



# News Release

**Department of Planning,  
Zoning & Building**

2300 North Jog Road  
West Palm Beach, FL 33411-2741  
(561) 233-5000

Planning Division 233-5300  
Zoning Division 233-5200  
Building Division 233-5100  
Code Enforcement 233-5500  
Contractors Certification 233-5525  
Administration Office 233-5005  
Executive Office 233-5228  
[www.pbcgov.com/pzb](http://www.pbcgov.com/pzb)



**Palm Beach County  
Board of County  
Commissioners**

Dave Kerner, Mayor

Robert S. Weinroth, Vice Mayor

Hal R. Valeche

Gregg K. Weiss

Mary Lou Berger

Melissa McKinlay

Mack Bernard

**County Administrator**

Verdenia C. Baker

*"An Equal Opportunity  
Affirmative Action Employer"*

Official Electronic Letterhead

FOR IMMEDIATE RELEASE ON:

March 23, 2020

## CONTRACTORS CERTIFICATION DIVISION

**OPEN - via Telephone (561) 233-5525  
& thru the Online Portal**

<https://www.pbcgov.org/ePZB.Admin.WebSPA/>

Please be advised that effective immediately, Palm Beach County Planning, Zoning & Building's **Contractors Certification Division remains operational, but is closing the lobby to the public and will operate via telephone and the online portal only**, until further notice.

Applicants and Customers will have a box available to drop off applications and complaints. All insurances or enrollment updates must be processed via the contractor's online account. Pin numbers are accessible via your online account or contractor must call the office to obtain.

**This relates to contractors and all walk-in customers.**

Customers and/or respondents that need to meet with a Contractors Certification staff must first contact that staff member by phone or via email.

Thank you.