PassWeb Overview for Palm Tran Connection Users
How to access the PASSWeb website

Go to http://passweb.palmtran.org
- OR -

Visit http://PalmTran.org click on Connection and you can click the link:
Getting Started!
This is the Home Page
Select “My Profile” in the left panel.
Review Your Information

- **Client ID**: 53474
- **Client Name**: YOSEMITE SAM
- **Client eligibility**: Eligible until 13/09/2020
- **Email Address**: *
- **Address**: 50 S MILITARY TRL, WEST PALM BEACH, FL 33415
- **Phone Number**: 561-649-9848

(update button)
To Reserve a trip - Select “Book Trip”
Fill in the “Pickup Details”

<table>
<thead>
<tr>
<th>Book Trip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Book Again (Optional)</td>
</tr>
<tr>
<td>Select a Recent Booking</td>
</tr>
<tr>
<td>Pickup Details</td>
</tr>
<tr>
<td>Pickup Address  *</td>
</tr>
<tr>
<td>Dropoff Details</td>
</tr>
<tr>
<td>Dropoff Address  *</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date and Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trip Date  *</td>
</tr>
<tr>
<td>Tue, Mar 5</td>
</tr>
<tr>
<td>Trip Type</td>
</tr>
<tr>
<td>Pick me up at</td>
</tr>
<tr>
<td>5:15 AM</td>
</tr>
</tbody>
</table>
Confirm the Booking

Your trip is not scheduled unless you confirm the booking

Trip Details

- Date: Thu, Mar 7
- Requested Dropoff Time: 1:30 PM
- I will be bringing:
- Payment option: Cash or ticket
- Booking Purpose: Education

Pickup Details

- (561) 649-9848 x
- M-F 8a-4:30p. GUN CLUB RD AND MILITARY TRAIL - NE CORNER. SOUTH OF SOUTHERN BLVD. TWO STORY BUILDING

Dropoff Details

- (561) 649-9838 x
- LAKE SHORES DR AND LAKE SHORE DR IS THE SAME AS NW 9TH ST, WEST OF N SWINTON AVE. LOOK FOR SIGNS. IN LAKE IDA EAST PARK.
Book Return Trip or Another Trip

Your trip was booked and scheduled successfully. The booking ID is 17750457.
Cancel a Trip
Cancelling a Trip

Trip Details

Date: Thu, Mar 7
Status: Scheduled

Payment Option: Cash or ticket
Booking Purpose: Education

Pickup Details:
- Scheduled Pickup Window: 12:00 PM to 12:30 PM
- 5616499848

Dropoff Details:
- 5616499848

CANCEL TRIP
Cancel Trip

Cancellation Reason
Do not need trip!
Are you sure you want to cancel?
NO
YES

Trip Details

Date: Thu, Mar 7
Status: Scheduled
Payment Option: Cash or ticket
Booking Purpose: Education
Trip Cancelled Successfully!
Check Trip that was Cancelled
This section provides users with definitions for some of the common terms that are used with this application.

- **Scheduled**: The trip has been booked and scheduled successfully.
- **Unscheduled**: The trip has been booked successfully but has not been scheduled yet.
- **No Show**: The trip is a No Show if you did not show up at the scheduled pickup time.
- **Arrived**: The vehicle has arrived at the pickup location.
- **Cancelled**: The trip has been cancelled.
Vehicle ETA and Driver Information

Trip Details

Your ride is estimated to arrive in 21 minutes

Ride Information

Vehicle Number: 5713 MA
Driver Name: JOSEPH TOUSSAINT MA
Driver Badge Number: 7182
While On Board

Trip Details

In Transit

Pickup Location
CLIENT HOME

Drop Off Location
ALZHEIMERS COMMUNITY CARE - LAKE WORTH, 1615 LAKE AVE, LAKE WORTH, FL, 33460
Select “Feedback” to send a message
How to exit PassWeb

- Click on the 'Sign Out' option.