

Open date should be October 1st, unless client enrolls during the contract year. In that case the open date should be the date the client entered the program.

## **FAA PROGRAM DATA REPORTING INSTRUCTIONS FY17 - UNASSIGNED DATABASE**

	<b>SERVICE CATEGORY / COMPONENT</b>	<b>AGENCY</b>	<b>PROGRAM</b>	<b>PERFORMANCE MEASURE / OUTCOME</b>	<b># OF CLIENTS IN SCOPE OF WORK (According to 2017 amendments)</b>
1	Behavioral Health	Mental Health Association	Barriers for Better Health	80%, or 80 of 100 people reached in a follow-up call will report getting the help they need	Telephone Hotline: 1500 clients Community Screening: 1000 clients Referral/Follow-Up: 350 clients
2	Senior Services	211	Elder Crisis Outreach	75%, or 338 of 450 elders will have their crisis resolved or stabilized	450 Clients
3	Special Needs	Gulfstream Goodwill Industries	Resource Connection and Community Education	85%, or 425 of 500 people will receive information and referral to programs and services to resolve problems for persons who are deaf and hard of hearing through Resource Connection AND 85%, or 82 of 96 Events to inform the community about the rights and communication needs of the deaf and the responsibilities of the community to meet those needs.	500 clients 96 events
4	Economic Stability / Poverty	United Way	VITA	80%, or 4,384 of 5,479 low-income individuals will increase their disposable income by receiving an Earned Income Tax Credit (EITC) and decrease usage of high tax preparation services.	5,479 clients
5	Senior Services	Ruth and Norman Rales Jewish Family Services, Inc.	The Weisman Center Aging in Place Program	85%, or 1275 of 1500 Center Members will remain in their homes as a result of participating in programs/activities at the Weisman Center.	1,500 clients