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Palm Beach County Fleet Management Asset Maintenance History
10198506 2015 FORD ESCAPE Suv, Mid Size

Total Hours: 118.30		Labor: 8,214.90		Parts: 5,747.70		Comm: 4,741.09		Charged: 18703.69	
Work Order: 1506324		Meter: 318				In Date: 06/24/2015		Closed: 06/24/2015	
Problem: 1061 - Pre Delivery Inspection									
Work Completed									
- Pre Delivery Inspection									
Hours: 2.00		Comm: 0.00		Labor: 120.00		Parts: 0.00		Total: 120.00	
Work Order: 1512184		Meter: 4011				In Date: 12/02/2015		Closed: 12/16/2015	
Problem: Pm service.									
Work Completed				Parts Issued			Quantity		
- P.m. Service.				5w20 Engine Oil			6.00		
- Repair left rear tire,rotate and balance all four.				Napagold Oil Filter			1.00		
- Shop Supplies				Washer Fluid Concentr			1.00		
				Shop Supplies			1.00		
Hours: 4.00		Comm: 0.00		Labor: 240.00		Parts: 22.60		Total: 262.60	
Work Order: 1605413		Meter: 9019				In Date: 05/25/2016		Closed: 05/31/2016	
Problem: P.M. service and check tire pressure sensors.									
Work Completed				Parts Issued			Quantity		
- P.m. Service.				5w20 Engine Oil			6.00		
- Repair right rear tire,rotate and balance all four.				Napagold Oil Filter			1.00		
- Shop Supplies				Washer Fluid Concentr			1.00		
				Accufit Beam			2.00		
				Blade			1.00		
				Shop Supplies			1.00		
Hours: 4.00		Comm: 0.00		Labor: 240.00		Parts: 72.91		Total: 312.91	
Work Order: 1608306		Meter: 11202				In Date: 08/11/2016		Closed: 08/11/2016	
Problem: flat tire									
Work Completed									
- Tow From: 600 Clematis St Garage									
Hours: 0.00		Comm: 96.00		Labor: 0.00		Parts: 0.00		Total: 96.00	

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Work Order: 1608317 **Meter:** 11423 **In Date:** 08/11/2016 **Closed:** 08/23/2016
Problem: Towed in left rear tire flat.

Work Completed

- Repair and balance left rear tire.
- Shop Supplies

Parts Issued

Quantity

Shop Supplies	1.00
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Hours: 1.00	Comm: 0.00	Labor: 60.00	Parts: 2.00	Total: 62.00
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Work Order: 1612013 **Meter:** 14488 **In Date:** 11/22/2016 **Closed:** 11/30/2016
Problem: P.M. service.

Work Completed

- P.m. Service.
- Rotate and balance tires.
- Shop Supplies

Parts Issued

Quantity

5w20 Engine Oil	6.00
Napagold Oil Filter	1.00
Accufit Beam	2.00
Wpr/blde	1.00
Washer Fluid Concentr	1.00
Shop Supplies	1.00

Hours: 3.00	Comm: 0.00	Labor: 180.00	Parts: 62.11	Total: 242.11
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Work Order: 1704455 **Meter:** 19189 **In Date:** 05/03/2017 **Closed:** 05/18/2017
Problem: P.M. service and right rear tire going flat and recall 15C06.

Work Completed

- P.m. service.
- Repair right rear tire.rotate and balance four tires .nitro service tires.
- Transport to and from dealer for recall 15c06.
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Napa Air Filter	1.00
Accufit Beam	2.00
Wpr/blde	1.00
Napa Cabin Air Filter	1.00
Shop Supplies	1.00

Hours: 6.00	Comm: 0.00	Labor: 360.00	Parts: 79.87	Total: 439.87
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Palm Beach County Fleet Management Asset Maintenance History
10198506 2015 FORD ESCAPE Suv, Mid Size

Work Order: 1708730 **Meter:** 21688 **In Date:** 08/02/2017 **Closed:** 09/01/2017
Problem: damage to rear bumper & hatch

Work Completed

- damage to rear bumper & hatch

Hours: 0.00 Comm: 1,418.51 Labor: 0.00 Parts: 0.00 Total: 1,418.51

Work Order: 1710877 **Meter:** 23632 **In Date:** 11/02/2017 **Closed:** 11/16/2017
Problem: P.M. service.

Work Completed

- P.m. service.
- Rotate and high speed balance all four tires.
- Shop Supplies

Parts Issued

Quantity

5w20 Engine Oil	6.00
Napagold Oil Filter	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Blade	1.00
Shop Supplies	1.00

Hours: 3.00 Comm: 0.00 Labor: 180.00 Parts: 74.30 Total: 254.30

Work Order: 1804097 **Meter:** 28811 **In Date:** 04/19/2018 **Closed:** 04/26/2018
Problem: P.M. service and body damage .

Work Completed

- P.m. service.
- Replace two worn tires .rotate and balance all four tires.nitrogen fill tires.
- Shop Supplies

Parts Issued

Quantity

5w20 Engine Oil	6.00
Napagold Oil Filter	1.00
Washer Fluid Concentr	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Blade	1.00
235/55r17 Assurance	2.00
Shop Supplies	1.00
Tire Disposal Fee	2.00

Hours: 4.00 Comm: 0.00 Labor: 240.00 Parts: 395.91 Total: 635.91

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Palm Beach County Fleet Management Asset Maintenance History
10198506 2015 FORD ESCAPE Suv, Mid Size

Work Order: 1805206 **Meter:** 28811 **In Date:** 04/26/2018 **Closed:** 05/21/2018
Problem: Damage to right rear fender & right rear door

Work Completed

- Damage to right rear fender & right rear door

Hours: 0.00 Comm: 1,377.50 Labor: 0.00 Parts: 0.00 Total: 1,377.50

Work Order: 1806325 **Meter:** 29639 **In Date:** 06/20/2018 **Closed:** 06/25/2018
Problem: Dead battery.

Work Completed

- Recharge battery and test battery and charging system.battery failed load test.replace defective battery.

- Shop Supplies

Parts Issued

Quantity

Battery 1.00

Shop Supplies 1.00

Hours: 1.00 Comm: 0.00 Labor: 60.00 Parts: 168.47 Total: 228.47

Work Order: 1811415 **Meter:** 33818 **In Date:** 11/05/2018 **Closed:** 11/15/2018
Problem: P.M. service.

Work Completed

- P.m. service.

- Inspect and replace two worn front tires . High speed balance all four and nitrofill .

- Perform complete four wheel alignment. Road test.

- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter 1.00

Napa Quart 5w20 6.00

Wiper Blade 1.00

Wiper Blade 1.00

Blade 1.00

Washer Fluid Concentr 1.00

Tire235/55/17 Mic 2.00

Shop Supplies 1.00

Tire Disposal Fee 2.00

Hours: 6.50 Comm: 0.00 Labor: 435.50 Parts: 471.43 Total: 906.93

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Palm Beach County Fleet Management Asset Maintenance History
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Work Order: 1904462 **Meter:** 38660 **In Date:** 04/24/2019 **Closed:** 05/01/2019
Problem: P.M. service.

Work Completed

- P.m. service.
- Rotate and high speed balance all four tires . Nitrofill all.
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Washer Fluid Concentr	1.00
Blade	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Non-chlor Brake Clnr	1.00
Shop Supplies	1.00

Hours: 3.00

Comm: 0.00

Labor: 201.00 Parts: 83.76 Total: 284.76

Work Order: 1911463 **Meter:** 43288 **In Date:** 11/04/2019 **Closed:** 11/14/2019
Problem: P.M. service.

Work Completed

- P.m. service.
- Pressure test and inspect cooling system . R&r leaking surge tank . Flush and refill coolant . Retest .
- Replace both rear leaking shocks .
- Rotate and balance all four tires . Nitrofill all.
- Shop Supplies

Parts Issued

Quantity

5w20 Engine Oil	6.00
Napagold Oil Filter	1.00
Blade	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Napa Air Filter	1.00
Napa Cabin Air Filter	1.00
Anti Freeze Motorcraft	1.00
Rear Shock	2.00
Tank Asy	1.00
Rad Cap	1.00
Shop Supplies	1.00

Hours: 6.60

Comm: 0.00

Labor: 481.80 Parts: 394.29 Total: 876.09

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Palm Beach County Fleet Management Asset Maintenance History
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Work Order: 2002716 **Meter:** 46721 **In Date:** 03/17/2020 **Closed:** 03/19/2020
Problem: TPMS light on.

Work Completed

- Repair left rear tire and balance . Nitrofill all and reset Tpms .
- Shop Supplies

Parts Issued

Quantity

Shop Supplies	1.00
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Hours: 1.00	Comm: 0.00	Labor: 73.00	Parts: 4.00	Total: 77.00
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Work Order: 2004923 **Meter:** 48791 **In Date:** 05/15/2020 **Closed:** 05/26/2020
Problem: PM Service

Work Completed

- P.m. service.
- Rotate and balance all four tires . Nitrofill all.
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
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5w20 Engine Oil	6.00
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Blade	1.00
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Wiper Blade	1.00
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Wiper Blade	1.00
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Shop Supplies	1.00
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Hours: 3.00	Comm: 0.00	Labor: 219.00	Parts: 83.95	Total: 302.95
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Work Order: 2011536 **Meter:** 53247 **In Date:** 11/18/2020 **Closed:** 11/30/2020
Problem: P.M. service and slow crank .

Work Completed

- Preventive Maint. Service
- Replace two . Rotate and high speed balance all four tires . Nitro fill all.
- Replace cabin air filter and clean fresh air intake
- Charge battery fully . Test battery and charging system .r&r failed battery .
Hook up Ids to reset Bsm
- complete front end alignment and road test .
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
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5w20 Engine Oil	6.00
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Wiper Blade	1.00
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Wiper Blade	1.00
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Blade	1.00
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Tire235/55/17 Mic	2.00
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Napa Cabin Air Filter	1.00
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Battery	1.00
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Shop Supplies	1.00
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Tire Disposal Fee	2.00
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Hours: 8.50	Comm: 0.00	Labor: 620.50	Parts: 651.71	Total: 1,272.21
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Palm Beach County Fleet Management Asset Maintenance History
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Work Order: 2105446 **Meter:** 55063 **In Date:** 05/14/2021 **Closed:** 05/26/2021
Problem: PM Service.

Work Completed

- Preventive Maint. Service
- balance and rotate all 4 tires . Nitro fill all.
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Washer Fluid Concentr	1.00
Blade	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Shop Supplies	1.00

Hours: 3.00 Comm: 0.00 Labor: 219.00 Parts: 92.65 Total: 311.65

Work Order: 2110048 **Meter:** 56859 **In Date:** 08/18/2021 **Closed:** 09/16/2021
Problem: Damage to rear bumper & hatch

Work Completed

- Damage to rear bumper & hatch

Hours: 0.00 Comm: 1,148.48 Labor: 0.00 Parts: 0.00 Total: 1,148.48

Work Order: 2200717 **Meter:** 60232 **In Date:** 01/21/2022 **Closed:** 01/26/2022
Problem: P.M. service and towed in for FLAT TIRE .

Work Completed

- Preventive Maint. Service
- Repaired Rr tire. Rotated and balanced all 4 tires. Nitrogen filled all tires.
- Battery tested bad. Charged battery fully and retested bad. Replaced bad battery. Use scan tool to reset Bms.
- Shop Supplies

Parts Issued

Quantity

Blade	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Battery	1.00
Shop Supplies	1.00

Hours: 5.50 Comm: 0.00 Labor: 401.50 Parts: 209.49 Total: 610.99

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Palm Beach County Fleet Management Asset Maintenance History
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Work Order: 2200855 **Meter:** 60129 **In Date:** 01/21/2022 **Closed:** 01/25/2022
Problem: FLAT TIRE AND DUE FOR PM SERVICE

Work Completed

- Tow From: Police Garage:(600 Clematis St wpb 33401) To: Iv Shop (2601 Vista Pkwy, Wpb 33411)

Hours: 0.00 Comm: 113.00 Labor: 0.00 Parts: 0.00 Total: 113.00

Work Order: 2206013 **Meter:** 64041 **In Date:** 06/07/2022 **Closed:** 06/14/2022
Problem: no start

Work Completed

- Test battery, low on charge, recharge battery and retest good, Service cables and reset Bms

Parts Issued	Quantity
Shop Supplies	1.00

- Shop Supplies

Hours: 1.00 Comm: 0.00 Labor: 73.00 Parts: 2.65 Total: 75.65

Work Order: 2206414 **Meter:** 64041 **In Date:** 06/07/2022 **Closed:** 06/16/2022
Problem: no start

Work Completed

- Tow From: Police Garage: (600 Clematis ave, wpb) To: Lv shop

Hours: 0.00 Comm: 113.00 Labor: 0.00 Parts: 0.00 Total: 113.00

Work Order: 2207363 **Meter:** 64605 **In Date:** 07/14/2022 **Closed:** 07/18/2022
Problem: PM Service.

Work Completed

- Preventive Maint. Service
- rotate and balance all 4 tire nitro fill all
- Shop Supplies

Parts Issued	Quantity
Wiper Blade	1.00
Wiper Blade	1.00
Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Shop Supplies	1.00

Hours: 3.00 Comm: 0.00 Labor: 219.00 Parts: 55.63 Total: 274.63

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Palm Beach County Fleet Management Asset Maintenance History
10198506 2015 FORD ESCAPE Suv, Mid Size

Work Order: 2211875 **Meter:** 68265 **In Date:** 11/28/2022 **Closed:** 11/29/2022
Problem: Towed in for NO START

Work Completed

Parts Issued

Quantity

- Charge battery fully . Check battery and charging system . Ok perform draw test . .002 amps all passed . Something must have been left on . Scan for codes ,no codes present . Reset Bsm

Shop Supplies	1.00
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- Shop Supplies

Hours: 1.00	Comm: 0.00	Labor: 73.00	Parts: 2.65	Total: 75.65
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Work Order: 2212040 **Meter:** 68265 **In Date:** 11/28/2022 **Closed:** 11/29/2022
Problem: NO START

Work Completed

- Tow From: 1716 2nd Ave N 1, Lake Worth 33460 To: 2601 Vista Pkwy, West Palm Beach 33411(lv Shop)

Hours: 0.00	Comm: 113.00	Labor: 0.00	Parts: 0.00	Total: 113.00
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Work Order: 2212624 **Meter:** 68416 **In Date:** 12/15/2022 **Closed:** 01/05/2023
Problem: Towed in for No Start . P.m. service.

Work Completed

Parts Issued

Quantity

- Charge and test battery and charging system . Remove battery to inspect and charge . Replace corroded negative battery terminal cable .

Battery Cable	1.00
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- P.m. service.

Napagold Oil Filter	1.00
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- patch 1 rotate and balance all 4 tires nitro fill all

5w20 Engine Oil	6.00
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- Shop Supplies

Washer Fluid Concentr	1.00
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Wiper Blade	1.00
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Wiper Blade	1.00
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Shop Supplies	1.00
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Hours: 5.00	Comm: 0.00	Labor: 365.00	Parts: 132.15	Total: 497.15
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Work Order: 2300315 **Meter:** 68416 **In Date:** 12/15/2022 **Closed:** 01/10/2023
Problem: No Start

Work Completed

- Tow From: 800 Datura St, West Palm Beach 33401 To: 2601 Vista Pkwy, West Palm Beach 33411 (lv shop)

Hours: 0.00	Comm: 113.00	Labor: 0.00	Parts: 0.00	Total: 113.00
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Palm Beach County Fleet Management Asset Maintenance History
10198506 2015 FORD ESCAPE Suv, Mid Size

Work Order: 2302375 **Meter:** 69552 **In Date:** 03/08/2023 **Closed:** 03/13/2023
Problem: Tire pressure light is on . Right rear tire going flat .

Work Completed

- Replace right rear tire, balance and nitro service
- Shop Supplies

Parts Issued

Quantity

235/55r17 Mich Def Replaces 69235	1.00
Shop Supplies	1.00
Tire Disposal Fee	1.00

Hours: 0.50

Comm: 0.00

Labor: 36.50

Parts: 239.84

Total: 276.34

Work Order: 2302835 **Meter:** 69740 **In Date:** 03/20/2023 **Closed:** 04/18/2023
Problem: NO START, called sisters 1:05pm, driver was just dispatched call.

Work Completed

- Diagnosed transmission lead frame leaking in wiring harness causing parasitic draw. Remove oil pan, Replace lead frame and clean harness and connection. Drane and fill transmission fluid. Clear codes.
- Test battery, battery low recharge and retest good. Diagnose parasitic draw in Transmission harness.
- Diagnose codes P0422 and intermittent U3003, U3006. Found corroded Bcm fuses, replace fuses, Clear codes and test drive.
- Shop Supplies

Parts Issued

Quantity

Gasket	1.00
oil auto	5.00
Electronic Cleaner	1.00
Connector	1.00
Circuit Br	2.00
Shop Supplies	1.00

Hours: 8.00

Comm: 0.00

Labor: 584.00

Parts: 162.71

Total: 746.71

Work Order: 2303889 **Meter:** 69741 **In Date:** 03/20/2023 **Closed:** 04/19/2023
Problem: NO START, called sisters 1:05pm, driver was just dispatched call.

Work Completed

- Tow From: 800 Datura St Wpb To: 2601 Vista Pkwy, West Palm Beach 33411(lv Shop)

Hours: 0.00

Comm: 124.30

Labor: 0.00

Parts: 0.00

Total: 124.30

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Work Order: 2306452 **Meter:** 70885 **In Date:** 06/29/2023 **Closed:** 07/07/2023

Problem: PM Service. Please check my bluetooth connection, it disappeared after last service.

Work Completed

- Preventive Maint. Service completed
- replaced one tire,balance and rotate all 4 . Nitro fill all.
- check all brakes, replaced both rear brakes rotors ,pads front & rear ,resurfaced front rotors, service calipers ,flush ,bleed fluid ,then road test
- check,and verify that bluetooth connection is fine no problem at all ,maybe driver phone to be connected again
- completed alignment and road test
- Shop Supplies

Parts Issued

Quantity

Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Blade	1.00
Wiper Blade	1.00
Wiper Blade	1.00
235/55r17 Mich Def Replaces 69235	1.00
Non-chlor Brake Clnr	1.00
Brake Fl-dot 3-4 32oz	1.00
Brake Pad	1.00
Rear Brake Pad	1.00
Brake Rotor	2.00
Shop Supplies	1.00
Tire Disposal Fee	1.00

Hours: 13.70

Comm: 0.00

Labor: 1,000.10

Parts: 633.86

Total: 1,633.96

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Work Order: 2307715 **Meter:** 71365 **In Date:** 08/02/2023 **Closed:** 08/16/2023
Problem: Towed in for no start call Janice for keys and access. A/C cuts out(per Janeth)

Work Completed

Parts Issued

Quantity

- Charge battery fully . Test battery and charging and starting systems .
Battery failed load test . R&r defective battery . Draw test .005 amps normal
draw . Hook up lds to reset Bsm .install steering wheel cover
- Perform A/c performance test Remove splash shields and right side carpet
to clean A/c evap drain tube . Retest system .replace defective compressor
and belt and condenser and expansion valve. Flush . Recover and evac and
complete recharge and retest
- Shop Supplies

Leather S Whl Cov	1.00
Battery	1.00
Freon Lv Shop 1	2.00
A/c Condenser	1.00
A/c V Belt	1.00
Valva Asy A/c	1.00
Gasket Kit A/c	1.00
A/c Gasket	1.00
O Ring Kit A/c	2.00
Flush Solvent	1.00
A/c Compressor	1.00
Shop Supplies	1.00

Hours: 12.00

Comm: 0.00

Labor: 876.00

Parts: 1,125.00

Total: 2,001.00

Work Order: 2307802 **Meter:** 71332 **In Date:** 08/01/2023 **Closed:** 08/04/2023
Problem: no start call Janice for keys and access

Work Completed

- Tow From: 800 Clematis St, West Palm Beach 33401 (3rd floor) To: 2601
Vista Pkwy, West Palm Beach 33411 Lv shop

Hours: 0.00

Comm: 124.30

Labor: 0.00

Parts: 0.00

Total: 124.30

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Work Order: 2400855 **Meter:** 73643 **In Date:** 01/25/2024 **Closed:** 02/08/2024
Problem: PM Service. Jerks on aceleration ,Blue tooth inop .

Work Completed

Parts Issued

Quantity

- Preventive Maint. Service
- rotate and balance all 4 tires nitro fill all
- customer states Bluetooth not working customer concern was verified. pin point testing found Accessory Protocol Interface Module at fault remove and reprogram new module
- customer states transmission jerks on acceleration vehicle was test driven and scanned for Dtc's but could not find any codes vehicle was checked but everything working properly at this time
- Shop Supplies

Napagold Oil Filter	1.00
5w20 Engine Oil	6.00
Washer Fluid Concentr	1.00
Wiper Blade	1.00
Wiper Blade	1.00
Sync Module	1.00
Shop Supplies	1.00

Hours: 6.50 Comm: 0.00 Labor: 474.50 Parts: 523.78 Total: 998.28

Work Order: 2404773 **Meter:** 75120 **In Date:** 05/14/2024 **Closed:** 05/14/2024
Problem: Tow-wont start! call upon arrival, driver will ride with tow truck

Work Completed

- Charge battery fully . Test battery and charging system . Battery ok , Headlights left on .

Hours: 0.50 Comm: 0.00 Labor: 36.50 Parts: 0.00 Total: 36.50

Work Order: 2404877 **Meter:** 75120 **In Date:** 05/15/2024 **Closed:** 05/15/2024
Problem: Transition Prep Charge

Work Completed

- Transition Prep Charge

Hours: 2.00 Comm: 0.00 Labor: 146.00 Parts: 0.00 Total: 146.00

Total Hours: 118.30 Total Labor: 8,214.90 Total Comm: 4,741.09 Total Parts: 5,747.70