

III.A. CASE MANAGEMENT

Case management is a client-centered service that links clients and other family members with health care, psychosocial and other services to insure timely, coordinated access to medically appropriate levels of health and support services and continuity of care. The key activities of case management include:

1. Initial and ongoing assessment of the client's and other family members' needs and personal support systems;
2. Development of a comprehensive, individualized service plan;
3. Coordination of services required to implement the plan and client monitoring to assess the efficacy of the plan; and
4. Periodic re-evaluation and adaptation of the plan as necessary over the life of the client. This may include client specific advocacy and/or review of the utilization of services.

AIDS HEALTHCARE FOUNDATION

2605 W. Atlantic Ave
Delray Beach, FL 33445
Phone: (561) 279-0991
Fax: (561) 279-0539
Cell: (954) 547-6384

Accepting Medicaid, Medicare, Ryan White, Private Insurance and the uninsured.
Provide cutting edge medicine and advocacy regardless of ability to pay.

HIV Specialty Provider, Ryan White Eligibility & Case Management
AHF Pharmacy - Palm Beach County
Non-Profit HIV Specialty Pharmacy
Phone: 888-278-9985
Fax: 888-274-5479

COMPASS COMMUNITY CENTER

201 North Dixie Highway
Lake Worth, FL 33460
Phone: (561) 533-9699
Case Management Fax: (561) 318-6671
E-mail: compass@compassglcc.com
Website: www.compassglcc.com
Hours: Monday - Thursday/ 10 am – 8:30 pm/ Friday / 10 am - 5 pm
Languages: English/Spanish/Creole

The agency offers Early Intervention Services to assist People Living with HIV/AIDS (PLWHA). This may be helpful to those who do not qualify financially for Ryan White Services.

Services received by those enrolled in the Ryan White HIV Case Management Program may include, however are not limited to the following:

Medical Transportation Assistance
Emergency Financial Assistance

Food Vouchers
Mental Health Counseling
Health Insurance Premium & Cost Sharing Assistance

FOUNDCARE, INC.

1500 NW Avenue L, Suite A
Belle Glade, FL 33430
Phone: (561) 996-7059
Hours: Monday - Friday / 8 am - 4:30 pm

220 Congress Park Dr., Ste. 100
Delray Beach, FL 33445
Phone: (561) 274-6400
Hours: Monday - Friday / 8 am - 4:30 pm

2330 South Congress Avenue
Palm Springs, FL 33406
Phone: (561) 472-2466
Hours: Monday - Friday / 8 am - 5 pm
Eligibility: Contact agency. HIV positive and Palm Beach County resident.
Intake Procedure: Contact agency
Languages: English/Spanish/Creole
SERVICES PROVIDED:

Assessment of need and eligibility, creation of an individual care plan, and referrals and follow-up to coordinate a comprehensive continuum of care.

Families First of Palm Beach County

3333 Forest Hill Blvd., 2nd Floor
West Palm Beach, FL 33406
Phone: (561) 721-2887
Fax: (561) 721-2893

1500 NW Ave. L, Suite B
Belle Glade, FL 33430
Phone: (561) 336-8710
Fax: (561) 992-5932

Services Provided

We use OraSure and it's free of charge. The office is open from 8 am-5pm but our staff can administer a HIV test at any time. So if a client calls the office at the hours of operation they can set a time to meet with the staff at any location and time.

The services that Families First –TOPWA offers is FREE HIV testing and STD education.

TOPWA is also a program that helps pregnant women get linked into services: FREE pregnancy testing and prevention education, referral and linkage for prenatal care, Access to comprehensive community resource, and Access to the Healthy Beginnings

system.

FARMWORKER COORDINATING COUNCIL OF PALM BEACH COUNTY

1123 Crestwood Blvd.
Lake Worth, FL 33460
Phone: (561) 533-7227
Fax: (561) 533-6099

233 W. Ave. A, Suite D
Belle Glade, FL 33430
Phone: (561) 992-0603
Fax: (561) 992-8618

E-mail: farmworker@juno.com

Hours: Monday-Friday / 9 am - 5 pm

Eligibility: Based on need. Farm workers receive priority.

Intake Procedure: Contact by phone

Languages: English/Spanish/Creole

SERVICES PROVIDED:

Case management for migrants and seasonal workers, Central American Refugees and other rural poor.