## 311 Non-emergency System Feasibility Study

## Citizen Contact Processes in PBC Departments and Agencies



Prepared by Information Systems Services

July 12, 2016

## Citizen Contact Processes in PBC Departments



Department	Phone	Email	Web Site	FAQ	Mobile App	Facebook	YouTube	Twitte
Administration	X	X						
Airports	X	X	X					X
Board of County Commissioners (3)	6				\$.	x		X
Community Services	X	X	X					X
Cooperative Extension Services	X	X						
Economic Sustainability	X	X						
Engineering & Public Works	X	X	X					
Environmental Resources Management	X	X	5		X	X	X	
Equal Opportunity	X		X	X				
Financial Management & Budget								
Fire-Rescue	X	X	X			X	X	
Human Resources	X		X		2			
Information Systems Services	X	X	X		-			
Library	X		X			X		X
Medical Examiner	X	X		X				
Office of Community Revitalization	X		X					
Office of Small Business Administration	X		X	X	4			
Palm Tran	X	X	2		X	X		
Parks & Recreation	X	X			X	X	X	X
Planning, Zoning & Building	x	X						
Public Affairs	x		X		1.			X
Public Safety	x	X	X		x	X	x	X
Purchasing	x	X						
Water Utilities	X		X	X				
Youth Services	X					x		X

## **Administration**

http://www.pbcgov.com/administration

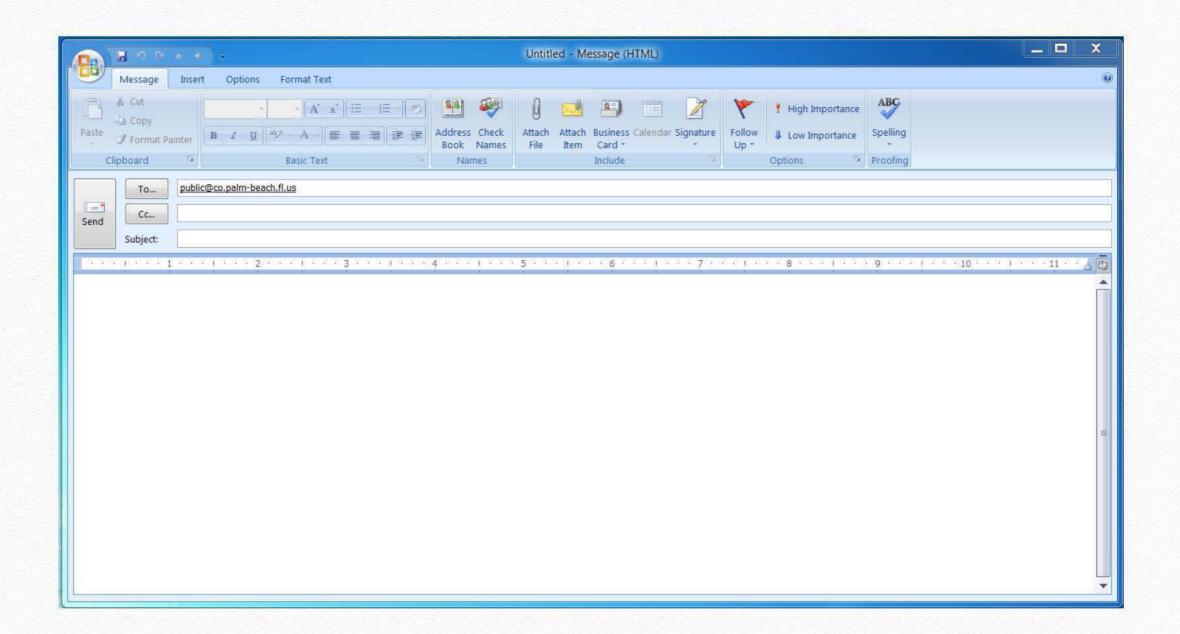




## **Administration**



public@co.palm-beach.fl.us





http://www.pbcgov.com/airport/





#### **Airports Directory**

#### Contact Us

- o Business
- a RFPs 8 Bids
- General Aviation
- Palm Beach International Airport
- North Palm Beach County General Aviation
- Palm Beach County Park Airport
- Palm Beach County Glades Airport

#### Department of Airports

Welcome to the Palm Beach County Department of Airports.



The Department of Airports operates a system of four airports. Each airport plays a role in supporting the needs of the general aviation community. With a direct economic impact of \$558 million annually, it is interesting to note that the entire amon't system is financially self-sustaining and receives no ad valorem tax dollars or general monies funds. All funding is generated from user fees either from airlines, general avation companies and users, parking facilities, and restaurant/retail leasing revenues. Also noteworthy, PBI restaurants are required to have "street pricing" so that passengers and visitors to the airport can enjoy a meal at the airport for the same price as "on the street" in Palm Beach County.

Paim Beach International Airport (PBI) serves both air carriers (airlines) and general aviation aircraft. The arport has a 24 hour control tower and a U.S. Customs & Immigration port of entry facility. The general aviation traffic at PBI has a choice of three fixed base operators.

In addition to PBI, the county operates three general aviation only airports which do not have any air carrier activity.

North Palm Beach County General Aviation Arroott (F45) is located in the north portion of the county and provides easy access to the Florida Research Park, Jupiter, and Palm Beach Gardens. F45 is a designated reliever for PBI and serves both reciprocating engine and jet aircraft and has a maximum runway length of 4,300'. Runway 13-31 is 4,300' long by 75' wide and has a max. weight limit of 30,000lbs.

Paim Beach County Park Airport (LNA) located in Lantana, Florida is located 5 miles south of PBI, LNA is moments away (by car') from the coastal cities of the Palm Beaches: Palm Beach, West Palm Beach and Boca Raton, LNA is a relever airport focusing on the general aviation reciprocating engine and turbine driven aircraft are prohibited from operating at Park Airport. There are several flight schools located at the airport for both fixed wing and neicopters. This is a noise sensitive amount with residential communities surrounding the airport with heavy populations to the east, west, and south sides of the airport.

Paim Beach County Glades Airport (PHK) is the counties designated general aviation recreational and sport flying airport. The airport is also designated for parachute operations. The airport is located in the western portion of Paim Beach County and is located adjacent to Lake Okeechobee. As the recreational airport, Glades supports the airport system by locating the recreational / sport aeronautical operations at a less congested airport.

## **Airports - Contact Us**

http://www.pbcgov.com/airport/contactus.htm



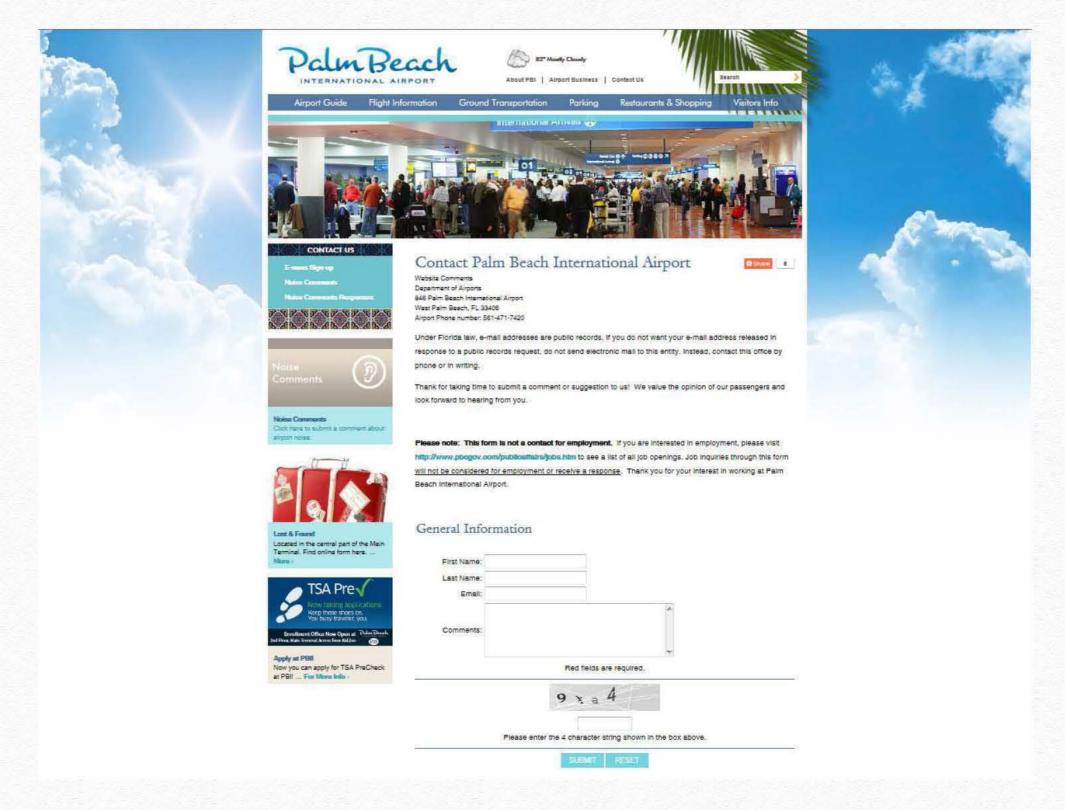


Palm Beach County: Home | Jobs | Links | Publications | FAQs | Sits Index | Sits Info | Contact PBC | Copyright 2015 Palm Beach County, FL. Web Site Disclaimer

## **Airports - Email Us**

http://www.pbia.org/contact-us/

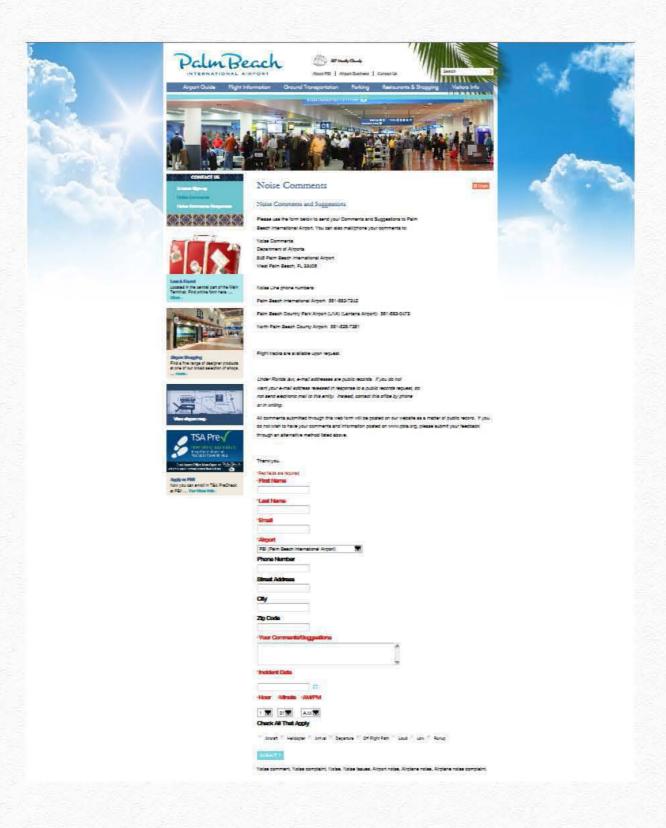




## **Airports - Noise Comments**

http://www.pbia.org/contact-us/noise





## **Community Services**

http://www.pbcgov.com/communityservices/



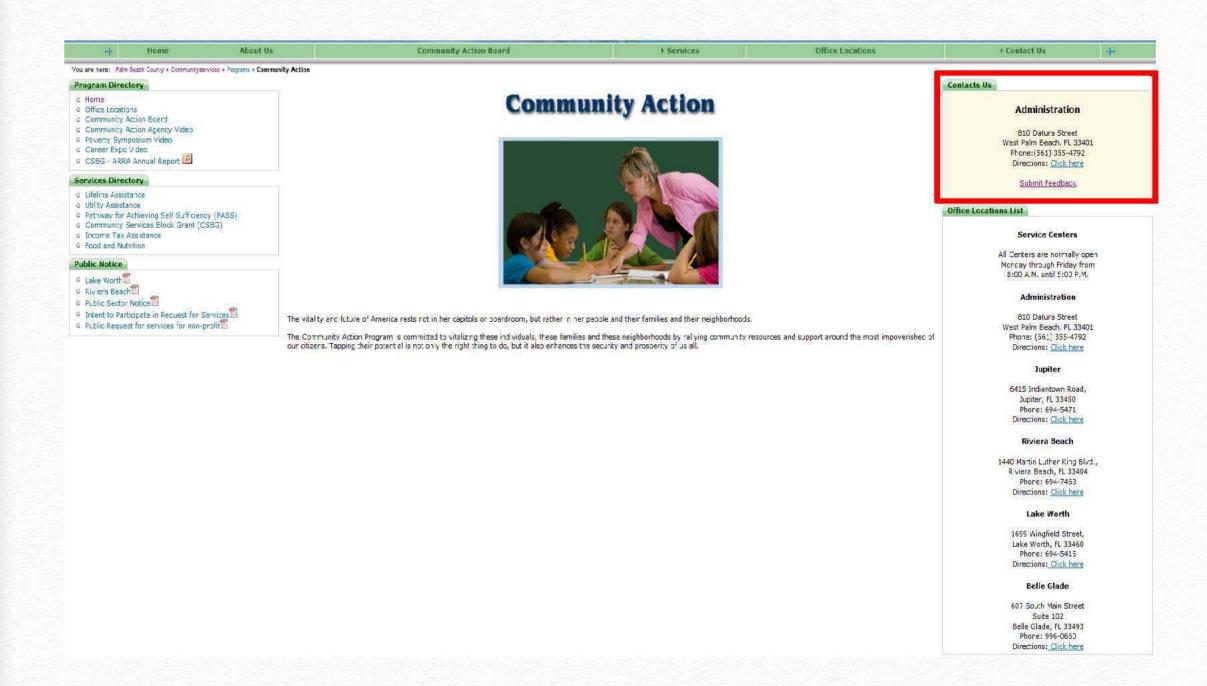


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## **CS** - Community Action Programs



http://www.pbcgov.com/communityservices/programs/communityaction/



## CS - Community Action Programs - Submit Feedback



http://www.pbcgov.com/communityservices/programs/communityaction/feedbackapp/

∔ Home	About Us	Community Action Board		▶ Services	Office Locations	Contact Us	•
You are here: Palm Beach County » Communityser	vices » Programs » Communityaction	» Community Action					
Program Directory			Submit Feedback to Com	munity Action		Contacts Us	
O Home O Office Locations Community Action Board Community Action Agency Video Poverty Symposium Video Career Expo Video CSBG - ARRA Annual Report		First Name: Last Name: Address:				Administration  810 Datura Street West Palm Beach, FL 33401 Phone:(561) 355-4792 Directions: Click here	
Services Directory		City: State:	▼ OR Province:			Submit Feedback	
O Lifeline Assistance Utility Assistance Pathway for Achieving Self Sufficienc Community Services Block Grant (CS Income Tax Assistance Food and Nutrition		Zip/Postal Code: Country: Phone Number: Cell Number: Email: Organization: Subject: Message:	Ext:	- A		Service Centers  All Centers are normally open Monday through Friday from 8:00 A.M. until 5:00 P.M.  Administration 810 Datura Street West Palm Beach, FL 33401 Phone: (561) 355-4792 Directions: Click here  Jupiter  6415 Indiantown Road, Jupiter, FL 33450 Phone: 694-5471	
						Directions: <u>Click here</u> Riviera Beach	
						1440 Martin Luther King Blvd., Riviera Beach, FL 33404 Phone: 694-7463 Directions: <u>Click here</u>	
						Lake Worth	
		E-mail Disclaimer  Under Florida law, e-mail addresses are public records. If you do entity. Instead, contact this office by phone or in writing.	not want your e-mail address r	eleased in response to a public records	request, do not send electronic mail to this	1699 Wingfield Street, Lake Worth, Fl. 33460 Phone: 694-5415 Directions: <u>Click here</u>	
						Belle Glade	
						607 South Main Street Suite 102 Belle Glade, Fl. 33493 Phone: 996-0660 Directions: <u>Click here</u>	

## **CS - Farmworker Program**

http://www.pbcgov.com/communityservices/programs/farmworker/



Community Services	About Us	▶ Programs	Publications	Contact Us
You are here: Fa m Beach County > Communityservice	s » Programs » Farmworker Programs			
Program Directory	Farmworker Program			Contact Information
<ul> <li>Home</li> <li>Program brochure</li> <li>(English)</li> <li>Program brochure</li> <li>(Spanish)</li> </ul>		TO MANY		Minerva Acosta Program Coordinator Email - macosta@pbcgov.org 607 S. Main Street, Suite 103 Belle Glade, Florida 33430 Phone: 561-992-7406
Program Services				Fax: 561-242-6813
Counseling and Evaluation			ty to achieve economic self-sufficiency through etion of training, program participants are then	Office
Classroom Training     On-The-Job Training	able to obtain year-round unsubsidized emplo			OFFICE LOCATION:
<ul><li>Support Services</li><li>Job Placement</li><li>Follow Up</li></ul>	Eligibility is limited to:			607 S. Main Street, Suite 103 Beile Glade, FL 33430 Phone: 561-992-7405
Public Notice	<ul> <li>Those individuals who have, during any comigrant or seasonal farm worker, or the d</li> </ul>		neir application for enrollment have been a	Fax: 561-992-7516 Office is open Monday through Frida
<ul> <li>Intent to Participate in Request for Services</li> <li>Public Request for services for non-profit</li> </ul>	<ul> <li>Be a U.S. Citizen or Non-Citizen.</li> <li>Males born after December 31, 1959, and</li> <li>Earned at least 50% of his/her their total farm work; and</li> <li>Been employed at least 25 days in farm v</li> </ul>	earned income from farm work or been	employed at least 50% of their total time in	from 8:00 am to 5:00 pm
	Farmworker's Program Board Information	1		
	Meeting Schedule	Board Members	Meeting Minutes	
	Farmworker 2014 meeting schedule dates	List of FJEP Board Members	Draft minutes in process of completion	

## **CS - Farmworker Program**

http://www.pbcgov.com/communityservices/programs/farmworker/



Community Services About Us ) Programs **Publications** Contact Us You are here: Palm Beach County » Communityservices » Programs » Human Services Human and Veteran Services Human Services Directory Mission: To provide, serve, and educate eligible residents of Palm Beach County through case management, social services, advocacy and community linkage a Home Tweets thereby empowering the ind vidual/family to improve their quality of life. a Assisted Living d Case Management a Disaster Recovery Case Management a Emergency Services The good peeps c FPL Care to Share ess have provided a Frequently Asked Questions a stellar simple overview of new a History @HUDoov chronic homeless a Homeless Services cefinition a Homeless and Housing Alliance a Indigent Cremation g Locations 13 Retweeted by PBC Human & a Self-Sufficiency Services Veteran g Veterans Services Office 9 Expand a Veterans Coaltion PBC YSD @PECYSD Palm Beach County Division of Human Services offers services within four (4) Program Components: Emergency, Self-Sufficiency, Intervention and Homeless YSD will accept Summer Camp Services. Vendor Applications from now until HOT Team - one team conducts targeted lan 12th 2016 To anniu niezce outreaches throughout Palm Beach County, Tweet to @PBCDHSVS focusing on areas of high concentration of homeless individuals; they will respond to community requests; and complete SPDATs in Latest News the field. Hunger Relief Plan: Palm Beach County 2015 Rental Entry Assistance Program For information on the SHIP/ REAP Program, please click here. Contact Information For the SHIP/REAP Checklist and Application click here. Claudia Tuck, Director 810 Datura Street Housing Focused Outreach Teams - two Please note: If the new residence is occupied prior to the case manager approval SHIP funds can not be utilized. West Palm Beach, FL 33401 teams work with a caseload of the most Phone: 561-355-4775 vulnerable homeless individuals - engaging in e-mail us regular housing focused discussion and activities, taking them to see housing Homeless Services Access alternatives and place in housing. An individual or family applying for services must provide verification of income and assets, as well as, two forms of identification and verification of bills. Additional information, as applicable, may also be required. To access Homeless Services call With the exception of specialized programs, services are accessed through three main offices located in Riviera Beach, Delray Beach and Belle Glade, In addition, Senator Philip D. Lewis Center arrangements can be made with the social worker to meet with an individual if transportation into the office is a barrier. There are no fees for most programs administered. For specialized programs, such as Indigent Burial/Cremation, liens are filed against the estate of the deceased. 561-904-7900 Senator Philip D. Lewis Center - Homeless A REPORT OF HEALTH & HUMAN Services staff will assess individuals at the SERVICES IN PALM BEACH COUNTY Lewis Center for Housing Focused Services and Based on Key Community Indicators 2010

provide Case Management to homeless

individuals in transition.

## **CS** - Senior Services

http://www.pbcgov.com/communityservices/programs/seniorservices/



**Publications Community Services** About Us ) Programs You are here: Palm Beach County » Community services » Programs » Senior Services

#### Senior Services Directory

- Case Management
- o Adult Day Care
- Emergency Home Energy Assistance for the Elderly Program (EHEAP)
- Nutrition Program
- o Senior Centers
- Volunteer Opportunities

#### Programs

- Community Action Programs
- Farmworker Program
- Friancially Assisted Agencies
- · Human Services Division
- Ryan White Comprehensive Aids Resource Emergency (C.A.R.E.) Act
- Senior Services Division

#### Community Services

- o Home
- About Community Services
- o Programs
- Publications
- Contact Us

#### **Senior Services**

Each May, the nation celebrates Older Americans Month to recognize older persons for their contributions and provide information to help them stay healthy and active. This year's focus is injury prevention, with the theme "Get Into The Act."

Older Americans Month (OAA) is a time to acknowledge the contributions of older persons. The Senior Centers will celebrate older persons throughout the month with exciting events and activities. Please visit one of the 3 Senior Centers listed below and take a tour and see the wonderful activities and events you can be involved with! Click on the links listed below for additional information:

DOSS - Programs, Services, Centers & Contact Information

#### Division of Senior Services Accepting Private Pay



#### **Division of Senior Services**

Division of Senior Services' (DOSS) mission is to provide accessible and high-quality services to help seniors 60 and older attain optimal independence, and promote quality of life for seniors and their caregivers.

DOSS goals are to administer to seniors a comprehensive range of programs that provides social and emotional well-being; to encourage independence; and to support seniors and their caregivers within the community with dignity and choice.

#### Contact Information

Faith Manfra, Director 810 Datura Street West Palm Beach, FL 33401 Phone: (561) 355-4750 Fax: (561) 355-3222

#### Important Links - Resource Numbers

- PBC Palm Tran: 561-841-4200
- Palm Tran CONNECTION: 561-649-9838
- Area Agency on Aging's Elder Helpine:1-866-584-5885

#### Holiday Schedule/Closures

Holiday Schedule

## CS - Ryan White C.A.R.E. Act

http://www.pbcgov.com/communityservices/programs/care/



**Community Services** 

About Us

**Programs** 

**Publications** 

Contact Us

You are here: Palm Beach County » Community services » Frograms » Ryan White C.A.R.E. Act (Comprehensive AIDS Resources Emergency Act)

#### Ryan White C.A.R.E. Act Directory

- o Home
- Your Suggestions

#### Programs

- Community Action Programs
- Farmworker Program
- Financially Assisted Agencies
- Human Services Division
- Ryan White Comprehensive Aids Resource Emergency (C.A.R.E.) Act
- Senior Services Division

#### Community Services

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#### Ryan White C.A.R.E. Act (Comprehensive AIDS Resources Emergency Act)



Contact Information

Geoffrey Downie, Program Manager Phone: 561-355-4730

Palm Beach County Department of Community Services contracts with local HIV/AIDS Service Providers throughout Palm Beach County. These service providers address the health care and service needs of people living with HIV disease and their families that live in Palm Beach County. A wide range of services are offered; medical, case management, housing, dental care, food services, transportation, legal services, substance abuse and mental health counseling, to name a few.



A REPORT OF HEALTH & HUMAN SERVICES IN PALM BEACH COUNTY-

Based on Key Community Indicators 2010









Based on Key Community Indicators 2010

## CS - Ryan White C.A.R.E. Act - Your Suggestions



http://www.pbcgov.com/communityservices/programs/care/suggestions.htm

· Community Services	About Us	▶ Programs	Publications	Contact Us
ou are here: Palm Beach County » Communitysenic	es » Frograms » Care » <b>Your Suggestions</b>			
Ryan White C.A.R.E. Act Directory	Your Suggestions			
<ul><li>Home</li><li>Your Suggestions</li></ul>	Let us know how we can make this web site more usemail link to the left or through the regular mail.	seful to you, and how we can better serve the	community! Please send us your commen	its, suggestions or concerns using the
Programs				
<ul> <li>Community Action Programs</li> <li>Farmworker Program</li> <li>Financially Assisted Agencies</li> <li>Human Services Division</li> <li>Ryan White Comprehensive Aids Resource Emergency (C.A.R.E.) Act</li> <li>Senior Services Division</li> </ul>				

o Home

ProgramsPublicationsContact Us

About Community Services

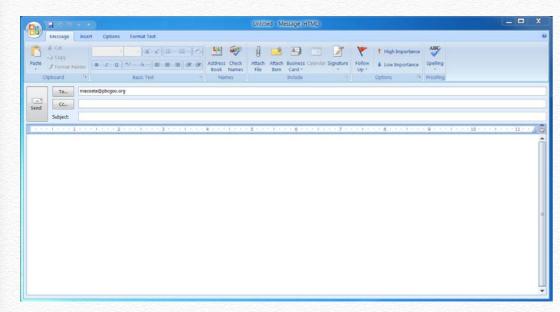
## Various CS Programs – e-mail us

FLORI DA

/

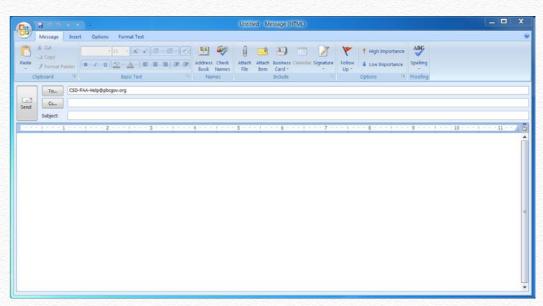
### Farmworker Program

macosta@pbcgov.org



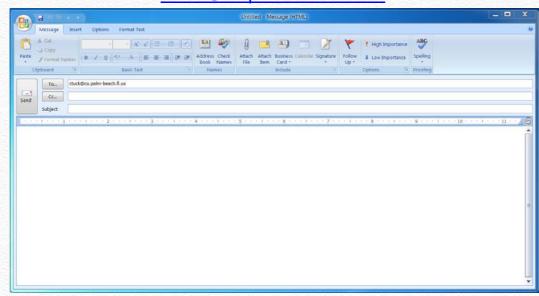
### Financially-Assisted Agencies

CSD-FAA-Help@pbcgov.org



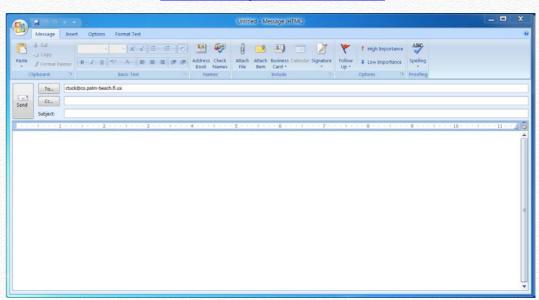
### **Human Services**

ctuck@co.palm-beach.fl.us



### Veterans Services

ctuck@co.palm-beach.fl.us



## **Cooperative Extension Service**

http://www.pbcgov.com/coextension/



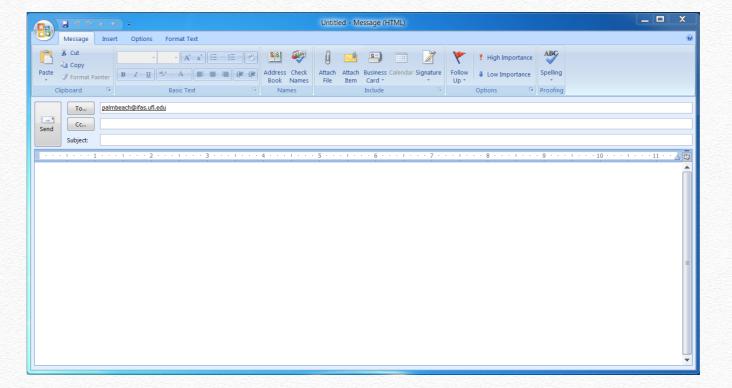


## **Cooperative Extension Service**

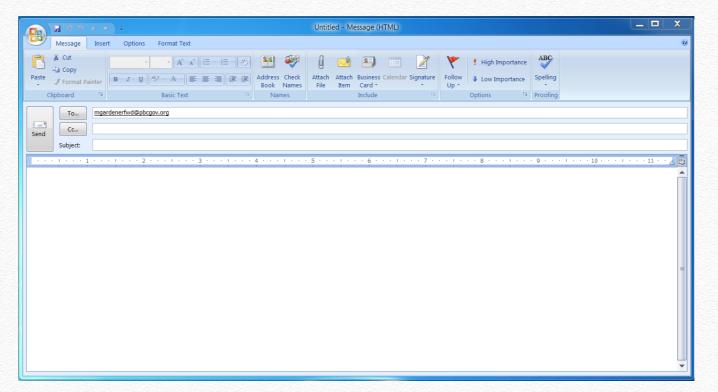


Cooperative Extension Service Email

palmbeach@ifas.ufl.edu



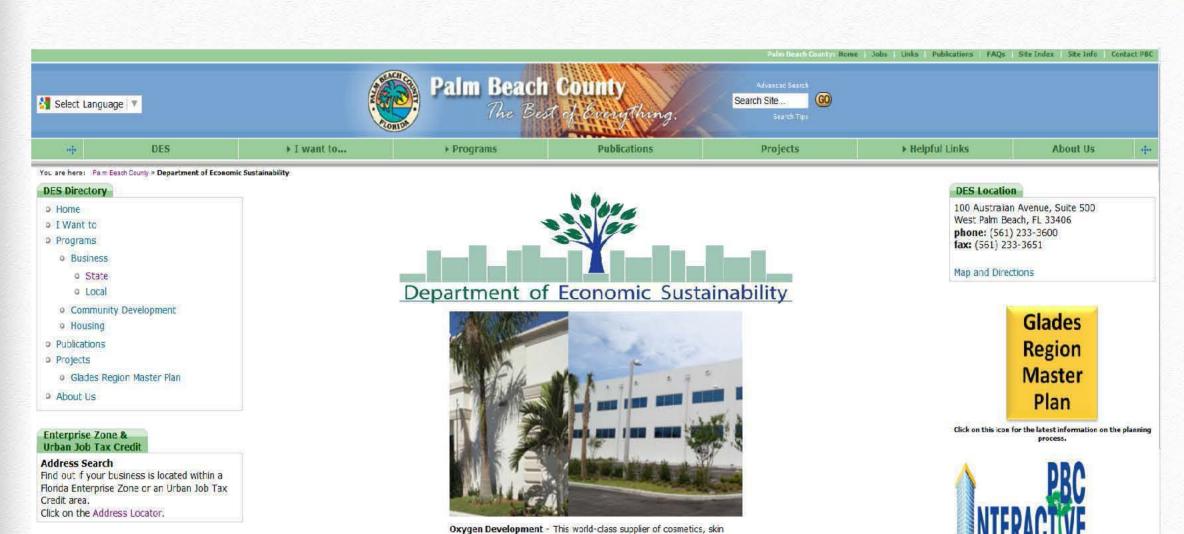
Ask a Master Gardener mgardenerfwd@pbcgov.org



## **Economic Sustainability**

http://www.pbcgov.com/DES/





Palm Beach County's **Department of Economic Sustainability (DES)** administers programs for business development, housing, and community initiatives. This department's mission is:

care, hair care, and over-the-counter drug products completed construction of its \$23 million manufacturing facility in the village of Palm

Section 108 Loan Program.

Springs. The county financed \$6 milion of project costs through the

To advance community sustainability by increasing economic competitiveness and improving the elements that create a high quality of life for Palm Beach County's residents.

Looking for the best site for your business relocation or expansion? Interested in surrounding commercial or industrial uses? Our real-time research tool will help you locate future and existing land uses, zoning districts, North American Industry Classification Systems (NAICS) codes, census data, enterprise zones, ownership and property tax information, and more. Click on this icon to access the site.

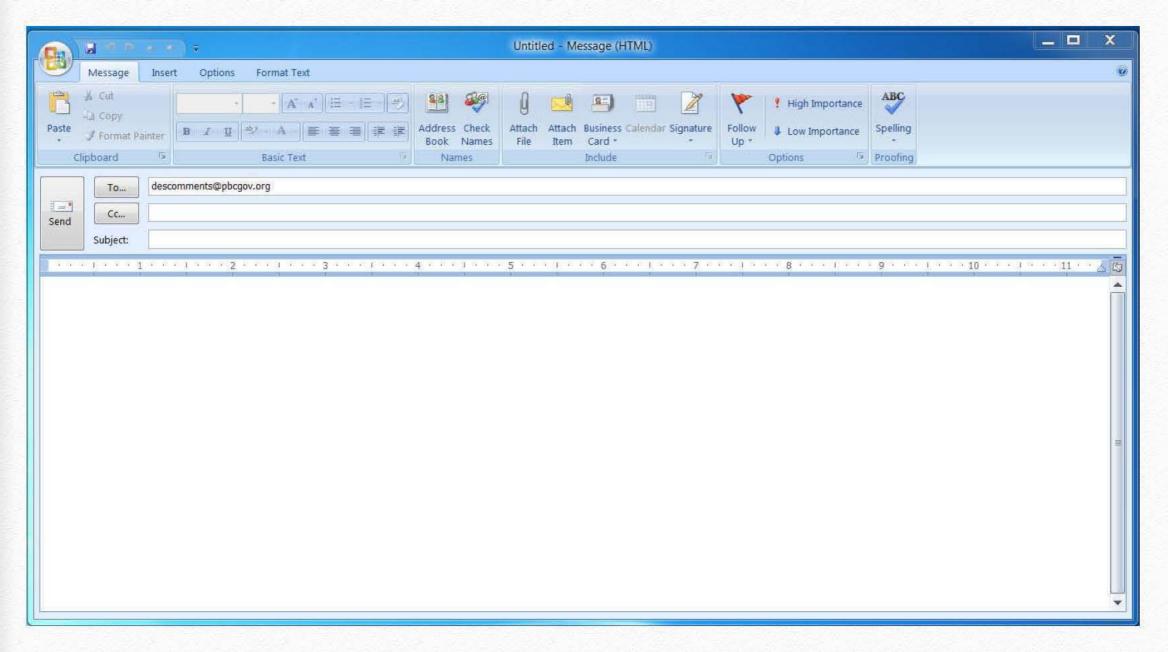
DES Comments

Click here if you have comments on DES

## **Economic Sustainability - Comments**



descomments@pbcgov.org



## **Engineering and Public Works**

http://www.pbcgov.com/engineering/





You are here: Palm Beach County » Engineering and Public Works Department

#### Main Directory

- Engineering
- Divisions And Sections
- o Links
- o FAQs
- Contact Us

#### **Divisions And Sections**

- Adopt-A-Road Program
- Engineering Action Center
- Engineering Links
- Construction Coordination
- Land Development
- Reprographics
- Road & Bridge
- Roadway Production
- Streetscape
- Traffic

#### **Engineering and Public Works Department**



George T. Webb, P.E., County Engineer Tanya N. McConnell, P.E., Deputy County Engineer Steve Carrier, P.E., Assistant County Engineer

Questions and inquiries contact the Engineering Action Center

Phone: (561) 684-4018, (561) 684-4012 Email: ENG-ActionCenter@pbcgov.org



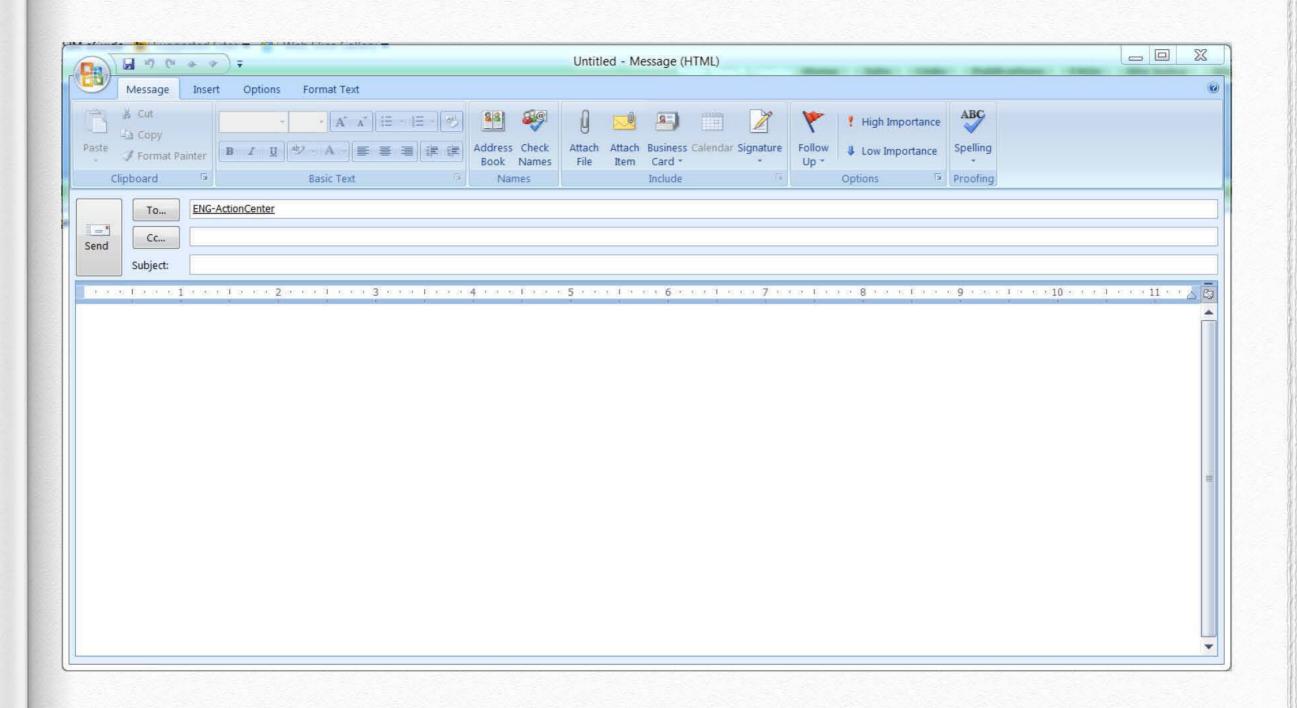
Executive Office 2300 N. Jog Road West Palm Beach, Florida 33411-2745 561-684-4000

Palm Beach Courty: Home Jobs Links | Publications | FAQs | Ste Index | Site Info | Cortact PBC Copyright 2015 Palm Beach County, FL . Web Site Disclaimer

## **Engineering Action Center**

ENG-ActionCenter@pbcgov.org





## **Engineering Contact Us**



Web Link: <a href="http://www.pbcgov.com/engineering/feedbackapp/">http://www.pbcgov.com/engineering/feedbackapp/</a>



## **Environmental Resources Management**



http://www.pbcgov.com/erm/



## Environmental Resources Management – Contact Us



http://www.pbcgov.com/erm/contactus/

**	) Coastal Resources	) Lakes, Estuaries and Lagoons	) Mosquito Control	) Natural Areas	Permitting Regulation	Construction Contracts	<b></b>
ERM Home					_		
ERM Directo	ory	Contact Us				Current Highlights	
About ER     Calendar     Contact U     Jobs     Links     Outdoor U     Publication     Quick Income.	of Events  Js  Photography Workshops ons/Reports	The	<b>Department of Environr</b> 2300 North Jog  West Palm Bea  Phone: 5  Fax: 56	O Jupiter Ridge Natural Are for environmental restoration and will reopen on January [PDF] O Read the latest edition of Worth Lagoon E-News [LITO Read the Fall 2015 edition Environmental Times [PDF]	ion work 19, 2016. the <i>Lake</i> INK] of		
o Sign Up f	or Email Updates	Driving Directions (and map) to	o ERM			Become a Natural Area You	outh
o Voluntee	r at ERM	From I-95 or Florida's Turnpike (right) side of Jog Road. ERM is located on the fourth floo Map		. Turn north (right) at Jog Road and	the Vista Center is on the east	Explorer by completing a Hunt at a local natural are Watch this touching footag Andrew "Red" Harris Arti deployed last week 1 mile	a! [PDF] ge on the <b>ificial Reef</b>

## **ERM - Email Addresses**





#### Email Addresses

NOTICE: These e-mail addresses are provided to the public for general questions only. ERM does not guarantee a rapid response. Do not use these e-mail addresses as a means to send applications, legal documents, or any otherwise sensitive materials unless specifically directed to do so by ERM personnel. In addition, please be aware that e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

# Matural Areas Stewardship | Environmental Enhancement & Restoration | Artificial Reefs | Resources Protection | Finance & Support Services | Mosquito Control | Website Maintenance | Artificial Reefs | E-mail | erm-artreef@co.palm-beach.fl.us | with questions pertaining to: O Artificial Reefs | Artificial Reefs | Coastal Resources | E-mail | erm-enhance@co.palm-beach.fl.us | with questions pertaining to: O Coastal Resources | O Beaches and Inlets | O Beach Nourishment Projects | O Dune Restoration Projects | O Engineered Erosion Control Structures | O Engineered Erosion

o Lakes, Estuaries, Lagoons

o Inlet Management

- o Freshwater Habitat Enhancement
- Estuarine Habitat Enhancement
- o Lake Worth Lagoon
- o Manatee Protection
- Sea Turtle Protection

#### Construction Contracts

E-mail erm-bidding@pbcqov.org with questions pertaining to:

O Construction Contracts

#### Lakes, Estuaries, and Lagoons

E-mail erm-artreef@co.palm-beach.fl.us with questions pertaining to:

- Freshwater Habitat Enhancement
- Chain of Lakes
- Estuarine Habitat Enhancement
- o Lake Worth Lagoon

#### Mosquito Control

E-mail erm-mosquito@co.palm-beach.fl.us with questions pertaining to:

- o Mosquito control and how you can control mosquitoes
- Report mosquito activity

#### Natural Areas

E-mail erm-natural@co.palm-beach.fl.us with questions pertaining to:

- o Acquisition of natural areas
- o Planning, preparing, and implementing natural area management plans
- o Biological monitoring and maintenance of natural areas

#### Resources Protection

E-mail erm-protect@co.palm-beach.fl.us with questions pertaining to:

- o Petroleum storage tank compliance; contamination cleanup
- o Upland/wetland protection
- o Water resources
- Wellfield Billing
- Development review

#### Support Services (GIS Coordination, Volunteer Services)

E-mail erm-support@co.palm-beach.fl.us with questions pertaining to:

- o GIS-related issues
- Volunteering for ERM projects or office activities

#### Website Maintenance

E-mail erm-master@co.palm-beach.fl.us with comments, problems, or questions about:

- o General website design problems
- Bad links to web pages
- o Graphic display problems

## **Mosquito Control**

Web Link: <a href="http://www.pbcgov.com/erm/mosquito">http://www.pbcgov.com/erm/mosquito</a>





#### ERM Home

#### **Mosquito Directory**

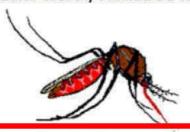
- Zika Virus
- Health
- Control Tips
- Other Agencies

#### **ERM Directory**

- About
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- Event Calendar
- o Index
- o Jobs
- Links
- Outdoor Photography Workshops
- Publications
- Sign Up for Email Updates
- Volunteer

#### **Mosquito Control**

9011 W. Lantana Rd., Lake Worth, Florida 33467. Tel: 561-967-6480



Air Spray HOTLINE: 561-642-8775
Report Mosquito Activity

The goal of Mosquito Control is to enhance the health and quality of life of County residents and visitors through the reduction of mosquito populations.

#### Objectives:

- Provide an effective mosquito control program utilizing chemical treatment, hormonal and bacterial larvaciding and other biological controls.
- Educate residents on how to eliminate mosquito breeding in their yards.
- Provide effective response coordination and public information management during mosquito transmitted disease outbreaks.
- Tips for reducing mosquito populations
- Mosquito-borne diseases
- Brochure
- Additional Links
- o SLE and West Nile Virus Information: Florida Department of Health. [External Link]

## **Report Mosquito Activity**

Web Link: http://www.pbcgov.com/erm/mosquito/servicerequest.htm



		1117 775	-
Lakes, Estuaries and Lagoons	Mosquito Control	Natural Areas	Permitting Regulation

#### Report Mosquito Activity

#### Please fill out all areas below. Be sure to include the following information in the message box:

- Name of Development. If gated, provide gate number.
- o Names of two major roads at nearest intersection (Example: Lake Worth Road and Military Trail)
- o Nature of mosquito nuisance (swarming, biting, larvae?).
- Location of mosquitoes on the property (front yard, back yard, inside house?).
- Time of day the mosquitoes are biting (daytime, nighttime, both?).
- Will the resident be home and/or the exterior property accessible during business hours (7:00am-3:30pm)?

NOTE: Please be aware that ditches and ponds DO NOT produce mosquitoes if they are free of exotic and nuisance aquatic vegetation.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Marines viction of the second	
First Name:	
Last Name:	
Address:	
City:	
State:	▼ OR Province:
Zip/Postal Code:	
Country:	•
Phone Number:	Ext:
Cell Number:	
Email:	
Lilldii.	
Organization:	
Subject:	Report Mosquito Activity ▼
Message:	
	all
	Submit Reset

## **Equal Opportunity**

http://www.pbcgov.com/equalopportunity/





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You are here: Falm Beach County » Equalopportunity »	Contact Us								
Main Directory	Contact Us							Contact Us	
2) 10 404	Your Contact Info First Name: Address: City: Home Phone: Under Florida law, a public records re Email: Feedback Explain your feedback Subject:	e-mail addresses a equest, do not send or request for assistan	State: Floor re public records. If you electronic mail to this ca (Plaase be brief, but spec	Work Phone:  ou do not want your e-mail addrentity. Instead, contact this off  Fax:  crific).	ice by phone or in wri	ting.		West Fax	Government Center 1 North Olive Avenue 10th Floor 1 Palm Beach FL, 33401 Tel (561) 355-4884 1 (561) 355-4932(Fax) Mapquest Submit Feedback
	or bank/credit card a constitute legal notice	to the Office of Equa	al Opportunity is consider ommunications made thro County Office of Equal (	nt Form  red a public record. Please do not ough this electronic message sys Opportunity, employees or representations.	em shall in no way be o	deemed to			

## Equal Opportunity – Frequently Asked Questions <a href="http://www.pbcgov.com/equalopportunity/faqs.htm">http://www.pbcgov.com/equalopportunity/faqs.htm</a>



7 <del>6</del>	Home	► Equal Employment	+ Fair Housing Information	Disability Accessibility	Human Relations Camp	Public Accemirocation	Erochures		FAQ1	Forms	Units	Wage Dissute Program	B4
n Nere - Paintage County (Algue In Objection)	silocorale • RiQu		Frequently Asked Questions								Contact Us		
Baise Employment Information     For industrial Information     Dutability Access billing     Human Residence Camp     Public Accommodation     Public Accommodation     Facility     FACILITY     FACILITY     FACILITY			1 Q. My possistreating me differently than	the boss' actions are due to one of our covering to give one my floar pay.  Nour Division at: [561] 640-0474 [viest Paiming to pay me for unused vacation time.	sacotegories. There are no laws to protect e Beach office; or (305) 598-4607 (Maint).	there anything you can do? maloyees from this kind of treatment unless the !	oss is only directing this behavior t	oward one protected class	s of workers and not others,			Government Center 301 North Oline Ayenue 10th Floor West Pam Beach R., 33401 Tol. (SE1) 355-4834 Fax (SE1) 355-4832 Fax) 350000455	
inks rage Dispute Program			4 Q. I was hired for a position and when I re A. Florida is an "Bholoyment at Will" state. And Salat Bholoyment Optionate.	eported to wort, I was told that they hemployee can be hired and fired at any time	ad changed their mind. Is there anythin for any reason. However, if the reason is because	g E can do? use of a terson's race, color, religion, national or	gh, sex, disability, age (over 40) o	or sexual orientation, mari	tal status or lamillal status,	it may be a violation of the Paim Beac	hCourty's	Submit Feedback	
Calendar un Book Answers			Company of the format and the process of the company of the compan										
un Back			<ol> <li>Q. Can my employer fire me for missing wo</li> <li>Depending on the severity of the liness, the s</li> </ol>		edical Leave Act). If they do not, then no pr	otection exists except for categories covered Pair	Beach County's Bauel Employmer	t Draisance.					
m Now or Pay Later			Q. I was hurt on the job and my employer    A. Contact the Division of Violkers Compensation										
			S Q. Do I have to let a pregnant employee v  A. The employee should be allowed to work until	inity Nedical Leave Act). Also, if you serverk until she has a doctor's release, of her doctor fells her she must quit work.	ep positions open for other temporary medica	problems, you must do the same for pregnancy.	Otherwise it can be considered as i	creating an employee who	is pregnant d <mark>ifferentiv based</mark>	of her sex.			
			<ol> <li>Q. Can I change a pregnant employee's di λ. Not unless she has a doctor's excuse.</li> </ol>	uttes?									
			10 Q. How do t get: a copy of my 6ED investig A. You must make a request that focuses name Director, ham Beach County Office of Equal Opt Government Center 301 horth Direc Adems, 10th Floor West Palm Beach, Ft. 13401	of file and file number. OBD can only releas	e copies of your file after the case is closed. S	end your request to:							
			MILL THE COLUMN TWO IS NOT THE COLUMN TWO IS	Odays from the last date of discrimination.	If it is an employment situation that happened it is an employment complaint that happened	d more than 180 days ago but less than 300, the Fi more than 301 days ago but less than 365, the Fi	qual Employment Opportunity rise Commission on Human Fleeto	Commission (EEOC) ca ors can investigate your o	r investigate your complaint omplaint.	If it is a housing situation that occur	red within		
			12 Q. Do you represent me? A. No. 080 is a return fact-finding agency durin discrimination.	ng investigations I OBO's job is to investigat	e each complaint to determine if there is evid	ence that a violation of the law has occurred. If it	s determined that there is probable	cause to believe discrimi	ration has occurred, then Of	90 has an interest in preventing and el	Inirating		
				one or more major life activity. These are o	tefned as walking, talking, seeing, hearing, b	reathing, etc. Working has also been defined as a	najor life activity. Accommodation	s for disabilities of employ	rees must also be ressonable	to the situation.			
			14 Q. I filed a complaint with the EEDC or with λ. No. If you were employed in Pain Seach Cour			i-flietre complaint with DBD as part of our Busi-	lling Agreement with these two fea	seral agencies.					
			LS Q. What is discrimination? A. Discrimination is treating a person, or a ground families with children; sexual crientation, nar	p of persons differently than others are tree ital status and gender identity or expression	and under the same or similar circumstances,	of demiling a person of persons the same benefits	or privileges provided to others be	cause of that person's rac	e, color, sex, age, hetional o	rigin, religion, disability, familia statu			
					and to the terms and conditions of housing. It	is also illegal to advertise "no chilcren" in ads for	nousing.						
			<ol> <li>Q. Can an employer refuse to hire me beca λ. No, not as long as you are qualified and cases</li> <li>Q. What kied of questions shoeldn't lack.</li> </ol>	ile of performing the essential functions of the	m 50								
			A. Any questions about race, ethnic origin age.	or sexare prohibited. If the person has a re		he person will need a specific accommodation to	efform the essential functions of the	he joo.					
			19 Q. Am I covered if I believe that I was elso A. Yes. Paim Beach Courty's Equal Employment	Croinance and Rair Housing Ordinance both	provide protection against discrimination ba	sed on sexual orientation.							
			<ol> <li>Q. Can my employer talk to me any kind of λ. There is no law against a rude employer unles</li> </ol>		exual comments of offersive comments about	age disability or other protected categories.							
			<ol> <li>Q. What if I believe my toimer employer is λ. This is not recessarily lilegal. However, if the</li> </ol>	s "black-balling" me when a potential r e employer is coing this decause you filed a	new employer is calling for a reference? discrimination compaint against them, this o	ould be considered retailation and that is covered	urder Palm Beach Countr's Equal B	mplcyment Dirdharcs.					
			<ol> <li>Q. Will the Paint Beach County DEO and EE</li> <li>A. Nc., only one agency investigates and then shi</li> </ol>			investigate the companit.							
			<ol> <li>Q. How long does an investigation usually λ. This varies depending upon the complexity of</li> </ol>		e. We usually complete an investigation with	in six months, eithough it could be much shorter	r orger than this.						
			AND THE RESERVE OF THE PARTY OF	that occurred. You can get back-pay in disch	large cases, a job in failure to time cases, the	apartment in failure to rent cases and you can als	get a monetary remedy for ceptive	ation of civil rights, emotiv	onal suffering and humilitation	E01			
			25 Q. What #1 want to settle my case rather \(\lambda\). We always encourage the parties to consider		birt is fied, we will ask the perties to discus	s settlement with our compliance investigators,	ettlement effectively ends the case	E.					
			26 Q. Who has the burden of proving discrime A. The complainant must prove they are a mem- the burder shifts back to the complainant to sho	ber of a protecties category, that something	bad happened to them and that there is a cor of the real reason, but a pretext to discrimin	nection between the teathing and their protected ste.	category. The ourcentrenshifts to	the respondent to articul	elea egitimate, rondscrir	ninatory reason for what happened. At	ther point		
			27 Q. Am 1 required to tell my employer about A. Yes and No. If the sexual harassment is "culo that the employer has a record of not doing any?"	produc' sexual harassment, meaning sex	has been made a term or condition of your em	ployment by a supervisor, you co not have to tell	them first. If the sexual navassmen	t s histlieervirorment,	"you have to tell a person in	a position of authority UNLESS you ca	nprove		
			28 Q. What is the legal definition of sexual hall A. Sexual harassment is defined as any behali		includer Larba numbers as well as abusiness	d for others our wall are foliated alaborate on favoridation	e Shakar wasanahadana ra	automata hasis					

## **OFMB - Budget**





OFMB Budget Contracts Financial Management +

You are here: Palm Beach County » Ofmb » Budget

#### **OFMB Directory**

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- Budget
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- Other Agency Budgets

#### **Budget Division**

The OFMB Budget Division prepares and administers Palm Beach County's annual budget in accordance with Florida Statutes and the policies of the Palm Beach Board of County Commissioners. On behalf of the County Administration Department and the Board of County Commissioners, the Budget Division fulfills an oversight role and provides general guidance and assistance to County departments, members of the public, media representatives, and other government agencies.

#### Primary services include:

- o Preparing the County's annual operating and capital budgets,
- o analyzing and processing changes to the adopted budget,
- o planning for future operating and capital requirements,
- o reporting financial trends and issues, major project status', and departmental performance measurement data,
- o reviewing and commenting on the fiscal impact of Board agenda items,
- and, providing financial expertise, assistance, and information to the Board, Administration, departments, citizens, and media representatives.

#### Contact Us

If you have any questions or comments regarding the budget process, please call the Budget Office at 561-355-2580 or send an e-mail to budget@pbcgov.org

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#### Budget

- Annual Budgets
  - Capital Budgets
  - o Capital Projects Status Reports
  - Revenue Manual
  - o Single Audit Reports
  - Management Letters
  - Indirect Cost Rate Agreement
  - o Management Letters

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FMB Directory		Richard Iavarone, Director		
DFMB Home     Budget     Contracts     County Investment Polcy     Financal Management     Other Agency Budgets		Debt Management (561) 355-2733 Mark Braun, Debt Manager  Revenue Collection Section (561) 355-4010		
		Genn Meeder, Coordinator		
		Fixed Assets Management Office 2455 Vista Parkway (561) 233-2032 Angelo DiPierro, Manager Lercy Dunn, Financial Analyst II Larissa Mendez, Fiscal Specialist II Armando Friman, Inventory Coordinator Janet L. Smith, Fiscal Specialist II Frank Soesman, Fixed Assets Specialist Rob Colon, Fixed Assets Specialist		
		Thrift Store  2455 Vista Parkway  (561) 233-2256  Angel Rodriguez, Surplus Assets Disposal Manager Erin Taylor, Cierical Specialist I  Michael Ramnanan, Student Technician Paul Purdin Jr., Student Technician		
		Impact Fee Office 2300 N. Jog Road, Rm 2W26 (561) 233-5014 Willie Swoope, Coordinator Michele Bonanni, Financial Analyst II		

## **Fire Rescue**





Palm Beach County » Palm Beach County Fire Rescue Other PBC Links: Jobs | Links | FAQs | Site Map | Contact Us Palm Beach County Fire Rescue When seconds count, count on us PBCFR Home Information ▼ Dept. Sections ▼ News/Media ▼ Forms\Pubs ▼ Employment ▼ Employee Corner Other ▼ Local Time/Shift 03:28:28 PM Palm Beach County Fire Rescue was created by State law in 1984 to provide fire and emergency medical services to portions of the unincorporated area and select municipal areas of Palm Beach County. These areas are designated Thursday, January 7, 2016 within four Municipal Service Taxing Units (MSTU's) which were created to fund this service. We cover 1,813 square miles and provide services to approximately 746,000 residents throughout the County "A" Shift In addition to providing fire suppression, hazardous materials mitigation and emergency medical (advanced life support) services, Palm Beach County Fire Rescue provides a number of other services related to protecting the lives and property of its citizens. The prevention of fire before it starts is of paramount importance in effectively protecting life and property. Public education, annual inspection of businesses and ensuring strict code compliance on newly constructed buildings are all methods utilized by Palm Beach County Fire Rescue to reduce fire incidents. c Contact Us Our Mission o CSR Committee o Information for the Department News and Press Releases Community o Insurance Verification Letters o Station 74 Hosts Leadership Gades Class of 2016 Tireworks Safety o Battalon Three Crews Perform Flashover Training o PBCFR Celebrates with JFK on the Opening of their new Obstetrics Department o Burn Permits o Volunteering with PBCFR o Wreaths Across America o\_Fire Rescue Advisory Board o PBCFR at Lake Worth Holiday Parade o Fuel Farm Drill at PBIA PBCFR Annual Report o Hands Only CPR Training in Local Communities FY2013 o Crews Battled Mulch Fire for Several Days in Pahokee o Dr Scheppke Speaks at COBWRA Meeting o ISO News Release -- More PECFR Department news ... o ISO PPC Survey Contact Us Paim Beach County Fire Rescue 405 Pike Road West Pam Beach, FL 33411-3815 Phone Numbers Fax Numbers E-Mail Addresses Contact Form Follow us on:

## Fire-Rescue - Contact Us



http://www.pbcfr.org/contact.asp

Phone Numbers
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Contacting Palin Beach County Fire Rescee We encourage you to contact us if you are unsure of the conect person or section, just fill out the form below and your feedback will be directed along the correct path. As always, if you are experiencing an emergency, please call 9-1-1 immediately. Please send all mail-based inquiries to Palm Beach County Fire Rescue 405 Pike Road West Palm Beach, FL 33411-3815 For questions about ... Contact .. at phone number ... General Questions Main Office (561) 516-7000 Fire Rescue Administrator Administrators Office (561) 616-7000 Deputy Chief - Operations (561) 616-7003 Deputy Chief (Fire Marshall) - Arson investigation (561) 616-7030 Division Chief - Operations (561) 516-7015 Planning (561) 516-7027 Firefigher and EMS Training Training and Safety Division (561) 516-7017 (561) 516-7025 News and Nedia Relations Public Information Officer (561) 516-7077 Becoming a Firefighter Recruitment and Human Resource Development (561) 616-7005 911 Dispetch Services Division Chief - Communication Center (561) 616-7079 Existing Inspections (561) 616-7033 Inspections Insurance Ventication Letters Plan Review, New Construction and Occupational License Inspections Plan Review (561) 233-0050 Fire and Life Salety Presentations Community Education (561) 616-7033 Information and Technology Services (ITS) PBCFR Websile (561) 516-6949 serd fax to ... To cortact ... about ... Records Custodian Records Requests (561) 616-7083 Transport Billing (561) 616-7086 All Other Correspondence (561) 616-7080 For information about ... E-Mail ... News and Media Relations Captain Albert Borroto, PIO Fire Prevention/Inspections Division Chief Lawy Willhits Mike Nartz Finance and Budget Records Custodian Kim Herron Community Education Website Information System Analyst Programmer Please Be Aware:
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#### **Human Resources**

http://www.pbcgov.com/humanresources/





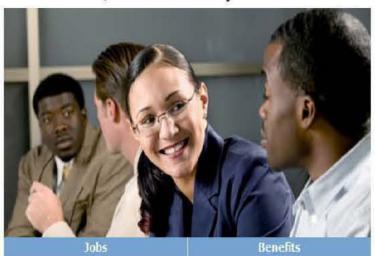
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#### Mission

Human Resources enables County departments to meet their service delivery responsibilities by hiring the most qualified employees, and retaining value employees by ensuring effective leadership, competitive wages and benefits, training and development opportunities, and a safe and discrimination-free environment.

Human Resources Department
People are our Greatest Asset



#### Job Hotline

(561) 616-6900

TDD:(561) 616-6895 (For Hearing Impaired)

#### Contact Us

100 Australian Avenue Suite 300 West Palm Beach FL, 33406 Tel (561) 616-6888 Fax (561) 616-6893 Office hours: 8:30 a.m. - 5:00 p.m. (Mon - Fri)

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If you have a question to ask the librarians, choose the appropriate area of expertise. Please remember that we are not able to perform lengthy research. This service is restricted to providing brief answers to factual questions or suggestions of resources which might help you find the answer to your question

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### **Medical Examiner's Office**

http://www.pbcgov.com/medicalexaminer/



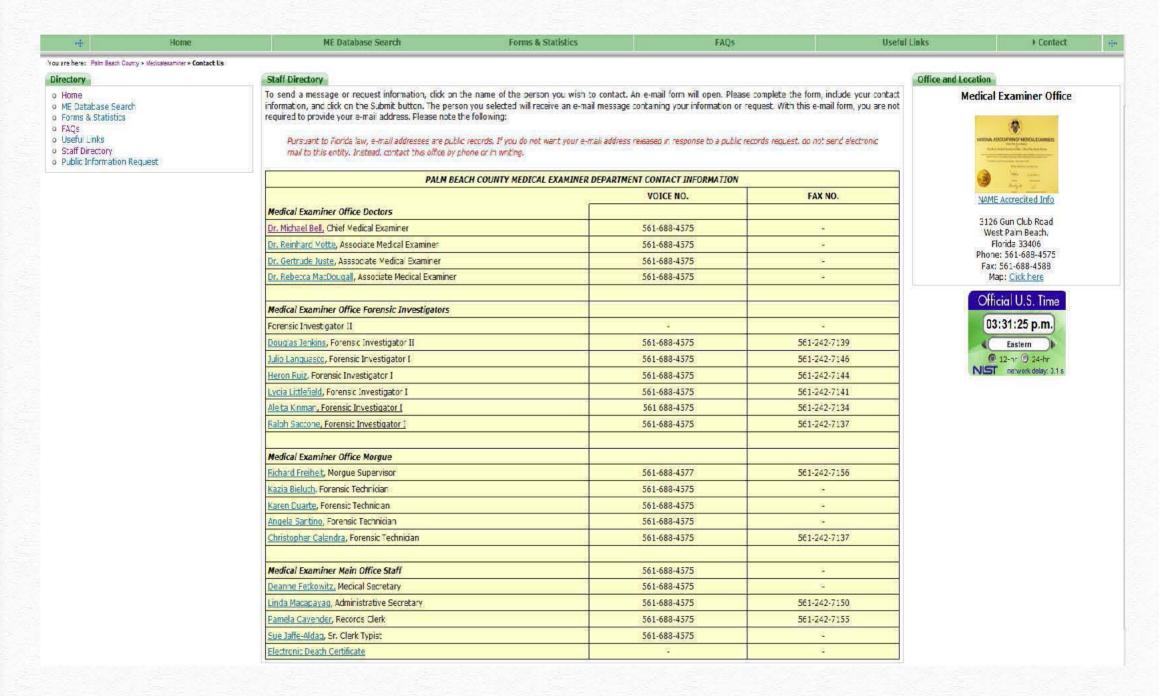


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# Medical Examiner's Office - Email Form



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# Office of Community Revitalization – Contact OCR



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#### Office of Small Business Assistance







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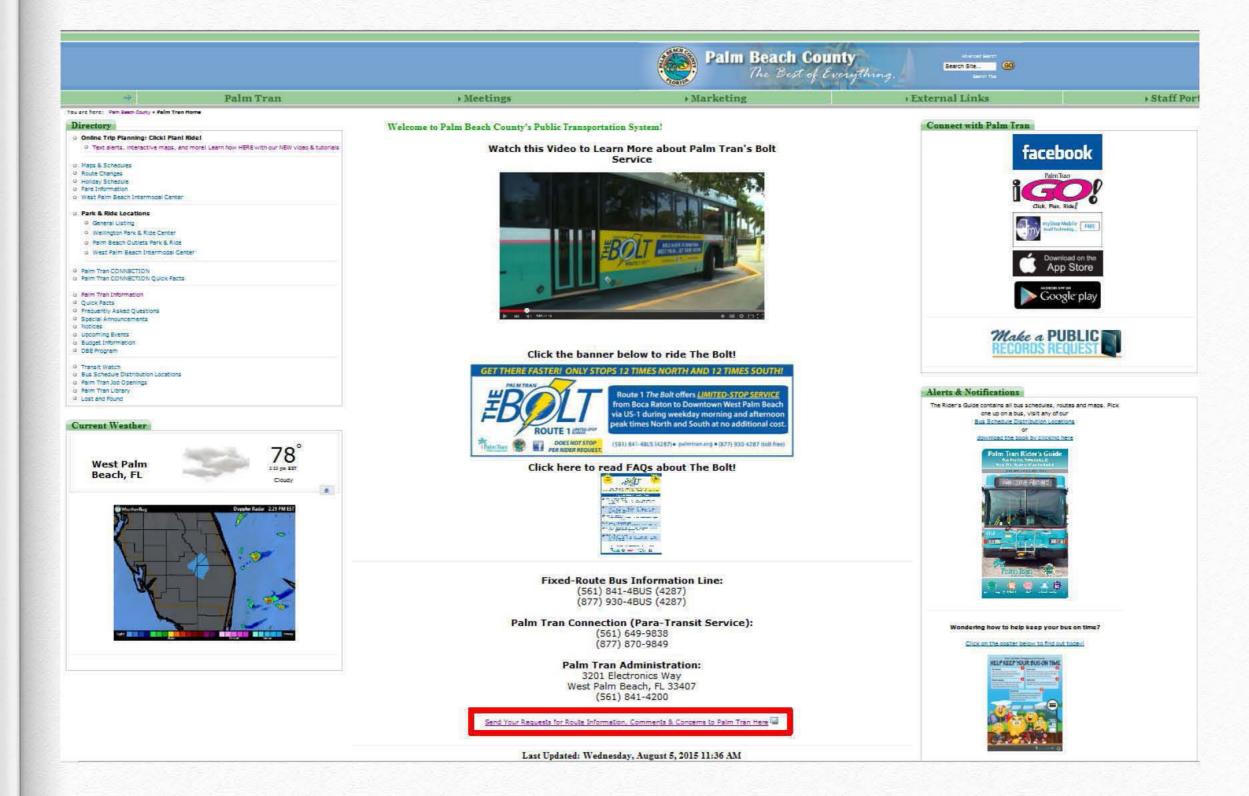
http://www.pbcgov.com/osba/feedbackapp/

Submit Feedback to OSBA  Certification Program  Certification Program  Certification Program  Certification Program  Certification Program  Certification Application  Recertification Application  Recertification Application  Recertification Program  Received Program  Recentification Program  Recentification Program  Recentification Program  Recentification Program  Recentification Program  Rec
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### **Palm Tran**

Web Link: <a href="http://www.pbcgov.com/palmtran/">http://www.pbcgov.com/palmtran/</a>

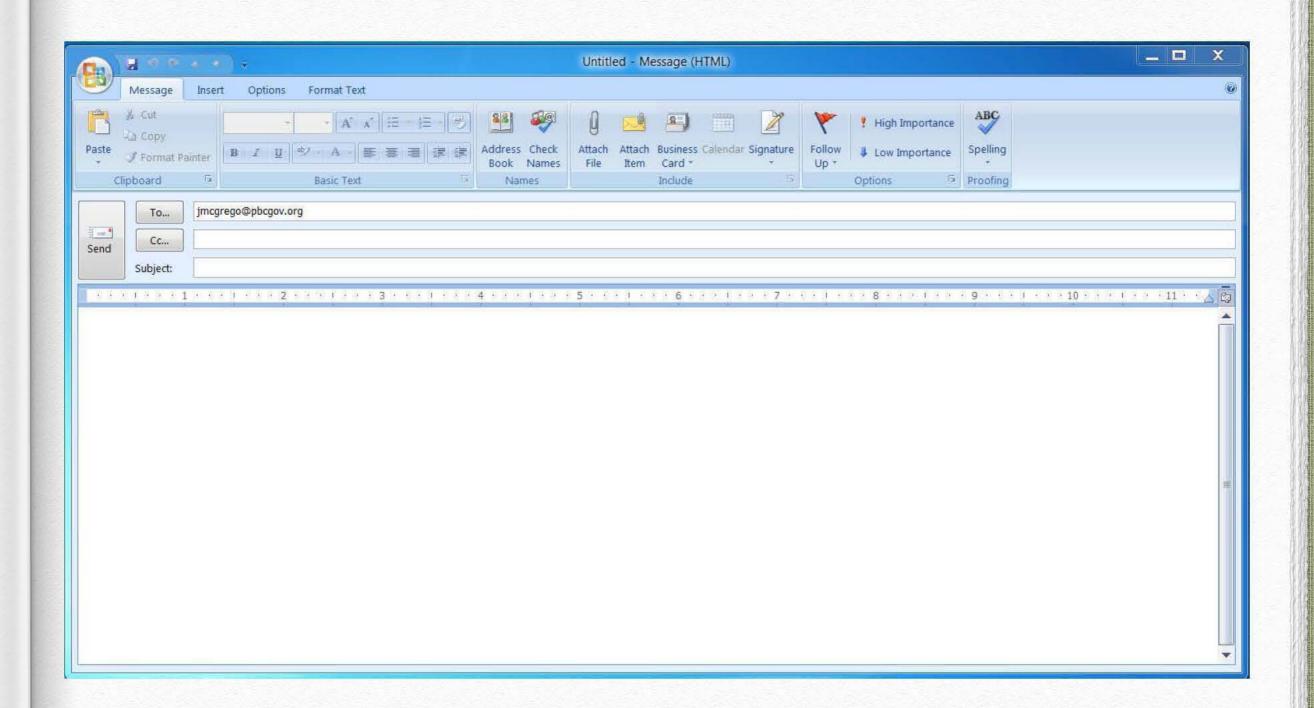




### Palm Tran E-Mail Requests, Comments, Concerns



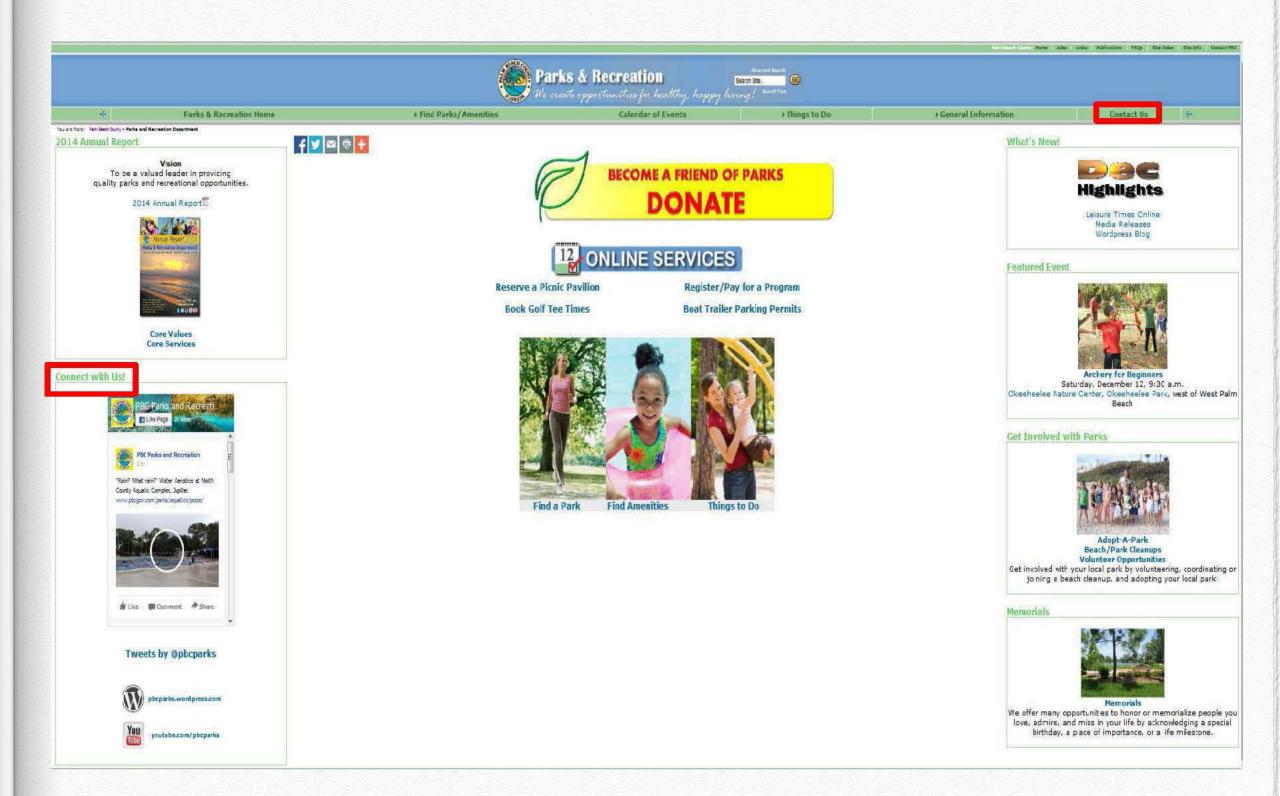
Web Link: jmcgrego@pbcgov.org



### **Parks and Recreation**

Web Link: <a href="http://www.pbcgov.com/parks/">http://www.pbcgov.com/parks/</a>





### **Parks and Recreation Contact Us**



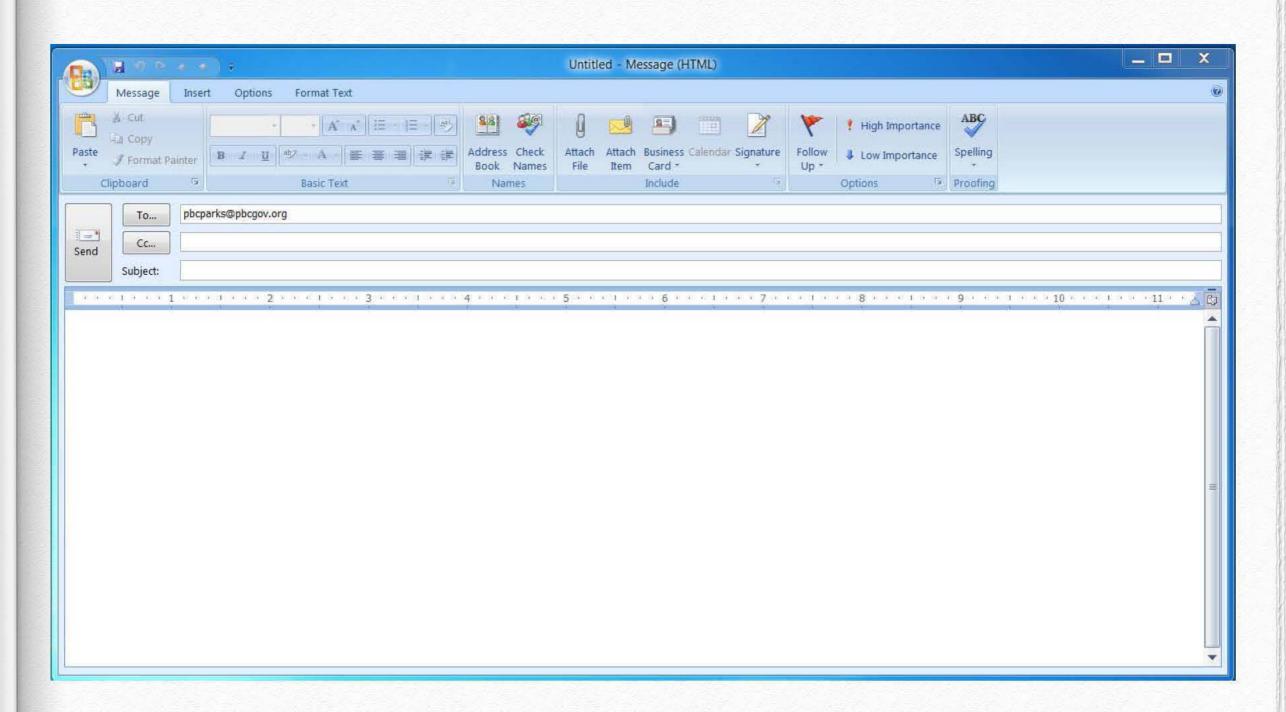
Web Link: <a href="http://www.pbcgov.com/parks/contactus.htm">http://www.pbcgov.com/parks/contactus.htm</a>



### **Parks and Recreation Comment E-mail**



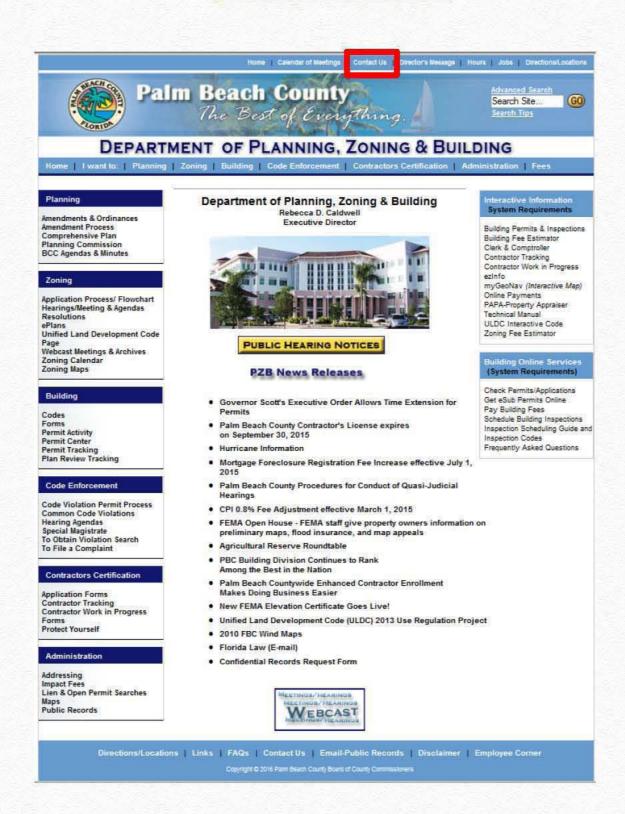
Web Link: <a href="mailto:pbcparks@pbcqov.org">pbcparks@pbcqov.org</a>



# Planning, Zoning and Building

http://www.pbcgov.com/pzb/





# Planning, Zoning and Building - Contact Us

NEACH COLUMN

http://www.pbcgov.com/pzb/Contact Us.htm



2300 N Jog Road, West Palm Beach, FL 33411 Phone: 561-233-5000

#### **Contact Us**

#### **Email**

Building Division
Building Records
Code Enforcement
Contractors Certification
Planning Division
Zoning Division
Administration and Other

#### E-mail Disclaimer

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

#### Telephone

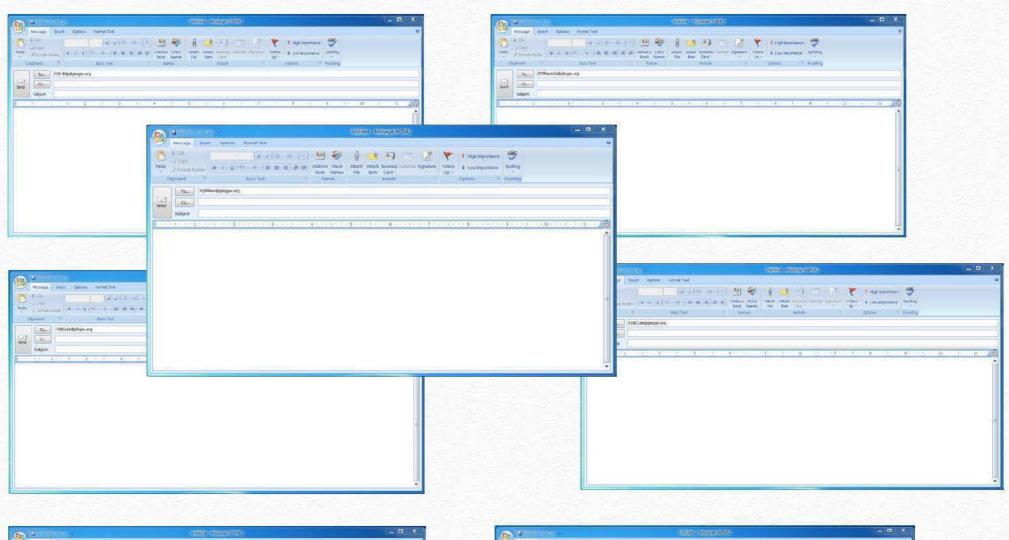
Click here for Phone Directory

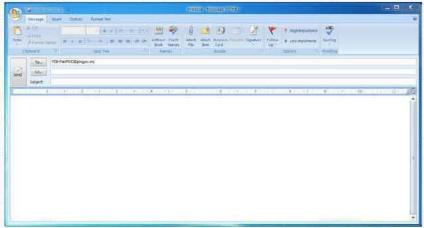
<< Back to PZB Home Page

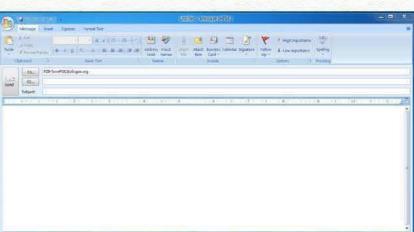
# Planning, Zoning and Building - Emails



PZB-Bldg@pbcgov.org; PZBRecords@pbcgov.org; PZBCode@pbcgov.org; PZBCCert@pbcgov.org; PZB-PlanPOC@pbcgov.org; PZBZonePOC@pbcgov.org; PZBMain@pbcgov.org;



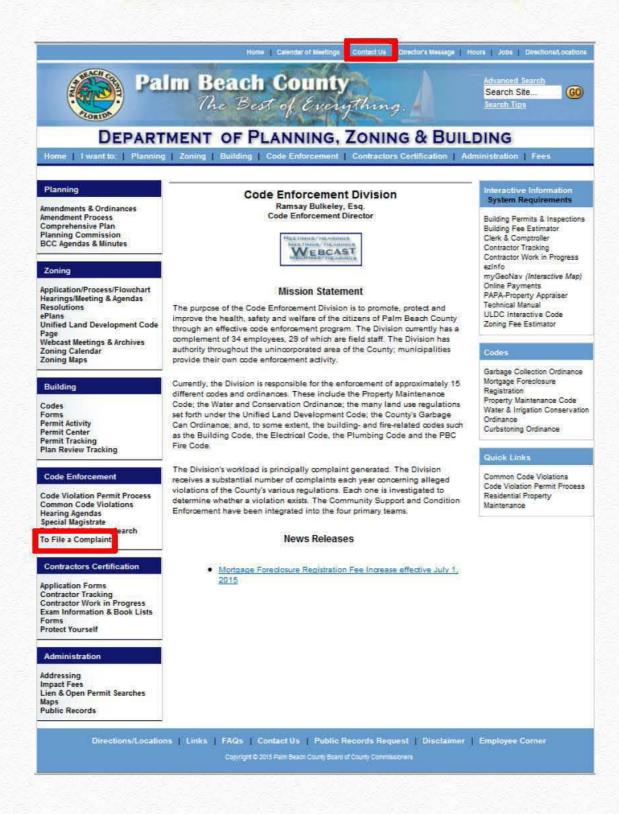




#### **PZB - Code Enforcement**

http://www.pbcgov.com/pzb/CodeEnforcement/

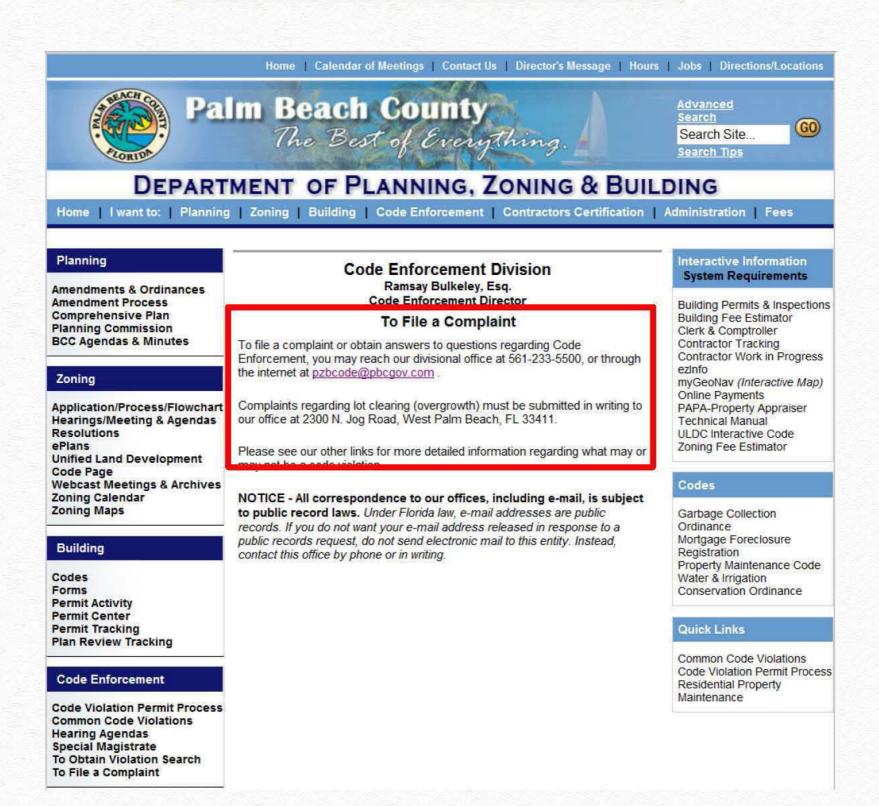




# PZB Code Enforcement - To File a Complaint

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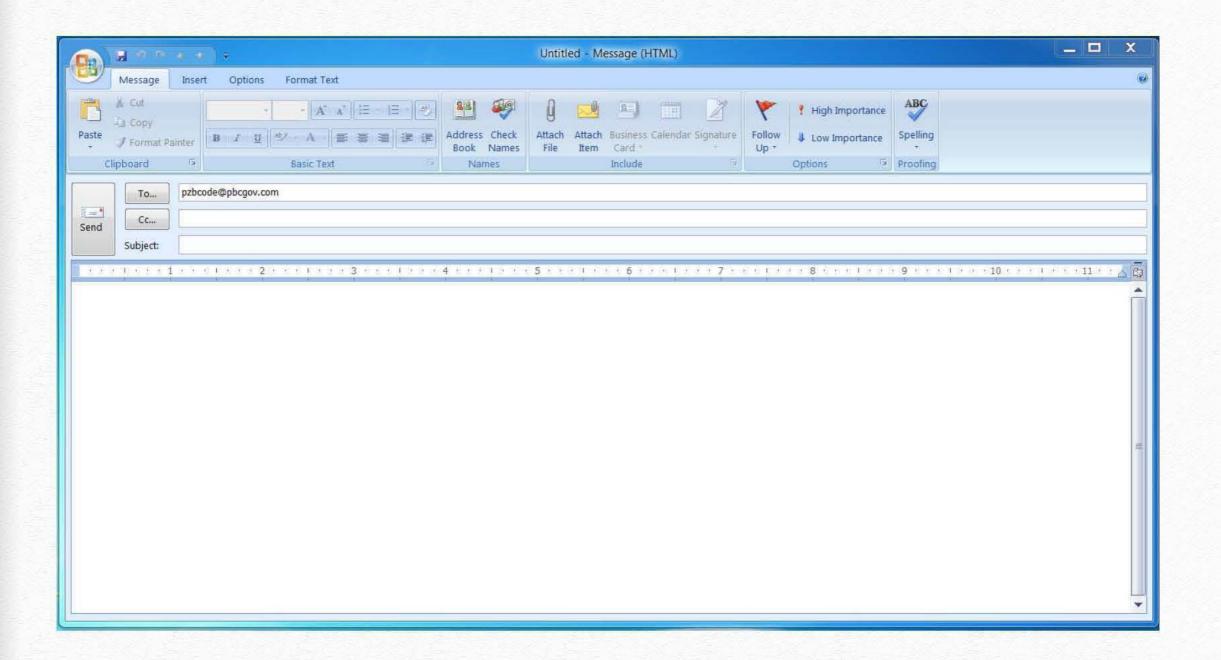
http://www.pbcgov.com/pzb/CodeEnforcement/complaint.htm



# **PZB Code Enforcement - Email Complaint**



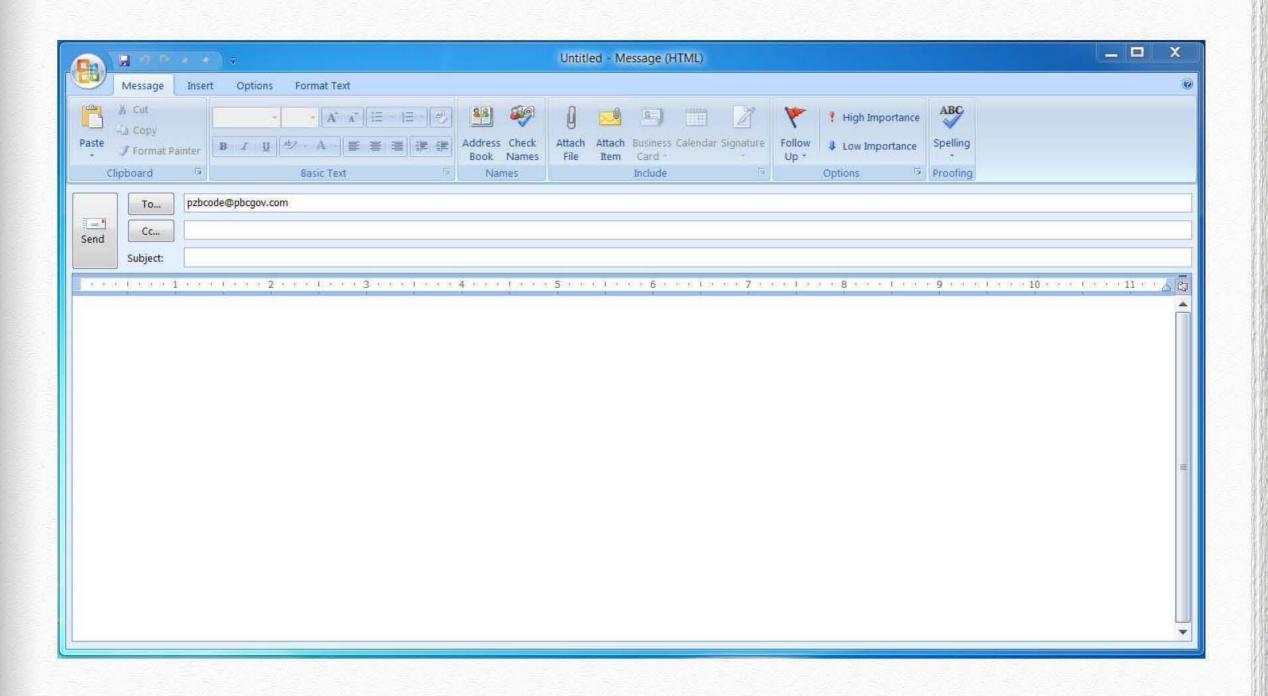
pzbcode@pbcgov.com



## **Code Enforcement E-mail Complaint**



pzbcode@pbcgov.com



#### **Public Affairs**

Web Link: <a href="http://www.pbcgov.com/publicaffairs/">http://www.pbcgov.com/publicaffairs/</a>





### **Contact Public Affairs**



Web Link: http://www.pbcgov.com/publicaffairs/feedbackapp/



## **Public Affairs Frequently Asked Questions**



Web Link: http://www.pbcgov.com/publicaffairs/fag/



## **Public Safety**

http://www.pbcgov.com/publicsafety/





You are here: Palm Beach County » Public Safety

#### Divisions

- o 9-1-1 Program Services
- o Animal Care
- Consumer Affairs
- Emergency Management
- Justice Services
- Victim Services
- Youth Affairs

### **Public Safety Department**



#### Contact Us

20 S. Military Tr. West Palm Beach, 33415 (561) 712-6400

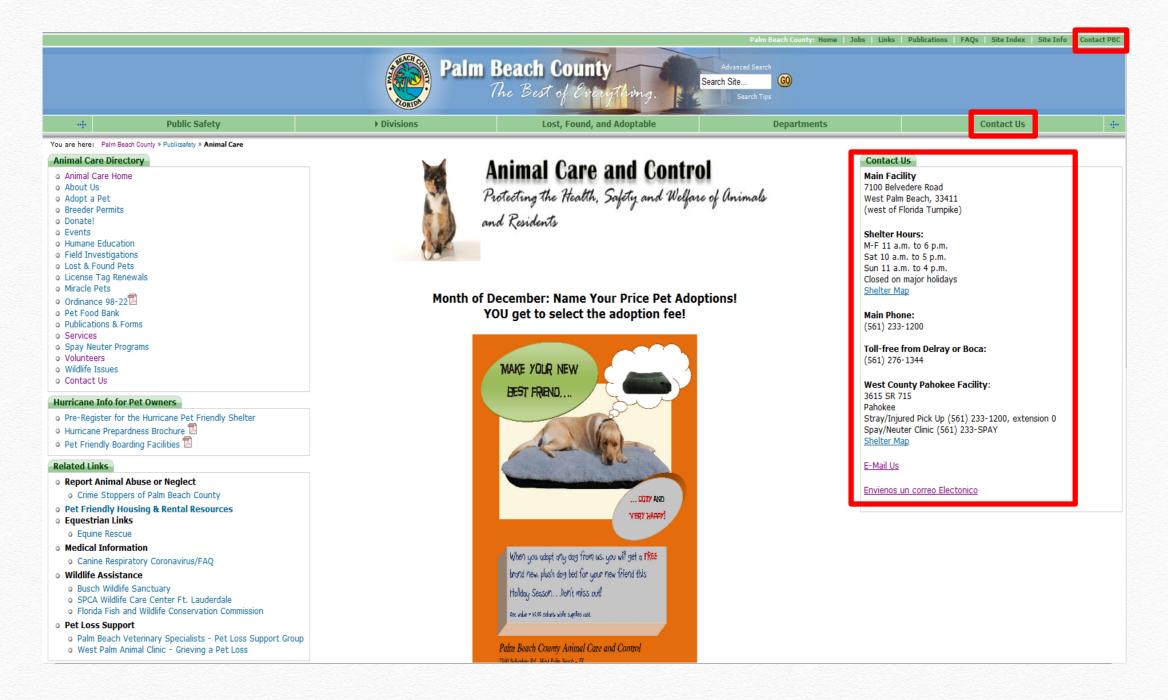
Fax Number: 561-712-6490 TDY/TTY: 561-712-6342 <u>Driving Directions</u> | <u>Mapquest</u>

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### Public Safety - Animal Care & Control

www.pbcgov.com/publicsafety/animalcare/

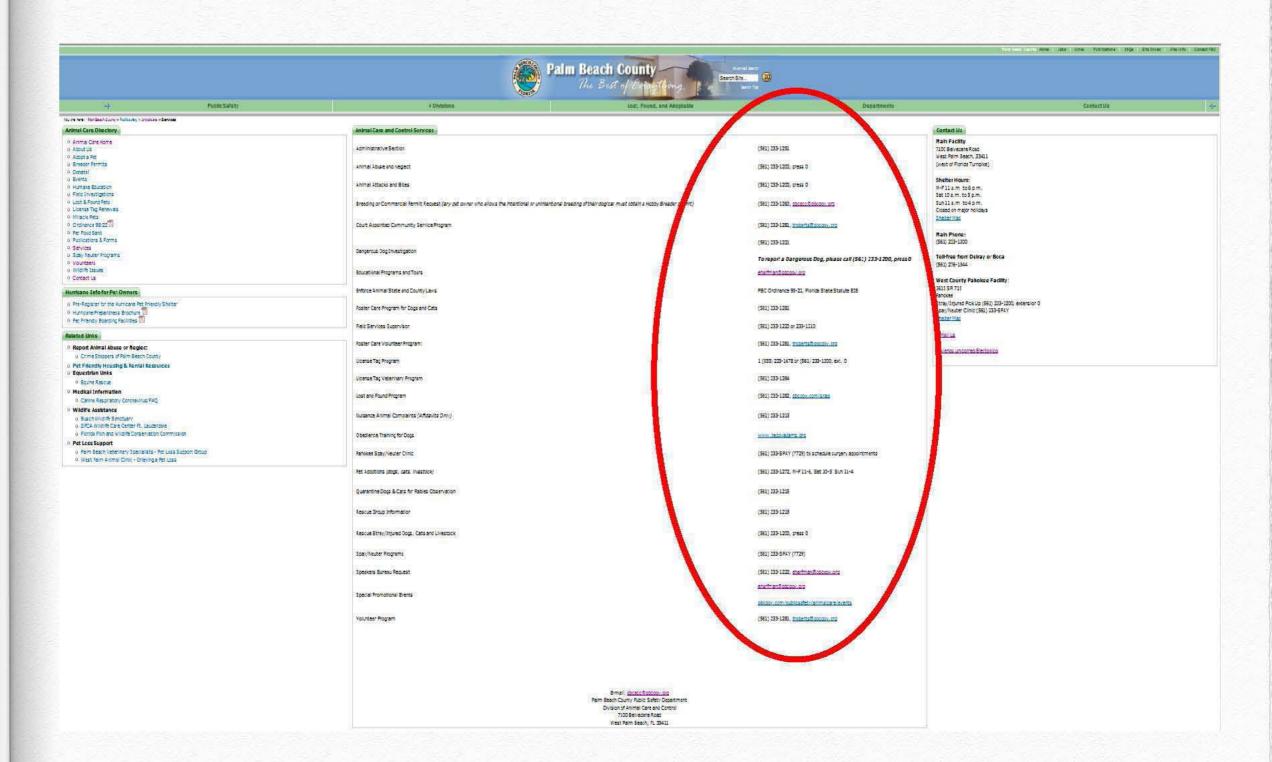




### **Animal Care and Control Services**



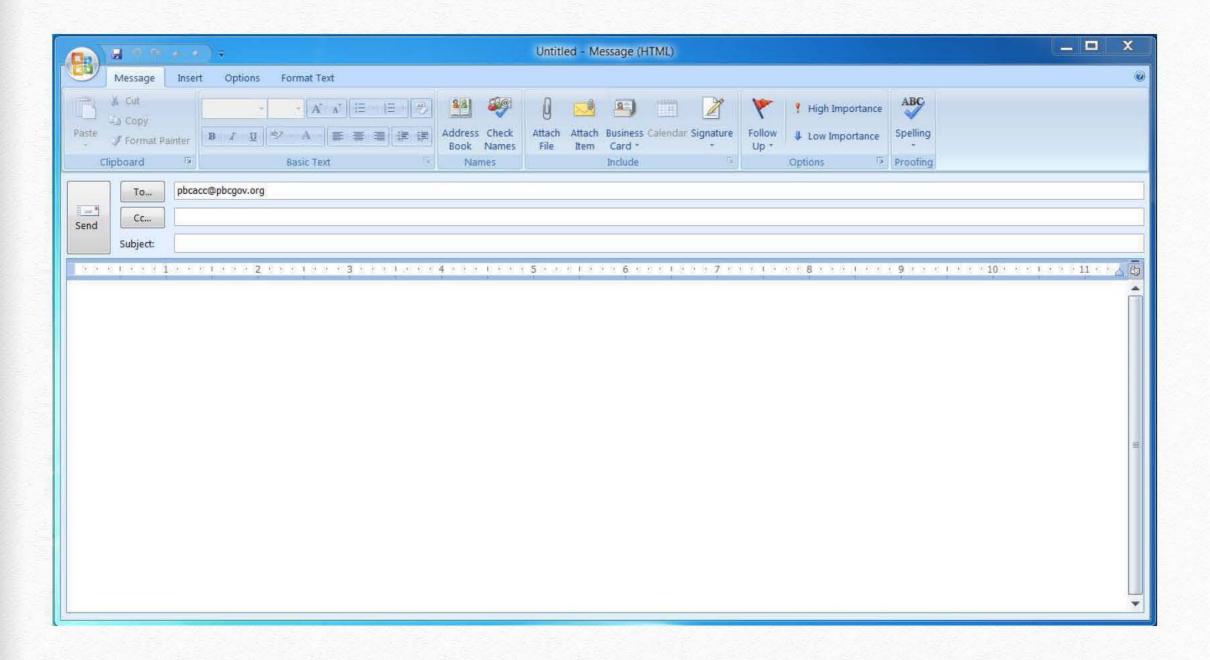
http://www.pbcgov.com/publicsafety/animalcare/services.htm



## PS - Animal Care & Control - Email Us



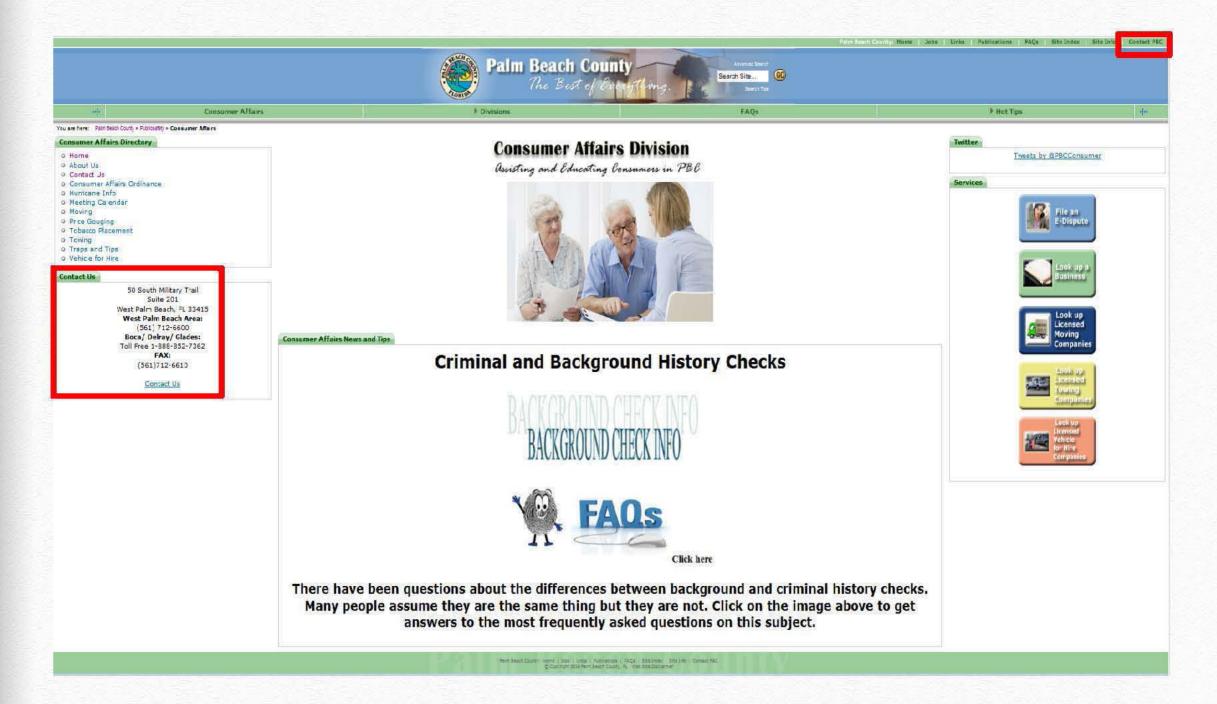
pbcacc@pbcgov.org



# **Public Safety - Consumer Affairs**



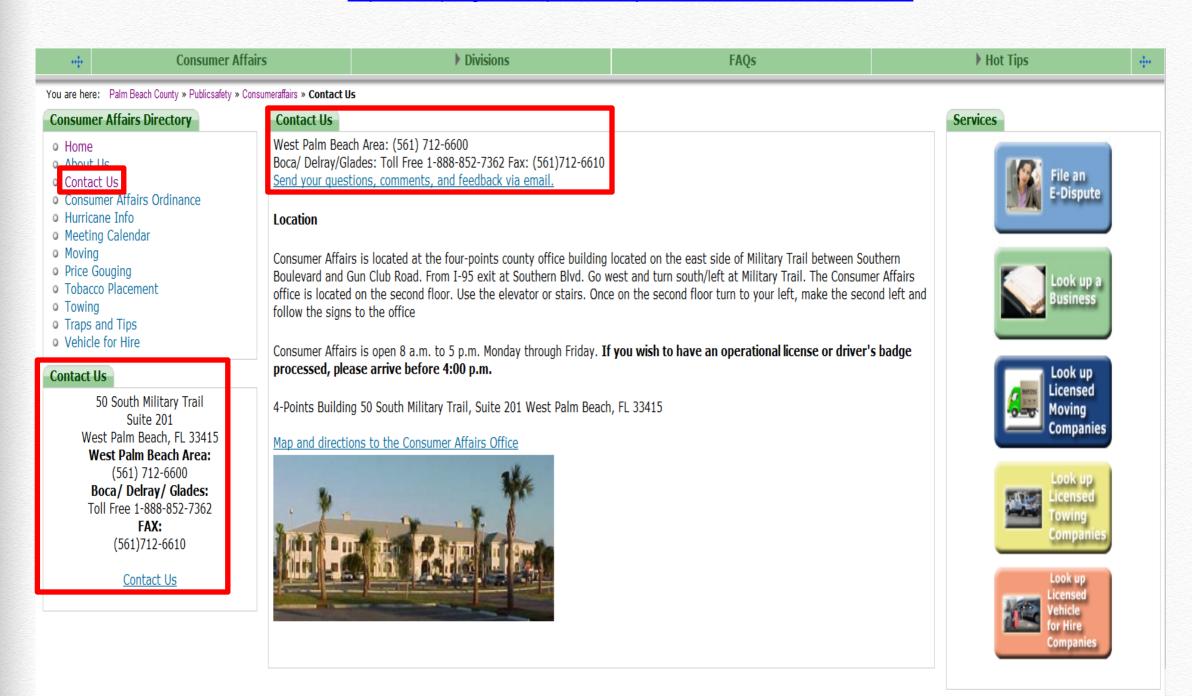
http://www.pbcgov.com/publicsafety/consumeraffairs/



# Public Safety – Consumer Affairs – Contact Us



http://www.pbcgov.com/publicsafety/consumeraffairs/contact\_us.htm



# Public Safety - Consumer Affairs - Feedback Form



http://www.pbcgov.com/publicsafety/consumeraffairs/feedback\_app/index.htm

Onsumer.	Affairs Divisions	FAQs	▶ Hot Tips	1
You are here: Palm Beach County » Publicsafety » Consumeraffairs	Feedback_App × Feedback Form			
Consumer Affairs Directory	6			
O Home O About Us Contact Us Consumer Affairs Ordinance Hurricane Info Meeting Calendar Moving Frice Gouging Tobacco Flacement Towing Traps and Tips Vehicle for Hire	Consumer Affairs Questions/Feedback  If you are a resident of Palm Beach County and wish to submit a new dispute against a business, please click here, otherwise use this Feedback Form.  Your Contact Information  *Required field  *First Name:  *Address:  *City:  *State: Florida  *Vork Phone:  *Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send			
Contact Us	electronic mail to this entity. Instead, contact this office by phone (561-712-			
South Military Trail Suite 201 West Palm Beach, FL 33415 West Palm Beach Area: (561) 712-6600 Boca/ Delray/ Glades: Tol Free 1-388-852-7352 FAX: (561)712-6610 Contact Us	Business Information Are you(Select one)  A consumer Representing a business/organization Name of business/organization: Is this information related to an active case with Palm Beach County Consumer Affairs?  No Yes If Yes, provide Consumer Affairs Case Number:  Feedback Explain your feedback or request for assistance(Please be brief, but specific). Subject:			
	Please carefully review the information you have entered before hitting the submit button. Please do not submit the same message more than once, doing so may delay processing.  Submit Reset			
	Information provided to the Consumer Affairs Division is considered a public record. Please do not include Social Security Numbers or bank/credit card account numbers. Communications made through this electronic message system shall in no way be deemed to constitute legal notice to the Palm Beach County Consumer Affairs Division, employees or representatives with respect to any existing or potential claim or cause of action.			

## **Public Safety - Emergency Management**



http://www.pbcgov.com/dem/

You are here: Palm Beach County \* Division of Emergency Management

#### **EM Directory**

- o Sections
- o Hazards
- o Hurricane Preparedness
- o Helpful Links

Contact Us





### **Emergency Management**

**Current Activation Level Level 4 - Normal Operations** Activation Level Descriptions



#### **CERT Exercise**

Statewide Hurricane Exercise — Executive Policy Group

#### **Community Outreach**

Statewide Hurricane Exercise - Operations





Citizens





Business









## Public Safety – Emergency Management – Contact Us



http://www.pbcgov.com/dem/contactus/

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- Sections
- Hazards
- Hurricane Preparedness
- Helpful Links
- Publications
- Contact Us

#### Contact Us

- Contact Emergency Management
- Driving Directions
- Physical Address
- Staff

# Public Safety – Emergency Management - Contact Emergency Management



http://www.pbcgov.com/dem/feedbackapp/

ou are here: Palm Beach County » Dem » Contact Emergency M EM Directory		Contact Emergency Management
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EM Home     Sections     Hazards		
Hurricane Preparedness	First Name:	
Helpful Links     Publications	Last Name:	
Contact Us	Address:	
	City:	
	State:	▼ OR Province:
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	Phone Number:	Ext:
	Cell Number:	
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## Public Safety – Emergency Management - Staff



http://www.pbcgov.com/dem/contactus.staff.htm

You are here: Palm Beach County » Dem » Contactus » Staff

#### Contact Us

- Contact Emergency Management
- Driving Directions
- Physical Address
- Staff

#### **EM Directory**

- EM Home
- Sections
- Hazards
- Hurricane Preparedness
- Helpful Links
- Publications
- Contact Us

#### **Emergency Management Staff**

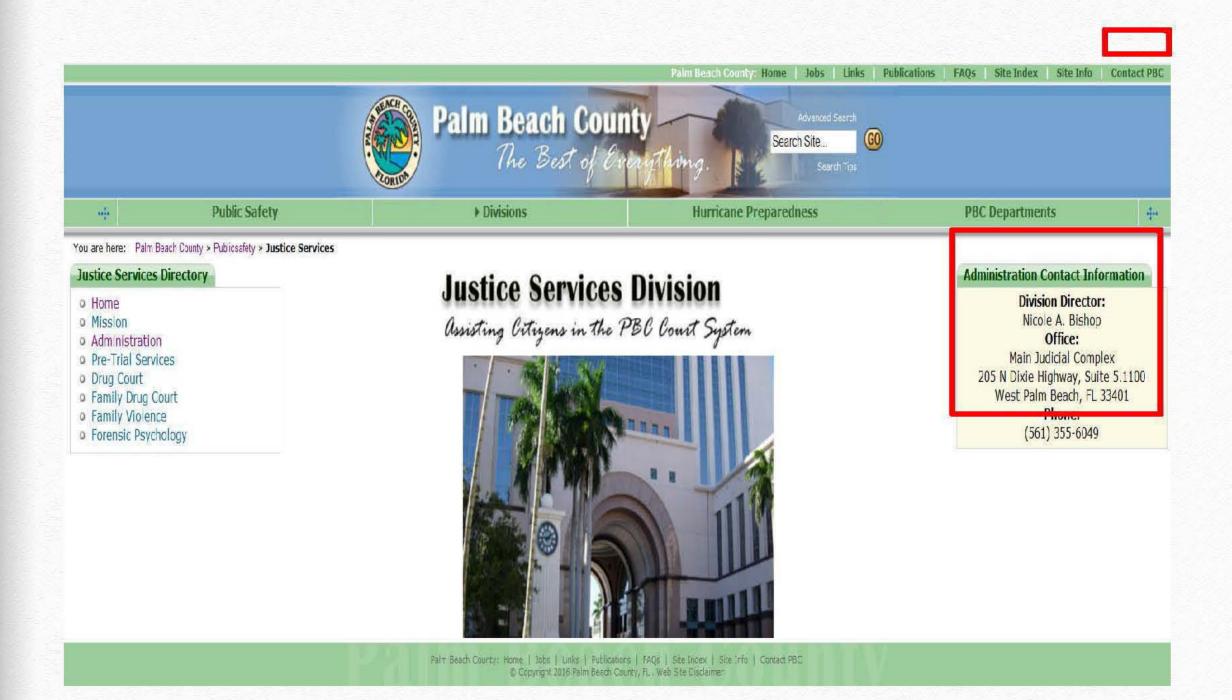
#### **Staff Directory**

Alonso, Maria	Communicator Lead	malonso@pbcgov.org	561-712-6428
Alvarez, Oscar	Emergency Management Program Coordinator - Finance / Administration	oalvare1@pbcgov.org	561-712-6320
Blakeney, Mary	Senior Program Manager	mblakene@pbcgov.org	561-712-6549
Bledsoe, Kelvin	Special Projects Coordinator - Mitigation	kbledsoe@pbcgov.org	561-712-6481
Brockert, Ken	Audio-Visual Technician	kbrocker@pbcgov.org	561-712-6384
Brown, Linda	Emergency Management Program Coordinator - Recovery	lsbrown@pbcgov.org	561-712-6344
Casblanca, John	Communicator	jcasabla@pbcgov.org	561-712-6428
Chandler, Cynthia	Communicator	cchandle@pbcgov.org	561-712-6428
Geier, Michael	REP Planner	mgeier@pbcgov.org	561-712-6366
Goldberg, Jeff	Emergency Management Program Coordinator - Planning	goldber@pbcgov.org	561-712-6337
Hanley, Brian	Special Projects Coordinator	bhanley@pbcgov.org	561-712-6329
Hayes, Nancy	Senior Secretary - Operations and Logistics	nhayes@pbcgov.org	561-712-6362
Hill, Marva	Communicator	mhill@pbcgov.org	561-712-6428
Jackson, Felisa	Communicator	fjackson@pbcgov.org	561-712-6428
Johnson, Bill	Director	wpjohnson@pbcgov.org	561-712-6321
Perry, Ron	Communicator	rperry@pbcgov.org	561-712-6428
Prainito, Eugene	Communicator	eprainit@pbcgov.org	561-712-6428
Rivera, Vilma	Senior Secretary - Administration / Finance, Planning, and Recovery	rivera1@pbcgov.org	561-712-6377
Schurter, Lynette	EMS Specialist	lschurter@pbcgov.org	561-712-6696
Shelt, Rob	Assistant Operations Manager	rshelt@pbcgov.org	561-712-6317
Sierra, Tyler	Communicator	tsierra@pbcgov.org	561-712-6428
Suhar, Anna Marie	Senior Secretary - For Director Bill Johnson	asuhar@pbcgov.org	561-712-6321
Vilchez, Gustavo	Special Projects Coordinator - Training and Technology	gvilchez@pbcgov.org	561-712-6483
Waite, Sally	Emergency Management Program Coordinator - Logistics	swaite@pbcgov.org	561-712-6484
Weinshank, Billy	Terrorism Response Planner	wweinsha@pbcgov.org	561-712-6378

### **Public Safety – Justice Services**

http://www.pbcgov.com/publicsafety/justiceservices/

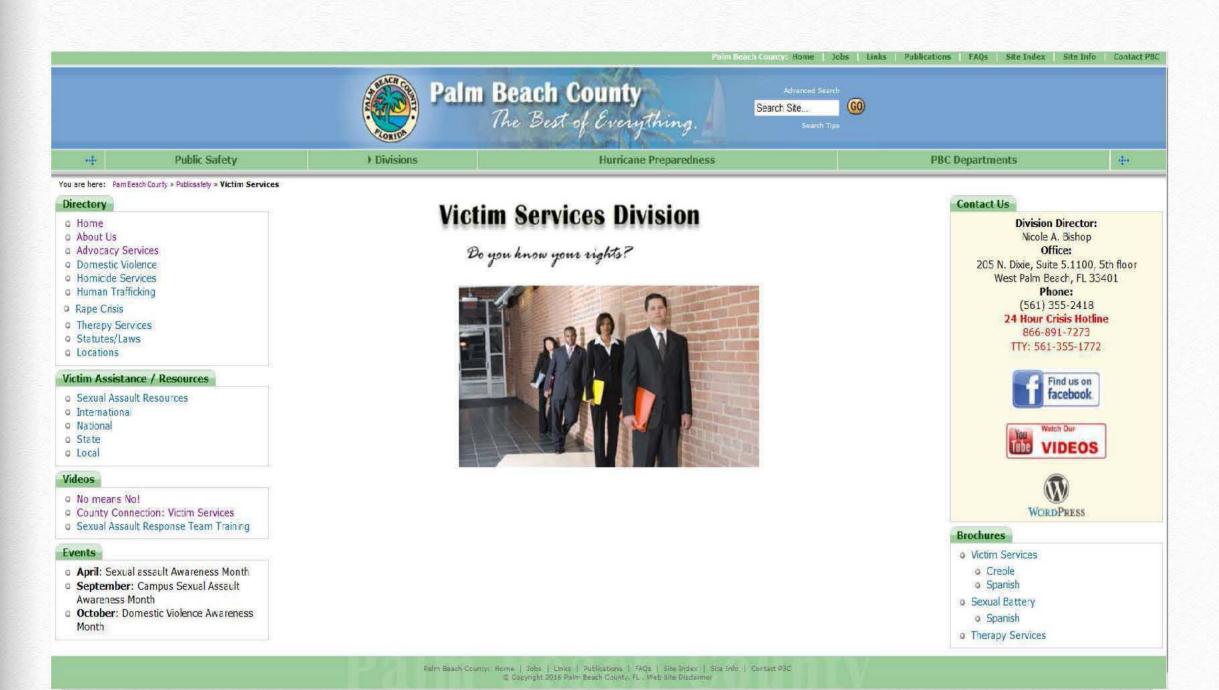




## **Public Safety - Victim Services**

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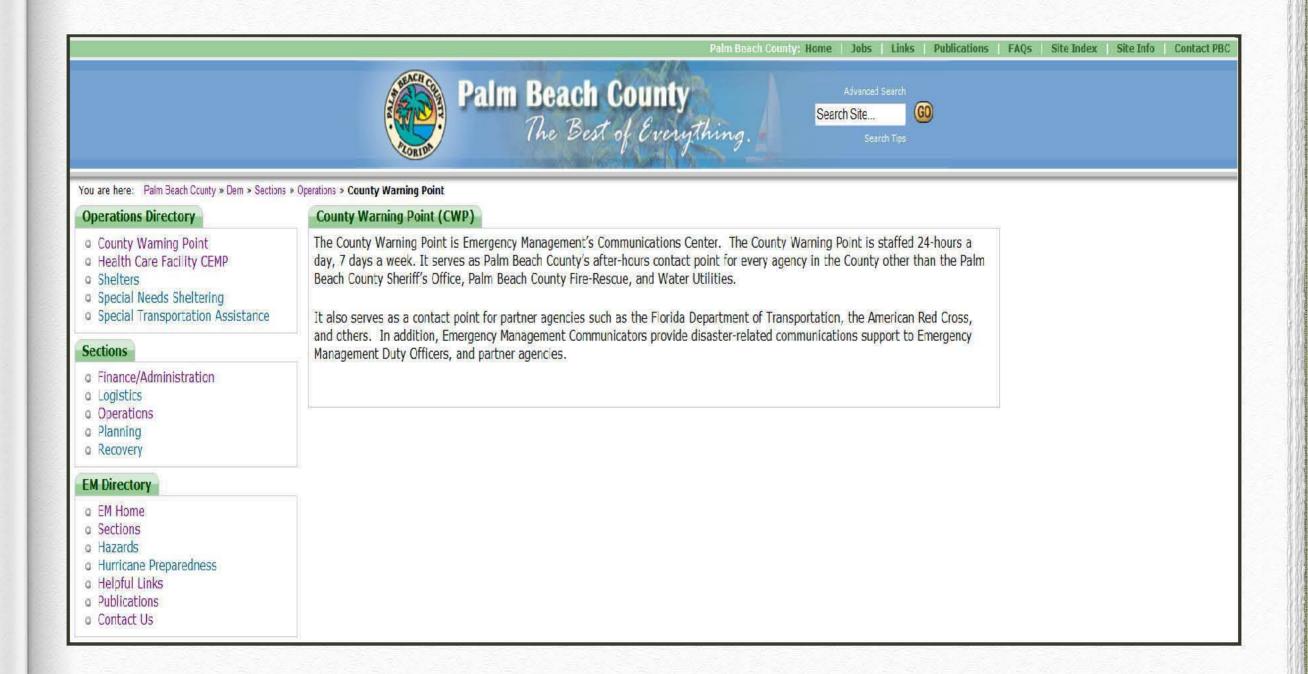
http://www.pbcgov.com/publicsafety/victimservices



## **Public Safety County Warning Point**



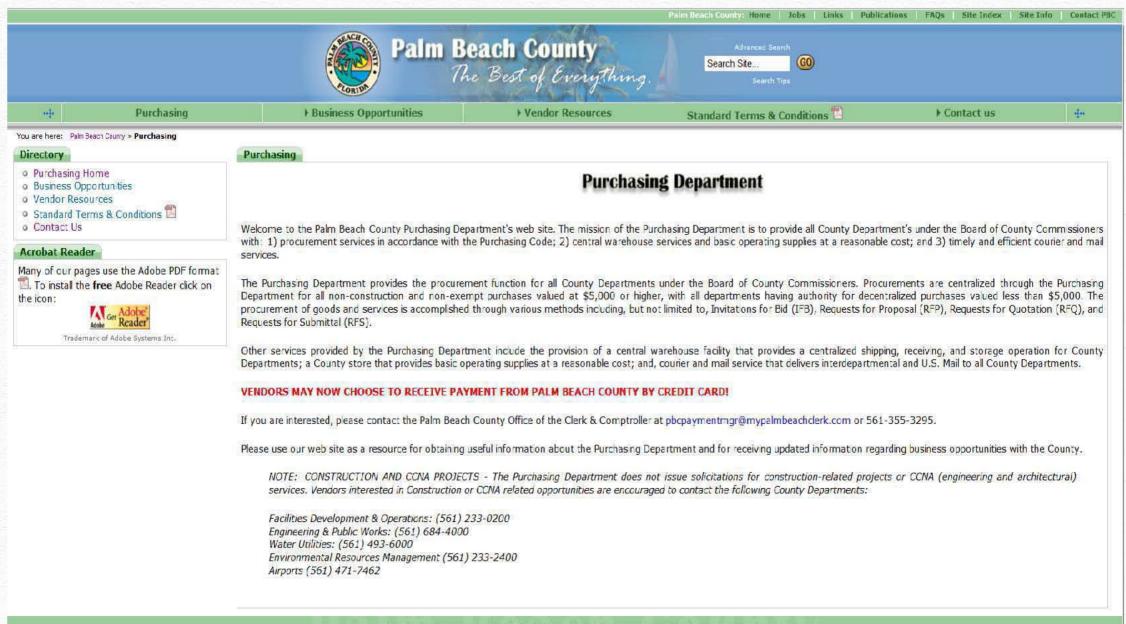
www.pbcgov.com/dem/sections/operations/cwp.htm



### **Purchasing**







Palm Beach Country: Home | Jobs | Links | Publications | FAQs | Site Index | Site Info | Contact PSC | Site Info | Contact PSC | Site Discisioner

## Purchasing - Contact Us



http://www.pbcgov.com/purchasing/contact

+ Purchasing	) Business Opportunities	) Vendor Resources	Standard Terms & Conditions	) Contact us	+
You are here: Palm Beach County » Purchasing	» Directory				
Directory	Contact Us				
<ul> <li>Purchasing Home</li> <li>Business Opportunities</li> <li>Vendor Resources</li> <li>Standard Terms &amp; Conditions</li> <li>Contact Us</li> </ul>	<ul> <li>Staff Directory</li> <li>Purchasing Department Location</li> <li>Purchasing Warehouse Location</li> </ul>				

## **Purchasing - Staff Directory**



http://www.pbcgov.com/purchasing/contact/staff.htm

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Windows   Wind	Verdor Rescurces			FAX NO.				
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Michael   Mich			The state of the s	THE PART OF THE PA				
		Angele Sine, Purchasing Administrative Project Coordinator	561-616-6846	551-242-6746				
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Michael Sets Apr			361-616-6831	561-242-6731				
Executions from Name		Colleen Cardillo, Senior Buyer	361-416-6839	551-242-6739				
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			561-616-6817	561-242-6717.				
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Todd Broadici, Inventory Manager S61-239-2025 561-244-718:  Couries & Maliroom:								
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## Purchasing – Email Form <a href="http://www.pbcgov.com/purchasing/contact/emailformsmitht.htm">http://www.pbcgov.com/purchasing/contact/emailformsmitht.htm</a>



Company Name:		
Contact Name:		
Contact Phone Number:		
Contact E-Mail:		
Contact E-Mail.	Use internet-style format (e.g. abc@abc.com)	
	Submit Reset	
Message		

### **Water Utilities**

http://www.pbcgov.com/waterutilities



▶ Contact Us

Learn to check your tollet for leaks. Leak Detection Tips



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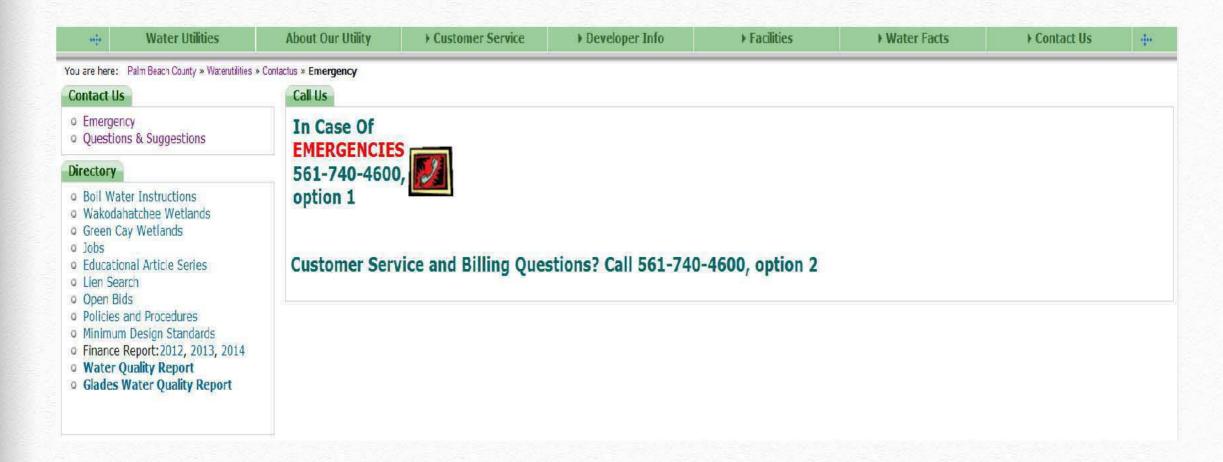
http://www.pbcgov.com/waterutilities/contactus

· Water Utilities	About Our Utility	Customer Service	Developer Info	> Facilities	) Water Facts	) Contact Us	***
ou are here: Palm Beach County » Waterutilities »	Contact Us						
Directory	Contact Us						
<ul> <li>Boil Water Instructions</li> <li>Wakodahatchee Wetlands</li> <li>Green Cay Wetlands</li> <li>Jobs</li> <li>Educational Article Series</li> <li>Lien Search</li> <li>Open Bids</li> <li>Policies and Procedures</li> <li>Minimum Design Standards</li> <li>Finance Report: 2012, 2013, 2014</li> <li>Water Quality Report</li> <li>Glades Water Quality Report</li> </ul>	Questions & Suggi	estions					

## Water Utilities - Contact Us - Emergency



http://www.pbcgov.com/waterutilities/contactus/emergency.htm



# Water Utilities – Contact Us – Questions and Suggestions



http://www.pbcgov.com/waterutilities/contactus/questions.htm

₩ater Utilities	About Our Utility	Customer Service	▶ Developer Info	) Facilities	• Water Facts	▶ Contact Us	•
You are here: Palm Beach County » Waterutilities »	Contactus » Questions and Sugge	stions					
Contact Us	Contact Us With You	r Questions & Suggestions					
<ul><li>Emergency</li><li>Questions &amp; Suggestions</li></ul>			Palm Beach County	y Water Utilities De	epartment		
Directory				P.O. Box 24740 Palm Beach, FL 33416			
<ul> <li>Boil Water Instructions</li> <li>Wakodahatchee Wetlands</li> <li>Green Cay Wetlands</li> <li>Jobs</li> <li>Educational Article Series</li> <li>Lien Search</li> <li>Open Bids</li> <li>Policies and Procedures</li> <li>Minimum Design Standards</li> <li>Finance Report:2012, 2013, 2014</li> <li>Water Quality Report</li> <li>Glades Water Quality Report</li> </ul>		Administration, E	Custome In Boca a For Accou Eme ngineering, Operations and I	r Service: 561-740-4600 nd Delray: 561-278-5135 int Information: option 2 ergencies: option 1	ompliance, Backflow Preventio	on:	

# Water Utilities – Contact Us – Contact Us Form



https://ebill.pbcwater.com/Faq/contacus.aspx

+	Water Utilities Home		FAQ5		Contact Us	Access My Account	+
	Cont	tact Us					
		Send us yo	ida law, e-mail addresses are public records. If you do not want your e-mail addre ur Questions or Comments.	ess released in resp	oonse to a public records request, do not send electronic mail t	o this entity. Instead, contact this office by phone or in writing.	
			of comment would you like to send?  tion  Complaint  Problem				
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		We are cor	nmitted to returning e-mail inquiries promptly. Normal turnaround time for e-mail	responses is two	business days.		
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	1	Mail					
	fe	Palm Beac P.O. Box 24	h County Water Utilities Department 1740 Beach, FL 33416				
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		561-740-46	534				

### Water Utilities - Customer Service



Last Updated: 02/08/2007

http://www.pbcgov.com/waterutilities/customerservice

Water Utilities **About Our Utility** Customer Service Developer Info ) Facilities Water Facts ) Contact Us You are here: Palm Eeach County » Waterutilities » Customer Service **Customer Service Directory Customer Services** While every employee of the Water Utilities Department is dedicated to serving our customers, the people most familiar to the public are the staff of Customer Service the Customer Service Center. These are the people who set up accounts, arrange and make service calls, read the meters, send out the bills, and Payment Options collect payments. Access Your Account Online Frequently Asked Questions Residential Rates and Fees We've compiled a list of the most frequently asked questions that our Customer Service Representatives receive on a daily basis. Nonresidential Rates and Fees Pretreatment Backflow Prevention Excessive Water Consumption See our list of payment drop-box locations Policies and Procedures How to Set Up an Account Service Area Map How to Pay a BI View our Service Area Map Directory Boil Water Instructions Wakodahatchee Wetlands

- Green Cay Wetlands
- o Jobs
- Educational Article Series
- O Lien Search
- Open Bids
- Policies and Procedures
- Minimum Design Standards
- Finance Report: 2012, 2013, 2014
- Water Quality Report
- o Glades Water Quality Report

Emergencies Our Customer Service Center is located at: 9045 Jog Road, Boynton Beach, FL 33437-2502 (561) 740-4600

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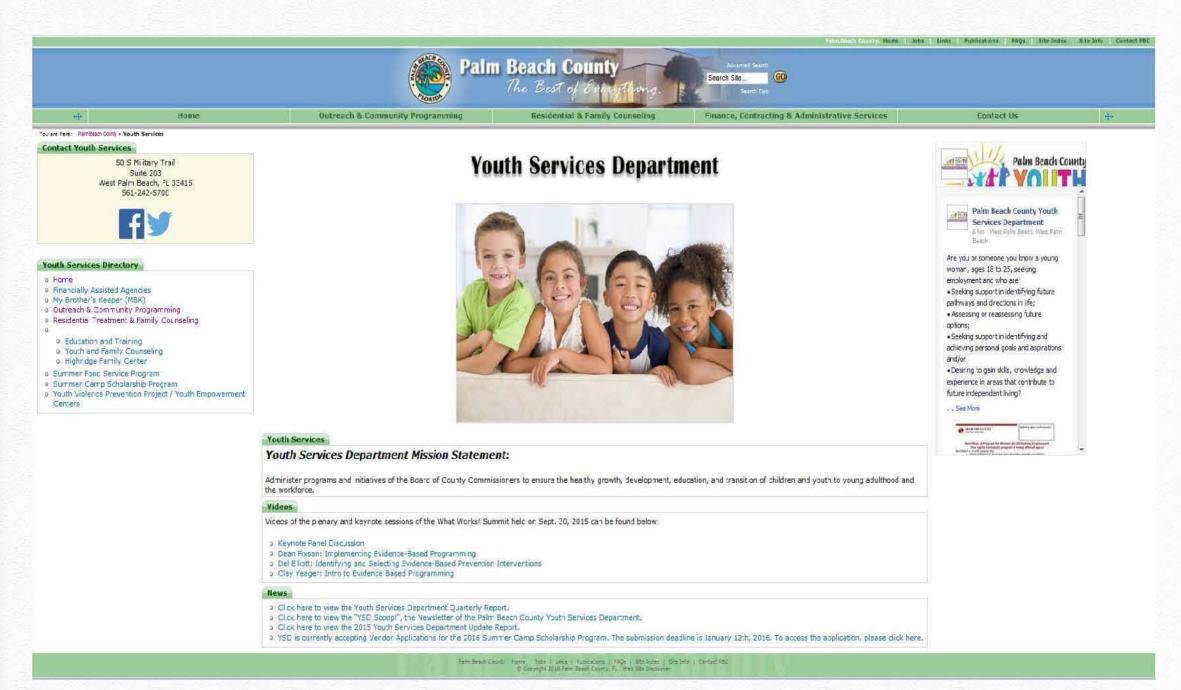
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### **Youth Services**

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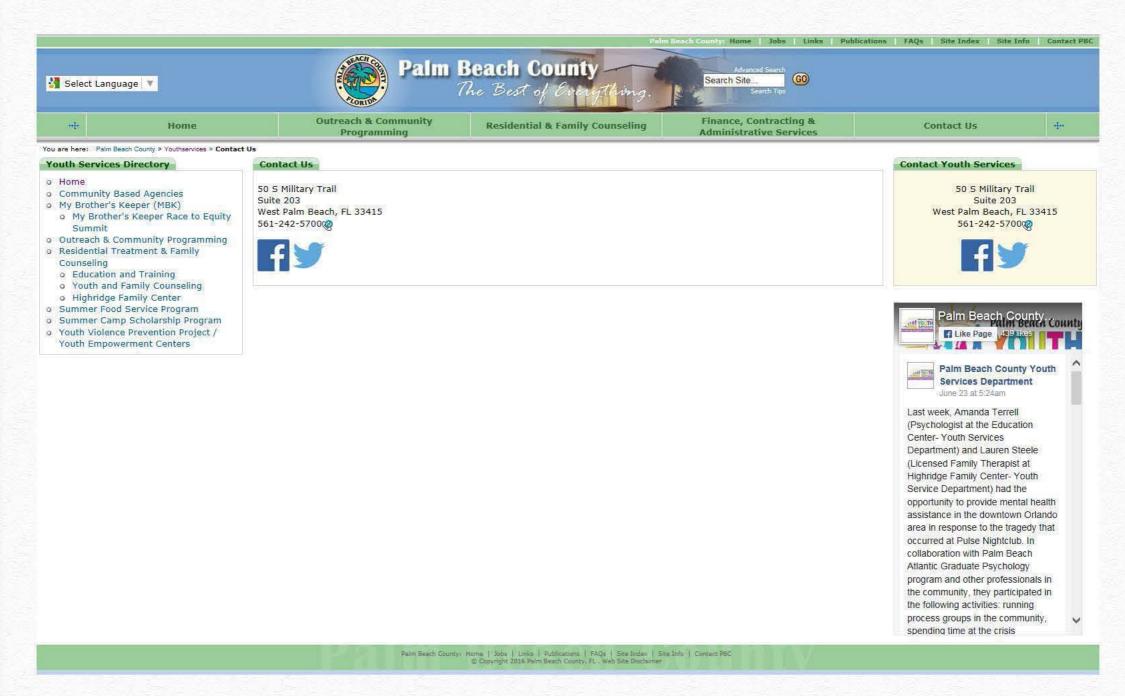




### **Youth Services**

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# 311 Non-emergency System Feasibility Study – BCC Departments and Agencies