10180786 2010 FORD ESCAPE Suv, Mid Size, Hybrid Workorder: 1003315 Meter: In Date: 04/01/2010 Closed: 04/01/2010 **Problem:** Pre Delivery Inspection - Pre Delivery Inspection Hours 2.00 Labor: 120.00 Parts: 0.00 Total: 120.00 1007544 Workorder: Meter: 1915 In Date: 07/16/2010 Closed: 07/26/2010 **Problem:** Driver door belt moulding seperating and brake lamp condensation. - Remove left tail lamp and repair for water intrusion and Parts List Qty condensation. Shop Supplies 1.00 - Drive vehicle to and from dealer for warranty repair and replace driver door belt moulding with new - Shop Supplies Hours 3.00 Labor: 180.00 Parts: 2.00 Total: 182.00 Workorder: 1009956 Meter: 2738 In Date: 09/10/2010 Closed: 09/20/2010 Problem: P.M. service. - Perform pm service. **Parts List** Qty - Perform rear drum brakes service and adjust brake shoes. **Shop Supplies** 1.00 - Shop Supplies Ph9566 Oil Filter Use Fram Ph3614 1.00 5w20 Engine Oil 5.00 Hours 3.00 Labor: 180.00 Parts: 14.91 Total: 194.91 Workorder: 1010164 Meter: 2738 In Date: 09/16/2010 Closed: 09/17/2010 Problem: flash canceiver-spot# 220 **Parts List** - Reflash Canceiver and reprogram Qty **Shop Supplies** 1.00 - Shop Supplies Hours 1.00 Labor: 60.00 Parts: 2.00 Total: 62.00 03/10/2011 Workorder: 1101832 Meter: 6540 In Date: 02/16/2011 Closed: Problem: Install emergency lights. - Transport vehicle for emergency light installation. **Parts List** Qty - Shop Supplies Shop Supplies 1.00 Labor: 60.00 Hours 1.00 Parts: 2.00 Total: 62.00 Workorder: 1103529 Meter: 7070 In Date: 04/01/2011 Closed: 04/07/2011 Problem: P.M. Service - Perform pm service. **Parts List** Qty - Perform rear drum brakes service and adjust brake shoes. **Shop Supplies** 1.00 - Rotate and balance all four tires. Ph9566 Oil Filter Use Fram Ph3614 1.00 - Shop Supplies 5w20 Engine Oil 5.00 Ww-2046 Wiper Blade (motorcraft) 2.00

Hours 4.00 Labor: 240.00 Parts: 69.77

Ww-1202 Wiper Blade (motorcraft)

1.00

Total: 309.77

Workorder: Problem:	1104466 2 - Wash ticke	Meter:	7070			In Date:	04/26/2011	Closed:	04/26/20	011
- 2 - Wash tic		.(0) .000.00								
2 Wash as	• •	s 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1110824 P.M. service a	Meter: nd right re	9253 ar tire has	slow leak.		In Date:	10/11/2011	Closed:	10/24/20	011
- Perform pm	service.				Parts L	ist				Qty
- Perform rea	r drum brake se	ervice and	adjust bra	ke shoes.	Shop St	upplies				1.00
- Repair flat left rear tire.nitrogen fill,rotate and balance all four.						l Filter Frm ngine Oil	Ph3614 Wix	51348		1.00 5.00
- Shop Suppli		s 5.00		Labor:	300.00	Parts:	16.89	Total:	316.89	
Workorder: Problem:	1204326 P.M. service.	Meter:	11150			In Date:	05/07/2012	Closed:	05/17/20	012
- P.m. Service	e.				Parts L	ist				Qty
- Rotate and I	palance all tires				Shop St	upplies				1.00
- Service and	adjust rear bak	es.			1348 Oi	I Filter Frm	Ph3614 Wix	51348		1.00
- Shop Suppli	es				5w20 Engine Oil					5.00
						•	ide (motorcraf	*		2.00
						•	ide (motorcraf	,		1.00
	Hours :	s 4.00		Labor:	240.00	Parts:	74.15	Total:	314.15	
Workorder: Problem:	1211402 Pm service an	Meter: d has to ju	13669 Imp start.S	See notes.		In Date:	11/27/2012	Closed:	12/11/20	012
- P.m. Service	e.				Parts L	ist				Qty
	attery and test,f		test.replac	e defective	Filter					1.00
•	st charging syst				5w20 E	ngine Oil				5.00
	palance all tires				Ca1017	0 Air Filter L	_b			1.00
- Shop Suppli	es					Spray Lube S	Stock			1.00
					Bxt96r 5					1.00
	Hours	s 4.00		Labor:	Shop St 240.00		221.90	Total:	461.90	1.00
Workorder:	1305761	Meter:	18898	uo front fond	oro cono	In Date:	06/10/2013	Closed:	06/24/20	013
	Pm service.Re	ран кеу П	iains UII (V	vo nontiena	-	-				<u>.</u> .
- P.m. Service		11-			Parts L					Qty
•	nter brake light l					ngine Oil				5.00
	adjust rear bra					ld Oil Filter				1.00
Rotate and tShop Suppli	oalance all tires es				Shop Su	upplies				1.00
	Hour	s 4.50		Labor:	270.00	Parts:	20.23	Total:	290.23	

Workorder:	1306954	1 M	leter:	19378			In Date:	06/18/2013	Closed:	07/12/20	013
Problem:	damage	to both fr	rt fende	ers							
- damage to b	ooth frt fer	nders									
		Hours 0.	.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1311771 P.M. ser		leter:	23768			In Date:	11/21/2013	Closed:	12/05/20)13
- P.m. Service	e.					Parts Lis	st				Qty
- Service and	adjust rea	ar brakes	S.			5w20 En	gine Oil				5.00
- Rotate and I	balance a	III tires.				Napagolo	d Oil Filter				1.00
- Shop Suppli	ies					Shop Su	pplies			1.00	
		Hours 4.	.00		Labor:	240.00	Parts:	18.28	Total:	258.28	
										40/40/0	240
Workorder: Problem:	1312616 Left rear		leter:	24283			In Date:	12/18/2013	Closed:	12/19/20)13
Workorder: Problem: - Repair right	Left rear	tire flat.			ame.	Parts Lis		12/18/2013	Closed:	12/19/20	
Problem:	Left rear	tire flat.			ame.	Parts Lis	st	12/18/2013	Closed:	12/19/20	Qty
Problem: - Repair right	Left rear	tire flat.	en fill a		ame. Labor:	Shop Su	st			62.00	Qty
Problem: - Repair right - Shop Suppli Workorder:	Left rear rear tire files	tire flat. flat.nitroge Hours 1.	en fill an		Labor:	Shop Su	st pplies				Qty 1.00
Problem: - Repair right - Shop Suppli Workorder:	Left rear rear tire flies 1405374 P.M. ser	tire flat. flat.nitroge Hours 1.	en fill an	nd balance sa	Labor:	Shop Su	st pplies Parts: In Date:	2.00	Total:	62.00	Qty
Problem: - Repair right - Shop Suppli Workorder: Problem:	Left rear rear tire flies 1405374 P.M. ser	Hours 1.: Marvice and	en fill and .00 leter: reques	nd balance sa	Labor:	Shop Sul 60.00	st pplies Parts: In Date:	2.00	Total:	62.00	Qty 1.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service	Left rear rear tire flies 1405374 P.M. sere.	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Shop Sul 60.00 Parts Lis 5w20 En	st pplies Parts: In Date:	2.00	Total:	62.00	Qty 1.00 014 Qty 5.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service - Service and	Left rear rear tire flies 1405374 P.M. sere. I adjust read balance	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Shop Sul 60.00 Parts Lis 5w20 En	pplies Parts: In Date: st gine Oil d Oil Filter	2.00	Total:	62.00	Qty 1.00 014 Qty 5.00 1.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service - Service and - Replace and	Left rear rear tire flies 1405374 P.M. sere. I adjust read balance	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Parts Lis 5w20 En Napagold Wiper Bla	pplies Parts: In Date: st gine Oil d Oil Filter	2.00 06/02/2014	Total:	62.00	Qty 1.00 014 Qty 5.00 1.00 2.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service - Service and - Replace and	Left rear rear tire flies 1405374 P.M. sere. I adjust read balance	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Parts Lis 5w20 En Napagold Wiper Bla	pplies Parts: In Date: st gine Oil d Oil Filter ade 2 Wiper Bla	2.00 06/02/2014	Total:	62.00	Qty 1.00 014 Qty 5.00 1.00 2.00 1.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service - Service and - Replace and	Left rear rear tire flies 1405374 P.M. sere. I adjust read balance	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Parts Lis 5w20 En Napagold Wiper Bla Ww-1202 Washer I	pplies Parts: In Date: st gine Oil d Oil Filter ade 2 Wiper Bla	2.00 06/02/2014 de M	Total:	62.00	Qty 1.00 014 Qty 5.00 1.00 2.00 1.00
Problem: - Repair right - Shop Suppli Workorder: Problem: - P.m. Service - Service and - Replace and	Left rear rear tire flies 1405374 P.M. sere. I adjust read balance	Hours 1. Hours 1. Marvice and	en fill and the second	nd balance sa	Labor:	Parts Lis 5w20 En Napagold Wiper Bla Ww-1202 Washer I	pplies Parts: In Date: st gine Oil d Oil Filter ade 2 Wiper Bla FI 18 P235-70	2.00 06/02/2014 de M	Total:	62.00	Qty 1.00 014 Qty

Hours 5.00

Labor: 300.00 Parts: 841.08

Total: 1,141.08

Problem: Pm service and wiper blades.Safety recall#14S05.Ac blows warm air. - Pm service Replace four defective lug nuts and balance all four tires Inspect and service rear rear drum brakes Transport vehicle to and from dealer for safety recall #14s05 Ac performance and leak test for ac blows warm air.evacuate system.r&r dash and replace defective/leaking		Qty 5.00
 Replace four defective lug nuts and balance all four tires. Inspect and service rear rear drum brakes. Transport vehicle to and from dealer for safety recall #14s05. Ac performance and leak test for ac blows warm 5w20 Engine Oil Napagold Oil Filter Napagold Air Filter Wd40 16oz Wheel Nut 		5.00
 Inspect and service rear rear drum brakes. Transport vehicle to and from dealer for safety recall #14s05. Ac performance and leak test for ac blows warm Napagold Oil Filter Wd40 16oz Wheel Nut 		1.00
- Transport vehicle to and from dealer for safety recall #14s05. - Ac performance and leak test for ac blows warm Napagold Air Filter Wd40 16oz Wheel Nut		
#14s05. Wd40 16oz - Ac performance and leak test for ac blows warm Wheel Nut		1.00
		1.00
air.evacuate system.r&r dash and rebiace delective/leaking		4.00
Ac evaporator with housing replace accumulator vacume and Wiper Blade		2.00
recharge system to specs. Ww-1202 Wiper Blade M		1.00
- Shop Supplies dehydrator		1.00
Expantion Valve		1.00
Evaporator		1.00
Oil		1.00
Seal Kit		1.00
Shop Supplies		1.00
Hours 15.50 Labor: 930.00 Parts: 1,161.65 T	Total: 2,091.6	35
Workorder: 1506975 Meter: 40860 In Date: 07/14/2015 Close Problem: Pm service.Wiper blades.	sed: 07/28/2	2015
- P.m. Service. Parts List		Qty
- Inspect and service rear brakes. 5w20 Engine Oil		5.00
- Repair right rear tire,rotate and balance all four. Napagold Oil Filter		1.00
- Shop Supplies Wiper Blade		2.00
Ww-1202 Wiper Blade M		1.00
Washer Fluid Concentr		1.00
Shop Supplies		1.00
Hours 5.00 Labor: 300.00 Parts: 70.27 T	Total: 370.27	
Workorder: 1509352 Meter: 43070 In Date: 09/16/2015 Close Problem: Left brake and turnsignal lights inop.	sed: 09/29/2	2015
- Test and replace defective left brake lamp bulb. Parts List		Qty
Bulb		1.00
Hours 0.50 Labor: 30.00 Parts: 0.75 T	Total: 30.75	
Workorder: 1600564 Meter: 46358 In Date: 01/19/2016 Close Problem: P.M. Service.	sed: 01/27/2	2016
Francis. 1.10. Octobe.		Qty
- Pm service. Parts List		
- Pm service. Parts List		5.00
- Pm service. Parts List - Rotate and balance all four tires. 5w20 Engine Oil		5.00 1.00
- Pm service Rotate and balance all four tires Inspect and service rear brakes. Parts List 5w20 Engine Oil Napagold Oil Filter		1.00
- Pm service Rotate and balance all four tires Inspect and service rear brakes. Parts List 5w20 Engine Oil Napagold Oil Filter		
- Pm service Rotate and balance all four tires Inspect and service rear brakes Shop Supplies Parts List 5w20 Engine Oil Napagold Oil Filter Wiper Blade		1.00 2.00

Workorder: Problem:	1606803 P.M. service	Meter:	51490		I	n Date:	07/06/2016	Closed:	07/12/20	016
- P.m. Service	э.				Parts List	t				Qty
- Flush and re		ion.			5w20 Eng					5.00
- Pressure tes			stem.flush an	nd refill	Napagold					1.00
system.		3 - 7 -			Wiper Bla					2.00
- Rotate and I	oalance all tire	es.			Syn-atf Tr		S			6.00
- Service and adjust rear brakes.					Coolant F	ord Gold				1.00
- Shop Supplies					Shop Sup	plies				1.00
	Ηοι	urs 7.50		Labor:	450.00		92.48	Total:	542.48	
Workorder: Problem:	1607970 Left rear turn	Meter: n signal inop	52898		I	n Date:	08/03/2016	Closed:	08/18/20	016
- Replace left	rear signal lic	aht bulb.			Parts List	:				Qty
	. ca. e.g. a.	j			Bulb					1.00
	Hou	urs 0.50		Labor:	30.00	Parts:	0.78	Total:	30.78	
Workorder: Problem:	1612642 P.M. service	Meter: and had to	56674 jump start.		I	n Date:	12/09/2016	Closed:	01/03/20	017
- P.m. Service	Э.				Parts List	į				Qty
- Test battery	and charging	, system.rep	lace bad bat	ttery.	5w20 Engine Oil 5.0					
- Replace lea	king rear shoo	cks.			Napagold Oil Filter 1.					
- Rotate and b	palance tires.				Wiper Blade					
- Service and	adjust rear be	rakes.			Accufit Rear					
- Shop Suppli	es				Battery					1.00
					Rear Shoo	cks Absor	ber			
					r tour one					2.00
					Shop Sup					
	Hou :	urs 6.00		Labor:		plies	284.92	Total:	644.92	
	Hou : 1704370 P.M. service	Meter:	61631	Labor:	Shop Sup 360.00	plies	284.92 05/01/2017	Total:	644.92 05/11/20	1.00
	: 1704370 P.M. service	Meter:	61631	Labor:	Shop Sup 360.00	plies Parts: n Date:				2.00 1.00 017 Qty
Problem:	: 1704370 P.M. service e.	Meter:			Shop Sup 360.00	plies Parts: n Date:				1.00
Problem: - P.m. Service	: 1704370 P.M. service e. loor and repla	Meter:			Shop Sup 360.00	plies Parts: n Date: Oil Filter				1.00 017 Qty
Problem: - P.m. Service - R&r driver d - Service and	: 1704370 P.M. service e. oor and repla adjust rear bi	Meter: a. ace worn out rakes.			Shop Sup 360.00	plies Parts: n Date: Oil Filter ine Oil				1.00 017 Qty 1.00 6.00
Problem: - P.m. Service - R&r driver d - Service and	: 1704370 P.M. service e. loor and repla- adjust rear bi balance tires.	Meter: a. ace worn out rakes.			Shop Sup 360.00 Parts List Napagold 5w20 Eng	plies Parts: n Date: Oil Filter ine Oil de				1.00 017 Qty 1.00 6.00 2.00
Problem: - P.m. Service - R&r driver d - Service and - Rotate and b	: 1704370 P.M. service e. loor and repla- adjust rear bi balance tires.	Meter: a. ace worn out rakes.			Shop Sup 360.00 Parts List Napagold 5w20 Eng Wiper Bla	plies Parts: n Date: Oil Filter ine Oil de ear	05/01/2017			1.00 017 1.00 6.00 2.00 1.00
Problem: - P.m. Service - R&r driver d - Service and - Rotate and b	: 1704370 P.M. service e. loor and repla- adjust rear bi balance tires.	Meter: a. ace worn out rakes.			Shop Sup 360.00 Parts List Napagold 5w20 Eng Wiper Bla Accufit Re	plies Parts: n Date: Oil Filter ine Oil de ear	05/01/2017			1.00 O17 Qty 1.00 6.00 2.00 1.00 1.00
Problem: - P.m. Service - R&r driver d - Service and - Rotate and b	: 1704370 P.M. service e. loor and repla- adjust rear bi balance tires.	Meter: a. ace worn out rakes.			Shop Sup 360.00 Parts List Napagold 5w20 Eng Wiper Bla Accufit Re Washer F	plies Parts: n Date: Oil Filter ine Oil de ear luid Conce	05/01/2017			1.00 Qty 1.00 6.00 2.00 1.00 1.00
- P.m. Service - R&r driver d - Service and - Rotate and b	: 1704370 P.M. service e. loor and repla- adjust rear bi balance tires.	Meter: a. ace worn out rakes.			Shop Sup 360.00 Parts List Napagold 5w20 Eng Wiper Bla Accufit Re Washer F Hinge Asy	plies Parts: n Date: Oil Filter ine Oil de ear	05/01/2017			1.00 017 Qty 1.00

Workorder: Problem:	1709566 P.M. Service.	Meter:	66681		lı	n Date:	10/02/2017	Closed:	10/04/201	17
- P.m. service	and replace da	maged lu	a nuts.		Parts List	!				Qty
	r brake service.	agoa ia	9		5w20 Eng					5.00
	palance four tire	s nitrofill			Napagold					1.00
- Shop Suppli					Wiper Blad					2.00
Griop Gappii					Lug Nut	40				8.00
					Shop Supp	nlies				1.00
	Hours	s 4.00		Labor:	240.00		88.72	Total:	328.72	1.00
Workorder: Problem:	1801721 PM Service	Meter:	71461		lı	n Date:	02/13/2018	Closed:	02/21/201	18
- P.m. service).				Parts List	:				Qty
- Rotated and	l balanced all fo	ur tires.nit	rogen filled al	l tires.	5w20 Eng	ine Oil				5.00
	djusted rear bra		3.		Napagold					1.00
- Shop Suppli	•				Wiper Blad					2.00
					12in Exact					1.00
					Shop Supp					1.00
	Hours	3 4.00		Labor:	240.00	•	49.76	Total:	289.76	
Workorder: Problem:	1805696 Check engine	Meter: light on.	75395		l.	n Date:	06/05/2018	Closed:	07/03/201	18
	iagnose check e				Parts List					Qty
	or one bank one				Sensor					1.00
	iagnose Abs bra nes for leaks . P				Tube Asy					1.00
	and vacuum lir	•	•	•	Pump Asy	,				1.00
- Shop Suppli					Shop Supp	plies				1.00
		5.50		Labor:	330.00	Parts:	711.28	Total:	1,041.28	
Workorder: Problem:	1807794 P.M. service.	Meter:	76226		lı	n Date:	07/31/2018	Closed:	08/06/201	18
- P.m. service).				Parts List					Qty
- Rotate and I	palance all four	tires. Nitro	ogen fill tires.		Napagold	Oil Filter				1.00
	service rear bra				5w20 Eng	ine Oil				5.00
- Shop Suppli					12in Exact					1.00
					20in Exact	tfit-beam			:	2.00
					Shop Supp	plies				1.00

Workorder: Problem:	1809365 Towed in righ	Meter: t rear tire f	77892 lat.			In Date:	09/12/2018	Closed:	09/13/2018
- Replace both and nitrogen a - Shop Suppli		e to dama	ged side wall.	Balance	183407 Shop S	418 P235-70	Or16		Qty 2.00 1.00 2.00
	Houi :	rs 1.00		Labor:	60.00	Parts:	373.53	Total:	433.53
Workorder: Problem:	1809500 Blown Tire	Meter:	77892			In Date:	09/12/2018	Closed:	09/14/2018
- Tow From: Is	95 Nb near La	ntana Exit	To: vista						
	Houi	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder: Problem:	1900354 PM Service, (Meter: Center con	80590 sole display n	ot workin	g.	In Date:	01/09/2019	Closed:	01/31/2019
- P.m. service					Parts L	ist			Qty
	tires . Rotate	and baland	e all four tires	S .	Napago	ld Oil Filter			1.00
Nitrofill all.		ا برامیان	on Donloos	£014	•	uart 5w20			5.00
display module	center console and retest.	e display if	юр . керіасе	lauity		Fluid Conce	entr		1.00
	service rear br	akes .				actfit-rear			1.00
- Shop Suppli						actfit-beam			2.00
						16 Tire Conf	t		2.00
					Display				1.00
					Shop S				1.00
		7.00				posal Fee	0.17.00	.	2.00
	Houi :	rs 7.00		Labor:	469.00	Parts:	817.86	l otal:	1,286.86
Workorder: Problem:	1905024 Transition Pre	Meter: ep Charge	83581			In Date:	05/09/2019	Closed:	05/09/2019
- Transition P	rep Charge								
	Hou	rs 2.00		Labor:	134.00	Parts:	0.00	Total:	134.00