# 10180775 2010 FORD RANGER Pickup, Compact

|                        |                           | 10100                 |                  | ZUIUI OND N    | , <b>.</b> | . ioitap, oo        | paot                  |            |          |      |
|------------------------|---------------------------|-----------------------|------------------|----------------|------------|---------------------|-----------------------|------------|----------|------|
| Workorder:<br>Problem: | 1002181<br>Pre Delivery I | Meter:<br>nspection   | 0                |                |            | In Date:            | 03/02/2010            | Closed:    | 03/02/20 | 010  |
| - Pre Delivery         | Inspection                |                       |                  |                |            |                     |                       |            |          |      |
|                        | Hour<br>:                 | s 2.00                |                  | Labor:         | 120.00     | Parts:              | 0.00                  | Total:     | 120.00   |      |
| Workorder:             | 1006987                   | Meter:                | 5859             |                |            | In Date:            | 07/02/2010            | Closed:    |          |      |
| Problem:               | Pm service.al             | so see not            | es on c          | anceiver.      |            |                     |                       |            |          |      |
| -                      |                           |                       |                  |                |            | Б.,                 |                       |            |          |      |
|                        | Hour<br>:                 | s 0.00                |                  | Labor:         | 0.00       | Parts:              | 0.00                  | Total:     | 0.00     |      |
| Workorder:             | 1014152                   | Meter:                | 4980             |                |            | In Date:            | 12/29/2010            | Closed:    | 01/05/20 | 011  |
| Problem:               | P.M. service a            | and cancei            | ver.             |                |            |                     |                       |            |          |      |
| - Perform pm           |                           |                       |                  |                | Parts L    |                     |                       |            |          | Qty  |
|                        | palance all four          | tires.                |                  |                | Shop S     |                     |                       |            |          | 1.00 |
| - Shop Suppli          | es                        |                       |                  |                |            |                     | se Fram Ph36          | 514        |          | 1.00 |
|                        | Hour                      | s 3.00                |                  | Labor          | 5w20 E     | ngine Oil<br>Parts: | 14 04                 | Total      | 194.94   | 5.00 |
|                        | :                         | 5 3.00                |                  | Labor.         | 100.00     | rans.               | 14.54                 | TOtal.     | 194.94   |      |
| Workorder:<br>Problem: | 1100113<br>flash canceive | Meter:<br>er          | 4983             |                |            | In Date:            | 01/04/2011            | Closed:    | 01/11/20 | 011  |
| - Flash Cance          | eiver                     |                       |                  |                | Parts L    | ist                 |                       |            |          | Qty  |
| - Shop Suppli          | es                        |                       |                  |                | Shop S     | upplies             |                       |            |          | 1.00 |
|                        | Hour<br>:                 | s 1.00                |                  | Labor:         | 60.00      | Parts:              | 2.00                  | Total:     | 62.00    |      |
| Workorder:<br>Problem: | 1107897<br>Pm service.    | Meter:                | 9717             |                |            | In Date:            | 07/28/2011            | Closed:    | 07/28/20 | 011  |
| - Perform pm           | service.                  |                       |                  |                | Parts L    | ist                 |                       |            |          | Qty  |
|                        | palance all four          | tires.                |                  |                | Shop S     |                     |                       |            |          | 1.00 |
| - Shop Suppli          | es                        |                       |                  |                |            |                     | Ph3614 Wix            | 51348      |          | 1.00 |
|                        |                           |                       |                  |                |            | ngine Oil           | 4011 4 0              |            |          | 5.00 |
|                        | Цолг                      | s 3.00                |                  | Labor          | 180.00     | •                   | s 18" Anco 3<br>26.58 |            | 206.58   | 2.00 |
|                        | :                         | 5 3.00                |                  | Labor.         | 100.00     | rans.               | 20.30                 | TOtal.     | 200.56   |      |
| Workorder:<br>Problem: | 1110151<br>Request 1 ext  | Meter:<br>tra key cut | 11208<br>and pro |                |            | In Date:            | 09/22/2011            | Closed:    | 09/26/20 | 011  |
|                        | s ignition key a          |                       |                  | with scan tool | Parts L    | ist                 |                       |            |          | Qty  |
| -                      | erate vehicle a           | sper requ             | est.             |                | 164-r80    | 40 Ignition k       | Key 2011- Ne          | wer (ford) |          | 1.00 |
| - Shop Suppli          | es                        |                       |                  |                | Shop S     | upplies             |                       |            |          | 1.00 |
|                        | Hour                      | s 1.25                |                  | Labor:         | 75.00      | Parts:              | 25.25                 | Total:     | 100.25   |      |

| Problem:  | 1200050<br>Pm service   | Meter:   | 14879                  |        | In  | Date:  | 01/03/2012           | Closed: | 01/11/20 | 12   |
|---|---|--|------------------------|--------|---|--|----------------------|---------|----------|--|
| - P.m. Service  | Э.  |  |                        |        | Parts List  |  |                      |         |          | Qty  |
| - Rotate and h  | balance all tires   | 3.   |                        |        | Shop Supp   | lies   |                      |         |          | 1.00   |
| - Shop Suppli   | ies   |  |                        |        | 1348 Oil Fi   | lter Frm   | Ph3614 Wix           | 51348   |          | 1.00   |
|   |   |  |                        |        | 3424 Fuel   | Filter Fr  | m 3424 Wix 33        | 3424    |          | 1.00   |
|   |   |  |                        |        | Ca8243 Aiı  | r Filter Ll  | of Af1658 Wix        | 46253   |          | 1.00   |
|   |   |  |                        |        | 5w20 Engii  | ne Oil   |                      |         |          | 5.00   |
|   | Hours<br>:  | s 3.00   |                        | Labor: | 180.00  | Parts:   | 30.78                | Total:  | 210.78   |  |
| Workorder:<br>Problem:  | 1204788<br>Pm service   | Meter:   | 19952                  |        | In  | Date:  | 05/22/2012           | Closed: | 05/29/20 | 12   |
| - Perform pm  | service.  |  |                        |        | Parts List  |  |                      |         |          | Qty  |
| - Inspect and   | repack both fro   | ont wheel b  | earings with           | new    | Shop Supp   | lies   |                      |         |          | 1.00   |
| bearing grease  | e and adjust.   |  |                        |        | 1348 Oil Fi   | lter Frm   | Ph3614 Wix           | 51348   |          | 1.00   |
|   | balance all four  | tires.   |                        |        | 5w20 Engi   | ne Oil   |                      |         |          | 5.00   |
| - Shop Suppli   | es  |  |                        |        | Nb-18 Wip   | er Blade   | es 18" Anco 3        | 1-18    |          | 2.00   |
|   | Hours   | s 4.25   |                        | Labor: | 255.00  | Parts:   | 26.08                | Total:  | 281.08   |  |
| Workorder:<br>Problem:  | 1209631<br>P.M. service a   | Meter:<br>and recall f   | 24935<br>or fuel line. |        | In  | Date:  | 10/09/2012           | Closed: | 10/30/20 | 12   |
| - P.m. Service  | э.  |  |                        |        | Parts List  |  |                      |         |          | Qty  |
|   | and charging s  |  |                        | test   | 5w20 Engi   | ne Oil   |                      |         |          | 4.00   |
| •   | d test.replace c  |  | attery.                |        | Ph3614 Oil  | Filter V   | Vi                   |         |          | 1.00   |
| •   | d balance four r  | new tires.   |                        |        | Mac Wita I  | ithium G   | Gres                 |         |          | 1.00   |
| - Complete w  |   |  |                        |        | IVIAC VVIICE L  |  |                      |         |          |  |
| •   | heel alignment.   |  |                        |        | 183482418   | P225-7   | 0r15                 |         |          | 4.00   |
| - Transport ve  | ehicle to dealer  |  |                        | line). |   |  |                      |         |          | 4.00<br>1.00   |
| •   | ehicle to dealer  |  |                        | line). | 183482418   | Battery M  |                      |         |          |  |
| - Transport ve  | ehicle to dealer<br>ies   |  |                        | ·      | 183482418<br>Group 59 E   | Battery M<br>lies                                    |                      | Total:  | 1,337.06 | 1.00<br>1.00   |
| - Transport ve<br>- Shop Suppli<br>Workorder:                                   | ehicle to dealer<br>ies   | for recall #   |                        | ·      | 183482418<br>Group 59 E<br>Shop Supp<br>570.00  | Battery M<br>lies                                    | ltc .                | Total:  | 1,337.06 | 1.00<br>1.00   |
| - Transport ve<br>- Shop Suppli<br>Workorder:                                   | ehicle to dealer<br>ies<br>Hours<br>:<br>1302617<br>P.M. service.         | for recall #   | #11s17.(fuel           | ·      | 183482418<br>Group 59 E<br>Shop Supp<br>570.00  | Battery M<br>lies<br>Parts:                          | 767.06               |         | -        | 1.00<br>1.00   |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service                | ehicle to dealer<br>ies<br>Hours<br>:<br>1302617<br>P.M. service.         | for recall at the second secon | #11s17.(fuel           | ·      | 183482418<br>Group 59 E<br>Shop Supp<br>570.00  | Battery M<br>lies<br>Parts:                          | 767.06               |         | -        | 1.00<br>1.00   |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service                | ehicle to dealer ies  Hours :  1302617 P.M. service. e. balance all tires | for recall at the second secon | #11s17.(fuel           | ·      | 183482418<br>Group 59 E<br>Shop Supp<br>570.00<br>In  | Battery M<br>lies<br>Parts:                          | 767.06               |         | -        | 1.00<br>1.00<br>13<br>Qty                                |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service - Rotate and b | ehicle to dealer ies  Hours :  1302617 P.M. service. e. balance all tires | for recall at the second secon | #11s17.(fuel           | ·      | 183482418<br>Group 59 E<br>Shop Supp<br>570.00<br>In<br>Parts List<br>5w20 Engin              | Battery Molies Parts: Date:                          | 767.06<br>03/15/2013 |         | -        | 1.00<br>1.00<br>13<br>Qty<br>4.00                        |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service - Rotate and b | ehicle to dealer ies  Hours :  1302617 P.M. service. e. balance all tires | for recall at the second secon | #11s17.(fuel           | ·      | 183482418 Group 59 E Shop Supp 570.00  In Parts List 5w20 Engin                               | Battery Molies Parts: Date: The Oil                  | 767.06<br>03/15/2013 |         | -        | 1.00<br>1.00<br>13<br><b>Qty</b><br>4.00<br>1.00         |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service - Rotate and b | ehicle to dealer ies  Hours :  1302617 P.M. service. e. balance all tires | for recall at the second secon | #11s17.(fuel           | ·      | 183482418 Group 59 E Shop Supp 570.00  In  Parts List 5w20 Engin Filter Ca8243 Ain            | Battery Molies Parts: Date: The Oil Fuel Filter Life | 767.06<br>03/15/2013 |         | -        | 1.00<br>1.00<br>1.3<br>113<br><b>Qty</b><br>4.00<br>1.00 |
| - Transport ve - Shop Suppli  Workorder: Problem: - P.m. Service - Rotate and b | ehicle to dealer ies  Hours :  1302617 P.M. service. e. balance all tires | for recall at the second secon | #11s17.(fuel           | ·      | 183482418 Group 59 E Shop Supp 570.00  In  Parts List 5w20 Engin Filter Ca8243 Ain Napagold F | Battery Molies Parts: Date: The Oil Fuel Filter      | 767.06<br>03/15/2013 |         | -        | 1.00<br>1.00<br>1.3<br>Qty<br>4.00<br>1.00<br>1.00       |

| Problem:   | 1308385<br>P.M. service.  | Meter:   | 35000  |                    | In Date:   | 08/20/2013      | Closed: | 09/04/2013   |
|--|---|--|--|--------------------|--|-----------------|---------|--|
| - P.m. Service   | ) <u>.</u>  |  |  |                    | Parts List   |                 |         | Qt   |
| - Rotate and b   | alance all tires  | i.   |  |                    | 5w20 Engine Oil  |                 |         | 5.00   |
| - Shop Supplie   | es  |  |  |                    | Napagold Oil Filte   | r               |         | 1.00   |
|  |   |  |  |                    | Shop Supplies  |                 |         | 1.00   |
|  | Hours   | s 3.00   |  | Labor:             | 180.00 Parts   | : 18.88         | Total:  | 198.88   |
|  | 1400861<br>Pm service an  | Meter:<br>d wiper bl   | 40061<br>ades.                                   |                    | In Date:   | 01/27/2014      | Closed: | 02/11/2014   |
| - P.m. Service   | ) <u>.</u>  |  |  |                    | Parts List   |                 |         | Qty  |
|  | alance all tires  | ).   |  |                    | 5w20 Engine Oil  |                 |         | 5.00   |
| - Shop Supplie   | es  |  |  |                    | Napagold Oil Filte   | r               |         | 1.00   |
|  |   |  |  |                    | Napagold Fuel Filt   |                 |         | 1.00   |
|  |   |  |  |                    | Napagold Air Filte   | er              |         | 1.00   |
|  |   |  |  |                    | Wiper Blade  |                 |         | 2.00   |
|  |   |  |  |                    | Washer Fl  |                 |         | 1.00   |
|  |   |  |  |                    | Shop Supplies  |                 |         | 1.00   |
|  | Hours   | s 3.00   |  | Labor:             | 180.00 Parts   | : 43.81         | Total:  | 223.81   |
|  | 1400862<br>Pm service an  | <b>Meter:</b><br>Id wiper bl                                       | 41010<br>ades.                                   |                    | In Date:   | 01/27/2014      | Closed: |  |
| -  | Hour  | s 0.00   |  | Labor:             | 0.00 Parts   | s: 0.00         | Total:  | 0.00   |
|  | <u>:</u>  |  |  |                    |  |                 |         |  |
|  | :<br>1406148<br>Pm service an   | Meter:<br>id check v   | 44887<br>ents air flow.                          |                    | In Date:   | 06/23/2014      | Closed: | 06/30/2014   |
| Problem:   | Pm service an   |  |  |                    | In Date:   | 06/23/2014      | Closed: | 06/30/2014   |
| Problem: - Perform pm s  | Pm service an   | d check v  |  |                    |  | 06/23/2014      | Closed: |  |
| Problem: - Perform pm s - Flush and rei  | Pm service an service.  | id check v   | ents air flow.                                   | ıll four.          | Parts List   |                 | Closed: | 06/30/2014<br><b>Qty</b>   |
| Problem: - Perform pm s - Flush and rei - Repair right r   | Pm service an service. new transmiss  | d check v<br>ion fluid.<br>rogen fill a                            | ents air flow.<br>nd balance a                   |                    | Parts List<br>5w20 Engine Oil  |                 | Closed: | 06/30/2014<br>Qty<br>5.00  |
| Problem: - Perform pm s - Flush and res - Repair right r - Inspect and c to correct air flo  | Pm service and service.  new transmissing the flat.niticlean ac blower ow.  | d check v<br>ion fluid.<br>rogen fill a                            | ents air flow.<br>nd balance a                   |                    | Parts List<br>5w20 Engine Oil<br>Napagold Oil Filte  |                 | Closed: | 06/30/2014<br>Qty<br>5.00<br>1.00  |
| Problem: - Perform pm s - Flush and rei - Repair right r - Inspect and o   | Pm service and service.  new transmissing the flat.niticlean ac blower ow.  | d check v<br>ion fluid.<br>rogen fill a                            | ents air flow.<br>nd balance a                   |                    | Parts List<br>5w20 Engine Oil<br>Napagold Oil Filte<br>Wiper Blade   | r               | Closed: | 06/30/2014<br>Qty<br>5.00<br>1.00<br>2.00                                    |
| Problem: - Perform pm s - Flush and res - Repair right r - Inspect and c to correct air flo  | Pm service and service.  new transmissing the flat.niticlean ac blower ow.  | d check v<br>ion fluid.<br>rogen fill a                            | ents air flow.<br>nd balance a                   |                    | Parts List<br>5w20 Engine Oil<br>Napagold Oil Filte<br>Wiper Blade<br>Washer Fl  | r               | Closed: | 06/30/2014<br>Qty<br>5.00<br>1.00<br>2.00<br>1.00                            |
| Problem: - Perform pm s - Flush and ref - Repair right r - Inspect and c to correct air flo  | Pm service an service.  new transmiss rear tire flat.niticlean ac blowe ow.   | d check v<br>ion fluid.<br>rogen fill a                            | ents air flow.<br>nd balance a                   | of debri           | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies  | r               |         | 06/30/2014<br>Qty<br>5.00<br>1.00<br>2.00<br>1.00<br>12.00                   |
| Problem: - Perform pm s - Flush and ref - Repair right r - Inspect and c to correct air flo - Shop Supplie   | Pm service an service.  new transmiss rear tire flat.niticlean ac blowe ow.   | ion fluid. rogen fill a r housing s 6.25  Meter:                   | ents air flow.<br>nd balance a                   | of debri           | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies  | r<br>d S        |         | 06/30/2014<br>Qty<br>5.00<br>1.00<br>2.00<br>1.00<br>12.00<br>1.00           |
| Problem: - Perform pm s - Flush and rei - Repair right r - Inspect and c to correct air flo - Shop Supplie  Workorder: Problem:  | Pm service and service.  new transmiss rear tire flat.nitroclean ac blowers.  Hours:  1408465                                     | ion fluid. rogen fill a r housing s 6.25  Meter: oisy.             | ents air flow.  nd balance a and screen of 46949 | of debri<br>Labor: | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies 375.00 Parts                                       | d S<br>:: 83.45 | Total:  | 06/30/2014<br>Qty<br>5.00<br>1.00<br>2.00<br>1.00<br>12.00<br>458.45         |
| Problem: - Perform pm s - Flush and rei - Repair right r - Inspect and o to correct air flo - Shop Supplie  Workorder: Problem: - Pressure test water pump an          | Pm service and service.  new transmiss rear tire flat.niticlean ac blower ow.  es  Hours:  1408465  Water pump not and inspect of | ion fluid. rogen fill a r housing s 6.25  Meter: oisy. cooling sys | ents air flow.  nd balance a and screen of 46949 | of debri  Labor:   | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies 375.00 Parts In Date:                              | d S<br>:: 83.45 | Total:  | 06/30/2014  Qty 5.00 1.00 2.00 1.00 12.00 458.45  09/08/2014                 |
| Problem: - Perform pm s - Flush and ref - Repair right r - Inspect and of to correct air flo - Shop Supplie  Workorder: Problem: - Pressure test water pump an system. | Pm service and service.  new transmiss rear tire flat.nitroclean ac blower ow.  1408465  Water pump not and inspect conditions.   | ion fluid. rogen fill a r housing s 6.25  Meter: oisy. cooling sys | ents air flow.  nd balance a and screen of 46949 | of debri  Labor:   | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies 375.00 Parts In Date:                              | d S<br>:: 83.45 | Total:  | 06/30/2014  Qty 5.00 1.00 2.00 12.00 12.00 458.45  09/08/2014                |
| Problem: - Perform pm s - Flush and rei - Repair right r - Inspect and o to correct air flo - Shop Supplie  Workorder: Problem: - Pressure test water pump an          | Pm service and service.  new transmiss rear tire flat.nitroclean ac blower ow.  1408465  Water pump not and inspect conditions.   | ion fluid. rogen fill a r housing s 6.25  Meter: oisy. cooling sys | ents air flow.  nd balance a and screen of 46949 | of debri  Labor:   | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies 375.00 Parts In Date:  Parts List Water Pum        | d S<br>:: 83.45 | Total:  | 06/30/2014  Qty 5.00 1.00 2.00 1.00 12.00 458.45  09/08/2014  Qty 1.00       |
| Problem: - Perform pm s - Flush and ref - Repair right r - Inspect and of to correct air flo - Shop Supplie  Workorder: Problem: - Pressure test water pump an system. | Pm service and service.  new transmiss rear tire flat.nitroclean ac blower ow.  1408465  Water pump not and inspect conditions.   | ion fluid. rogen fill a r housing s 6.25  Meter: oisy. cooling sys | ents air flow.  nd balance a and screen of 46949 | of debri  Labor:   | Parts List 5w20 Engine Oil Napagold Oil Filte Wiper Blade Washer Fl Syn-atf Trans Fluid Shop Supplies 375.00 Parts In Date:  Parts List Water Pum V Belt | d S<br>:: 83.45 | Total:  | 06/30/2014  Qty 5.00 1.00 2.00 12.00 12.00 458.45  09/08/2014  Qty 1.00 1.00 |

| Workorder:<br>Problem:  | 1409391<br>Check engin  | Meter:<br>e light on.    | 47554        |          |   | In Date:   | 09/18/2014 | Closed: | 09/26/2014 | 1                 |
|---|-------------------------|--------------------------|--------------|----------|---|------------|------------|---------|------------|-------------------|
| - Computer d<br>P0442.evap to<br>control valve.d<br>- Shop Suppli | clear code and          | e defective              |              |          | Parts Lis<br>evapvalve<br>Cap<br>Shop Sup | e solenoid |            |         | 1.<br>1.   | Qty<br>.00<br>.00 |
|   | Hou                     | ırs 3.00                 |              | Labor:   | 180.00                                    | •          | 165.83     | Total:  | 345.83     | .00               |
| Workorder:<br>Problem:  | 1410213<br>needs spare  | Meter:<br>key            | 48212        |          |   | In Date:   | 10/09/2014 | Closed: | 10/17/2014 | 1                 |
| - Make and p  | rogram 1 spar           | e kev                    |              |          | Parts Lis                                 | t          |            |         | C          | Qty               |
| - Shop Suppli   |                         | ,                        |              |          | Ford Ignit                                | ion Key B  | lank       |         |            | .00               |
|   |                         |                          |              |          | Shop Sup                                  | •          |            |         | 1.         | .00               |
|   | Hou                     | ırs 1.00                 |              | Labor:   |   | •          | 28.61      | Total:  | 88.61      |                   |
| Workorder:<br>Problem:  | 1412214<br>Pm service a | Meter:<br>and flat tire. | 50147        |          |   | In Date:   | 12/05/2014 | Closed: | 12/24/2014 | 1                 |
| - Pm service.   |                         |                          |              |          | Parts Lis                                 | t          |            |         | c          | Qty               |
|   | ry and chargir          |                          |              | loadtest | 5w20 Eng                                  | jine Oil   |            |         | 5.         | .00               |
| after recharge  | •                       | -                        |              |          | Napagold                                  | Oil Filter |            |         | 1.         | .00               |
| <ul> <li>Replace from rotors.service</li> </ul>                   | nt brake pads           |                          |              |          | Napagold                                  | Fuel Filte | r          |         | 1.         | .00               |
|   | flat tire.rotate        |                          | •            | unve.    | Wiper Bla                                 | de         |            |         | 2.         | .00               |
| - Shop Suppli   |                         | and Dalance              | all lour.    |          | Battery                                   |            |            |         | 1.         | .00               |
| опор оцррп  | .03                     |                          |              |          | Disc Brak                                 | e Pads     |            |         | 1.         | .00               |
|   |                         |                          |              |          | Shop Sup                                  | plies      |            |         | 1.         | .00               |
|   | Ηοι<br>:                | ırs 8.50                 |              | Labor:   | 510.00                                    | Parts:     | 216.95     | Total:  | 726.95     |                   |
| Workorder:<br>Problem:  | 1508477<br>Pm service.  | Meter:                   | 54788        |          |   | In Date:   | 08/24/2015 | Closed: | 09/03/2015 | 5                 |
| - Pm service.   |                         |                          |              |          | Parts Lis                                 | t          |            |         | C          | Qty               |
| - Replace two   | tires.rotate a          | nd balance               | all four.    |          | 5w20 Eng                                  | gine Oil   |            |         | 5.         | .00               |
| - Perform cor   | nplete front er         | nd alignmen              | t.road test. |          | Napagold                                  | Oil Filter |            |         | 1.         | .00               |
| - Shop Suppl  | es                      |                          |              |          | Wiper Bla                                 | de         |            |         | 2.         | .00               |
|   |                         |                          |              |          | Washer F                                  |            |            |         |            | .00               |
|   |                         |                          |              |          | Napagold                                  |            |            |         |            | .00               |
|   |                         |                          |              |          |   | 8 P225-7   | 0r15       |         |            | .00               |
|   |                         |                          |              |          | Shop Sup                                  | •          |            |         |            | .00               |
|   |                         | 0.50                     |              |          | Tire Dispo                                |            | 0.40.50    |         |            | .00               |
|   | Hou                     | ırs 6.50                 |              | Labor:   | 390.00                                    | Parts:     | 348.59     | Total:  | 738.59     |                   |

| Workorder: 1603592 Meter: 60649 Problem: P.M. service and noise from front brakes.  | In Date: 04/05/2016 Closed: | 04/15/2016   |  |
|---|-----------------------------|--------------|--|
| - P.m. Service.   | Parts List                  | Qty          |  |
| - Resurface front brake rotors,replace front pads.service and                       | 5w20 Engine Oil             | 5.00         |  |
| lube calipers.flush and bleed system and test drive.service and adjust rear brakes. | Napagold Oil Filter         | 1.00<br>1.00 |  |
| - Inspect and service rear differential.  | Napagold Air Filter         |              |  |
| - Replace two tires,rotate and balance all four.                                    | 18" wiper blades            | 2.00         |  |
| - Shop Supplies   | Front Brake Pad Motorcraft  | 1.00         |  |
| Onop Supplies   | Reman Brake Caliper         | 1.00         |  |
|   | Reman Brake Caliper         | 1.00         |  |
|   | Napa Oil Seal               | 2.00         |  |
|   | B Fluid Dot 3-32oz          | 1.00         |  |
|   | Brake Cleaner               | 1.00         |  |
|   | Napa Gear 80w-90 Qt         | 2.00         |  |
|   | Ptex Ultra Grey 3oz         | 1.00         |  |
|   | 183482418 P225-70r15        | 2.00         |  |
|   | Shop Supplies               | 1.00         |  |
|   | Tire Disposal Fee           | 2.00         |  |
| Hours 9.00 Labor :  | 540.00 Parts: 560.48 Tota   | l: 1,100.48  |  |
| Workorder: 1611508 Meter: 65827 Problem: P.M. service.                              | In Date: 11/08/2016 Closed: | 11/29/2016   |  |
| - P.m. Service.   | Parts List                  | Qty          |  |
| - Rotate and balance tires.   | 5w20 Engine Oil             | 5.00         |  |
| - Shop Supplies   | Napagold Oil Filter         | 1.00         |  |
|   | 18" wiper blades            | 2.00         |  |
|   | Shop Supplies               | 1.00         |  |
| Hours 3.00 Labor  | 180.00 Parts: 22.48 Tota    | l: 202.48    |  |

| Problem:  | 1705552<br>P.M. service   | Meter: and towed  | 69883 in for battery | light on . |                              | In Date:                                 | 06/05/2017 | Closed: | 06/13/2017                       |  |
|---|---|---|----------------------|------------|------------------------------|--|------------|---------|----------------------------------|--|
| - P.m. service  |   |   |                      | ng c       | Parts L                      | ist                                      |            |         | Qt                               |  |
| - Check charg   | ing system.p  | erformed al   | ternator perfo       | ormance    | 5w20 E                       | ngine Oil                                |            |         | 5.0                              |  |
| test,fail.replace   |   |   |                      |            |                              | ld Oil Filter                            |            |         | 1.0                              |  |
| - Check and re  |   |   | ors,calipers,        | pads and   | Napago                       | 1.00<br>2.00                             |            |         |                                  |  |
| bleed brake sy  |   |   |                      | -111       | 18" wip                      |  |            |         |                                  |  |
| <ul> <li>Check battery and charging system .fully charge battery recheck .failed load test .replace defective battery.</li> <li>Balance and rotate all four tires.</li> </ul> |   |   |                      |            | Alternat                     | or                                       |            |         | 1.00                             |  |
|   |   |   |                      |            | Belt                         |  |            |         | 1.0                              |  |
| - Shop Supplie  | es  |   |                      |            | Rear Br                      | ake Caliper                              | •          |         | 1.0                              |  |
| 111   |   |   |                      |            | Rear Br                      | ake Caliper                              | •          |         | 1.0                              |  |
|   |   |   |                      |            | Rotor                        |  |            |         | 2.0                              |  |
|   |   |   |                      |            | B Fluid                      | Dot 3-32oz                               |            |         | 1.0                              |  |
|   |   |   |                      |            | Non-chl                      | or Brake Clr                             | nr         |         | 1.0                              |  |
|   |   |   |                      |            | Battery                      |  |            |         | 1.0                              |  |
|   |   |   |                      |            | Rear Br                      | ake Pad                                  |            |         | 1.0                              |  |
|   |   |   |                      |            | Shop S                       | upplies                                  |            |         | 1.0                              |  |
|   | Hou   | urs 9.70  |                      | Labor:     | 582.00                       | Parts:                                   | 663.10     | Total:  | 1,245.10                         |  |
| Workorder:  | 1706567   | Meter:  | 69974                |            |                              | In Date:                                 | 06/30/2017 | Closed: | 07/03/2017                       |  |
| Problem:  | Battery Light   | t OH  |                      |            |                              |  |            |         |                                  |  |
| - Tow From: C   |   |   |                      |            |                              |  |            |         |                                  |  |
|   | Okeechobee I  |   |                      | Labor:     | 0.00                         | Parts:                                   | 0.00       | Total:  | 0.00                             |  |
| - Tow From: C   | Okeechobee I  | Park<br>urs 0.00<br><b>Meter:</b>                                   | 72215<br>oroken.     | Labor:     | 0.00                         | Parts:                                   | 0.00       | Total:  | 0.00                             |  |
| - Tow From: C Workorder: Problem:   | Dkeechobee I Hotel 1709779 Right front w  | Park<br>urs 0.00<br><b>Meter:</b><br>viper blade b                  | oroken.              | Labor:     | 0.00                         | In Date:                                 |            |         | 10/11/2017                       |  |
| - Tow From: C Workorder:  | Dkeechobee I Hotel 1709779 Right front w  | Park<br>urs 0.00<br><b>Meter:</b><br>viper blade b                  | oroken.              | Labor:     | Parts L                      | In Date:                                 |            |         |                                  |  |
| - Tow From: C Workorder: Problem:   | Dkeechobee I Hotel 1709779 Right front w  | Park<br>urs 0.00<br><b>Meter:</b><br>viper blade b                  | oroken.              |            | Parts L                      | In Date: ist er blades                   | 10/05/2017 | Closed: | 10/11/2017<br>Qt                 |  |
| - Tow From: C  Workorder: Problem: - Replace dam  Workorder:  | Dkeechobee I Hotel 1709779 Right front w  | Park urs 0.00  Meter: viper blade blide wiper bladurs 0.20  Meter:  | 73281                |            | Parts L                      | In Date: ist er blades                   | 10/05/2017 | Closed: | 10/11/2017<br><b>Qt</b><br>1.0   |  |
| - Tow From: C Workorder: Problem: - Replace dam Workorder: Problem:   | Dkeechobee I  Hotelet  1709779  Right front we haged right si  Hotelet  1710964  Replace driv | Meter: viper blade blade wiper blade urs 0.20  Meter: vers side hea | 73281                |            | <b>Parts L</b> 18" wip 12.00 | In Date:  ist per blades Parts: In Date: | 10/05/2017 | Closed: | 10/11/2017 Qt 1.0 15.39          |  |
| - Tow From: C  Workorder: Problem: - Replace dam  Workorder:  | Dkeechobee I  Hotelet  1709779  Right front we haged right si  Hotelet  1710964  Replace driv | Meter: viper blade blade wiper blade urs 0.20  Meter: vers side hea | 73281                |            | Parts L<br>18" wip<br>12.00  | In Date:  ist per blades Parts: In Date: | 10/05/2017 | Closed: | 10/11/2017<br>Qt<br>1.0<br>15.39 |  |

| Workorder: 1800940 Meter: 74743 Problem: P.M. service.  | In Date: 01/25/2018  | <b>Closed:</b> 02/06/2018   |
|---|--|---|
| - P.m. service.   | Parts List   | Qty   |
| - Remove and replace both front lower ball joints and sway  | Ptex Ultra Grey 3oz  | 1.00  |
| bar links .   | Power Steering Hose  | 1.00  |
| <ul> <li>Found transmission fluid low and leaking .r&amp;r rear output<br/>shaft seal and refill transmission.</li> </ul>   | Napagold Oil Filter  | 1.00  |
|   | 5w20 Engine Oil  | 5.00  |
| <ul><li>R&amp;r leaking valve cover gasket and Pcv valve.retest.</li><li>Perfrom tune-up .r&amp;r all four spark plugs and wire set.</li></ul>  | 18" wiper blades   | 2.00  |
| - Perform engine air intake decarb and cleaning .flush  | Non-chlor Brake Clnr   | 1.00  |
| injectors.  | Sway Bar Repair Kit  | 1.00  |
| - R&r leaking high pressure power steering line. Flush and  | Lower Ball Joint   | 2.00  |
| refill system.  | Napa Oil Seal  | 1.00  |
| - Perform four wheel alignment.   | Syn-atf Trans Fluid S  | 2.00  |
| - Shop Supplies   | Valve Cvr Gasket Set   | 1.00  |
|   | Int Manifold Gasket  | 1.00  |
|   | Spark Plug   | 4.00  |
|   | Wire Asy   | 1.00  |
|   | Injector Cleaner   | 1.00  |
|   | Intake Cleaner Kit Pcv   | 1.00<br>1.00  |
|   | Psf Qt   | 1.00  |
|   | Shop Supplies  | 1.00  |
| Hours 18.00 Labor:  | 1,080.0 Parts: 423.82  | Total: 1,503.82   |
| :   | 0  | 10tai. 1,000.02   |
|   |  |   |
| Workorder: 1806350 Meter: 77790 Problem: PM Service, Recall.  | <b>In Date:</b> 06/20/2018   | <b>Closed:</b> 07/05/2018   |
|   |  |   |
| Problem: PM Service, Recall.  | In Date: 06/20/2018  | Closed: 07/05/2018  Qty 1.00  |
| <ul><li><b>Problem:</b> PM Service, Recall.</li><li>- P.m. service.</li></ul>   | In Date: 06/20/2018  Parts List  | Qty   |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  | In Date: 06/20/2018  Parts List Napagold Oil Filter  | <b>Qty</b><br>1.00  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26.  | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil  | <b>Qty</b><br>1.00<br>5.00  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr  | <b>Qty</b><br>1.00<br>5.00<br>1.00  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26.  | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades   | Qty<br>1.00<br>5.00<br>1.00<br>2.00   |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26.  | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter  | Qty<br>1.00<br>5.00<br>1.00<br>2.00<br>1.00   |
| <ul> <li>Problem: PM Service, Recall.</li> <li>- P.m. service.</li> <li>- Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.</li> <li>- Rotate and high speed balance all four wheels .nitrofill all.</li> <li>- Transport to and from dealer for recall 16s26.</li> <li>- Shop Supplies</li> </ul>   | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb   | Qty 1.00 5.00 1.00 2.00 1.00 1.00   |
| <ul> <li>Problem: PM Service, Recall.</li> <li>- P.m. service.</li> <li>- Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.</li> <li>- Rotate and high speed balance all four wheels .nitrofill all.</li> <li>- Transport to and from dealer for recall 16s26.</li> <li>- Shop Supplies</li> </ul>   | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb Shop Supplies   | Qty 1.00 5.00 1.00 2.00 1.00 1.00 1.00  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26 .  - Shop Supplies  Hours 5.50 Labor:  :  Workorder: 1808100 Meter: 78516   | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb Shop Supplies 330.00 Parts: 33.74  In Date: 08/07/2018                                  | Qty 1.00 5.00 1.00 2.00 1.00 1.00 1.00 Total: 363.74  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26 .  - Shop Supplies  Hours 5.50 Labor:  :  Workorder: 1808100 Meter: 78516  Problem: Grinding noise from brakes.  - Test drive and inspect brake noise .service all four calipers and remove rear rotors and resurface for grooves . Road test                               | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb Shop Supplies 330.00 Parts: 33.74  In Date: 08/07/2018                                  | Qty 1.00 5.00 1.00 2.00 1.00 1.00 1.00 Total: 363.74  Closed: 08/20/2018  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26 .  - Shop Supplies  Hours 5.50  Labor:  :  Workorder: 1808100 Meter: 78516  Problem: Grinding noise from brakes.  - Test drive and inspect brake noise .service all four calipers and remove rear rotors and resurface for grooves . Road test noise gone                   | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb Shop Supplies 330.00 Parts: 33.74  In Date: 08/07/2018                                  | Closed: 08/20/2018  Qty 1.00 5.00 1.00 2.00 1.00 1.00 1.00 Closed: 08/20/2018  Qty  |
| Problem: PM Service, Recall.  - P.m. service.  - Check and test circuit to right rear stop light bulb .replace burnt bulb and retest.  - Rotate and high speed balance all four wheels .nitrofill all.  - Transport to and from dealer for recall 16s26 .  - Shop Supplies  Hours 5.50 Labor:  :  Workorder: 1808100 Meter: 78516  Problem: Grinding noise from brakes.  - Test drive and inspect brake noise .service all four calipers and remove rear rotors and resurface for grooves . Road test noise gone .  - Shop Supplies | In Date: 06/20/2018  Parts List Napagold Oil Filter 5w20 Engine Oil Washer Fluid Concentr 18" wiper blades Napagold Fuel Filter Bulb Shop Supplies 330.00 Parts: 33.74  In Date: 08/07/2018  Parts List Non-chlor Brake CInr | Qty   1.00   5.00   1.00   2.00   1.00   1.00   1.00   1.00   1.00   1.00   1.00   1.00   1.00   Closed:   08/20/2018   Qty   1.00 |

**Workorder:** 1810047 **Meter:** 79372 **In Date:** 09/27/2018 **Closed:** 10/01/2018

Problem: Left head light inop.

- Replace burnt left headlamp connector. Parts List Qty

Socket 1.00

Hours 0.50 Labor: 33.50 Parts: 6.12 Total: 39.62

**Workorder:** 1810793 **Meter:** 79553 **In Date:** 10/19/2018 **Closed:** 10/19/2018

**Problem:** Transition Prep Charge

- Transition Prep Charge

Hours 2.00 Labor: 134.00 Parts: 0.00 Total: 134.00

: