

**AGENDA**  
**Resident Empowerment Program**  
**Module 2 – Productive Communication & Meetings**  
**September 11, 2021**  
**9:00 am – 11:30 pm**  
**Webex**

1. What is Communication?
2. Active Listening Exercise Break Out Sessions
3. Communication and Collaboration in a Multicultural Community
4. Positive and Productive Meetings
5. Robert's Rules of Order
6. Stress-free Meeting Minutes
7. Questions?

Next Module 3 –September 25th-Building Your Volunteer Base