

COMPLAINTS, INVESTIGATIONS AND CONTRACTOR STATUS



Palm Beach County
Board of County Commissioners



Palm Beach County
Planning, Zoning & Building Department
Contractor Regulations Division

Contractor Regulations investigators conduct field audits at construction jobsites and investigate citizen complaints against construction contractors.

In addition, they assist municipalities in certification issues, and conduct jobsite audits to ensure compliance with Special Act 67-1876, as amended.

Complaints against State-licensed contractors are referred to the proper State agency.

Planning, Zoning & Building Department

Contractor Regulations

2300 N. Jog Road, Suite 2W-61
West Palm Beach, FL 33411-2741

Hours of Operation

Monday through Friday
8:00 a.m. to 5:00 p.m.
(Except Holidays)

For Contractor Complaints

Contact Us:

TEL: (561) 233-5525
Email: PZB-INVESTIGATIONS@pbc.gov

www.pbc.gov/pzb



A Guide to Certifying Construction Contractors in Palm Beach County



CONSTRUCTION CERTIFICATION

Palm Beach County is committed to protecting its residents from unqualified contractors. Certification by the Construction Industry Licensing Board of Palm Beach County (CILB/PBC) or appropriate state certification is required.

Certification protects consumers by ensuring that the contractors have the technical skills, business stability, and knowledge to perform the work they are certified to do.

The CILB/PBC certifies and regulates approximately 50 categories in the construction industry.

By law, a person must be certified in order to contract in a regulated trade.

CERTIFICATION PROCESS

To become certified in one or more of the 50 regulated trades, an application must be made to the CILB/PBC, located at **2300 North Jog Road, Suite 2W-61, West Palm Beach, FL 33411-2741**. Please contact the office for specific deadlines.

Applicants must meet certain criteria, such as verifiable work experience, and have good credit and financial responsibility.

Application requirements and fees vary depending on the certification category.

Once approved by the CILB/PBC, the applicant is eligible to take a competency examination. Specific courses are available for certain trades.

RECIPROCITY & RENEWAL

Reciprocity

Palm Beach County has reciprocity with more than 50 other cities and counties in the State of Florida.

Persons certified in other cities or counties in the State of Florida that have a written reciprocal agreement with Palm Beach County are eligible for certification here, provided they have met the County's minimum requirements.

Renewals

The CILB/PBC requires that contractors renew their certificates every two years. Proof of general liability insurance, workers' compensation or an exemption, a surety bond, and a local business tax receipt are necessary to maintain certification and to operate a construction business.

