10166659 2008 FORD ESCAPE Suv, Mid Size, Hybrid, 4X2 Workorder: 735546 Meter: In Date: 03/13/2007 Closed: 03/13/2007 Problem: WASH VEHICLE - Wash Vehicle - Pre-delivery Inspection Labor: 137.50 Hours 2.50 Parts: 0.00 Total: 137.50 Workorder: In Date: 735559 Meter: 03/13/2007 Closed: 03/13/2007 Problem: 001 WASH TICKET ISSUED OUT 03/13/07 - 001 Wash Ticket Issued Out 03/13/07 Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 Workorder: 737866 Meter: In Date: 04/27/2007 Closed: 04/30/2007 Problem: 002 WASH TICKETS ISSUED OUT 04/27/07 - 002 Wash Tickets Issued Out 04/27/07 Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 Workorder: 746598 Meter: 3864 In Date: 11/01/2007 Closed: 11/05/2007 Problem: P.M. SERVICE. - Perform Pm Service **Parts List** Qty - Shop Supplies **Shop Supplies** 1.00 Ca10170 Air Filter Lbf Af3601 Wix 49187 1.00 FI-2017b Oil Filter Ford/motorcraft Only 1.00 5w20 Engine Oil 5.00 Hours 2.00 Labor: 120.00 Total: 141.32 Parts: 21.32 Workorder: 836755 Meter: 0 In Date: 04/08/2008 Closed: 04/09/2008 Problem: 001 WASH TICKET ISSUED OUT 04/08/08 - 001 Wash Ticket Issued Out 04/08/08 Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 838183 05/07/2008 Workorder: Meter: 7404 In Date: Closed: 05/12/2008 Problem: P.M SERVICE, SEE NOTE - Pm Service **Parts List** Qty - Replace All 4 Cracked Leaking Valve Stems. **Shop Supplies** 1.00 - Complaint:right Cv Noise.test Drive,inspect Axles Ck Front FI-2017b Oil Filter Ford/motorcraft Only 1.00 End No Problems This Time. 3296 Fuel Filter Frm G3850 1.00 - Shop Supplies 5w20 Engine Oil 5.00 Hours 4.00 Labor: 240.00 Total: 263.14 Parts: 23.14 In Date: Workorder: 838215 05/07/2008 Meter: 0 Closed: 05/07/2008 Problem: 001 WASH TICKET ISSUED OUT 05/07/08 - 001 Wash Ticket Issued Out 05/07/08

Labor: 0.00

Parts: 0.00

Total: 0.00

Hours 0.00

Workorder: Problem:	848356 P.M SER	VICE	Meter:	11678			In Date:	12/17/2008	Closed:	12/18/2	800
- Pm Service						Parts Lis	st				Qty
- Rotate And	Hi Speed	Baland	ce 4 Tires	s.fill W/nitroge	en	Shop Su	pplies				1.00
- Shop Supplies					FI-2017b	Oil Filter F	ord/motorcraf	t Only		1.00	
						3296 Fu	el Filter Fri	m G3850			1.00
						5w20 En	gine Oil				5.00
						Ww-120	2 Wiper Bla	ade (motorcraf	t)		1.00
						Ww-2046	6 Wiper Bla	ade (motorcraf	t)		2.00
		Hours :	3.00		Labor:	180.00	Parts:	74.84	Total:	254.84	
Workorder: Problem:	941327 P.M serv	ice	Meter:	14891			In Date:	07/28/2009	Closed:	08/04/2	009
- P.m service						Parts Lis	st				Qty
- Repair R/r ti	re, rotate	& bala	nce all fo	ur tires.		Shop Su	pplies				1.00
- Shop Suppli	ies					Ca10170) Air Filter L	_bf Af3601 Wi	x 49187		1.00
						FI-2017b	Oil Filter F	ord/motorcraf	t Only		1.00
						5w20 En	gine Oil				5.00
		Hours :	4.00		Labor:	240.00	Parts:	21.86	Total:	261.86	
- 3 - Wash tic	. ,	Hours :			Labor:	0.00	Parts:		Total:		
Workorder: Problem:	1001962 P.M serv		Meter:	16781			In Date:	02/24/2010	Closed:	02/28/2	010
- P.m. Service	Э.					Parts Lis	st				Qty
- Shop Suppli	ies					Shop Su		1.00			
						FI-2017b	Oil Filter F	ord/motorcraf	t Only		1.00
						3296 Fu	el Filter Fr	m G3850			1.00
						5w20 En	gine Oil				5.00
							•	ade (motorcraf	t)		2.00
		Hours :	2.00		Labor:	120.00	Parts:	59.76	Total:	179.76	
Workorder: Problem:	1007988 Check br	ake sy	Meter: stem ligh	18952 nt on.			In Date:	07/27/2010	Closed:	08/30/2	010
- P.m. Service	Э.					Parts Lis	st				Qty
- Check brake				dealer for ma	ster	Shop Su	pplies				1.00
cylinder replac	ce and rec	alibrat	ion.			•		ord/motorcraf	t Only		1.00
- Rotate and I		l four t	ires.			5w20 En					5.00
- Shop Suppli		Hours	5.00		Lobor	300.00	Dorto:	18.91	Totali	318.91	
		ilouis	3.00		Labor.	300.00	rans.	10.91	i Oldi.	310.91	

Workorder: Problem:	1009509 2 - Wash ticke	Meter: et(s) issued	18952 d			In Date:	08/31/2010	Closed:	08/31/20)10
- 2 - Wash ticl	ket(s) issued									
	Houi :	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1009596 Low tire press	Meter: sure light or	19073 n .			In Date:	09/01/2010	Closed:	09/08/20)10
- Repair and b	oalance left rea	ar tire.			Parts L	ist				Qty
- Shop Suppli	es				Shop S	upplies				1.00
	Houi :	rs 1.00		Labor:	60.00	Parts:	2.00	Total:	62.00	
Workorder: Problem:	1102816 P.M. Service.	Meter:	20790			In Date:	03/15/2011	Closed:	03/21/20)11
- Perform pm	service.				Parts L	ist				Qty
- Rotate and I	oalance all fou	r tires.			Shop S	upplies				1.00
- Shop Suppli	es				FI-2017	b Oil Filter F	ord/motorcraf	t Only		1.00
					3296 Fu	uel Filter Frr	m G3850			1.00
					5w20 E	ngine Oil				5.00
					Ww-204	16 Wiper Bla	ide (motorcraf	t)		2.00
					Ww-120	02 Wiper Bla	ide (motorcraf	t)		1.00
	Houi	rs 3.00		Labor:	180.00	Parts:	78.09	Total:	258.09	
Workorder: Problem:	1110721 Pm service	Meter:	22721			In Date:	10/06/2011	Closed:	10/24/20)11
- Perform pm	service.				Parts L	ist				Qty
- Test starting	and charging	system.ba	ttery failed loa	ad test	Shop S	upplies				1.00
after recharge	replace failed.	- Test starting and charging system.battery failed load test after recharge.replace failed battery with new.								1.00
- Rotate and h		battery with	h new.		•	• •	ord/motorcraf	t Only		1.00
	palance all four	•	h new.		FI-2017	• •	ord/motorcraf	t Only		
- Shop Suppli		•	h new.		FI-2017 5w20 E	b Oil Filter F ngine Oil	Ford/motorcraf mtc Bxt-96r)	t Only		1.00
	es	•	h new.	Labor:	FI-2017 5w20 E	b Oil Filter F ngine Oil 96r Battery (I		-	380.08	1.00 5.00
- Shop Suppli Workorder:	es	r tires.	24126	Labor:	FI-2017 5w20 E Group 9	b Oil Filter F ngine Oil 96r Battery (I	mtc Bxt-96r)	-	380.08	1.00 5.00 1.00
- Shop Suppli Workorder: Problem:	es Hour : 1205384 P.M. service.	r tires.		Labor:	FI-2017 5w20 E Group 9 240.00	b Oil Filter F ngine Oil 96r Battery (i Parts:	mtc Bxt-96r) 140.08	Total:		1.00 5.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service	es Hour : 1205384 P.M. service.	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00	b Oil Filter Fingine Oil Of Battery (in Parts: In Date: ist	mtc Bxt-96r) 140.08	Total:		1.00 5.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service - Rotate and b	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si	b Oil Filter Fingine Oil Of Battery (in Parts: In Date: ist	mtc Bxt-96r) 140.08 06/07/2012	Total:		1.00 5.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si 3296 Fu	b Oil Filter Fingine Oil 6 Battery (in Parts: In Date: ist upplies uel Filter Fre	mtc Bxt-96r) 140.08 06/07/2012	Total:		1.00 5.00 1.00 012 Qty 1.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service - Rotate and b	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si 3296 Fu FI-2017	b Oil Filter Fingine Oil 96r Battery (in Parts: In Date: ist upplies uel Filter Frib Oil Filter F	mtc Bxt-96r) 140.08 06/07/2012 m G3850 ford/motorcraf	Total: Closed:		1.00 5.00 1.00 012 Qty 1.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service - Rotate and b	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si 3296 Fu FI-2017 Ca1017	b Oil Filter Fingine Oil 96r Battery (in Parts: In Date: ist upplies uel Filter Frr b Oil Filter F	mtc Bxt-96r) 140.08 06/07/2012 m G3850	Total: Closed:		1.00 5.00 1.00 1.00 1.00 1.00 1.00
- Shop Suppli Workorder: Problem: - P.m. Service - Rotate and b	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si 3296 Fi FI-2017 Ca1017 5w20 E	b Oil Filter Fingine Oil 96r Battery (in Parts: In Date: ist upplies uel Filter Frr b Oil Filter Fro Air Filter Lingine Oil	mtc Bxt-96r) 140.08 06/07/2012 m G3850 ford/motorcraf .bf Af3601 Wiz	Total: Closed: t Only 49187		1.00 5.00 1.00 012 Qty 1.00 1.00 1.00 5.00
- Shop Suppli Workorder: Problem: - P.m. Service - Rotate and b	es Hour : 1205384 P.M. service. e. palance all tires	r tires. rs 4.00 Meter:		Labor:	FI-2017 5w20 E Group 9 240.00 Parts L Shop Si 3296 Fu FI-2017 Ca1017 5w20 E Ww-204	b Oil Filter Fingine Oil 6 Battery (in Parts: In Date: ist upplies uel Filter Fire b Oil Filter Fire 10 Air Filter Lingine Oil 46 Wiper Bla	mtc Bxt-96r) 140.08 06/07/2012 m G3850 ford/motorcraf	Total: Closed: t Only 49187		1.00 5.00 1.00 1.00 1.00 1.00 1.00

Workorder: Problem:	1210145 damage to rea	Meter: r bumper	25228			In Date:	09/27/2012	Closed:	10/23/2012
- damage to re	ear bumper								
Ü	Hours	0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder: Problem:	1301572 Pm service.	Meter:	26333			In Date:	02/13/2013	Closed:	02/28/2013
- Perform pm	service.				Parts L	.ist			Qty
- Rotate and b	alance all four	tires.			5w20 E	ngine Oil			5.00
- Shop Supplie	es				Filter				1.00
					cabin a	ir filter fp51			1.00
					Shop S	upplies			1.00
	Hours	3.00		Labor:	180.00	• •	37.96	Total:	217.96
Workorder: Problem:	1309651 Pm service and	Meter:	28030 amp concern.			In Date:	09/24/2013	Closed:	10/08/2013
- P.m. Service					Parts L	.ist			Qty
- Replace brok	ken left fog lam	p.			5w20 E	5.00			
- Replace and	balance four n	ew tires.			Filter	1.00			
- Complete wh	neel alignment.t	est drive.			Napago	1.00			
- Shop Supplie	es				183407	418 P235-70	Or16		4.00
					Lamp A	sy			1.00
					Shop S	upplies			1.00
						sposal Fee			4.00
	Hours :	3 7.00		Labor:	420.00	Parts:	929.07	Total:	1,349.07
Workorder: Problem:	1310086 2 - Wash ticket	Meter:	28030 d			In Date:	10/04/2013	Closed:	10/04/2013
- 2 - Wash tick	ket(s) issued								
	Hours :	0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder: Problem:	1404839 Pm service	Meter:	30526			In Date:	05/16/2014	Closed:	05/29/2014
- P.m. Service					Parts L	.ist			Qty
- Rotate and b	alance all tires.				5w20 E	ngine Oil			5.00
- Shop Supplie	es				Filter				1.00
					Napago	old Fuel Filte	r		1.00
					Wiper E	Blade			2.00
					Shop S	upplies			1.00
	Hours	3.00		Labor:	180.00	Parts:	52.75	Total:	232.75

Workorder: 1503236 Meter: 32545 Problem: Pm service.Safety recall.	In Date: 03/27/2015 Closed: 05/27/2015
·	
- Pm service.	Parts List Qty
- Test and replace defective latch for lift gate latch for hatch glass.had to remove trim panel to access.	R134a Lv Shop 2 3.00
- Rotate and balance all four tires.	Drier 1.00
- Ac performance and leak test for ac blows warm	Expantion Valve 1.00
air.evacuate system.replace defective ac compressor,drier	New Compressor 1.00
and expansion valve.flush debris from system.vacume and	Seal Kit 1.00
recharge system to specs.replace belt tensioner pulley. - Transport vehicle to and from dealer for safety	5w20 Engine Oil 5.00 Filter 1.00
recalls#14s05 and 14s19	
- Shop Supplies	Napagold Fuel Filter 1.00 Wiper Blade 2.00
	Ww-1202 Wiper Blade M 1.00
	Washer Fluid Concentr 1.00
	Lift Support Glass 1.00
	tensioner pulley asy 1.00
	Latch L / Ftgate Glass 1.00
	Shop Supplies 1.00
Hours 11.00 Labor:	660.00 Parts: 1,077.67 Total: 1,737.67
:	Take i,errier Tetan i,rerier
Workorder: 1600156 Meter: 34493 Problem: Pm service.	In Date: 01/06/2016 Closed: 01/20/2016
- Pm service.	Parts List Qty
- Check starting and charging system.battery failed load test	5w20 Engine Oil 5.00
after recharge.replace defective battery.	Filter 1.00
- Rotate and balance all four tires.	Napagold Air Filter 1.00
- Shop Supplies	Napagold Fuel Filter 1.00
	Wiper Blade 2.00
	Ww-1202 Wiper Blade M 1.00
	Battery 1.00
	Shop Supplies 1.00
Hours 4.00 Labor:	240.00 Parts: 206.33 Total: 446.33
Workorder: 1602869 Meter: 34528	In Date: 03/17/2016 Closed: 03/30/2016
Problem: Will not start. Went to traffic parking lot to jump	
 Diagnose ticking noise from mode door actuator.replace defective actuator. 	Parts List Qty
	Motor Asy 1.00
 Jump start hybrid battery in Vista garage.computer diagnose.code P0a1f and P0a70.drive vehicle repeatedly to charge hybrid battery.clear codes and retest. 	Shop Supplies 1.00
- Shop Supplies	
Hours 4.00 Labor:	240.00 Parts: 52.40 Total: 292.40

Workorder:	1607524	Meter:	34862			In Date:	07/22/2016	Closed:	08/11/20	16
Problem:	P.M. service	and towed	in for no star	t.						
- P.m. Service	e.				Parts Li	ist				Qty
 Pressure test and inspect cooling system.flush and refill system. Diagnose no start.p1a10,p0a70,hybrid battery charge low.drive vehicle to recharge battery. Shop Supplies 					Filter					1.00
					5w20 Er	ngine Oil				5.00
					Wiper B	lade				2.00
					Ww-120	2 Wiper Bla	ide M			1.00
					Coolant	Ford Gold				1.00
					Shop St	upplies				1.00
	Ho :	urs 5.00		Labor:	300.00	Parts:	91.42	Total:	391.42	
Workorder: Problem:	1607539 no power, w	Meter: ont start	34528			In Date:	07/22/2016	Closed:	07/22/201	16
- Tow From: 2 vista	2300 Jog Roa	ad, 4th Floor	parking gara	age To:						
	Ho	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1611953 P.M. service	Meter: and no pov	35507 ver in accel.			In Date:	11/18/2016	Closed:	11/30/201	16
- P.m. Service	е				Parts Li	ist				Qty
- Rotate and	balance tires.	ı			Filter		1.00			
- Shop Suppl	ies				5w20 Er	ngine Oil			5.00	
						ld Fuel Filte	r			1.00
					Wiper B					2.00
					Accufit F					1.00
					Shop Su					1.00
	Ho :	urs 3.00		Labor:	180.00	Parts:	65.81	Total:	245.81	
Workorder:	1612026	Meter:	35369			In Date:	11/22/2016	Closed:	11/22/201	
Problem:	1 - Wash tic					24.0.	,,			16
Problem: - 1 - Wash tic	1 - Wash tic	ket(s) issued				2 4.01	.,,,_		.,,	16
	1 - Wash tic ket(s) issued	ket(s) issued		Labor:	0.00	Parts:		Total:		16
- 1 - Wash tic	1 - Wash tic ket(s) issued	urs 0.00	d 36591	Labor:	0.00			Total:		
- 1 - Wash tic	1 - Wash ticket(s) issued Ho: 1706623 service call	urs 0.00 Meter: to vista gara	36591 age		0.00 Parts Li	Parts:	0.00		0.00	
- 1 - Wash tic Workorder: Problem:	1 - Wash ticket(s) issued Ho : 1706623 service call	urs 0.00 Meter: to vista gara	36591 age			Parts: In Date:	0.00		0.00	17

Workorder: Problem:	1706624 P.M. service	Meter: and had to	36601 jump start.			In Date:	07/06/2017	Closed:	07/10/2	017
- P.m. service	9.				Parts L	ist				Qty
- Check batte	ery and chargin	g system.c	harged batter	y and	Oil Filte	r				1.00
retest Found ok.						ngine Oil				5.00
High speed balance all four tires.nitro filled.Shop Supplies						Fluid Conce	entr			1.00
						upplies				1.00
	Hou :	rs 3.50		Labor:	210.00	Parts:	22.61	Total:	232.61	
Workorder: Problem:	1712764 P.M. service	Meter: and towed	38290 in forno start.			In Date:	12/29/2017	Closed:	01/04/2	018
- P.m. service	э.				Parts L	ist				Qty
- Check batte	ery and chargin	g system.a	fterfully charg	jing	5w20 E	ngine Oil				5.00
•	load test .repla		-		Oil Filte	r				1.00
	replace both d		er tie rod end	S.	20in Ex	actfit-beam				2.00
	d rotate all four				12in Ex	actfit-rear				1.00
· ·	lignment and r	oad test.			Battery				1.00	
- Shop Suppl	ies				Tie Roo	d End				2.00
					Shop Si	upplies				1.00
	Hou :	rs 7.50		Labor:	450.00	Parts:	270.52	Total:	720.52	
Workorder: Problem:	1712783 No start/PM	Meter:	38127			In Date:	12/29/2017	Closed:	12/29/2	017
- Tow From: 2	2300 Jog Rd ⁻	Γο: Lv sho								
	Hou :	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1803930 Right rear tire	Meter: e going flat.	38854			In Date:	04/16/2018	Closed:	04/18/2	018
- Repair right	rear tire and b	alance .			Parts L	ist				Qty
- Shop Suppl	ies				Shop Si	upplies				1.00
	Hou :	rs 1.00		Labor:	60.00	Parts:	2.00	Total:	62.00	
Workorder: Problem:	1805662 Towed in for	Meter: no start.	39074			In Date:	06/04/2018	Closed:	06/05/2	018
Computer dia retest. Vehicle	nybrid battery . gnoise ,codes e needs to be o	P0a7d, P1	a10 .clear cod		Parts L Shop Si					Qty 1.00
- Shop Suppl		rs 1.00		Labor:	60.00	Parts:	2.00	Total:	62.00	
Workorder:	1805706	Meter:	38950			In Date:	06/04/2018	Closed:	06/05/2	018
	NO Start Contact: Rod						· - -			
- Tow From:	2300 Vista Ga	•								
	Hou	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
	:									

Workorder: Problem:	1806540 P.M. Service	Meter: e.Detail	39207			In Date:	06/26/2018	Closed:	07/03/2018
- P.m. service).				Parts L	ist			Qt
- Balance and rotate all four tires.					Filter				1.00
- Shop Supplies					5w20 E	5.00			
					12in Ex	actfit-rear			1.00
					20in Ex	actfit-beam			2.00
					Shop S	upplies			1.00
	Hou :	urs 3.00		Labor:	180.00	Parts:	56.21	Total:	236.21
Workorder: Problem:	1806695 1 - Detail Ve	Meter: hicle Wash	39074 Ticket(s) Iss	sued		In Date:	06/29/2018	Closed:	06/29/2018
- 1 - Detail Ve	hicle Wash T	icket(s) Issu	ied						
	Hou :	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder: Problem:	1808083 Towed in for	Meter: no start.	39220			In Date:	08/07/2018	Closed:	08/09/2018
- Jump start h	ybrid battery	. Computer	scan . Clea	r codes	Parts L	ist			Qt
and drive to che often to mainta	narge hybrid b	oattery . Nee			Shop S	upplies			1.00
- Shop Suppli	es								
	Ho:	urs 1.00		Labor:	60.00	Parts:	2.00	Total:	62.00
Workorder: Problem:	1808154 No Start	Meter:	39207			In Date:	08/07/2018	Closed:	08/08/2018
- Tow From: 2	2300 Jog Rd ⁻	Top Floor T	o: Lv shop						
	Hou	urs 0.00	·	Labor:	0.00	Parts:	0.00	Total:	0.00