

MINUTES

Monday, February 10, 2020 12:10 P.M.

Palm Beach County School & Community Safety Initiative Behavioral Health Track

McEaddy Conference Room
12th Floor, 301 N. Olive Avenue West Palm Beach



Members Present:

Chairman Judge James Martz, Circuit Court Judge

Ann Berner, CEO, Southeast Florida Behavioral Health Network

Nicole Bishop, PBC Director of Justice & Victim Services

Darcy J. Davis, Chief Executive Officer, Health Care District of Palm Beach County (Represented by Ginny Keller)

Megan Eaton, Circuit 15 Juvenile Justice Advisory Board Co-Chair

Dr. Barbara Gerlock, Organizational Development Consultant

Robin Griffin-Kitzerow, Deputy Chief, Florida Atlantic Police Department

Sharon L'Herrou, President/CEO, 211 Palm Beach/Treasure Coast

Kevin McCormick, ESE Director, Palm Beach County School District

Danielle Ouellette, LCSW, Behavioral Services Division, PBC Sheriff's Office

Linda Roman, Vice President of Operations, 211 Palm Beach/Treasure Coast

Gena Rowlands, Senior Planner, PBC Sheriff's Office

Sara Talley, FBI Agent

Sharon Tarlow, Education Coordinator, JFK Medical Center North Campus

Captain Mike Waites, Palm Beach County School District Police Department

Craig Williams, State Attorney's Office 15th Judicial Circuit

Lisa Williams-Taylor, Ph.D., CEO, Children's Services Council

William Wims, South County Mental Health Director of Acute Care

Lauren Zuchman, LCSW, Executive Director, BeWellPBC

Guests Present:

Marcia Bahia, Gang Prevention Coordinator, PBC Sheriff's Office

Gabe Herrera, Resource Center Data Manager, 211 Palm Beach/Treasure Coast

Ryan Hnatiuk, US Senator Rick Scott's Office

CJC Staff Present:

Kristina Henson, Executive Director

Katherine Shover, Senior Criminal Justice Analyst

Damir Kukec, Research and Planning Manager

Allison Orr, Administrative Assistant, Criminal Justice Commission

- I. Welcome and Opening Comments – Chairman Martz
 - a. Welcomed Deputy Chief Robin Griffin-Kitzerow, Florida Atlantic University Police Department.
- II. Introductions were made.
- III. The agenda and minutes were approved by a motion from Dr. Barbara Gerlock and seconded by Lisa Williams-Taylor.
- IV. Business:
 - a. Sophia Dang, Senior Manager, PBC Information Systems Services presented the Aware and Care site. She noted that the site is mobile friendly and the domains are already up and running. There was a general discussion about the content of the website. Members expressed concern about labeling individuals that have mental health issues. They agreed that additional content should be added to clarify the intent of the site and the purpose of the different sections. A stationary banner will be added at the top of the page for emergency/non-emergency numbers. The language on the warning signs page will also be changed to "Concerning Behaviors and Potential Warning Signs for at Risk Behavior". The group also decided to field test the site with individuals that aren't connected to behavioral health. FAU will work on developing a survey.
 - b. Gabe Herrera, Resource Center Data Manager, 211 Palm Beach/Treasure Coast demonstrated the find services portion of the website. There was a discussion about how that section should be formatted. The group decided to add links to specific categories rather than using the find all services feature. Sharon L'Herrou noted that the provider list is constantly updated. There was a discussion about if the launch of the site will impact 211 operations. Sharon L'Herrou noted that they will be monitoring calls to see if there is a spike. Sophia Dang will also see what reports are available to monitor activity for the Aware and Care site.
 - c. There was a discussion about the apps for reporting suspicious behavior. Judge Martz

Behavioral Health Track Minutes

February 10, 2020

noted a concern that some individuals may not want to download an app to submit a tip. He indicated that the FortifyFL app has an online feature, but you have to know the school name to submit a tip online. Katherine Shover will reach out to FDLE to see if they can modify the site. Sharon L'Herrou noted that they will train 211 operators on how to use the apps.

- V. Next meeting will be held on March 9, 2020
- VI. Adjourn