



## **Charles Frazier**

### **Director Support Services**

Charles D. Frazier is the Assistant Director/Director of Support Services and the Equal Employment Opportunity (EEO) Officer of Palm Tran, Inc., the public transit agency serving Palm Beach County, Florida with a fleet of 150 buses and providing more than 11 million rides annually. He assists in the oversight of both fixed-route and paratransit transportation operations and directs the performance of the Support Services Division, which includes: information technology, facilities, security, public relations, marketing and customer service.

Charles is a 2013 graduate of Leadership Palm Beach County (LPBC) and was elected by his class to the LPBC Board of Governors. He served as LPBC Treasurer in 2014 and 2015, the 1st Vice President in 2016 and 2017 and is the current President of the organization.

His career in public service started in 2000 when he joined Palm Beach County's Community Services department. In 2001 and 2002 respectively, Charles was awarded the Team Player of the Year Award and the Support Services Award for his significant dedication to the Head Start program. In 2004, he was recognized with the County Administrator's Golden Palm Award for his extensive work benefitting the Division of Senior Services.

In 2005, Charles was promoted to the Information Systems Services department where he served as project manager for the network services division. Charles led several important technology initiatives and was again recognized that year with the County Administrator's Golden Palm Award for his influential work for the Public Defender's Office and Palm Beach County Sheriff's Office (PBSO).

In 2009, Charles was promoted to the Director of Electronic Services & Security in the Facilities Development & Operations Department where he led a cross-functional transition team in the research, design and implementation of PBSO's video visitation system.

Charles started his professional career as an English language consultant in Fukuoka, Japan developing public school curricula for the Japanese Education Consulate. He is a graduate of Gonzaga University in Spokane, Washington and earned a degree in Management Information Systems and Finance.