Dear Palm Beach County Subscriber:

The Palm Beach County Community Services Department’s (CSD) mission is to promote independence and improve the quality of life by providing effective and essential services to residents in need. CSD’s divisions and programs include:

- Community Action Program (CAP)
- Division of Senior Services (DSS)
- Division of Human & Veteran Services (DHSV)
- Farmworker Career Development Program (FCDP)
- Substance Use Disorder & Mental Health (SUD)
- Financially Assisted Agencies (FAA)

The emergency and support services offered through these programs provide Palm Beach County residents with the resources they need to become more financially stable and self-sufficient. CSD employees will continue to work diligently to make strategic investments in families by creating pathways for economic mobility. As we progress through out the year, we invite you to increase your involvement with Community Services.

Watch our July “County Connection” program on Palm Beach County PBC TV Channel 20, where we will discuss the Securing Our Future Initiative and our effort to address homelessness and opioid epidemic. PBC TV is available 24/7 to work diligently to make strategic investment.

Please complete the information below and mail or fax to (561) 656-7523.

1) Are you aware of the Palm Beach County Community Services Department’s programs and services? □ Yes □ No
2) How did you first learn about Palm Beach County Community Services Department? □ PBC TV Program Guide □ County Website □ Facebook □ Radio □ Family/Friend □ Other ______________________________
3) Have you ever received services from Palm Beach County Community Services Department? □ Yes □ No
4) If “Yes” to #3, what services?_________________________________________________________
5) Are you aware of Palm Beach County Community Services Department’s initiatives? □ Yes □ No
6) Did you know about Community Services Department’s efforts towards homelessness, opioid epidemic, and economic mobility? □ Yes □ No
7) On a scale from 1 – 10, how important is economic mobility to you? (1 represents least important and 10 very important) □ 1 □ 2 □ 3 □ 4 □ 5 □ 6 □ 7 □ 8 □ 9 □ 10
8) Are you aware there is information about Community Services Department’s programs and services at http://www.pbcgov.com/communityservices? □ Yes □ No
9) Comments ____________________________________________________________

Palm Beach County Board of County Commissioners
P.O. Box 1989
West Palm Beach, FL 33402-1989

To see this QR code with your smartphone to access PBC TV’s live stream and local programs on-demand!

July 2019 Program Guide

PBC TV Channel 20

Meetings presented live on PBC TV Channel 20:
- Board of County Commissioners meetings
- County Commission workshops
- County Commission budget public hearings
- Zoning Board meetings (BCC)
- Zoning Commission meetings (advisory)
- Planning Commission meetings (advisory)
- Comprehensive Plan public hearings
- Solid Waste Authority Board of Governors meetings
- Commission on Ethics meetings
- Inspector General Committee meetings
- Palm Beach County Legislative Delegation meetings
- Palm Beach County School Board meetings

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### County Connection

Palm Beach County’s Community Services Department offers a broad range of programs, services and initiatives to enhance the quality of life for county residents. Join us along with the Director of Community Services James Green as he shares information about their programs and his department’s commitment to helping residents achieve their full potential.

**Safety Matters**

Summer is special and lots of fun for children with no school and plenty of free-play time and activities to keep them busy. Unfortunately, children get access to different household items, plants, and even interact with animal species they would not normally be around. Children as well as adults can fall victim to a poison injury. Tune in for expert information on preventing and treating poisoning injuries.

**InView**

Tune in and hear what a difference Palm Beach County Victim Services is making in the lives of sexual assault survivors. You will get an in-depth perspective of the coordinated community-wide approach to helping victims along the journey to healing. Learn about the mission of the Sexual Assault Response Team (SART), the Survivor Action Team (SAT) and how you can get involved.

**Inside History**

In this edition, we focus your attention on some of the most colorful artwork from all around Palm Beach County. Join host Alexis Williste and her guest local artist and author Sharon Koskoff for a quick glance at the history of murals in the Palm Beaches.

**PBC Board of County Commissioners Meetings**

PBC Board of County Commissioners Meetings are presented live on 1st and 3rd Tuesdays. PBC Planning Commission Meetings are presented live on the 2nd Friday, preempting regular programming on those days. PBC Zoning Meetings are presented live on the 1st and 4th Thursdays, preempting regular programming on those days. PBC Commission on Ethics Meetings are presented live on 1st Thursdays, preempting regular programming on those days.

Palm Beach County School District Board Meetings and Workshops are presented live on Wednesdays, preempting regular programming.

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**PBC TV Channel 20**

PUBLIC AFFAIRS DEPARTMENT
Palm Beach County BCC
PO BOX 1989
WEST PALM BEACH, FL 33402-9881

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**BUSINESS REPLY MAIL**
FIRST-CLASS MAIL PERMIT NO. 128 \WEST PALM BEACH FL
POSTAGE WILL BE PAID BY ADDRESSEE
Financially Assisted Agencies (FAA)

In providing human service needs, Palm Beach County augments its own services mix by providing financial assistance to community-based organizations on these six service categories: Special Needs/Developmental Disabilities, Behavioral Health, Homelessness, Domestic Abuse/Sheltering, Economic Stability/Poverty, and Senior Services.

In addition, CSD administers the Ryan White Act Part A funds for eligible metropolitan areas hardest hit by the HIV/AIDS epidemic by contracting community-based and governmental agencies to provide core medical care and support to individuals living with HIV disease and their families who live in Palm Beach County.
ABOUT CSD

Community Services Department works to assist Palm Beach County residents in the areas of health and human services.

Community Action Program (CAP)
CAP is a federally-funded program that is a part of a national movement to fight poverty on the local level. CAP serves the Palm Beach County community through a variety of services, including:

- Small business startup
- Employment skills training
- Case management & referrals
- Assistance with rent, utilities & transportation
- VITA tax assistance

P. 561-355-4792

Division of Senior Services (DOSS)
DOSS provides accessible, quality services to help older adults attain optimal independence and promote quality of life for older adults and their caregivers. Programs include:

- Emergency Home Energy Assistance Program (EHEAP)
- Senior centers
- Adult day care centers
- Volunteer programs (stipend & volunteer-based)
- Adult Protection Services (APS)
- Nutrition programs (Congregate sites & home-delivered meals)
- Case management

P. 561-355-4746

Without community service, we would not have a strong quality of life. It’s important to the person who serves as well as the recipient. It’s the way in which we ourselves grow and develop.

—DOROTHY HEIGHT

Division of Human & Veteran Services
DHVS’s mission is to provide, serve and educate eligible residents of PBC, as well as provide assistance to former and current members of the Armed Forces who reside in PBC and qualifying dependent survivors. Services include:

- Homeless Services (rapid re-housing & Homeless Outreach Team)
- Indigent Cremation
- Housing Stability Services (rental assistance, utility assistance & case management)
- Veteran Services

P. 561-355-4761

Farmworker Career Development Program (FCDP)
FCDP offers migrant and seasonal farm workers the opportunity to strengthen their ability to achieve economic self-sufficiency through educational, skill training and supportive services, such as:

- Career counseling & evaluation
- On-the-job & vocational training
- Transportation
- Pre-apprenticeship programs
- Job placement & retention follow-up

P. 561-992-7405

Financially Assisted Agencies
The Palm Beach County HIV CARE Council is a community-based organization that supports local public participation in planning for a system of medical and support services for individuals and families living with HIV and AIDS.

**BECOME A MEMBER!**

**Membership**

The Palm Beach County HIV CARE Council is intended to be a collaborative organization of the affected community, service providers, and non-elected community leaders. Members of the CARE Council are evenly divided among three groups: affected communities, service providers and non-elected community leaders. Every effort is made to ensure that the representation of the infected community reflects the demographics of the epidemic in Palm Beach County, with particular consideration given to disproportionately affected and historically under-served groups and subpopulations.

CARE Council Members...

- Bring the most effective treatments for HIV/AIDS to those in need
- Provide services in the most effective, compassionate manner
- Are nominated through a process which is open to public participation
- Appointment to the Council is made by the Palm Beach County Board of County Commissioners for a two-year term
- Membership is guided by federal principals guiding participation which reflects the demographic make up of the disease in this County

*Help make lives better... Join today!*
Committees

Community Awareness: conducts outreach to HIV/AIDS service consumers share ideas for engaging people living with HIV/AIDS in CARE Council work.

Executive Committee: oversees the grant application process and implementation of policy or actions established by the CARE Council.

Local Pharmaceutical Assistance Program Committee: works to ensure people living with HIV/AIDS receive necessary medication.

LGBTQ Health Equity Committee: conducts community outreach and improved engagement in the LGBTQ Community; identifies barriers to linkages to care, treatment, and other social services to LGBTQ individuals infected/affected by HIV AIDS.

Membership Committee: identifies and recruits members for the CARE Council and committees.

Quality Management & Evaluation Committee: ensures HIV funded agencies comply with standards of care established by the CARE Council.

Planning Committee: works with other planning/funding entities in Palm Beach County to ensure inclusion of all needed and available resources; contributes to the Integrated Planning Process for Palm Beach County.

Priorities and Allocation: prioritizes services and appropriately allocates funding.

“One of the best ways to fight stigma and empower HIV-positive people is by speaking out openly and honestly about who we are and what we experience.”

Alex Garner, HIV Activist

Contact Us

Neeta Mahani
PBC HIV CARE Council Coordinator
810 Datura Street
West Palm Beach, FL 33401
561-355-4820
www.carecouncil.org
GOAL
To enter successful partnerships with individuals and families to access resources which result in increased self-esteem, greater economic stability and the highest level of self-sufficiency.

DESCRIPTION
Human Services is a Division within the Community Services Department that assists eligible individuals and families to end or prevent homelessness through Case Management services and provision of Support Services. These services are planned and coordinated through an Individual Service Plan, which lists goals, objectives, services and time frames.

HOMELESS SERVICES

PROGRAM INTENT
Provides assistance to homeless individuals and families through a Continuum of Care that provides Outreach, Assessment, Placement, Case Management and Ongoing Supportive Services. The individual must meet HUD’s definition of homeless.

Services provided:
- Outreach across the County
- Emergency Housing
- Linkage to Permanent Housing
- Rapid Rehousing
- Housing Stability
- Indigent Cremation Program
- Veteran Services

HOMELESS SERVICES
1250 Southwinds Drive, Lantana
(561) 274-1186

REQUEST FOR HOMELESS SERVICES
APPOINTMENT
Homeless Hotline: (561) 904-7900

Connect with us!
facebook.com/pbccsd
instagram.com/pbccsd
twitter.com/pbccsd

www.pbcgov.com/communityservices

REV 12/18
Services are provided to individuals and families who need assistance to enable them to maximize their ability to gain, regain, and/or maintain self-sufficiency.

**Purpose:** To assist individuals who are homeless in Palm Beach County through outreach, assessment, and housing. Services are prioritized to the most vulnerable homeless persons. Palm Beach County is transitioning services towards a Housing First philosophy in its practices.

The Homeless Prevention offices (Riviera Beach, Delray Beach and Belle Glade) serve those who are at risk of homelessness due to no fault of their own. Services offered include rental assistance, utility assistance and case management.

**Services Provided**
- Housing (current & past due rent)
- Utilities (current & past due)
- Food Vouchers
- Bus Passes
- A variety of additional services as needed to temporarily assist an individual or family to become self-sufficient

**Outreach**
One of the most effective ways of determining what programs and services are most needed by homeless people is to ask them. One-to-one chats are conducted by a group known as the **Homeless Outreach Team (HOT).**

Human Services has a team whose members go to places throughout the county where homeless people are known to congregate.

The Homeless Outreach Team (HOT) reaches out to homeless individuals on the street and parks in an effort to engage them where they are. The team focuses their engagement on those who have been on the street the longest and are the hardest to engage.

Homelessness is a very complex problem. There is seldom a single reason that a person, or a family, becomes homeless. A variety of problems increase a person’s risk for homelessness including unemployment, poor physical health, mental illness, disability, substance abuse, domestic violence, or lack of affordable housing. The needs of the homeless vary to the extent that the cause of their homelessness varies.

The **Rapid Re-Housing Program** was developed as a pilot program in late 2016 to provide a more cost-effective and permanent solution to ending homelessness than our Emergency Shelter program. This program provides limited financial assistance, housing location and case management to individuals.

**Basic Eligibility Conditions**
- Financial need at or below 150% of the Federal Poverty Level Guidelines (FPLG)
- Service need
- Palm Beach County address
- No prior Emergency Service provision by the Division in the previous twelve months
Palm Beach County Community Action Program

Mission
To remove barriers and create opportunities for low-income individuals and families that will enable them to become more self-sufficient.

Locations
810 Datura Street
West Palm Beach, FL 33401
561-355-4792

6415 Indiantown Road
Jupiter, FL 33458
561-694-5471

1440 MLK Boulevard
Riviera Beach, FL 33404
561-694-7467

1699 Wingfield Street
Lake Worth, FL 33460
561-694-5415

607 S. Main Street, Suite 102
Belle Glade, FL 33430
561-996-0660

https://www.facebook.com/pbccsd
@pbcgov

Apply online:
https://secure.co.palmbeach.fl.us/CSDServiceEligibility/Account/Login.aspx
Six National Goals

1. Low-income people become more self-sufficient
2. The conditions in which low-income people live are improved
3. Low-income people own a stake in their community
4. Partnerships among supporters and providers of services to low-income people are achieved
5. Agencies increase their capacity to achieve results
6. Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems

Community Service Block Grant CSBG

This program operates under six national goals that focus on helping individuals and families to become self-sufficient, increasing agency collaboration and promoting community enhancement.

Community Action’s mission is to provide opportunities to the poor by combining, organizing and adjusting the available resources so that programs are tailored to the genuine needs of low-income people and communities.

Services may include:

- Tax Assistance
- Employment Support
- Housing Assistance
- Access to Food & Nutrition
- Utility Assistance

Low Income Home Energy Assistance Program LIHEAP

This program provides electric bill assistance to clients who are eligible.

Types of assistance available include:

- Home Energy Assistance—up to $300 once every 12 months
- Crisis Benefit—up to $600 twice a year for past due, final notice or disconnection
- Weather Related Benefit—assistance during a natural disaster
- Weatherization—assistance with weatherizing home to lower electric bill
FARMWORKER CAREER DEVELOPMENT PROGRAM

SERVICES PROVIDED:
• Adult basic education
• English as a second language
• Occupational skills training programs
• On-the-job training programs
• Employment assistance
• Job placement and retention follow-up
• Stipends while attending eligible training programs
• Career counseling and evaluation
• Transportation
• Pre-apprenticeship programs
• Supportive services

WHO IS ELIGIBLE?
Farmworkers who are:
• U.S. Citizens or legally authorized to work in the United States
• Employed in agricultural jobs recognized by the U.S. Department of Labor (or within the last 24-month period)
• Receiving at least 50% of total income from agricultural work
• Earning less than the poverty guidelines
• Registered with Selective Service (if male born after January 1, 1960)

*If above conditions are met, dependents and spouses are also eligible.

Non-discrimination Statement and Policy: The Community Services Department Farmworker Career Development Program does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.
**PROGRAMA DE DESARROLLO DE CARRERAS PARA TRABAJADORES AGRÍCOLAS**

**SERVICIOS OFRECIDOS:**

- Educación básica para adultos
- Inglés como segundo idioma (ESL, por sus siglas en inglés)
- Programas de entrenamiento de destrezas ocupacionales
- Programas de entrenamiento en el trabajo
- Asistencia de empleo
- Colocación laboral y seguimiento de retención
- Estipendios al asistir a programas de capacitación elegibles
- Asesoramiento y evaluación profesional
- Transportación
- Programas de pre-aprendizaje
- Servicios de apoyo

**QUIÉNES SON ELEGIBLES?**

**Agricultores que:**

- Son ciudadanos o residentes legales de los Estados Unidos (E.E.U.U.)
- Están empleado en un trabajo agrícola reconocido por el Departamento de Trabajo de los E.E.U.U. por los últimos 24 meses.
- Al menos el 50% de su ingreso total es de un trabajo agrícola.
- Gane menos de las pautas de pobreza.
- Esté registrado en el Servicio Selectivo (si es varón nacido después del 1 de enero de 1960).

Si se cumplen las condiciones anteriores, los dependientes y los cónyuges también son elegibles.

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**PWOGRAM DEVLOPMAN RAS POU TRAVAYÈ AGRIKŁ**

**SÈVIS PRIYE:**

- Edikasyon de baz pou granmoun
- Angle kòm yon dezyèm lang
- Pwogram fòmasyon konpetans okipasyonèl
- Pwogram fòmasyon sou travay la
- Asistans pou travay
- Plasman travay ak retansyon swiv-up
- Kanpe pandan wap patisipe nan pwogram fòmasyon ki kalifye yo
- Konséy ak evalyasyon karyè
- Transpò
- Pwogram pre-aprantisaj
- Sèvis sipò yo

**KI MOUN KI ELIJIB?**

**Travayè agrikòl ki se:**

- Sitwayen Ameriken oswa legalman otorize pou travay nan Etazini.
- Anplwaye nan yon travay agrikòl ke Depatman Travay Ameriken rekonèt nan dénye peryòd 24 mwa.
- Te resevwa omwen 50% nan revni total soti nan travay agrikòl.
- Touche mwens pase direktiv povrete yo.
- Anregistre ak sèvis selektif (si gason ki fèt apre 1 janvye 1960).

Si kondisyon ki anwo yo satisfè, depandan ak mari oswa madann yo tou kalifye.

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**Declaración y Política Anti-Discrimen:** El Programa de Desarrollo de Carreras para Trabajadores Agrícolas del Departamento de Servicios Comunitarios prohíbe la discriminación por motivos de raza, color, religión (credo), sexo, identidad de género, edad, origen de nacionalidad (ancestral), discapacidad, estado marital, orientación sexual, o estado militar, en cualquiera de sus actividades u operaciones.

**Deklarasyon de Non-Diskriminasyon ak règleman:** Kominote sèvis depatman Farmworker karyè devlopman pwogram lan pa fe diskriminasyon sou baz ras, koulè, religijon (kredu), idantite senksjòl, idantite senksjòl espresyon, laj, oriijn nacional (anèsèt), dezabilite, sèvil, kondisyon matrimonyal, seksyèl organitasjon, ni estati miliò, nan nenpòt aktivite nou oswa nan operasyon nou.