

Ryan White Part A Quality Management

Home & Community Based Health
Service Delivery Model

Palm Beach County

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Palm Beach Care Council
Medical and Support Services Committee and
Quality Management Committee

Ryan White Part A Quality Management

Home & Community Based Health Service Delivery Model

Statement of Intent

All Ryan White Part A funded practitioners are required by contract to adhere, at a minimum, to the Public Health Service (HHS) Guidelines.

Service Definition

Includes skilled health services furnished to the individual in the individual's home based on a written plan of care established by a case management team that includes appropriate health care professionals. Services include durable medical equipment; home health aide services and personal care services in the home; day treatment or other partial hospitalization services; home intravenous and aerosolized drug therapy (including prescription drugs administered as part of such therapy); routine diagnostics testing administered in the home; and appropriate mental health, developmental, and rehabilitation services.

Inpatient hospitals services, nursing home and other long term care facilities are NOT included.

Practitioner Definition

Licensed Home & Community Based Health services providers.

Practitioner Continuing Education Recommendation

Practitioners must complete at least 2 (two) hours of HIV-related continuing education and 1(one) cultural sensitivity training per year.

Standards of Care

Standard	Indicator	Data Source
<p>1. Contracted agencies will have criteria to determine client eligibility for Home & Community Based Health services.</p>	<p>1.1 100% of patients will meet eligibility criteria for Home & Community Based Health services.</p>	<p>1.1.1 Documentation in client chart</p>
<p>2. Home & Community Based Health services provider must conduct a client Initial Assessment to identify resources and needs.</p>	<p>2.1 100% of patients will have Initial Assessment completed at first visit and performed by a Registered Nurse (RN).</p>	<p>2.1.1 Documentation in client chart (Florida Agency for Health Care Administration- AHCA)</p>
<p>3. Home & Community Based Health services provider and client must develop Initial Plan of Care, to include specific education for clients' needs, with copy offered to client.</p>	<p>3.1 100% of patients will have Initial Plan of Care developed within 72 hours of Initial Assessment. 3.2 100% of assessments will have Plan of Care reviewed/updated every two months. 3.3 100% of clients will be offered a copy of the Plan of Care.</p>	<p>3.1.1 Documentation in client chart (Florida Agency for Health Care Administration- AHCA) 3.1.1 Documentation in client chart (Florida Agency for Health Care Administration- AHCA) 3.1.1 Documentation in client chart</p>

*Standards of Care are guidelines or flexible directions to be used in the treatment of HIV/AIDS. Departures from these standards may arise due to a client's unique situation and/or based on an experienced professional's judgment.