

# COordinated Network for Navigating Care and Treatment (CONNeCT) Project



Presented by: Southeast Florida Behavioral Health Network, Inc. (SEFBHN)

# CONNeCT Project Overview

Southeast Florida Behavioral Health Network will develop, oversee and maintain the CONNect Project

Improve long-term resiliency and quality of care services



Centralize care coordination services for Substance Use, Mental Health conditions and co-occurring treatment in Palm Beach County



Support a recovery-oriented system of care and oversight of utilization of treatment and services to ensure maximum benefit



Enhance access, coordination, and service integration across the continuum of care

# CONNeCT Project Objectives



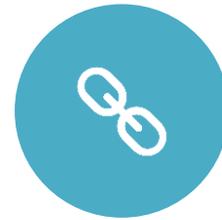
ESTABLISH A  
RECOVERY-  
ORIENTED SYSTEM  
OF CARE



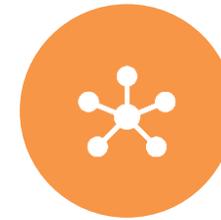
IMPROVE  
BEHAVIORAL  
HEALTH NEED  
IDENTIFICATION



ENSURE WARM  
HANDOFFS AND  
PERSON-CENTERED  
PLANNING



LINK TO SUPPORT  
SERVICES  
ADDRESSING  
SOCIAL  
DETERMINANTS OF  
HEALTH(SDOH)



EXPAND  
BEHAVIORAL  
HEALTH NETWORK  
CAPACITY



TRACK  
PERFORMANCE  
USING QUALITY  
ALIGNED METRICS

# CONNeCT Care Coordination Functions for Service Delivery



# CONNeCT Communication Process



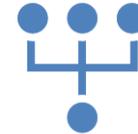
Timely updates through shared platforms across the network



Recurrent and ad hoc case reviews with treatment providers



Frequent client check-ins to ensure progress and successful treatment outcomes



Coordinated utilization management activities upon admission, transitions and discharge planning



Documentation of all interactions in care systems

# CONNeCT Project Deliverables

- Quarterly performance and narrative reports
- Continuous Quality Improvement (CQI) meetings
- Annual monitoring reports
- MOA/BAA agreements for partnerships
- Advisory presentations and technical assistance

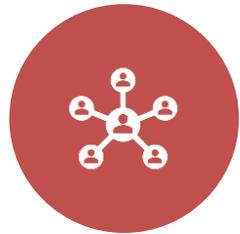
# Key Project Collaborations

- SEFBHN will collaborate with key partners to ensure timeliness on referrals and service delivery for CONNeCT participants
  - 211/988
  - Palm Beach County Community Services
  - Palm Beach County Health Care District
  - SEFBHN Network Providers

# SEFBHN Capabilities & Expertise

- Experts on the behavioral health system of care in Palm Beach County
- Over a decade of experience in ensuring financial, programmatic, and clinical accountability
- Long-standing utilization management capabilities of key housing voucher funding helping individuals achieve long-term community sustainability.

# Performance Indicators



CLIENT  
ENGAGEMENT &  
SATISFACTION  
RATES



TIMELY  
ASSESSMENTS



OUTCOME  
IMPROVEMENT  
(BARC-10, PHQ-  
9, DLA-20, BAM)

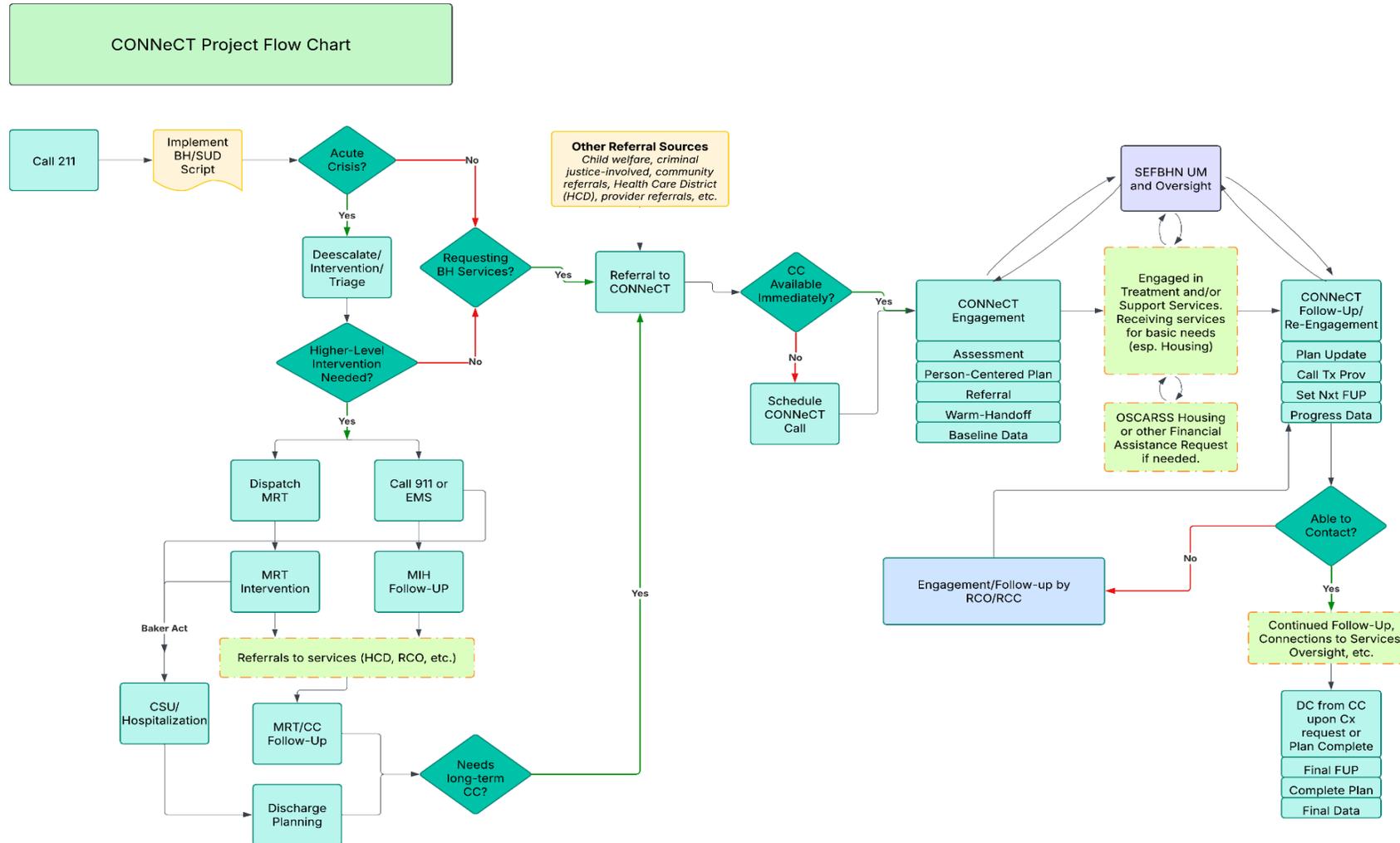


REDUCED ACUTE  
CARE  
DEPENDENCE



EVIDENCE-BASED  
PERFORMANCE  
TRACKING

# CONNeCT Flowchart

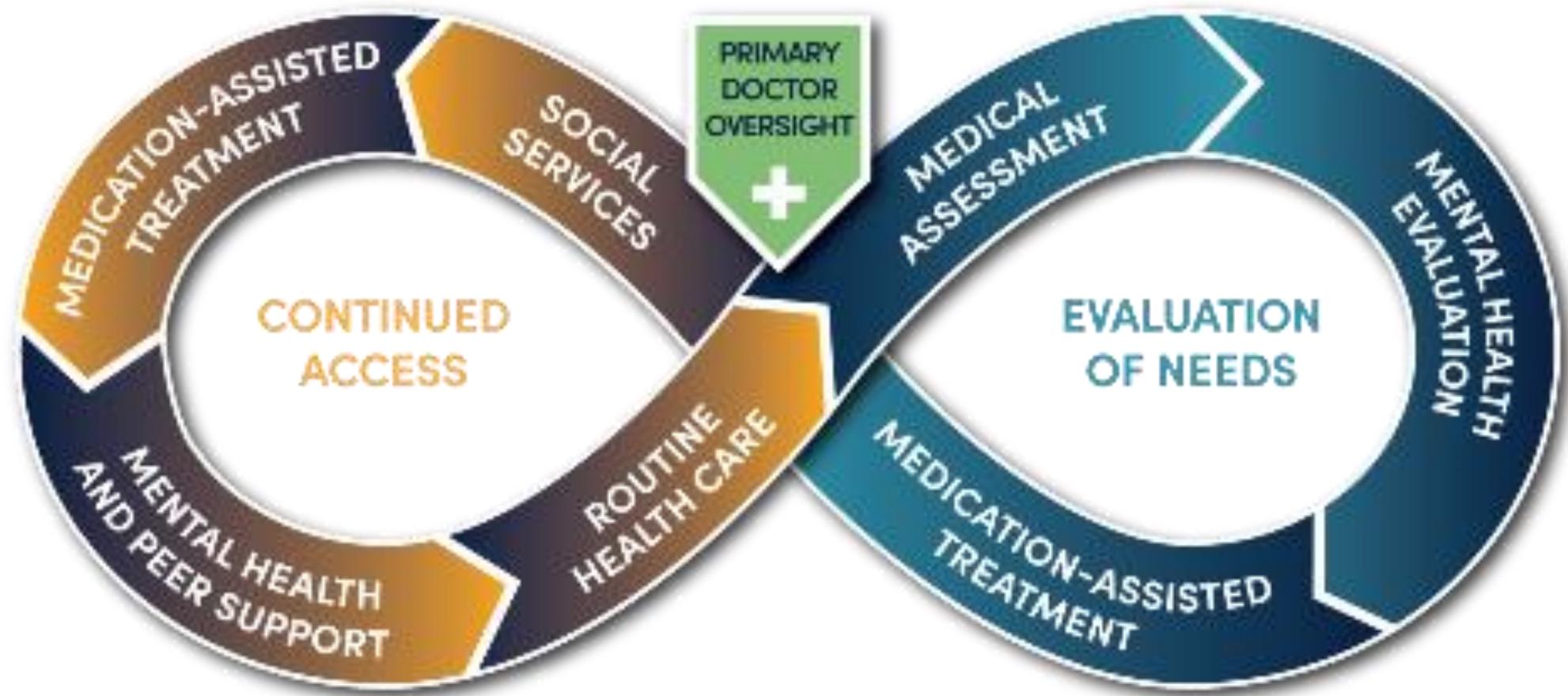




# Coordinated Opioid Response Network (CORe)

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The CORE Network establishes a coordinated system of care for those seeking treatment for opioid use disorder.



# CORe Network Model

## Essential Elements:



Rescue Response

Stabilization & Assessment

Long-term Treatment

Recovery Supports

# Palm Beach County



**24/7 Access Points:** Emergency Medical Systems/ Hospital Emergency Rooms/Crisis Units

Health Care District of Palm Beach County

Access Recovery Solutions



**MAT Providers:**

Transpire Help

Wayside House

Central Florida Substance Abuse Treatment Center

Drug Abuse Foundation of Palm Beach County



**Next Steps: Introductory Meeting on June 20 @ 2:30pm at the Main Public Library** 3650 Summit Boulevard, West Palm Beach, 33406



SEFBHN will continue to work with the key players and continue to try and reach out to get more hospitals involved as we progress through the development in Palm Beach County.



# Southeast Florida

## BEHAVIORAL HEALTH NETWORK

