

2015

Financially Assisted Agencies  
Annual Report



**Palm Beach County**

**Community Services Department**

*DECEMBER 2015*

# 2015

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*Please contact us with questions and/or  
comments.*

## Executive Summary

In providing for human services needs, Palm Beach County augments its own services mix by providing financial assistance to community-based organizations. Financially Assisted Agencies (FAA) is a program within the Administrative section of the Department of Community Services. It was established in the early 1980s.

Through a competitive procurement process, the Board of County Commissioners approved FAA funding for the 2014-15 fiscal year for 34 agencies, operating 53 programs in 7 services areas. After the initial funding through competitive procurement programs are potentially funded for two one year renewals.

Additional programs were identified to receive FAA funding on a non-competitive basis.

Agencies submit a logic model for each FAA funded program. The logic model details the services to be provided, activities (outputs), expected outcome (change in clients), indicator (percentage of clients expected to achieve outcome), time frame for achieving outcome and measurement tools used to determine achievement of outcome.

This report presents the status of outcome achievement for all 2014-15 FAA competitively funded programs. Achievement of outcomes is identified as follows:

Achieved Outcome (Green)

Outcome not achieved by 10% points or less (Yellow)

Outcome not achieved by more than 10% points. (Red)

2014-15

FAA Funding



\$12,258,187

## FAA PROGRAMS SUMMARY

AGENCY	SERVICE AREA (# of Programs)
211 Palm Beach/Treasure Coast	Seniors (1)
Adopt-A-Family	Economic Stability (1) Homelessness (2)
Aid to Victims of Domestic Abuse (AVDA)	Domestic Abuse/Sheltering (1)
Alzheimer's Community Care, Inc.	Seniors (2)
ARC of the Glades	Special Needs (1)
ARC of Palm Beach County	Special Needs (1)
Center For Family Services	Behavioral Health (1) Homelessness (2)
Children's Case Management/Families First	Economic Stability (1) New/Continuing (1)
Children's Home Society	Domestic Abuse/Sheltering (1)
Children's Place at Home Safe	Domestic Abuse/Sheltering (1)
Coalition for Independent Living Options	Special Needs (1)
Drug Abuse Foundation	Behavioral Health (2)
Drug Abuse Treatment Association (DATA)	Behavioral Health (2)
Easter Seals	Special Needs (1)
Farmworker Coordinating Council of PBC	Economic Stability (1)
Father Flanagan's Boys Town	Behavioral Health (1)
For the Children	Behavioral Health (1)
Glades Initiative	New/Continuing (1)
Gratitude House	Behavioral Health (2)
Gulfstream Goodwill Industries	Homelessness (1)
Housing Partnership, Inc.	Behavioral Health (1)
Jeff Industries	Behavioral Health (2)
Jerome Golden/Oakwood Center	Behavioral Health (5)
Legal Aid Society of PBC	Special Needs (1)
The Lord's Place	Homelessness (1)
Mental Health Association	Behavioral Health (1)
Palm Beach habilitation Center	Special Needs (2)
Salvation Army	Homelessness (1)
Seagull Industries	Special Needs (1)
Sickle Cell Foundation of PBC	New/Continuing (1)
South County Mental Health	Behavioral Health (3)
United Cerebral Palsy	Special Needs (1)
United Way of PBC	Economic Stability (1)
YWCA of PBC	Domestic Abuse/Sheltering (1)

## *BEHAVIORAL HEALTH SERVICES*

### **11 AGENCIES / 21 PROGRAMS**

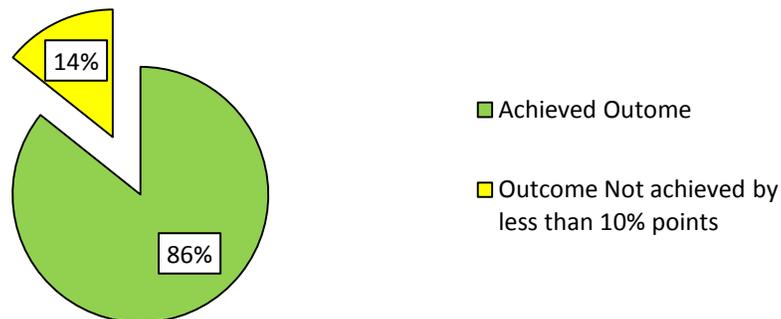
Center for Family Services  
Drug Abuse Foundation  
Drug Abuse Treatment Assoc  
Father Flanagan's Boys Town  
For the Children, Inc.  
Gratitude House

Housing Partnership, Inc  
Jeff Industries  
Jerome Golden/Oakwood Center  
Mental Health Association  
S. County Mental Health Center

### **PROGRAM SERVICES INCLUDE**

- ❖ Provides youth, adult, residential and non-residential drug abuse treatment.
- ❖ Provides youth and adult crisis stabilization.
- ❖ Provides inpatient and outpatient psychiatric services.

### **2014-15 FAA Program Outcomes Behavioral Health**



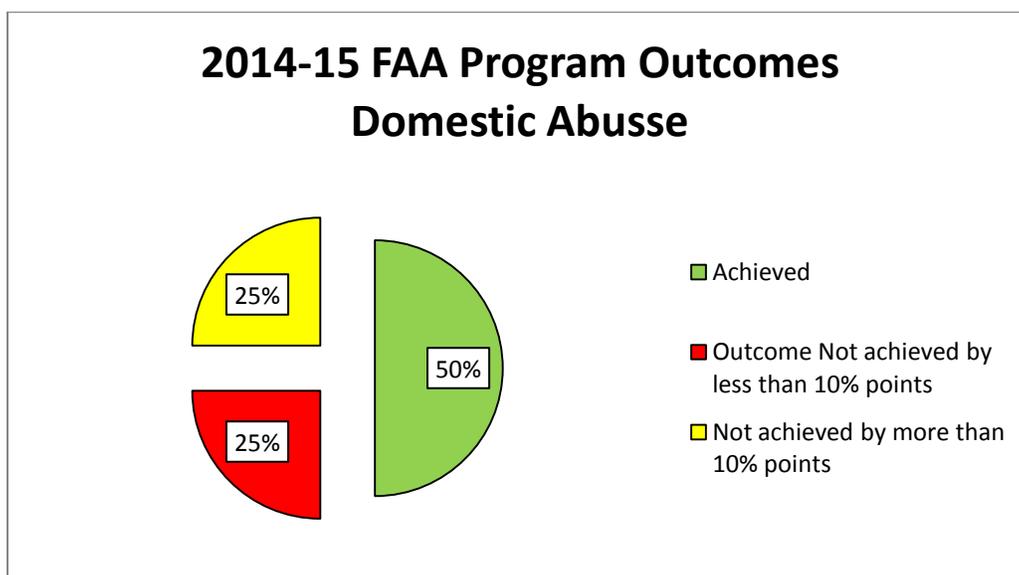
# DOMESTIC ABUSE/SHELTERING

## 4 AGENCIES / 4 PROGRAMS

Aid to Victims of Domestic Abuse  
Children's Home Society  
Children's Place at Home Safe  
YWCA of Palm Beach County

## PROGRAM SERVICES INCLUDE

- ❖ Independent living skills training in a in a long term residential shelter for female youth 13-21 years who have been removed from their homes and declared dependent on the state due to a history of abuse and neglect.
- ❖ Adult, teen, and child therapeutic support groups, individual therapy, crisis intervention, preventative education, and court advocacy for victims of family violence.
- ❖ Emergency transitional shelter including food, clothing, transportation, safety planning, advocacy, counseling, legal assistance, relocation assistance, case management, employment assistance for women and/or men and their children, victims of domestic violence.



## ***ECONOMIC STABILITY-POVERTY***

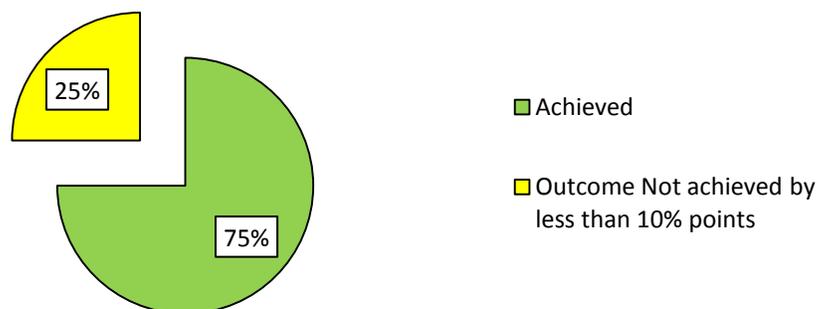
### **4 AGENCIES / 4 PROGRAMS**

Adopt-A-Family  
Children's Case Management Organization/Families First  
Farmworker Coordinating Council of PBC  
United Way of PBC

### **PROGRAM SERVICES INCLUDE**

- ❖ Safe, affordable, supportive housing and intensive case management services, including financial literacy training, and credit repair services, for homeless, formerly homeless and low-income working families, in preparation for sustainable self-sufficiency and first-time home ownership.
- ❖ Family-centered case management services to keep families stabilized and housed while addressing the needs of the head of household and the entire family.

### **2014-15 FAA Program Outcomes Economic Stability-Poverty**



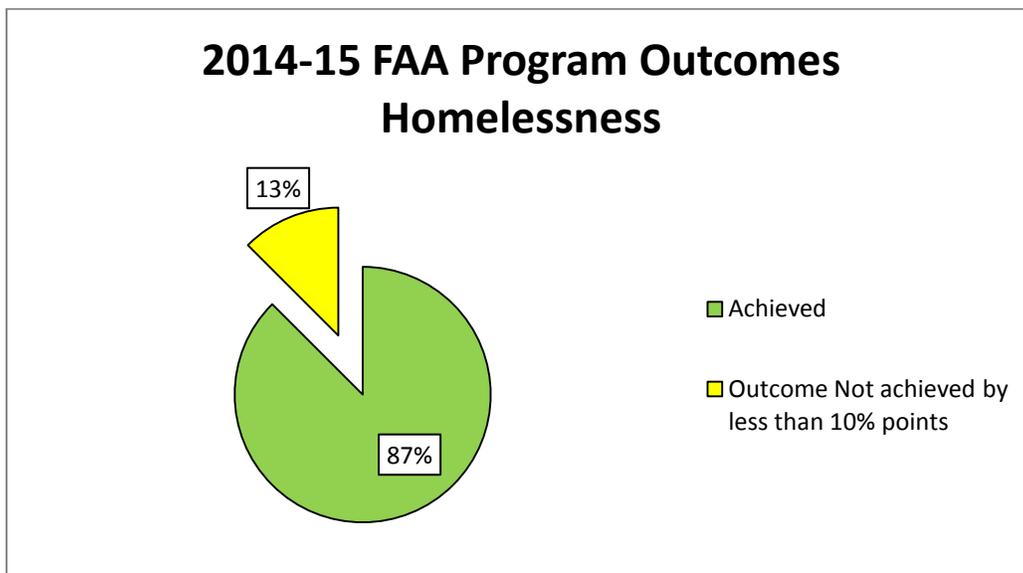
# HOMELESSNESS

## 5 AGENCIES / 8 PROGRAMS

Adopt-A-Family  
Center for Family Services  
Children's Home Society  
Gulfstream Goodwill Industries  
The Lord's Place  
The Salvation Army

## PROGRAM SERVICES INCLUDE

- ❖ Transitional housing and support services for homeless pregnant and parenting mothers, ages 16-21.
- ❖ Employment readiness training, job development, placement and follow-along services for individuals residing in and receiving services in a homeless residential permanent supportive housing program.
- ❖ Individuals who are not Palm Beach County residents receive assistance to return safely home to their support system.



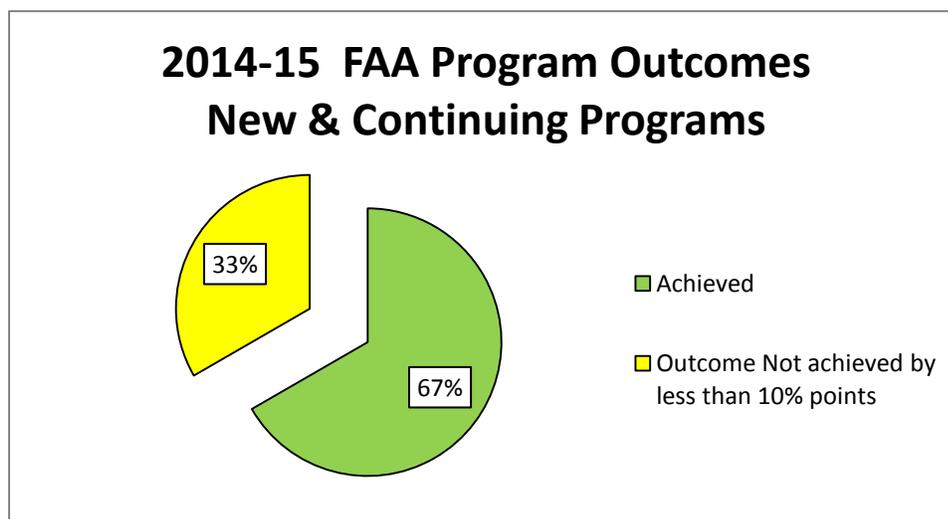
## NEW AND/OR CONTINUING PROGRAMS

### 3 AGENCIES / 3 PROGRAMS

Children's Case Management Org/Families First  
The Glades Initiative  
Sickle Cell Foundation

### PROGRAM SERVICES INCLUDE

- ❖ Provide kinship care families (children being raised by relative caregivers, especially grandparents) with supportive council in the home and through groups to successfully link with financial, health, legal, educational, employment, housing and related mental health services and resources.
- ❖ Provide comprehensive and culturally sensitive outreach, education and case management services to the Haitian community to raise their awareness of the risks associated with sickle cell, help gain access to critical health and social services, and help overcome barriers associated with sickle cell.
- ❖ Targets both service providers and residents of the Glades communities by investigating service delivery barriers, developing strategies to overcome those obstacles and implementing effective strategies. Some services target providers while other services benefit residents directly.



# SENIORS

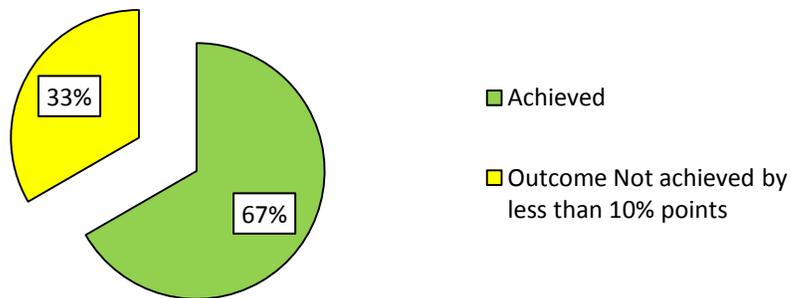
## 2 AGENCIES / 3 PROGRAMS

211 Palm Beach/Treasure Coast  
Alzheimer's Community Care, Inc.

## PROGRAM SERVICES INCLUDE

- ❖ Provides specialized adult day services in a community-based, dementia-specific service of therapeutic, social, recreational and health activities to Alzheimer's patients.
- ❖ Provides assistance to elderly Palm Beach County citizens in resolving or minimizing various social, financial and health issues.

### 2014-15 FAA Program Outcomes Seniors



## SPECIAL NEEDS

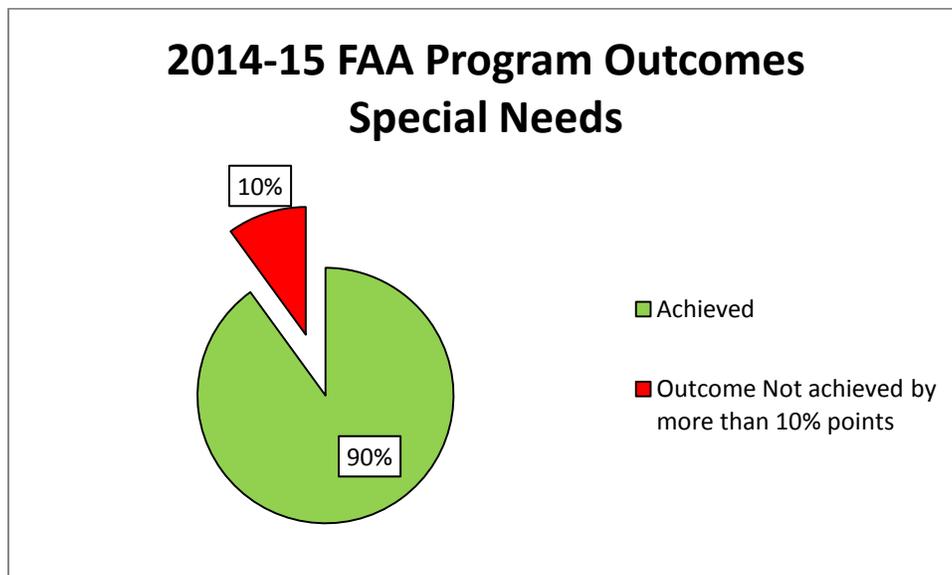
### 8 AGENCIES / 10 PROGRAMS

ARC of the Glades  
ARC of PBC  
Coalition of Independent Living (CILO)  
Easter Seals

Legal Aid Society of PBC  
Palm Beach Habilitation Center  
Seagull Industries for the Disabled, Inc.  
United Cerebral Palsy

### PROGRAM SERVICES INCLUDE

- ❖ Provides Child development, screening/assessment, therapy/behavioral services, family training/education, coordination of services, family resources, and assistance to families of children ages 0-5 with developmental disabilities/special needs or developmental delays.



**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b> 211 Palm Beach / Treasure Coast	<b>YTD Achieved (%)</b>
<b>Program:</b> Elder Crisis Outreach (ECO)	82
<b>OUTCOME</b>	<b>INDICATOR</b>
ECO clients will have their crisis situation resolved and/or stabilized.	75% of 700 ECO clients will have their crisis situation resolved and/or stabilized.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Adopt-A-Family	<b>YTD Achieved (%)</b>
<b>Program:</b> Housing Stabilization Program	90
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless families, or those at risk for becoming homeless, will become stably housed (stably housed evidenced by current rent and utilities with no pending evictions).	75% of 150 families facing eviction, or at risk of homelessness will remain stably housed for a minimum of six months.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Adopt-A-Family	<b>YTD Achieved (%)</b>
<b>Program:</b> Project SAFE	78
<b>OUTCOME</b>	<b>INDICATOR</b>
Families in Project SAFE II will pay their rent on time for a minimum of three consecutive months.	75% of 12 families will demonstrate financial stability as evidenced by keeping current with rent payments.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Adopt-A-Family	<b>YTD Achieved (%)</b>
<b>Program:</b> Service Enriched Housing	69
<b>OUTCOME</b>	<b>INDICATOR</b>
Low income families will deposit money into an escrow savings account each month to prepare for self sufficiency and/or home ownership.	70% of 25 families earning less than 200% of the Federal Poverty Level, or 18 residents will deposit a minimum of \$150 into their escrow savings account each quarter to prepare for self-sufficiency and/or home ownership.
<b>COMMENTS</b>	

**Historical achievement for this outcome:**  
**2011-12: 86%**  
**2012-13: 91% (Based on indicator of \_\_\_ clients will deposit a minimum of \$100...)**  
**2013-14: 75% (Based on indicator of \_\_\_ clients will deposit a minimum of \$100...)**

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	Aid to Victims of Domestic Abuse (AVDA)	<b>YTD Achieved (%)</b>
<b>Program:</b>	CASA VESGO	97
<b>OUTCOME</b>	<b>INDICATOR</b>	
Victims of domestic abuse/violence will have access to shelter and basic needs services exiting the program to violence free living conditions.	80% of 90 shelter residents exit the program to violence free living conditions.	
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	Alzheimer's Community Care, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b>	Family Nurse Consultant	89
<b>OUTCOME</b>	<b>INDICATOR</b>	
Caregivers continue providing care for their loved ones at home.	80% of 125 caregivers will be reassessed as being likely to continue providing care at home.	
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	Alzheimer's Community Care, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b>	Specialized Alzheimer's Day Care	84
<b>OUTCOME</b>	<b>INDICATOR</b>	
Patients remain in the community.	85% of 95 clients who exit the program, will exit for reasons other than nursing home placement- maintaining the patients within the community.	
<b>COMMENTS</b>		
<b>Historical achievement for this outcome:</b> <b>2011-12: 88% (Based on indicator of 70% of 144 clients)</b> <b>2012-13: 88% (Based indicator of on 70% Of 149 clients)</b> <b>2013-14: 86% (Based on indicator 85% of 90 clients)</b>		

<b>Agency Name:</b>	The ARC of the Glades, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b>	Adult Developmental Services System of Care	82
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients with developmental disabilities will increase independence.	82% of 34 clients achieve at least one short term objective, thereby making progress towards greater independence.	
<b>COMMENTS</b>		
No comment		

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	The ARC of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	The ARC's Residential Program		90
<b>OUTCOME</b>		<b>INDICATOR</b>	
Adults with developmental disabilities will improve their vocational and/or social skill level.		90% of 31 clients will achieve at least one goal on their Individual Implementation Plan during the program year.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Pat Reeves Village		78
<b>OUTCOME</b>		<b>INDICATOR</b>	
Homeless families with dependent children will have a safe, temporary shelter.		70% of 76 homeless families will enter stable housing within 90 days from admission to interim shelter.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Project RENEW		96
<b>OUTCOME</b>		<b>INDICATOR</b>	
Children and families will learn strategies to reduce behavioral health challenges.		75% of 123 clients who attend 4 or more sessions will report improvement in their behavioral health.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Traveler's Aid		100
<b>OUTCOME</b>		<b>INDICATOR</b>	
Clients will receive assistance in the form of a Greyhound Bus Pass to return to their support system.		100% of 208 clients will receive a Greyhound Bus Pass to return safely home to their support system.	
<b>COMMENTS</b>			
No comment			

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	<b>Children's Case Management Organization / Families First</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Kin Support</b>	<b>96</b>
<b>OUTCOME</b>		<b>INDICATOR</b>
Reduce the number of children placed in State custody.		84% of 50 kinship families will remain stable and intact (not removed/placed in foster care) during the contract year.
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>Children's Case Management Organization / Families First</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Project Connect Collaborative</b>	<b>85</b>
<b>OUTCOME</b>		<b>INDICATOR</b>
Families will maintain permanent housing.		80% of 20 families will maintain permanent housing.
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>Children's Home Society, South Coastal Division</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Nelle Smith Residence for Girls</b>	<b>85</b>
<b>OUTCOME</b>		<b>INDICATOR</b>
Youth in Nelle Smith three months or longer, will improve their independent living skills.		80% of 20 youth, in Nelle Smith three months or longer, will improve their independent living skills, as measured by scores on the Ansell-Casey Life Skills Assessment, and will maintain or continue to improve scores on subsequent assessments.
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>Children's Home Society, South Coastal Division</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Transitions Home</b>	<b>93</b>
<b>OUTCOME</b>		<b>INDICATOR</b>
Teen parents in the program at least three months, will improve their basic living skills.		80% of 14 teens, in the program at least three months, will improve their basic living skills, as measured by youth scores on the Ansell-Casey Life Skill Assessment, and will maintain or continue to improve scores on subsequent assessments.
<b>COMMENTS</b>		
No comment		

<b>COMMENTS</b>		
No comment		

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	<b>Children's Place at Home Safe</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Safety Net</b>	<b>79</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will have an increase in resiliency and coping skills.	90% of 100 adult and teen clients served during the fiscal year will score higher on post scales, indicating an increase in resiliency and coping skills.	
<b>COMMENTS</b>		
<b>Historical achievement for this outcome:</b> <b>2011-12: 91%</b> <b>2012-13: 86%</b> <b>2013-14: 81%</b>		
<b>Agency Name:</b>	<b>Coalition for Independent Living Options, Inc. (CILO)</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>ALERT</b>	<b>100</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Youth will learn at least one independent living skill each month in order to prepare for work or post secondary education.	90% of up to 60 youth will demonstrate mastery of one or more independent living skills each month as evidenced by practice, role-play, progress reports and observation.	
<b>COMMENTS</b>		
<b>No comment</b>		
<b>Agency Name:</b>	<b>Coalition for Independent Living Options, Inc. (CILO)</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>SAIL</b>	<b>85</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Adults with disabilities will be able to manage their lives and maintain their independence in the community.	80% of 150 adults with disabilities will participate in independent living skills training in order to manage their lives and maintain their independence in the community.	
<b>COMMENTS</b>		
<b>No comment</b>		
<b>Agency Name:</b>	<b>Drug Abuse Foundation of Palm Beach County</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Intensive Residential Services</b>	<b>67</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients are stabilized and prepared to implement a personal program of recovery.	62% of 99 clients will complete residential treatment with approval.	
<b>COMMENTS</b>		
<b>No comment</b>		

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	Drug Abuse Foundation of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Medical Detoxification Program		67
<b>OUTCOME</b>		<b>INDICATOR</b>	
Reduce hospital emergency room admissions and/or deaths due to substance abuse withdrawal complications.		60% of 554 (332) clients admitted to detox with high risk symptoms of withdrawal will have a stable discharge. (Stable means the client exhibits symptoms indicating diminished risk of immediate medical complication due to detox.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	Drug Abuse Treatment Association (DATA)	<b>YTD Achieved (%)</b>	
<b>Program:</b>	DATA Adolescent Residential Treatment		68
<b>OUTCOME</b>		<b>INDICATOR</b>	
Clients will demonstrate readiness to be drug free.		79% of 57 clients admitted to the program will successfully complete the program with no drug use 30 days pre-discharge.	
<b>COMMENTS</b>			
<b>Historical achievement for this outcome:</b> <b>2011-12: 92% (Based on indicator of 74% of 34 clients)</b> <b>2012-13: 91% (Based on indicator of 74% of 34 clients)</b> <b>2013-14: 81% (Based on indicator of 74% of 34 clients)</b>			
<b>Agency Name:</b>	Drug Abuse Treatment Association (DATA)	<b>YTD Achieved (%)</b>	
<b>Program:</b>	DATA Non-Residential Services		86
<b>OUTCOME</b>		<b>INDICATOR</b>	
An increase in the number of adolescents who successfully complete the program will result in a reduction of substance abuse in the target population.		79% of 700 clients admitted to the program will successfully complete the program with no drug use 30 days pre-discharge as evidenced by discharge data.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	Easter Seals Florida, Inc.	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Early Intervention and Advocacy		11
<b>OUTCOME</b>		<b>INDICATOR</b>	
Children will be at developmentally appropriate level.		80% of 30 children served will be at a developmentally appropriate level to start kindergarten at 4 years of age.	
<b>COMMENTS</b>			
There is no previous program history. 2014-15 was the first year of this FAA program.			

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	<b>Farmworker Coordinating Council of Palm Beach County</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Family Preservation and Economic Stabilization</b>	<b>88</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will demonstrate increased financial literacy.	85% of 75 clients will increase their knowledge about financial matters as demonstrated on a pre and post test.	
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>Father Flanagan's Boys Town Florida</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Children's Behavioral Health Collaborative</b>	<b>92</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Children will have stability.	80% of 300 children will maintain placement stability.	
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>For the Children, Inc.</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Children Community Wellness</b>	<b>100</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Students will demonstrate increased knowledge about bullying and gang prevention.	80% of 40 students will show a gain in post test from 1 to 3 compared to pre-test for each topic (bullying and gang prevention).	
<b>COMMENTS</b>		
No comment		

<b>Agency Name:</b>	<b>The Glades Initiative, Inc.</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>System of Care</b>	<b>68</b>
<b>OUTCOME</b>	<b>INDICATOR</b>	
Increase the number of low income residents living in the Glades with access to health insurance, healthcare, and/or food stamps.	70% of 1200 residents will receive access to food security and/or healthcare insurance as a result of assistance from the Glades Initiative.	
<b>COMMENTS</b>		

**Historical achievement for this outcome:**  
**2011-12: 92%**  
**2012 -13: 93%**  
**2013-14: 93%**

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b> Gratitude House	<b>YTD Achieved (%)</b>
<b>Program:</b> Lakeside House	86
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will have increased skills, school or employment opportunities.	65% of 23 clients will be gainfully employed, in school, or volunteering.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Gratitude House	<b>YTD Achieved (%)</b>
<b>Program:</b> Residential Level 2	77
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will increase their Outcome Rating Scale score.	70% of 60 clients (42) will have an increase in their Outcome Rating Score of at least 5 points by 90 days of treatment.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Gulfstream Goodwill Industries	<b>YTD Achieved (%)</b>
<b>Program:</b> Homeless Residential Programs	72
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless individuals in residential programs who lack sufficient income for self-sufficiency will become employed.	50% of 30 program participants will become employed (during the contract year) sustaining employment for at least 30 days.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Housing Partnership, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b> Supportive Housing Program	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Supportive Housing clients will live in the community and remain out of long term institutions.	85% of 80 placed clients will remain out of institutional settings such as psychiatric hospitals, correctional facilities, and residential treatment. The outcome will be monitored quarterly.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Jeff Industries	<b>YTD Achieved (%)</b>
<b>Program:</b> Job Placement Program (Supported Employment One-On-One Model)	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Participants will improve recovery skills.	90% of 20 participants will demonstrate recovery skills by remaining out of the psychiatric hospital 90 days per quarter.
<b>COMMENTS</b>	
No comment	

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	Jeff Industries	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Let's Go To Work		97
<b>OUTCOME</b>		<b>INDICATOR</b>	
Patients will demonstrate recovery skills.		90% of 36 daily participants will remain out of the psychiatric hospital 84 days per quarter.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Glades Adult Crisis Stabilization Services		18
<b>OUTCOME</b>		<b>INDICATOR</b>	
There will be a reduction in patient relapse and recidivism.		18% or less of 400 patients will not require re-admission within 90 days of discharge.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Glades Adult Detoxification Service		88
<b>OUTCOME</b>		<b>INDICATOR</b>	
Clients will have a reduction of symptoms by meeting ASAM discharge criteria.		90% of 85 persons served will successfully meet ASAM discharge criteria in 4 days or less.	
<b>COMMENTS</b>			
No comment			
<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Glades Child Crisis Stabilization Services		84
<b>OUTCOME</b>		<b>INDICATOR</b>	
Patients will have improved functioning upon discharge.		90% of 80 children served will have at least a 10 point increase in their discharge Global Assessment of Functioning (GAF) scored compared to their admission GAF.	
<b>COMMENTS</b>			
<b>Historical achievement for this outcome:</b> 2011-12: 86% (Based on indicator of 90% of 50 clients) 2012-13: 92% (Based on indicator of 90% of 50 clients) 2013-14: 93% (Based on indicator of 90% of 50 clients)			

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b> Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>
<b>Program:</b> Inpatient Psychiatric Services	18
<b>OUTCOME</b>	<b>INDICATOR</b>
There will be a reduction in patient recidivism.	18% or less of 1800 patients admitted will not require re-admission to the inpatient unit within 90 days of discharge.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>
<b>Program:</b> Mobile Crisis Team	96
<b>OUTCOME</b>	<b>INDICATOR</b>
Fewer children will require crisis intervention.	60% of 200 children will not require inpatient hospitalization within the next 30 days following the MCT intervention.
<b>COMMENTS</b>	
No Comment	

<b>Agency Name:</b> Legal Aid Society of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b> Guardian Advocacy Project	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients with developmental disabilities will have legal advice and representation to protect their rights.	100% of 20 clients served will receive support from the Guardian Advocacy Program in at least one of the following areas of life: employment, income, residential, independent living, community based day supports, advocacy, special needs, and additional support services.
<b>COMMENTS</b>	
The stated outcome was technically an output, rather than an outcome. FAA staff working with program to develop outcome.	

<b>Agency Name:</b> The Lord's Place	<b>YTD Achieved (%)</b>
<b>Program:</b> Permanent Supportive Housing	98
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless individuals and families will maintain safe, stable, permanent housing.	80% of 80 homeless households will be stably housed for more than 180 days.
<b>COMMENTS</b>	
No comment	

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b> Mental Health Association of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b> Breaking Barriers for Better Behavioral Health	87
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will report satisfaction with services received.	At least 75% of 1000 follow-up calls to clients served through the hotline will report satisfaction with the services received.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Palm Beach Habilitation Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Computer Training Program	92
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will participate in individual and group computer skills training over the course of a year.	70% of 80 clients will be able to identify and complete at least one personal achievement goal related to computer skills acquisition.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Palm Beach Habilitation Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Seniors in Transition and Retirement Services (STARS)	96
<b>OUTCOME</b>	<b>INDICATOR</b>
Seniors with significant disabilities need to remain active and involved in their community in order to avoid institutional settings.	80% of 30 clients will attend a community outing at least four times per quarter.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> The Salvation Army	<b>YTD Achieved (%)</b>
<b>Program:</b> Center of HOPE	79
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless individuals at COH will move towards self-sufficiency as evidenced by the goals in their Transitional Plan.	80% of 120 of residents who complete 60+ days in COH will complete a Transitional Plan that will address goals for employment, savings and housing.
<b>COMMENTS</b>	

**Historical achievement for this outcome:**  
**2011-12: 89% (Based on indicator of 80% of 60 clients)**  
**2012-13: 78% (Based on indicator of 80% of 120 clients)**  
**2013-14: 66% (Based on indicator of 80% of 120 clients)**

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b>	Seagull Industries for the Disabled, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b>	Seagull Achievement Center of the Palm Beaches	92
<b>OUTCOME</b>	<b>INDICATOR</b>	
Adults with developmental disabilities improve their vocational and/or social skill level.	90% of 103 clients will achieve two steps of their Individual Implementation Plan Short Term Objective each quarter.	
<b>COMMENTS</b>		
No comment		
<b>Agency Name:</b>	Sickle Cell Foundation of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b>	Haitian Outreach Program	98
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients who participate in the educational sessions will increase their knowledge of Sickle Cell Disease / Trait symptoms.	70% of 400 persons receiving educational presentations will learn two symptoms of Sickle Cell disease and Trait and how it is transmitted.	
<b>COMMENTS</b>		
No comment		
<b>Agency Name:</b>	South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b>	Crisis Stabilization Unit	90
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will be satisfied with the care they receive during their inpatient stay.	90% of 1810 clients admitted to the Crisis Stabilization Unit will be satisfied with the services they received while they were patients.	
<b>COMMENTS</b>		
No comment		
<b>Agency Name:</b>	South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b>	Intake and Evaluation and Mobile Crisis Team	92
<b>OUTCOME</b>	<b>INDICATOR</b>	
To decrease the need for inpatient care for individuals and families in crisis.	90% of 2152 clients who have an intervention will not have an inpatient stay within 30 days after the intervention.	
<b>COMMENTS</b>		
No comment		

**FINANCIALLY ASSISTED AGENCIES  
2014-2015 PROGRAM OUTCOME REPORT SUMMARY**

<b>Agency Name:</b> South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Psychiatric and Medical Services	98
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients who receive outpatient services at SCMHC will be able to remain in the community without the need for inpatient CSU, hospitalization, or jail.	95% of 800 clients who had a performance evaluation completed in a given month will have been in the community for 28 days or more during the previous 30 days.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> United Cerebral Palsy	<b>YTD Achieved (%)</b>
<b>Program:</b> Behavior Focus In-Home Respite Program	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Children served at least six months will improve in at least one developmental area.	80% of a minimum of 20 children served at least six months will improve in at least one developmental area.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> United Way of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> VITA Program	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Increase disposable income amongst low-income residents.	100% of 5,479 low-income households will receive free income tax preparation services through the VITA program.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> YWCA of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Harmony House	58
<b>OUTCOME</b>	<b>INDICATOR</b>
Increase the number of female victims of domestic violence in shelters who will move to safe alternative housing.	65% of 239 women in shelter will move to safe alternative housing, i.e. family, friends, own apartment, or agency housing.
<b>COMMENTS</b>	
<b>Historical achievement for this outcome:</b> <b>2011-12: 36% (Based on indicator of 60% of 220 clients)</b> <b>2012-13: 70% (Based on indicator of 60% of 313 clients)</b> <b>2013-14: 59% (Based on indicator of 60% of 318 clients)</b>	

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
BEHAVIORAL HEALTH**

<b>Agency Name:</b>	The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b>	Project RENEW	96
<b>OUTCOME</b>		<b>INDICATOR</b>
Children and families will learn strategies to reduce behavioral health challenges.		75% of 123 clients who attend 4 or more sessions will report improvement in their behavioral health.

**COMMENTS**

No comment

<b>Agency Name:</b>	Drug Abuse Foundation of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b>	Intensive Residential Services	67
<b>OUTCOME</b>		<b>INDICATOR</b>
Clients are stabilized and prepared to implement a personal program of recovery.		62% of 99 clients will complete residential treatment with approval.

**COMMENTS**

No comment

<b>Agency Name:</b>	Drug Abuse Foundation of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b>	Medical Detoxification Program	67
<b>OUTCOME</b>		<b>INDICATOR</b>
Reduce hospital emergency room admissions and/or deaths due to substance abuse withdrawal complications.		60% of 554 (332) clients admitted to detox with high risk symptoms of withdrawal will have a stable discharge. (Stable means the client exhibits symptoms indicating diminished risk of immediate medical complication due to detox.

**COMMENTS**

No comment

<b>Agency Name:</b>	Drug Abuse Treatment Association (DATA)	<b>YTD Achieved (%)</b>
<b>Program:</b>	DATA Adolescent Residential Treatment	68
<b>OUTCOME</b>		<b>INDICATOR</b>
Clients will demonstrate readiness to be drug free.		79% of 57 clients admitted to the program will successfully complete the program with no drug use 30 days pre-discharge.

**COMMENTS**

Historical achievement for this outcome:  
**2011-12: 92% (Based on indicator of 74% of 34 clients)**  
**2012-13: 91% (Based on indicator of 74% of 34 clients)**  
**2013-14: 81% (Based on indicator of 74% of 34 clients)**

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
BEHAVIORAL HEALTH**

<b>Agency Name:</b>	Drug Abuse Treatment Association (DATA)	<b>YTD Achieved (%)</b>
<b>Program:</b>	DATA Non-Residential Services	86
<b>OUTCOME</b>	<b>INDICATOR</b>	
An increase in the number of adolescents who successfully complete the program will result in a reduction of substance abuse in the target population.	79% of 700 clients admitted to the program will successfully complete the program with no drug use 30 days pre-discharge as evidenced by discharge data.	

**COMMENTS**

**No comment**

<b>Agency Name:</b>	Father Flanagan's Boys Town Florida	<b>YTD Achieved (%)</b>
<b>Program:</b>	Children's Behavioral Health Collaborative	92
<b>OUTCOME</b>	<b>INDICATOR</b>	
Children will have stability.	80% of 300 children will maintain placement stability.	

**COMMENTS**

**No comment**

<b>Agency Name:</b>	For the Children, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b>	Children Community Wellness	100
<b>OUTCOME</b>	<b>INDICATOR</b>	
Students will demonstrate increased knowledge about bullying and gang prevention.	80% of 40 students will show a gain in post test from 1 to 3 compared to pre-test for each topic (bullying and gang prevention).	

**COMMENTS**

**No comment**

<b>Agency Name:</b>	Gratitude House	<b>YTD Achieved (%)</b>
<b>Program:</b>	Lakeside House	86
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will have increased skills, school or employment opportunities.	65% of 23 clients will be gainfully employed, in school, or volunteering.	

**COMMENTS**

**No comment**

<b>Agency Name:</b>	Gratitude House	<b>YTD Achieved (%)</b>
<b>Program:</b>	Residential Level 2	77
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will increase their Outcome Rating Scale score.	70% of 60 clients (42) will have an increase in their Outcome Rating Score of at least 5 points by 90 days of treatment.	

**COMMENTS**

**No comment**

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
BEHAVIORAL HEALTH**

<b>Agency Name:</b> Housing Partnership, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b> Supportive Housing Program	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Supportive Housing clients will live in the community and remain out of long term institutions.	85% of 80 placed clients will remain out of institutional settings such as psychiatric hospitals, correctional facilities, and residential treatment. The outcome will be monitored quarterly.

**COMMENTS**

No comment

<b>Agency Name:</b> Jeff Industries	<b>YTD Achieved (%)</b>
<b>Program:</b> Job Placement Program (Supported Employment)	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Participants will improve recovery skills.	90% of 20 participants will demonstrate recovery skills by remaining out of the psychiatric hospital 90 days per quarter.

**COMMENTS**

No comment

<b>Agency Name:</b> Jeff Industries	<b>YTD Achieved (%)</b>
<b>Program:</b> Let's Go To Work	97
<b>OUTCOME</b>	<b>INDICATOR</b>
Patients will demonstrate recovery skills.	90% of 36 daily participants will remain out of the psychiatric hospital 84 days per quarter.

**COMMENTS**

No comment

<b>Agency Name:</b> Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>
<b>Program:</b> Glades Adult Crisis Stabilization Services	18
<b>OUTCOME</b>	<b>INDICATOR</b>
There will be a reduction in patient relapse and recidivism.	18% or less of 400 patients will not require re-admission within 90 days of discharge.

**COMMENTS**

No comment

<b>Agency Name:</b> Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>
<b>Program:</b> Glades Adult Detoxification Service	88
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will have a reduction of symptoms by meeting ASAM discharge criteria.	90% of 85 persons served will successfully meet ASAM discharge criteria in 4 days or less.

**COMMENTS**

No comment

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
BEHAVIORAL HEALTH**

<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Glades Child Crisis Stabilization Services		84

<b>OUTCOME</b>	<b>INDICATOR</b>
Patients will have improved functioning upon discharge.	90% of 80 children served will have at least a 10 point increase in their discharge Global Assessment of Functioning (GAF) scored compared to their admission GAF.

**COMMENTS**

Historical achievement for this outcome:  
**2011-12: 86% (Based on indicator of 90% of 50 clients)**  
**2012-13: 92% (Based on indicator of 90% of 50 clients)**  
**2013-14: 93% (Based on indicator of 90% of 50 clients)**

<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Inpatient Psychiatric Services		18

<b>OUTCOME</b>	<b>INDICATOR</b>
There will be a reduction in patient recidivism.	18% or less of 1800 patients admitted will not require re-admission to the inpatient unit within 90 days of discharge.

**COMMENTS**

No comment

<b>Agency Name:</b>	Jerome Golden Center Oakwood Center of the Palm Beaches	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Mobile Crisis Team		96

<b>OUTCOME</b>	<b>INDICATOR</b>
Fewer children will require crisis intervention.	60% of 200 children will not require inpatient hospitalization within the next 30 days following the MCT intervention.

**COMMENTS**

No Comment

<b>Agency Name:</b>	Mental Health Association of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Breaking Barriers for Better Behavioral Health		87

<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will report satisfaction with services received.	At least 75% of 1000 follow-up calls to clients served through the hotline will report satisfaction with the services received.

**COMMENTS**

No comment

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
BEHAVIORAL HEALTH**

<b>Agency Name:</b> South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Crisis Stabilization Unit	90
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will be satisfied with the care they receive during their inpatient stay.	90% of 1810 clients admitted to the Crisis Stabilization Unit will be satisfied with the services they received while they were patients.

**COMMENTS**

**No comment**

<b>Agency Name:</b> South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Intake and Evaluation and Mobile Crisis Team	92
<b>OUTCOME</b>	<b>INDICATOR</b>
To decrease the need for inpatient care for individuals and families in crisis.	90% of 2152 clients who have an intervention will not have an inpatient stay within 30 days after the intervention.

**COMMENTS**

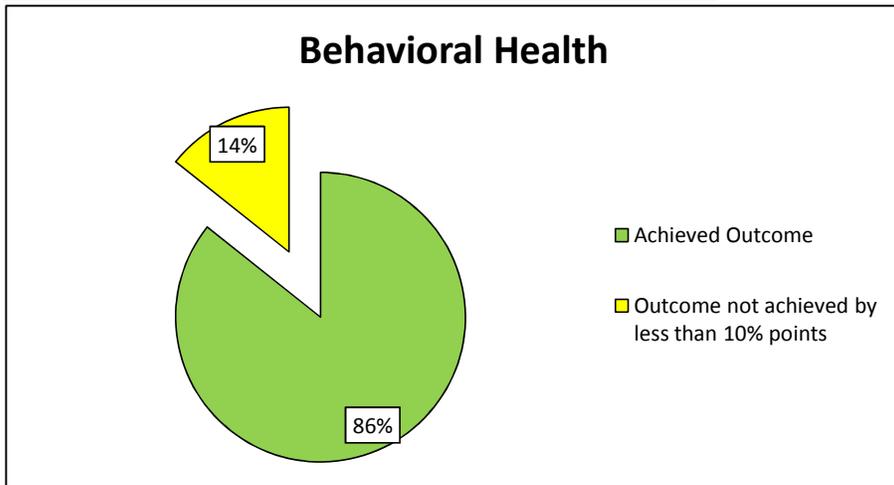
**No comment**

<b>Agency Name:</b> South County Mental Health Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Psychiatric and Medical Services	98
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients who receive outpatient services at SCMHC will be able to remain in the community without the need for inpatient CSU, hospitalization, or jail.	95% of 800 clients who had a performance evaluation completed in a given month will have been in the community for 28 days or more during the previous 30 days.

**COMMENTS**

**No comment**

Achieved Outcome	Outcome not achieved by less than 10% points
18	3



**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
DOMESTIC ABUSE / SHELTERING**

<b>Agency Name:</b> Aid to Victims of Domestic Abuse (AVDA)	<b>YTD Achieved (%)</b>
<b>Program:</b> CASA VESGO	97
<b>OUTCOME</b>	<b>INDICATOR</b>
Victims of domestic abuse/violence will have access to shelter and basic needs services exiting the program to violence free living conditions.	80% of 90 shelter residents exit the program to violence free living conditions.

**COMMENTS**

No comment

<b>Agency Name:</b> Children's Home Society, South Coastal Division	<b>YTD Achieved (%)</b>
<b>Program:</b> Nelle Smith Residence for Girls	85
<b>OUTCOME</b>	<b>INDICATOR</b>
Youth in Nelle Smith three months or longer, will improve their independent living skills.	80% of 20 youth, in Nelle Smith three months or longer, will improve their independent living skills, as measured by scores on the Ansell-Casey Life Skills Assessment, and will maintain or continue to improve scores on subsequent assessments.

**COMMENTS**

No comment

<b>Agency Name:</b> Children's Place at Home Safe	<b>YTD Achieved (%)</b>
<b>Program:</b> Safety Net	79
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will have an increase in resiliency and coping skills.	90% of 100 adult and teen clients served during the fiscal year will score higher on post scales, indicating an increase in resiliency and coping skills.

**COMMENTS**

**Historical achievement for this outcome:**

**2011-12: 91%**

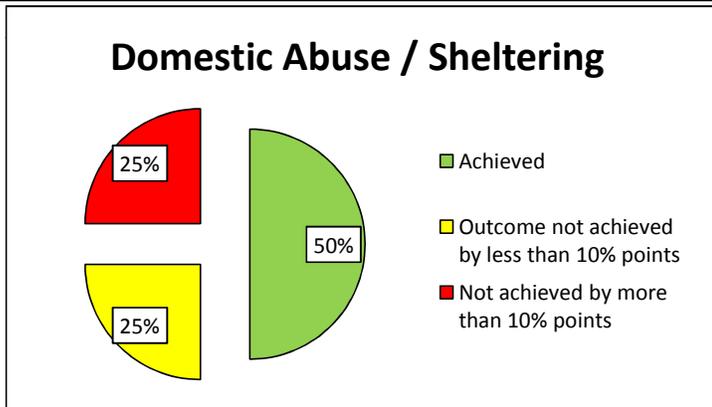
**2012-13: 86%**

**2013-14: 81%**

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
DOMESTIC ABUSE / SHELTERING**

<b>Agency Name:</b> YWCA of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Harmony House	58
<b>OUTCOME</b>	<b>INDICATOR</b>
Increase the number of female victims of domestic violence in shelters who will move to safe alternative housing.	65% of 239 women in shelter will move to safe alternative housing, i.e. family, friends, own apartment, or agency housing.
<b>COMMENTS</b>	
<b>Historical achievement for this outcome:</b> <b>2011-12: 36% (Based on indicator of 60% of 220 clients)</b> <b>2012-13: 70% (Based on indicator of 60% of 313 clients)</b> <b>2013-14: 59% (Based on indicator of 60% of 318 clients)</b>	

Achieved	Outcome not achieved by less than 10% points	Not achieved by more than 10% points
2	1	1



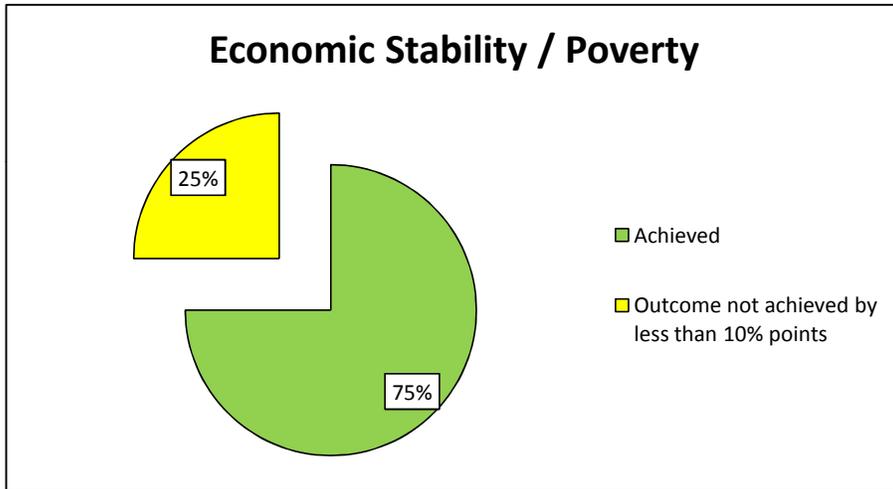
**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
ECONOMIC STABILITY / POVERTY**

<b>Agency Name:</b>	<b>Adopt-A-Family</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Service Enriched Housing</b>	69
<b>OUTCOME</b>	<b>INDICATOR</b>	
Low income families will deposit money into an escrow savings account each month to prepare for self sufficiency and/or home ownership.	70% of 25 families earning less than 200% of the Federal Poverty Level, or 18 residents will deposit a minimum of \$150 into their escrow savings account each quarter to prepare for self-sufficiency and/or home ownership.	
<b>COMMENTS</b>		
<b>Historical achievement for this outcome:</b> <b>2011-12: 86%</b> <b>2012-13: 91%</b> <b>2013-14: 75%</b>		
<b>Agency Name:</b>	<b>Children's Case Management Organization / Families First</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Project Connect Collaborative</b>	85
<b>OUTCOME</b>	<b>INDICATOR</b>	
Families will maintain permanent housing.	80% of 20 families will maintain permanent housing.	
<b>COMMENTS</b>		
No comment		
<b>Agency Name:</b>	<b>Farmworker Coordinating Council of Palm Beach County</b>	<b>YTD Achieved (%)</b>
<b>Program:</b>	<b>Family Preservation and Economic Stabilization</b>	88
<b>OUTCOME</b>	<b>INDICATOR</b>	
Clients will demonstrate increased financial literacy.	85% of 75 clients will increase their knowledge about financial matters as demonstrated on a pre and post test.	
<b>COMMENTS</b>		
No comment		

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
ECONOMIC STABILITY / POVERTY**

<b>Agency Name:</b>	United Way of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>	
<b>Program:</b>	VITA Program		100
<b>OUTCOME</b>		<b>INDICATOR</b>	
Increase disposable income amongst low-income residents.		100% of 5,479 low-income households will receive free income tax preparation services through the VITA program.	
<b>COMMENTS</b>			
No comment			

Achieved	Outcome not achieved by less than 10% points
3	1



**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
HOMELESSNESS**

<b>Agency Name:</b> Adopt-A-Family	<b>YTD Achieved (%)</b>
<b>Program:</b> Housing Stabilization Program	90
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless families, or those at risk for becoming homeless, will become stably housed (stably housed evidenced by current rent and utilities with no pending evictions).	75% of 150 families facing eviction, or at risk of homelessness will remain stably housed for a minimum of six months.

**COMMENTS**

No comment

<b>Agency Name:</b> Adopt-A-Family	<b>YTD Achieved (%)</b>
<b>Program:</b> Project SAFE	78
<b>OUTCOME</b>	<b>INDICATOR</b>
Families in Project SAFE II will pay their rent on time for a minimum of three consecutive months.	75% of 12 families will demonstrate financial stability as evidenced by keeping current with rent payments.

**COMMENTS**

No comment

<b>Agency Name:</b> The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b> Pat Reeves Village	78
<b>OUTCOME</b>	<b>INDICATOR</b>
Homeless families with dependent children will have a safe, temporary shelter.	70% of 76 homeless families will enter stable housing within 90 days from admission to interim shelter.

**COMMENTS**

No comment

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
HOMELESSNESS**

<b>Agency Name:</b>	The Center for Family Services of Palm Beach County	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Traveler's Aid		100

<b>OUTCOME</b>	<b>INDICATOR</b>
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<p>Clients will receive assistance in the form of a Greyhound Bus Pass to return to their support system.</p>	<p>100% of 208 clients will receive a Greyhound Bus Pass to return safely home to their support system.</p>
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<b>COMMENTS</b>
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No comment
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<b>Agency Name:</b>	Children's Home Society, South Coastal Division	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Transitions Home		93

<b>OUTCOME</b>	<b>INDICATOR</b>
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<p>Teen parents in the program at least three months, will improve their basic living skills.</p>	<p>80% of 14 teens, in the program at least three months, will improve their basic living skills, as measured by youth scores on the Ansell-Casey Life Skill Assessment, and will maintain or continue to improve scores on subsequent assessments.</p>
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<b>COMMENTS</b>
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No comment
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<b>Agency Name:</b>	Gulfstream Goodwill Industries	<b>YTD Achieved (%)</b>	
<b>Program:</b>	Homeless Residential Programs		72

<b>OUTCOME</b>	<b>INDICATOR</b>
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<p>Homeless individuals in residential programs who lack sufficient income for self-sufficiency will become employed.</p>	<p>50% of 30 program participants will become employed (during the contract year) sustaining employment for at least 30 days.</p>
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<b>COMMENTS</b>
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No comment
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**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
HOMELESSNESS**

<b>Agency Name:</b> The Lord's Place	<b>YTD Achieved (%)</b>
<b>Program:</b> Permanent Supportive Housing	98

OUTCOME	INDICATOR
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Homeless individuals and families will maintain safe, stable, permanent housing.	80% of 80 homeless households will be stably housed for more than 180 days.
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**COMMENTS**

No comment

<b>Agency Name:</b> The Salvation Army	<b>YTD Achieved (%)</b>
<b>Program:</b> Center of HOPE	79

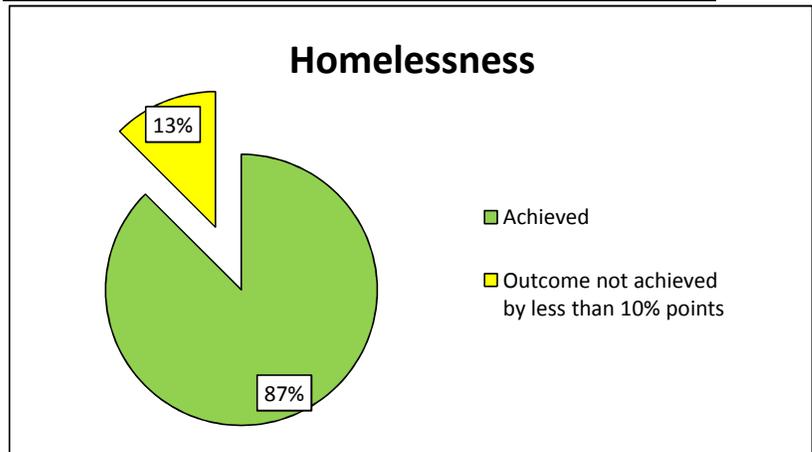
OUTCOME	INDICATOR
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Homeless individuals at COH will move towards self-sufficiency as evidenced by the goals in their Transitional Plan.	80% of 120 of residents who complete 60+ days in COH will complete a Transitional Plan that will address goals for employment, savings and housing.
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**COMMENTS**

**Historical achievement for this outcome:**  
**2011-12: 89% (Based on indicator of 80% of 60 clients)**  
**2012-13: 78% (Based on indicator of 80% of 120 clients)**  
**2013-14: 66% (Based on indicator of 80% of 120 clients)**

Achieved	Outcome not achieved by less than 10% points
7	1



**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
NEW/CONTINUING**

<b>Agency Name:</b> Children's Case Management Organization / Families First	<b>YTD Achieved (%)</b>
<b>Program:</b> Kin Support	96

<b>OUTCOME</b>	<b>INDICATOR</b>
Reduce the number of children placed in State custody.	84% of 50 kinship families will remain stable and intact (not removed/placed in foster care) during the contract year.

**COMMENTS**

No comment

<b>Agency Name:</b> The Glades Initiative, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> System of Care	68

<b>OUTCOME</b>	<b>INDICATOR</b>
Increase the number of low income residents living in the Glades with access to health insurance, healthcare, and/or food stamps.	70% of 1200 residents will receive access to food security and/or healthcare insurance as a result of assistance from the Glades Initiative.

**COMMENTS**

Historical achievement for this outcome:  
2011-12: 92%  
2012 -13: 93%  
2013-14: 93%

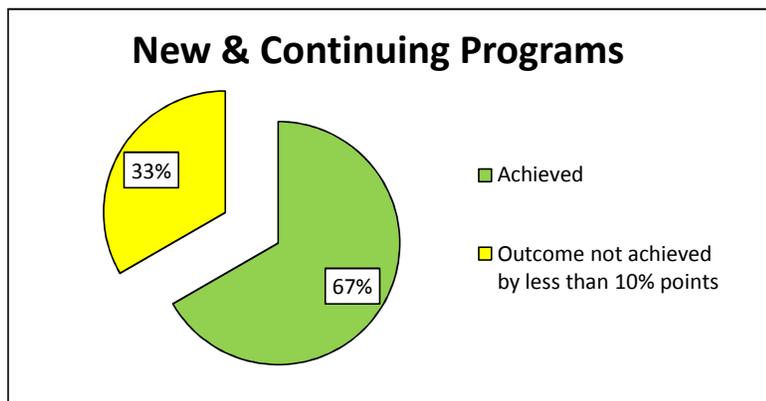
<b>Agency Name:</b> Sickle Cell Foundation of Palm Beach County, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Haitian Outreach Program	98

<b>OUTCOME</b>	<b>INDICATOR</b>
Clients who participate in the educational sessions will increase their knowledge of Sickle Cell Disease / Trait symptoms.	70% of 400 persons receiving educational presentations will learn two symptoms of Sickle Cell disease and Trait and how it is transmitted.

**COMMENTS**

No comment

Achieved	Outcome not achieved by less than 10% points
2	1



**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
SENIORS**

<b>Agency Name:</b> 211 Palm Beach / Treasure Coast	<b>YTD Achieved (%)</b>
<b>Program:</b> Elder Crisis Outreach (ECO)	82
<b>OUTCOME</b>	<b>INDICATOR</b>
ECO clients will have their crisis situation resolved and/or stabilized.	75% of 700 ECO clients will have their crisis situation resolved and/or stabilized.

**COMMENTS**

No comment

<b>Agency Name:</b> Alzheimer's Community Care, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b> Family Nurse Consultant	89
<b>OUTCOME</b>	<b>INDICATOR</b>
Caregivers continue providing care for their loved ones at home.	80% of 125 caregivers will be reassessed as being likely to continue providing care at home.

**COMMENTS**

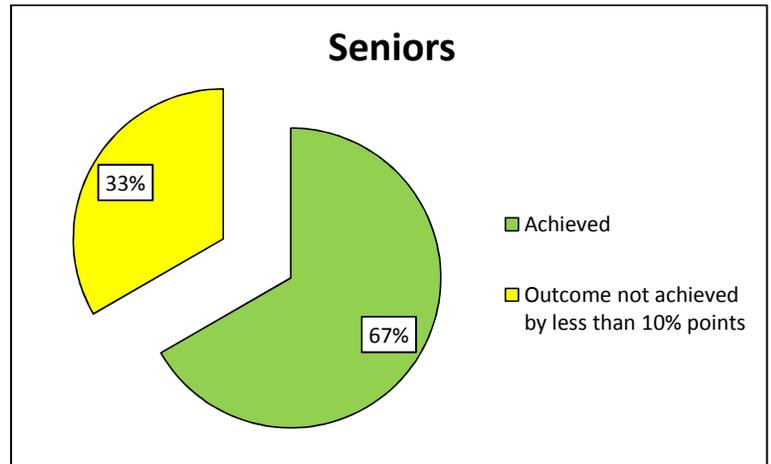
No comment

<b>Agency Name:</b> Alzheimer's Community Care, Inc	<b>YTD Achieved (%)</b>
<b>Program:</b> Specialized Alzheimer's Day Care	84
<b>OUTCOME</b>	<b>INDICATOR</b>
Patients remain in the community.	85% of 95 clients who exit the program, will exit for reasons other than nursing home placement- maintaining the patients within the community.

**COMMENTS**

**Historical achievement for this outcome**  
**2011-12: 88% (Based on indicator of 70% of 144 clients)**  
**2012-13: 88% (Based indicator of on 70% Of 149 clients)**  
**2013-14: 86% (Based on indicator 85% of 90 clients)**

Achieved	Outcome not achieved by less than 10% points
2	1



**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
SPECIAL NEEDS**

<b>Agency Name:</b> The ARC of the Glades, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Adult Developmental Services System of Care	82
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients with developmental disabilities will increase independence.	82% of 34 clients achieve at least one short term objective, thereby making progress towards greater independence.

**COMMENTS**

**No comment**

<b>Agency Name:</b> The ARC of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b> The ARC's Residential Program	90
<b>OUTCOME</b>	<b>INDICATOR</b>
Adults with developmental disabilities will improve their vocational and/or social skill level.	90% of 31 clients will achieve at least one goal on their Individual Implementation Plan during the program year.

**COMMENTS**

**No comment**

<b>Agency Name:</b> Coalition for Independent Living Options, Inc. (CILO)	<b>YTD Achieved (%)</b>
<b>Program:</b> ALERT	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Youth will learn at least one independent living skill each month in order to prepare for work or post secondary education.	90% of up to 60 youth will demonstrate mastery of one or more independent living skills each month as evidenced by practice, role-play, progress reports and observation.

**COMMENTS**

**No comment**

<b>Agency Name:</b> Coalition for Independent Living Options, Inc. (CILO)	<b>YTD Achieved (%)</b>
<b>Program:</b> SAIL	85
<b>OUTCOME</b>	<b>INDICATOR</b>
Adults with disabilities will be able to manage their lives and maintain their independence in the community.	80% of 150 adults with disabilities will participate in independent living skills training in order to manage their lives and maintain their independence in the community.

**COMMENTS**

**No comment**

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
SPECIAL NEEDS**

<b>Agency Name:</b> Easter Seals Florida, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Early Intervention and Advocacy	11
<b>OUTCOME</b>	<b>INDICATOR</b>
Children will be at developmentally appropriate level.	80% of 30 children served will be at a developmentally appropriate level to start kindergarten at 4 years of age.
<b>COMMENTS</b>	
There is no previous program history. 2014-15 was the first year of this FAA program.	

<b>Agency Name:</b> Legal Aid Society of Palm Beach County	<b>YTD Achieved (%)</b>
<b>Program:</b> Guardian Advocacy Project	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients with developmental disabilities will have legal advice and representation to protect their rights.	100% of 20 clients served will receive support from the Guardian Advocacy Program in at least one of the following areas of life: employment, income, residential, independent living, community based day supports, advocacy, special needs, and additional support services.
<b>COMMENTS</b>	
The stated outcome was technically an output, rather than an outcome. FAA staff working it program to develop outcome.	

<b>Agency Name:</b> Palm Beach Habilitation Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Computer Training Program	92
<b>OUTCOME</b>	<b>INDICATOR</b>
Clients will participate in individual and group computer skills training over the course of a year.	70% of 80 clients will be able to identify and complete at least one personal achievement goal related to computer skills acquisition.
<b>COMMENTS</b>	
No comment	

<b>Agency Name:</b> Palm Beach Habilitation Center	<b>YTD Achieved (%)</b>
<b>Program:</b> Seniors in Transition and Retirement Services (STARS)	96
<b>OUTCOME</b>	<b>INDICATOR</b>
Seniors with significant disabilities need to remain active and involved in their community in order to avoid institutional settings.	80% of 30 clients will attend a community outing at least four times per quarter.
<b>COMMENTS</b>	
No comment	

**FINANCIALLY ASSISTED AGENCIES  
2014/2015 PROGRAM OUTCOME REPORT  
SPECIAL NEEDS**

<b>Agency Name:</b> Seagull Industries for the Disabled, Inc.	<b>YTD Achieved (%)</b>
<b>Program:</b> Seagull Achievement Center of the Palm Beaches	92
<b>OUTCOME</b>	<b>INDICATOR</b>
Adults with developmental disabilities improve their vocational and/or social skill level.	90% of 103 clients will achieve two steps of their Individual Implementation Plan Short Term Objective each quarter.

**COMMENTS**

No comment

<b>Agency Name:</b> United Cerebral Palsy	<b>YTD Achieved (%)</b>
<b>Program:</b> Behavior Focus In-Home Respite Program	100
<b>OUTCOME</b>	<b>INDICATOR</b>
Children served at least six months will improve in at least one developmental area.	80% of a minimum of 20 children served at least six months will improve in at least one developmental area.

**COMMENTS**

No comment

Achieved	Outcome not achieved by more than 10% points
9	1

