LIVE COVERAGE
Board of County Commissioners
Watch Every Meeting LIVE!

Those Who Care
Pathways to Prosperity - Kem Bush
Community Partners of South Florida — Jaime Brown and Kelly Powell
West Palm Beach Housing Authority — Linda Odum

Behind The Star
PBSO & New Technology: Project Lifesaver

Special Edition
Planning for Success
Interview with Whitney Carroll, Director of Planning, Zoning & Building

PLANNING, ZONING AND BUILDING DEPARTMENT
Teamwork, Quality & Efficiency!

WHERE TO WATCH PBC TV:

- Comcast® Xfinity® Channel 20
- AT&T® U-verse® Channel 99
- Hotwire® Fision® Digital Access Channel 20
- Breezeline™ Channel 76

Watch live online or view our latest online programs anytime on demand at www.pbc.gov
**LEGEND:**
- **Meetings**
- **Community Bulletin Board**
- **Locally Produced Show**
- **Show Produced by External Source**
- **New Show**
- **Classic Arts Showcase**

**SUNDAY**
- **TOWN HALL MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
  - 3:00 p.m.
  - 4:00 p.m.
  - 5:00 p.m.
  - 6:00 p.m.
  - 7:00 p.m.
  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.

**MONDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
  - 3:00 p.m.
  - 4:00 p.m.
  - 5:00 p.m.
  - 6:00 p.m.
  - 7:00 p.m.
  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.
- **COMMISSION MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
  - 3:00 p.m.
  - 4:00 p.m.
  - 5:00 p.m.
  - 6:00 p.m.
  - 7:00 p.m.
  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.

**TUESDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
  - 3:00 p.m.
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  - 6:00 p.m.
  - 7:00 p.m.
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  - 9:00 p.m.
  - 10:00 p.m.
- **COMMISSION MEETINGS**
  - 9:00 a.m.
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  - 2:00 p.m.
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  - 6:00 p.m.
  - 7:00 p.m.
  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.

**WEDNESDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
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  - 6:00 p.m.
  - 7:00 p.m.
  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.
- **COMMISSION MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
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  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.

**THURSDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
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  - 10:00 p.m.
- **COMMISSION MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
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**FRIDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
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  - 9:00 p.m.
  - 10:00 p.m.
- **COMMISSION MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
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  - 2:00 p.m.
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  - 8:00 p.m.
  - 9:00 p.m.
  - 10:00 p.m.

**SATURDAY**
- **COMMUNITY BOARD MEETINGS**
  - 9:00 a.m.
  - 10:00 a.m.
  - 11:00 a.m.
  - 12:00 noon
  - 1:00 p.m.
  - 2:00 p.m.
  - 3:00 p.m.
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  - 6:00 p.m.
  - 7:00 p.m.
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  - 9:00 p.m.
  - 10:00 p.m.

**Special Edition**
- Tune in for an engaging and in-depth show featuring Planning, Zoning and Building Director Whitney Carroll. It’s an interesting interview about more that certifications and permits. Watch “Special Edition” as we take you for an up-close look at Palm Beach County’s FDR department and its role in helping residents build the future of Palm Beach County.

**Those Who Care**
- Palm Beach County works with and supports a number of nonprofit organizations to help meet the needs of residents. PBC TV and the PBC Community Services Department profiles these critically important agencies in a series of "Those Who Care" programs. All month you’ll learn one of the groups offers a service or program that benefits you or someone you know.

**Behind The Star**
- On this month’s episode of “Behind the Star,” we look at the new technology being used by the Palm Beach County Sheriff’s Office to find a missing person. The episode is called “Project Lifesaver” and it can be used to track a wandering juvenile, a senior citizen with Alzheimer’s or anyone who may be missing. PBC TV News continues to honor Women’s History Month, by putting the spotlight on the only二期�名的警察在佛州山担任员。Meet this outstanding employee who is a testament of strength and leadership in PBC TV.

**PBC TV Community Bulletin Board**
- Tune in weekdays and weekends for a “one-stop-shop” for all the latest information on county programs and services, job listings, announcements, special events and more – delivered every day right to your TV!

**What would you like to see on PBC TV?**
- If you have questions, comments or suggestions on PBC TV programming, please contact us. You can give us a call at 561-355-4573, or contact us online at pbcgov. Welcome your feedback!

**PBC Board of County Commissioners Meetings**
- PBC Board of County Commissioners Meetings are presented live on 1st and 3rd Tuesdays.
- PBC Planning Commission Meetings are presented live on the 2nd Fridays, preempting regular programming.
- PBC Zoning Meetings are presented live on the 1st and 4th Thursdays, preempting regular programming on those days.
- PBC Commission on Ethics Meetings are presented live on 1st Thursdays, preempting regular programming on those days.
- PBC School Board District Meetings and Workshops are presented live on Wednesdays, preempting regular programming.
<table>
<thead>
<tr>
<th>SUNDAY</th>
<th>MONDAY</th>
<th>TUESDAY</th>
<th>WEDNESDAY</th>
<th>THURSDAY</th>
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<td></td>
<td></td>
<td>BCC Board Meeting</td>
<td>School District Workshop &amp; Special Meeting</td>
<td>Zoning Commission Hearing</td>
<td>Commission on Ethics Meeting</td>
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<td>4:02 BCC Board Meeting</td>
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<td>1:30 PM Commission On Ethics Meeting</td>
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<td>4/02 BCC Board Meeting</td>
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<td>BCC Workshop</td>
<td>School District Regular Board Meeting</td>
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<td>BCC Zoning Hearing</td>
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<td>4/04 Commission On Ethics Meeting</td>
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<td>BCC Zoning Hearing</td>
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Dear Palm Beach County Residents,

We are absolutely thrilled to have the Planning, Zoning, and Building Department (PZB) featured in this month's edition of the Channel 20 Program Guide! At the heart of our County's operations, PZB stands tall as one of the largest departments, boasting six distinct yet interconnected divisions, and a workforce of over 350 dedicated individuals.

The following is a brief overview of our divisions:

- **Administration**: Spearheading the helm, our Administration Division handles administrative procedures including public records requests.
- **Building**: Ensuring the safety and integrity of our community's structures, our Building Division administers building codes, safeguarding life and property.
- **Code Enforcement**: Upholding the highest standards of living, our Code Enforcement Division enforces land development regulations and ordinances, preserving the essence of our neighborhoods.
- **Contractors Certification**: With an unwavering commitment to citizen protection, our Contractors Certification Division implements enforcement programs, curbing any unlawful practices that may endanger our residents.
- **Planning**: Pioneering the path towards sustainable growth, our Planning Division orchestrates comprehensive strategies encompassing environmental sustainability, workforce housing, transportation, and the preservation of our rich historical resources.
- **Zoning**: Guiding the prudent utilization of land, our Zoning division ensures the harmonious development of our landscape, expeditiously reviewing development applications to uphold the community's vision.

Service excellence is at the core of everything we do. We take immense pride in delivering efficient and effective services to our valued stakeholders, including you! We are committed to continuously refining our processes, enhancing our website, increasing public outreach efforts, and expanding our online services to better serve your needs.

Moreover, we’re delighted to share our plans for the grand celebration of PZB’s impending 70th Anniversary in May 2027 (established on 5/13/1957). Embarking on a journey down memory lane, we’re planning an installation at our offices, featuring a historical perspective of our department’s evolution since its inception.

For the latest updates and invaluable resources, be sure to explore our website at www.pbcgov.org/pzb, where you’ll find a wealth of information, recent announcements, and more. Don’t forget to connect with us on social media for real-time updates and engaging content!

At PZB, excellence is not just a goal; it’s our commitment to you and our community.

Whitney Carroll

Whitney Carroll, Esq., AICP Executive Director
Planning, Zoning and Building Department
CONTRACTORS CERTIFICATION DIVISION

Tips and Warning Signs When Hiring a Contractor:

- Contractor prefers to work on weekends or after hours
- Requests a large down payment
- Oral contract only
- Advertisements without contractor license number
- Unable to provide a certificate of insurance
- Someone other than the contractor obtains the permit

We assist our residents in preventing $1000s in would-be losses!

REGULATE contractors through a certification program countywide including most municipalities

ENSURE contractors have technical skills and business stability to perform work

MONITOR/INVESTIGATE/PROSECUTE unlawful activities to minimize monetary and emotional impacts on residents

PARTNER with city and state law enforcement officials

Contact us to check if a contractor is licensed and insured:

- 561-233-5525
- In-person at 2300 N. Jog Rd, 2nd fl. West Palm Beach
- www.pbc.gov/pzb/contractors or scan below

DID YOU KNOW?

Hiring a licensed contractor is not just a good idea, it’s the law!
CODE ENFORCEMENT DIVISION

How to file a complaint or for compliance assistance:

- Call: 561-233-5500
- Email: pzbcode@pbcgov.org
- In-person: 2300 N. Jog Rd, West Palm Beach (2nd Fl.)
- Online: www.pbc.gov/pzb or scan below

Frequent Residential Violations

☑ Yard maintenance (i.e., grass height (7” max))
☑ Open storage
☑ Swimming pool barrier and water clarity
☑ Unpermitted improvement projects (building permits are required for certain home improvement projects)

BUILDING DIVISION

Online information:

- 24/7 online permit submittal
- Permit tracking
- Fees
- Inspection information

and so much more (scan below).

- Online: www.pbc.gov/pzb/building
- In-person: 2300 N. Jog Rd, West Palm Beach (1st Floor)
- Call: 561-233-5100-press 1, then *
- Email: pzb-bld-premitassist@pbc.gov

Projects requiring a permit - scan:

FACTS AND FIGURES FOR 2023

72,965 permits issued

Over $27.5 million in permit revenue
Over $2.5 billion in construction permitted
535 multi-family and 1,886 single family unit starts

Projects not requiring a permit - scan:
ZONING ON-CALL

We are responsible for our Comprehensive Plan which is the framework for land use patterns in unincorporated Palm Beach County. The overall objective is to maintain and protect our unique qualities and characteristics.

PLANNER ON-CALL

Need help with a conceptual plan?
Schedule an appointment with a planner on-call to review your properties future land use designation.
Call: 561-233-5343
Email: pzb-planpoc@pbc.gov or scan above

WORKFORCE HOUSING

The county’s workforce housing program is intended to increase housing opportunities for persons employed in the area who keep the community viable. The program is mandatory for residential developments with 10 or more units in the Urban/Suburban Tier.

For more details on how the program works including available for-rent or sale units, scan below:

ZONING ON-CALL

Please contact us with general zoning questions such as setbacks, business tax receipt sign-offs and more.

In-person Monday - Friday from 8:30 am to 4:30 pm at:
2300 N. Jog Road
West Palm Beach
(2nd Floor East Wing)

Email: pzb-zonepoc@pbc.gov
Call: 561-233-5200

TREE REMOVAL GUIDELINES

Trees are essential to a healthy community.
Please know that a tree removal and replacement permit may be required if you are planning on removing a tree(s).

Email us prior to any removal at pzb-zone-landscape@pbc.gov.
PUBLIC OUTREACH

Some topics include:

- how to obtain or check the status of a building permit
- projects requiring a building permit
- tips on hiring a contractor and confirming they are licensed and insured
- code enforcement compliance
- lien/fine, open building permits and code enforcement violation searches
- historic and archaeological presentations
- comprehensive plan: the process for land use changes

For more information, contact:
Lucia Bonavita, Public Info. Services Manager
lbonavita1@pbcgov.org
561-233-5583

FREQUENTLY ASKED QUESTIONS

Q. I want to have a garage sale (aka yard sale), do I need a permit?
A. No permit is required for residents for up to two garage sales a year (no longer than 72 hours each) in unincorporated Palm Beach County.

Q. I am purchasing a property in the county and want to make sure there are no outstanding liens/fine, open permits or code enforcement open violations.
A. Call our Search Services section at 561-233-5001 or scan QR Code for information on how to conduct a search. It’s a smart way to protect yourself.

Q. The Planning, Zoning and Building Department is such a large department. Is there a general information number that I can call for assistance?
A. Yes! Please call our main number at the Administration Division at 561-233-5000 and someone will be able to provide you with assistance or direct your call to the appropriate division.
Writers LIVE!, the Library’s flagship author event series, returns for another season of bringing the community together with authors and their books.

Visit www.pbclibrary.org/writers-live-2024 for the most up-to-date schedule and event registration.

Mary Kubica
New York Times bestselling author, Mary Kubica, discusses her latest thriller about an ICU nurse uncovering a patient’s frightening past, “She’s Not Sorry.”
Sat, Apr 06, 3:30 pm - 4:30 pm
Hagen Ranch Road Branch
14350 Hagen Ranch Road, Delray Beach, 33446
561-641-9100

Jennifer Keishin Armstrong
From the New York Times bestselling author of “Seinfeldia,” Jennifer Keishin Armstrong discusses her newest book, “So Fetch,” the story of one of the most iconic teen comedies of all time, “Mean Girls,” and how it defined a generation.
Tue, Apr 16, 6:00 pm - 7:00 pm
Gardens Branch
11303 Campus Drive, Palm Beach Gardens 33410
561-626-6133

James L. Barry
Sat, Apr 20, 11:00 am - 12:00 pm
Lantana Road Branch
4020 Lantana Road, Lake Worth 33462
561-304-4500

Abbi Waxman
USA Today bestselling author, Abbi Waxman, discusses her hilarious and insightful new novel, “Christa Comes Out of Her Shell.”
Sat, Apr 27, 2:00 pm - 3:00 pm
Wellington Branch
1951 Royal Fern Drive, Wellington, 33414
561-790-6070

AARP: Bring current tax documents and 2022’s completed tax returns.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Gardens Branch</td>
<td>11303 Campus Drive</td>
<td>(561) 626-6133</td>
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<tr>
<td>Hagen Ranch Road</td>
<td>14350 Hagen Ranch Road</td>
<td>(561) 894-7500</td>
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<tr>
<td>Okeechobee Blvd Branch</td>
<td>5689 Okeechobee Blvd</td>
<td>(561) 233-1880</td>
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<tr>
<td>Greenacres Branch</td>
<td>3750 Jog Road Greenacres 33467</td>
<td>(561) 641-9100</td>
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<tr>
<td>West Boca Branch</td>
<td>18685 State Road 7 Boca Raton 33498</td>
<td>(561) 470-1600</td>
</tr>
<tr>
<td>Belle Glade Branch</td>
<td>725 NW 4th Street Belle Glade 33430</td>
<td>(561) 996-3453</td>
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<tr>
<td>Main Library</td>
<td>3650 Summit Blvd West Palm Beach 33406</td>
<td>(561) 233-2600</td>
</tr>
<tr>
<td>West Boynton Branch</td>
<td>9451 Jog Road Boynton Beach 33437</td>
<td>(561) 734-5556</td>
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Don’t get stuck with a lump sum property tax payment!

Pay your property tax in
FOUR INSTALMENTS

<table>
<thead>
<tr>
<th>Payment Schedule</th>
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<tbody>
<tr>
<td>Payment 1</td>
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<tr>
<td>June 30* or July 31, 2024</td>
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<td>Payment 2</td>
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<td>September 30, 2024</td>
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<td>Payment 3</td>
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<td>December 31, 2024</td>
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<td>Payment 4</td>
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<td>March 31, 2025</td>
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For more information visit www.pbctax.com/ipp

SCAN TO APPLY!

Installment Payment Plan Eligibility

Your estimated property tax must total more than $100. Complete application online by April 30, 2024. For new enrollees, the Installment Payment Plan (IPP) goes into effect for the 2024 property taxes not your current 2023 bill.

*Florida Statute extends discount/payment deadlines falling on a Saturday, Sunday or holiday to the next business day.
APRIL 2024 PBC TV PROGRAM GUIDE - WORD SEARCH

Addressing  Contractor  Lien Search  Public Outreach
Agricultural  Planning  Managed Growth  Redevelopment Area
Application  Fees  Online Submittal  Site Plans
Building Codes  Future Land Use  Owner Builder  Street Atlas
Certification  Geographic Data  Palm Beach County  Survey
Code Enforcement  Impact Fee  Permit  Unincorporated
Compliance  Inspections  Plat Maps  Variance
Comprehensive Plan  Insured  Preservation  Violation
Conditional Use  Landscape  Property  Workforce Housing
Construction  License  Projects  Zoning
Blue Gets
- Plastic bottles and containers
  - Lids on; 2 gallons or less
- Food and beverage cans
- Glass bottles and jars
  - Lids off
- Milk and juice cartons
  - Lids on
- Drink boxes
  - No pouches
  - No straws

Please No...
- Plastic bags
- Foam products
- Aluminum foil or pans
- Shredded paper
- Plastic eating utensils or straws
- Paper plates
- Paper towels or napkins
- Coat hangers
- Light bulbs
When in doubt, throw it out.

DO NOT PUT INTO TRASH OR RECYCLING BINS:
- Needles. Call 561-837-5900 for disposal.
- Lithium batteries. Drop at Home Chemical & Recycling Center or retailer near you.
  Visit swa.org/lib to learn more.

Yellow Gets
- Cardboard
  - Flattened
- Newspaper and inserts
  - No plastic bags
- Dry food and pizza boxes
  - No food stains
- Office and school paper
- Cardboard paper rolls
- Mail
- Magazines
- Paper bags

For recycling bins, call 866-NEW-BINS.
(639-2467)

* This cart is only available to multi-family complexes.
** This bin is provided for curbside collection.
Are You A Veteran?

Veteran Services serves military veterans and their dependents, including Merchant Marines and other auxiliaries, in developing and filing claims and appeals with the Department of Veterans Affairs.

County Veteran Service Officers are veterans who have been specially trained to act on behalf of veterans, & maintain accreditation and certification through the Department of Veteran Affairs.

**Services Provided**
- Compensation
- Pension
- Education
- Aid and Attendance or Household Benefits
- Medical Care
- Home Loan Guaranty
- Burial Benefits
- Income Verification
- Information and Referral

**State Benefits**
- Homestead Tax Exception
- State Veteran Nursing Homes and Assisted Living Facilities
- Special Motor Vehicle License Plate
- Certification of Discharge Papers
- Identification Cards
- Fishing Licenses
- Preference in Employment

**Office Hours**
Monday - Friday 8:00 am - 5:00 pm
Call for Outpost Locations: 561-355-3084

**Administrative Office**
810 Datura Street
West Palm Beach, FL 33401
CSD-VeteranServices@pbc.gov
www.pbc.gov/communityservices

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**BUSINESS REPLY MAIL**
FIRST-CLASS MAIL PERMIT NO. 1238 WEST PALM BEACH FL
POSTAGE WILL BE PAID BY ADDRESSEE

PBC TV CHANNEL 20
PUBLIC AFFAIRS DEPARTMENT
PALM BEACH COUNTY BCC
PO BOX 1989
WEST PALM BEACH, FL 33402-9881

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**Word Search Answer Key**

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T G O J J U W T I M R E P G N O G U P U Y G M X O H L X T D S H H Q W N L 
N A R R U G H J C B N D A F G A R H G M E Q R W Q R E W X M P U A 
E W O X I K Z R X X Y D I A Z E N A M A W Q E W Y O S P I K B O Q P M N N A 
C X R Z T D S C I Y O O M T G G A O G W E K H R N Q N O U S Z H I U C X P 
R T C F A T S E U D O M P L H J X W F P I R O Y E E J T E J R A O S 
O K E I V W D R N U S R A E E T C P A I Y W X G R Z O C S G P X K R Q N J 
N N O A E E T I I D O S T P E S P A C S D N A L N O T A C L L P A 
E L U D S J A F T A T T F O X E I Z O E Y C H A I Y L I C E N S E C N Q 
C O G T A U R T I C D W G E P Q C P I G D Y O Y S M B X E G P R S R B M 
Q K H H I N C O J H V Q Y E V U A T M M C I T M J L R K F N J B O Y C T F 
Y Y T K S D U O X H W A T H E Q U X S L M Z A T S U A K T B O O R Z R P 
T T R F X P Q I L W D I T T H K G D C C P B O V R N B L N R J U X M D O 
K O N O X F E I O C E T C F E Q S G P O J E U T E O G U E T T Q J C W L 
Q L U U O I A C I W J R R L B I F O B D X T S C R E C C S T R W P E I A 
N I D E R S R C N W W N D B C U R E T G T R V C B Q A L R L L H Z I G H S 
S E Q F M H A D R T B Q O I K W L K K I Z V E P A K P M I O T Q F Y D Z J 
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Please complete the information below and mail or fax to (561) 656-7523

1. Did you know that there is a 24/7 online building permit application portal?
   ❑ Yes   ❑ No

2. Did you know that contractors need to be licensed and insured?
   ❑ Yes   ❑ No

3. Did you know that you can meet with a planner to review your property’s future land use designation?
   ❑ Yes   ❑ No

4. Did you know that the Planning, Zoning and Building Division has an archaeologist?
   ❑ Yes   ❑ No

5. Did you know the county has a workforce and affordable housing program?
   ❑ Yes   ❑ No

Comments:
____________________________________________________________________________________________________
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