10183701 2011 FORD ESCAPE Suv, Mid-Size, 4X4, Hybrid Workorder: 1103407 Meter: 365 In Date: 03/30/2011 Closed: 03/30/2011 Problem: 1 - Wash ticket(s) issued - 1 - Wash ticket(s) issued Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 Workorder: 1103519 Meter: 365 In Date: 04/01/2011 Closed: 04/01/2011 Problem: Pre Delivery Inspection - Pre Delivery Inspection - Wash Vehicle Hours 3.00 Labor: 180.00 Parts: 0.00 Total: 180.00 Workorder: 1105377 Meter: 1463 In Date: 05/20/2011 Closed: 05/26/2011 Problem: Towed in for discharge battery. - Fully recharge drained battery and test starting and **Parts List** Qty charging system.all test check out ok.park lights was left on. Shop Supplies 1.00 - Shop Supplies Hours 1.00 Labor: 60.00 Parts: 2.00 Total: 62.00 Workorder: 1105722 05/20/2011 06/01/2011 Meter: 1560 In Date: Closed: **Problem:** no start / possible battery - From: 8100 Forest Hill blvd. To: Lv shop Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 Workorder: 1109745 Meter: 4048 In Date: 09/13/2011 Closed: 09/21/2011 Problem: P.M. service - P.m. Service. **Parts List** Qty - Service and adjust rear brakes. **Shop Supplies** 1.00 - Rotate and balance all tires. 1348 Oil Filter Frm Ph3614 Wix 51348 1.00 - Shop Supplies 5w20 Engine Oil 5.00 Hours 4.75 Labor: 285.00 Parts: 16.43 Total: 301.43 Workorder: 1109968 Meter: 3974 In Date: 09/19/2011 Closed: 09/19/2011 Problem: 1 - Detail Vehicle Wash Ticket(s) Issued - 1 - Detail Vehicle Wash Ticket(s) Issued Hours 0.00 Labor: 0.00 Parts: 0.00 Total: 0.00 Workorder: 1202841 Meter: 8350 In Date: 03/23/2012 Closed: 03/29/2012 Problem: Pm service. - P.m. Service. **Parts List** Qty - Service and adjust rear brakes. Shop Supplies 1.00 - Rotate and balance all tires. 1348 Oil Filter Frm Ph3614 Wix 51348 1.00 - Shop Supplies 5w20 Engine Oil 5.00

Hours 4.75 Labor: 285.00 Parts: 57.57 Total: 342.57

Ww-2046 Wiper Blade (motorcraft)

2.00

Workorder: Problem:	1209678 Pm service.	Meter:	12847			In Date:	10/10/2012	Closed:	10/25/2012	
- P.m. Service	э.				Parts L	ist			Qty	
- Rotate and I	balance all tire	es.			5w20 E	ngine Oil			5.00	
- Shop Supplies						Ph3614 Oil Filter Wi				
						'0 Air Filter L		1.00		
						Shop Supplies			1.00	
	Hou	ırs 3.75		Labor:	225.00	Parts:	49.94	Total:	274.94	
Workorder: Problem:	1210130 1 - Detail Ve	Meter: hicle Wash	12773 Ticket(s) Iss	ued		In Date:	10/22/2012	Closed:	10/22/2012	
- 1 - Detail Ve	hicle Wash T	icket(s) Issu	ıed							
	Ηοι :	ırs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1304318 Pm service.	Meter:	16214			In Date:	05/01/2013	Closed:	05/07/2013	
- Perform pm	service.				Parts L	ist			Qty	
- Perform rea	r drum brake	service and	adjust brake	e shoes.	5w20 E	ngine Oil			5.00	
- Rotate and I	balance all fou	ur tires.			Napago	1.00				
- Shop Suppli	es				Wiper E	2.00				
					Wd40 S	Spray Lube S	Stock		1.00	
					Brake C				1.00	
					Washer	·Fl			1.00	
					Shop S	upplies			1.00	
	Ηοι :	ırs 4.75		Labor:	285.00	Parts:	58.88	Total:	343.88	
Workorder: Problem:	1305648 Accident	Meter:	16612			In Date:	06/06/2013	Closed:	06/06/2013	
- Tow From: \	Nallace and jo	g To: Se S	Shop-accider	nt line						
	Hou :	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1307128 damage to h	Meter: ood, lft frt fe	16612 ender, bump	er, wheel 8	strg	In Date:	06/07/2013	Closed:	07/18/2013	
- damage to h	nood, lft frt fen	der, bumpe	r, wheel & st	trg						
	Hou :	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1310362 2 - Wash tick	Meter: cet(s) issued	18431 d			In Date:	10/15/2013	Closed:	10/15/2013	
- 2 - Wash tic	ket(s) issued									
	Hou	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	

Workorder: Problem:	1312269 Pm service a	Meter: and Ac blows	19735 s warm air.			In Date:	12/09/2013	Closed:	12/18/20	013	
- Perform pm	service.				Parts Lis	t				Qty	
- Ac performa		test.test and	d replace faile	d ac	real shoc		1.00				
condenser with new.recover,vacume and recharge system to						Napagold Oil Filter					
specs.					5w20 Eng		5.00				
 Inspect and replace failed/leaking left rear shock absorber with new. 						Wiper Blade					
- Perform rea	r drum brake	service and	adiust brake s	shoes.	Ww-1202	: Wiper Bla	ade M		1.00		
- Rotate and I				Washer F	1			1.00			
- Shop Suppli					Condese	r Ac				1.00	
					Seal Kits					2.00	
					Oil					1.00	
					R134a Lv	Shop 2				2.00	
					Shop Sup	plies				1.00	
	Hoi :	urs 9.05		Labor:	543.00	Parts:	454.03	Total:	997.03		
Workorder: Problem:	1405796 P.M. Service	Meter:	23652			In Date:	06/12/2014	Closed:	06/24/20	014	
- Perform pm	service.				Parts Lis	t				Qty	
- Inspect and	service rear of	drum brakes			5w20 Engine Oil						
- Rotate and I	palance all fo	ur tires.			Napagolo	Oil Filter				1.00	
- Shop Suppli	es				Wiper Bla	ade				2.00	
					Ww-1202		1.00				
					Washer F			1.00			
				Shop Supplies					1.00		
	Hor :	urs 4.75		Labor:	285.00	Parts:	63.67	Total:	348.67		
Workorder: Problem:	1408624 2 - Wash tic	Meter: ket(s) issued	24800 I			In Date:	08/27/2014	Closed:	08/27/20	014	
- 2 - Wash tic											
	Hor :	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00		
Workorder: Problem:	1412855 Pm service	Meter:	28028			In Date:	12/29/2014	Closed:	01/15/20	015	
- Pm service.					Parts Lis	t				Qty	
- Check batte				adtest	5w20 Eng	gine Oil				5.00	
after recharge	•	-			Napagold Oil Filter					1.00	
- Inspect and					Napagolo	Air Filter				1.00	
- Rotate and I		ur tires.			Wiper Bla	ade				2.00	
- Shop Suppli	es				Battery					1.00	
					Napagolo	Air Filter				1.00	
					Shop Sup	plies				1.00	
	Hoi	urs 5.75		Labor:	345.00	Parts:	177.89	Total:	522.89		

Workorder: Problem:	1500445 2 - Wash tick	Meter: et(s) issued	27905 d			In Date:	01/13/2015	Closed:	01/13/2015
- 2 - Wash tio	cket(s) issued								
	Hou :	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder: Problem:	1507404 Pm service.	Meter:	32252			In Date:	07/24/2015	Closed:	08/11/2015
- P.m. Servic	e.				Parts L	_ist			Qty
- Replace two	o tires,rotate ar	nd balance	all four.	5w20 E	Engine Oil			5.00	
- Faricate and	d replace asse	t#'s.			Napago	old Oil Filter			1.00
- Service and	l adjust rear bra	akes.			Wiper E	Blade			2.00
- Complete w	heel alignmen	t.trest drive			Ww-12	02 Wiper Bla	ide M		1.00
- Shop Suppl	lies				183680	0418 P235-7	5r16		2.00
					183407	7418 P235-7	Or16		2.00
					Shop S	Supplies			1.00
					Tire Dis	sposal Fee			2.00
	Hou	rs 8.75		Labor:	525.00	Parts:	841.14	Total:	1,366.14
- Replace two			ront.balance		183407 Shop S Tire Dis	7418 P235-70 Supplies sposal Fee		Total·	Qty 2.00 1.00 2.00
	lies	ne tire,left f	ront.balance		183407 Shop S	7418 P235-70 Supplies sposal Fee	Or16 395.88	Total:	2.00 1.00
- Shop Suppl	lies	rs 2.00 Meter:	ront.balance		183407 Shop S Tire Dis	7418 P235-70 Supplies sposal Fee		Total:	2.00 1.00 2.00
- Shop Suppl	Hou : 1601620 Pm service.D	rs 2.00 Meter:			183407 Shop S Tire Dis	7418 P235-76 Supplies sposal Fee Parts:	395.88		2.00 1.00 2.00 515.88
- Shop Suppl Workorder: Problem: - P.m. Service	Hou : 1601620 Pm service.D	rs 2.00 Meter: Petail.			183407 Shop S Tire Dis 120.00	7418 P235-76 Supplies sposal Fee Parts:	395.88		2.00 1.00 2.00 515.88
- Shop Suppl Workorder: Problem: - P.m. Service	Hou : 1601620 Pm service.D	rs 2.00 Meter: Jetail. akes.			183407 Shop S Tire Dis 120.00 Parts L 5w20 E	7418 P235-76 Supplies sposal Fee Parts: In Date:	395.88		2.00 1.00 2.00 515.88 02/24/2016 Qty
- Shop Suppl Workorder: Problem: - P.m. Service	Hou: 1601620 Pm service.De. I adjust rear brabalance all tire	rs 2.00 Meter: Jetail. akes.			183407 Shop S Tire Dis 120.00 Parts L 5w20 E	7418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter	395.88		2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00
Workorder: Problem: - P.m. Service - Service and - Rotate and	Hou: 1601620 Pm service.De. I adjust rear brabalance all tire	rs 2.00 Meter: Jetail. akes.			183407 Shop S Tire Dis 120.00 Parts L 5w20 E Napage Wiper E	7418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter	395.88		2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00 1.00
Workorder: Problem: - P.m. Service - Service and - Rotate and	Hou: 1601620 Pm service.De. I adjust rear brabalance all tire	rs 2.00 Meter: Jetail. akes.			183407 Shop S Tire Dis 120.00 Parts L 5w20 E Napago Wiper E Ww-12	7418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter Blade	395.88		2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00 1.00 2.00
Workorder: Problem: - P.m. Service - Service and - Rotate and	Hou : 1601620 Pm service.D e. d adjust rear bra balance all tire lies	rs 2.00 Meter: Jetail. akes.		Labor:	183407 Shop S Tire Dis 120.00 Parts L 5w20 E Napago Wiper E Ww-12	7418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter Blade 02 Wiper Bla Supplies	395.88	Closed:	2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00 1.00 2.00 1.00
- Shop Suppl Workorder: Problem: - P.m. Service - Service and - Rotate and - Shop Suppl	Hou : 1601620 Pm service.D e. d adjust rear bra balance all tire lies	Meter: Detail.	36900	Labor:	Parts L 5w20 E Napage Wiper E Ww-12 Shop S	7418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter Blade 02 Wiper Bla Supplies	395.88 02/16/2016	Closed:	2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00 1.00 2.00 1.00
- Shop Suppl Workorder: Problem: - P.m. Service - Service and - Rotate and - Shop Suppl Workorder: Problem:	Hou: 1601620 Pm service.De. d adjust rear brabalance all tire lies Hou: 1601850	rs 2.00 Meter: Detail. akes. s. rs 4.75 Meter: Dicle Wash	36900 36660 Ticket(s) Is:	Labor:	Parts L 5w20 E Napage Wiper E Ww-12 Shop S	r418 P235-76 Supplies Sposal Fee Parts: In Date: List Engine Oil old Oil Filter Blade 02 Wiper Bla Supplies Parts:	395.88 02/16/2016 ade M 65.89	Closed:	2.00 1.00 2.00 515.88 02/24/2016 Qty 5.00 1.00 2.00 1.00 1.00 350.89

Workorder: Problem:	1607716 P.M. service.	Meter:	41240			In Date:	07/28/2016	Closed:	08/29/20)16	
- P.m. Service	Э.				Parts Li	st				Qty	
- Rotate and balance all tires.						5w20 Engine Oil					
- Diagnose intermittent no start.replace and re-code ignition						Napagold Oil Filter					
cylinder.						lade				2.00	
- Shop Suppli	es				Ww-120	2 Wiper Bla	ide M			1.00	
					Washer	Fluid Conce	entr			1.00	
					Silicone	Spray 10oz	<u>'</u>			1.00	
					Steering	Column Fla	ange			1.00	
					Shop Su	ıpplies				1.00	
	Hours :	5.75		Labor:	345.00	Parts:	231.79	Total:	576.79		
Workorder: Problem:	1701847 P.M. service ar	Meter: nd tire ser	45000 nsor fault in da	ısh.		In Date:	02/22/2017	Closed:	03/16/20)17	
- P.m. Service	Э.				Parts Li	st				Qty	
- Pressure tes	st and inspect co	oling sys	tem.flush and	refill	5w20 Er	ngine Oil				5.00	
system.					Napagol	d Oil Filter				1.00	
	efill transmission	•			Wiper Blade 2						
	nt rear Tpms.rota	ate and b	alance all four		Accufit Rear 1						
tires,reprogram					Coolant Ford Gold 1.						
- Rotate and I					Syn-atf Trans Fluid S 6.						
- Shop Suppli	es				Tpms12 Sensor Tire Pr					1.00	
					Anti Free		1.00				
					Shop Su	ıpplies				1.00	
	Hours :	9.25		Labor:	555.00	Parts:	210.73	Total:	765.73		
Workorder: Problem:	1706697 2 - Wash ticket	Meter: (s) issued	47340 d			In Date:	07/10/2017	Closed:	07/10/20)17	
- 2 - Wash tic	ket(s) issued										
	Hours :	0.00		Labor:	0.00	Parts:	0.00	Total:	0.00		
Workorder: Problem:	1707173 P.M. service.	Meter:	47680			In Date:	07/21/2017	Closed:	07/31/20)17	
- P.m. service).				Parts Li	st				Qty	
- Inspect and	service rear bra	kes.			5w20 Engine Oil						
- Balance and	d rotate all four ti	res.			Napagol	d Oil Filter				1.00	
- Shop Suppli	es				Accufit F	Rear				1.00	
					Wiper Bl	lade				2.00	
					Washer	Fluid Conce	entr			1.00	
					Shop Su	ıpplies				1.00	
	Hours :	4.75		Labor:	285.00	Parts:	51.59	Total:	336.59		

Workorder: Problem:	1709249 Screw in left re	Meter: ear tire.	48887			In Date:	09/25/2017	Closed:	09/27/20)17
- Repair left re	ear tire .rebalan	ce .nitrofil	l.		Parts Li	ist				Qty
- Shop Suppli	es				Shop Su	upplies			1.00	
	Hours	s 1.00		Labor:	60.00	Parts:	2.00	Total:	62.00	
Workorder: Problem:	1801266 P.M. service.	Meter:	51290			In Date:	02/01/2018	Closed:	02/08/20)18
- P.m. service).				Parts Li	ist				Qty
- Perform tire	balance and ro	tation on a	all four wheels	s.nitrofill.		ld Oil Filter				1.00
- Inspect and	service rear bra	akes.				ngine Oil				5.00
- Shop Suppli						Fluid Conce	entr			1.00
					20in Exa	actfit-beam				2.00
					12in Exa	actfit-rear				1.00
					Shop Su					1.00
	Hours	3 4.75		Labor:	285.00	• •	51.59	Total:	336.59	
Workorder: Problem:	1808288 P.M. Service.D	Meter: Detail.	53862			In Date:	08/13/2018	Closed:	08/22/20)18
- P.m. service) <u>.</u>				Parts Li	ist				Qty
- Inspect and	service rear bra	akes.			Napagold Oil Filter					1.00
•	nigh speed bala		ur wheels . Ni	trofill all.						6.00
- Shop Suppli										2.00
					12in Exa	actfit-rear				1.00
					Washer	Fluid Conce	entr			1.00
					Battery					1.00
					Shop Su	upplies				1.00
	Hours	s 4.75		Labor:	285.00		220.28	Total:	505.28	
Workorder: Problem:	1808575 1 - Detail Vehic	Meter: cle Wash	53734 Ticket(s) Issu	ıed		In Date:	08/20/2018	Closed:	08/20/20)18
- 1 - Detail Ve	hicle Wash Tick	ket(s) Issu	ied							
	Hours :	s 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1809560 A/C inop.	Meter:	53904			In Date:	09/17/2018	Closed:	09/24/20)18
	ance test. Leak				Parts Li	ist				Qty
	d accumulator.re ge to factory sp				Freon L	v Shop 2				2.00
-	• • •	ec. Keles	t Ave periorina	aile .	Oil Com	pressor				2.00
- Shop Suppli	ರಾ				Condes	er Ac				1.00
					dehydra	tor				1.00
					Shop Su	upplies				1.00
	Hours :	5.60		Labor:	336.00	Parts:	426.79	Total:	762.79	

Workorder: 1903497 **Meter:** 57214 **In Date:** 04/01/2019 **Closed:** 04/01/2019

Problem: Transition Prep Charge

- Transition Prep Charge

Hours 2.00 Labor: 134.00 Parts: 0.00 Total: 134.00

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