



Data Services

Document Management

Print, Scan, Store, and Manage Documents



ISS Enterprise Center

- Building has 24/7 security guard and camera surveillance
- Facility is operational 24/7/365 and is badge entry only
- Extensive network and data security
- Climate controlled/emergency power
- Emphasis on quality and expediency

SERVICES AVAILABLE

Document Scanning

- High Quality: standard 300dpi (96 / minute for monochrome letter/legal sizes)
- Small to Large (up to 42" x 42")
- Monochrome / Grayscale / Color
- Output formats: pdf, jpg, tif
- Delivery options: CD/DVD, secure file transfer, hosting

CD/DVD Duplication

- CD/DVD Authoring
- Custom CD/DVD Labeling

Records Management

- Viewable in electronic format: online or DVD
- Electronic storage services and network secure access available
- Offsite media storage for disaster recovery
- High level security, including re-daction
- Web-enabled hosting services



ELIGIBLE ORGANIZATIONS

Government, Education, Nonprofits and Healthcare

SERVICE TYPE

There are a number of flexible options for our data services.

A cost breakdown based on your specific requirements will be provided based on further discussion and analysis.

INTERNET ACCESS

Palm Beach County has multiple partners and providers, including the Florida LambdaRail, that enable cost-effective solutions.



Data Solutions

Palm Beach County Information Systems Services

Archie Satchell, Chief Information Officer
301 N Olive Avenue
West Palm Beach, FL 33401
(561) 355-3275
www.pbcgov.com



Palm Beach County Board of County Commissioners

Dave Kerner, Mayor
Robert S. Weinroth, Vice Mayor
Maria G. Marino
Gregg K. Weiss
Maria Sachs
Melissa McKinlay
Mack Bernard

Palm Beach County Administrator

PBCnet - get connected

Advanced broadband for local connectivity and Internet service



- Support e-government initiatives
- Reliable and secure communications
- A proven track record of service to municipalities, education institutions and nonprofit organizations within Palm Beach County
- Scalable infrastructure for future technology planning and projects

PBCnet allows you to cost-effectively connect to multiple locations and the Internet via a mature, County-owned and operated, fiber-optic and WiMax network.

Some 20 years ago Palm Beach County began installing fiber-optic cable in conjunction with the numerous construction projects across the County. Now extending more than 650 miles, this private fiber-optic and WiMax network, along with leased connections from the major telecommunications providers, connects more than 400 county facilities.

In 2008, responding to requests from municipalities and other organizations, Palm Beach County began providing direct fiber-attached broadband connections as a service to eligible organizations.

Connecting to PBCnet allows diversity and redundancy. We have multiple fiber routes with diverse entrances that supply connectivity to facilities. Our primary internet is supplied via a direct fiber connection to Florida LambdaRail (FLR) on which we have multiple 10Gb paths to Miami and Orlando, and we are exploring a third optical path to Tampa.

We also have a separate Internet pipe via AT&T which is brought directly into our Emergency Operations Center for an additional level of redundancy.

Having support 24/7 is a requisite for any critical infrastructure today. PBCnet has a dedicated local team of professionals who monitor the networks and provide responsive, business-class customer service.

CONTACT INFORMATION

Archie Satchell, Chief Information Officer
Information Systems Services
(561) 355-3275

Visit our website for a full listing of available services:

<http://www.pbcgov.org/iss/partnering>