1.00	
- Shop Supplies		Tmermostat Hous	ing	1.00
		Water Pump Friction Modifier 75w140 Ford Axle Lube 1qt Syngear Oil 75-90		1.00
				1.00
				2.00
				2.00
		Shop Supplies		1.00
Hours: 11.85	Comm: 0.00	Labor: 793.95	Parts: 529.82	Total: 1,323.77

Meter: 73321

### Work Order: 1912941 Problem: P.M. service.

### **In Date:** 12/18/2019 **Closed:** 12/27/2019

Work Completed		Parts Issued	Quantity				
- P.m. service.		22" Wiper Blade			2.00		
- Replace all four tires and balance . Nitrofill all and re	set Tpms .	Washer Fluid Concentr			1.00		
- Diagnose misfire . Perform tune up , replace all six sp	•	Napagold Oil Filter				1.00	
- Perform air intake decarb and cleaning . Flush injecto		5w20 Engine Oil				7.00	
body.		Napagold Air Filter				1.00	
- Test and replace right brake light bulb .		265 70 R17 Tire				4.00	
- Perform complete front end alignment and road test	t.	Spark Plugs				6.00	
- Inspect and service winch .		Throttle Body Clean		1.00			
- Shop Supplies		Intake Cleaner Kit				1.00	
		Motor Tune-up 16o	Z			1.00	
		Boxed Miniatures				1.00	
		Shop Supplies				1.00	
		Tire Disposal Fee				4.00	
Hours: 14.35	Comm: 0.00	Labor: 1,047.55	Parts: 1,0	83.92	Total:	2,131.4	
ork Order:2004726MeterProblem:P.M. service and recall 19S07 .	er: 78810		In Date:	05/11/2020	Closed:	05/20/2	
Work Completed		Parts Issued			Q	uantity	
- P.m. service.		5w20 Engine Oil				6.00	
- Inspect and service winch .		Napagold Oil Filter				1.00	
- Rotate and balance all four tires . Nitrofill all.	22" Wiper Blade				2.00		
- Transport to and from dealer for recall 19s07 .	- Transport to and from dealer for recall 19s07 .			Macs Chain Cable Lube			
- Shop Supplies		Shop Supplies				1.00	
Hours: 6.75	Comm: 0.00	Labor: 492.75	Parts: 37.	80	Total:	530.55	

Work Order:		Meter:	81837		In Date:	09/17/2020	Closed:	09/17/202
Problem:	Transition Prep Charge							
Work Com	pleted							
- Transitior	n Prep Charge							
	Hours: 2.00		Comm: 0.00	Labor: 146.00	Parts: 0.0	0	Total:	146.00
Work Order: Problem:	2009394 1 - Detail Vehicle Wash Ticket(s)	Meter: Issued	81837		In Date:	09/17/2020	Closed:	09/17/202
Work Com	pleted							
- 1 - Detail	Vehicle Wash Ticket(s) Issued							
	Hours: 0.00		Comm: 96.00	Labor: 0.00	Parts: 0.0	0	Total:	96.00
Work Order: Problem:	2009592 check engine light on	Meter:	81932		In Date:	09/23/2020	Closed:	10/09/202
Work Com	pleted							
- repair rr t	tire							
- check air	bag light, clean sensor conections	& seat belt	S					
	Hours: 2.00		Comm: 0.00	Labor: 146.00	Parts: 0.0	0	Total:	146.00
Work Order: Problem:	2011099 pm service/ add fuel 530-008	Meter:	82741		In Date:	11/03/2020	Closed:	11/17/202
Work Com	pleted			Parts Issued			Qu	uantity
- Preventiv	e Maint. Service			Napa Quart 5w20				6.00
- Rotate, h	igh speed balance, and nitro four t	ires		Napagold Oil Filter				1.00
- Repair an	nd adjust tool box hinges			Washer Fluid Conce	ntr			1.00
- replaced	burned out taillight bulb			22" Wiper Blade				2.00
- Diag cheo	ck engine light. Clean mass air flow	/ sensor, thr	ottle body, clear	Napagold Air Filter				1.00
codes and t	test drive.		-	Boxed Miniatures				1.00
- Refuel loa	aner							
	Hours: 7.25		Comm: 0.00	Labor: 529.25	Parts: 49.	79	Total:	579.04

Work Order:		Meter:	83500		In Date:	01/07/2021	Closed:	01/14/202
	check eng light on							
Work Com	pleted			Parts Issued			Qı	uantity
- Compute	er Scan, Codes P2196 & P2198. Re	eplace Evap P	urge Solenoid Valve	Purge Valve				1.00
	Hours: 2.00		Comm: 0.00	Labor: 146.00	Parts: 46.	95	Total:	192.95
Work Order:		Meter:	85079		In Date:	03/08/2021	Closed:	03/09/202
Problem:	needs fire X							
Work Com	pleted			Parts Issued			Qı	uantity
- replace f	- replace fire x			Used Fire X Refurbis	hed			1.00
·	Hours: 0.50		Comm: 0.00	Labor: 36.50	Parts: 13.	94	Total:	50.44
Work Order: Problem:	2104988 pm service	Meter:	86422		In Date:	05/04/2021	Closed:	05/11/202
Work Com	pleted			Parts Issued			Qu	uantity
- Preventiv	ve Maint. Service			Napa Quart 5w20				6.00
- Rotate, h	igh speed balance, and nitro four	<sup>-</sup> tires		Napagold Oil Filter				1.00
- Test and	replace weak battery			Washer Fluid Conce	ntr			1.00
- Diag Srs	light. Replace right side restraint	sensor		22" Wiper Blade				2.00
- Diag Ac i	ssues, replace blend door actuate	or, and compl	ete calibration reset	Battery				1.00
				Steering Wheel Cov	er Large			1.00
				Sensor				1.00
				motor asm				1.00
	Hours: 8.25		Comm: 0.00	Labor: 602.25	Parts: 332	2.09	Total:	934.34
Work Order: Problem:	2105281 needs trailer hitch lock pin	Meter:	86445		In Date:	05/11/2021	Closed:	05/14/202
Work Com	pleted			Parts Issued			Qu	uantity
- install hit	ch pin lock			Hitch Pin Lock				1.00
	Hours: 0.50		Comm: 0.00	Labor: 36.50	Parts: 15.	17	Total:	51.67

1/13/2025 9:37:56 AM

· -				In Date:	08/05/2021		09/01/2021
Work Completed			Parts Issued			Qı	uantity
- Ck Overheating, Pressure Test Cooling Syste	m. Replace	Heater Hose	Anti Freeze Motorcra	aft			1.00
Assembly, Service Cooling System	·		Heater Hose				1.00
			Heater Hose				1.00
Hours: 2.50		Comm: 0.00	Labor: 182.50	Parts: 103	3.24	Total:	285.74
<b>/ork Order:</b> 2111310 <b>Problem:</b> pm service	Meter:	88547		In Date:	10/20/2021	Closed:	11/16/2021
Work Completed			Parts Issued			Qı	uantity
- Preventive Maint. Service			Napa Quart 5w20				6.00
- Replaced Winch Controller And Serviced Wi	nch		Napagold Oil Filter				1.00
			22" Wiper Blade				2.00
			Winch Controller				1.00
Hours: 3.75		Comm: 0.00	Labor: 273.75	Parts: 122	2.85	Total:	396.60
<b>/ork Order:</b> 2200270 <b>Problem:</b> check engine light on	Meter:	88884		In Date:	01/10/2022	Closed:	01/26/2022
Work Completed			Parts Issued			Qı	uantity
- Checked Dtcs B10f1, Replaced Ignition Lock	Cvlinder, A	nd Test Drove	Ingition Lock				1.00
Hours: 2.50	-),	Comm: 0.00	Labor: 182.50	Parts: 66.	43	Total:	248.93
<b>/ork Order:</b> 2201700 <b>Problem:</b> runs rough/ check engine light	Meter:	89146		In Date:	02/15/2022	Closed:	03/24/2022
Work Completed			Parts Issued			Qı	uantity
- Diagnos Runs Rough/ Check Engine Light, Code P2111 Stored, Test Abd			Throttle Body				1.00
Replaced Electronic Throttle Body, Test Drive A			Gasket				1.00
Hours: 2.00		Comm: 0.00	Labor: 146.00	Parts: 64.	48	Total:	210.48

Work Order: Problem:	2210451 pm service	Meter:	93738		In Date:	10/12/2022	Closed:	11/02/2022	
Work Com	pleted			Parts Issued			Quantity		
- Preventiv	ve Maint. Service			Napa Quart 5w20				6.00	
- Srs Light	Is On, Repaired Connecotr	Pins At Passenger F	Front Door	Napagold Oil Filter				1.00	
-		-		Washer Fluid Conce	entr		1.00		
				22" Wiper Blade		2.00			
				Used Fire X Refurbis		1.00			
	Hours: 3.75		Comm: 0.00	Labor: 273.75	Parts: 47.	83	Total:	321.58	
Work Order: Problem:	2303074 towed in/ no start/ pm	Meter:	96500		In Date:	03/27/2023	Closed:	03/29/2023	
Work Com	pleted			Parts Issued			Qı	uantity	
- Preventiv	- Preventive Maint. Service			Napa Quart 5w20				6.00	
- Diagnos	No Start, Verified No Fuel P	ressure, Pinpoint T	est Fuel Pump	Napagold Oil Filter				1.00	
Circuit, Fou	ind Burnt #27 Fuse, Installed	d Fuse Relocation K	it	22" Wiper Blade	2.00				
- Tire Light	t Is On, Repaired 1 Tire			Fuse Relocate Kit	Fuse Relocate Kit				
- Load Tes	t And Replaced Bad Battery	, Test Charging Sys	tem	Battery				1.00	
- top off fu	Jel								
	Hours: 7.25		Comm: 0.00	Labor: 529.25	Parts: 224	1.84	Total:	754.09	
Work Order: Problem:	2303860 broke down. will see vehic	Meter: le at the front entra		et	In Date:	03/27/2023	Closed:	04/19/2023	
Work Com	pleted								
- Tow Fron	n: Porto sol back entrance c	on 441 extention To	: vista loaner line						
	Hours: 0.00		Comm: 124.30	Labor: 0.00	Parts: 0.0	0	Total:	124.30	

1/13/2025 9:37:56 AM

Work Order: 2311485 Problem: pm service	Meter:	100226		In Date:	11/16/2023	Closed:	11/27/2023
Work Completed			Parts Issued			Qı	uantity
- Preventive Maint. Service			Napa Quart 5w20				6.00
- Rotate & Balance 4 Tires			Napagold Oil Filter				1.00
			22" Wiper Blade				2.00
			Washer Fluid Concen	tr			1.00
Hours: 3.75		Comm: 0.00	Labor: 273.75	Parts: 41.	07	Total:	314.82
Work Order: 2404815 Problem: pm service	Meter:	101585		In Date:	05/14/2024	Closed:	05/17/2024
Work Completed			Parts Issued			Qı	uantity
- Preventive Maint. Service			Napa Quart 5w20				6.00
			Napagold Oil Filter				1.00
			Napagold Air Filter				1.00
			Washer Fluid Concen	tr			1.00
			Wiper Blade				2.00
			Pintle Pin W/clip				1.00
Hours: 2.75		Comm: 0.00	Labor: 200.75	Parts: 52.	71	Total:	253.46
Work Order: 2410739 Problem: pm service/ detail after		104396		In Date:	11/07/2024	Closed:	
Work Completed							
- Preventive Maint. Service							
Hours: 0.00		Comm: 0.00	Labor: 0.00	Parts: 0.0	0	Total:	0.00
Work Order: 2410850 Problem: Transition Prep Charge		104394		In Date:	11/12/2024	Closed:	11/12/2024
Work Completed							
- Transition Prep Charge							
Hours: 2.00		Comm: 0.00	Labor: 146.00	Parts: 0.0	0	Total:	146.00
Total Hours: 172.00 Total Labor: 11,447.35			Total Comm: 449.68		Total Parts	E 250.00	