10195522 2015 FORD ESCAPE Suv, Mid Size, 4X4

|                        |                           | 10195                  | 522           | 2015 FORD E | SCAPE S | Suv, Mid Siz   | ze, 4X4    |         |            |
|------------------------|---------------------------|------------------------|---------------|-------------|---------|----------------|------------|---------|------------|
| Workorder:<br>Problem: | 1410870<br>1061 - Pre De  | Meter:<br>elivery Insp | 191<br>ection |             |         | In Date:       | 10/30/2014 | Closed: | 10/30/2014 |
| - Pre Delivery         | Inspection                |                        |               |             |         |                |            |         |            |
|                        | Hour<br>:                 | rs 2.00                |               | Labor:      | 120.00  | Parts:         | 0.00       | Total:  | 120.00     |
| Workorder:<br>Problem: | 1500034<br>1 - Wash ticke | Meter:<br>et(s) issued | 3227<br>d     |             |         | In Date:       | 01/02/2015 | Closed: | 01/02/2015 |
| - 1 - Wash tic         | ket(s) issued             |                        |               |             |         |                |            |         |            |
|                        | Hour<br>:                 | rs 0.00                |               | Labor:      | 0.00    | Parts:         | 0.00       | Total:  | 0.00       |
| Workorder:<br>Problem: | 1500441<br>1 - Wash ticke | Meter:<br>et(s) issued | 3828<br>d     |             |         | In Date:       | 01/13/2015 | Closed: | 01/13/2015 |
| - 1 - Wash tic         | ket(s) issued             |                        |               |             |         |                |            |         |            |
|                        | Hour<br>:                 | rs 0.00                |               | Labor:      | 0.00    | Parts:         | 0.00       | Total:  | 0.00       |
| Workorder:<br>Problem: | 1501018<br>P.M. Service.  | Meter:                 | 5129          |             |         | In Date:       | 01/28/2015 | Closed: | 02/05/2015 |
| - Pm service.          |                           |                        |               |             | Parts L | ist            |            |         | Qty        |
| - Rotate and I         | palance all four          | r tires.               |               |             | 5w20 E  | ngine Oil      |            |         | 5.00       |
| - Shop Suppli          | es                        |                        |               |             |         | old Oil Filter |            |         | 1.00       |
|                        |                           |                        |               |             |         | Fluid Conce    | entr       |         | 1.00       |
|                        |                           |                        |               |             | Shop S  |                | 10.00      |         | 1.00       |
|                        | Hour<br>:                 | rs 3.75                |               | Labor:      | 225.00  | Parts:         | 19.93      | l otal: | 244.93     |
| Workorder:<br>Problem: | 1502058<br>1 - Wash ticke | Meter:<br>et(s) issued | 6078<br>d     |             |         | In Date:       | 02/26/2015 | Closed: | 02/26/2015 |
| - 1 - Wash tic         | ket(s) issued             |                        |               |             |         |                |            |         |            |
|                        | Hour<br>:                 | rs 0.00                |               | Labor:      | 0.00    | Parts:         | 0.00       | Total:  | 0.00       |
| Workorder:<br>Problem: | 1503689<br>1 - Wash ticke | Meter:<br>et(s) issued | 8467<br>d     |             |         | In Date:       | 04/09/2015 | Closed: | 04/09/2015 |
| - 1 - Wash tic         | ket(s) issued             |                        |               |             |         |                |            |         |            |
|                        | Hour<br>:                 | rs 0.00                |               | Labor:      | 0.00    | Parts:         | 0.00       | Total:  | 0.00       |
| Workorder:<br>Problem: | 1504607<br>Pm service.    | Meter:                 | 10358         | 3           |         | In Date:       | 05/06/2015 | Closed: | 05/12/2015 |
| - Pm service.          |                           |                        |               |             | Parts L | ist            |            |         | Qty        |
| - Rotate and I         | oalance all four          | r tires.               |               |             | 5w20 E  | ngine Oil      |            |         | 5.00       |
| - Shop Suppli          | es                        |                        |               |             | Napago  | old Oil Filter |            |         | 1.00       |
|                        |                           |                        |               |             |         | Fluid Conce    | entr       |         | 1.00       |
|                        |                           |                        |               |             | Shop S  | upplies        |            |         | 1.00       |
|                        | Hour<br>:                 | rs 3.75                |               | Labor:      | 225.00  | Parts:         | 19.93      | Total:  | 244.93     |

| Workorder:<br>Problem: | 1504771<br>1 - Wash tick | Meter:<br>et(s) issued | 10358<br>1 |              |         | In Date:       | 05/11/2015 | Closed: | 05/11/2015   |
|------------------------|--------------------------|------------------------|------------|--------------|---------|----------------|------------|---------|--------------|
| - 1 - Wash tic         | ket(s) issued            |                        |            |              |         |                |            |         |              |
|                        | Hou<br>:                 | rs 0.00                |            | Labor:       | 0.00    | Parts:         | 0.00       | Total:  | 0.00         |
| Workorder:<br>Problem: | 1507377<br>2 - Wash tick | Meter:<br>et(s) issued | 15703<br>1 |              |         | In Date:       | 07/23/2015 | Closed: | 07/23/2015   |
| - 2 - Wash tic         | ket(s) issued            |                        |            |              |         |                |            |         |              |
|                        | Hou<br>:                 | rs 0.00                |            | Labor:       | 0.00    | Parts:         | 0.00       | Total:  | 0.00         |
| Workorder:<br>Problem: | 1507758<br>P.M. service. | Meter:                 | 16624      |              |         | In Date:       | 08/04/2015 | Closed: | 08/14/2015   |
| - Pm service.          |                          |                        |            |              | Parts   | List           |            |         | Qty          |
| - Rotate and I         | balance all fou          | r tires.               |            |              | 5w20 E  | Engine Oil     |            |         | 5.00         |
| - Shop Suppli          | ies                      |                        |            |              | Napag   | old Oil Filter |            |         | 1.00         |
|                        |                          |                        |            |              | Washe   | er Fluid Conce | entr       |         | 1.00         |
|                        |                          |                        |            |              | Accufit | Beam           |            |         | 2.00         |
|                        |                          |                        |            |              | Blade   |                |            |         | 1.00         |
|                        |                          |                        |            |              | Shop S  | Supplies       |            |         | 1.00         |
|                        | Hou<br>:                 | rs 3.75                |            | Labor:       | 225.00  | ) Parts:       | 73.45      | Total:  | 298.45       |
| Workorder:<br>Problem: | 1508064<br>1 - Wash tick | Meter:<br>et(s) issued | 16375<br>1 |              |         | In Date:       | 08/12/2015 | Closed: | 08/12/2015   |
| - 1 - Wash tic         | ket(s) issued            |                        |            |              |         |                |            |         |              |
|                        | Hou<br>:                 | rs 0.00                |            | Labor:       | 0.00    | Parts:         | 0.00       | Total:  | 0.00         |
| Workorder:<br>Problem: | 1509808<br>2 - Wash tick | Meter:<br>et(s) issued | 19969<br>1 |              |         | In Date:       | 09/28/2015 | Closed: | 09/28/2015   |
| - 2 - Wash tic         | ket(s) issued            |                        |            |              |         |                |            |         |              |
|                        | Hou<br>:                 | rs 0.00                |            | Labor:       | 0.00    | Parts:         | 0.00       | Total:  | 0.00         |
| Workorder:<br>Problem: | 1511207<br>Pm service.R  | Meter:<br>Recall.      | 22073      |              |         | In Date:       | 11/02/2015 | Closed: | 11/16/2015   |
| - Pm service.          |                          |                        |            |              | Parts   | List           |            |         | Qty          |
|                        | balance all fou          | r tires.               |            |              |         | old Oil Filter |            |         | 1.00         |
|                        | ehicle to and fr         |                        | or Safety  | recall 15c03 | 5w20 E  |                |            |         | 5.00<br>2.00 |
| - Shop Suppli          | ies                      |                        |            |              |         | Supplies       |            |         | 1.00         |
|                        |                          | rs 5.75                |            | l ahor       | 345.00  |                | 52.97      | Total   | 397.97       |
|                        | 1 100                    | 13 3.73                |            | Labol.       | J-J.00  | , raits.       | JZ.J1      | i otal. | 331.31       |

| Workorder:<br>Problem:         | 1600366<br>Wiper blade bi         | <b>Meter:</b><br>roken. | 24696                   |             |                    | In Date:                   | 01/12/2016                  | Closed: | 01/20/2016      |
|--------------------------------|-----------------------------------|-------------------------|-------------------------|-------------|--------------------|----------------------------|-----------------------------|---------|-----------------|
| - Replace bot<br>- Shop Suppli | h front wiper bla<br>es           | ades.                   |                         |             | Parts L<br>Accufit |                            |                             |         | <b>Qty</b> 2.00 |
|                                |                                   |                         |                         |             | Shop S             | upplies                    |                             |         | 1.00            |
|                                | Hours<br>:                        | s 0.30                  |                         | Labor:      | 18.00              | Parts:                     | 36.77                       | Total:  | 54.77           |
| Workorder:<br>Problem:         | 1601434<br>1 - Wash ticke         | Meter:<br>t(s) issued   | 26362<br>d              |             |                    | In Date:                   | 02/10/2016                  | Closed: | 02/10/2016      |
| - 1 - Wash tic                 | ket(s) issued                     |                         |                         |             |                    |                            |                             |         |                 |
|                                | , ,                               | s 0.00                  |                         | Labor:      | 0.00               | Parts:                     | 0.00                        | Total:  | 0.00            |
| Workorder:<br>Problem:         | 1602490<br>Pm service.            | Meter:                  | 28088                   |             |                    | In Date:                   | 03/09/2016                  | Closed: | 04/06/2016      |
| - P.m. Service                 | э.                                |                         |                         |             | Parts L            | .ist                       |                             |         | Qty             |
| - Replace and                  | d balance four n                  | ew tires.               |                         |             | Napago             | old Oil Filter             |                             |         | 1.00            |
| - Complete w                   | heel alignment.                   | test drive.             |                         |             | 5w20 E             | ingine Oil                 |                             |         | 5.00            |
|                                | ehicle to dealer                  |                         | g headlamps.            | (non        | Air Filte          | er                         |                             |         | 1.00            |
| •                              | e lights not sea                  | led)                    |                         |             | 235/551            | r17 Assurand               | e                           |         | 4.00            |
| - Shop Suppli                  | es                                |                         |                         |             | Shop S             | upplies                    |                             |         | 1.00            |
|                                |                                   |                         |                         |             | Tire Dis           | sposal Fee                 |                             |         | 4.00            |
|                                | Hours<br>:                        | s 8.25                  |                         | Labor:      | 495.00             | Parts:                     | 610.87                      | Total:  | 1,105.87        |
| Workorder:<br>Problem:         | 1603620<br>1 - Wash ticke         | Meter:<br>t(s) issued   | 27929<br>d              |             |                    | In Date:                   | 04/06/2016                  | Closed: | 04/06/2016      |
| - 1 - Wash tic                 | ket(s) issued                     |                         |                         |             |                    |                            |                             |         |                 |
|                                | ` '                               | s 0.00                  |                         | Labor:      | 0.00               | Parts:                     | 0.00                        | Total:  | 0.00            |
| Workorder:<br>Problem:         | 1603766<br>1 - Wash ticke         | Meter:<br>t(s) issued   | 28220<br>d              |             |                    | In Date:                   | 04/11/2016                  | Closed: | 04/11/2016      |
| - 1 - Wash tic                 | ket(s) issued                     |                         |                         |             |                    |                            |                             |         |                 |
|                                | Hours<br>:                        | s 0.00                  |                         | Labor:      | 0.00               | Parts:                     | 0.00                        | Total:  | 0.00            |
| Workorder:<br>Problem:         | 1604483<br>2 - Wash ticke         | Meter:<br>t(s) issued   | 29703<br>d              |             |                    | In Date:                   | 04/28/2016                  | Closed: | 04/28/2016      |
| - 2 - Wash tic                 | ket(s) issued                     |                         |                         |             |                    |                            |                             |         |                 |
|                                | ` '                               | s 0.00                  |                         | Labor:      | 0.00               | Parts:                     | 0.00                        | Total:  | 0.00            |
| Workorder:<br>Problem:         | 1605949<br>: Damage to ri         | Meter:<br>ght front f   | 30654<br>ender, front b | oumper, riç | ght rear f         | In Date:<br>fender, rear b | 05/13/2016<br>oumper & hato | Closed: | 06/09/2016      |
|                                | right front fend<br>umper & hatch | er, front b             | umper, right            | rear        |                    |                            |                             |         |                 |
| •                              | -                                 | s 0.00                  |                         | Labor:      | 0.00               | Parts:                     | 0.00                        | Total:  | 0.00            |
|                                | •                                 |                         |                         |             |                    |                            |                             |         |                 |

| Problem:  | 1606282<br>1 - Wash ticke  | Meter:<br>et(s) issued              | 31452<br>d              |             |                       | In Date:   | 06/20/2016 | Closed:           | 06/20/2016                                     |
|---|--|-------------------------------------|-------------------------|-------------|-----------------------|--|------------|-------------------|--|
| - 1 - Wash tic  | cket(s) issued   |                                     |                         |             |                       |  |            |                   |  |
|   | Hour<br>:  | s 0.00                              |                         | Labor:      | 0.00                  | Parts:   | 0.00       | Total:            | 0.00   |
| Workorder:<br>Problem:  | 1606804<br>P.M. Service.   | Meter:                              | 33150                   |             |                       | In Date:   | 07/06/2016 | Closed:           | 07/18/2016                                     |
| - P.m. Servic   | e.   |                                     |                         |             | Parts L               | ist  |            |                   | Qty  |
| - Rotate and  | balance all tires  | <b>3.</b>                           |                         |             | 5w20 E                | ngine Oil  |            |                   | 5.00   |
| - Shop Suppl  | lies   |                                     |                         |             | Napago                | ld Oil Filter  |            |                   | 1.00   |
|   |  |                                     |                         |             | Accufit I             | Beam   |            |                   | 2.00   |
|   |  |                                     |                         |             | Blade                 |  |            |                   | 1.00   |
|   |  |                                     |                         |             | Lug Nut               |  |            |                   | 1.00   |
|   |  |                                     |                         |             | Shop Si               | upplies  |            |                   | 1.00   |
|   | Hour   | s 3.75                              |                         | Labor:      | 225.00                | Parts:   | 75.94      | Total:            | 300.94   |
| Workorder:<br>Problem:  | 1609297<br>Right rear tire   | Meter:<br>going flat                | 38025<br>and right from | t tire sens | sor inop.             | In Date:   | 09/07/2016 | Closed:           | 09/21/2016                                     |
| - Diagnose T  | pms light.replac   | ce defectiv                         | e right front           |             | Parts L               | ist  |            |                   | Qty  |
|   | and balance rig  | ht tire.retra                       | ain sensors.            |             | Tpms12                | Sensor Tire  | e Pr       |                   | 1.00   |
| - Shop Suppl  | lies   |                                     |                         |             | Shop St               | upplies  |            |                   |  |
|   | 11   |                                     |                         |             |                       |  |            |                   | 1.00   |
|   | Hour   | s 2.00                              |                         | Labor:      | 120.00                | Parts:   | 83.71      | Total:            | 203.71   |
| Workorder:<br>Problem:  | 1609714<br>2 - Wash ticke  | Meter:                              | 37890<br>d              | Labor:      | 120.00                |  | 83.71      | Total:            |  |
| Problem:  | :<br>1609714<br>2 - Wash ticke   | Meter:                              |                         | Labor:      | 120.00                | Parts:   |            |                   | 203.71   |
| Problem:  | :<br>1609714<br>2 - Wash ticke<br>cket(s) issued   | Meter:                              |                         | Labor:      |                       | Parts:   | 09/16/2016 |                   | 09/16/2016                                     |
| Problem: - 2 - Wash tio Workorder:                                      | :<br>1609714<br>2 - Wash ticke<br>cket(s) issued   | Meter:<br>et(s) issued              |                         |             |                       | Parts:   | 09/16/2016 | Closed:           | 09/16/2016                                     |
| Problem: - 2 - Wash tio Workorder:                                      | :<br>1609714<br>2 - Wash ticketcket(s) issued<br>Hour<br>:<br>1609840<br>P.M. Service.     | Meter:<br>et(s) issued              | d                       |             |                       | Parts:  In Date:  Parts:                                   | 09/16/2016 | Closed:<br>Total: | 203.71<br>09/16/2016<br>0.00                   |
| Problem: - 2 - Wash tio  Workorder: Problem: - P.m. Service             | :<br>1609714<br>2 - Wash ticketcket(s) issued<br>Hour<br>:<br>1609840<br>P.M. Service.     | Meter: et(s) issued es 0.00  Meter: | d                       |             | 0.00                  | Parts:  In Date:  Parts:                                   | 09/16/2016 | Closed:<br>Total: | 203.71<br>09/16/2016<br>0.00<br>09/28/2016     |
| Problem: - 2 - Wash tio  Workorder: Problem: - P.m. Service             | :<br>1609714<br>2 - Wash ticket<br>cket(s) issued<br>Hour<br>:<br>1609840<br>P.M. Service. | Meter: et(s) issued es 0.00  Meter: | d                       |             | 0.00  Parts L  5w20 E | Parts:  In Date:  In Date:  ist                            | 09/16/2016 | Closed:<br>Total: | 203.71  09/16/2016  0.00  09/28/2016           |
| Problem: - 2 - Wash tic  Workorder: Problem: - P.m. Servic - Rotate and | :<br>1609714<br>2 - Wash ticket<br>cket(s) issued<br>Hour<br>:<br>1609840<br>P.M. Service. | Meter: et(s) issued es 0.00  Meter: | d                       |             | 0.00  Parts L  5w20 E | Parts:  In Date:  In Date:  ist  ngine Oil  Ild Oil Filter | 09/16/2016 | Closed:<br>Total: | 203.71  09/16/2016  0.00  09/28/2016  Qty 5.00 |

| Workorder:<br>Problem:          | 1700045<br>P.M. service    | Meter:<br>and recall     | 43869<br>16s30.     |         |                     | In Date:                 | 01/03/2017 | Closed: | 01/23/2017     |
|---------------------------------|----------------------------|--------------------------|---------------------|---------|---------------------|--------------------------|------------|---------|----------------|
| - P.m. Service                  | e.                         |                          |                     |         | Parts Li            | st                       |            |         | G              |
| - Flush and re                  | efill transmissio          | on.                      |                     |         | 5w20 Er             |                          | 5.         |         |                |
| - Replace and                   | d balance four             | new tires.               |                     |         | Napagol             |                          | 1.         |         |                |
| - Complete w                    | heel alignmen              | t.test drive.            |                     |         | Accufit E           |                          | 2.         |         |                |
| - Transport ve                  | ehicle to deale            | r for recall             | #16s30.             |         | Syn-atf             | Γrans Fluid              |            | 9.      |                |
| - Shop Suppli                   | ies                        |                          |                     |         | 235/55r17 Assurance |                          |            |         | 4.             |
|                                 |                            |                          |                     |         | Shop Su             | pplies                   |            |         | 1.             |
|                                 |                            |                          |                     |         | Tire Disp           | osal Fee                 |            |         | 4.             |
|                                 | Hou                        | ırs 10.75                |                     | Labor:  | 645.00              | Parts:                   | 665.08     | Total:  | 1,310.08       |
| Workorder:<br>Problem:          | 1700164<br>2 - Wash tick   | Meter:<br>ket(s) issued  | 43522<br>d          |         |                     | In Date:                 | 01/06/2017 | Closed: | 01/06/2017     |
| - 2 - Wash tic                  | ` '                        |                          |                     |         |                     |                          |            |         |                |
|                                 | Hou<br>:                   | ırs 0.00                 |                     | Labor:  | 0.00                | Parts:                   | 0.00       | Total:  | 0.00           |
| Workorder:<br>Problem:          | 1702036<br>Right front tir | Meter:<br>re flat ,spare | 46619<br>e on truck |         |                     | In Date:                 | 02/28/2017 | Closed: | 03/16/2017     |
| - Repair and                    | balance right f            | ront tire.rep            | lace damag          | ed lug  | Parts Li            | st                       |            |         | C              |
| nuts.                           |                            |                          |                     |         | Lug Nut             |                          |            |         | 5.             |
| - Shop Suppl                    | ies                        |                          |                     |         | Shop Su             | pplies                   |            |         | 1.             |
|                                 | Hou                        | ırs 1.00                 |                     | Labor:  | 60.00               | Parts:                   | 36.35      | Total:  | 96.35          |
| Workorder:<br>Problem:          | 1702049<br>R/F flat tire   | Meter:                   | 46058               |         |                     | In Date:                 | 02/24/2017 | Closed: | 02/28/2017     |
| - Tire Service<br>Congres - R/f | On Coconut I               | Lane-off of              | Melaluca Ln         | west of |                     |                          |            |         |                |
|                                 | Hou<br>:                   | ırs 0.00                 |                     | Labor:  | 0.00                | Parts:                   | 0.00       | Total:  | 0.00           |
| Workorder:                      | 1702955<br>Left front tire | Meter:<br>going flat.    | 47727               |         |                     | In Date:                 | 03/23/2017 | Closed: | 03/30/2017     |
|                                 |                            |                          |                     |         |                     |                          |            |         |                |
| Problem:                        | d balance left f           | front tire.              |                     |         | Parts Li            | st                       |            |         | C              |
| Problem:                        | d balance left t           | front tire.              |                     |         |                     | <b>st</b><br>I7 Assurand | ce         |         | <b>G</b><br>1. |
| Problem: - Replace and          | d balance left t           | front tire.              |                     |         |                     | 7 Assuranc               | ce         |         |                |
| Problem: - Replace and          | d balance left t           | front tire.              |                     |         | 235/55r1<br>Shop Su | 7 Assuranc               | ce         |         | 1.             |

:

| Workorder:<br>Problem: | 1704578<br>P.M. service  | Meter:                  | 49548           |               |           | In Date:           | 05/08/2017     | Closed: | 05/11/20 | )17                |
|------------------------|--------------------------|-------------------------|-----------------|---------------|-----------|--------------------|----------------|---------|----------|--------------------|
| - P.m. service         | <b>e</b> .               |                         |                 |               | Parts Li  | st                 |                |         |          | Qty                |
|                        | high speed ba            | lance all wh            | neels .nitro fi | ll all.       |           | ngine Oil          |                |         |          | 5.00               |
| - Shop Suppl           |                          |                         |                 |               |           | ld Oil Filter      |                |         |          | 1.00               |
|                        |                          |                         |                 |               | Accufit E |                    |                |         |          | 2.00               |
|                        |                          |                         |                 |               | Wpr/bld   | е                  |                |         |          | 1.00               |
|                        |                          |                         |                 |               | Washer    | Fluid Conce        | entr           |         |          | 1.00               |
|                        |                          |                         |                 |               | Shop Su   | upplies            |                |         |          | 1.00               |
|                        | Ηοι<br>:                 | ırs 3.75                |                 | Labor:        | 225.00    | Parts:             | 61.28          | Total:  | 286.28   |                    |
| Workorder:             | 1705821                  | Meter:                  | 50983           |               |           | In Date:           | 06/12/2017     | Closed: | 06/12/20 | )17                |
| Problem:               | 2 - Wash tick            | cet(s) issue            | b               |               |           |                    |                |         |          |                    |
| - 2 - Wash tic         | ket(s) issued            |                         |                 |               |           |                    |                |         |          |                    |
|                        | ` ,                      | ırs 0.00                |                 | Labor:        | 0.00      | Parts:             | 0.00           | Total:  | 0.00     |                    |
| Workorder:             | 1707095                  | Meter:                  | 53524           |               |           | In Date:           | 07/20/2017     | Closed: | 07/31/20 | )17                |
|                        | Left side wip            |                         |                 | Left rear tir | e side wa |                    |                |         |          |                    |
| Cloop and t            | est wiper blad           | oc roplaco l            | oft front win   | or blada      | Parts Li  | ict                |                |         |          | Otv                |
|                        | t rear tire and          | •                       | •               |               |           | ารเ<br>17 Assurand | 20             |         |          | <b>Qty</b><br>1.00 |
| damage.nitrog          |                          | balance .uu             | e lo sidewai    | ı             | Accufit E |                    | J <del>C</del> |         |          | 1.00               |
| - Shop Suppl           | ies                      |                         |                 |               | Shop Su   |                    |                |         |          | 1.00               |
|                        |                          |                         |                 |               |           | posal Fee          |                |         |          | 1.00               |
|                        | Hou                      | urs 0.70                |                 | Labor:        |           |                    | 177.91         | Total:  | 219.91   |                    |
| Workorder:<br>Problem: | 1708129<br>2 - Wash tick | Meter:<br>ket(s) issued | 54499<br>d      |               |           | In Date:           | 08/17/2017     | Closed: | 08/17/20 | )17                |
| - 2 - Wash tio         | ket(s) issued            |                         |                 |               |           |                    |                |         |          |                    |
|                        | Ηοι<br>:                 | ırs 0.00                |                 | Labor:        | 0.00      | Parts:             | 0.00           | Total:  | 0.00     |                    |
| Workorder:<br>Problem: | 1709013<br>P.M. service  | Meter:                  | 56827           |               |           | In Date:           | 09/19/2017     | Closed: | 09/27/20 | )17                |
| - P.m. service         | э.                       |                         |                 |               | Parts Li  | st                 |                |         |          | Qty                |
| •                      | ed load test aft         | _                       | .check elect    | rical         | 5w20 Er   | ngine Oil          |                |         |          | 5.00               |
| •                      | e bad battery.           |                         |                 |               | Napago    | ld Oil Filter      |                |         |          | 1.00               |
|                        | st and inspect           | cooling sys             | tem.flush ar    | nd refill     | Battery   |                    |                |         |          | 1.00               |
| engine coolar          | ιι.<br>balance four ti   | iroe nitrofill          |                 |               | Anti Fre  | eze Motorci        | raft           |         |          | 1.00               |
|                        |                          |                         | eturo           |               | Shop Su   | upplies            |                |         |          | 1.00               |
| _                      | t rear strobe la         | mb ioi moi:             | Siule.          |               |           |                    |                |         |          |                    |
| - Shop Suppl           |                          | ırs 7.25                |                 | Lobor         | 435.00    | Dorto              | 100 12         | Total   | 633.13   |                    |
|                        | H0l                      | 1.ZO                    |                 | Labol.        | 435.00    | rans.              | 198.13         | i Oldi. | 000.10   |                    |

| Workorder:<br>Problem:                           | 1710478<br>Right rear tire  | Meter:<br>going flat. | 58307                   |             |                   | In Date:       | 10/24/2017 | Closed: | 10/25/2017        |
|--|-----------------------------|-----------------------|-------------------------|-------------|-------------------|----------------|------------|---------|-------------------|
|  | rear tire and ba            |                       | ogen fill tires.        |             | Parts L<br>Shop S |                |            |         | <b>Q</b> t<br>1.0 |
|  |                             | s 1.00                |                         | Labor:      | -                 | Parts:         | 2.00       | Total:  | 62.00             |
| Workorder:<br>Problem:                           | 1710940<br>2 - Wash ticke   | Meter:                | 58901<br>i              |             |                   | In Date:       | 11/03/2017 | Closed: | 11/03/2017        |
| - 2 - Wash ticl                                  | ket(s) issued               |                       |                         |             |                   |                |            |         |                   |
|  | Hours<br>:                  | s 0.00                |                         | Labor:      | 0.00              | Parts:         | 0.00       | Total:  | 0.00              |
| Workorder:<br>Problem:                           | 1800026<br>P.M. service a   | Meter:<br>nd hard tir | 63032<br>ne starting af | ter fuelinç | <b>J</b> .        | In Date:       | 01/02/2018 | Closed: | 01/16/2018        |
| - P.m. Service                                   | <del>)</del> .              |                       |                         |             | Parts L           | ist            |            |         | Q                 |
|  | ont and rear br             |                       |                         |             | 5w20 E            | ngine Oil      |            |         | 6.0               |
| -  | ind lube cal;ipe            |                       | d bleed syste           | em.         | Napago            | ld Oil Filter  |            |         | 1.0               |
| - Replace and                                    |                             |                       | Wiper E                 | 1.0         |                   |                |            |         |                   |
| <ul> <li>Diagnose functionsed.replace</li> </ul> | stuck                       | Wiper E               | Blade                   |             |                   | 1.0            |            |         |                   |
| •  | neel alignment.             |                       |                         |             | Blade             |                |            |         | 1.0               |
| - Shop Suppli                                    | _                           | test unve.            |                         |             | Napa C            | abin Air Filte | er         |         | 1.0               |
| - опор оцррп                                     | <del>C</del> 3              |                       |                         |             | Napago            | ld Air Filter  |            |         | 1.0               |
|  |                             |                       |                         |             | Brake F           | ad             |            |         | 1.0               |
|  |                             |                       |                         |             | Brake F           | ad Real        |            |         | 1.0               |
|  |                             |                       |                         |             | lube              |                |            |         | 1.0               |
|  |                             |                       |                         |             | 235/55r           | 17 Assuranc    | ce         |         | 4.0               |
|  |                             |                       |                         |             | Tube As           | sy             |            |         | 1.0               |
|  |                             |                       |                         |             | Shop S            | upplies        |            |         | 1.0               |
|  |                             |                       |                         |             | Tire Dis          | posal Fee      |            |         | 4.0               |
|  | Hours<br>:                  | s 16.75               |                         | Labor:      | 1,005.0<br>0      | Parts:         | 1,090.92   | Total:  | 2,095.92          |
| Workorder:<br>Problem:                           | 1801177<br>Right front tire | Meter:<br>going flat  | 63926                   |             |                   | In Date:       | 01/31/2018 | Closed: | 01/31/2018        |
| - Removed na                                     | ail.repair and ba           | alance righ           | t front tirre.          |             | Parts L           | ist            |            |         | Q                 |
| - Shop Suppli                                    | es                          |                       |                         |             | Shop S            | upplies        |            |         | 1.0               |
|  | Hours                       | s 1.00                |                         | Labor:      | 60.00             | Parts:         | 2.00       | Total:  | 62.00             |
| Workorder:<br>Problem:                           | 1803157<br>1 - Wash ticke   | Meter:<br>t(s) issued | 64660                   |             |                   | In Date:       | 03/26/2018 | Closed: | 03/26/2018        |
| - 1 - Wash ticl                                  | ket(s) issued               |                       |                         |             |                   |                |            |         |                   |
|  | Hours                       | s 0.00                |                         | Labor:      | 0.00              | Parts:         | 0.00       | Total:  | 0.00              |

| Workorder:   | 1804841                   | Meter:       | 68090            |               |          | In Date:    | 05/09/2018 | Closed: | 05/21/2018 |    |
|--|---------------------------|--------------|------------------|---------------|----------|-------------|------------|---------|------------|----|
| Problem:   | P.M. service              | and A/C no   | t cooling at tin | nes.          |          |             |            |         |            |    |
| - P.m. service   | ).                        |              |                  |               | Parts Li | st          |            |         | Q          | ty |
| - A/c performa   | ance test .evad           | cuate and c  | heck R134        |               | 5w20 En  | gine Oil    |            |         | 6.0        | -  |
| capacity.ok re   |                           |              |                  |               | Napagol  | 1.0         | 00         |         |            |    |
| psi and high 1 test .could not                               |                           |              | e fifty degrees  | . Road        | Washer   | Fluid Conce | entr       |         | 1.0        | 00 |
|  | nigh speed bal            | _            | ır wheels nitro  | ogen fill     | Blade    |             |            |         | 1.0        | 00 |
| tires.   | ngir opood bai            | arioo ali ro | ar wrioolo imire | ogon iiii     | Wiper Bl | 1.0         | 00         |         |            |    |
| - Shop Suppli  | es                        |              |                  |               | Wiper BI | ade         |            |         | 1.0        | 00 |
|  |                           |              |                  |               | Humidity | Sensor      |            |         | 1.0        | 00 |
|  |                           |              |                  |               | Shop Su  | pplies      |            |         | 1.0        | 00 |
|  | Hou                       | rs 4.75      |                  | Labor:        | 285.00   | Parts:      | 115.76     | Total:  | 400.76     |    |
| Workorder:   | 1805001                   | Meter:       | 67826            |               |          | In Date:    | 05/14/2018 | Closed: | 05/14/2018 |    |
| Problem:   | 2 - Wash tick             | et(s) issued | t                |               |          |             |            |         |            |    |
| - 2 - Wash ticl  | ket(s) issued             |              |                  |               |          |             |            |         |            |    |
|  | Hou                       | rs 0.00      |                  | Labor:        | 0.00     | Parts:      | 0.00       | Total:  | 0.00       |    |
| Workorder:   | 1805785<br>A/C blows wa   | Meter:       | 69328            |               |          | In Date:    | 06/06/2018 | Closed: | 06/20/2018 |    |
| riobieiii.   | A/C DIOWS Wa              | ann at Stop  | iigrits.         |               |          |             |            |         |            |    |
| <ul> <li>A/c performation</li> <li>system.replace</li> </ul> | ance test, press          |              |                  | iagnose       |          |             |            |         |            | ty |
| insert.vacuum  |                           |              | ve and uner      |               | A/c Accu |             |            |         | 1.0        |    |
|  | os light-c0037.           | •            | n point test.rep | lace          | Valva As | -           |            |         | 1.0        |    |
| defective left r   |                           |              |                  |               | A/c Gasl |             |            |         | 1.0        |    |
| - Shop Suppli  | es                        |              |                  |               |          | eze Motorcr | aft        |         | 2.0        |    |
|  |                           |              |                  |               | Sensor A | •           |            |         | 1.0        |    |
|  |                           |              |                  |               | Shop Su  | • •         |            |         | 1.0        | 00 |
|  | Hou<br>:                  | rs 7.00      |                  | Labor:        | 420.00   | Parts:      | 291.28     | Total:  | 711.28     |    |
| Workorder:   | 1806516<br>A/C not coolin | Meter:       | 69474            |               |          | In Date:    | 06/26/2018 | Closed: | 07/09/2018 |    |
|  |                           |              |                  |               |          |             |            |         |            |    |
|  | c not cooling.            |              |                  |               | Parts Li |             |            |         |            | ty |
| output. R&r de .flush system .                               |                           |              |                  |               | LAParisi | on Valve    |            |         |            | 00 |
| .test drive.   |                           | <b>.</b>     | .,               | - <b>,</b> -, | Frig Oil |             |            |         | 1.0        |    |
| - Shop Suppli  | es                        |              |                  |               | O Ring k |             |            |         | 1.0        |    |
|  |                           |              |                  |               | A/c Accu |             |            |         | 1.0        |    |
|  |                           |              |                  |               | A/c Com  | •           |            |         | 1.0        |    |
|  |                           |              |                  |               | Freon L  | Shop 1      |            |         | 2.0        |    |
|  |                           |              |                  |               | A/cflush |             |            |         | 1.0        |    |
|  |                           |              |                  |               | Shop Su  | pplies      |            |         | 1.0        | 00 |
|  | Hou<br>:                  | rs 4.40      |                  | Labor:        | 264.00   | Parts:      | 682.43     | Total:  | 946.43     |    |

| Workorder:<br>Problem: | 1808762 <b>Meter:</b> 72228<br>2 - Wash ticket(s) issued             |              |                | In Date:      | 08/24/2018 | Closed: | 08/24/2018       |
|------------------------|--|--------------|----------------|---------------|------------|---------|------------------|
| - 2 - Wash tick        | ket(s) issued  |              |                |               |            |         |                  |
|                        | Hours 0.00<br>:  | Labor:       | 0.00           | Parts:        | 0.00       | Total:  | 0.00             |
| Workorder:<br>Problem: | 1809115 <b>Meter:</b> 72653 replace cracked windsheild               |              |                | In Date:      | 09/05/2018 | Closed: | 09/07/2018       |
| - set up repair        | rs & reasset   |              | Parts L        | ist           |            |         | Qty              |
| - Shop Suppli          | es   |              | Shop Si        | upplies       |            |         | 1.00             |
|                        | Hours 1.00   | Labor:       | 60.00          | Parts:        | 2.00       | Total:  | 62.00            |
| Workorder:<br>Problem: | 1809195 <b>Meter:</b> 72738 P.M. service , install computer stand    | d and detail | -              | In Date:      | 09/07/2018 | Closed: | 09/20/2018       |
| - P.m. service         | ·.   |              | Parts L        | ist           |            |         | Qty              |
| - Fabericate a         | and install computer stand.  |              | Napago         | ld Oil Filter |            |         | 1.00             |
| - Rotate and b         | palance all four tires.  |              | 5w20 E         | ngine Oil     |            |         | 5.00             |
| - Shop Suppli          | es   |              | Washer         | Fluid Conce   | entr       |         | 1.00             |
|                        |  |              |                | at-2pc Rub l  |            |         | 1.00             |
|                        |  |              |                | iton Pvc Swo  |            |         | 1.00             |
|                        |  |              |                | Cradle Gamb   |            |         | 1.00             |
|                        |  |              |                | Mount Ford    | Escape     |         | 1.00             |
|                        |  |              | Shop St        |               |            |         | 1.00             |
|                        | Hours 6.25   | Labor:       | Freight 375.00 | •             | 1,040.66   | Total:  | 1.00<br>1,415.66 |
| Workorder:<br>Problem: | 1809502 <b>Meter:</b> 72653<br>1 - Detail Vehicle Wash Ticket(s) Iss | sued         |                | In Date:      | 09/14/2018 | Closed: | 09/14/2018       |
| - 1 - Detail Ve        | hicle Wash Ticket(s) Issued  |              |                |               |            |         |                  |
|                        | Hours 0.00   | Labor:       | 0.00           | Parts:        | 0.00       | Total:  | 0.00             |
| Workorder:<br>Problem: | 1810586 <b>Meter:</b> 74257 2 - Wash ticket(s) issued                |              |                | In Date:      | 10/15/2018 | Closed: | 10/15/2018       |
| - 2 - Wash ticl        | ket(s) issued  |              |                |               |            |         |                  |
|                        | Hours 0.00   | Labor:       | 0.00           | Parts:        | 0.00       | Total:  | 0.00             |
| Workorder:<br>Problem: | 1811520 <b>Meter:</b> 76007<br>2 - Wash ticket(s) issued             |              |                | In Date:      | 11/08/2018 | Closed: | 11/08/2018       |
| - 2 - Wash ticl        | ket(s) issued  |              |                |               |            |         |                  |
|                        | Hours 0.00   | Labor:       | 0.00           | Parts:        | 0.00       | Total:  | 0.00             |
|                        |  |              |                |               |            |         |                  |

| Workorder: 1811998 Meter: 77057   | In Date:            | 11/27/2018 | Closed: | 12/10/2018 |
|---|---------------------|------------|---------|------------|
| <b>Problem:</b> P.M. service and ABS light came on .  |                     |            |         |            |
| - P.m. service.   | Parts List          |            |         | Qty        |
| - Diagnose Abs light on with scan tool.,code C003a . Perform  | Napagold Oil Filter |            |         | 1.00       |
| pinpoint test . R&r defective right rear wheel speed sensor . Clear codes and road test.                                  | Napa Quart 5w20     |            |         | 5.00       |
| - Rotate and balance all four tires Nitrofill all.  | Washer Fluid Conce  | entr       |         | 1.00       |
| - Shop Supplies   | Sensor Asy          |            |         | 1.00       |
| - Onop oupplies   | Shop Supplies       |            |         | 1.00       |
| Hours 5.75 Labor:   | 385.25 Parts:       | 45.18      | Total:  | 430.43     |
| Workorder: 1901665 Meter: 80969   | In Date:            | 02/12/2019 | Closed: | 02/20/2019 |
| Problem: Check engine light on and right low beam head  | dlight inop.        |            |         |            |
| - Computer diagnose check engine light, code P26b7.   | Parts List          |            |         | Qty        |
| Perform pinpoint test . R&r defective coolant bypass valve C . flush cooling system and refill . Clear codes and retest . | Hose Clamp          |            |         | 1.00       |
| - Test and replace right side low beam bulb for code B1d01.   | Anti Freeze Motorci | 1.00       |         |            |
| clear code and retest.  | Valve Asy           |            |         | 1.00       |
| - Shop Supplies   | Blister Pack Capsul | es         |         | 1.00       |
|   | Shop Supplies       | 100.11     |         | 1.00       |
| Hours 3.50 Labor:   | 234.50 Parts:       | 100.11     | Total:  | 334.61     |
| Workorder: 1902550 Meter: 82208 Problem: P.M., Service.   | In Date:            | 03/07/2019 | Closed: | 03/19/2019 |
| - P.m. service.   | Parts List          |            |         | Qty        |
| - Inspect all tires . Replace four tires and balance . Nitrofill  | Napagold Oil Filter |            |         | 1.00       |
| all.  | 5w20 Engine Oil     |            |         | 5.00       |
| - Shop Supplies   | Wiper Blade         |            |         | 1.00       |
|   | Wiper Blade         |            |         | 1.00       |
|   | Blade               |            |         | 1.00       |
|   | Washer Fluid Conce  | entr       |         | 1.00       |
|   | Tire235/55/17 Mic   |            |         | 4.00       |
|   | Shop Supplies       |            |         | 1.00       |
|   | Tire Disposal Fee   |            |         | 4.00       |
| Hours 4.75 Labor:   | 318.25 Parts:       | 839.62     | Total:  | 1,157.87   |
| Workorder: 1905820 Meter: 86672 Problem: P.M. service.  | In Date:            | 06/03/2019 | Closed: | 06/10/2019 |
| - P.m. service.   | Parts List          |            |         | Qty        |
| - Rotate and balance all four tires . Nitrofill all.  | Napagold Oil Filter |            |         | 1.00       |
| - Shop Supplies   | 5w20 Engine Oil     |            |         | 5.00       |
|   | Washer Fluid Conce  | entr       |         | 1.00       |
|   | Shop Supplies       |            |         | 1.00       |
| Hours 3.75 Labor:   | 251.25 Parts:       | 20.30      | Total   | 271.64     |

| Workorder:             | 1905877                          | Meter:                | 86533             |               |             | In Date:      | 06/03/2019   | Closed:  | 06/03/2019 |
|------------------------|----------------------------------|-----------------------|-------------------|---------------|-------------|---------------|--------------|----------|------------|
| Problem:               | 2 - Wash ticke                   | et(s) issued          |                   |               |             |               |              |          |            |
| - 2 - Wash tic         | ket(s) issued                    |                       |                   |               |             |               |              |          |            |
|                        | Hour<br>:                        | s 0.00                |                   | Labor:        | 0.00        | Parts:        | 0.00         | Total:   | 0.00       |
| Workorder:             | 1908209                          | Meter:                | 88226             |               |             | In Date:      | 06/25/2019   | Closed:  | 08/07/2019 |
| Problem:               | Damage to re                     | ar bumper             | , hatch, left re  | ear light, le | eft rear fe | ender, hood,  | front bumper | & grille |            |
|                        | rear bumper, h<br>front bumper & |                       | ear light, left r | ear           |             |               |              |          |            |
|                        | Hour<br>:                        | s 0.00                |                   | Labor:        | 0.00        | Parts:        | 0.00         | Total:   | 0.00       |
| Workorder:<br>Problem: | 1909239<br>repair radiato        | Meter:<br>r shutter & | 88705<br>brackets |               |             | In Date:      | 09/09/2019   | Closed:  | 09/17/2019 |
| - repair radiat        | or shutter & bra                 | acket, com            | mercial repai     | r             | Parts L     | ist           |              |          | Qty        |
| - Shop Suppli          | es                               |                       |                   |               | Paint &     | amp; Body     |              |          | 1.00       |
|                        |                                  |                       |                   |               | Shop S      | upplies       |              |          | 1.00       |
|                        | Hour                             | s 0.00                |                   | Labor:        | 0.00        | Parts:        | 1,208.03     | Total:   | 1,208.03   |
| Workorder:             | 1910937<br>P.M. service a        | Meter:                | 91619             | natch alac    |             | In Date:      | 10/23/2019   | Closed:  | 11/02/2019 |
| - P.m. service         |                                  | and oneck             | Jaiiit at ieai i  | iatori gias   | Parts L     | iot           |              |          | Qty        |
|                        | d rotate all four                | tires nitrof          | ill all           |               |             | ld Oil Filter |              |          | 1.00       |
| - Shop Suppli          |                                  |                       | iii uii.          |               |             | ngine Oil     |              |          | 5.00       |
| отор остры             |                                  |                       |                   |               | Blade       |               |              |          | 1.00       |
|                        |                                  |                       |                   |               | Wiper E     | Blade         |              |          | 1.00       |
|                        |                                  |                       |                   |               | Wiper E     |               |              |          | 1.00       |
|                        |                                  |                       |                   |               | Shop S      | upplies       |              |          | 1.00       |
|                        | Hour                             | s 3.75                |                   | Labor:        | 273.75      | Parts:        | 81.30        | Total:   | 355.05     |
|                        | 1911138<br>3 - Wash ticke        |                       | 91583<br>I        |               |             | In Date:      | 10/28/2019   | Closed:  | 10/28/2019 |
| - 3 - Wash tic         | ket(s) issued                    |                       |                   |               |             |               |              |          |            |
|                        | ` '                              | s 0.00                |                   | Labor:        | 0.00        | Parts:        | 0.00         | Total:   | 0.00       |
| Workorder:<br>Problem: | 1911865<br>Transition Pre        | Meter:<br>ep Charge   | 91619             |               |             | In Date:      | 11/15/2019   | Closed:  | 11/15/2019 |
| - Transition P         |                                  | 0.00                  |                   |               | 1.10.00     | <b>.</b>      | 0.00         | <b>-</b> | 1.10.00    |
|                        | Hour                             | s 2.00                |                   | Labor:        | 146.00      | Parts:        | 0.00         | l otal:  | 146.00     |