INFORMATION GUIDANCE

Health Resources and Services Administration (HRSA)
RYAN WHITE HIV/AIDS PROGRAM (RWHAP)
GY 2021 through GY 2023
March 1, 2021 through February 29, 2024

Release Date: Friday, September 11, 2020
Due Date: Tuesday, October 13, 2020, 12:00 PM (Noon) EST

Palm Beach County (PBC) Board of County Commissioners (BCC)
Community Services Department
810 Datura Street Basement
West Palm Beach, Florida 33401
(561) 355-4700
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SECTION I: GENERAL INFORMATION

INTRODUCTION

The Palm Beach County Board of County Commissioners (BCC) Community Services Department (CSD), Ryan White HIV/AIDS Program (RWHAP), hereinafter referred to as the “Recipient,” invites proposals from qualified governmental and non-profit entities, hereinafter referred to as the “Proposer,” to provide services to persons with HIV. Services to be contracted include Core Medical Services: AIDS Pharmaceutical Assistance, Early Intervention Services (EIS), Health Insurance Premium and Cost-Sharing Assistance for Low-Income Individuals, Home and Community-Based Health Services, Medical Case Management (including Treatment Adherence Services), Medical Nutrition Therapy, Mental Health Services, Oral Health Care, Outpatient/Ambulatory Health Services (plus Laboratory Diagnostic Testing and Specialty Outpatient Medical Care), and Substance Abuse Outpatient Care; and Support Services: Emergency Financial Assistance, Emergency Financial Assistance-Prior Authorization, Food Bank/Home Delivered Meals, Nutritional Supplements, Housing, Medical Transportation, Non-Medical Case Management Services, Other Professional Services-Legal Services, Psychosocial Support Services.

BACKGROUND

The Recipient receives RWHAP Part A and Minority AIDS Initiative (MAI) federal funds under the Ryan White Treatment Extension Act of 2009. This legislation represents the largest dollar investment made by the federal government specifically for the provision of core medical and support services for low-income persons with HIV. The purpose of the Act is to improve the quality and availability of care for persons with HIV and their families, and to establish services for persons with HIV who would otherwise have no access to health care. U.S. Department of Health and Human Services (HHS), Health Resources and Service Administration (HRSA) administers the Ryan White HIV/AIDS Program funds.

In accordance with the Ryan White CARE Act, the Palm Beach County HIV CARE Council (CARE Council) was created to determine needs and service priorities in the community to allocate funds, develop a local integrated plan for the delivery of HIV health services, and assess the efficiency of the administrative mechanism to rapidly allocate funds to the areas of greatest need.

Community members, members of the CARE Council and persons with HIV participate in an annual comprehensive needs assessment, which informs the Care Council as it carries out its legislative authority of priority-setting and resource allocation. RWHAP Part A and MAI grant funds being disbursed through this Notice of Funding Opportunity (NOFO) have been prioritized by the CARE Council to fund new programs, new services, and the expansion or continuation of existing programs.

The CARE Council applies the following principles in establishing service priorities on an annual basis:

- Decisions will be made based on documented needs;
- All funded services must be responsive to the epidemiology and demographics of the epidemic in Palm Beach County;
- Funded services must strengthen the existing continuum of services through partnerships, alliances and/or networks with HIV service providers in the community;
- Services must be culturally appropriate;
- Services must meet nationally accepted standards of care;
- Services may be added or eliminated as recommended through documentation in the Needs Assessment and Local Integrated Plan;
- Services will address the impact of recent legislative reform, including changes in welfare, Medicaid, and immigration law, as well as the impact of managed care, the Patient Protection and Affordable Care Act (ACA), and other changes to the health care system;
- Services will consider new treatment advances, the changing health status of clients, and the changing information needs of clients and providers;
- Services will prioritize under-served communities and meet unmet needs;
- Services will maximize available resources (including volunteers) while providing a continuum of comprehensive services by focusing on coordination, alliances, and collaboration among providers, avoiding duplication, considering cost-effectiveness, and leveraging other community resources;
- Services will ensure or improve access to primary (outpatient/ambulatory medical) care;
- Services will improve quality of life (i.e., support independent living).

In addition, HRSA requires that at least 75 percent of all funds allocated for direct services are expended for Core Medical Services. Due to the uncertainty of funding levels, as well as the availability of other funding sources, the CARE Council may modify funding priorities and funding levels throughout the grant year.

To meet service needs, RWHAP Part A funding directs assistance to eligible metropolitan areas (EMAs) with the largest numbers of reported cases of HIV. In GY 2020, Palm Beach County was awarded direct services totals of $5,778,313 in Part A funds and $561,674 in MAI funds for the funding period ending February 28, 2021. For GY 2021, the Recipient has proposed to HRSA direct services funding levels as follows: $6,068,197 in Part A funding and $590,832 in MAI funding. Service Category allocation estimates in this NOFO are based on these proposed amounts and were approved by the CARE Council for the Ryan White 2021 grant application. Actual funding for each service category will be allocated and approved by the CARE Council for GY 2021 and for the two subsequent years covered by this NOFO.

Furthermore, the Recipient continues to seek funding from other sources that may provide additional dollars for service categories that the CARE Council prioritized, but was unable to allocate RWHAP Part A and MAI funding towards, due to limited resources.

The Recipient seeks to evaluate applications from interested Proposers to grant service subawards. The Recipient anticipates entering into several agreements as a result of this NOFO process. Proposers may apply for one service, all services, or any combination thereof. Proposers applying to provide MAI services must apply for all MAI service categories as a bundled intervention. The Recipient seeks to grant service subawards to at least two (2) Proposers in each service category as directed by the CARE Council.

**MAI Background**

The goal of MAI, as it is for the RWHAP overall, is viral load suppression. The objective of RWHAP MAI funding is to improve client-level outcomes, including a reduction in HIV morbidity and opportunistic infections, increased life expectancy, and a decrease in the transmission of HIV infection in communities of color disproportionately impacted by HIV by:

- Getting persons with HIV/AIDS into care at an earlier stage in their illness;
- Assuring access to treatments that are consistent with established standards of care; and
- Helping individuals to remain in care.
MAI funding shall be used to address health disparities and health inequalities among racial/minority populations of persons with HIV, such as Black/African Americans, Black Haitians, and Hispanics. This funding must reach these prioritized populations and must be used to:

- Enroll Persons with HIV (PWH) from these severely impacted communities into care at an earlier stage of their illness.
- Assure access to treatments, consistent with established standards of care.
- Provide related support services that will help individuals and families in care.
- Demonstrate the capacity to provide HIV services to the prioritized population(s).
- Demonstrate cultural and linguistic competency for delivering the proposed service(s) with respect to the prioritized population(s).
- Provide services at locations geographicaly convenient to, and easily accessible by, prioritized population(s).
- Organizations must have documented success in reaching prioritized population(s) to help close deficiencies in accessing services.
- Link clients to non-MAI medical and support services.

As instructed by HRSA, MAI funds address the unique barriers and challenges faced by hard-to-reach, disproportionately-impacted minorities within the EMA. MAI funded services shall be consistent with the epidemiologic data and the needs of the community and be culturally appropriate. MAI funded services shall use population-tailored, innovative approaches or interventions that differ from the usual service methodologies and that specifically address the unique needs of prioritized sub-groups.

Organizations funded to provide MAI services must also meet the following criteria:

- Are located in or near to the prioritized community they are intending to serve.
- Have a documented history of providing services to the prioritized communities.
- Have documented success in reaching prioritized populations so that they can help close the gap in access to service for highly impacted minority communities.
- Provide services in a manner that is culturally and linguistically appropriate.
- Demonstrate understanding of the importance of cross-cultural and language appropriate communications and general health literacy issues in an integrated approach. Demonstrate how this will develop the skills and abilities needed by HRSA-funded providers and staff to effectively deliver the best quality health care to the diverse populations being served.

Proposers must clearly specify the prioritized population/s to be served within the designated client data management information system. Successful Proposers shall track and maintain the following data for each minority population served under MAI:

- Dollars expended
- Number of unduplicated clients served
- Units of service overall and by race/ethnicity and WICY (women, infants, children and youth)
- Client-level outcomes

As directed by the CARE Council, eligible entities applying for MAI funding must apply to provide all core medical and support MAI services included in this notice: Core Medical Services: Early Intervention Services (EIS) and Medical Case Management, Support Services: Non-Medical Case Management and Psychosocial Support services. Service definitions and descriptions can be found in Section III, Scope of Services.
ELIGIBILITY

Qualified entities submitting service applications for RWHAP Part A and MAI funding must meet all statutory and regulatory requirements of the Ryan White Treatment Extension Act of 2009. Proposers can be nonprofit organizations, states, local governments, and instrumentalities of state and local governments. For-profit entities are not eligible to apply for grants or to be sub-recipients of Proposers. All sub-recipients of Proposers must also meet the eligibility standards as described in this section.

Proposers must:

- If a nonprofit organization, hold current and valid 501(c)(3) status as determined by the Internal Revenue Service.
- If a nonprofit organization, be chartered or registered with the Florida Department of State, have been incorporated for at least one agency fiscal year, and have provided services for at least six (6) months.
- Create a Vendor Registration Account OR activate an existing Vendor Registration Account through Palm Beach County Purchasing Department’s Vendor Self Service (VSS) system, which can be accessed at https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService. If Proposers intend to use sub-recipients, Proposers must also ensure that all sub-recipients are registered as agencies in VSS.
- Demonstrate accountability through the submission of acceptable financial audits performed by an independent auditor.
- If Proposers are awarded RWHAP funding, maintain contractual liability insurance as listed in Exhibit 1, Required Insurance, or be self-insured if a state, local government, or instrumentality of state or local government.
- Demonstrate ability to adhere to administrative guidelines, including but not limited to, the implementation of a sliding fee scale and the reporting of program income.

SECTION II: PROPOSAL SUBMISSION

RWHAP now accepts all its funding applications electronically. Proposers shall submit their application, along with required local application materials and match documentation through the CSD NOFO submission website, located at https://pbcc.samis.io/go/nofo/. All documents in the application package must be submitted by the deadline date per application instructions.

- Late applications will not be accepted.
- Incomplete applications cannot be cured prior to being scored by the Non Conflict Grant (NCG) Review Committees. If an application is incomplete, the application will be scored as it was submitted.
- Proposers must submit one application package, which can include one, all or any combination of service categories, to be considered for funding.

The Proposal Cover Sheet must be signed by an officer of the proposer who is legally authorized to enter into a contractual relationship in the name of the Proposer, and the Proposal Cover Sheet must be notarized by a Notary Public. Proposers must indicate contact information, including email address, of the person(s) who will serve as the primary point of contact for this solicitation.

PUBLISH/RELEASE DATE

Friday, September 11, 2020
DEADLINE DATE

Proposers must complete and submit their application packages to the CSD NOFO submission website by 12:00 noon, Tuesday, October 13, 2020. Application packages must be submitted to:

https://pbcc.samis.io/go/nofo/

No application will be accepted after the deadline.

PRE-PROPOSAL CONFERENCE AND COMMUNICATION WITH THE COUNTY

A Pre-Proposal Conference will be held at 12:00 p.m. on Thursday, September 17, 2020 online using WebEx. Attendance at the Pre-Proposal Conference is strongly recommended.

https://pbc-gov.webex.com/pbc-gov/onstage/g.php?MTID=e2f5e8ad1a3aa1f5a0fb14740255d4d83

Audio Conference Only: 1-844-621-3956
Audio Conference Access Code: 172 393 0596
Event Password: YJpzkapj339

Members of the public who plan to attend the meeting in person are asked to please notify the RWHAP, as soon as possible at PBC-RWANOFO@PBCGOV.ORG or call 561 355-4788.

Communication Media Technology (CMT) may be accessed at the following location, which is normally open to the public at 810 Datura Street, West Palm Beach, FL 33401, Basement Conference Room.

People wishing to attend in person may do so at 810 Datura Street, West Palm Beach FL 33401, Basement Conference Room.

Anyone interested in additional information may contact RWHAP by mail at 810 Datura Street, West Palm Beach, FL 33401, or by email at PBC-RWANOFO@PBCGOV.ORG, or by phone at 561 355-4788.

Also, those wishing to make public comments may submit a request to RWHAP via traditional mail to at 810 Datura Street, West Palm Beach, FL 33401, or by email at PBC-RWANOFO@PBCGOV.ORG.

Public participation is solicited without regard to race, color, national origin, religion, ancestry, sex, age, marital status, familial status, sexual orientation, gender identity or expression, disability or genetic information.

Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services for a meeting (free of charge), please submit a request by email to PBC-RWANOFO@PBCGOV.ORG. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

To maintain a fair, impartial and competitive process, questions regarding this NOFO must be made in writing and emailed to PBC-RWANOFO@PBCGOV.ORG. All questions and answers will be made available for the public to review on the PBC RWHAP website located at https://discover.pbcgov.org/communityservices/Pages/Ryan-White-CARE.aspx. Questions will also be answered at the Pre-Proposal Conference.

The County will ONLY communicate with Proposers regarding this NOFO at the public Pre-Proposal Conference or via email noted above, during the proposal preparation and evaluation period.
The deadline to submit RWHAP application questions by email to the Recipient is **12:00 pm (noon), Thursday, October 8, 2020**, which is two (2) business day before the project application submission deadline.

This NOFO Information Guidance is available at the following locations:

https://discover.pbcgov.org/communityservices/Pages/Ryan-White-CARE.aspx  
http://discover.pbcgov.org/BusinessOpportunities/Pages/default.aspx

Paper copies of this NOFO are available upon request.

The RWHAP NOFO Information Guidance is for reference purposes only since the proposal must be submitted electronically through the CSD NOFO submission website.

**ANTICIPATED SCHEDULE OF EVENTS**

### RWHAP Application Timeline

<table>
<thead>
<tr>
<th>DATE</th>
<th>ITEM</th>
<th>RESPONSIBLE</th>
</tr>
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<tbody>
<tr>
<td>September 11, 2020</td>
<td>RWHAP NOFO Release Date</td>
<td>RWHAP Staff</td>
</tr>
<tr>
<td>September 17, 2020</td>
<td>Pre-Proposal Conference (12:00 PM EST) <em>(Strongly Recommended)</em></td>
<td>RWHAP Staff &amp; Proposers</td>
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<tr>
<td>October 8, 2020</td>
<td>Deadline to Submit Questions</td>
<td>Proposers</td>
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<tr>
<td>October 13, 2020</td>
<td>PROPOSAL SUBMISSION DEADLINE DATE 12:00 PM (EST)</td>
<td>Proposers</td>
</tr>
<tr>
<td>October 13, 2020</td>
<td>Cone of Silence Begins (12:00 PM EST)</td>
<td>Proposers</td>
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<tr>
<td>October 13, 2020</td>
<td>Reviewer Training</td>
<td>RWHAP Staff &amp; Reviewer</td>
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<tr>
<td>October 26, 2020</td>
<td>Non Conflict Grant (NCG) Review Committee Meetings</td>
<td>RWHAP Staff &amp; Reviewers</td>
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<tr>
<td>October 27, 2020</td>
<td>(October 26, 2020 to November 20, 2020)</td>
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<tr>
<td>October 28, 2020</td>
<td>9:00 AM (EST)</td>
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<tr>
<td>November 3, 2020</td>
<td>Expected Date to Announce Recommended Awards</td>
<td>RWHAP Staff</td>
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<tr>
<td>November 5, 2020</td>
<td>Deadline to Submit Grievance <em>(or 15 Business Days Following Announcement of Recommended Awards)</em></td>
<td>Proposers</td>
</tr>
<tr>
<td>November 9, 2020</td>
<td>Funding Recommendations to BCC</td>
<td>RWHAP Staff</td>
</tr>
<tr>
<td>November 17, 2020</td>
<td>BCC Approval of Contract Agreements</td>
<td>BCC</td>
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<tr>
<td>November 20, 2020</td>
<td>Expected Date to Announce Recommended Awards</td>
<td>RWHAP Staff</td>
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<tr>
<td>December 15, 2020</td>
<td>Deadline to Submit Grievance <em>(or 15 Business Days Following Announcement of Recommended Awards)</em></td>
<td>Proposers</td>
</tr>
<tr>
<td>January 12, 2020</td>
<td>Funding Recommendations to BCC</td>
<td>RWHAP Staff</td>
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<tr>
<td>February 9, 2020</td>
<td>BCC Approval of Contract Agreements</td>
<td>BCC</td>
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Proposers’ applications will be grouped together in six (6) groups by service categories and reviewed by Non Conflict Grant Review Committees. The 6 groups are as follows:

**Group 1**

Review Date: October 26, 2020

Service Categories: Outpatient/Ambulatory Health Services, Specialty Medical, Labs, Oral Health Care, Home & Community Based Health Services, Medical Nutrition Therapy
Group 2  
Review Date: October 27, 2020  

Group 3  
Review Date: October 28, 2020  
Service Categories: Early Intervention Services, Medical Case Management, Non Medical Case Management Services

Group 4  
Review Date: November 3, 2020  
Service Categories: Mental Health Services, Substance Abuse Outpatient Care

Group 5  
Review Date: November 5, 2020  
Service Categories: Emergency Financial Assistance, Food Bank/Home Delivered Meals, Housing, Legal Services, Medical Transportation

Group 6  
Review Date: November 9, 2020  
MAI Service Categories: Early Intervention Services, Medical Case Management, Non-Medical Case Management, Psychosocial Support Services

Overflow  
Review Date: November 17, 2020  
Service Categories: Applications from All Service Categories that were not reviewed

CONES OF SILENCE

This NOFO includes a Cone of Silence. Proposers will be advised of the Lobbying “Cone of Silence” and are advised that the Palm Beach County Lobbyist Registration Ordinance (Ordinance) is in effect. "Cone of Silence" refers to a prohibition on any non-written communication regarding this NOFO between any Proposer or designated representative and any County Commissioner or Commissioner’s staff or any employee authorized to act on behalf of the Commission to award a contract. Proposers’ representatives shall include but not be limited to Proposers’ employees, partners, officers, directors or consultants, lobbyists, or any actual or potential sub-recipients or consultants of the Proposers. The Cone of Silence is in effect as of the submittal deadline. The provisions of this Ordinance shall not apply to oral communications at any public proceeding, including contract negotiations during any public meeting. The Cone of Silence shall terminate at the time that the BCC awards or approves a contract, when all proposals are rejected, or when an action is otherwise taken that ends the solicitation process.

SECTION III: SCOPE OF SERVICES

CONTACT PERSON

This NOFO is issued, as with any addenda, for BCC by CSD, the RWHAP Part A and MAI Recipient. The contact for all RWHAP services application inquiries is PBC-RWANOFO@PBCGOV.ORG.
TERMS FOR SERVICES

Project Term: 12 months, with the option to renew for two 12-month periods
Project Start Date: March 1, 2021
Project End Date: February 29, 2024

TERMS & CONDITIONS

1. Proposal Guarantee:
Proposers guarantee their commitment, compliance and adherence to all requirements of the NOFO by submission of their proposal.

2. Late Proposals, Late Modified Proposals Not Considered:
Proposers shall save any unfinished proposals and continue to modify the proposals until the proposals are submitted. Once submitted, the proposals are final. Proposals and/or modifications to proposals submitted after the deadline are late and shall not be considered.

3. Costs Incurred by Proposers:
All expenses incurred with the preparation and submission of proposals to the County, or any work performed in connection therewith, shall be borne by Proposers. No payment will be made for proposals received or for any other effort required of or made by Proposers, prior to commencement of work as defined by a contract approved by the BCC.

4. Public Record Disclosure:
Proposers are hereby notified that all information submitted as part of, or in support of, proposals will be available for public inspection in compliance with the Florida Public Records Act.

5. Palm Beach County Office of the Inspector General Audit Requirements:
Palm Beach County has established the Office of the Inspector General in Palm Beach County Code 2-421 through 2-440, as may be amended, which is authorized and empowered to review past, present and proposed COUNTY contracts, transactions, accounts and records. The Inspector General has the power to subpoena witnesses, administer oaths and require the production of records, and audit, investigate, monitor, and inspect the activities of the AGENCY, its officers, agents, employees, and lobbyists in order to ensure compliance with Agreement requirements and detect corruption and fraud.

Failure to cooperate with the Inspector General or interference or impeding any investigation shall be in violation of Palm Beach County Code Section 2-421 through 2-440, and punished pursuant to Section 125.69, Florida Statutes, in the same manner as a second degree misdemeanor.

6. Commencement of Work:
The County’s obligation will commence when the contract is approved by the BCC or their designee and upon written notice to Proposers. The County may set a different starting date for the contract. The County will not be responsible for any work done by Proposers, even work done in good faith, if it occurs prior to the contract start date set by the County.

7. Non-Discrimination:
The Proposer must warrant and represent that all of its employees are treated equally during employment without regard to race, color, national origin, religion, ancestry, sex, age, marital status, familial status, sexual orientation, gender identity or expression, disability or genetic information.
8. County Options:

The County may, at its sole and absolute discretion, reject any and all, or parts of any and all, proposals; re-advertise this NOFO; postpone or cancel, at any time, this NOFO process; or waive any irregularities in this NOFO or in the proposals received as a result of this NOFO. The determination or the criteria and process whereby proposals are evaluated, the decision as to who shall receive a grant award, or whether or not an award shall ever be made as a result of this NOFO, shall be at the sole and absolute discretion of the County. If an insufficient number of qualified proposals are submitted to meet available funding in any particular service category, the County will directly solicit and select appropriate community-located/based providers to fill these gaps.

Additional terms and conditions shall be included in the service agreement and are contained in part in Exhibit 2 Additional Terms and Conditions and on the RWHAP website, located at the RWHAP website, RW Standard Terms and Conditions, https://discover.pbcgov.org/communityservices/humanservices/PDF/RW_Standard_Terms_Conditions.pdf.

FUNDING RESTRICTIONS

RWHAP funds are made available by the United States Congress in support of services to persons with HIV, their families, and their care givers. Such funds may not be used to support education or prevention activities for the general public, clinical research, or other non-service programs. In general, applicants should assume that FUNDS MAY ONLY BE SPENT TO PROVIDE SERVICES WHERE NO OTHER REIMBURSEMENT OR PAYMENT SOURCE IS READILY AVAILABLE. As RWHAP funding is the payer of last resort, all services, particularly medical care services, which are typically covered by third-party payers such as private health insurers, managed-care intermediaries, Medicare or Medicaid, will be rigorously scrutinized to ensure no other payer sources are available for the services provided.

General guidelines for the determination of allowable costs under federal grants funding can be found in the Uniform Grant and Contract Management Act, and Office of Management and Budget (OMB) Circulars A-110, A-122, A-133, and the Super Circular. Disallowed costs, as a general rule, will include but not necessarily be limited to the following:

1. **Capital acquisition and renovation:** Grant funds cannot be used for the purchase or improvement of land, or to purchase, construct or permanently improve any building or other facility.

2. **Payment to recipients of services:** Grant funds cannot be used to make direct cash payments to intended recipients of services, except in the form of food or vouchers, or for reimbursement of reasonable and allowable out of pocket expenses associated with consumer participation in Recipient and CARE Council activities.

3. **Indirect Costs:** Grant funds cannot be used to pay the indirect cost of supervision and operations as a separate line. Such administrative costs must be explained and included as part of the applicant’s cost structure, unless the proposer has an established indirect cost rate agreement with the HHS.

4. **Personal Transportation:** Grant funds cannot be used to pay for the transportation of clients to and from work or to handle personal business that cannot be directly or proximately attributed to a specifically prioritized category of service. As a general rule, transportation services can only be used to access RWHAP funded services, but not to the extent that the cost of transportation actually exceeds the benefit such activity would derive.
5. **Social Functions**: Grant funds cannot be used to finance social functions such as picnics, dinner parties and fund-raising banquets or assemblies nor can such funds be used to finance access to these activities.

6. **Windfall, Funding Reserves & Foundations**: Excess or unexpended grant funds cannot be used for anything other than their original designated purpose. Thus, if an agency somehow achieves windfall from a difference between its allowable cost and prevailing reimbursement, such windfall must be reinvested into existing programs or applied as a reduction to future funding distributions. Use of federal funds to establish a private foundation is considered fraudulent if funds for this purpose are used to finance RWHAP funded operations through mark-up or retail charge back mechanisms.

7. **Payer of Last Resort**: Proposers must agree that funds received under the agreement shall be used to supplement not supplant any other funding source such as State and local HIV-related funding or in-kind resources made available in the year for which this agreement is awarded to provide HIV-related services to individuals with HIV/AIDS. Applicants in each funding category will be asked to provide assurances that any funds granted will be used to provide services that are incremental to those otherwise available in the absence of grant funds.

Funds shall not be used to:

- Make payments for any item or service to the extent that payment has been made or can reasonably be expected to be made by a third-party payer, with respect to that item or service:
  - Under any state compensation program, insurance policy, or any Federal or State health benefits program; or
  - By an entity that provides health services on a prepaid basis.

### LIMITS ON FEES TO CLIENTS RECEIVING SERVICES FUNDED BY RWHAP

Proposers must have policies and procedures in place to bill RWHAP clients using a sliding fee schedule consistent with RWHAP policy. Client income must be assessed to establish their sliding fee scale (SFS) code according to the Federal Poverty Guideline below, delineated as code A through G. Clients who fall into code A [less than or equal to 100 percent of the Federal Poverty Level (FPL)] may not be charged any fees for RWHAP funded services. Fees billed to clients may not exceed the stated percentages of their annual gross income within a 12-month period.

<table>
<thead>
<tr>
<th>Individual/Family Annual Gross Income (%FPL)</th>
<th>Maximum Allowable Annual Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 100%</td>
<td>No Charges Permitted</td>
</tr>
<tr>
<td>101-200%</td>
<td>5% or Less of Gross Annual Income</td>
</tr>
<tr>
<td>201-300%</td>
<td>7% or Less of Gross Annual Income</td>
</tr>
<tr>
<td>301-400%</td>
<td>10% or Less of Gross Annual Income</td>
</tr>
<tr>
<td>&gt; 400%</td>
<td>(Ineligible to Receive Ryan White Services</td>
</tr>
</tbody>
</table>
The poverty guidelines will be updated to reflect the 2021 guidelines when service agreements are in effect.

CONTINUUM OF CARE AND LINKAGE TO SERVICES

All successful proposers must participate in a community-based Coordinated Service Network, defined as a collaborative group of organizations that provide medical and support services to persons with HIV in order to improve health outcomes and reduce health disparities. The concept of a Coordinated Service Network suggests that services must be organized to respond to the individual or family’s changing needs in a holistic, coordinated, timely, and uninterrupted manner, reducing fragmentation of care between service providers. Proposers will be asked to describe how they are currently, or are proposing to, coordinate services with other medical and support service providers to establish Coordinated Service Network.

Additionally, Proposers will be asked to describe their knowledge, involvement and activities with the Early Identification of Individuals with HIV/AIDS (EIIVA) efforts within Palm Beach County. This includes efforts to link clients who are aware of their HIV status to medical and support services, as well as any efforts to make people aware of their HIV status. Linkages work to facilitate access to advanced medical treatments and medications, and facilitate access to private/public benefits and entitlements.

Priority will be given to proposals that lead to the establishment of a comprehensive system of care by demonstrating participation/involvement in a full service, comprehensive continuum of care including HIV prevention, testing and counseling, referral, linkage, and retention in care. Examples of this may be through linkage agreements with other agencies within the continuum of care; participation in prevention, testing and counseling, referral and linkage efforts; participation in Advisory/Planning bodies for the continuum of care like Community Prevention Partnership, Minority AIDS Network and CARE Council. Special consideration will be given to proposals that demonstrate the willingness and ability to leverage community resources from non-Ryan White funding sources to facilitate the linkage of priority populations to needed services.

PALM BEACH COUNTY PRIORITIZED POPULATIONS

Between January 1, 2019 and December 31, 2019, there were 8,259 people with HIV (PWH) in Palm Beach County according to the Florida Department of Health, HIV Surveillance Epidemiologic Profile. RWHAP Part A-MAI served 3,465 PWH during the same period. In developing priorities for PBC Ryan White direct services, the Care Council
has determined that special emphasis will be placed on populations that are disproportionately impacted, persons with co-morbidities, and newly diagnosed individuals.

Disproportionately impacted prioritized populations include heterosexual Black persons, Latinx/Hispanic persons, Haitian persons, Men who have Sex with Men (MSM), persons over the age of 50 years and persons recently released from incarceration. Special populations with co-morbidities include, but are not limited to, Tuberculosis, Substance Use Disorder/Chemical Addiction, Severe Mental Illness, Recurrent Sexually Transmitted Infections, Justice Involved, and/or experiencing homelessness.

**SCOPE OF SERVICES**

The Recipient is accepting one-year project applications with the option to renew for two additional years for RWHAP Part A and MAI services for GYs 2021-2023 (March 1, 2021 through February 29, 2024). Proposers shall apply through CSD’s online application process. An estimate of $6,068,197 for Part A services and $590,832 for MAI services will be available for the first of the three-year programs. Project budgets shall be for 12 months, and shall not exceed the total amount allocated for service categories included in the proposal.

Services to be contracted include **Core Medical Services**: AIDS Pharmaceutical Assistance, Early Intervention Services (EIS), Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals, Home and Community-Based Health Services, Medical Case Management (including Treatment Adherence Services), Medical Nutrition Therapy, Mental Health Services, Oral Health Care, Outpatient/Ambulatory Health Services (plus Laboratory Diagnostic Testing and Specialty Outpatient Medical Care), and Substance Abuse Outpatient Care; and **Support Services**: Emergency Financial Assistance, Emergency Financial Assistance-Prior Authorization, Food Bank/Home Delivered Meals, Nutritional Supplements, Housing, Medical Transportation, Non-Medical Case Management Services, Other Professional Services-Legal Services, Psychosocial Support Services.

Proposals should indicate specific, prioritized subpopulations, a description of proposed services, and an explanation of how these services will result in improved health outcomes for PWH. Proposals should include a budget and implementation plan, and indicate that these items are separate and distinct from other funding, including other Ryan White funding sources.

The Care Council objectives for GY 2021 include increased support for existing HIV-related services, with a specific emphasis on populations/geographic areas of the County with a high prevalence of HIV, which may also lack adequate levels of service. The County is seeking qualified entities to provide the following Part A and MAI funded services to persons with HIV. Service categories Service Definitions mirrors HRSA service category definitions. Priorities and allocations are approved by the CARE Council:

**Care Council Priority Core Medical Services**

**AIDS Pharmaceutical Assistance**

*Part A Funding Allocated = $15,000*

*Part A Priority Level 15*

*1 Unit = 1 Prescription*

Description:

AIDS Pharmaceutical Assistance may be provided by HRSA RWHAP Part A funding through a Local Pharmaceutical Assistance Program (LPAP).
A Local Pharmaceutical Assistance Program (LPAP) is operated by a HRSA RWHAP Part A sub-recipient as a supplemental means of providing ongoing medication assistance when a Florida RWHAP ADAP has a restricted formulary, waiting list and/or restricted financial eligibility criteria.

HRSA RWHAP Part A recipients using the LPAP to provide AIDS Pharmaceutical Assistance must adhere to the following guidelines:

- Provide uniform benefits for all enrolled clients throughout the service area
- Establish and maintain a recordkeeping system for distributed medications
- Participate in the LPAP Committee
- Utilize the drug formulary that is approved by the LPAP Committee*
- Establish and maintain a drug distribution system
- Screening for alternative medication payor sources, including but not limited to Patient Assistance Programs (PAP), rebate/discount programs, Healthcare District, and Florida RWHAP ADAP prior to dispensing.
- Implementation in accordance with requirements of the HRSA 340B Drug Pricing Program (including the Prime Vendor Program)

Program Guidance:

For LPAPs: HRSA RWHAP Part A funds may be used to support an LPAP. LPAP funds are not to be used for emergency or short-term financial assistance. The Emergency Financial Assistance service category may assist with short-term assistance for medications.


Providers wishing to prescribe a medication not on the formulary shall make a request to the Recipient approved LPAP Clinical Review Committee. Approval or denial will be granted within three (3) working days.

**Early Intervention Services (EIS)**

*Part A Funding Allocated = $863,047; MAI Funding Allocated = $232,000*

*Part A Priority Level 8; MAI Priority Level 1*

*1 Unit = 15 Minutes of Service*

Description:

The RWHAP legislation defines EIS for Parts A. See § 2651(e) of the Public Health Service Act, which states:

(e) Specification of Early Intervention Services-

(1) IN GENERAL - The early intervention services referred to in this section are--

(A) Counseling individuals with respect to HIV/AIDS in accordance with section 2662;
(B) testing individuals with respect to HIV/AIDS, including tests to confirm the presence of the disease, tests to diagnose the extent of the deficiency in the immune system, and tests to provide information on appropriate therapeutic measures for preventing and treating the deterioration of the immune system and for preventing and treating conditions arising from HIV/AIDS;
(C) Referrals described in paragraph (2);
(D) Other clinical and diagnostic services regarding HIV/AIDS, and periodic medical evaluations of individuals with HIV/AIDS; and
(E) Providing the therapeutic measures described in subparagraph (B).

(2) REFERRALS - The services referred to in paragraph (1)(C) are referrals of individuals with HIV/AIDS to appropriate providers of health and support services, including, as appropriate—

(A) To entities receiving amounts under part A or B for the provision of such services;
(B) To biomedical research facilities of institutions of higher education that offer experimental treatment for such disease, or to community-based organizations or other entities that provide such treatment; or
(C) To recipients under section 2671, in the case of a pregnant woman.

(3) REQUIREMENT OF AVAILABILITY OF ALL EARLY INTERVENTION SERVICES THROUGH EACH RECIPIENT—

(A) IN GENERAL- The Secretary may not make a grant under subsection (a) unless the applicant for the grant agrees that each of the early intervention services specified in paragraph (2) will be available through the recipient. With respect to compliance with such agreement, such a recipient may expend the grant to provide the early intervention services directly, and may expend the grant to enter into agreements with public or nonprofit private entities, or private for-profit entities if such entities are the only available provider of quality HIV care in the area, under which the entities provide the services.
(B) OTHER REQUIREMENTS— Recipients described in—

(i) subparagraphs (A), (D), (E), and (F) of section 2652(a)(1) shall use not less than 50 percent of the amount of such a grant to provide the services described in subparagraphs (A), (B), (D), and (E) of paragraph (1) directly and on-site or at sites where other primary care services are rendered; and
(ii) subparagraphs (B) and (C) of section 2652(a)(1) shall ensure the availability of early intervention services through a system of linkages to community-based primary care providers, and to establish mechanisms for the referrals described in paragraph (1)(C), and for follow-up concerning such referrals.

Program Guidance:

The elements of EIS often overlap with other service category descriptions; however, EIS is the combination of such services rather than a stand-alone service. HRSA RWHAP Part A recipients should be aware of programmatic expectations that stipulate the allocation of funds into specific service categories.

- HRSA RWHAP Parts A EIS services must include the following four components:
  - Targeted HIV testing to help the unaware learn of their HIV status and receive referral to HIV care and treatment services if found to be living with HIV
    - Recipients must coordinate these testing services with other HIV prevention and testing programs to avoid duplication of efforts
    - HIV testing paid for by EIS cannot supplant testing efforts paid for by other sources
  - Referral services to improve HIV care and treatment services at key points of entry
  - Access and linkage to HIV care and treatment services such as HIV Outpatient/Ambulatory Health Services, Medical Case Management, and Substance Abuse Care
  - Outreach Services and Health Education/Risk Reduction related to HIV diagnosis
Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals

Part A Funding Allocated = $1,216,616
Part A Priority Level 3
1 Unit = 1 Deductible, Co-Payment, or Monthly Premium

Description:

Health Insurance Premium and Cost Sharing Assistance provides financial assistance for eligible clients with HIV to maintain continuity of health insurance or to receive medical and pharmacy benefits under a health care coverage program. For purposes of this service category. The service provision consists of the following:

• Paying health insurance premiums to provide comprehensive HIV Outpatient/Ambulatory Health Services, and pharmacy benefits that provide a full range of HIV medications for eligible clients; and/or
• Paying cost sharing on behalf of the client.

To use HRSA RWHAP funds for health insurance premium assistance (not standalone dental insurance assistance), an HRSA RWHAP Part recipient must implement a methodology that incorporates the following requirements:

• Clients obtain health care coverage that at a minimum, includes at least one U.S. Food and Drug Administration (FDA) approved medicine in each drug class of core antiretroviral medicines outlined in the U.S. Department of Health and Human Services’ Clinical Guidelines for the Treatment of HIV, as well as appropriate HIV outpatient/ambulatory health services; and
• The cost of paying for the health care coverage (including all other sources of premium and cost sharing assistance) is cost-effective in the aggregate versus paying for the full cost for medications and other appropriate HIV outpatient/ambulatory health services (HRSA RWHAP Part A, HRSA RWHAP Part B, HRSA RWHAP Part C, and HRSA RWHAP Part D).

To use HRSA RWHAP funds for standalone dental insurance premium assistance, an HRSA RWHAP Part A recipient must implement a methodology that incorporates the following requirement:

• HRSA RWHAP Part A recipients must assess and compare the aggregate cost of paying for the standalone dental insurance option versus paying for the full cost of HIV oral health care services to ensure that purchasing standalone dental insurance is cost effective in the aggregate, and allocate funding to Health Insurance Premium and Cost Sharing Assistance only when determined to be cost effective.

Home and Community-Based Health Services

Part A Funding Allocated = $5,000
Part A Priority Level 17
1 Unit = 1 Hour

Description:

Home and Community-Based Health Services are provided to an eligible client in an integrated setting appropriate to that client’s needs, based on a written plan of care established by a medical care team under the direction of a licensed clinical provider. Services include:

• Appropriate mental health, developmental, and rehabilitation services
• Day treatment or other partial hospitalization services
• Durable medical equipment
• Home health aide services and personal care services in the home
Program Guidance:

Inpatient hospitals, nursing homes, and other long-term care facilities are not considered an integrated setting for the purposes of providing home and community-based health services.

**Medical Case Management (Including Treatment Adherence Services)**

*Part A Funding Allocated = $1,300,000; MAI Funding Allocated = $156,000*

*Part A Priority Level 9; MAI Priority Level 2*

*1 Unit = 15 Minutes of Service*

Description:

Medical Case Management is the provision of a range of client-centered activities focused on improving health outcomes in support of the HIV care continuum. Activities provided under this service category may be provided by an interdisciplinary team that includes other specialty care providers. Medical Case Management includes all types of case management encounters (e.g., face-to-face, phone contact, and any other forms of communication).

Key activities include:

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Timely and coordinated access to medically appropriate levels of health and support services and continuity of care
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan at least every 6 months with adaptations as necessary
- Ongoing assessment of the client’s and other key family members’ needs and personal support systems
- Treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments
- Client-specific advocacy and/or review of utilization of services

In addition to providing the medically oriented activities above, Medical Case Management may also provide benefits counseling by assisting eligible clients in obtaining access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, other state or local health care and supportive services, and insurance plans through the health insurance Marketplaces/Exchanges).

Program Guidance: Activities provided under the Medical Case Management service category have as their objective improving health care outcomes whereas those provided under the Non-Medical Case Management service category have as their objective providing guidance and assistance in improving access to needed services.

Visits to ensure readiness for, and adherence to, complex HIV treatments shall be considered Medical Case Management or Outpatient/Ambulatory Health Services. Treatment Adherence services provided during a Medical Case Management visit should be reported in the Medical Case Management service category whereas Treatment Adherence services provided during an Outpatient/Ambulatory Health Service visit should be reported under the Outpatient/Ambulatory Health Services category.

**Medical Nutrition Therapy**

*Part A Funding Allocated = $55,000*

*Part A Priority Level 18*

*1 Unit = 1 Hour*
Description:

Medical Nutrition Therapy includes:

- Nutrition assessment and screening
- Dietary/nutritional evaluation
- Food and/or nutritional supplements per medical provider’s recommendation
- Nutrition education and/or counseling

These activities can be provided in individual and/or group settings and outside of HIV Outpatient/Ambulatory Health Services.

Program Guidance: All activities performed under this service category must be pursuant to a medical provider’s referral and based on a nutritional plan developed by the registered dietitian or other licensed nutrition professional. Activities not provided by a registered/licensed dietician should be considered Psychosocial Support Services under the HRSA RWHAP.

**Mental Health Services**

*Part A Funding Allocated = $185,000*

*Part A Priority Level 4*

*1 Unit = 1 Hour*

Description:

Mental Health Services are the provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers.

Program Guidance:

Mental Health Services are allowable only for PWH who are eligible to receive HRSA RWHAP services.

**Oral Health Care**

*Part A Funding Allocated = $350,000*

*Part A Priority Level 2*

*1 Unit = 1 Dental Visit*

Description:

Oral Health Care activities include outpatient diagnosis, prevention, and therapy provided by dental health care professionals, including general dental practitioners, dental specialists, dental hygienists, and licensed dental assistants.

**Outpatient/Ambulatory Health Services**

*Part A Funding Allocated = $205,592*

*Part A Priority Level 1*

*1 Unit = 1 Visit*
Description:

Outpatient/Ambulatory Health Services provide diagnostic and therapeutic-related activities directly to a client by a licensed healthcare provider in an outpatient medical setting. Outpatient medical settings may include: clinics, medical offices, mobile vans, using telehealth technology, and urgent care facilities for HIV-related visits.

Allowable activities include:

- Medical history taking
- Physical examination
- Diagnostic testing (including HIV confirmatory and viral load testing), as well as laboratory testing
- Treatment and management of physical and behavioral health conditions
- Behavioral risk assessment, subsequent counseling, and referral
- Preventive care and screening
- Pediatric developmental assessment
- Prescription and management of medication therapy
- Treatment adherence
- Education and counseling on health and prevention issues
- Referral to and provision of specialty care related to HIV diagnosis, including audiology and ophthalmology

Program Guidance:

Treatment adherence activities provided during an Outpatient/Ambulatory Health Service visit are considered Outpatient/Ambulatory Health Services, whereas treatment adherence activities provided during a Medical Case Management visit are considered Medical Case Management services.

Non-HIV related visits to urgent care facilities are not allowable costs within the Outpatient/Ambulatory Health Services Category.

Emergency room visits are not allowable costs within the Outpatient/Ambulatory Health Services Category.

The local CARE Council has allocated funding to subcategories of this service category: Outpatient/Ambulatory Health Services, Laboratory Diagnostic Testing, and Specialty Outpatient Medical Care. Each of the three subcategories are addressed separately.

**Laboratory Diagnostic Testing**

*Part A Funding Allocated = $173,392*

*1 Unit = 1 Lab Test*

HIV viral load testing, CD4/CD8, CBC with differential, blood chemistry profile, and other FDA approved routine tests for the treatment of patients with HIV disease. In addition, routine tests pertinent to the prevention of opportunistic infections (VDRL, IGRA, AFB, pap smear, toxoplasmosa, hepatitis B, and CMV serologies) and all other laboratory tests as clinically indicated (e.g. HCV serology) that are generally accepted to be medically necessary for the treatment of HIV disease and its complications and have an established Florida Medicaid or Medicare reimbursement rate, as well as new tests that may not have an established reimbursement rate.

**Specialty Outpatient Medical Care**

*Part A Funding Allocated = $371,016*

*1 Unit = 1 Visit*
Short term treatment of specialty medical conditions and associated diagnostic outpatient procedures for HIV positive patients based upon referral from a primary care provider, physician, physician assistant, registered nurse. Specialties may include, but are not limited to, outpatient rehabilitation, dermatology, oncology, obstetrics and gynecology, urology, podiatry, pediatrics, rheumatology, physical therapy, speech therapy, occupational therapy, developmental assessment, and psychiatry.

**Note:** For the purpose of this NOFO, primary care provided to persons with HIV disease is not considered specialty care. Providers must offer access to a range of specialty services.

Prior to the provision of specialty care, a specialty care referral form shall be completed by the primary medical provider electronically through the Recipient database management information system, including the following:

- Primary Care Provider’s verification that specialty service is needed due to HIV related issue.
- HIV related issue is on the list of conditions on the *Palm Beach County Ryan White Program Allowable Medical Conditions List for Specialty Medical Referrals* form. Select from IDC-10 diagnostic code.
- Client eligibility status as noted on Notice of Eligibility (NOE).
- Client total amount expended by Ryan White Part A and Part B on specialty services, not to exceed $1000 per grant year.
- Written documentation from health insurance company indicating disallowance of coverage, if applicable.

For cases that do not meet all of the above criteria, an override request may be made to the Recipient.

Specialty service providers shall have a written agreement with the sub-recipient. A file of all written agreements shall be maintained and made available to the Recipient upon request.

Specialty service providers shall be credentialed by Medicaid and/or Medicare.

All specialty providers of services available in the Medicaid State plan shall have entered into a participation agreement under the State plan and be qualified to receive payments under such plan, or receive a waiver from this requirement.

The negotiated rate for specialty services shall be no more than 150 percent of the Medicaid rate.

All encumbered services shall be lifted within 90 days if not initiated.

Specialty service report shall be received by the primary care provider prior to specialty service invoice being paid.

**Substance Abuse Outpatient Care**

*Part A Funding Allocated = $50,000*

*Part A Priority Level 11*

*1 Unit = 1 Visit*

**Description:**

Substance Abuse Outpatient Care is the provision of outpatient services for the treatment of drug or alcohol use disorders. Activities under Substance Abuse Outpatient Care service category include:

- Screening
- Assessment
• Diagnosis, and/or
• Treatment of substance use disorder, including:
  o Pretreatment/recovery readiness programs
  o Harm reduction
  o Behavioral health counseling associated with substance use disorder
  o Outpatient drug-free treatment and counseling
  o Medication assisted therapy
  o Neuro-psychiatric pharmaceuticals
  o Relapse prevention

Program Guidance: Acupuncture therapy may be allowable under this service category only when, as part of a substance use disorder treatment program funded under the HRSA RWHAP, it is included in a documented plan.

Syringe access services are allowable, to the extent that they comport with current appropriations law and applicable HHS guidance, including HRSA- or HAB-specific guidance.

Care Council Priority Support Services

**Emergency Financial Assistance (EFA)**

*Part A Funding Allocated = $17,902*

*Part A Priority Level 14*

*1 Unit = 1 Emergency Assistance*

Description:

Emergency Financial Assistance provides limited one-time or short-term payments to assist an HRSA RWHAP client with an urgent need for essential items or services necessary to improve health outcomes, including: utilities, housing, food (including groceries and food vouchers), transportation, medication not covered by an AIDS Drug Assistance Program or AIDS Pharmaceutical Assistance, or another HRSA RWHAP-allowable cost needed to improve health outcomes. Emergency Financial Assistance must occur as a direct payment to an agency or through a voucher program.

Program Guidance:

Emergency Financial Assistance funds used to pay for otherwise allowable HRSA RWHAP services must be accounted for under the Emergency Financial Assistance category. Direct cash payments to clients are not permitted.

It is expected that all other sources of funding in the community for emergency financial assistance will be effectively used and that any allocation of RWHAP funds for these purposes will be as the payer of last resort, and for limited amounts, uses, and periods of time. Continuous provision of an allowable service to a client should not be funded through Emergency Financial Assistance.

**Emergency Financial Assistance - Prior Authorization**

*Part A Funding Allocated = $40,200*

*1 Unit = 1 Authorization*

For EFA medication, sub-recipients must adhere to the following guidelines:

• Provide uniform benefits for all enrolled clients throughout the service area
• Establish and maintain a recordkeeping system for distributed medications
• Utilize the drug formulary that is approved by the LPAP Committee
• Screening for alternative medication payor sources, including but not limited to Patient Assistance Programs (PAP), rebate/discount programs, Healthcare District, and Florida RWHAP ADAP prior to dispensing.
• Implementation in accordance with requirements of the HRSA 340B Drug Pricing Program (including the Prime Vendor Program)

In addition:

• Dispensing of one (1) emergency medication not exceeding a thirty (30) day supply to a client during any 12 month period.
• Medications dispensed shall be included on the most recently published Florida Medicaid PDL-Preferred Drug List.*
• Medications defined by Florida Medicaid PDL as “Clinical PA Required”, “Cystic Fib Diag Auto PA”, or “Requires Med Cert 3” shall require submission and approval of an override request prior to dispensing.
• One (1) additional dispensing of an emergency medication not exceeding a thirty (30) day supply during any 12 month period may be permitted in instances where a client has applied, and been denied access to the medication from all other medication assistance programs for which the client may be eligible (ADAP, pharmaceutical manufacturer patient assistance program, etc.). Documentation of medication access denial must be provided, and shall require submission and approval of an override request prior to dispensing.
• Dispensing of any medication under Emergency Financial Assistance may not exceed a sixty (60) day supply during any 12 month period.
• Any emergency medication needs not specified in this service standard shall require submission and approval of an override request prior to dispensing. Override requests shall not be submitted as exception to policy (e.g. more than a sixty (60) day supply during any 12 month period).


**Food Bank/Home Delivered Meals**
*Part A Funding Allocated = $295,640
Part A Priority Level 7
1 Unit = 1 Voucher*

Description:

Food Bank/Home Delivered Meals refers to the provision of actual food items, hot meals, or a voucher program to purchase food. This also includes the provision of essential non-food items that are limited to the following:

• Personal hygiene products
• Household cleaning supplies
• Water filtration/purification systems in communities where issues of water safety exist

Program Guidance:

Unallowable costs include household appliances, pet foods, and other non-essential products.
**Nutritional Supplements**  
*Part A Funding Allocated = $7,523*  
1 Unit = 1 Voucher

All nutritional supplements require a written prescription. The BMI and/or rationale for providing the nutritional supplement must be indicated on the prescription.

Unacceptable reasons to provide supplements include patient convenience or lack of finances. Exceptions will be considered on a case-by-case basis and are at the discretion of the Recipient.

**Housing**  
*Part A Funding Allocated = $103,358*  
*Part A Priority Level 5*  
1 Unit = 1 Day of Housing

**Description:**

Housing provides transitional, short-term, or emergency housing assistance to enable a client or family to gain or maintain outpatient/ambulatory health services and treatment, including temporary assistance necessary to prevent homelessness and to gain or maintain access to medical care. Activities within the Housing category must also include the development of an individualized housing plan, updated annually, to guide the client’s linkage to permanent housing. Housing may provide some type of core medical (e.g., mental health services) or support services (e.g., residential substance use disorder services).

Housing activities also include housing referral services, including assessment, search, placement, and housing advocacy services on behalf of the eligible client, as well as fees associated with these activities.

Eligible housing can include either housing that:

- Provides some type of core medical or support services (such as residential substance use disorder services or mental health services, residential foster care, or assisted living residential services); or
- Does not provide direct core medical or support services, but is essential for a client or family to gain or maintain access to and compliance with HIV-related outpatient/ambulatory health services and treatment. The necessity of housing services for the purposes of medical care must be documented.

**Program Guidance:**

HRSA RWHAP sub-recipients that use funds to provide Housing must have mechanisms in place to assess and document the housing status and housing service needs of new clients, and at least annually for existing clients. In addition, sub-recipient must develop an individualized housing plan for each client receiving housing services and update it annually. Sub-recipient shall provide Recipient with a copy of the individualized written housing plan upon request.

HRSA RWHAP sub-recipients, along with local decision-making planning bodies, are strongly encouraged to institute duration limits to housing activities. HRSA HAB recommends recipients and sub-recipients align duration limits with those definitions used by other housing programs, such as those administered by the Department of Housing and Urban Development, which currently uses six (6) months for transitional housing and HRSA/HAB recommends that recipients and sub-recipient consider using HUD’s definition as their standard.
Housing activities cannot be in the form of direct cash payments to clients and cannot be used for mortgage payments or rental deposits,* although these may be allowable costs under the HUD Housing Opportunities for Persons with AIDS grant awards.

*See sections 2604(i), 2612(f), 2651(b), and 2671(a) of the Public Health Service Act.

**Medical Transportation**

*Part A Funding Allocated = $88,046*

*Part A Priority Level 6*

*1 Unit = 1 Trip/Voucher*

**Description:**

Medical Transportation is the provision of nonemergency transportation that enables an eligible client to access or be retained in core medical and support services.

**Program Guidance:**

Medical transportation may be provided through:

- Contracts with providers of transportation services
- Mileage reimbursement (through a non-cash system) that enables clients to travel to needed medical or other support services, but should not in any case exceed the established rates for federal Programs (Federal Joint Travel Regulations provide further guidance on this subject)
- Purchase or lease of organizational vehicles for client transportation programs, provided the recipient receives prior approval for the purchase of a vehicle
- Organization and use of volunteer drivers (through programs with insurance and other liability issues specifically addressed)
- Voucher or token systems

Costs for transportation for medical providers to provide care should be categorized under the service category for the service being provided.

**Unallowable costs include:**

- Direct cash payments or cash reimbursements to clients
- Direct maintenance expenses (tires, repairs, etc.) of a privately-owned vehicle
- Any other costs associated with a privately-owned vehicle such as lease, loan payments, insurance, license, or registration fees.

**Non-Medical Case Management Services**

*Part A Funding Allocated = $660,865; MAI Funding Allocated = $58,000*

*Part A Priority Level 10; MAI Priority Level 3*

*1 Unit = 15 Minutes of Service*

**Description:**

Non-Medical Case Management Services (NMCM) is the provision of a range of client-centered activities focused on improving access to and retention in needed core medical and support services. NMCM provides coordination, guidance, and assistance in accessing medical, social, community, legal, financial, employment, vocational, and/or
other needed services. NMCM Services may also include assisting eligible clients to obtain access to other public and private programs for which they may be eligible, such as Medicaid, Children’s Health Insurance Program, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, Department of Labor or Education-funded services, other state or local health care and supportive services, or private health care coverage plans. NMCM Services includes all types of case management encounters (e.g., face-to-face, telehealth, phone contact, and any other forms of communication). Key activities include:

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Timely and coordinated access to medically appropriate levels of health and support services and continuity of care
- Client-specific advocacy and/or review of utilization of services
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan at least every 6 months with adaptations as necessary
- Ongoing assessment of the client’s and other key family members’ needs and personal support systems

Program Guidance:

NMCM Services have as their objective providing coordination, guidance and assistance in improving access to and retention in needed medical and support services to mitigate and eliminate barriers to HIV care services, whereas Medical Case Management Services have as their objective improving health care outcomes.

**Other Professional Services – Legal Services**

*Part A - Funding Allocated = $280,000*

*Part A Priority Level 16*

*1 Unit = 1 Hour*

Description:

Other Professional Services allow for the provision of professional and consultant services rendered by members of particular professions licensed and/or qualified to offer such services by local governing authorities. Such services may include:

- Legal services provided to and/or on behalf of the HRSA RWHAP-eligible PLWH and involving legal matters related to or arising from their HIV disease, including:
  
  - Assistance with public benefits such as Social Security Disability Insurance (SSDI)
  - Interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the HRSA RWHAP
  - Preparation of:
    - Healthcare power of attorney
    - Durable powers of attorney
    - Living wills
  
- Permanency planning to help clients/families make decisions about the placement and care of minor children after their parents/caregivers are deceased or are no longer able to care for them, including:
  
  - Social service counseling or legal counsel regarding the drafting of wills or delegating powers of attorney
- Preparation for custody options for legal dependents including standby guardianship, joint custody, or adoption

- Income tax preparation services to assist clients in filing Federal tax returns that are required by the Affordable Care Act for all individuals receiving premium tax credits.

Program Guidance:

Legal services exclude criminal defense and class-action suits unless related to access to services eligible for funding under the RWHAP.

See 45 CFR § 75.459.

Psychosocial Support Services

MAI Funding Allocated = $144,832
MAI Priority Level 4
1 Unit = 15 Minutes of Service

Description:

Psychosocial Support Services provide group or individual support and counseling services to assist HRSA RWHAP-eligible PLWH to address behavioral and physical health concerns. Activities provided under the Psychosocial Support Services may include:

- Bereavement counseling
- Caregiver/respite support (HRSA RWHAP Part D)
- Child abuse and neglect counseling
- HIV support groups
- Nutrition counseling provided by a non-registered dietitian (see Medical Nutrition Therapy Services)
- Pastoral care/counseling services

Program Guidance:

Funds under this service category may not be used to provide nutritional supplements (See Food Bank/Home Delivered Meals).

HRSA RWHAP-funded pastoral counseling must be available to all eligible clients regardless of their religious denominational affiliation.

HRSA RWHAP Funds may not be used for social/recreational activities or to pay for a client’s gym membership.

SECTION IV: CONTENTS OF PROPOSALS AND INSTRUCTIONS

Proposals must contain each component described below, each fully completed, signed, and notarized where required. CSD has moved to an online proposal submission platform. Therefore, Proposers must submit proposals that follow the prescribed format provided on the online application and contained in this NOFO. It is the responsibility of each Proposer to address all of the topics within the online application and described in this NOFO.
The Proposal, General Information, and RW Attachments, Organizational Overview, HIV Services Overview, and Budget sections of the application must be completed only once. The Service Category-Specific Elements must be addressed separately, for each service proposed. Please label the service categories being addressed within each completed service category section. Responses are to consist only of the answers to the questions posed. 

*Extraneous material or information should be omitted.*

The deadline for application package submission is **Tuesday, October 13, 2020 by 12:00 noon.** Application Packages shall be submitted on the CSD’s NOFO Application Submission Website:

https://pbcc.samis.io/go/nofo/

**No application will be accepted after the deadline.**

**Project Scoring:**

- Overall project scoring will be based on percentage of applicable points on which projects are eligible to be scored.

The Non-Conflict Grant (NCG) Review Committee meeting, during which the Review Committee will review and score all applications, is scheduled as follows based on the Service Category being reviewed. Each meeting will be held online using WebEx from 9 am to 5 pm (end time is dependent on the number of applications received):

**Group 1**  
Monday, October 26, 2020  
https://pbc-gov.webex.com/pbc-gov/onstage/g.php?MTID=e51dd3948889e445a13d3ce4d6d59ce71

Audio Conference Only: 1-844-621-3956  
Audio Conference Access Code: 172 205 2669  
Event Password: qpSXdmW57y8

**Group 2**  
Tuesday, October 27, 2020  
https://pbc-gov.webex.com/pbc-gov/onstage/g.php?MTID=e67a5930764ccf3094de527f5811cb955

Audio Conference Only: 1-844-621-3956  
Audio Conference Access Code: 172 184 9915  
Event Password: Hm2rYvMTm22

**Group 3**  
Wednesday, October 28, 2020  
https://pbc-gov.webex.com/pbc-gov/onstage/g.php?MTID=e5e8a434637ec8a9950e262cd42c86ed8

Audio Conference Only: 1-844-621-3956  
Audio Conference Access Code: 172 545 3647  
Event Password: mBiBm59S6DV
Members of the public who plan to attend the meeting in person are asked to please notify the RWHAP, as soon as possible at PBC-RWANOFO@PBCGOV.ORG or call 561 355-4788.

Communication Media Technology (CMT) may be accessed at the following location, which is normally open to the public at 810 Datura Street, West Palm Beach, FL 33401, Basement Conference Room.

People wishing to attend in person may do so at 810 Datura Street, West Palm Beach FL 33401, Basement Conference Room.

Anyone interested in additional information may contact RWHAP by mail at 810 Datura Street, West Palm Beach, FL 33401, or by email at PBC-RWANOFO@PBCGOV.ORG, or by phone at 561 355-4788.

Also, those wishing to make public comments may submit a request to RWHAP via traditional mail to at 810 Datura Street, West Palm Beach, FL 33401, or by email at PBC-RWANOFO@PBCGOV.ORG.
Public participation is solicited without regard to race, color, national origin, religion, ancestry, sex, age, marital status, familial status, sexual orientation, gender identity or expression, disability or genetic information.

Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services for a meeting (free of charge), please submit a request by email to PBC-RWANOFO@PBCGOV.ORG. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

Application Instructions:

- The Proposal Cover Sheet must be signed by an officer of the proposer who is legally authorized to enter into a contractual relation in the name of the Proposer, and the Proposal Cover Sheet must be notarized by a Notary Public.
- Only the online applications will be accepted. Contact RWHAP at PBC-RWANOFO@PBCGOV.ORG to request waivers.
- Narrative answers/statements should be self-explanatory and understandable to members of the NCG Review Committee who will read, evaluate and score your proposal. Assume that these individuals are unfamiliar with your organization and its programs, and that they have limited information about your prioritized population.
- The section regarding your prioritized population and its HIV/AIDS service needs should be as specific as possible to the demographic/geographic community area(s) that your proposed project will prioritize. For example, if your organization is proposing to serve the migrant population in the Glades Community, your narrative should clearly and simply describe the characteristics of the migrant community (women, children, etc.) and the geographic area where they live.
- Applicants must address every issue raised in the Scoring Criteria, and provide all required documentation noted in the application Checklist.

APPLICATION COMPONENTS

PROPOSAL

Federal ID
Agency Name
Address
City
State
Zip Code
NOFO/RFP
Additional Editors
Program Name

RWHAP GY 2021-2023 Proposal Cover Sheet
Click to download the REQUIRED RW GY 2021-2023 Cover Sheet Template. See Exhibit 3, RWHAP Proposal Cover Sheet. Complete the template and include the service(s) proposed and the amount of funds being requested to provide the service(s).

This form must be signed by an officer of the Proposer who is legally authorized to enter into a contractual relationship in the name of the Proposer. The Proposer’s email address must be included on the Proposal Cover Sheet.
Please upload once you have completed this form.

**RWHAP GY 2021-2023 Proposal Submission Checklist**
Click to download the REQUIRED **RWHAP GY 2021-2023 Proposal Submission Checklist Template**. See Exhibit 4 Proposal Submission Checklist.

Please upload once you have completed this form.

**RWHAP GY 2021-2023 NOFO Information Guidance**
Click to download the RWHAP GY 2021-2024 NOFO Information Guidance document for reference throughout the application.

**RWHAP GY 2021-2023 Application – Word Version**
FOR REFERENCE ONLY - APPLICATION MUST BE COMPLETED USING ONLINE FORM

Click to download the **RWHAP GY 2021-2023 Application** document for reference throughout the application.

**GENERAL CONTACT INFORMATION**

CEO/Executive Director Name and Title  
CEO/Executive Director Email  
Agency Contract Person Name and Title  
Agency Contract Person Phone  
Agency Contract Person Email

**Total Funding Amount Requested**  
Please enter total funding amount across all service categories that you are requesting.

**Total People Expected to Serve**  
Please enter total number of unduplicated people expected to be served with the funding requested.

**Internal Control Questionnaire**  
Click to download the REQUIRED Internal Control Questionnaire. Please upload once you have completed the form. See Exhibit 5, Internal Control Questionnaire.

**Policies and Procedures**  
Please upload your agency’s policies and procedures.

**Performance Improvement Plan (2000 Characters)**  
Please describe how your agency responds to requests for performance improvement plan.

**REQUIRED RWHAP ATTACHMENTS**

**SunBiz Form**  
Provide a print out of the Detail by Entity Name page from the Florida Department of State, Division of Corporations at www.sunbiz.org dated within twelve (12) months of the due date of this Proposal/Application, identifying the Proposer’s status as “active”. Please note that a copy of the Articles of Incorporation or any similar document does not meet the requirements of this section. This does not apply to Public Entities.
IRS Letter
Provide proof of non-profit status. A copy of your 501c(3) IRS Letter must be included. This does not apply to Public Entities.

Board List
Provide a list of the Proposer’s Board of Directors. This does not apply to Public Entities.

Grievance Policy
Provide Proposer’s grievance policy and any grievance form(s) to be used by clients(s). Combine policy and forms in one PDF document to upload.

HIV Clinical Quality Management Plan
Provide the Proposer’s organization’s HIV Clinical Quality Management Plan.

Non-Expendable Property Inventory
Click HERE to download the REQUIRED RW Inventory of Non-Expendable Property Template for use to provide an Inventory of Non-Expendable Property for the last three (3) years.

Please upload once you have completed this form. See Exhibit 6 Inventory of Non-Expendable Property for the last three (3) years.

Agency License/Accreditation
Provide service or agency appropriate license(s) and/or accreditation certificates.

ORGANIZATION PROFILE AND CAPACITY REVIEW

A. Organizational Overview (20 Points)

1. Description of Organization (4000 Characters)
Provide a brief description of proposing organization, including:
- Years of operation;
- Experience administering government funds;
- Mission statement;
- Any major changes that have taken place, including achievements and progress that have been made;
- List the full range of services that your organization currently provides. If your organization is part of a multi-program organization, provide a description of the parent organization and its involvement in the ongoing operation of your organization.

2. Experience w/HIV Population (3000 Characters)
Describe your organization's history of providing services to persons with HIV. Indicate the approximate number of unduplicated clients served annually over the past five years. Please provide this information specifically for the Palm Beach County area.

3. Cultural Competence/Humility (3000 Characters)
Describe your organization’s guiding principles and standards addressing Cultural Competence/Humility. Describe your organization’s capabilities to respond to special client groups and to special client needs, demonstrating Cultural Competence/Humility in care planning for clients. Additionally, describe your organization’s professional development standards/staff training requirements to ensure Cultural Competence/Humility in service delivery. Please highlight how these activities are reflective of CLAS standards.
4. Early Identification of PWH (3000 Characters)
Describe the organization’s knowledge, involvement and activities with the early identification of individuals with HIV/AIDS (EIIHA) efforts within Palm Beach County. This includes efforts to link clients who are aware of their HIV status to medical and support services, as well as any efforts to make people aware of their HIV status, particularly highlighting efforts prioritizing the populations described in Sections I and Section III Linkage and Population of this NOFO.

5. Eligibility Criteria (3000 Characters)
Describe how the organization ensures eligibility criteria are followed. If the Proposer is requesting funding for core medical services, describe processes in place to assure that third-party insurance coverage is verified at point of service. Also describe how changes to third-party insurance coverage is communicated to eligibility staff and how changes in client eligibility are documented in the RWHAP client data system (Provide Enterprise).

6. ConsumerPublicity (3000 Characters)
Describe the ways in which the organization publicizes its program(s) to consumers, (i.e. social media, newsletters, radio, television or primarily word of mouth), and the availability of its programs and services to the prioritized population(s) and other service providers. If proposing new or expanded services, describe how the number of clients served will increase to match the proposed level and cost of service.

7. Client Level Data (3000 Characters)
Describe the organization’s system for collecting and reporting both agency, administrative, and client level data. Explain the system to be utilized to ensure compliance with contract reporting requirements.

8. HIPAA (3000 Characters)
Describe how the organization is complying with the Health Insurance Portability and Accountability Act (HIPAA). Please detail your agency’s efforts to comply with HIPAA regulations to the extent that such regulations are applicable to your agency. If your agency does not provide services that fall under HIPAA Privacy Rules, please provide a statement to that effect.

9. Fiscal Staff Training (3000 Characters)
Provide a description of fiscal staff training and retention over the past three (3) years. Include types of fiscal training for the CFO/Financial Director including OMB Circulars A-110, A-122, A-133 and Super Circular.

10. Litigation-Regulatory Action (3000 Characters)
Identify whether your organization has been a party, whether plaintiff, defendant, claimant, complainant, respondent or other, to any litigation or regulatory action in any state in the United States, or in any other County, for the period from January 1, 2010 to the present. This includes but is not limited to any litigation initiated by the Proposer related to HIV medical or support services. For each instance of litigation or regulatory action cited, please indicate the court or agency in which the litigation or regulatory action was or is pending, and the outcome of that litigation or regulatory action if concluded.

11. Corrective Action (3000 Characters)
Please indicate whether or not your organization has been placed on Corrective Action by the Palm Beach County Community Services Department at any time over the past three (3) years. If your organization has been placed on Corrective Action please describe the issues and resolution.

12. Underutilization (3000 Characters)
Identify whether or not your organization has been involved in underutilization of Palm Beach County RWHAP funds over the past three (3) years. If there has been underutilization of funds, please specify the service category, cause and resolution to the underutilization of funds.

13. Trauma-Informed Care (4000 Characters)
Describe your agency’s ability to provide services using a trauma-informed approach. Please include training or certification in trauma-informed care and motivational interviewing practices that your staff has undertaken.

14. Racial Equity (4000 Characters)
What steps has your agency taken or does it plans to take in order to establish, develop or continue policies, practices, and procedures that increase racial equity in the following areas: Training, hiring and retention, board development, community engagement and partnerships, and other organizational work.

B. HIV Services Overview (20 Points)

15. Service Mission Alignment (3000 Characters)
Overview of organizational mission and how the provision of HIV services for persons with HIV/AIDS is aligned with the agency mission.

16. Logic Model
Click to download the REQUIRED RW Logic Model to provide a logic model illustrating how Part A and/or MAI services contribute to the health outcomes of clients served, and how Part A and/or MAI services are organized in the context of services supported by other funding sources.

Please upload once you have completed this form. (See Exhibit 7: RW Logic Model)

17. All HIV Services Funding
A table of the organization’s total agency budget for HIV-related services from all funding sources. This includes federal funding for HIV prevention and patient care services, other sources of state and local funding, and program income (sliding fee scale and 340B revenue).

18. Demographics (3000 Characters)
Describe the demographic composition of the agency’s client census, including gender, ethnicity, race, age, income, and insurance status.

19. Staff (5000 Characters)
Number of staff and position titles, and staff credentialing, where applicable, for requested service categories. If new staff positions are being proposed, describe any anticipated delays in providing services due to the onboarding process.

20. Organizational Chart
Provide an Organizational Chart indicating where the Proposed Program(s) Services would function within the Proposer if requested funds are provided.

21. Job Descriptions
Provide Proposer’s job descriptions for all program-designated staff. Combine descriptions in one PDF document to upload.

22. Training & Staff Development Plan
Provide the organization's Training and Staff Development Plan.
23. Priority Populations (3000 Characters)
Describe the community/geographic area(s), and socio-demographics, including housing status, HIV risk factors, and socio-economic status of your priority population.

24. Agency Demographics – MAI Only
Provide Agency Demographics.

Click to download the REQUIRED RW Agency Demographics Template. See Exhibit 8 Agency Demographics for MAI proposals only.

Please upload once you have completed this document.

25. MAI Leadership Demographics (5000 Characters)
MAI REQUESTS ONLY

The CARE Council has directed the Recipient to seek MAI services Proposers that meet and document the following criteria. Does the Proposer meet the following criteria? If no, provide a plan to meet and document these criteria within the first year of the program period.

- Have more than 50 percent of positions on the executive board or governing body filled by persons of the racial/ethnic minority group proposed to be served.
- Have more than 50 percent of key management, supervisory and administrative positions (e.g. executive director, program director, fiscal director) filled by persons of the racial/ethnic population(s) proposed to be served.
- Have more than 50 percent of key direct service provision positions filled by persons of the racial/ethnic population(s) proposed to be served.

26. Billing (5000 Characters)
Process to verify client eligibility and assured RWHAP funding is payer of last resort. This should include a detailed description of client flow processes between intake and point of service delivery, how third-party funding sources are identified, and how billing procedures correctly identify payer sources prior to submitting reimbursement requests to CSD. Indicate whether client eligibility will be determined by Medical Case Managers, or individual Eligibility Specialists. Describe how changes in income or third-party insurance coverage are documented and communicated between clinical providers and billing staff.

27. Partnerships (3000 Characters)
Describe any collaboration, referral agreements, or linkage and/or co-linkage agreements that have been newly developed or renewed, specifically for this project or how your organization intends to handle such needs.

28. Similar Communities (3000 Characters)
Describe how requested service categories are integrated with similar/related programs in the community, and how RWHAP Part A funds are leveraged through interagency agreements and/or service coordination.

29. InterAgency Agreement
For agencies applying in partnership, provide any InterAgency (IA) Agreement(s) the Proposer has in place to successfully provide the proposed services. Combine all IA Agreements in one PDF document to upload.

30. MOA-IA Agreements
For agencies that describe collaborations between agencies, provide Memorandums of Agreements (MOAs) and/or Inter-Agency (IA) Agreements. Combine all MOAs and IA Agreements in one PDF document to upload.

31. Service Barriers (5000 Characters)
Explain specific barriers to the provision of services that exist in the population and area(s) proposed to be served (e.g., confidentiality and geographic barriers to services). Address how your agency plans to reduce or alleviate these barriers, and your plans to ensure client access to the services that will be provided.

BUDGETS

C. Budgets (30 Points)

32. Service Category Budgets
Download the REQUIRED RW Program Budget Template for Part A or MAI services for use to submit separate line item budgets for each Service Category. See Exhibit 8 Program Budget (for each service category). Each program page in the Excel Workbook shall be named and associated with a proposed service category. Each service category is its own page but only one Excel Workbook shall be uploaded. Each budget must include:

1. Personnel
2. Fringe Benefits
3. Travel
4. Equipment
5. Supplies
6. Contractual
7. Other (Identify)

- Salary cost must be computed on the total days in the funding period requested in the proposal.
- For fringe benefits expenses, indicate on budget the formulas used to calculate the amounts.
- The line item budget(s) must include all program and administrative related expenses for which funds are being requested.
- Providers must have sufficient financial resources to meet the expenses incurred during the period between the service delivery and payment by the County. It is anticipated that the County will reimburse for services rendered within eight (8) weeks of the receipt of invoices, deemed correct and acceptable by the County.
- Administrative expenses of up to 10% of allowable program costs in every category, but these must be specifically delineated, allowable and justified in the application.
- Identify other funding sources for projects within the service proposal, as well as the total agency budget.

Click to download the budget template for Part A services.

Please upload once you have completed the template document.

33. Service Category Budgets
Click to download the budget template for MAI services.

Please upload once you have completed the template document.

34. Budget Narrative Justification (8000 Characters)
Use the categories below to submit budget narratives justifications for each requested Service Category.

1. Personnel
2. Fringe Benefits
3. Travel
4. Equipment
5. Supplies
6. Contractual
7. Other (Identify)

Allocation of cost must be supported with a written explanation of the methodology used to arrive at the percentage allocation or a copy of an allocation plan for the Proposer. If services being proposed for RWHAP funding receive support from other sources, indicate how these other funds will not duplicate services being requested from RWHAP. If Proposer receives revenue from Palm Beach County-located operations through the 340B Program (HRSA, Office of Pharmacy Affairs), provide a detailed explanation of how this revenue is reinvested in the Proposer’s agency operations. This should include a revenue history for the last three years, indicating specific areas where these funds have been budgeted.

- Administrative expenses of up to 10% of allowable program costs in every category but these must be specifically delineated, allowable, and justified in the application.
- Identify other funding sources for projects within the service proposal.

35. Total Agency Budget
Click to download the REQUIRED RW Total Agency Budget Template for use to submit a line item budget for the Total Agency Budget. See Exhibit 9 Total Agency Budget. Identify other funding sources for the total agency budget. Include the following categories in the Total Agency Budget:

- Personnel
- Fringe Benefits
- Travel
- Equipment
- Supplies
- Contractual
- Other (Identify)

Please upload once you have completed this document

36. Sliding Fee Scale Policy
Provide the organization's Sliding Fee Scale Policy and include the process to track charges and payments and how revenue will be used to enhance and support the proposed service.

37. Audited Financial Statement
Provide the organization's most recent audited financial statement.

38. HRSA Implementation Plan
Download the REQUIRED HRSA Implementation Plan Template for Part A or MAI services for use to provide implementation plans for each requested service category, indicating projected number of clients served, units of service, and health outcomes. See Exhibit 10 HRSA Implementation Plan.

Click to download the implementation plan template for Part A services.

Please upload once you have completed the template document.
39. HRSA Implementation Plan - MAI
Click to download the implementation plan template for MAI services.

Please upload once you have completed the template document.

40. HRSA Implementation Plan Explanation (8000 Characters)
If Proposer is projecting an increase in the number of clients to be served from the prior year (or establishing a new service category for the organization), provide a detailed explanation of how the agency will implement the service and secure the projected number of clients projected in the work plan. Justification must be provided to support the funding being requested.

SERVICE PROPOSALS

D. Service Category – Specific Element (30 Points)
Proposers can complete this section once or multiple times to apply for one or more selected service category and associated funding source for services Proposers would like to provide.

In this section, Proposers must describe how Ryan White Part A or MAI services will contribute to the health outcomes of priority populations, and how requested Part A or MAI funding supplements other payer sources.

Proposers may request funding for any service listed in the RWHAP GY 2021-2024 NOFO Guidance according to the service category and unit definitions. Proposers can request a continuation or expansion of existing services, or to establish a new service category for the agency.

41. Funding Source
Identify the funding source for the service category for which funding is requested.

Select One:    RWHAP Part A     RWHAP MAI

42. Service Category
Select Service Category for which funding is being requested.

Select One:
AIDS Pharmaceutical Assistance    Early Intervention Services
Home and Community-Based Health Services    Medical Case Management
Medical Nutrition Therapy    Mental Health Services
Oral Health Care    Outpatient/Ambulatory Health Services
Substance Abuse Outpatient Care    Emergency Financial Assistance
Food Bank/Home Delivered Meals    Housing
Medical Transportation    Non-Medical Case Management Services
Psychosocial Support Services    Laboratory Diagnostic Testing
Specialty Outpatient Medical Care    Emergency Financial Assistance - Prior Authorization
Nutritional Supplements

43. Amount Requesting for Service Category
Indicate the amount requesting for selected service category.

44. Number of People
Specify the total number of unduplicated persons that are expected to be served with the requested amount for selected service category.
45. New Service Category Justification (3000 Characters)
For Proposers that are requesting a new service category, provide justification of how the proposed model will increase access to services, reduce racial disparities, and/or improve client health outcomes. If not a new service category, indicate by writing N/A.

46. Access to Service Impacts (3000 Characters)
Describe any anticipated impacts the proposed change will have on access to services in the Ryan White system of care, and measures to overcome any barriers clients may experience in accessing care.

47. Improvement to System (3000 Characters)
Describe how the proposed services will be an improvement over the existing system of care.

48. Service Delivery Model (5000 Characters)
Provide an overall description of the service delivery model proposed at the agency.

49. Funding – Prioritizing Clients (3000 Characters)
Where available funds are insufficient to meet client demand, provide the agency’s method of prioritizing clients to receive the service.

50. Leveraging Resources (3000 Characters)
Describe leveraging of community resources to provide the same or similar service.

51. Services Contribution to Outcomes (3000 Characters)
Describe how the selected service contributes, singly or in combination with other services, to positive health outcomes.

52. MCM – Clinical Interaction (5000 Characters)
MEDICAL CASE MANAGEMENT REQUEST ONLY
For Proposers requesting Medical Case Management (MCM) funding, describe how Medical Case Managers interact with clinical staff to assure adherence to treatment plans. Describe the frequency and nature of interactions with clinical staff. If clients receive primary medical care from agencies other than those requesting Medical Case Management funds, describe any barriers in communicating directly with clinical providers, and how these barriers are overcome. Provide written Memorandum of Agreement or other evidence that documents the coordination of care between Medical Case Managers and HIV clinical care teams.

53. MAI MCM Integrated Services (5000 Characters)
MAI MEDICAL CASE MANAGEMENT REQUEST ONLY
For Proposers requesting Medical Case Management/MAI funding, describe how services are integrated between the client’s medical home and other medical and supportive services (e.g. behavioral health). Describe how Medical Case Managers facilitate the integration of services, and how this results in improved health outcomes. Describe how integrated care is maintained for clients receiving medical care from providers external to the Proposer’s agency. Provide written Memorandum of Agreement or other evidence that documents the coordination of care between Medical Case Managers and HIV clinical care teams.

Note: Proposers applying for MAI MCM must also apply for all other MAI service categories, which includes Early Intervention Services, Medical Case Management, Non Medical Case Management, and Psychosocial Support Services.
54. Specialty Medical Care (5000 Characters)
OUTPATIENT SPECIALTY MEDICAL CARE REQUEST ONLY

For Proposers requesting Outpatient Specialty Medical Care funding, describe how specialty referrals are coordinated with the Case Management services. Describe how the client’s specific language and cultural preferences inform the referral process. Describe how the Proposer will track client’s specialty medical appointments, and any process in place to minimize client “no-shows.”

55. Early Intervention Services (5000 Characters)
EARLY INTERVENTION SERVICES REQUEST ONLY

For Proposers requesting funds for HIV testing under the Early Intervention Services service category, provide justification and evidence that Part A-funded testing services are not duplicative of other available testing resources. Provide evidence of a lack of available testing resources to justify funds under Part A.

56. Service Sites
Click HERE to download the REQUIRED RW Current-Proposed Service Site Template for use to provide current or proposed service locations for the proposed services. See Exhibit 11 Current/Proposed Site Locations.

Please upload once you have completed this document.

SECTION V: RWHAP NOFO APPLICATION REVIEW PROCESS

The NOFO application process is welcoming to persons with disabilities, persons who have experienced or are experiencing homelessness, and persons with limited English proficiency. If you need any accommodations, please contact RWHAP office at PBC-RWANOFO@pbcgov.org.

- The CARE Council shall approve allocations for each service category totaling a budget consistent with the amount of funds for the NOFO. The allocations shall be the result of a thorough review of data, including but not limited to the following: Recent, local HIV/AIDS needs assessment and epidemiological data; RWHAP Part A and MAI utilization and funding trends; and local, state and federal environmental impacts. The CARE Council shall not make any recommendations regarding funding to specific agencies.
- RWHAP Manager, and/or designated staff, shall develop, secure approval for and notify BCC of, and publish the NOFO reflective of the allocations approved by the CARE Council.
- RWHAP Program Manager, and/or designee, shall hold a Proposal Workshop approximately one week after the NOFO publish date to review the NOFO with prospective applicants in attendance, and respond to their verbal inquiries about the NOFO. The Proposal Workshop shall be publicly noticed and recorded.
- The Proposal Workshop shall be the only time whereby questions related to the NOFO are answered verbally. All questions following the Proposal Workshop shall be submitted by email. The questions and responses shall be posted on the County RWHAP website within forty-eight (48) hours of receipt of the questions.
- The NOFO includes a Cone of Silence, which is in effect as of the NOFO submittal deadline. The provisions of the Ordinance shall not apply to oral communications at any public proceeding, including the Proposal Workshop, oral presentations before selection committees, and contract negotiations during any public meeting. The Cone of Silence shall terminate at the time that the BCC awards or approves a contract, when all proposals are rejected, or when an action is otherwise taken that ends the solicitation process.
• The due date for submission of the NOFO application shall be the date specified in the NOFO Guidance. The due date shall be at least thirty (30) days but no more than sixty (60) days after the NOFO is published. Any submission received after the date and hour of closing for receipts shall be rejected.
• The NOFO application shall be submitted electronically through the CSD Application Submission website: https://pbcc.samis.io/go/nofo/
• The first business day following the application due date, RWHAP Manager, and/or designee shall review all applications for compliance with the NOFO Checklist.
• Within five (5) business days following the due date, CSD financial staff shall complete a financial review of all applications. The financial review shall include, but is not limited to, a review of the applicant’s audited financial statements and proposed budget form response/s. The financial review shall be completed by financial staff at or above Financial Analyst I level.
• Within ten (10) business days, NCG Review Committee shall begin the review all applications. NCG Reviewers, to the extent possible, shall consist of one (1) member of the RWHAP Part A Recipient staff and outside stakeholders who are knowledgeable in the field of services being requested. NCG Review Committee members will not present a conflict of interest with any agency submitting an application for the service being reviewed. This review shall be publically-noticed and shall be open to the public.
• All proposals shall be reviewed using the evaluation criteria contained in the NOFO.
• RWHAP Manager, and/or designated staff, shall inform all Proposer/s of the NCG Review Committees’ scores and of the RWHAP funding recommendations in writing.
• Within fifteen (15) business days of NCG Review Committees’ scores, and RWHAP announcement of its funding recommendations, Proposers who wish to initiate a grievance must transmit by mail or email a written Grievance Notice Form.
• All timely-submitted proposals shall be considered for funding. The numerical score ranking is one consideration, but does not by itself indicate that the proposal will be funded.
• Following CSD allocation, the RWHAP Manager shall notify the applicants of the outcome and begin contract negotiations.
• CSD shall present the contract agreements to the BCC for approval.
• Following the conclusion of the NOFO Process RWHAP Manager shall consider revisions to the forms and the process leading to improvements in future NOFOs.

SECTION VI: WHERE TO FIND RWHAP NOFO AND APPLICATION DOCUMENTS YOU NEED

Timeline

• Please refer to the Section II, Timeline of this Guidance Document for deadline dates.

RWHAP Application and NOFO Guidance

• Visit Palm Beach County Ryan White HIV/AIDS Program website to access NOFO: https://discover.pbcgov.org/communityservices/Pages/Ryan-White-CARE.aspx.

• Visit Palm Beach County’s Vendor Self-Serve (VSS) Website http://discover.pbcgov.org.BusinessOpportunities/Pages/default.aspx

• Visit CSD NOFO Application Submission Website https://pbcc.samis.io/go/nofo/
Proposer’s most recent audited financial statement

- Agencies’ finance office

RWHAP Legislation and HRSA Policy Notices and Program Letters

- Visit HRSA Website
  https://hab.hrsa.gov/program-grants-management/policy-notices-and-program-letters

RWHAP Part A Manual

- Visit HRSA Website

RWHAP Part A National Monitoring Standards

- Visit HRSA Website
  https://hab.hrsa.gov/program-grants-management/ryan-white-hiv-aids-program-recipient-resources

Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care Standards 2020

- Visit HHS Website
  https://thinkculturalhealth.hhs.gov/pdfs/enhancednationalclasstandards.pdf

Florida Medicaid Preferred Drug List

- Visit Florida’s Agency for Health Care Administration

Palm Beach County CARE Council (Local RWHAP Planning Council)

- Visit CARE Council Website
  www.carecouncil.org

RWHAP NOFO and Application Reference Documents

The following reference documents shall be required should the Proposer move to the contracting phase can be found in Exhibits 14 through 20.

References

- Exhibit 15 Affidavit Form Certifications PHS-5161-1
- Exhibit 16 Affidavit Form Assurances Non-Construction Programs
- Exhibit 17 Affidavit Form Assurance of Compliance HHS-690
- Exhibit 18 Affidavit Form Cash Flow Commitment
- Exhibit 19 HRSA Policy 11-02: Contracting with For-Profit Entities
- Exhibit 20 Eligibility Criteria
- Exhibit 21 Current CARE Council Approved Part A and MAI Budget Allocations
SECTION VII: GRIEVANCE POLICY AND APPEALS PROCEDURES
(Ryan White Part A RFP Grievance Procedure)

An entity submitting an NOFO (Proposer) that is aggrieved in connection with deviations from the established contracting and awards PROCESS, or deviations from the established PROCESS for any subsequent changes to the selection of contractors or awards, may initiate a grievance. The grievance shall relate only to a determination regarding the Proposer’s eligibility, or the PROCESS utilized in arriving at recommended awards. A Proposer may not initiate a grievance concerning the recommended award amounts. Within fifteen (15) business days of the CSD RWHAP’s announcement of the recommended awards, Proposers who wish to initiate a grievance must transmit by mail or email a written Grievance Notice Form (See Exhibit 12 Grievance Notice Form) to the CSD Director. The Grievance Notice Form must be in writing, must identify the grieving Proposer, and must contain a detailed statement of the alleged deviation, including how the Proposer was directly affected and what remedy the Proposer seeks. The grievance is considered filed when it is received by the CSD Director. An untimely filed Grievance Notice Form will not be referred to a special master.

Funding of Contracts While a Grievance is in Process

Due to the stringent time frames associated with administration of RWHAP grant funds, and to ensure the provision of HIV-related services while a grievance is in process, BCC will implement its funding decision according to its original recommended awards while a grievance is in process. Remedies sought through the grievance procedure are limited to prospective remedies, and are not applied retroactively.

Special Magistrate

Within ten (10) business days of receipt of a timely filed Grievance Notice Form, and if the grievance cannot be resolved by CSD through informal means, the grievance will be referred to a county-designated special magistrate who shall have jurisdiction and authority to hear grievances and render a non-binding determination. The special magistrate shall state in writing any conflicts of interest that exist between the special magistrate and the parties.

Conduct of Special Magistrate Hearing

CSD shall notify the grieving Proposer by regular mail and/or email of the time, date, and location of the scheduled special magistrate hearing at least fifteen (15) business days before the hearing date. All hearings shall be open to the public and a record shall be kept of all hearings. CSD and RWHAP representatives, and the grieving Proposer shall be entitled to appear as parties at the hearing, submit evidence, and present testimony of witnesses.

A party may request a postponement or continuance of a scheduled hearing by filing a written request with the CSD Director at least five (5) business days before the scheduled hearing. The request must contain the party’s reasons for making the request. The CSD Director shall have sole discretion to grant or deny the party’s request. The formal rules of evidence shall not apply, but fundamental due process shall be observed and shall govern the proceedings. Irrelevant, immaterial or unduly repetitious evidence as determined by the special magistrate may be excluded, but all other evidence of a type commonly relied upon by reasonably prudent persons in the conduct of their affairs shall be admissible, whether or not such evidence would be admissible in a trial in the courts of the state. Any part of the evidence may be received in written form.

The hearing shall be concluded after the parties in attendance have had an opportunity to present their case, and the special magistrate shall have five (5) business days from the day of the hearing to render a non-binding determination regarding the grievance and any recommended prospective remedy.
If the grieving Proposer and CSD are not able to resolve the grievance by accepting the non-binding determination, the grieving Proposer may file a Request for Binding Arbitration Form within five (5) business days from the date of the special magistrate’s non-binding determination.

**Binding Arbitration**

After exhausting the special magistrate hearing procedure, if attempts to resolve a grievance have not resulted in a solution acceptable to both parties, eligible Proposers may request Binding Arbitration. Such requests must be submitted to the CSD Director within five (5) business days from the date of the special magistrate’s non-binding determination on the Request for Binding Arbitration Form, a copy of which is attached. If a Request for Binding Arbitration Form is not received by the CSD Director within five (5) business days of the date of the special magistrate’s non-binding determination, the grieving Proposer will have waived all further rights to grieve the process used in contractor selections and awards.

The Proposer must agree to pay one-half of the total cost of arbitration when submitting a Request for Binding Arbitration Form. Within three (3) business days of receiving the Form, the CSD Director will provide the Proposer with the names of two disinterested arbitrators from the Palm Beach County Alternative Dispute Resolution Office. Within three (3) business days of receipt of those names, the Proposer must choose one of the two arbitrators and advise the CSD Director of the Proposer’s choice. If the parties are unable to agree on the selection of an arbitrator, the CSD Director will select an arbitrator.

Within five (5) business days of appointment, the arbitrator will contact the grieving Proposer and the CSD Director and agree on a day, time, and location of the arbitration meeting. The arbitrator shall review all correspondence, records, or documentation related to the process of the funding decision that is the subject of the grievance, and conduct any further interviews or investigations as are necessary to resolve the grievance. Within twenty (20) business days of appointment, the arbitrator will deliver to the CSD Director and the grieving Proposer an Arbitration Decision summarizing findings of fact and resolving the grievance. The Proposer shall have no further remedies after rendition of the Arbitration Decision. The Arbitration Decision will be final.

**SECTION IX: SCORE SHEET**

Each application is scored by NCG Review Committee. Scores are averaged together to obtain the final score in each category. See Exhibit 13 Scoring Criteria/Score Sheet to review the Application Score Sheet.

**SECTION XI: DEFINITIONS**

For a full listing of definitions of grants management terms, see the Public Health Services Grants Policy Statement, which can be accessed at: https://grants.nih.gov/grants/policy/nihgps/html5/section_1/1.2_definition_of_terms.htm.

**AIDS Education and Training Center (AETC):** Regional centers providing education and training for primary care professionals and other AIDS-related personnel. AETCs are authorized under Part F of the Ryan White HIV/AIDS Program.
**Bureau of Health Resources Development (BHRD):** Bureau within the Health Resources and Services Administration (HRSA, [her-sa]), U.S. Department of Health and Human Services, which is responsible for administering the Ryan White Part A, Part B and SPNS (Special Projects of National Significance), among other programs.

**CARE Act (Ryan White Comprehensive AIDS Resources Emergency Act):** Now referred to as the Ryan White HIV/AIDS Program, this was the name of the original federal legislation (link is external) created to address the unmet health care and service needs of people with HIV Disease (PWH) disease and their families. The legislation was enacted in 1990 and reauthorized in 1996 and 2000. The legislation was subsequently reauthorized as the Ryan White HIV/AIDS Treatment Modernization Act of 2006 and later as the Ryan White HIV/AIDS Treatment Extension Act of 2009.

**Centers for Disease Control and Prevention (CDC):** The Department of Health and Human Services (DHHS) agency that administers HIV/AIDS prevention programs, including the HIV Prevention Community Planning process, among other programs. The CDC is responsible for monitoring and reporting infectious diseases, administers AIDS surveillance grants and publishes epidemiologic reports such as the HIV/AIDS Surveillance Report.

**Chief Elected Official (CEO):** The official recipient of the Ryan White Part A funds within the EMA, usually a city mayor, county executive, or chair of the county board of supervisors. The CEO is ultimately responsible for administering all aspects of the Ryan White Act in the EMA and ensuring that all legal requirements are met. In EMAs with more than one political jurisdiction, the recipient of Ryan White Part A funds is the CEO of the city or urban county that administers the public health agency that provides outpatient and ambulatory services to the greatest number of people with AIDS in the EMA. In Palm Beach County the CEO is the Board of County Commissioners.

**Cone of Silence:** A prohibition on any non-written communication regarding an RFP between any respondent or respondent’s representative and any County Commissioner.

**Continuous Quality Improvement:** An ongoing process that involves organization members in monitoring and evaluating programs to continuously improve service delivery. CQI seeks to prevent problems and to maximize the quality of care by identifying opportunities for improvement.

**Continuum of Care:** An approach that helps communities plan for and provide a full range of emergency and long-term service resources to address the various needs of PLWH/A.

**Contract:** A legal instrument by which a non-Federal entity purchases property or services needed to carry out the project or program under a Federal award. The term as used in this part does not include a legal instrument, even if the non-Federal entity considers it a contract, when the substance of the transaction meets the definition of a Federal award or sub-award.

**Core Medical Services:** Essential, direct, health care services for HIV/AIDS care specified in the Ryan White legislation. Recipient/Sub-recipient expenditures are limited to core medical services, support services, and administrative expenses.

**Corrective Action:** Action taken by the auditee that:
1. Corrects identified deficiencies;
2. Produces recommended improvements; or
3. Demonstrates that audit findings are either invalid or do not warrant auditee action.

**Cost Effective:** Economical and beneficial in terms of the goods or services received for the money spent.
**Cultural Competence:** The knowledge, understanding and skills to work effectively with individuals from differing cultural backgrounds.

**Cultural Humility:** The ability to maintain an interpersonal stance that is other-oriented (or open to the other) in relation to aspects of cultural identity that are most important to the [person]. Cultural humility is different from other culturally-based training ideals because it focuses on self-humility rather than achieving a state of knowledge or awareness. Cultural humility was formed in the physical healthcare field and adapted for therapists, social workers, and medical librarians, to learn more about experiences and cultural identities of others and increase the quality of their interactions with clients and community members.

**Data:** Information that is used for a particular purpose.

**Defined Populations:** People grouped together by gender, ethnicity, age, or other social factors.*

**Department of Health and Human Services (HHS):** The U.S. government's principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves. HHS includes more than 300 programs, covering a wide spectrum of activities. The Department’s programs are administered by 11 operating divisions such as the Centers for Disease Control and Prevention, the Food and Drug Administration and the National Institutes of Health (see the entries for these agencies). HHS works closely with state and local governments, and many DHHS-funded services are provided at the local level by state or county agencies, or through private-sector grantees. Internet address: [http://www.hhs.gov/](http://www.hhs.gov/).

**Department of Housing and Urban Development (HUD):** The federal agency responsible for administering community development, affordable housing, and other programs including Housing Opportunities for Persons with HIV/AIDS (HOPWA).

**Disallowed Costs:** Charges to a Federal award that the Federal awarding agency or pass-through entity determines to be unallowable, in accordance with the applicable Federal statutes, regulations, or the terms and conditions of the Federal award.

**Diverse/Diversity:** Made up of all kinds; a variety of people and perspectives in one organization, process, etc.

**Division of HIV Services (DHS):** The entity within Bureau of Health Resources Development (BHRD) responsible for administering Ryan White Part A and B.

**Documentation:** Papers and documents required from clients, as defined by the recipient, in order to assure all RWHAP statutory requirements are met.

**EMA (Eligible Metropolitan Area):** The geographic area eligible to receive Ryan White Part A funds. The boundaries of the eligible metropolitan area are defined by the Census Bureau. Eligibility is determined by AIDS cases reported to the Centers for Disease Control and Prevention (CDC). Some EMAs include just one city and others are composed of several cities and/or counties. Some EMAs extend over more than one state.

**Epidemic:** A disease that occurs clearly in excess of normal expectation and spreads rapidly through a demographic segment of the human population. Epidemic disease can be spread from person to person or from a contaminated source such as food or water.

**Epidemiologic Profile:** A description of the current status and projected future spread of an infectious disease (an epidemic) in a specified geographic area; one of the required components of a needs assessment.
**Epidemiology:** The branch of medical science that studies the incidence, distribution, and control of disease in a population.

**Ethnicity:** A group of people who share the same place or origin, language, race, behaviors, or beliefs.

**Evidence-based:** In prevention planning, evidence is based on scientific data, such as AIDS cases reported to health departments and needs assessments conducted in a scientific manner.

**Expenditures:** Charges made by a non-Federal entity to a project or program for which a Federal award was received.

**Federal Agency:** An “agency” as defined at 5 U.S.C. 551(1) and further clarified by 5 U.S.C. 552(f).

**Federal Award:** Means, depending on the context, in either paragraph (1) or (2) of this definition:
(1)(i) The Federal financial assistance that a non-Federal entity receives directly from a Federal awarding agency or indirectly from a pass-through entity, as described in §75.101; or
(2) The instrument setting forth the terms and conditions. The instrument is the grant agreement, cooperative agreement, other agreement for assistance covered in paragraph (2) of Federal financial assistance, or the cost-reimbursement contract awarded under the Federal Acquisition Regulations.

**Federal Awarding Agency:** Federal agency that provides a Federal award directly to a non-Federal entity.

**Federal Financial Assistance:**

(1) Assistance that non-Federal entities receive or administer in the form of:

   (i) Grants;
   (ii) Cooperative agreements;
   (iii) Non-cash contributions or donations of property (including donated surplus property);
   (iv) Direct appropriations;
   (v) Food commodities; and
   (vi) Other financial assistance (except assistance listed in paragraph (b) of this section).

(2) For §75.202 and subpart F of this part, Federal financial assistance also includes assistance that non-Federal entities receive or administer in the form of:

   (i) Loans;
   (ii) Loan Guarantees;
   (iii) Interest subsidies; and
   (iv) Insurance.

(3) Federal financial assistance does not include amounts received as reimbursement for services rendered to individuals as described in §75.502(h) and (i).
**Federal Poverty Level (FPL):** A measure of income issued every year by HHS. Federal poverty levels are commonly used to determine eligibility for certain programs and benefits such as Medicaid, Food Stamps, the Children’s Health Insurance Program (CHIP), and RWHAP.

**Federal Program:** (1) All Federal awards which are assigned a single number in the CFDA.

**Fiscal Year:** A twelve-month period set up for accounting purposes. For example, the federal government’s fiscal year runs from October 1st to September 30th of the following year.

**Financial Status Report (Form 269):** A report that is required to be submitted within 90 days after the end of the budget period that serves as documentation of the financial status of grants according to the official accounting records of the grantee organization.

**Formula Grant Application:** The application used by EMAs and States each year to request an amount of Ryan White funding which is determined by a formula based on the number of reported AIDS cases in their location and other factors; the application includes guidance from DHS on program requirements and expectations.

**Generally Accepted Accounting Principles (GAAP):** As specified in accounting standards issued by the Government Accounting Standards Board (GASB) and the Financial Accounting Standards Board (FASB).

**Grant:** The money received from an outside group for a specific program or purpose. A grant application is a competitive process that involves detailed explanations about why there is a need for the money and how it will be spent.

**Grant Agreement:** A legal instrument of financial assistance between a Federal awarding agency or pass-through entity and a non-Federal entity that, consistent with 31 U.S.C. 6302, 6304:

(1) Is used to enter into a relationship the principal purpose of which is to transfer anything of value from the Federal awarding agency or pass-through entity to the non-Federal entity to carry out a public purpose authorized by a law of the United States (see 31 U.S.C. 6101(3)); and not to acquire property or services for the Federal awarding agency or pass-through entity's direct benefit or use;

(2) Is distinguished from a cooperative agreement in that it does not provide for substantial involvement between the Federal awarding agency or pass-through entity and the non-Federal entity in carrying out the activity contemplated by the Federal award.

(3) Does not include an agreement that provides only:

(i) Direct United States Government cash assistance to an individual;
(ii) A subsidy;
(iii) A loan;
(iv) A loan guarantee; or
(v) Insurance.

**Guidelines:** Rules and structures for creating a program.

**Health Resources and Services Administration (HRSA):** The HHS agency that is responsible for administering the Ryan White Act.
HIV/AIDS Bureau (HAB): The bureau within the Health Resources and Service Administration (HRSA) of the DHHS that is responsible for administering the Ryan White funding. Within HAB, the Division of Service Systems administers Part A, Part B, and the AIDS Drug Assistance Program (ADAP); the Division of Community Based Programs administers Part C, Part D, and the HIV/AIDS Dental Reimbursement Program; and the Division of Training and Technical Assistance administers the AIDS Education and Training Centers (AETC) Program. The Bureau’s Office of Science and Epidemiology administers the Special Projects of National Significance (SPNS) Program.

HIV Care Continuum: The stages of HIV care, from initial diagnosis to achieving the goal of viral suppression. The effectiveness of HIV testing and care in a given jurisdiction is typically depicted as the proportion of individuals with HIV who are engaged at each stage.

HIV-Related Mortality Data: Statistics that represent deaths caused by HIV infection.

Housing Opportunities for Persons with AIDS (HOPWA): A program administered by the U.S. Department of Housing and Urban Development (HUD) which provides funding to support housing for PWH and their families.

Human Immunodeficiency Virus (HIV): The virus that causes AIDS.

Internal Controls: A process, implemented by a non-Federal entity, designed to provide reasonable assurance regarding the achievement of objectives in the following categories:

1. Effectiveness and efficiency of operations;
2. Reliability of reporting for internal and external use; and
3. Compliance with applicable laws and regulations.

Lead Agency: The agency responsible for contract administration; also called a fiscal agent. An incorporated consortium sometimes serves as the lead agency. The lead agency for HOPWA is the City of West Palm Beach, the lead agency for Part B is Treasure Coast Health Council, the lead agency for County Health Department Patient Care and AIDS Network is the Department of Health.

Maintenance of Effort: The Part A and Part B requirement to maintain expenditures for HIV-related services/activities at a level equal to or exceeding that of the preceding year.

Measurable Objective: An intended goal that can be proved or evaluated.

Minority: A racial, religious, political, national or other group regarded as different from the larger group of which it is a part.

Minority AIDS Initiative (MAI): A national HHS initiative that provides special resources to reduce the spread of HIV/AIDS and improve health outcomes for people with HIV/AIDS within communities of color. Enacted to address the disproportionate impact of the disease in such communities. Formerly referred to as the Congressional Black Caucus Initiative because of that body's leadership in its development.

Non-Federal Entity: A state, local government, Indian tribe, institution of higher education (IHE), or nonprofit organization that carries out a Federal award as a recipient or sub-recipient.

Nonprofit organization: Any corporation, trust, association, cooperative, or other organization, not including IHEs, that:

1. Is operated primarily for scientific, educational, service, charitable, or similar purposes in the public interest;
(2) Is not organized primarily for profit; and
(3) Uses net proceeds to maintain, improve, or expand the operations of the organization.

**Notification/Notice of Funding Opportunity (NOFO):** A formally issued announcement of the availability of funding through a financial assistance program. The announcement invites applications and provides such information as eligibility and evaluation criteria, funding preferences/priorities, how to obtain application kits and the submission deadline. This process results in a Federal Sub-Recipient Agreement or Agreement for Financial Assistance.

**Office of Management and Budget (OMB):** The office within the executive branch of the Federal government which prepares the President’s annual budget, develops the Federal government’s fiscal program, oversees administration of the budget, and reviews government regulations.

**Palm Beach County Board of County Commissioners (BCC):** The PBC Board of County Commissioners is the CEO (recipient) of Ryan White Part A funds.

**Palm Beach County Community Services Department (CSD):** CSD acts as fiscal agent for the PBC Board of County Commissioners and is responsible for the disbursement of Ryan White Part A funds.

**Pandemic:** An epidemic that occurs in a large area or globally, such as with HIV and AIDS.

**Part A:** The part of the Ryan White Act that provides emergency assistance to localities (EMAs) disproportionately affected by the HIV epidemic.

**Part B:** The part of the Ryan White Act that enables States and Territories to improve the quality, availability, and organization of health care and support services to individuals with HIV and their families.

**Part C:** The part of the Ryan White Act that supports outpatient primary medical care and early intervention services to people with HIV disease through grants to public and private nonprofit organizations.

**Part D:** The part of the Ryan White Act that supports coordinated services and access to research for children, youth, and women with HIV disease and their families.

**Part F:** The part of the CARE Act that includes the AETC Program, the SPNS Project, and the HIV/AIDS Dental Reimbursement Program.

**People with HIV (PWH):** Descriptive term for persons with HIV.

**Planning Council/HIV Health Services Planning Council:** A planning body appointed or established by the Chief Elected Official of an EMA whose basic function is to establish a plan for the delivery of HIV care services in the EMA and establish priorities for the use of Ryan White Part A funds.

**Priorities & Allocations Process (P&A):** A decision-making process utilized by the P&A Committee of the Care Council to establish priorities among service categories and develop funding allocation recommendations addressing locally identified needs.

**Prioritized Population:** Populations to be reached through some action or intervention; may refer to groups with specific characteristics (e.g., race/ethnicity, age, gender, socioeconomic status) or to specific geographic areas.
**Priority Setting:** The process used by a planning council or consortium to establish numerical priorities among service categories, to ensure consistency with locally identified needs, and to address how best to meet each priority.

**Procurement:** The process of selecting and contracting with providers, often through a competitive RFP process. For Part A, a responsibility of the grantee, not the planning council; for Part B, consortia are sometimes involved.

**Program Income:** Gross income earned by the non-Federal entity that is directly generated by a supported activity or earned as a result of the Federal award during the period of performance except as provided in §75.307(f). (See Period of performance.) Program income includes but is not limited to income from fees for services performed, the use or rental of real or personal property acquired under Federal awards, the sale of commodities or items fabricated under a Federal award, license fees and royalties on patents and copyrights, and principal and interest on loans made with Federal award funds. Interest earned on advances of Federal funds is not program income. Except as otherwise provided in Federal statutes, regulations, or the terms and conditions of the Federal award, program income does not include rebates, credits, discounts, and interest earned on any of them. See also §§75.307, 75.407 and 35 U.S.C. 200-212 (applies to inventions made under Federal awards).

**Project Costs:** Total allowable costs incurred under a Federal award and all required cost sharing and voluntary committed cost sharing, including third-party contributions.

**Provider (or service provider):** The agency that provides direct services to clients (and their families) or the recipient. A provider may receive funds as a recipient (such as under RWHAP Parts C and D) or through a contractual relationship with a recipient funded directly by RWHAP. Also see Sub-recipient.

**Quality Assurance (QA):** A system of establishing standards and measuring performance in the attainment of those standards and with feedback of results in order to better meet those standards.

**Quality Improvement (QI):** A system of repetitive analysis of areas of potential improvement, ever increasing standards of performance, measurement of performance, and systems change to improve performance.

**Resource Allocation:** The legislatively mandated responsibility of planning councils to assign the Ryan White Act funding amounts or percentages to established priorities across specific service categories, geographic areas, populations, or sub-populations.

**Recipient:** An entity, usually but not limited to non-Federal entities, that receives a Federal award directly from a Federal awarding agency to carry out an activity under a Federal program. The term may also include an Individual. The term recipient does not include sub-recipients, except as indicated below.

**Request for Proposal (RFP):** A formal competitive process to procure goods or services needed for operations of a program for which the scope of work/specifications may not be closely defined. This process results in a Contract for the Provision of Services.

**Ryan White HIV/AIDS Program Services Report (RSR):** Data collection and reporting system for reporting information on programs and clients served (Client Level Data).

**Socio-demographics:** Demographic (e.g. race, age, gender identity, sex) and socioeconomic data (e.g. income, education, health insurance status) characteristics of individuals and communities. Also known as: SES, demographic data.

**Sub-award:** An award provided by a pass-through entity to a sub-recipient for the sub-recipient to carry out part of a Federal award received by the pass-through entity. It does not include payments to a contractor or payments to an individual that is a beneficiary of a Federal program. A sub-award may be provided through any form of legal agreement, including an agreement that the pass-through entity considers a contract.

**Substance Abuse and Mental Health Services Administration (SAMHSA):** The HHS agency that administers programs in alcohol abuse, substance abuse, and mental health.

**Supplemental Grant Application:** An application for funding that supplements the Part A formula grant, and is awarded to EMAs on a competitive bases based on demonstrated need and ability to use and manage the resources.

**Sub-recipient:** A non-Federal entity that receives a sub-award from a pass-through entity to carry out part of a Federal program; but does not include an individual that is a beneficiary of such program. A sub-recipient may also be a recipient of other Federal awards directly from a Federal awarding agency.

**Support Services:** Services needed to achieve medical outcomes that affect the HIV-related clinical status of a person with HIV/AIDS. Recipient/Sub-recipient expenditures are limited to core medical services, support services, and administrative expenses.

**Technical Assistance (TA):** Training and skills development, which allows people and groups to perform their jobs better. This includes education and knowledge development in areas that range from completing grant applications, leadership and communication to creating an effective needs assessment tool and understanding statistical data.

**Termination:** The ending of a Federal award, in whole or in part at any time prior to the planned end of period of performance.

**Uniform Reporting System (URS):** Data collection system designed by HRSA to document the use of Title I and Title II funds.

**Unmet Needs:** Service needs of those individuals not currently in care as well as those in care whose needs are only partially met or not being met. Needs might be unmet because available services are either inappropriate for or inaccessible to the prioritized population.

**Unobligated Balance:** The amount of funds authorized under a Federal award that the non-Federal entity has not obligated. The amount is computed by subtracting the cumulative amount of the non-Federal entity's unliquidated obligations and expenditures of funds under the Federal award from the cumulative amount of the funds that the Federal awarding agency or pass-through entity authorized the non-Federal entity to obligate.

**EXHIBIT 1: REQUIRED INSURANCE**

Prior to execution of this Agreement by the COUNTY, the AGENCY must obtain all insurance required under this article and have such insurance approved by the COUNTY'S Risk Management Department.

A. AGENCY shall, at its sole expense, agree to maintain in full force and effect at all times during the life of this Agreement, insurance coverages and limits (including endorsements), as described herein. AGENCY shall
agree to provide the COUNTY with at least ten (10) day prior notice of any cancellation, non-renewal or material change to the insurance coverages. The requirements contained herein, as well as COUNTY’S review or acceptance of insurance maintained by AGENCY are not intended to and shall not in any manner limit or qualify the liabilities and obligations assumed by AGENCY under the Agreement.

B. **Commercial General Liability** AGENCY shall maintain Commercial General Liability at a limit of liability not less than $500,000 Each Occurrence. Coverage shall not contain any endorsement excluding Contractual Liability or Cross Liability unless granted in writing by COUNTY’S Risk Management Department. AGENCY shall provide this coverage on a primary basis.

C. **Business Automobile Liability** AGENCY shall maintain Business Automobile Liability at a limit of liability not less than $500,000 Each Accident for all owned, non-owned and hired automobiles. In the event AGENCY does not own any automobiles, the Business Auto Liability requirement shall be amended allowing AGENCY to agree to maintain only Hired & Non-Owned Auto Liability. This amended requirement may be satisfied by way of endorsement to the Commercial General Liability, or separate Business Auto coverage form. AGENCY shall provide this coverage on a primary basis.

D. **Worker’s Compensation Insurance & Employers Liability** AGENCY shall maintain Worker’s Compensation & Employers Liability in accordance with Florida Statute Chapter 440. AGENCY shall provide this coverage on a primary basis.

E. **Professional Liability** AGENCY shall maintain Professional Liability or equivalent Errors & Omissions Liability at a limit of liability not less than $1,000,000 Each Claim. When a self-insured retention (SIR) or deductible exceeds $10,000, COUNTY reserves the right, but not the obligation, to review and request a copy of AGENCY’s most recent annual report or audited financial statement. For policies written on a “Claims-Made” basis, AGENCY shall maintain a Retroactive Date prior to or equal to the effective date of this Agreement. The Certificate of Insurance providing evidence of the purchase of this coverage shall clearly indicate whether coverage is provided on an “occurrence” or “claims-made” form. If coverage is provided on a “claims-made” form the Certificate of Insurance must also clearly indicate the “retroactive date” of coverage. In the event the policy is canceled, non-renewed, switched to an Occurrence Form, retroactive date advanced, or any other event triggering the right to purchase a Supplement Extended Reporting Period (SERP) during the life of this Agreement, AGENCY shall purchase a SERP with a minimum reporting period not less than 3 years. AGENCY shall provide this coverage on a primary basis.

**Additional Insured** AGENCY shall endorse the COUNTY as an Additional Insured with a CG 2026 Additional Insured - Designated Person or Organization endorsement, or its equivalent, to the Commercial General Liability. The Additional Insured endorsement shall read “Palm Beach County Board of County Commissioners, a Political Subdivision of the State of Florida, its Officers, Employees and Agents.” AGENCY shall provide the Additional Insured endorsements coverage on a primary basis.

F. **Waiver of Subrogation** AGENCY hereby waives any and all rights of Subrogation against the COUNTY, its officers, employees and agents for each required policy. When required by the insurer, or should a policy condition not permit an insured to enter into a pre-loss contract to waive subrogation without an endorsement to the policy, then AGENCY shall agree to notify the insurer and request the policy be endorsed with a Waiver of Transfer of rights of Recovery Against Others, or its equivalent. This Waiver of Subrogation requirement shall not apply to any policy, which specifically prohibits such an endorsement, or which voids coverage should AGENCY enter into such a contract on a pre-loss basis.

G. **Certificate(s) of Insurance** No later than the execution of this Agreement, AGENCY shall deliver to the COUNTY’s representative as identified in Article 24, a Certificate(s) of Insurance evidencing that all types
and amounts of insurance coverages required by this Agreement have been obtained and are in full force and effect. Such Certificate(s) of Insurance shall include a minimum thirty (30) day endeavor to notify due to cancellation or non-renewal of coverage. The certificate of insurance shall be issued to

Palm Beach County Board of Commissioners  
C/o Community Services Department  
810 West Datura Street  
West Palm Beach, FL 33401  
ATTN: Contracts Manager

H. **Umbrella or Excess Liability** If necessary, AGENCY may satisfy the minimum limits required above for Commercial General Liability, Business Auto Liability, and Employer’s Liability coverage under Umbrella or Excess Liability. The Umbrella or Excess Liability shall have an Aggregate limit not less than the highest “Each Occurrence” limit for either Commercial General Liability, Business Auto Liability, or Employer’s Liability. The COUNTY shall be specifically endorsed as an “Additional Insured” on the Umbrella or Excess Liability, unless the Certificate of Insurance notes the Umbrella or Excess Liability provides coverage on a “Follow-Form” basis.

I. **Right to Review** COUNTY, by and through its Risk Management Department, in cooperation with the contracting/monitoring department, reserves the right to review, modify, reject or accept any required policies of insurance, including limits, coverages, or endorsements, herein from time to time throughout the term of this Agreement. COUNTY reserves the right, but not the obligation, to review and reject any insurer providing coverage because of its poor financial condition or failure to operate legally.
EXHIBIT 2: ADDITIONAL TERMS AND CONDITIONS

1. PROGRAM IMPLEMENTATION AND IMPLEMENTATION PLAN
Proposers are required to submit a detailed implementation plan for each funded service or program that reflects a service start date appropriate for the funding period of the proposal. Proposers are required to inform the County, in writing, of any proposed deviation from the approved implementation plan. Proposers will also be required to obtain written approval from the County for any revisions to the approved implementation plan.

2. GRANT AGREEMENT PROCESS
Successful Proposer(s) (hereinafter referred to as the “Provider”) will be required to submit all documents necessary for grant agreement process (e.g. revised budgets, implementation plan, insurance certificates, affidavits, etc.) prior to agreement execution.

3. REIMBURSEMENT
Providers must invoice the County on a monthly basis, on or before the twenty-fifth (25th) working day of each month. Reimbursement requests shall be on the basis of actual cost, as documented in the agency’s general ledger and/or negotiated fees established on the basis of Current Procedural Terminology (CPT) or Code on Dental Procedures (CDT).

4. AWARD/BUDGET REDUCTION
Providers must submit to the County a plan to expend its full allocation within the grant period in the form of a line item budget and budget narrative, consistent with the Provider’s approved implementation plan. Expenditure reports will be distributed to the Palm Beach County HIV CARE Council and the Board of County Commissioners throughout the grant period. If it is determined, based on average monthly reimbursements, that a Provider will not expend their full allocation within the contract period, the County may, upon written notification, reduce the dollar amount for any category of service.

5. AUDIT
A copy of the Proposer’s most recent audit must accompany the proposal. If a copy of the most recent audit has already been furnished to the Department a new copy must still be supplied.

Providers shall maintain adequate records to justify all charges, expenses and costs incurred in estimating and performing the work for at least seven (7) years after completion of the grant, or until resolution of any audit findings and/or recommendations. The County shall have access to such books, records, and documents as required in this section for the purpose of inspection or audit during normal business hours, at the provider’s place of business.

Providers shall provide the County with an annual financial audit report which meets the requirements of sections 11.45 and 216.349, Florida Statutes, and Chapter 10.550 and 10.600, Rules of the Auditor General, and, to the extent applicable, the Single Audit Act of 1984, 31 U.S.C. § 7501-7507, OMB Circulars A-128 or A-133 for the purposes of auditing and monitoring the funds awarded under this contract.

The annual financial audit report shall include all management letters and the Provider’s response to all findings, including corrective actions to be taken.

The annual financial audit report shall include a schedule of financial assistance specifically identifying all contracts, agreements and grant revenue by sponsoring agency and contract /grant number.

The complete financial audit report, including all items specified herein, shall be sent directly to:
Providers shall have all audits completed by an independent certified public accountant (IPA) who shall either be a certified public accountant or a public accountant licensed under Chapter 473, Florida Statutes. The IPA shall state that the audit complied with the applicable provisions noted above.

The audit is due within (9) months after the end of the Provider’s fiscal year.

Providers will provide a final close out report and Financial Reconciliation Statement accounting for all funds expended hereunder no later than 30 days from the contract end date.

A copy of all grant audits and monitoring reports by other funding entities are required to be provided to the County.

Providers shall establish policies and procedures and provide a statement, stating that the accounting system or systems, has/have appropriate internal controls, checking the accuracy and reliability of accounting data and promoting operating efficiency.

6. ELIGIBILITY DOCUMENTATION
   Clients must provide all documentation regarding eligibility as required by the Eligibility Criteria. This documentation must be maintained in the Ryan White client services database, Provide Enterprise, and be available for review by the Recipient. The documentation must be scanned into Provide Enterprise.

7. REPORTS
   Providers must submit any and all reports to the County for each individual service, for which a grant has been awarded, by the date(s) and time(s) set by the Recipient. Required data must be entered into the client database. These reports and/or data must include, but are not limited to the following:
   
   - Accumulating Unexpended Funds Report
   - Participation in Client Satisfaction Survey
   - Monthly Request for Reimbursement
   - Provide Enterprise Eligible Client Services Report
   - Data elements for the Annual RWHAP Service Report
   - Quality Management Outcomes Data
   - Client Service Utilization Data
   - WICY (women, infants, children & youth) Data
   - Special requirements for information (as required)

   All reports and data are subject to verification and audit of Provider records.

8. PROGRAM EVALUATION
   All providers funded under this NOFO will be required to participate in a standardized evaluation and quality assurance process that is coordinated by Palm Beach County Community Services Department and adhere to the HRSA, HIV/AIDS Bureau, Division of Service Systems Monitoring Standards for Ryan White. The HRSA standards are located at [http://hab.hrsa.gov/manageyourgrant/granteebasics.html](http://hab.hrsa.gov/manageyourgrant/granteebasics.html). The local Quality
Management Plan, as well as the Standards of Care can be located at [www.carecouncil.org](http://www.carecouncil.org), under the Providers tab.

Providers must establish and maintain a Quality Management program to plan, assess, and improve health outcomes through implementation of quality improvement processes. Provider must have at least 1 quality improvement project in-process at any time during the Agreement period. Provider must also participate in System of Care-level Quality Management activities initiated by CSD and the Palm Beach County HIV CARE Council to assess the effectiveness and quality of services delivered through Ryan White HIV/AIDS Treatment Extension Act of 2009 funding. Provider must track outcomes for each client.

Providers must also agree to participate in evaluation studies sponsored by HRSA and/or analysis carried out by or on behalf of the Recipient and/or the CARE Council to evaluate the effect of patient service activities, or on the appropriateness and quality of care/services. This participation shall at a minimum include permitting right of access of staff involved in such efforts to the Provider's premises and records. Further, the provider agrees to participate in ongoing meetings or task forces aimed at increasing, enhancing and maintaining coordination and collaboration among HIV-related health and support Providers.

9. **RIGHT TO INSPECT**
   All Provider books and records, as they relate to the grant, must be made available for inspection and/or audit by the County, HRSA, and any organization conducting reviews on behalf of the CARE Council without notice. In addition, all records pertaining to the grant must be retained in proper order by the Provider for at least seven (7) years following the expiration of the agreement, or until the resolution of any questions, whichever is later.

10. **ASSIGNMENT**
    Providers shall not assign, transfer, convey, sublet or otherwise dispose of any of its rights or obligations to any person, company or corporation without prior written consent of the County.

11. **RULES, REGULATIONS AND LICENSING REQUIREMENTS**
    Providers and their staff must possess all required State of Florida licenses, as well as, all required Palm Beach County occupational licenses. In addition, Providers shall comply with all laws, ordinances and regulations applicable to the contracted services, especially those applicable to conflict of interest. Providers are presumed to be familiar with all Federal, State and local laws, ordinances, codes, rules, and regulations that may in any way affect the delivery of services.

12. **PERSONNEL**
    In submitting their proposals, the Proposers are representing that the personnel described in their proposal shall be available to perform services described, barring illness, accident or other unforeseeable events of a similar nature, in which case, the Provider must be able to provide a qualified replacement. The County must be notified of all changes in key personnel within five (5) working days of the change. Furthermore, all personnel shall be considered to be, at all times, the sole employees of the Provider under its sole direction, and not employees or agents of the County.

13. **INDEMNIFICATION**
    AGENCY shall protect, defend, reimburse, indemnify, save and hold the COUNTY, its agents, employees, officers and elected officials harmless from and against any and all claims, liability, expense, loss, cost, damages or causes of action of every kind or character, including attorney’s fees and costs, whether at trial or appellate levels or otherwise, arising during and as a result of their performance of the terms of this Agreement or due to the acts or omissions of AGENCY.
AGENCY will hold the COUNTY harmless and will indemnify the COUNTY for any funds that the COUNTY is obligated to refund the Federal Government based on the AGENCY’s provision of services, or failure to provide services, pursuant to this Agreement, including but not limited to, determinations of client eligibility for Ryan White HIV/AIDS Treatment Extension Act of 2009 funds. The AGENCY also agrees that funds made available pursuant to this Agreement shall not be used by the AGENCY for the purpose of initiating or pursuing litigation against the COUNTY.

14. CERTIFICATIONS, ASSURANCES, CASH FLOW COMMITMENT AND PUBLIC ENTITY CRIMES
No Proposer shall be awarded or receive a County contract or management agreement for procurement of goods or services (including professional services) unless such Proposer has submitted the completed Certifications, Assurances and Cash Flow Commitment forms.

In accordance with Sections 287.132-133, F.S., a Provider, its affiliates, suppliers, subcontractors and consultants who will perform under this grant, shall not have been placed on the convicted vendor list maintained by the State of Florida Department of Management Services within the 36 months immediately preceding the date of contract.

15. AMERICANS WITH DISABILITIES (ADA)
Providers must meet all the requirements of the Americans with Disabilities Act (ADA), which shall include, but not be limited to, posting a notice informing service recipients and employees that they can file any complaints of ADA violations directly with the Equal Employment Opportunity Commission (EEOC), One Northeast First Street, Sixth Floor, Miami, Florida 33132.

16. NON-EXPENDABLE PROPERTY
Non-expendable property is defined as tangible property of a non-consumable nature that has an acquisition cost of $1000 or more per unit, and an expected useful life of at least one year (including books). All such property purchase requested in your proposal shall include a description of the property, the model number, manufacturer, and cost. An inventory of all property purchased with Ryan White funds must be attached to your proposal. (See Exhibit 6 Inventory of Non-Expendable Property for the last three (3) years.)

17. STANDARDS OF CONDUCT FOR EMPLOYEES
Provider organizations must establish safeguards to prevent employees, consultants, or members of governing bodies from using their positions for purposes that are, or give the appearance of being, motivated by a desire for private financial gain for themselves or others such as those with whom they have family, business or other ties. Therefore, each institution receiving financial support must have written policy guidelines on conflict of interest and the avoidance thereof. These guidelines should reflect State and local laws and must cover financial interests, gifts, gratuities and favors, nepotism, and other areas such as political participation and bribery. These rules must also indicate the conditions under which outside activities, relationships or financial interest are proper or improper, and provide for notification of these kinds of activities, relationships or financial interests to a responsible and objective institution official. For the requirements of code of conduct applicable to procurement under grants, see the procurement standards prescribed by 45 CFR Part 74, Subpart P and 45 CFR Part 92.36.

The rules of conduct must contain a provision for prompt notification of violations to a responsible and objective Recipient official and must specify the type of administrative action that may be taken against an individual for violations. Administrative actions, which would be in addition to any legal penalty (ies), may include oral admonishment, written reprimand, reassignment, demotion, suspension or separation. Suspension or separation of a key official must be reported promptly to the County.
A copy of the rules of conduct must be given to each officer, employee, board member and consultant of the Provider organization who is working on the grant supported project or activity and the rules must be enforced to the extent permissible under state and local law or to the extent to which the Recipient determines it has legal and practical enforcement capacity. The rules need not be formally submitted to and approved by the County; however, they must be made available for a review upon request, for example, during a site visit.

18. HIPAA PRIVACY RULES
Proposers must describe how they are complying with the Health Insurance Portability and Accountability Act (HIPAA). Providers will need to detail their efforts to comply with HIPAA regulations to the extent that such regulations are applicable to the Provider. If the Provider does not provide services that fall under HIPAA Privacy Rules, a statement to that effect may be provided.

Additional terms and conditions are contained the RW Standard Terms and Conditions, as amended, which are located at https://discover.pbcgov.org/communityservices/Pages/Ryan-White-CARE.aspx.
# PROPOSAL COVER SHEET

<table>
<thead>
<tr>
<th>Full, Legal Name or Organization</th>
<th>Local Address of Organization</th>
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<th>Telephone Number</th>
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<tr>
<th>Name of Contact</th>
<th>Telephone Number</th>
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<th>Primary Contact Email Address</th>
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<th>Proposed Service(s)</th>
<th>Total Request ($)</th>
<th>Proposed Service(s)</th>
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I certify that all of the information contained in this proposal is true and accurate. I further understand that material omission or false information contained in this proposal constitute grounds for disqualification of the Proposer(s) and this proposal.

<table>
<thead>
<tr>
<th>Signature</th>
<th>Typed Name</th>
<th>Title</th>
<th>Date</th>
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Sworn to and subscribed before me this
day of __________, 2020

NOTARY PUBLIC, State of Florida
at Large
EXHIBIT 4: RWHAP PART A AND MAI PROPOSAL SUBMISSION CHECKLIST

PROPOSAL SUBMISSION CHECKLIST

The online application, including attachments must be included, except those required for specific programs. **PROPOSAL DUE NO LATER THAN OCTOBER 13, 2020 AT 12:00 P.M.**

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<tbody>
<tr>
<td>Proposal Cover Sheet</td>
</tr>
<tr>
<td>Application Submission Checklist</td>
</tr>
<tr>
<td>Online Application</td>
</tr>
<tr>
<td>Internal Control Questionnaire</td>
</tr>
<tr>
<td>Proposer’s Policies and Procedures</td>
</tr>
<tr>
<td>SunBiz: Certificate of Corporation, a printout of the Detail by Entity Name page from Florida Department of State, Division of Corporations at sunbiz.org, dated within twelve (12) months of the due date of this Proposal/Application. This certificate must state on its face that the Proposer is ‘active’. Please note that a copy of the Articles of Incorporation or any similar document does not meet the requirements of this section. (Public Entities N/A)</td>
</tr>
<tr>
<td>IRS Letter: Proof of 501c3 status is submitted. Applicable to not-for-profit organizations. Not applicable for Public Entities</td>
</tr>
<tr>
<td>Proposer’s List of Board of Directors. Not applicable to Public Entities</td>
</tr>
<tr>
<td>Proposer’s grievance policy or form(s) to be used by client(s)</td>
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<tr>
<td>Proposer’s HIV Clinical Quality Management Plan</td>
</tr>
<tr>
<td>Inventory of Non-Expendable Property for the last three (3) years</td>
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<tr>
<td>Agency License(s)/Accreditation Certificates</td>
</tr>
<tr>
<td>Proposer’s Logic Model</td>
</tr>
<tr>
<td>Table of All Proposer’s HIV Funding</td>
</tr>
<tr>
<td>Organizational Chart indicating where the Proposed Program fall. Services would function within the Proposer’s agency if the requested funds are provided</td>
</tr>
<tr>
<td>Proposer’s job descriptions for all designated staff</td>
</tr>
<tr>
<td>Training and Staff Development Plan</td>
</tr>
<tr>
<td>Agency Demographics for MAI proposals only</td>
</tr>
<tr>
<td>Any Interagency Agreement(s) the Proposer has in place to successfully provide the proposed service(s) for agencies applying in partnership</td>
</tr>
<tr>
<td>Memorandums of Agreement and/or Interagency Agreements for agencies that describe collaborations between agencies</td>
</tr>
<tr>
<td>Part A Program Budgets (for each service category)</td>
</tr>
<tr>
<td>MAI Program Budgets (for each service category)</td>
</tr>
<tr>
<td>Total Agency Budget</td>
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<tr>
<td>ITEM</td>
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<td>-------------------------------------------</td>
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<tr>
<td>Sliding Fee Scale Policy</td>
</tr>
<tr>
<td>Proposers Audited Financial Statement</td>
</tr>
<tr>
<td>Part A HRSA Implementation Plan</td>
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<tr>
<td>MAI HRSA Implementation Plan</td>
</tr>
<tr>
<td>Current/Proposed Site Locations</td>
</tr>
</tbody>
</table>
EXHIBIT 5: INTERNAL CONTROL QUESTIONNAIRE

INTERNAL CONTROL QUESTIONNAIRE (to be completed by applicant)

<table>
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<th>YES</th>
<th>NO</th>
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**GENERAL**

The following questions relate to the internal accounting controls of the overall organization.

1. Are the duties for key employees of the organization defined?  
2. Is there an organization chart which sets forth the actual lines of responsibility?  
3. Are written procedures maintained covering the recording of transactions?  
   a. Covering an accounting manual?  
   b. Covering a chart of accounts?  
4. Do the procedures, chart of accounts, etc., provide for identifying receipts and expenditures of program funds separately for each grant?  
5. Does the accounting system provide for accumulating and recording expenditures by grant and cost category shown in the approved budget?  
6. Does the organization maintain a policy manual covering the following:  
   a. Approval authority for financial transactions?  
   b. Guidelines for controlling expenditures, such as purchasing requirements and travel authorizations?  
7. Are there procedures governing the maintenance of accounting records?  
   a. Are subsidiary records for accounts payable, accounts receivable, etc., balanced with control accounts on a monthly basis?  
   b. Are journal entries approved, explained and supported?  
   c. Do accrual accounts provide adequate control over income and expense?  
   d. Are accounting records and valuables secured in limited access areas?  
8. Are duties separated so that no one individual has complete authority over an entire financial transaction?  
9. Does the organization use an operating budget to control funds by activity?
10. Are there controls to prevent expenditure of funds in excess of approved, budgeted amounts? For example, are purchase requisitions reviewed against remaining amount in budget category?

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<thead>
<tr>
<th>YES</th>
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11. Has any aspect of the organization’s activities been audited within the past 2 years by another governmental agency or independent public accountant?

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<tr>
<th>YES</th>
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12. Has the organization obtained fidelity bond coverage for responsible officials?

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<thead>
<tr>
<th>YES</th>
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<th>N/A</th>
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13. Has the organization obtained fidelity bond coverage in the amounts required by statutes or organization policy?

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<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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14. Are grant financial reports prepared for required accounting periods within the time imposed by the grantors?

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<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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15. Does the organization have an indirect cost allocation plan or a negotiated indirect cost rate?

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<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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CASH RECEIPTS

1. Does the organization have subgrant agreements which provide for advance payments and/or reimbursement of costs?

<table>
<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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2. If advance payments have been made to the organization:
   a. Are funds maintained in a bank with sufficient federal deposit insurance?
   b. Is there an understanding of the terms of the advance (i.e., to be used before costs can be submitted for reimbursement)?

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<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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PURCHASING, RECEIVING, AND ACCOUNTS PAYABLE

The following conditions are indicative of satisfactory control over purchasing, receiving, and accounts payable.

1. Prenumbered purchase orders are used for all items of cost and expense.

<table>
<thead>
<tr>
<th>YES</th>
<th>NO</th>
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2. There are procedures to ensure procurement at competitive prices.

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<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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3. Receiving reports are used to control the receipt of merchandise.

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<tr>
<th>YES</th>
<th>NO</th>
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4. There is effective review by a responsible official following prescribed procedures for program coding, pricing, and extending vendors’ invoices.

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<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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5. Invoices are matched with purchase orders and receiving reports.

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<tr>
<th>YES</th>
<th>NO</th>
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6. Costs are reviewed for charges to direct and indirect cost centers in accordance with applicable grant agreements and applicable Federal Management circulars pertaining to cost principles.

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<tr>
<th>YES</th>
<th>NO</th>
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7. When accrual accounting is required, the organization has adequate controls such as checklists for statement closing procedures to ensure that open invoices and uninvoked amounts for goods and services received are properly accrued or recorded in the books or controlled through worksheet entries.

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<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>N/A</th>
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</table>
8. There is adequate segregation of duties in that different individuals are responsible for (a) purchase (b) receipt of merchandise or services, and (c) voucher approval.

Purchasing

1. Is the purchasing function separate from accounting and receiving?

2. Does the organization obtain competitive bids for items, such as rental or service agreements, over specified amounts?

3. Is the purchasing agent required to obtain additional approval on purchase orders above a stated amount?

4. Are there procedures to obtain the best possible price for items not subject to competitive bidding requirements, such as approved vendor lists and supply item catalogs?

5. Are purchase orders required for purchasing all equipment and services?

6. Are purchase orders controlled and accounted for by prenumbering and keeping a logbook?

7. Are the organization’s normal policies, such as competitive bid requirements, the same as grant agreements and related regulations?

8. Is the purchasing department required to maintain control over items or dollar amounts requiring the ADECA to give advance approval?

9. Under the terms of 2 CFR 200, certain costs and expenditures incurred by units of State and local governments are allowable only upon specific prior approval of the grantor Federal agency. The grantee organization should have established policies and procedures governing the prior approval of expenditures in the following categories.

   a. Automatic data processing costs.
   b. Building space rental costs.
   c. Costs related to the maintenance and operation of the organization’s facilities.
   d. Costs related to the rearrangement and alteration of the organization’s facilities.
   e. Allowances for depreciation and use of publicly owned buildings.
f. The cost of space procured under a rental-purchase or a lease-with-option-to-purchase agreement.
g. Capital expenditures.
h. Insurance and indemnification expenses.
i. The cost of management studies.
j. Preagreement costs.
k. Professional services costs.
l. Proposal costs.

10. Under the terms of 2 CFR 200 certain costs incurred by units of State and local governments are not allowable as charges to Federal grants. The grantee organization should have established policies and procedures to preclude charging Federal grant programs with the following types of costs.

   a. Bad debt expenses.
   b. Contingencies.
   c. Contribution and donation expenditures.
   d. Entertainment expenses.
   e. Fines and penalties.
   f. Interest and other financial costs.
   g. Legislative expenses.
   h. Charges representing the nonrecovery of costs under grant agreements.

RECEIVING

1. Does the organization have a receiving function to handle receipt of all materials and equipment?

2. Are supplies and equipment inspected and counted before acceptance for use?

3. Are quantities and descriptions of supplies and equipment checked by the receiving department against a copy of the purchase order or some other form of notification?

4. Is a logbook or permanent copy of the receiving ticket kept in the receiving department?

ACCOUNTS PAYABLE

1. Is control established over incoming vendor invoices?

2. Are receiving reports matched to the vendor invoices and purchase orders, and are all of these documents kept in accessible files?

3. Are charges for services required to be supported by evidence of performance by individuals other than the ones who incurred the obligations?
4. Are extensions on invoices and applicable freight charges checked by accounts payable personnel?

5. Is the program to be charged entered on the invoice and checked against the purchase order and approved budget?

6. Is there an auditor of disbursements who reviews each voucher to see that proper procedures have been followed?

7. Are checks adequately cross-referenced to vouchers?

8. Are there individuals responsible for accounts payable other than those responsible for cash receipts?

9. Are accrual accounts kept for items which are not invoiced or paid on a regular basis?

10. Are unpaid vouchers totaled and compared with the general ledger on a monthly basis?

CASH DISBURSEMENTS

The following conditions are indicative of satisfactory controls over cash disbursements.

1. Duties are adequately separated; different persons prepare checks, sign checks, reconcile bank accounts, and have access to cash receipts.

2. All disbursements are properly supported by evidence of receipt and approval of the related goods and services.

3. Blank checks are not signed.

4. Unissued checks are kept in a secure area.

5. Bank accounts are reconciled monthly.

6. Bank accounts and check signers are authorized by the board of directors or trustees.

7. Petty cash vouchers are required for each fund disbursement.

8. The petty cash fund is kept on an imprest basis.

1. Are checks controlled and accounted for with safeguards over unused, returned, and voided checks?

2. Is the drawing of checks to cash or bearer prohibited?

3. Do supporting documents, such as invoices, purchase orders, and receiving reports, accompany checks for the check signers' review?

4. Are vouchers and supporting documents appropriately cancelled (stamped or perforated) to prevent duplicate payments?
5. If check signing plates are used, are they adequately controlled (i.e., maintained by a responsible official who reviews and accounts for prepared checks)?

6. Are two signatures required on all checks or on checks over stated amounts?

7. Are check signers responsible officials or employees of the organization?

8. Is the person who prepares the check or initiates the voucher other than the person who mails the check?

9. Are bank accounts reconciled monthly and are differences resolved?

10. Concerning petty cash disbursements:
   a. Is petty cash reimbursed by check and are disbursements reviewed at that time?
   b. Is there a maximum amount, reasonable in the circumstances, for payments made in cash?
   c. Are petty cash vouchers written in ink to prevent alteration?
   d. Are petty cash vouchers canceled upon reimbursement of the fund to prevent their reuse?

PAYROLL

The following conditions are indicative of satisfactory controls of payroll.

1. Written authorizations are on file for all employees covering rates of pay, withholdings and deductions.

2. The organization has written personnel policies covering job descriptions, hiring procedures, promotions, and dismissals.

3. Distribution of payroll charges is based on documentation prepared outside the payroll department.

4. Payroll charges are reviewed against program budgets and deviations are reported to management for follow-up action.

5. Adequate timekeeping procedures, including the use of timeclock or attendance sheets and supervisory review and approval, are employed for controlling paid time.

6. Payroll checks are prepared and distributed by individuals independent of each other.

7. Other key payroll and personnel duties such as timekeeping, salary authorization and personnel administration are adequately separated.
8. Are payroll and personnel policies governing compensation in accordance with the requirements of grant agreements?

9. Are there procedures to ensure that employees are paid in accordance with approved wage and salary rates?

10. Is the distribution of payroll charges checked by a second person and are aggregate amounts compared to the approved budget?

11. Are wages paid at or above the Federal minimum wage?

12. Are procedures adequate for controlling: (a) overtime wages, (b) overtime work authorization, and (c) supervisory approval of overtime?

13. Are payroll checks distributed by persons not responsible for preparing the checks?

PROPERTY AND EQUIPMENT

The following conditions are indicative of satisfactory control over property and equipment.

1. There is an effective system of authorization and approval of capital equipment expenditures.

2. Accounting practices for recording capital assets are reduced to writing.

3. Detailed records of individual capital assets are kept and periodically balanced with the general ledger accounts.

4. There are effective procedures for authorizing and accounting for disposals.

5. Property and equipment is stored in a secure place.

6. Are executive authorizations and approvals required for originating expenditures for capital items?

7. Are expenditures for capital items reviewed for board approval before funds are committed?
9. Does the organization have established policies covering capitalization and depreciation?

10. Does the organization charge depreciation or use allowances on property and equipment against any grant programs which it administers?

11. Is historical cost the basis for computing depreciation or use allowances?

12. Are the organization's depreciation policies or methods of computing use allowances in accordance with the standards outlined in Federal circulars or agency regulations?

13. Are there detailed records showing the asset values of individual units of property and equipment?

14. Are detailed property records periodically balanced to the general ledger?

15. Are detailed property records periodically checked by physical inventory?

16. Are differences between book records and physical counts reconciled and are the records adjusted to reflect shortages?

17. Are there procedures governing the use of property and equipment?

INDIRECT COSTS

1. Does the organization have an indirect cost allocation plan or a negotiated indirect cost rate?

2. Is the plan prepared in accordance with the provisions of 2 CFR 200?

3. Has audit cognizance for the plan been established and are the rates accepted by all participating Federal and State agencies?

2. Does the organization have procedures which provide assurance that consistent treatment is applied in the distribution of charges as direct or indirect costs to all grants?
## EXHIBIT 6: INVENTORY OF NON-EXPENDABLE PROPERTY PURCHASED WITH RWHAP FUNDING

<table>
<thead>
<tr>
<th>Description (Include Contract No.)</th>
<th>Model Number</th>
<th>Manufacturer Serial No.</th>
<th>Date of Acquisition</th>
<th>Cost</th>
<th>Inventory Number</th>
<th>Location</th>
<th>Condition</th>
<th>Trans/Repl Disposition</th>
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<tbody>
<tr>
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</tr>
</tbody>
</table>
## Palm Beach County Ryan Wt Project Period

### EXHIBIT 7: RW LOGIC MODEL

<table>
<thead>
<tr>
<th>INPUTS</th>
<th>ACTIVITIES</th>
<th>OUTPUTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resources (people, money, space, etc.) needed to do the work.</td>
<td>The services or interventions provided to achieve the desired outcome(s).</td>
<td>(1) The number of unduplicated clients provided Core medical services (across all core medical service categories). (2) The number of unduplicated clients provided Support services (across all support service categories). (3) The number of unduplicated clients provided any service (across all core medical and support service categories).</td>
</tr>
<tr>
<td>OUTCOMES</td>
<td>Short Term (Year 1)</td>
<td>Intermediate (Year 2)</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>The quantitative measure of the projected change expected of clients receiving services.</td>
<td>The quantitative measure of the projected change expected of clients receiving services.</td>
</tr>
<tr>
<td></td>
<td>Example: Increase the number of unduplicated clients receiving outpatient/ambulatory health services by 15% (numerator/denominator).</td>
<td>Example: Increase the number of clients retained in care by 10% (numerator/denominator).</td>
</tr>
</tbody>
</table>
## EXHIBIT 8: AGENCY DEMOGRAPHICS (For MAI Proposals Only)

### Agency Demographics Form

**FOR MAI PROPOSALS ONLY**

Organization Name: ____________________________

<table>
<thead>
<tr>
<th></th>
<th>TOTAL AGENCY</th>
<th>HIV/AIDS Direct Services</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>BOARD OF</td>
<td>STAFF</td>
</tr>
<tr>
<td></td>
<td>DIRECTORS</td>
<td></td>
</tr>
<tr>
<td></td>
<td>#</td>
<td>%</td>
</tr>
<tr>
<td>White, not Hispanic</td>
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<tr>
<td>Black, not Hispanic</td>
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<tr>
<td>Haitian</td>
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<td>Hispanic</td>
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<tr>
<td>Asian/Pacific Islander</td>
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<tr>
<td>American Indian/Alaska</td>
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<tr>
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<td>TOTAL WHITE</td>
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<td>TOTAL WOMEN</td>
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<td>TOTAL MEN</td>
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</tr>
<tr>
<td>Gay/Lesbian/Bisexual*</td>
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<tr>
<td>PWHIV/PWA*</td>
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*Give the number of persons on our Board of Directors and HIV/AIDS program staff who openly self-identify as such.*
EXHIBIT 9: PROGRAM BUDGET *(Required for each service category)*

<table>
<thead>
<tr>
<th>SERVICE CATEGORY NAME</th>
<th>GRANT YEAR 2020</th>
<th>Budget Amount</th>
<th>Personal Time</th>
<th>Equipment</th>
<th>Supplies</th>
<th>Travel</th>
<th>Local</th>
<th>Local Dependent Local</th>
<th>Other Funding Source</th>
<th>Other Funding Source</th>
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*Note: Table content and headings are placeholders for demonstration purposes.*
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<th>Subrecipient Category Name</th>
<th>Grant Year: 2023-2024 RWHAP NOFO &amp; Application</th>
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</thead>
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<tr>
<td><strong>Service Category Name</strong></td>
<td><strong>Contract Total $</strong></td>
</tr>
<tr>
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<tr>
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<td><strong>Total Indirect Cost</strong></td>
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<td><strong>Part A Housing Services Total</strong></td>
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</table>

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<td></td>
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<tr>
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</tr>
</tbody>
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</thead>
<tbody>
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</tr>
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<tr>
<td><strong>Total Direct Cost</strong></td>
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<td><strong>Total Indirect Cost</strong></td>
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<tr>
<td><strong>Part A Housing Services Total</strong></td>
<td>-</td>
</tr>
<tr>
<td>Agency Name:</td>
<td>Program Name:</td>
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</tr>
</tbody>
</table>

## EXHIBIT 10: TOTAL AGENCY BUDGET

<table>
<thead>
<tr>
<th>REVENUES</th>
<th>Ryan White Part A</th>
<th>Ryan White Part B</th>
<th>HOPWA</th>
<th>PESC/BCC Tax Dollars</th>
<th>Other Federal</th>
<th>Other Local</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Funds from Government Sources</td>
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<td>2. Foundations</td>
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<td>3. Other Grants</td>
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<td>4. Fund Raising</td>
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<td>5. Contributions/\nLegacies/Requests</td>
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<tr>
<td>6. 3406 Revenue</td>
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<tr>
<td>7. Program Service Fees/Sales to Public</td>
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<td>8. Investment Income</td>
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<td>9. In-Kind</td>
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<td>10. Miscellaneous - Indirect Income</td>
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<td>11. Total Revenues</td>
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</tr>
</tbody>
</table>

**Note:** The values in the table are all 0, indicating no budget figures have been entered for the fiscal year.
<table>
<thead>
<tr>
<th>EXPENDITURES</th>
<th>Ryan White Part A</th>
<th>Ryan White Part B</th>
<th>HOPWA</th>
<th>PBC/BCC Tax Deliber</th>
<th>Other Federal</th>
<th>Other Local</th>
<th>TOTAL</th>
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</thead>
<tbody>
<tr>
<td>13. Employee Benefits:</td>
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<td></td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>a. FICA</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>b. Florida Unemployment</td>
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<td>c. Workers' Compensation</td>
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<td>d. Health Plan</td>
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<td>15. Sub-Total Salaries &amp; Benefits</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>16. Travel</td>
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<td>0</td>
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<tr>
<td>a. Travel/Transportation</td>
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<tr>
<td>b. Conferences/Registration/Travel</td>
<td></td>
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<td>0</td>
</tr>
<tr>
<td>17. Sub-Total Travel</td>
<td>0</td>
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<td>0</td>
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<tr>
<td>18. Building/Occupancy</td>
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<tr>
<td>a. Rent</td>
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<td>0</td>
</tr>
</tbody>
</table>
### TOTAL AGENCY BUDGET

**Agency Name:**  
**Program Name:**  
**Fiscal Year:**

<table>
<thead>
<tr>
<th>EXPENDITURES</th>
<th>Ryan White Part A</th>
<th>Ryan White Part B</th>
<th>HOPWA</th>
<th>PBC/ECC Tax Delivra</th>
<th>Other Federal</th>
<th>Other Local</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>18. Communications/Utilities</td>
<td></td>
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<tr>
<td>a. Telephone</td>
<td></td>
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<td></td>
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<tr>
<td>b. Postage &amp; Shipping</td>
<td></td>
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<tr>
<td>c. Utilities &amp; Utility Asst.</td>
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<tr>
<td>(Power/Water/Gas)</td>
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<tr>
<td>21. Printing &amp; Supplies</td>
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<tr>
<td>a. Office Supplies</td>
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<td>b. Program Supplies</td>
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<tr>
<td>c. Printing</td>
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<tr>
<td>22. Sub-Total Printing/Supplies</td>
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<td>Supplies</td>
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<td>23. Food Service</td>
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<td>24. Other</td>
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<td>a. Professional Fees/Contractual</td>
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<tr>
<td>b. Insurance</td>
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<td>c. Building Maintenance</td>
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</tr>
</tbody>
</table>
### Ryan White Implementation Plan: Service Category Table

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Service Category:</th>
<th>Total Request:***</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fiscal Year: 2021</td>
<td>Service Category:</td>
<td>Total Request:***</td>
</tr>
</tbody>
</table>

**Service Category Goal:** HIV/AIDS counseling, testing, referrals, diagnosis, and linkage.

**Objective:** List quantifiable time-limited objective related to the service listed above [SMART Goal]

<table>
<thead>
<tr>
<th>Service Unit Definition</th>
<th>Number of Persons to be Served</th>
<th>Number of Units to be Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>At the end of the project period...</td>
<td>1 unit=</td>
<td></td>
</tr>
</tbody>
</table>

**HAB/HHS Performance Measure:**

<table>
<thead>
<tr>
<th>Baseline (%)</th>
<th>Target (%)</th>
</tr>
</thead>
</table>

***Total Requested Amount is subject to change***
EXHIBIT 12: CURRENT & PROPOSED SITE LOCATION

Current/Proposed Service Site Location

Organization Name:

CURRENT SERVICE SITE LOCATION
Provide information about the current and proposed service sites of the organization. Delineate the services provided at each site. Indicate what services and sites are current and proposed.

<table>
<thead>
<tr>
<th>#</th>
<th>Name of the Site</th>
<th>Location (address)</th>
<th>List of Service Provided at this site</th>
<th>C - Current</th>
<th>P - Proposed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>2</td>
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<td>7</td>
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</tr>
</tbody>
</table>
Grievance Notice Form

Palm Beach County Board of County Commissioners
RWHAP Part A & MAI

Grievances may be filed by an entity submitting a NOFO (Proposer) that is aggrieved in connection with:

- Deviations from the established contracting and awards PROCESS; and
- Deviations from the established PROCESS for any subsequent changes to the selection of contractors or awards.

The procedures that will govern the handling of this grievance are contained in the Palm Beach County Board of County Commissioners (BCC) RWHAP Part A MAI NOFO Guidance, Section VII Grievance Policy and Appeals Procedures.

If a Proposer wishes to file a grievance with the RWHAP, this Grievance Notice Form must be completed, submitted, and received by the Community Services Department Director within fifteen (15) business days of the date that recommended awards are announced. Proposers will be contacted within ten (10) business days of the receipt of this form. There are no administrative fees associated with filing this grievance.

When completed, submit this Grievance Notice Form via mail or email to:

Mr. James Green, Director
Department of Community Services
810 Datura Street, First Floor
West Palm Beach, Florida 33401
PBC-RWANOFO@pbcgov.org

Entity Filing Grievance: ________________________________________________________________

Which process was allegedly deviated from? ______________________________________________

____________________________________________________________________________________

Describe in detail the alleged deviation, including how you were directly affected and what remedy you seek (add additional pages as needed):

____________________________________________________________________________________

____________________________________________________________________________________

SIGNATURE ___________________________ DATE ___________________________

PRINT NAME ________________________________________________________________
Request for Binding Arbitration Form

Palm Beach County Board of County Commissioners
RWHAP Part A & MAI

The following entity: ____________________________________________ requests binding arbitration to resolve the grievance it initiated. Binding arbitration may be used to resolve grievances involving only:

- Deviations from the established contracting and awards PROCESS; and
- Deviations from the established PROCESS for any subsequent changes to the selection of contractors or awards.

The procedures that will govern the handling of this grievance are contained in the Palm Beach County Board of County Commissioners (BCC) RWHAP Part A MAI NOFO Guidance, Section VII Grievance Policy and Appeals Procedures.

If you wish to request binding arbitration in connection with a grievance, this form must be completed, submitted, and received by the Community Services Department Director within five (5) business days from the date of the special magistrate’s non-binding determination. Once the parties agree on an arbitrator, arbitration will be scheduled by the arbitrator at a mutually convenient time. By signing below, you agree to pay one-half of the total cost of arbitration.

When completed, submit this Request for Binding Arbitration Form via mail or email to:

Mr. James Green, Director
Department of Community Services
810 Datura Street, First Floor
West Palm Beach, Florida 33401
PBC-RWANOFO@pbcgov.org

I, _________________________________, (individual’s name), signing below on behalf of _________________________________ (entity’s name), agree to pay one-half of the total cost of arbitration to be held in connection with this Request for Binding Arbitration. I further understand that the decision of the arbitrator will be final, and the entity will have no further remedies after rendition of the arbitrator’s order. The undersigned states that s/he is the CFO or other individual dually authorized to sign this type of document on behalf of the above-named entity.

__________________________________________________________
SIGNATURE

__________________________________________________________
DATE

__________________________________________________________
PRINT NAME
EXHIBIT 14: SCORING CRITERIA/SCORE SHEET

**Ryan White Program Part A Scoring Criteria**

<table>
<thead>
<tr>
<th>Scoring Criteria A. - Organizational Overview (20 Points):</th>
<th>A. Total: ________________</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Incomplete or Limited Response</strong></td>
<td>0-3 points</td>
</tr>
<tr>
<td>4-6 points</td>
<td>Limited information is provided with very vague descriptions. The narrative is difficult to follow and there is no clear purpose defined.</td>
</tr>
<tr>
<td>7-9 points</td>
<td>The response includes sporadic details that are very disjointed and do not connect with the main point.</td>
</tr>
<tr>
<td><strong>Acceptable Response</strong></td>
<td>10-15 points</td>
</tr>
<tr>
<td>14-17 points</td>
<td>The information provided answers the question(s) and is informative, but does not provide clear details.</td>
</tr>
<tr>
<td><strong>Excellent Response</strong></td>
<td>18-20 points</td>
</tr>
<tr>
<td></td>
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</tr>
</tbody>
</table>
### Scoring Criteria B: HIV Services Overview (20 Points):

<table>
<thead>
<tr>
<th>Incomplete or Limited Response</th>
<th>0-3 points</th>
<th>The response is missing and/or cannot be found in the appropriate section.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4-6 points</td>
<td>Limited information is provided with very vague descriptions. The narrative is difficult to follow and there is no clear purpose defined.</td>
</tr>
<tr>
<td></td>
<td>7-9 points</td>
<td>The response includes sporadic details that are very disjointed and do not connect with the main point.</td>
</tr>
</tbody>
</table>

**Acceptable Response**

<table>
<thead>
<tr>
<th>10-13 points</th>
<th>General information on the topic is provided, with limited details. The response included provides a basic description of the question(s) asked.</th>
</tr>
</thead>
<tbody>
<tr>
<td>14-17 points</td>
<td>The information provided answers the question(s) and is informative, but does not provide clear details.</td>
</tr>
</tbody>
</table>

**Excellent Response**

<table>
<thead>
<tr>
<th>18-20 points</th>
<th>The response provides a clear, focused, well-defined description with relevant analysis and accurate details answering the question(s) asked. The proposer describes or provides:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- a detailed overview of organization mission and how provision of HIV services is aligned, including a Logic Model illustration of how RW services are organized in the context of other funded services,</td>
</tr>
<tr>
<td></td>
<td>- a completed table with a budget for all funding sources of HIV services,</td>
</tr>
<tr>
<td></td>
<td>- a detailed description of staff and positions, including an organizational chart and training plans,</td>
</tr>
<tr>
<td></td>
<td>- a thorough description of client demographics and target populations,</td>
</tr>
<tr>
<td></td>
<td>- a comprehensive presentation of agency demographics in the required template (for MAI proposals only),</td>
</tr>
<tr>
<td></td>
<td>- an complete process to ensure RW is payer of last resort for services provided,</td>
</tr>
<tr>
<td></td>
<td>- a robust description of partnerships, interagency agreements, other collaborations for providing services, and</td>
</tr>
<tr>
<td></td>
<td>- A full explanation of any service barriers identified and how the organization plans to reduce or alleviate barriers to care.</td>
</tr>
</tbody>
</table>

### Scoring Criteria C: Budgets (30 Points):

<table>
<thead>
<tr>
<th>Incomplete or Limited Response</th>
<th>0-5 points</th>
<th>The response is missing and/or cannot be found in the appropriate section.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6-10 points</td>
<td>Limited information is provided with very vague descriptions. The narrative is difficult to follow and there is no clear purpose defined.</td>
</tr>
<tr>
<td></td>
<td>11-15 points</td>
<td>The response includes sporadic details that are very disjointed and do not connect with the main point.</td>
</tr>
<tr>
<td>Acceptable Response</td>
<td>16-20 points</td>
<td>General information on the topic is provided, with limited details. The response included provides a basic description of the question(s) asked.</td>
</tr>
<tr>
<td>---------------------</td>
<td>-------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>21-25 points</td>
<td>The information provided answers the question(s) and is informative, but does not provide clear details.</td>
</tr>
</tbody>
</table>
| Excellent Response  | 26-30 points| The response provides a clear, focused, well-defined description with relevant analysis and accurate details answering the question(s) asked. The proposers budget narratives for each requested service category describes:  
  - a logical methodology used to arrive at allocation percentages,  
  - the elimination of possibilities that RW funds duplicate services being provided by other funds,  
  - a complete process to how $408 revenue is reinvested in operations,  
  - a thorough delineation of 10% administrative expenses, and  
  - The identification of other funding sources within the service proposal.  
  The proposer describes or provides;  
  - a reasonable total agency budget required template,  
  - an inclusive process to track charges and payments of sliding fee scale, as well as how revenue will be used to enhance and support services. |

**Scoring Criteria D.- Service Category- Specific Elements (30 Points):**

<table>
<thead>
<tr>
<th>Incomplete or Limited Response</th>
<th>0-5 points</th>
<th>The response is missing and/or cannot be found in the appropriate section.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6-10 points</td>
<td>Limited information is provided with very vague descriptions. The narrative is difficult to follow and there is no clear purpose defined.</td>
</tr>
<tr>
<td></td>
<td>11-15 points</td>
<td>The response includes sporadic details that are very disjointed and do not connect with the main point.</td>
</tr>
<tr>
<td>Acceptable Response</td>
<td>16-20 points</td>
<td>General information on the topic is provided, with limited details. The response included provides a basic description of the question(s) asked.</td>
</tr>
<tr>
<td></td>
<td>21-25 points</td>
<td>The information provided answers the question(s) and is informative, but does not provide clear details.</td>
</tr>
<tr>
<td>Excellent Response</td>
<td>25-50 points</td>
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<tr>
<td>--------------------</td>
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<td></td>
</tr>
<tr>
<td>Excellent Response</td>
<td>25-50 points</td>
<td></td>
</tr>
<tr>
<td>The response provides a clear, focused, well-defined description with relevant analysis and accurate details answering the question(s) asked. The proposer describes or provides:</td>
<td></td>
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</tr>
<tr>
<td>• comprehensive narrative on how services will contribute to the health outcomes of priority populations, as well as how RW funding will supplement other payer sources,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• realistic implementation plan templates for each requested service, including narrative explanation to justify the funding being requested with number of clients, units, and health outcomes proposed,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• ample justifications of new services being proposed, including access to services impacts,</td>
<td></td>
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</tr>
<tr>
<td>• a strong explanation of how proposed services will improve existing system of care,</td>
<td></td>
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<tr>
<td>• comprehensive description of the service delivery model,</td>
<td></td>
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<tr>
<td>• an inclusive method of prioritizing clients to receive services if funding is insufficient and leveraging community resources to provide similar or same services,</td>
<td></td>
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</tr>
<tr>
<td>• a solid explanation of how selected services contribute to positive health outcomes,</td>
<td></td>
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<tr>
<td>• a required service site template of diverse locations to provide services,</td>
<td></td>
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</tr>
<tr>
<td>• a thorough description of how MCM interact with clinical staff, whether internal or external to organization, including barriers of communication and how they will be overcome (for MCM (Part A &amp; MAI) proposals only),</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• a systematic description of how services are integrated between the client’s medical home and other medical and supportive services, and how this results in improved health outcomes (for MAI MCM proposals only),</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• a robust account of how specialty referrals are coordinated with case management services, including how the proposer will track medical appointments and any process in place to minimize “no-shows” (for Specialty Medical Care proposals only), and</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• A solid justification and evidence that Part A funded testing are not duplicated through other available testing resources, by providing evidence of a lack of available testing resources to justify funds under Part A (for EIS proposals Only).</td>
<td></td>
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</tr>
</tbody>
</table>

Panelist Printed Name: ______________________________

Panelist Signature: ______________________________ Date: ____________

4 OF 4
CERTIFICATIONS

1. CERTIFICATION REGARDING DEBARTMENT AND SUSPENSION

The undersigned (authorized official signing for the applicant organization) certifies to the best of his or her knowledge and belief, that the applicant, defined as the primary participant in accordance with 45 CFR Part 76, and its principals:

(a) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;

(b) have not within a 3-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) are not presently indicted or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and

(d) have not within a 3-year period preceding this applicaton/proposal had one or more public transactions (Federal, State, or local) terminated for cause or default.

Should the applicant not be able to provide this certification, an explanation as to why should be placed after the assurance page in the application package.

The applicant agrees by submitting this proposal that it will include, without modification, the clause titled ‘Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion—Lower Tier Covered Transactions’ in all lower tier covered transactions (i.e., transactions with sub-grantees and/or contractors) and in all solicitations for lower tier covered transactions in accordance with 45 CFR Part 76.

2. CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS

The undersigned (authorized official signing for the applicant organization) certifies that the applicant will, or will continue to, provide a drug-free workplace in accordance with 45 CFR Part 76 by:

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee’s workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about:
   (1) The dangers of drug abuse in the workplace;
   (2) The grantee’s policy of maintaining a drug-free workplace;
   (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
   (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

(c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a) above;

(d) Notifying the employee in the statement required by paragraph (a), above, that, as a condition of employment under the grant, the employee will:
   (1) Abide by the terms of the statement; and
   (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central...
3. CERTIFICATION REGARDING LOBBYING

Title 31, United States Code, Section 1352, entitled "Limitation on use of appropriated funds to influence certain Federal contracting and financial transactions," generally prohibits recipients of Federal grants and cooperative agreements from using Federal (appropriated) funds for lobbying the Executive or Legislative Branches of the Federal Government in connection with a SPECIFIC grant or cooperative agreement. Section 1352 also requires that each person who requests or receives a Federal grant or cooperative agreement must disclose lobbying undertaken with non-Federal (non-appropriated) funds. These requirements apply to grants and cooperative agreements EXCEEDING $100,000 in total cost (45 CFR Part 93).

The undersigned (authorized official signing for the applicant organization) certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. (If needed, Standard Form LLL, "Disclosure of Lobbying Activities," its instructions, and continuation sheet are included at the end of this application form.)

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than $10,000 and not more than $100,000 for each such failure.

4. CERTIFICATION REGARDING PROGRAM FRAUD CIVIL REMEDIES ACT (PFRA)

The undersigned (authorized official signing for the applicant organization) certifies that the statements herein are true, complete, and accurate to the best of his or her knowledge, and that he or she is aware that any false, fictitious, or fraudulent statements or claims may subject him or her to criminal, civil, or administrative penalties. The undersigned agrees that the applicant organization will comply with the Public Health Service terms and conditions of award if a grant is awarded as a result of this application.
5. CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103-227, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, early childhood development services, education or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee. The law also applies to children’s services that are provided in indoor facilities that are constructed, operated, or maintained with such Federal funds. The law does not apply to children’s services provided in private residence, portions of facilities used for inpatient drug or alcohol treatment, service providers whose sole source of applicable Federal funds is Medicare or Medicaid, or facilities where WIC coupons are redeemed.

Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to $1,000 for each violation and/or the imposition of an administrative compliance order on the responsible entity.

By signing the certification, the undersigned certifies that the applicant organization will comply with the requirements of the Act and will not allow smoking within any portion of any indoor facility used for the provision of services for children as defined by the Act.

The applicant organization agrees that it will require that the language of this certification be included in any subawards which contain provisions for children’s services and that all subrecipients shall certify accordingly.

The Public Health Services strongly encourages all grant recipients to provide a smoke-free workplace and promote the non-use of tobacco products. This is consistent with the PHS mission to protect and advance the physical and mental health of the American people.

<table>
<thead>
<tr>
<th>SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL</th>
<th>TITLE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>APPLICANT ORGANIZATION</th>
<th>DATE SUBMITTED</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>
EXHIBIT 16: AFFIDAVIT FORM – ASSURANCES NON-CONSTRUCTION PROGRAMS

ASSURANCES - NON-CONSTRUCTION PROGRAMS

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (2048-0040), Washington, DC 20503.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial, and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.

2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.

3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.

4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.

5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4720-4752) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM’s Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).

6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicap; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcoholism; (g) §§923 and 327 of the Public Health Service Act of 1912 (42 U.S.C. §§923 327, and 230 66-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VII of the Civil Rights Act of 1968 (42 U.S.C. §§2000e et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or Federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.

8. Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
9. Will comply, as applicable, with the provisions of the Davis-
Bacon Act (40 U.S.C. §§276a to 276a-T), the Copeland Act
(49 U.S.C. §276c and 18 U.S.C. §874), and the Contract
Work Hours and Safety Standards Act (40 U.S.C. §§227-
333), regarding labor standards for federally-assisted
construction subagreements.

10. Will comply, if applicable, with flood insurance purchase
requirements of Section 102(a) of the Flood Disaster
Protection Act of 1973 (P.L. 93-234) which requires
recipients in a special flood hazard area to participate in the
program and to purchase flood insurance if the total cost of
insurable construction and acquisition is $18,000 or more.

11. Will comply with environmental standards which may be
prescribed pursuant to the following: (a) institution of
environmental quality control measures under the National
Environmental Policy Act of 1969 (P.L. 91-192) and
Executive Order (EO) 11514; (b) notification of violating
facilities pursuant to EO 11738; (c) protection of wetlands
pursuant to EO 11990; (d) evaluation of food hazards in
foodplants in accordance with EO 11998; (e) assurance of
project consistency with the approved State management
program developed under the Coastal Zone Management
Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of
Federal actions to State (Clean Air) Implementation Plans
under Section 176(c) of the Clean Air Act of 1955, as
amended (42 U.S.C. §§7401 et seq.); (g) protection of
underground sources of drinking water under the Safe
Drinking Water Act of 1974, as amended (P.L. 93-523); and,
(h) protection of endangered species under the
Endangered Species Act of 1973, as amended (P.L. 93-
205).

12. Will comply with the Wild and Scenic Rivers Act of
1968 (16 U.S.C. §§1271 et seq.) related to protecting
components or potential components of the national
wild and scenic rivers system.

13. Will assist the awarding agency in assuring compliance
with Section 106 of the National Historic Preservation
(Identification and protection of historic properties), and
the Archaeological and Historic Preservation Act of
1974 (16 U.S.C. §§460a-1 et seq.).

14. Will comply with P.L. 92-318 regarding the protection of
human subjects involved in research, development, and
related activities supported by this award of assistance.

15. Will comply with the Laboratory Animal Welfare Act of
1966 (P.L. 91-544, as amended, 7 U.S.C. §§2131 et seq.)
pertaining to the care, handling, and treatment of
warm-blooded animals held for research, teaching, or
other activities supported by this award of assistance.

16. Will comply with the Lead-Based Paint Poisoning
Prevention Act (42 U.S.C. §§4801 et seq.) which
prohibits the use of lead-based paint in construction or
renovation of existing structures.

17. Will cause to be performed the required financial and
compliance audits in accordance with the Single Audit
Act Amendments of 1996 and OMB Circular No. A-133,
“Audits of States, Local Governments, and Non-Profit
Organizations.”

18. Will comply with all applicable requirements of all other
Federal laws, executive orders, regulations, and policies
governing this program.
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ASSURANCE OF COMPLIANCE


The Applicant provides this assurance in consideration of and for the purpose of obtaining Federal grants, loans, contracts, property, discounts or other Federal financial assistance from the U.S. Department of Health and Human Services.

THE APPLICANT HEREBY AGREES THAT IT WILL COMPLY WITH:

1. Title VI of the Civil Rights Act of 1964 (Pub. L. 88-352), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 80), to the end that, in accordance with Title VI of that Act and the Regulation, no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.

2. Section 504 of the Rehabilitation Act of 1973 (Pub. L. 92-112), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 84), to the end that, in accordance with Section 504 of that Act and the Regulation, no otherwise qualified individual with a disability in the United States shall, solely by reason of her or his disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.

3. Title IX of the Education Amendments of 1972 (Pub. L. 92-318), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 86), to the end that, in accordance with Title IX and the Regulation, no person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any education program or activity for which the Applicant receives Federal financial assistance from the Department.

4. The Age Discrimination Act of 1975 (Pub. L. 94-125), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 91), to the end that, in accordance with the Act and the Regulation, no person in the United States shall, on the basis of age, be denied the benefits of, or be excluded from participation in, or be subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.

5. Section 1557 of the Affordable Care Act (Pub. L. 111-149), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 102), to the end that, in accordance with Section 1557 and the Regulation, no person in the United States shall, on the ground of race, color, national origin, sex, age, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any health program or activity for which the Applicant receives Federal financial assistance from the Department.

The Applicant agrees that compliance with this assurance constitutes a condition of continued receipt of Federal financial assistance, and that it is binding upon the Applicant, its successors, transferees and assignees for the period during which such assistance is provided. If any real property or structure thereon is provided or improved with the aid of Federal financial assistance extended to the Applicant by the Department, this assurance shall obligate the Applicant, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits, if any personal property as so provided, this assurance shall obligate the Applicant for the period during which it retains ownership or possession of the property. The Applicant further recognizes and agrees that the United States shall have the right to seek judicial enforcement of this assurance.

The person whose signature appears below is authorized to sign this assurance and commit the Applicant to the above provisions.

Date

Signature of Authorized Official

Name and Title of Authorized Official (please print or type)

Name of Agency Receiving/Requesting Funding

Street Address

City, State, Zip Code

U.S. Department of Health & Human Services
Office for Civil Rights
200 Independence Ave., S.W., Room 509F
Washington, D.C. 20201

HHS 654 (05/13)
EXHIBIT 18: AFFIDAVIT FORM – CASH FLOW COMMITMENT

CASH FLOW COMMITMENT

As the authorized representative of the applicant agency, I hereby certify that our agency has adequate cash available (or access to a credit line) to cover up to two (2) months cash expenses.

________________________________________
Authorized Representative

________________________________________
Date
Policy Notice-11-02: Clarification of Legislative Language Regarding Contracting with For Profit Entities


Parts A, B and C of the Ryan White HIV/AIDS Program permit Grantees to contract with for-profit entities under certain limited circumstances. Specifically, Parts A, B and C funds may be used to “provide direct financial assistance” through contracts with “private for-profit entities” if such entities are the only available provider of quality HIV care in the area.” This Program policy provides formal clarification of this legislative language.

1. Based on the Ryan White HIV/AIDS Program legislative limitations, Parts A, B, and C Grantees and other contracting agents including Part B Consortia must observe the following conditions when developing and implementing Requests for Proposals (RFP) and other local procurement procedures.

   a. “Only available provider” means that there are no non-profit organizations able and willing to provide a particular “quality HIV/AIDS care” (core medical or support service), and the Grantee or the contracting agent has documented this fact.

   b. “Quality HIV/AIDS care” must be defined in a reasonable manner and take into account clinical performance measures issued by the Health Resources and Services Administration’s HIV/AIDS Bureau. Quality HIV/AIDS care may not be defined exclusively as a numerical score in a RFP process (i.e., all funds go to the highest scored proposal, regardless of corporate status). An entity may only be deemed incapable of providing quality HIV/AIDS care if written documentation of substantive deficiencies of quality care exists.

   c. Cost of service may not be the sole determinant in the vendor selection processes, whether internal or external (i.e., all funds go to the lowest bidder regardless of corporate status). However, Grantees and contracting agents should not overlook cost considerations in developing and implementing RFP processes and are in fact expected to seek maximum productivity for each Ryan White HIV/AIDS Program dollar.

   d. Grantees and contracting agents must prohibit non-profit contractors from serving as conduits who pass on their awards to for-profit corporations, and may find it necessary to monitor membership of corporate boards to enforce this prohibition. Federal Grants Management Policy is clear that eligibility requirements that apply to first-level entities cannot be evaded by passing awards through to second- or subsequent-level entities that could not have received awards in the original competition. Ultimately, the primary Grantee remains the responsible fiscal agent for the federal funds.

---

1 Sections 2604(b), 2613(b)(1), 2631(e)(3), and 2632(b)(1)(B) of the Public Health Service Act.
c. Proof of non-profit status (local and/or state registration and approved articles of incorporation) should be required of all provider/contractor applicants claiming such status. Grantees and contracting agents are also strongly advised to require copies of letters of determination from the Internal Revenue Service.

f. Parts A, B and C Grantees and their contracting agents may not contract with non-profit and for-profit entities for the same service in the same geographic area unless qualified non-profit providers do not have the capacity to meet identified need.

g. Failure to comply with the above requirements may result in required return of Parts A, B or C funds to the federal government, suspension of grant awards, or other remedies deemed necessary.

2. When developing and publishing RFP materials, Parts A, B and C Grantees and/or their contracting agents are strongly encouraged to include disclaimers advising private for-profit organizations of the significant legislative barriers to receiving contracts. Alternatively, and if local/state regulations and laws allow it, Grantees may seek to define “qualified applicants” at the beginning of the process in a way which would save private for-profit organizations the time and effort needed to develop applications, which could not be considered for funding.

Questions about this program policy should be directed to the Grantee’s Project Officer.
EXHIBIT 20: RWHAP ELIGIBILITY CRITERIA

Policy # Eligibility Determination

Purpose
To establish eligibility requirements for persons seeking services through the Ryan White Part A program of Palm Beach County.

Policy
The RWHAP legislation requires that individuals receiving services through HRSA RWHAP must:
- Have a diagnosis of HIV;
- Be low-income, defined as at or below 400% Federal Poverty Level (FPL);
- Be a resident of Palm Beach County

By statute, HRSA RWHAP funds may not be used “for any item or service to the extent that payment has been made, or can reasonably be expected to be made…” by another payment source. This means provider agencies must make reasonable efforts to secure non-RWHAP funds, whenever possible, for services to individual clients. Agencies are expected to vigorously pursue enrollment into health care coverage for which their clients may be eligible (e.g., Medicaid, CHIP, Medicare, state-funded HIV/AIDS programs, employer-sponsored health insurance coverage and/or other private health insurance) to extend finite RWHAP grant resources to new clients and/or needed services. The RWHAP will continue to be the payer of last resort and will continue to provide those RWHAP services not covered, or partially covered, by public or private health insurance plans.

Additional eligibility requirements for specific service categories may be implemented to meet program goals under principles of health equity. When setting and implementing priorities for the allocation of funds the Palm Beach County HIV CARE Council may optionally define eligibility for certain services more precisely. Further information can be found within each service category policy and summarized on Eligibility Table.

HRSA Policy Clarification Notices: PCN#13-01, PCN#13-02, PCN#13-03, PCN#13-04, PCN#13-05

Procedures
Sub-recipients providing services through HRSA RWHAP Part A program must certify and document eligibility, and recertify client’s ongoing eligibility to receive HRSA RWHAP services prior to services being rendered. Sub-recipients are required to make a determination of eligibility/ineligibility within 24 hours from the receipt of required documentation.

Initial Eligibility Certification Documentation

Required Eligibility Documentation
- Proof of HIV diagnosis
- Proof of Palm Beach County residency
- Proof of income at or below 400% FPL

Required Coordinated Services Network (CSN) Enrollment Documentation
- Authorization to Use and Disclose Protected Health Information
- Notice of Privacy Practices
• Client Rights and Responsibilities
• Grievance Policy
• Verification of enrollment and/or screening for other third-party insurance programs or payer sources

Required Client Profile Documentation
• Eligibility Assessment
• Notice of Eligibility/Ineligibility Determination

Eligibility Recertification Documentation
Sub-recipients must recertify and document client ongoing eligibility to receive HRSA RWHAP services at least every six months OR at any time within the eligibility period when changes affect a client’s eligibility status, including:
• Client resides outside of Palm Beach County
• Client income exceeds 400% FPL

Semi-Annual Recertification

Once a year, sub-recipients may accept client self-attestation as verification for ongoing eligibility to receive HRSA RWHAP services.

Required Eligibility Documentation
• Proof of Palm Beach County residency
• Proof of income at or below 400% FPL

Required Coordinated Services Network (CSN) Enrollment Documentation
• Verification of enrollment and/or screening for other third-party insurance programs or payer sources

Required Client Profile Documentation
• Eligibility Assessment
• Notice of Eligibility/Ineligibility Determination

Annual Recertification

At least once during a 12-month period following initial eligibility determination, and annually thereafter, sub-recipients must collect documentation verifying ongoing eligibility to receive HRSA RWHAP services. *Note: Self-Attestation Form is not an acceptable verification document for annual recertification.*

Required Eligibility Documentation
• Proof of Palm Beach County residency
• Proof of income at or below 400% FPL

Required Coordinated Services Network (CSN) Enrollment Documentation
• Authorization to Use and Disclose Protected Health Information
• Notice of Privacy Practices
• Client Rights and Responsibilities
• Grievance Policy
- Verification of enrollment and/or screening for other third-party insurance programs or payer sources

Required Client Profile Documentation
- Eligibility Assessment
- Notice of Eligibility/Ineligibility Determination

Rapid Eligibility Determination
For both initial/annual and six-month recertification procedures, eligibility determinations may be performed simultaneously with testing and treatment. Sub-recipients assume the risk that funds utilized for clients ultimately determined to be ineligible will not be reimbursed by the recipient, and sub-recipient must identify an alternate payment source for the services rendered. All funded service categories may be provided on a time-limited basis, not to exceed 30 days. Sub-recipients may determine if and which services they are willing to provide to clients during this time-limited rapid eligibility determination period.

All acceptable forms of documentation are listed in the Required Documentation Table Attachment A.

Allowable document List is in Attachment B.

Eligibility Status Notification
1. If determined eligible, the applicant is provided a written confirmation of the eligibility determination and referrals to the appropriate programs for allowable services.
2. If determined ineligible, the applicant is provided a written explanation (notice of ineligibility - NOI) describing the reasons for ineligibility.

Additional Information
1. Clients registered with local, state or federal programs that deliver the same type of services provided through HRSA RWHAP funding must access services through those programs (unless otherwise noted in the Service Delivery Guidelines) since RWHAP is a payer of last resort. This requirement does not preclude an individual from receiving allowable services not provided or available by other local, state or federal programs, or pending a determination of eligibility from other local, state or federal programs.
2. Clients must be willing to cooperate with eligibility staff during the eligibility process and sign and comply with the Rights and Responsibilities established in the application and according to agency requirements.
3. Clients must submit a completed application in accordance with the application instructions.
4. Clients must include all requested information and documentation with the application or during the eligibility process. Failure to provide the requested information may delay or prevent a determination of eligibility.
5. Clients receiving ADAP services only must have their eligibility screened by ADAP case managers. RWHAP Part A eligibility services shall only be for clients seeking or receiving RWHAP Part A services.
Ryan White Program
Client Eligibility Determination & Recertification Required
Documentation Table

<table>
<thead>
<tr>
<th>Eligibility Requirement</th>
<th>Initial Eligibility Determination &amp; Annual 12-Month Period Recertification</th>
<th>Recertification (Every 6-Month Period following initial &amp; annual certifications)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIV Status</td>
<td>Documentation is ONLY required for initial eligibility determination</td>
<td>No documentation is required</td>
</tr>
<tr>
<td>Income</td>
<td>Documentation is required</td>
<td>Self-attestation of no change is acceptable</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OR</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Self-attestation of change if change does not affect eligibility status</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OR</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If change affects eligibility status, documentation is required</td>
</tr>
<tr>
<td>Residency</td>
<td>Documentation is required</td>
<td>Self-attestation of no change is acceptable</td>
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<td></td>
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<td>OR</td>
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<tr>
<td></td>
<td></td>
<td>Self-attestation of change if change does not affect eligibility status</td>
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<td></td>
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<td>OR</td>
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<tr>
<td>Eligibility Requirement</td>
<td>Initial Eligibility Determination &amp; Annual 12-Month Period Recertification</td>
<td>Recertification (Every 6-Month Period following initial &amp; annual certifications)</td>
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<tr>
<td>-------------------------</td>
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<tr>
<td></td>
<td></td>
<td>If change affects eligibility status, documentation is required</td>
</tr>
</tbody>
</table>

**Non-Eligibility Documentation**

| Insurance Status / Third Party Payer | Sub-Recipient must verify if applicant is enrolled in other health coverage and document status in client file. | Sub-Recipient must verify if applicant is enrolled in other health coverage and document status in client file. Self-attestation of no change is acceptable. OR Self-attestation of change if change does not affect insurance status OR If change affects insurance status, documentation is required. |
EXHIBIT 21: CARE COUNCIL APPROVED GY 2021 PART A & MAI BUDGET ALLOCATIONS

**Gy 2021 Projected Allocations**

<table>
<thead>
<tr>
<th>Type</th>
<th>Proposed Priority</th>
<th>Service Category (HRSA)</th>
<th>GY21 Allocations</th>
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<tr>
<td>Core</td>
<td>1</td>
<td>Outpatient/Ambulatory Health Services</td>
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<td>Core</td>
<td>1</td>
<td>Specialty Medical</td>
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<tr>
<td>Core</td>
<td>1</td>
<td>Labs</td>
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<td>Core</td>
<td>2</td>
<td>Oral Health Care</td>
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<td>Core</td>
<td>3</td>
<td>Health Insurance Premium and Cost Sharing</td>
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<tr>
<td>Core</td>
<td>4</td>
<td>Mental Health Services</td>
<td>$380,000.00</td>
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<td>Core</td>
<td>9</td>
<td>Medical Case Management [incl. Treatment Adherence]</td>
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<td>Core</td>
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<td>Early Intervention Services [EI]</td>
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<td>Core</td>
<td>15</td>
<td>AIDS Pharmaceutical Assistance</td>
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<td>Core</td>
<td>17</td>
<td>Home &amp; Community Based Health Services</td>
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<tr>
<td>Core</td>
<td>11</td>
<td>Substance Abuse Outpatient Care</td>
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<tr>
<td>Core</td>
<td>18</td>
<td>Medical Nutrition Therapy</td>
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<td>Total PART A Case Services</td>
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<table>
<thead>
<tr>
<th>Type</th>
<th>Proposed Priority</th>
<th>Service Category (HRSA)</th>
<th>GY21 Allocations</th>
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**Minority AIDS Initiative**

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