DEBT COLLECTORS HARRASSING YOU? KNOW YOUR RIGHTS



Under the Fair Debt Collection Practices Act (FDCP), Debt collectors are not allowed to do the following.

- Call you after 9 PM or before 8 AM
- Call you at work after you have communicated with them in writing or verbally that you are not permitted to receive these calls at your place of employment
- Tell a third party that you owe money
- Threaten, harass, or abuse you. This includes people that they may contact about you
- Lie to collect debt from you
 - Threaten your arrest
 - o provide a bogus company name
 - o Provide falsified information about you to others

Have you been the victim of embarrassing and abusive practices by debt collectors? You can report violations to:

- 1. Your state attorney general's office-https://www.naag.org/
- 2. The Federal Trade Commissionhttps://www.ftccomplaintassistant.gov/
- 3. The Consumer Financial Protection Bureauhttps://www.consumerfinance.gov/complaint/



