

Community Services Department Palm Beach County

Human Services Branch Emergency Operations Center



Non Congregate Shelter Program

Current Metrics

- ▶ Currently zero (0) person in Non-Congregate Shelters (NCS) housing at this time, total of 33 placed in NCS throughout activation. Average stay of 12 days.
- ▶ A total of 391 bed nights have been used for the NCS program during activation. A total of 14 AMR transports have been used to transport individuals to hotels.
- ▶ Fire Rescue has provided support to test a total of 18 individuals in hotels before they are discharged to ensure they are negative.

Non Congregate Shelter Program

How to Safely Isolate at home

In Home Isolation

Instructions: This information may need to be reviewed with the landlord or other individuals in the home that do not want someone who has tested positive in their home with them.

Begin by asking the following question:

May I send you the CDC's guidance about how to self-isolate at home?

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/care-for-someone.html>

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html#precautions>

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/10Things.pdf>

Non Congregate Shelter Program

Explain the following if they have an isolation room at home:

- ▶ **READ:** *You can safely isolate at home if you are experiencing symptoms. The best place to do that would be a room in your house away from everyone else and a bathroom that only you are using. Can you think of a room in your house that you could do that?*
- ▶ If they do not have an isolation room at home, help them be creative, talking through using a living room or combining two people into one room and using that room for themselves.

Isolating Yourself at Home

- ▶ Someone in your home should drop off meals at the door of your self-isolation room. The person dropping off your meals should not have any face-to-face contact with you during your isolation period. They should also continue to follow CDC advice about how to stop the spread by practicing good hygiene and washing their hands regularly.
- ▶ You should use only one bathroom and restrict anyone else in the home from using it. If you have to share a bathroom ensure that you have the materials to disinfect it and disinfect it after every use including door handles, light switches and other high touch areas.

Ending Self-Isolation at Home

- ▶ You should follow the advice of your healthcare provider regarding how long to isolate which is typically for 14 days and keep track of when you started the isolation. CDC guidance on when to end self isolation can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/care-for-someone.html>
- ▶ If you don't have a healthcare provider you should call the Health Care District at 561- 642-1000.

Non Congregate Shelter

Process (Expectation Management)

Summary:

- ▶ Locations of rooms are to remain confidential
- ▶ Eligibility - individuals who need to be isolated and are **unable to do so in their homes**
- ▶ Human Services Branch will process and assign shelter
- ▶ ESF 8 liaison to communicate with Human Services Branch
- ▶ Self -attestation form to be completed by the individual
- ▶ Wellness checks conducted by volunteer staff
- ▶ Individuals should bring own supplies
- ▶ Individuals must meet the following criteria to be considered for placement in Non-Congregate Shelter:
 - Referring agency must first review guidance on how to safely self-isolate at home (See Attached)
 - If individual absolutely cannot safely isolate at home AND
 - Has tested positive for COVID -19

Non Congregate Shelter

Additional Eligibility:

- ▶ Client must be able to isolate independently as assessed by Human Services Branch Case Manager
- ▶ Client must have a recent positive test result (within 5 days)
- ▶ If client's Discharge Order calls for medication client must have a 14 day supply with them

THEN follow the below process

- ▶ To start process call the EPI team at 561-671-4184 (Community Health Worker Role)
- ▶ The EPI team will contact the ESF 8 Desk at EOC
- ▶ The ESF 8 Desk will contact Human Services Branch
- ▶ The Human Services Branch will contact the Case Manager to complete an assessment on potential client
- ▶ Case Manager will assess client for hotel need
- ▶ Case Manager will inform HS Branch of outcome of assessment advise on shelter location after gathering information
- ▶ The individual must complete a self-attestation form and return before going to the shelter. Please fax test results and self attestation form to 561-242-6814.



ⓘ CARES Act Rental and Utility Assistance Application TEMPORARILY Closed

FOOD ASSISTANCE STILL AVAILABLE

Online System for Rental, Utility, and Food Assistance

ⓘ To Apply for COVID-19 Services you must be a Registered User.

➔ Register or Login for Food Assistance

📄 STEP-BY-STEP 'HOW TO APPLY' PDF

🚩 REPORT TECHNICAL ISSUES HERE

🗣️ HAVE QUESTIONS? ASK US HERE

🔍 CHECK APPLICATION STATUS

🔗 FREQUENTLY ASKED QUESTIONS



The CARES Act Rental and Utility Assistance application is TEMPORARILY closed to allow sufficient time to process applications already submitted.

The county will reopen the Rental and Utility Assistance portal in October if funds are still available.
Individuals can still apply for Food Assistance through the COVID-19 Assistance portal.

How to Apply for Rental and Utility Assistance Webinar

Thursday, September 24, 2020

12pm-1pm and 5pm-6pm

To prepare documentation needed for assistance and receive direct notification when the rental and utility assistance application reopens, please register for the How to Apply for CARES Act Assistance webinar at

[CARESACTHOWTOAPPLY9_24.EVENTBRITE.COM](https://www.eventbrite.com/e/caresacthowtoapply9-24)

Food: Total amount based on submitted applications

Household Size	Number of Applications	Amount	Total Amount
0 - 2	1782	\$400.00	\$712,800.00
3 - 4	1559	\$800.00	\$1,247,200.00
5 and above	600	\$1,000.00	\$600,000.00
	2		\$0.00
Total			\$2,560,000.00

Food Application Training

<https://www.rentalassistancepbc.org/>

You can help your clients apply-

first watch the video to become familiar with the requirements

Questions?

Thank you!

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