# Palm Beach County

# HIV CARE Council

Bylaws



### ARTICLE | NAME, AREA OF SERVICE, FUNDING AUTHORITIES, AUTHORIZATION

- **SECTION 1:** The name of this entity shall be the "Palm Beach County HIV Comprehensive AIDS Resources Emergency Council," hereinafter referred to as the "CARE Council."
- SECTION 2: The area of service shall be defined as Palm Beach County.
- **SECTION 3:** The CARE Council shall work with the grantee or fiscally responsible agents for the current funding streams.

#### ARTICLE II MISSION AND VISION

**SECTION 1:** Mission: The CARE Council shall be a collaborative and balanced body of HIV infected and affected individuals, service providers, community leaders and interested individuals whose responsibilities shall be to plan, develop, monitor, evaluate and advocate for a medical and support services system for individuals and families affected by HIV/AIDS.

The CARE Council shall:

- (A) Develop a comprehensive plan for the entity and delivery of health services described in the Ryan White CARE Act, as it may be amended (hereinafter referred to as the Ryan White Act) that is compatible with any existing State or local plan regarding the provision of health services to individuals with HIV disease.
- (B) Establish priorities for the allocation of Ryan White Act Part A and Ryan White Part B funds, State of Florida 4B General Revenue and Patient Care Network, and other appropriate funds within Palm Beach County, including how best to meet each such priority and additional factors that the grantees or Lead Agency shall consider based on:
  - Documented needs of the HIV infected population;
  - Cost and outcome effectiveness of proposed service strategies and interventions, to the extent that such data are reasonably available (either demonstrated or probable);
  - Priorities of the HIV infected communities for whom the services are intended; and
  - Availability of other governmental and non-governmental resources.
- (C) Assess the efficiency of the administrative mechanism in rapidly allocating funds to the areas of greatest need within the eligible area. Establish a grievance procedure to address grievances filed against the CARE Council. Develop model consumer grievance procedures which may be implemented at the discretion of the CARE Council to address grievances filed against Providers of HIV/AIDS services; assess the effectiveness, either directly or through contractual arrangements, of the services offered in meeting the identified needs.

- (D) Participate in the development of a Statewide Coordinated Statement of Need initiated by the State Public health Agency responsible for administering grants under Ryan White Part B of the Ryan White Act.
- (E) Establish methods for obtaining input on community needs and priorities which may include public meeting, conducting focus groups, and convening Ad hoc panels.
- (F) Coordinate service provision and planning outcomes with the designated Lead Agencies for the administration of Ryan White Part B funds and State of Florida 4B General Revenue and Patient Care Network.
- (G) Work with community members and other planning bodies to ensure a coordinated system of care.
- (H) Maintain diversity and inclusion reflective of the epidemic in Palm Beach County in the CARE Council membership.
- (I) Perform such other duties as the CARE Council may, from time to time, deem appropriate and /or necessary.

# SECTION 2: Vision:

- (A) A community where individuals who live with HIV/AIDS do so without prejudice, abandonment, or social stigma.
- (B) A community where people living with HIV/AIDS are afforded a comprehensive range of medical and support services assuring the person's wellness, independence, and self-sufficiency.
- (C) A community where HIV medical and support services are eligibility accessed based upon need, and approved CARE Council guidelines.

#### ARTICLE III CARE COUNCIL MEMBERS

- **SECTION 1:** The CARE Council is intended to be a collaborative organization of the affected community, service providers, and non-elected community leaders. Membership of the CARE Council shall be evenly divided among members of these three groups. Every effort shall be made to ensure that the representation of the infected community reflects the demographics of the epidemic in Palm Beach County, with particular consideration given to disproportionately affected and historically under-served groups and subpopulations. Additional membership categories to comply with federal requirements will be complied with as they arise.
- **SECTION 2:** Candidates for membership on the CARE Council shall be identified through an open process and candidates shall be selected based on locally delineated and publicized criteria. Such criteria shall include a conflict-of-interest standard. Membership shall include:

# (A) PEOPLE LIVING WITH HIV & COMMUNITY

- Members of affected communities\*
- Non-elected community leaders
- Representative of recently incarcerated people living with HIV
- Unaffiliated consumers

#### (B) HEALTH & SOCIAL SERVICE PROVIDERS

- Healthcare providers, including FQHCs
- Community-based organizations and AIDS service organizations
- Social service providers
- Mental health and substance abuse treatment providers

# (C) PUBLIC HEALTH & HEALTH PLANNING

- Public health agencies
- Healthcare planning agencies
- State agencies\*\*

## (D) FEDERAL HIVPROGRAMS

- RWHAP Part B recipients
- RWHAP Part C recipients
- RWHAP Part D recipients
- Recipients under other federal HIV programs<sup>11</sup>
- \* Including people living with HIV, members of a federally recognized Indian tribe as represented in the population, individuals co-infected with hepatitis B or C, and "historically underserved" groups and subpopulations
- \*\*Including state Medicaid agency and agency administering the RWHAP Part B program
- If there is no RWHAP Part D recipient in the EMA or TGA, representatives of organizations with a history of serving children, youth, and families living with HIV
- ♣ Including HIV prevention services

- A CARE Council Member shall be defined as any resident of Palm Beach County, Florida who applied for membership in accordance with the official nominations process for CARE Council Membership prescribed in the policies of the CARE Council, has been recommended for membership by the CARE Council, officially appointed by the Palm Beach County Board of County Commissioners, has complied with financial disclosure requirements of the Board of County Commissioners, and who has maintained attendance and committee participation requirements prescribed by the CARE Council. CARE Council members shall maintain the right to vote on any issue before the CARE Council, with which they have no conflict of interest, following appointment by the Board of County Commissioners.
  - (B) A CARE Council member is required to actively participate on at least one standing committee to retain CARE Council membership. Failure to actively participate will result in removal from council membership. The removal process shall be defined by CARE Council policy.
  - (C) An affiliate member shall be defined as an individual who has not been approved for full CARE Council membership by the Palm Beach County Board of County Commissioners, But who is a member of a CARE Council committee. Affiliate members may not vote on issues brought before the full CARE Council
- A member may represent only one of the three mandated membership categories. (i.e.,

  Affected Community, Non-Elected Community Leader or Service Provider)
- SECTION 5: At least one third (33%) of the CARE Council members must be PLWHA (People Living With HIV/AIDS) who receive Part A services and are "unaligned". "Unaligned" refers to consumers who do not have a conflict of interest, meaning they are not staff, consultants, or Board members of Ryan White Part A funded agencies. The CARE Council shall maintain a formal program to support participation by HIV positive members. Every effort shall be made to ensure that these members reflect the demographics of the epidemic in Palm Beach County with particular consideration given to disproportionately affect and historically under-served groups and subpopulations, as mandated by HRSA.
- **SECTION 6:** The total CARE Council membership shall be a balanced membership of no more than thirty-three (33) members.
- **SECTION** 7: The CARE Council member term of office shall be three years. There shall be a limit of three (3) consecutive three-year terms that a member can serve. This provision is effective as of March 1, 2013, and applies to any member who is appointed or reappointed subsequent to that date.
- **SECTION 8:** Attendance and participation at CARE Council meetings is crucial to the operation of the CARE Council.

- (A) Members shall be automatically removed by the Palm Beach County Board of County Commissioners for lack of attendance. Lack of attendance is defined as a failure to attend three (3) consecutive meetings or a failure to attend more than one-half (1/2) of the meetings scheduled during preceding calendar year. Participation for less than three-fourths (3/4) of a meeting shall be the same as a failure to attend a meeting. Excused absences due to illness, if approved by majority vote of the CARE Council, shall not constitute lack of attendance. Excused absences shall be entered into the minutes. Members removed pursuant to this paragraph shall not continue to serve on the CARE Council and such removal shall create a vacancy, such members who have been removed may continue as affiliate members.
- (B) Upon accumulation of three (3) consecutive excused absences or any excused absences from more than fifty percent (50%) of CARE Council meetings during the calendar year inclusive of the month of the last absence, members will be asked to discuss their future CARE Council participation with the Membership Committee. The Membership Committee Chair or designee will report to the Executive Committee with the Membership Committee's recommendation for removal or continued membership. The CARE Council shall make a finding for removal or continued membership. In application of this provision, no decisions shall be made which are in conflict with the provisions of Article III, Section 8, and Part A.
- (C) This attendance requirement applies only to the regularly scheduled CARE Council meetings, and not to emergency meetings.

**SECTION 9:** Vacancies resulting from death, automatic removal, involuntary removal, or voluntary resignation of any member shall be filled pursuant to the policies, procedures and bylaws of the CARE Council.

#### **ARTICLE IV OFFICERS**

- SECTION 1: The CARE Council will elect the Chair, Vice Chair, Treasurer and Secretary from the CARE Council membership by a majority vote of the quorum of the members present at the Annual Meeting. The officers are elected for a one (1) year term or until their successors are elected. In filling vacancies for unexpired terms, an officer who has served more than half a term in an office is considered to have served a full term. All elected officers will begin their term at the conclusion of the meeting at which they were elected. No officer shall hold the same office for more than three (3) consecutive terms. Officers may be removed from office upon a three-fourths (¾) vote of the membership present and voting at any legally noticed meeting of the CARE Council where a quorum is present. No member who is employed by a grantee shall be eligible to serve as an officer of the CARE Council.
- **SECTION 2:** The Chair's duties and responsibilities include, but are not limited to:
  - (A) With the consent of the CARE Council, represent the CARE Council to the Grantees, Lead Agency, Health Resources and Services Administration (HRSA) and other interested parties;
  - (B) Presiding at all meetings of the CARE Council and Executive Committee;
  - (C) Appointing the Chair of all CARE Council Committees, subject to the ratification of the CARE Council membership except as otherwise provided herein:
  - (D) Be an ex-officio member of all committees, subcommittees, advisory or ad hoc committees, except that a Chair who is affiliated with a Recipient or Sub recipient of Coordinated Services Network Funding, (Ryan White Part A, MAI, Ryan White Part B, State of Florida 4B General Revenue, and Patient Care Network), shall not be an ex-officio member of the Priorities and Allocations Committee;
  - (E) Conduct the business of the CARE Council as authorized by the Bylaws and Policies.
- **SECTION 3:** The Vice Chair shall be the Chair of the Bylaws and Grievance Committees and be responsible for maintaining the policies and procedures of the CARE Council. All powers and duties of the Chair shall be performed by the Vice Chair in the absence of the Chair. When fulfilling these duties, the Vice Chair will be considered to be the acting Chair.
- **SECTION 4:** The Treasurer shall be Chair of the Priorities and Allocations Committee and shall not be affiliated with a Recipient or Sub recipient of Coordinated Services Network Funding as defined in Article IV, Section 2(D). All powers and duties of the Chair shall be performed by the Treasurer in the absence of the Chair and Vice Chair. When fulfilling these duties, the Treasurer will be considered to be the acting Chair.
- **SECTION 5:** The Secretary shall be the Chair of the Membership Committee and maintain and have responsibility for overseeing Government in the Sunshine meeting notices; recording of minutes; maintenance of CARE Council, committee and subcommittee membership rosters; and act as Chair of the Membership Committee. As funding permits, with the exception of Chairing the Membership Committee, these duties may be delegated to a staff function. All powers and duties of the Chair shall be performed by the Secretary in the absence of the Chair, Vice Chair, and Treasurer. When fulfilling these duties, the Secretary will be considered to be the acting Chair.

#### SECTION 6: Succession

- (A) In the event the office of the Chair of the CARE Council becomes vacant, the Vice Chair shall serve the unexpired term of the Chair. In the event the Vice Chair is unable to serve the unexpired term of the Chair, a special election will be held at the next legally noticed meeting of the CARE Council.
- (B) In the event the office of Vice-Chair, Treasurer or Secretary becomes vacant, the Chair will nominate at least one member of the CARE Council to fill the vacant office and an election, open to nominations from the floor, will be held.
- (C) In the event of succession or special election to replace vacancy, the remaining time served shall not count as time served under Section I, Article IV.

#### ARTICLE V COMMITEES

**SECTION 1:** The CARE Council's Standing Committees may include:

- (A) Executive Committee
- (B) Planning Committee
- (C) Priorities and Allocations Committee
- (D) Membership Committee
- (E) Community Awareness Committee
- (F) Local Pharmaceutical Assistance Program Committee (LPAP)
- (G) Quality Management and Evaluation Committee
- (H) LGBTQ Health Equity Committee

**SECTION 2:** The CARE Council's Ad hoc Committees may include, but are not limited to:

- (A) Bylaws Ad hoc Committee
- (B) Grievance Ad hoc Committee
- (C) Ad-Hoc Housing Committee

The CARE Council Chair may authorize the creation, prescribe the terms, and define the power and duties of any other Ad hoc Committee's as May, from time to time, be necessary or useful in conducting CARE Council business. The Ad hoc Committee's shall be created and managed according to the *Policies and Procedures* of the CARE Council.

#### **SECTION 3:** Executive Committee:

The Executive Committee shall consist of the Chair, Vice Chair, Treasurer, and Secretary of the CARE Council. The Executive Committee shall also consist of the Chair of each Standing Committee of the CARE Council. At least one committee member with HIV must be present to constitute a quorum for decisions.

The Executive Committee will meet on a regularly scheduled basis. It may—also be convened by the Chair of the CARE Council and/or at the request of a Grantee or Lead Agency, the recipient, to take action on time-sensitive issues relating to prioritization or allocation of funds which make it impractical to convene the CARE Council.

The duties and responsibilities of the Executive Committee shall include, but are not limited to, oversight of the grant application process, contracting processes implemented by Grantees or Lead Agencies on behalf of the CARE Council, and implementation of policy or actions established by the CARE Council. Emergency actions taken by the Executive Committee shall be subject to ratification of the CARE Council.

### **SECTION 4:** Priorities and Allocations Committee:

The Priorities and Allocations Committee, utilizing available data and information generated from Grantees and Administrative Agencies, and other CARE Council Committees, through a group process, establishes a list of services appropriate and necessary to enhance the medical condition and improve the quality of life for persons living with HIV/AIDS in Palm Beach County. The Committee is also charged with establishing priorities for these services, and allocating available and/or potential funding to these services. The Priorities and Allocations Committee works closely with current funding streams to redirect underspent funds to those service categories most in need of additional dollars throughout the year.

## SECTION 5: Planning Committee:

The Planning Committee is charged with the overall development of major planning activities of the CARE Council. Included in these activities is the development of a CARE Council Comprehensive Plan for HIV/AIDS Services for Palm Beach County Florida Palm Beach Integrated HIV Prevention and Patient Care Plan. In a collaborative nature, the Committee will work with all other planning/funding entities in Palm Beach County to ensure the plan encompasses all needed services and available resources. In addition₁ the Planning Committee is charged with the development of a Needs Assessment as outlined in HIV/AIDS Bureau (HAB) publications

The Planning Committee is also responsible for the development and implementation of evaluation tools and programs to ensure quality services are provided to persons utilizing HIV/AIDS services in Palm Beach County.

# **SECTION 6:** Membership Committee:

Charged with identifying and recruiting members for the CARE Council and its Committees who are reflective of the HIV AIDS epidemic in Palm Beach County. The Membership Committee is responsible for the following activities:

- Developing and implementing recruitment plan; recruiting
- new members;
- Training new and existing members of the CARE Council in CARE Council responsibilities, policies and procedures the CARE Council uses to address its responsibilities;
- Ensuring the CARE Council membership list complies with necessary grant requirements;
- monitoring membership attendance as required by Policies and Procedures.

# **SECTION 7:** Community Awareness Committee:

The Community Awareness Committee is responsible for the following activities:

- Conducting outreach to HIV/AIDS service consumers;
- Acting as an informal caucus to bring consumer issues to the CARE Council, or CARE Council committees as appropriate. (This would be especially true if there was a general consumer; concern regarding a specific service or service provider);
- Helping identify ways to reach People Living with HIV/AIDS (PLWHA) communities served, including minority and other special populations;
- Providing an ongoing link with the community. Bringing community issues to the CARE
  Council, as well as information about available treatment, research, and care information to the
  community.

# **SECTION 8:** Local Pharmaceutical Assistance Program Committee:

The Local Pharmaceutical Assistance Program Committee is responsible for the following activities:

- Compiling a written formulary, as well as the process and procedures to add or remove medications. The LPAP Committee shall develop a procedure for clinical review for prior authorization approval as needed;
- Ensure the system of care meets the LPAP requirements as outlined in the HRSA/HAB Division of Metropolitan HIV/AIDS Program Monitoring Standards and local Standards of Care (SOC) as approved;
- Provide input on a statement of need, submitted with the annual Ryan White grant application.
  The statement of need shall include an assessment of the need for an LPAP including the
  financial feasibility and evaluation of all available resources for medications, and the reasons
  these resources do not meet the needs of the clients;
- LPAP stakeholders may include affected community, prescribing providers, pharmacy professionals, and AIDS Drug Assistance Program (ADAP) representative, to the extent possible.

• Provide feedback to the recipient regarding health outcomes measures and quality improvement projects.

## **SECTION 9:** Quality Management and Evaluation Committee:

The Quality Management and Evaluation Committee (QMEC) is responsible for ensuring that HIV funded agencies participating in the Coordinated Services Network (CSN) comply with standards of care established by the CARE Council in the delivery of services to their clients with HIV/AIDS. The QMEC is responsible for detailed planning and oversight of all services relating to the general health of persons living with HIV/AIDS who receive services funded through the collaborative funding sources of the CARE Council.

The QMEC is responsible for the following activities:

- Overseeing the CARE Council's Quality Management Program;
- Receive and evaluate quality performance measures prepared by the Recipient.
- Developing written Quality Management and Evaluation plans;
- Provide feedback to the recipient regarding health outcome measures and quality improvement projects.
- Establishing quality management and evaluation activities including cost effectiveness analysis, monitoring medical records and support services standards of care, outcome indicators {specificinformation that tracks a program's success}, and client-level outcomes (benefits or changes forclients during or after receiving services);
- Develop and maintain service delivery standards for Ryan White Part A service categories rendered with the Palm Beach County EMA.
- Assisting HIV funded agencies participating in the CSN in implementing continuous quality improvement activities that are consistent with the CARE Council's Standards of Care.
- Working collaboratively with other quality management and evaluation entities in Palm Beach
  County including persons living with HIV/AIDS;
- Working with the Planning Committee to develop service definitions relating to each of the funded services;
- Working with the Planning Committee on development of the CARE Council's Integrated Plan.

**SECTION 10:** LGBTQ (Lesbian, Gay, Bisexual, Transgender, and Questioning or Queer) Health Equity Committee: The LGBTQ Health Equity Committee is responsible for the following activities:

- Creating a platform where individuals are able to lend a significant voice to the issues, barriers and Gaps in prevention, medical care and treatment, and biomedical intervention;
- Conducting community outreach and improved engagement in the LGBTQ community;
- Identifying barriers to linkages to care, treatment, and other social services to LGBTQ individuals infected/affected by HIV/AIDS.
- Working with the Planning Committee on development of the CARE Council's Integrated Plan.

# **SECTION 11:** The following provisions shall apply to committees:

- (A) Membership on a committee shall be defined by policy.
  (B) Committee attendance shall be defined by policy.
  (C) Ad Hoc Committees shall be defined by policy.

# **ARTICLE VI Meetings**

- **SECTION 1:** All meetings of the CARE Council and its Committees and Sub-Committees shall be open to the public and shall be subject to the requirements of Section 286.011, Florida State Statutes as may be amended.
- There shall be an Annual Meeting of the CARE Council in the first half of each calendar year. The primary purpose of the Annual Meeting shall be to elect officers for the coming year.
- **SECTION 3:** The CARE Council will meet at least four times per year.
- **SECTION 4:** CARE Council and Committee meeting quorums shall be defined by policy.
- A request for a special meeting of the CARE Council may be made by the Executive Committee, Ryan White Part B Lead Agency, or by the Grantee to take action on time sensitive issues. The meeting shall be scheduled for the exclusive purpose of addressing the specific issue identified in the request for the special meeting.
- SECTION 6: The rules contained in the current edition of *Robert's Rules of Order Newly Revised* shall govern the CARE Council and its Committees in all cases to which they are applicable and in which they are not inconsistent with these bylaws the policies and procedures of the Palm Beach County Board of the County Commissioners and any special rules of order the CARE Council may adopt.
- **SECTION 7:** Participation of CARE Council Members at CARE Council and Committee meetings is defined as follows:
  - (A) Attendance at CARE Council meetings, committee meetings, special events, and workshops in compliance with applicable policy.
  - (B) Voting on CARE Council and committee issues.
  - (C) Completing agreed tasks.
  - (D) Sharing of skills, time, and other resources appropriate to the CARE Council or committee(s).

#### ARTICLE VII VOTING AND CONFLICT OF INTEREST

- SECTION 1: Members of the CARE Council and all Committees established by the CARE Council shall abide by the Ryan White Act, Florida State Statute 112.3143 and Palm Beach County Code of Ethics R-94-693 (as may be amended) regarding voting conflicts.
- The CARE Council may not be directly involved in the administration or procurement of a grant under Ryan White Part A of the Ryan White Act. With respect to compliance with the preceding sentence, the CARE Council may not designate (or otherwise be involved in the selection of) particular entities as recipients of any amounts provided in the grant. CARE Council members shall not participate in the Ryan White Part a RFP (Request for Proposal) process.
- **SECTION 3:** Each CARE Council member present shall vote on every issue with which they have no conflict of interest. Any CARE Council member with a conflict of interest on a specific issue will abstain from voting on that specific issue. In the event a member abstains from a vote due to conflict, he or she must sign a Conflict of Interest Disclosure Form within three days of the vote.
- **SECTION 4:** Attendees at a CARE Council meeting who are not members of the CARE Council may participate in discussions, at the discretion of the Chair, but may not vote. Only CARE Council members may vote.
- SECTION 5: It shall be the responsibility of members to inform the CARE Council Secretary in writing of any affiliation as an employee, board member, independent contractor, vendor or supplier to agencies receiving or seeking funding under the prioritization/allocation process of the CARE Council. A CARE Council member who has an identified conflict of interest and does not abstain from voting on issues related to that conflict will be removed from the CARE Council. The motion for removal of a member due to conflict of interest may be made at one CARE Council meeting for discussion and voted upon at the next regularly scheduled CARE Council meeting. The CARE Council member being discussed must be given an opportunity to respond prior to a removal vote. If the resulting vote is in the affirmative, a recommendation for removal shall be forwarded to the Palm Beach County Board of County Commissioners. Their determination shall be considered final.

## **ARTICLE VIII GRIEVANCE PROCEDURES**

The CARE Council shall maintain a policy to resolve grievances brought forward against the CARE Council.

#### ARTICLE IX OPERATING PROCEDURES

The CARE Council shall maintain published policies and operating procedures governing the administration and day-to-day functioning of the CARE Council.

## ARTICLE X AMENDMENTS

**SECTION 1:** These Bylaws may be altered, amended or repealed and new Bylaws may be adopted by a two-thirds (2/3) majority vote of CARE Council members present at a CARE Council meeting. At least ten (10) days prior, written notice setting forth the proposed action will be sent to the CARE Council membership and all interested parties.

**SECTION 2:** That the CARE Council staff be authorized to correct article and section designations, punctuation, and cross-references and to make such other technical and conforming changes as may be necessary to reflect the intent of the CARE Council in connection with keeping the Bylaws grammatically correct.

### ARTICLE XI EFFECTIVE DATE

These Bylaws shall become effective immediately upon vote consistent with Article X, Section 1. These Bylaws supersede all other previous CARE Council Bylaws.

#### **CERTIFICATION OF ADOPTION:**

By my signature below, I certify these Bylaws were officially adopted by a two third (2/3) majority vote of the membership of the CARE Council.

Chris Dowden PharmD, BCPS, AAHIVP

CARE Council Chair

May 23, 2022

CARE Council Bylaws Approved January 31, 2005 Page 8 of 12

CARE Council Bylaws Approved April 29, 2013 Page 6, Section 7

CARE Council Bylaws Approved February 23, 2015 Pages 1-10

CARE Council Bylaws Approved October 26, 2015 Pages 6,9,12 -15, moved page 11 to page 16 (the end)

CARE Council Bylaws Approved June 26, 2017 Pages 9, 11, 12

CARE Council Bylaws Approved July 24, 2017 Page 10

CARE Council Bylaws Approved November 27, 2017 Pages 9, 12

CARE Council Bylaws Approved July 2018, Pages 6, 7, 13, 15

CARE Council Bylaws Approved June 24, 2019, Pages 5, 6, 11

CARE Council Bylaws Approved July 31, 2020, Page 8

CARE Council Bylaws Approved May 23rd 2022 Page 11, 12, 13,14,15,16