

Ryan White Part A Quality Management

Oral Health Care Service Delivery Model

Palm Beach County

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Southeast AIDS Education and Training Center
Nova Southeastern University College of Dental Medicine

Palm Beach County
Quality Management Committee
Medical Services & Support Services Committee

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Oral Health Care Service Delivery Model

Statement of Intent

All Ryan White Part A funded practitioners are required by contract to adhere, at a minimum, to the Public Health Service (HHS) Guidelines.

Service Definition

Oral HealthCare (Dental Services) will encompass dental screenings, prophylaxes, fillings, simple extractions, as well as periodontal and other advanced treatments. Clinical interventions are based on treatment guidelines and recognized clinical protocols established legal and ethical standards. As such, Oral Health Care shall be provided based on the following priorities:

- Prevention of oral and/or systemic disease where the oral cavity serves as an entry point
- Elimination of presenting symptoms
- Elimination of infection, preservation of dentition and restoration of functioning

Emergency, diagnostic, preventive, hygiene, basic restorative, limited oral surgical, and limited endodontic services rendered by dentists and dental hygienists.

Practitioner Definition

Dental/Oral Health services providers with appropriate license in the State of Florida.

Practitioner Continuing Education Recommendation

Practitioners must complete at least 2 (two) hours of HIV-related continuing education.

Standards of Care

Oral Health Care

Standard	Indicator	Data Source
<p>1. Patients receive routine oral health assessment and treatment; or Specialty referral as needed.</p>	<p>1.1 100% of patient charts have evidence that provider reviewed Medical/Dental history once per measurement year.</p> <p>1.2 100% of patients should receive a periodontal examination (D0180) once per measurement year.</p> <p>1.3 85% of patients who have a comprehensive or periodic examination (D0150, D0120) have a documented treatment plan updated annually.</p> <p>1.4 85% of patients will have Phase I (disease control) Treatment Plan complete within 12 months.</p> <p>1.5 100% of patients are referred to specialty oral health care in accordance with the patient's needs and treatment plan.</p> <p>1.6 100% of patients referred to specialty services are followed-up.</p>	<p>1.1 Documentation in client chart</p> <p>1.2 Documentation in client chart</p> <p>1.3 Documentation in client chart</p> <p>1.4 Documentation in client chart</p> <p>1.5 Documentation in client chart</p> <p>1.6 Documentation in client chart</p>
<p>2. Case Management support is available to patients who require assistance in scheduling, arranging for travel, or otherwise need assistance to attend dental appointments.</p>	<p>2.1 100% of Case Management contractors will have systems in place to track and respond to referrals for missed appointments.</p> <p>2.2 100% of Dental offices will have support services information available for clients.</p>	<p>2.1.1 Documentation in client chart</p> <p>2.2.1 Observed in Dental office</p>
<p>3. Patients receive education on maintenance of good oral health as part of the routine visit.</p>	<p>3.1 100% of all patients receive oral hygiene education, including nutritional and tobacco cessation as related to oral health. (D1330)</p>	<p>3.1.1 Documentation in client chart</p>
<p>4. Patients receive intervention, as appropriate.</p>	<p>4.1 85% of patient charts will contain documentation of current medications, or documentation of attempt to obtain information.</p> <p>4.2 100% of patients charts will contain documentation of CD4 and Viral Loads, at time of dental appointment..</p> <p>4.3 100% of patients receiving an intervention have a measurement of blood pressure and pulse as part of the assessment of risk factors.</p>	<p>4.1.1 Documentation in client chart</p> <p>4.2.1 Documentation in client chart</p> <p>4.3.1 Documentation in client chart</p>
<p>5. Treatment of oral opportunistic infection is coordinated with the patient's medical provider.</p>	<p>5.1 100% of treatment for oral opportunistic infection is done in consultation with patient's medical provider.</p> <p>5.2 100% of patients are educated on self-management of infections and lesions.</p>	<p>5.1.1 Documentation in client chart</p> <p>5.2.1 Documentation in client chart</p>