WHERE TO WATCH PBC TV:

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<td>Digital Access Channel 20</td>
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<tr>
<td>Atlantic Broadband®</td>
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Watch live online or view our latest online programs anytime on demand at www.pbcgov.com

April 1 – National Census Day 2020

By now, everyone should have received an invitation in the mail to complete their 2020 Census questionnaire. If you have not yet filled out and returned yours, please take a moment to do so. Completing the questionnaire only takes about 10 minutes; it’s safe, secure, and confidential.

It is vitally important for every person in Palm Beach County to be counted. Responding to the Census helps to direct billions of dollars in federal funding to local communities for things like schools, roads, community centers, libraries and other public services and programs.

Results from the 2020 Census will be used to determine the number of seats each state has in the U.S. House of Representatives and political representation at all levels of government. Please don’t put it off, complete your Census form today.

“You Count in Palm Beach County”

COVID-19 – Stay Informed

Because new information and health advisories regarding the coronavirus, COVID-19, arise on a daily basis, we urge everyone to monitor local media sources for up-to-date information and instructions. Check our Palm Beach County website, http://pbcgov.com/coronavirus, for summaries of media briefings and county operations updates. Closings of county facilities and changes in the way some county services are being provided to the public are posted, as well.

IMPORTANT CONTACTS

Please keep these links and contact numbers handy:

**Palm Beach County Information Line**
561-712-6400
http://pbcgov.com/coronavirus

**Florida Dept. of Health–Palm Beach County**
561-837-5168
www.palmbeach.floridahealth.gov

**Florida Dept. of Health–Tallahassee**
www.floridahealth.gov
866-779-6121
e-mail: COVID-19@flhealth.gov

**Centers for Disease Control and Prevention**
www.cdc.gov/coronavirus

Safer at Home
General Prevention

Protect yourself from all infectious diseases by using these precautions.

- Stay home when you are sick
- Avoid contact with people who are sick
- Get adequate sleep and eat well-balanced meals
- Wash hands often with soap and water – 20 seconds or longer
- Dry hands with a clean towel or air dry your hands
- Avoid touching your eyes, nose, or mouth with unwashed hands or after touching surfaces
- Cover your mouth with a tissue or sleeve when coughing or sneezing
- Clean and disinfect “high touch” surfaces often
- Call before visiting your doctor

Clean all “high-touch” surfaces every day.

High touch surfaces include counters, tabletops, doorknobs, bathroom fixtures, toilets, phones, keyboards, tables, and bedside tables. Also, clean any surfaces that may have blood, stool, or body fluids on them. Use a household cleaning spray or wipe according to the label instructions. Labels contain instructions for safe and effective use of the cleaning product including precautions you should take when applying the product, such as wearing gloves and making sure you have good ventilation during use of the product.
Public health authorities suggest the cancellation of gatherings greater than 10 people and smaller gatherings that may bring people from multiple areas in the U.S. Gatherings and crowds also exist in other places—like work or stores—so know what to do.

Limit interactions if you are 65 or older and have underlying or chronic health conditions: compromised immunity, diabetes or heart or lung disease.

Know How to Protect Yourself in a Crowd

**Keep Your Hands Clean**

Wash your hands often with soap and water for at least 20 seconds. Throw used paper towels in the trash.
- Wash after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing.
- Wash after you touch someone.

If you don’t have soap and water, use a 60% or more alcohol-based hand sanitizer.

Cough and sneeze into your bent elbow or a tissue. Throw used tissues in the trash.

**Keep at Least 6 Feet Between You and Other People**

Limit interactions:
- Avoid shopping at peak hours and take advantage of delivery or pick-up services.
- Avoid public transit.
- Avoid areas with active outbreaks.
- Ask your employer if you can telecommute.
- Don’t shake hands as a social greeting.

**Avoid Leaving Home If You:**
- Have been in contact with someone who has or may have COVID-19.
- Have traveled internationally to places under level 3 advisories or visited an area with widespread COVID-19 transmission within the last 14 days.
- Have been exposed to someone with respiratory illness within the last 14 days.
- Currently have fever, cough or a sore throat.
According to the Centers for Disease Control and Prevention, older adults may have a greater chance for serious illness from COVID-19—especially people with weak immune systems or underlying chronic medical conditions like heart, lung, diabetes or kidney disease.

- **Symptoms include:** fever, coughing, and shortness of breath. If you develop symptoms, stay home and call your health care provider. You may be able to recover at home.
- **You need emergency help** if symptoms become more severe, there is chronic chest pain, breathing is difficult or your lips turn bluish.

### Protection

- **Wash your hands** often with soap and water for at least 20 seconds. Wash after blowing your nose, coughing or sneezing, Wash after spending time in a public place. Wash before and after touching people you’re caring for. If soap and water aren’t available, use a hand sanitizer that contains at least 60% alcohol.

- **Cover your coughs and sneezes.** Use a tissue or your sleeve when coughing.

- **Practice Social Distancing:**
  - Avoid crowds and large gatherings, especially in venues with poor ventilation.
  - Don’t shake hands with people.
  - Keep at least 6 feet between you and other people.
  - Stay away from people who may be sick.
  - Try shopping during off-hours—later on weeknights or earlier on weekends—when crowds at stores are lower.
  - Avoid touching “high-touch” surfaces: elevator buttons, door handles, handrails, etc.
  - Find out if family or friends have been sick in the past two weeks BEFORE they visit. If they have been sick, reschedule at least two weeks out.

- **Get a flu shot** if you are showing no symptoms of illness.

- **If you depend on regular medical treatment** like dialysis, wound care, etc., talk to your health care provider about special arrangements.

- **Create a contact list** of family, friends, neighbors, health care providers, community assistance programs and drivers. Make sure phone numbers are up-to-date.

- **Stay in touch** with the people on your list and let them know you may need them for help if you become sick.

- **Have a two–three week supply of the following:**
  - Non-perishable food
  - Medical and health care supplies
  - Prescriptions: make sure they are up-to-date

### Care

- **Caregivers, help prevent the spread of COVID-19.**
  - **If the person you’re caring for lives in a facility:**
    - Know the facility’s outbreak protocol.
    - Ask daily about the health of the other residents.
    - Monitor visitors. Ask if they’ve been ill over the past two weeks or if they currently have a fever. A “yes” answer means the visit needs to be postponed for at least two weeks.
  - **If you’re caring for someone at home,** you’ll need to prepare a separate bedroom and bathroom for them. Learn more about this type of at-home care: [CDC.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html](https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html)

The Florida Department of Elder Affairs is holding multiple weekly calls with the Area Agencies on Aging and the Aging Network lead and local service providers. The Comprehensive Assessment and Review for Long-Term Care Services is providing evaluations, 24-hour notices of appointments and remote medical files for individuals in homes, nursing facilities and assisted-living facilities.

Florida Health Department of Health • FloridaHealth.gov
Patients with COVID-19 have experienced mild to severe respiratory illness.

Symptoms** can include:

- **FEVER**
- **COUGH**
- **SHORTNESS OF BREATH**

*Symptoms may appear 2-14 days after exposure.

If you have been in China or other countries with travel advisories by the CDC or in close contact with someone with confirmed COVID-19 in the past 2 weeks and develop symptoms, call your doctor.


For more information:
If you have returned from ANY international travel or a cruise within the last 14 days and you have fever, cough or shortness of breath, OR if you have been in close contact with someone who has recently returned from international travel or a cruise and has any of the symptoms above:

- CALL your health care provider or county health department (CHD).
- SCAN the code for the CHD finder.

**Symptoms**

The most common symptoms of COVID-19 are fever, cough and shortness of breath. Some patients have aches and pains, nasal congestion, runny nose, sore throat or diarrhea.

These symptoms are usually mild and begin gradually. Some people become infected but don’t develop any symptoms and don’t feel unwell. Most people recover from the disease without needing special treatment.

**Learn more:**

tinyurl.com/FLcdcprevention
tinyurl.com/FLcovidsick

If your travel history has not put you at risk, take note:

If you have been in close contact with someone who may have or had COVID-19, and you have symptoms of fever, cough or shortness of breath, or you have an underlying medical condition like diabetes or heart disease, or a history of cancer.

**Call, do not visit, your CHD or health care provider.**

It’s IMPORTANT to call ahead before visiting your CHD or health care provider. Offices must take proper steps to avoid further spread of COVID-19 when a concerned patient arrives for a medical appointment.

**How testing is done.**

A person who is tested will have three specimens taken: oral, nasal and saliva. Samples will be given to the CHD and from there, shipped or delivered to the closest laboratory. Test results are available within 24–48 hours.

**What if I test positive for COVID-19?**

- Stay home except to get medical care.
- Separate yourself from other people and animals in your home.
- Call ahead before visiting your doctor.
- Wear a facemask when around others.
- Cover your coughs and sneezes
- Clean your hands often
- Avoid sharing personal household items
- Clean all “high-touch” surfaces everyday

Stay home except to get medical care.

Separate yourself from other people and animals in your home.

Call ahead before visiting your doctor.

Wear a facemask when around others.

Cover your coughs and sneezes

Clean your hands often

Avoid sharing personal household items

Clean all “high-touch” surfaces everyday
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**Programs are subject to change.**
What is the Census? Why Is It Important?
The U.S. Constitution requires a count every 10 years of every person living in the United States.

Census results determine how the federal government allocates more than $800 billion each year for services that communities rely on, like Head Start, food assistance and the Library Services and Technology Act.

Census data also determine representation in Congress and the Electoral College, as well as in state and local governments.

Historically, certain groups of people have been disproportionately undercounted in the census, including young children, people of color and indigenous people and people experiencing homelessness.

If the census misses people, undercounted communities won’t get fair funding for critical programs and officials won’t have the reliable information they need to make decisions.

How Can People Respond to the 2020 Census?
Households can respond to the census online, by phone or on a paper questionnaire.

• The online and phone questionnaire will be available in 13 languages.
• The online form will be optimized to allow people to respond on a smartphone, tablet or computer.
• The online form is secure and responses will be encrypted.
• The Census Bureau will send paper questionnaires to households that have not responded after several reminders and will follow up in person if needed.

The questionnaire takes about 20 minutes to complete.

The Census Bureau will have a toll-free phone hotline in 13 languages for people who have questions or need help responding to the census.

Census responses are confidential. U.S. law strictly prohibits the Census Bureau from sharing personal census responses with anyone - including law enforcement, courts or any other government agency.
It’s easy for you to be counted.

Every 10 years, the United States counts everyone who lives in the country, regardless of age, nationality, or ability. It is important for everyone to respond to the 2020 Census so that communities like yours can receive the funding they need for health care, accessibility services, and more.

The 2020 Census is accessible for everyone.

Beginning in mid-March 2020, you can respond to the census by answering a handful of questions online, by phone, or by mail.

The online questionnaire is accessible to people with a wide range of disabilities.

If you prefer to respond by mail but do not receive a questionnaire in your first mailing from the U.S. Census Bureau, you can wait for the fourth mailing, in mid-April 2020, which will include a questionnaire.

If you have blindness or low vision, you can print a guide to the questionnaire in braille or large print from 2020CENSUS.GOV.

If you have deafness or a hearing loss, you can:

› Respond to the census using telephone devices for hearing impaired.
› Access video guides to the questionnaire in American Sign Language on 2020CENSUS.GOV.
› View online videos and webcasts with closed or open captioning.
› Request a visit from a census taker who uses American Sign Language.

For more information, visit: 2020CENSUS.GOV
2020CENSUS.GOV is a 508-compliant website accessible to people with blindness or low vision, deafness or hearing loss, learning disabilities, cognitive limitations, limited movement, photosensitivity, and various combinations of these.

From May – July 2020, census takers will visit households that have not yet responded. A census taker can assist if you need help completing your form.

Responding helps influence funding for your community.

The 2020 Census will influence community funding and congressional representation for the next decade. Information collected in the census will inform the allocation of more than $675 billion in federal funds for states and communities each year. That includes money for things like:

- Public transportation
- Libraries
- Education programs
- Supplemental Nutrition Assistance Program (SNAP)
- Medicare and Medicaid
- Temporary Assistance for Needy Families

Responding is safe.

Your personal information is kept confidential by law. Your responses can only be used to produce statistics. They cannot be used for law enforcement purposes or to determine your personal eligibility for government benefits.

For more information, visit: 2020CENSUS.GOV
2020 Census Mobile Questionnaire Assistance Overview

WHAT IS THE MOBILE QUESTIONNAIRE ASSISTANCE PROGRAM?

During the 2020 Census, more than 4,000 U.S. Census Bureau staff, called Census Response Representatives, will be in communities around the country that have low response rates to help people respond to the census. (These staff are separate from the census takers who will visit households that do not respond.)

Census Response Representatives will visit events and key locations such as grocery stores and markets, houses of worship, community festivals, public transit hubs, libraries, community centers, and other locations where people naturally gather. There, the representatives will help people submit their census response either on a Census Bureau tablet or on the person's own device.

WHAT LANGUAGE ASSISTANCE IS AVAILABLE?

- People can respond online in English or in 12 select languages.
- The representatives can also provide the direct phone lines for English and the 12 other languages.
- The representatives will have instructions available in 59 non-English languages on how to complete the English questionnaire.

HOW IS THE CENSUS BUREAU IDENTIFYING LOW RESPONSE AREAS FOR MOBILE QUESTIONNAIRE ASSISTANCE?

- We will select initial locations based on 2020 projected response rates.
- After the 2020 Census begins, we will use actual response rates to identify ongoing locations on a weekly basis.

HOW CAN PEOPLE IDENTIFY OFFICIAL CENSUS RESPONSE REPRESENTATIVES?

- All 2020 Census staff will have an ID badge that includes: their name, their photograph, a U.S. Department of Commerce watermark, and an expiration date.
- Census Response Representatives will also wear teal shirts and have an official bag and a Census Bureau-issued tablet—all bearing the Census Bureau logo.
- Locations will be identified with banners bearing the 2020 Census logo.

WHEN WILL MOBILE QUESTIONNAIRE ASSISTANCE BE AVAILABLE?

Census Response Representatives will visit locations from March 30 through the end of census response operations in July 2020.
Your responses to the 2020 Census are safe.
Your responses to the 2020 Census are protected by law. Under Title 13 of the U.S. Code, the U.S. Census Bureau cannot release any information that identifies you individually. Every Census Bureau employee and contractor is sworn for life to always protect your information. Violating that oath carries stiff penalties for all Census Bureau workers — a fine up to $250,000 and/or up to five years in prison.

The Census Bureau uses your information for statistical purposes only, such as helping to inform decisions for new hospitals, schools and roads.

Responses to the 2020 Census are secure.
The Census Bureau has a team of cybersecurity experts who monitor and protect all agency technology around the clock. Our cybersecurity meets the highest standards for protecting your information. From the moment we collect your responses, our goal — and legal obligation — is to keep them safe. The Census Bureau's technology is protected by strong authentication and authorization methods and is fully “locked down” so that it can only be accessed by fully vetted individuals who are trained in data and cyber security. These individuals make sure we keep pace with evolving threats and security advancements.

No matter how you respond, your information remains protected.
The Census Bureau designed the information collection process with layers of security to keep your information safe and secure.

Whether you respond online, by phone, by mail, or if a census employee comes to your door, your information is collected, transmitted and kept secure throughout the process. When you are on our secure website, you can verify it’s safe by making sure the address begins with ‘HTTPS’ and includes a lock symbol. If you’re visited by a census employee, know that the technology they use has the same strong security controls, and is fully compliant with the standards mandated for Federal systems.

The Census Bureau works with the federal intelligence cyber community and industry experts to stay abreast of emerging cyber threats to continuously update protections and safeguards for your information.

Connect with us: 
@uscensusbureau

For more information: 
2020CENSUS.GOV

Shape your future
START HERE >
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APRIL 2020 PBC TV PROGRAM GUIDE

Word Search Answer Key

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1238 WEST PALM BEACH FL

POSTAGE WILL BE PAID BY ADDRESSEE

PBC TV CHANNEL 20
PUBLIC AFFAIRS DEPARTMENT
PALM BEACH COUNTY BCC
PO BOX 1989
WEST PALM BEACH, FL 33402-9881
Please complete the information below and mail or fax to (561) 656-7523

1) How did you first become aware of the coronavirus in Palm Beach County?
   - PBC TV Channel 20
   - Other TV Broadcast
   - Radio
   - Newspaper
   - Family/Friend
   - County Website
   - Facebook
   - Instagram
   - Twitter
   - Other

2) Do you know the symptoms associated with the coronavirus can include fever, cough and shortness of breath?
   - Yes
   - No

3) Did you know that information about prevention and the symptoms of coronavirus could be found at pbcgov.com?
   - Yes
   - No

4) How did you learn about some of the ways to protect against the spread of coronavirus such as hand washing, covering a cough or sneeze, not touching your face and social distancing?
   - PBC TV Channel 20
   - Other TV Broadcast
   - Radio
   - Newspaper
   - Family/Friend
   - County Website
   - Facebook
   - Instagram
   - Twitter
   - Other

5) What is the best way to get information to you about emergencies or infectious diseases?
   - PBC TV Channel 20
   - Other TV Broadcast
   - Radio
   - Newspaper
   - Family/Friend
   - County Website
   - Facebook
   - Instagram
   - Twitter
   - Other

Comments
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